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(Securities Code: 4396)

September 14, 2020

To our shareholders:

Ryoji Koshimizu
Representative Director
System Support Inc.
9F Rifare Bldg., 1-5-2 Honmachi,
Kanazawa, Ishikawa

Notice of the 41st Annual General Meeting of Shareholders

We are pleased to announce the 41st Annual General Meeting of Shareholders of System Support Inc. (the “Company”), which will be held as described below.

However, with regard to this year’s Annual General Meeting of Shareholders, having taken into account the risk of infection by the novel coronavirus, and the safety and security of our shareholders, we humbly request that, if at all possible, you forgo attending the venue on the day.

You may exercise your voting rights either by postal mail (voting form) or electronically (via the Internet). Please review the “Reference Documents for the General Meeting of Shareholders” attached below. We request that you exercise your voting rights no later than 6:00 p.m., Monday, September 28, 2020 (JST).

1. **Date and Time:** Tuesday, September 29, 2020, at 10:00 a.m. (JST) (Reception scheduled to open at 9:30 a.m.)
2. **Venue:** Ishikawa Prefectural Bunkyo Hall, 1F Hall
10-5 Oyamamachi, Kanazawa-shi, Ishikawa
* Please note that the venue may be changed. In that case, such changes will be posted on the Company’s website (Japanese only).
The Company’s website: <https://www.sts-inc.co.jp/ir/index.html>

3. Purpose of the Meeting

Matters to be reported

1. The Business Report and the Consolidated Financial Statements for the 41st fiscal year (from July 1, 2019 to June 30, 2020), and the results of audits of the Consolidated Financial Statements by the Financial Auditor and the Audit & Supervisory Committee
2. The Non-consolidated Financial Statements for the 41st fiscal year (from July 1, 2019 to June 30, 2020)

Matters to be resolved

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| Proposal No. 1 | Appropriation of Surplus |
| Proposal No. 2 | Election of Four Directors Who Are Not Audit & Supervisory Committee Members |
| Proposal No. 3 | Election of Three Directors Who Are Audit & Supervisory Committee Members |

For those attending the meeting on the day, please submit the enclosed voting form at the reception desk of the meeting.

Reference Documents for the General Meeting of Shareholders

Proposal No. 1 Appropriation of Surplus

The Company has positioned the return of profits to shareholders as a key management priority. While strengthening operational structures and securing the internal reserves required for the future development of the business, our basic policy is to maintain a stable dividend, and to work to further raise the dividend to a level commensurate with the level of performance and profits.

In line with the aforementioned policy, the Company proposes to pay year-end dividends for the fiscal year as follows:

1. Type of dividend property
To be paid in cash.
2. Allotment of dividend property and their aggregate amount
 - (1) ¥10 per common share of the Company
 - (2) Total dividends: ¥100,559,770
3. Effective date of dividends of surplus
September 30, 2020

Proposal No. 2 Election of Four Directors Who Are Not Audit & Supervisory Committee Members

The terms of office of all four Directors who are not Audit & Supervisory Committee Members will expire at the conclusion of this meeting.

Therefore, the Company proposes the election of four Directors who are not Audit & Supervisory Committee Members.

In addition, with regard to this proposal, the outcome of deliberations by the Audit & Supervisory Committee of the Company in relation to the execution of business, insights, and abilities, etc. of the candidates was that all of them were deemed well suited to the role.

Candidates for the role of Director who is not an Audit & Supervisory Committee Member are as follows:

No.	Name	Current positions	Attributes
1	Ryoji Koshimizu	Representative Director	Reelection
2	Kenji Suzuki	Senior Managing Director	Reelection
3	Mitsuru Noto	Senior Managing Director	Reelection
4	Naoyuki Morita	Director	Reelection

Reelection Candidate for Director to be reelected

No.	Name (Date of birth)	Career summary (Including position and responsibility in the Company, and significant concurrent positions outside the Company)	Number of the Company's shares owned
1	<p>Ryoji Koshimizu (May 15, 1956)</p> <p>Reelection</p> <p>Attendance at Board of Directors meetings 19/19</p>	<p>Apr. 1979 Joined ROYAL HOLDINGS Co., Ltd.</p> <p>Oct. 1980 Joined the Company</p> <p>Sept. 1990 Senior Managing Director</p> <p>Sept. 1994 Representative Director (current position)</p> <p>(Responsibility)</p> <p>Internal Auditing Office and Administrative Planning Department</p> <p>(Significant concurrent positions outside the Company)</p> <p>Chairman of Ishikawa Information System Association</p> <p>Representative Director and Chairman of eNet Solutions Co., Ltd.</p> <p>Representative Director and Chairman of STS-MEDIC Inc.</p> <p>Representative Director and Chairman of ACROSS Solutions, Inc.</p> <p>Director of STS Innovation, Inc.</p> <p>Director of STS Innovation Canada Inc.</p>	268,000 shares
2	<p>Kenji Suzuki (May 2, 1948)</p> <p>Reelection</p> <p>Attendance at Board of Directors meetings 19/19</p>	<p>Jan. 1970 Joined Recruit Holdings Co., Ltd.</p> <p>Oct. 1996 Joined NOS Co., Ltd</p> <p>Jan. 2005 Joined INX Co., Ltd</p> <p>May 2006 Joined the Company</p> <p>Sept. 2009 Director</p> <p>Sept. 2012 Managing Director</p> <p>July 2016 Senior Managing Director (current position)</p> <p>(Responsibility)</p> <p>Tokyo Branch Office, Nagoya Branch Office, AMO Center Promotion Department, DX Promotion Department, and Cloud R&D Promotion Department</p> <p>(Significant concurrent positions outside the Company)</p> <p>Director and Chairman of T4C Co., Ltd.</p>	100,000 shares
		<p>Reasons for nomination as candidate for Director</p> <p>Kenji Suzuki has been intimately familiar with the industry for many years, and possesses extensive experience and broad insights in that regard. Since joining the company, he has helped to realize the growth strategy and raise corporate value, primarily through his efforts in the operating divisions and in human resources. The Company judges that, in addition to utilizing his extensive experience and strong leadership to drive the business activities of the Group as a whole, he is capable of implementing appropriate supervision of management, and accordingly it has designated him a candidate for reelection as Director.</p>	

No.	Name (Date of birth)	Career summary (Including position and responsibility in the Company, and significant concurrent positions outside the Company)	Number of the Company's shares owned
3	Mitsuru Noto (December 7, 1959) Reelection Attendance at Board of Directors meetings 19/19	<p>Apr. 1978 Joined HOKURIKU COMPUTER SERVICE CO.,LTD.</p> <p>Dec. 1982 Joined the Company</p> <p>Sept. 1995 Director</p> <p>Sept. 2004 Managing Director</p> <p>Sept. 2012 Senior Managing Director (current position)</p> <p>(Responsibility) Hokuriku Branch Office, Osaka Office, Activity Support Department, and SHIFTEE Department (Significant concurrent positions outside the Company) Director of ACROSS Solutions, Inc. Director and CFO of STS Innovation, Inc. Director and CFO of STS Innovation Canada Inc.</p> <p>Reasons for nomination as candidate for Director After initially working in development roles, Mitsuru Noto has been engaged for many years in company management as a Director of the Company, an area in which he possesses extensive experience and knowledge. In addition to putting in place a platform for business expansion in Japan and overseas, and driving growth, he has contributed to the creation of new corporate value for the Group through such initiatives as conceiving and commercializing new products. The Company judges that, in addition to accelerating growth strategies by means of his ability to get things done, he is capable of leading the organization to achieve sustainable growth, and accordingly it has designated him a candidate for reelection as Director.</p>	160,000 shares
4	Naoyuki Morita (March 25, 1961) Reelection Attendance at Board of Directors meetings 19/19	<p>Apr. 1981 Joined Kinjohro Co., Ltd.</p> <p>Feb. 1987 Joined the Company</p> <p>Sept. 2009 Director (current position)</p> <p>(Responsibility) Management Headquarters (Significant concurrent positions outside the Company) None</p> <p>Reasons for nomination as candidate for Director After initially working in development roles, Naoyuki Morita has for many years been in charge of the administration departments, an area in which he possesses extensive experience and knowledge. In addition to rolling out and strengthening the compliance and corporate governance systems of the Group, he has contributed to improving the financial position of the Company and to establishing a thorough framework of risk management. The Company judges that, in addition to maintaining and enhancing the soundness and transparency of management, he is capable of implementing further improvements to corporate governance, and accordingly it has designated him a candidate for reelection as Director.</p>	60,000 shares

- (Notes) 1. The number of the Company's shares owned by each candidate uses the figure for the end of the period under review (June 30, 2020).
2. There is no special interest between any of the candidates and the Company.

Proposal No. 3 Election of Three Directors Who Are Audit & Supervisory Committee Members

The terms of office of all three Directors who are Audit & Supervisory Committee Members will expire at the conclusion of this meeting.

Therefore, the Company proposes the election of three Directors who are Audit & Supervisory Committee Members.

In addition, the consent of the Audit & Supervisory Committee has been obtained for this proposal.

Candidates for the role of Director who is an Audit & Supervisory Committee Member are as follows:

No.	Name	Current positions	Attributes
1	Kenji Takai	Director and full-time Audit & Supervisory Committee Member	Reelection
2	Kunio Hirosaki	Outside Director and Audit & Supervisory Committee Member	Reelection Outside Independent
3	Sayo Asou	Outside Director and Audit & Supervisory Committee Member	Reelection Outside Independent

Reelection Candidate for Director to be reelected

Outside Candidate for outside Director

Independent Candidate for independent officer

No.	Name (Date of birth)	Career summary (Including position and responsibility in the Company, and significant concurrent positions outside the Company)	Number of the Company's shares owned
1	<p style="text-align: center;">Kenji Takai (November 20, 1956)</p> <p style="text-align: center;">Reelection</p> <p style="text-align: center;">Attendance at Board of Directors meetings 19/19</p> <p style="text-align: center;">Attendance at Audit & Supervisory Committee meetings 15/15</p>	<p>Apr. 1979 Joined ROYAL HOLDINGS Co., Ltd.</p> <p>Mar. 1990 Joined the Company</p> <p>July 2013 Branch Office Manager of Nagoya Branch Office</p> <p>Sept. 2015 Audit & Supervisory Board Member</p> <p>Sept. 2016 Director and full-time Audit & Supervisory Committee Member (current position)</p> <p>(Significant concurrent positions outside the Company)</p> <p>Audit & Supervisory Board Member of eNet Solutions Co., Ltd.</p> <p>Audit & Supervisory Board Member of T4C Co., Ltd.</p> <p>Audit & Supervisory Board Member of STS-MEDIC Inc.</p> <p>Audit & Supervisory Board Member of ACROSS Solutions, Inc.</p> <p>Reasons for nomination as candidate for Director who is an Audit & Supervisory Committee Member</p> <p>Kenji Takai has a background in directing operating divisions as the person in charge of the branch office, and has driven growth for both the Company and the Group while making significant contributions to raising the Group's corporate value. The Company judges that he will leverage his knowledge, experience, and broad insights that make use of his familiarity with the industry to supervise management of the Company appropriately and fairly, and accordingly it has designated him a candidate for reelection as Director who is an Audit & Supervisory Committee Member.</p>	70,000 shares
2	<p style="text-align: center;">Kunio Hirosaki (February 4, 1954)</p> <p style="text-align: center;">Reelection Outside Independent</p> <p style="text-align: center;">Attendance at Board of Directors meetings 19/19</p> <p style="text-align: center;">Attendance at Audit & Supervisory Committee meetings 15/15</p>	<p>Apr. 1972 Joined The Hokkoku Bank, Ltd.</p> <p>June 2006 Executive Officer</p> <p>June 2008 Director and Executive Officer</p> <p>June 2010 Managing Director and Executive Officer</p> <p>June 2011 Full-time Audit & Supervisory Board Member (Retired in June 2015)</p> <p>Sept. 2016 Outside Director and Audit & Supervisory Committee Member of the Company (current position)</p> <p>(Significant concurrent positions outside the Company)</p> <p>Operating Officer of CHUOU SEKKEI ENGINEERING</p> <p>Director and General Manager of Business Division of Hakusan Senami Company Limited</p> <p>Auditor of Social Welfare Corporation Tedorikai</p> <p>Audit & Supervisory Board Member of Himawari Home Corporation</p> <p>Reasons for nomination as candidate for outside Director who is an Audit & Supervisory Committee Member</p> <p>Kunio Hirosaki has extensive experience and broad insights derived from his background in important roles in the financial industry, and has commented as appropriate on the management of the Company from a neutral and objective viewpoint. Taking into account these achievements, the Company has designated him a candidate for reelection as Director who is an Audit & Supervisory Committee Member in order that he may continue to leverage his experience and knowledge for the benefit of the management of the Company.</p>	20,000 shares

No.	Name (Date of birth)	Career summary (Including position and responsibility in the Company, and significant concurrent positions outside the Company)	Number of the Company's shares owned
3	<p>Sayo Asou (October 26, 1975)</p> <p>Reelection Outside Independent</p> <p>Attendance at Board of Directors meetings 19/19</p> <p>Attendance at Audit & Supervisory Committee meetings 15/15</p>	<p>Oct. 2006 Registered as an attorney at law (59th legal apprentice)</p> <p>Oct. 2006 Joined Tanaka Legal Professional Corporation</p> <p>Oct. 2011 Representative of Asou Law Office (currently Kanazawa Aoba Law Office) (current position)</p> <p>Sept. 2016 Outside Director and Audit & Supervisory Committee Member of the Company (current position)</p> <p>(Significant concurrent positions outside the Company)</p> <p>Representative of Kanazawa Aoba Law Office</p> <p>Member of External Evaluation Committee, Credit Guarantee Corporation of Ishikawa Prefecture</p> <p>Member of Public Works Evaluation & Oversight Committee, Ishikawa Prefectural Government Civil Engineering Department</p> <p>Member of Medical Safety Management & Audit Committee, Kanazawa University Hospital</p>	20,000 shares
		<p>Reasons for nomination as candidate for outside Director who is an Audit & Supervisory Committee Member</p> <p>Sayo Asou has commented as appropriate on the management of the Company from the viewpoint of risk management and compliance, etc., based on her long years of experience as a lawyer and the perspective afforded by her expertise. She has never been involved in the management of a company in the past. However, taking into account these achievements, the Company has designated her a candidate for reelection as Director who is an Audit & Supervisory Committee Member in order that she may continue to leverage her highly specialized insights for the benefit of the management of the Company.</p>	

- (Notes)
1. Candidate Sayo Asou is listed in the Family Register under the name of Sayo Okano.
 2. The number of the Company's shares owned by each candidate uses the figure for the end of the period under review (June 30, 2020).
 3. There is no special interest between any of the candidates and the Company.
 4. Pursuant to the provisions of Article 427, paragraph (1) of the Companies Act, the Company has entered into agreements with Kenji Takai, Kunio Hirosaki and Sayo Asou to limit their liability for damages under Article 423, paragraph (1) of the same Act. The maximum amount of limited liability under these agreements shall be the minimum liability prescribed in Article 425, paragraph (1) of the Companies Act. If the reelection of Mr. Takai, Mr. Hirosaki and Ms. Asou is approved, the Company plans to renew the aforementioned agreements with them.
 5. Mr. Hirosaki and Ms. Asou are candidates for outside Director.
 6. Mr. Hirosaki and Ms. Asou are currently outside Directors who are Audit & Supervisory Committee Members of the Company, and at the conclusion of this meeting, their tenure will have been four years.
 7. The Company has submitted notification to the Tokyo Stock Exchange that Mr. Hirosaki and Ms. Asou have been designated as independent officers as provided for by the aforementioned exchange. If the reelection of Mr. Hirosaki and Ms. Asou is approved, the Company plans for their designation as independent officers to continue.