



July 30, 2020

Casa Inc.

## App for tenants "Tenant Cafe" to renew ~Achieve smooth communication with AI-based chat function~

"Tenant Cafe" is a free application that enriches the lifestyle of Casa subscribers.

This time, we will renew the "Tenant Cafe" by adding chat function and notification function using AI that allows residents to feel free to discuss any problems they may have in their daily lives.

Tenants can feel free to chat about room problems, equipment problems, rent consultation and prevent forgetting to pay rent by the notification function such as a guidance for rent deduction.

Self-managed owners do not need to respond to inquiries from tenants or equipment troubles, which leads to their stress-free rental management.

In addition, by notifying the tenants of rent deductions and payment instructions when unpaid payments are made, the efficiency of billing operations can be improved.

In the future, we will be able to recruit tenants at an early stage by grasping move-in and move-out in a timely manner, provide all of the owner's rental management business online, and provide a service that seamlessly connects from move-in to move-out.

New app for tenants

## Pleasant rental life by app

Feel free to chat about any  
problems you may have

A more comfortable rental life with  
a smartphone app



## ■ New features of "Tenant Cafe"

- **Chat function**

Feel free to chat about any problems you may have in your life, room problems, or rent consultation.

- **Notification function**

You will be informed of a guidance of rent deductions, notices about contracts, new information of special treatment service, etc.

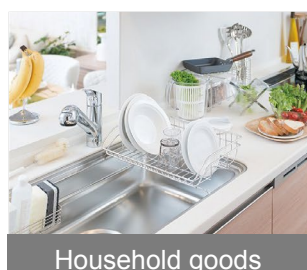
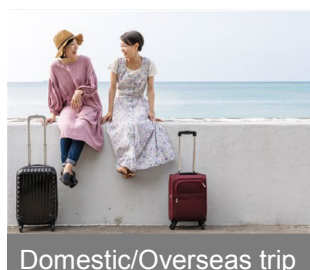
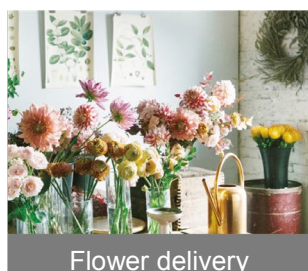
- **Contact when moving out**

You can easily contact the Tenant Cafe application when you move out.

- **Various courtesy services**

Special discount services are available for members such as furniture/home appliances, household goods, fashion, gourmet, and leisure.

### Tenant Cafe courtesy service



Android version: <https://play.google.com/store/apps/details?id=jp.co.casa.android.ncafe>

iOS version: Scheduled to be released in August

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