## Financial Results Presentation for the Fiscal Year Ended August 31, 2020 Medium-term Management Plan

October 15, 2020 Valuence Holdings Inc. (Securities Code: TSE Mothers 9270)



#### **Contents**

- 1. Corporate Profile
- 2. Financial Results
- 3. Financial Results Forecast for FY8/2021
- 4. Medium-term Management Plan: VG1000

**Appendix** 

# Valuence

# **Corporate Profile**

Financial Results Presentation for the Fiscal Year Ended August 31, 2020



#### **Valuence Group**

# Valuence

Value × Intelligence Experience

Leverage our expertise gained to provide experiences of life-changing value through our business activities to the world

#### **Corporate Philosophy**

**Mission** 

# Encouraging people to live in a way that is true to themselves.

Vision

Providing life-changing value to the world.

#### **Corporate Profile**

Company Name Valuence Holdings Inc.

Representative Shinsuke Sakimoto

Head Office 1 Konan, Minato Minato-ku, Tokyo

Founded December 2011

Capital 1,117 million yen (as of August 31, 2020)

Employees 587 (as of August 31, 2020)

\*Consolidated, full time only

Segments Luxury brand items, antiques, art, and other

reuse businesses

Subsidiaries Valuence Japan Inc.

(As of August 31, Valuence Art & Antiques Inc.

2020) Valuence Technologies Inc.

Valuence Real Estate Inc.

Valuence International Limited

Valuence International USA Limited

Valuence International Europe S.A.S.

Valuence International Singapore Pte. Limited

#### **Group Businesses and Brands**

**Purchasing** 

Auctions (toB)











Retail (toC)

AIIU

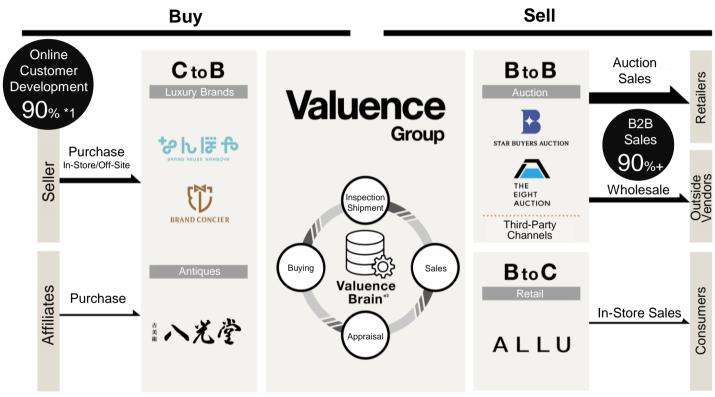
Real estate

**Apps** 





#### **Business Model**



<sup>\*1</sup> Based on questionnaire results

<sup>\*2</sup> Valuence Brain: Valuence in-house system/database

#### **Strengths of the Valuence Group**

#### Original OtoO (Online to Offline) model

- In-house online marketing
- SNS and apps
- Customer support center that directs customers to office fronts
- Nationwide network of buying offices



#### **Auction platform**

- Ongoing sales of purchased items at trade auctions
- Appropriate pricing that allows purchased merchandise to be cashed in 60 days on average

# Service by concierges and support from headquarters

- Store designs that overturn preconceived ideas
- Concierges' service skills
- Industry-leading database and real-time support from the headquarters that enable accurate pricing

#### **Original OtoO (Offline to Online) Model**

#### Online

#### **Online marketing**



Dominate the contest against competitors.



Further enrich information.

**UI/UX** optimization



Increase speed and maintain quality by handling operations in-house.





90% of

office visitors originate

online.

#### Offline

#### **Buying offices nationwide**

- Pursue customer convenience.
- Offices opened in prime locations (e.g., near train stations).
- Instant cash for even high-value items; average of 20 minutes per person.







#### 84 offices (Group total)



#### **Appraisals via LINE**



Over 480,000 registered friends

Get appraisal just by sending photo.

#### Appraisals via *Miney*

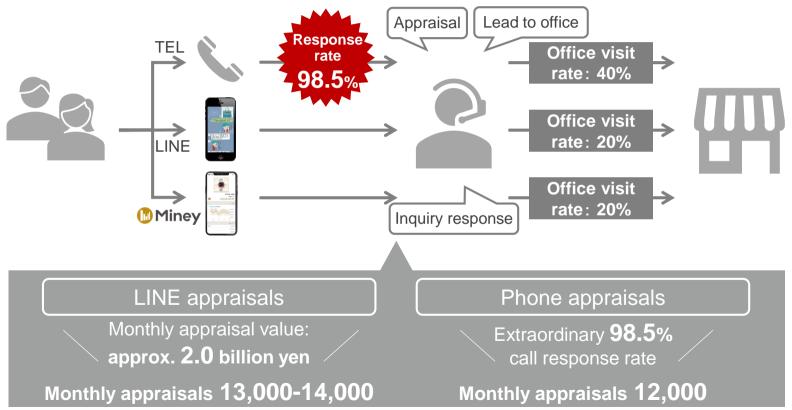
Over 70,000 users

Allows app users to check on price changes over time.



Lowering barriers to buying office visits by providing pricing information beforehand.

#### **High-Quality Customer Support Center**



#### Marketing Capabilities

#### **Asset Management App Miney**

Allows app users to check on the present value of their registered items and price changes over time.

▶ The app encourages users to see their belongings as assets they can choose to sell or invest.

Number of users

76,000

Total appraisals

41.2 billion yen

Total number of appraised items

82,000

Some 20% of the appraised items are purchased every month.



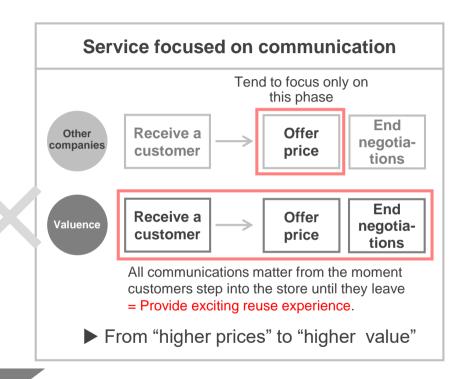
#### Purchasing Capabilities Purchase Style Focused on Communication

#### Refined stores and services

- Refined stores and services.
- All reception booths are compartmented for privacy.
- Complimentary beverages.







Realize high unit prices and high successful closure rates.

#### **Purchasing Capabilities**

#### **Mechanism Used Enabling Accurate Pricing**

The latest database is accessible from any buying offices.





Negotiate with customers, using the database and support from the headquarters.

Respond to inquiries from offices in real time.

#### Realize accurate pricing



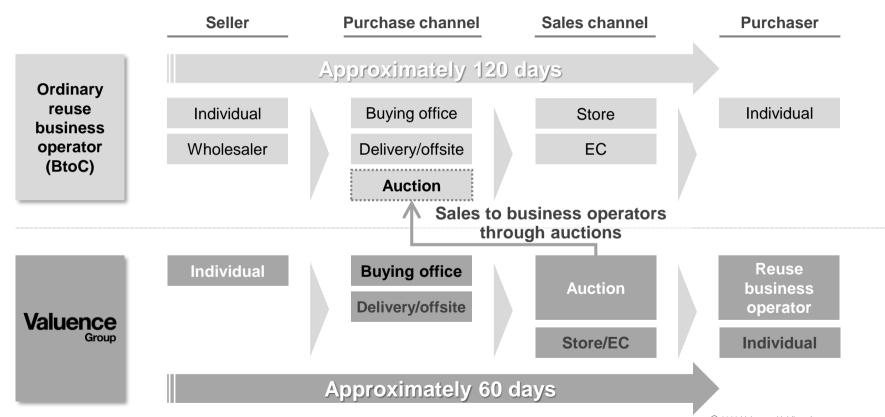
#### Support by the headquarters



Remote support by special teams of knowledgeable and experienced concierges (appraisers).

#### **Purchasing Capabilities**

# Sales to Other Companies in the Same Business Through the Auction Platform (CtoBtoB Model)



## **Financial Results**

Financial Results Presentation for the Fiscal Year Ended August 31, 2020



#### **Summary of Fiscal Year Ended August 31, 2020**

# Sales increased despite COVID-19 crisis; Bottom line in the black even with continuing investment for the future

### Both sales and profit hit records in 4Q

Net sales		Operating profit		
Full year ¥37.9 billion (+0.4% YoY)		<b>¥0.6</b> billion (-71.8% YoY)		
4Q	<b>¥12.6</b> billion (+57.2% QoQ)	<b>¥0.9</b> billion (-¥1.0 billion in 3Q)		

#### Highlights for the Fiscal Year Ended August 31, 2020

	Impact of COVID-19		FY8/2020 4Q	
Buying offices	Temporarily reduced to <b>14</b> due to temporary closures *Nanboya, BRAND CONCIER	<b>&gt;</b>	Normal operations restored from June	
SBA *1	Temporary <b>reductions</b> in participating partners	<b>&gt;</b>	Participation recovery starting in June; demand is currently strong.	
	SBA Hong Kong postponed	•	Held in July and August	
8AUC *2	Cancelled March to June	•	Held online in July	

Sharp Recovery in 4Q

#### August

- Purchases
- Auction sales

**Both record highs** 

<sup>\*1</sup> SBA...STAR BUYERS AUCTION \*2 8AUC...THE EIGHT AUCTION (Same hereinafter)

#### Highlights for the Fiscal Year Ended August 31, 2020

Buying	✓ Japan buying offices at 84 (Group total; net increase of 10 from previous term).
	<ul> <li>Nanboya opened in Indonesia through partnership with local company (second overseas buying office).</li> </ul>
	✓ Launched online buying.
	✓ Decision to acquire shares in NEO-STANDARD Co., Ltd. with contributions to financial results expected from 2Q FY8/2021.
Selling	✓ Online SBA started in March; direct participation of overseas partners from June.
	Began accepting consignment sales in March with expanded listing capacity associated with start of online auctions.
	✓ SBA partner companies increased from 385 to 602 (467 domestic, 135 overseas).
Governance	Switching to holding company structure to build a dynamic organization and status as company with audit and supervisory committee to strengthen governance.
	✓ Established the Nomination and Remuneration Committee.
	<ul> <li>Decision made to introduce executive officer system to expedite management decision-making.</li> </ul>

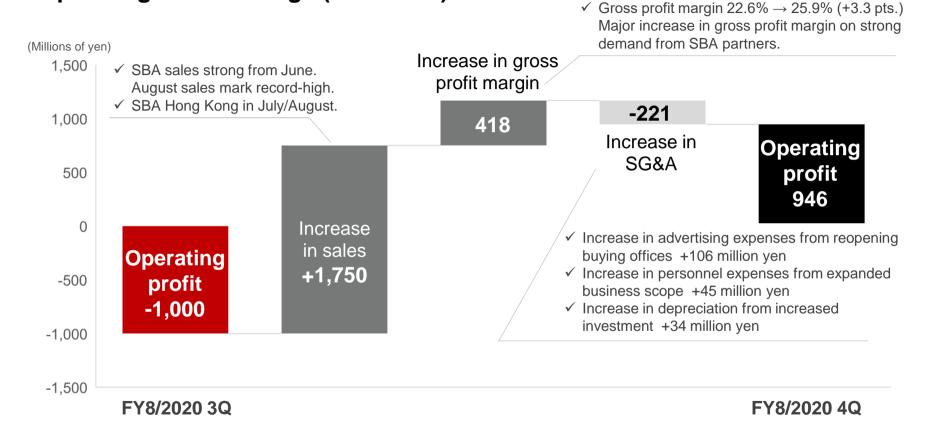
#### Financial Results for the Fiscal Year Ended August 31, 2020

- ✓ Sales recovery in 4Q from impact of COVID-19 for overall **increase**.
- ✓ Finished in the black even with continuing investment.

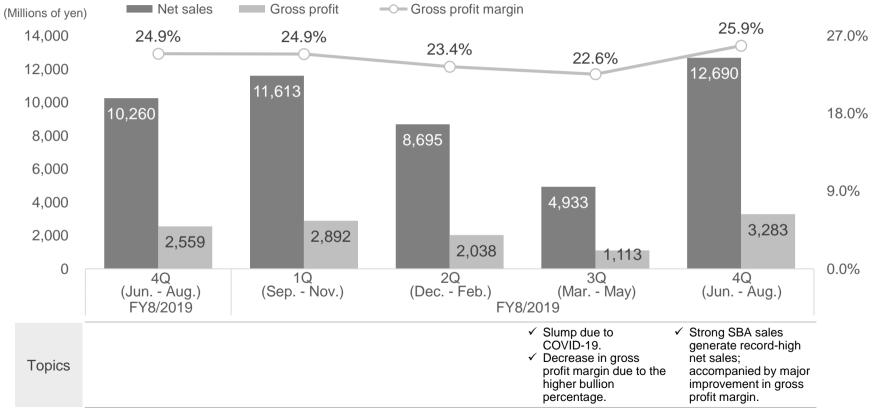
(Millions of yen)

	FY8/2019	FY8/2020	YoY Change
Net sales	37,799	37,932	+0.4%
Gross profit	9,633	9,327	-3.2%
Gross profit margin	25.5%	24.6%	-0.9pts
SG&A	7,393	8,695	+17.6%
Operating profit	2,240	631	-71.8%
Ordinary profit	2,262	622	-72.5%
Ordinary profit ratio	6.0%	1.6%	-4.4pts
Profit attributable to owners of parent	1,458	305	-79.0%

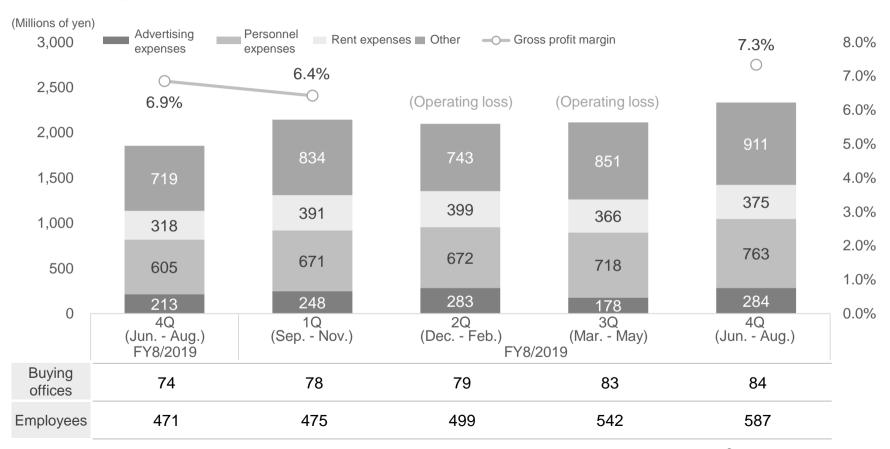
#### **Operating Profit Change (3Q vs. 4Q)**



#### **Net Sales and Gross Profit**



#### **SG&A Expenses**



#### **Balance Sheet**

(Millions of yen)

	FY8/2019	FY8/2020	Difference
Current assets	9,874	11,260	+1,385
Cash and deposits	4,103	6,276	+2,173
Merchandise	4,863	4,011	-852
Other	907	972	+64
Non-current assets	4,237	4,118	-118
Total assets	14,111	15,378	+1,266
Liabilities	7,416	8,642	+1,226
Interest-bearing debt	5,435	6,956	+1,521
Other	1,981	1,686	-294
Net assets	6,695	6,735	+40
Total liabilities and net assets	14,111	15,378	+1,266

Increase in cash on hand to secure working capital and purchase funds.

Decrease in inventory due to strong SBA sales and SBA Hong Kong held in July and August.

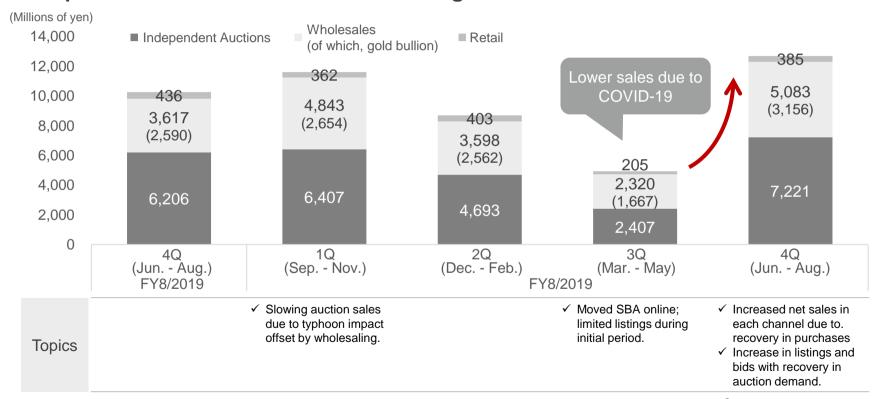
Decrease in goodwill and other items, offset in part by an increase in buildings and structures (net) due to addition of new buying offices.

Increase in short-term loans payable to stabilize Group management and purchasing.

Increase in capital surplus and capital stock from exercise of stock options, offset in part by a decrease in retained earnings.

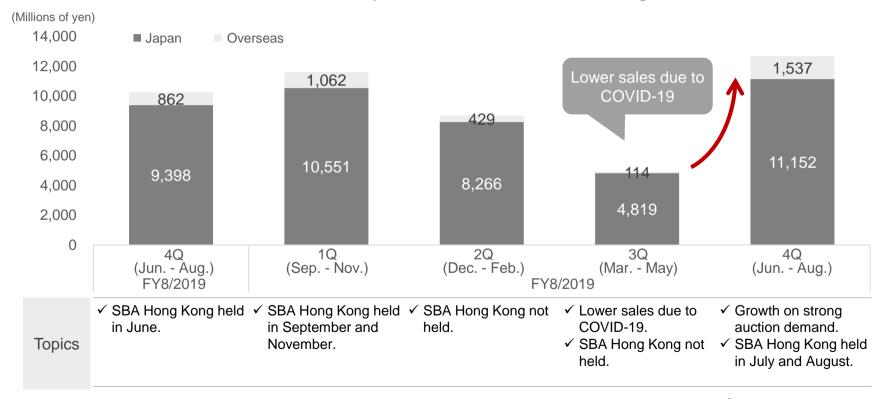
#### Net Sales by Channel (to B, to C)/Quarterly

Independent auction sales notch record-high in 4Q. \*SBA sales to overseas partners included in "wholesales."

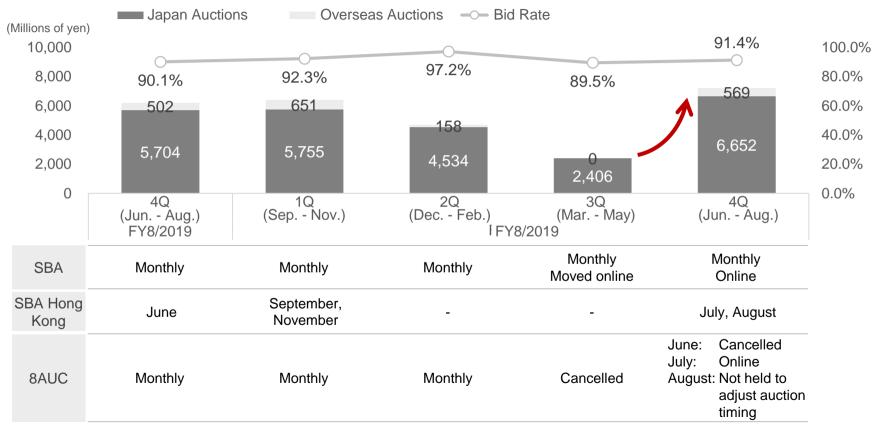


#### **Net Sales by Channel (Japan, Overseas)/Quarterly**

Increase in overseas sales from independent auctions; record-high overseas sales in 4Q.



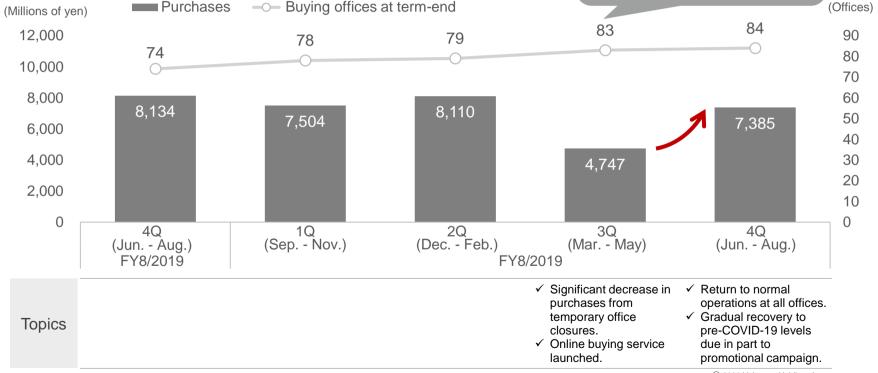
#### **Auctions/Quarterly**



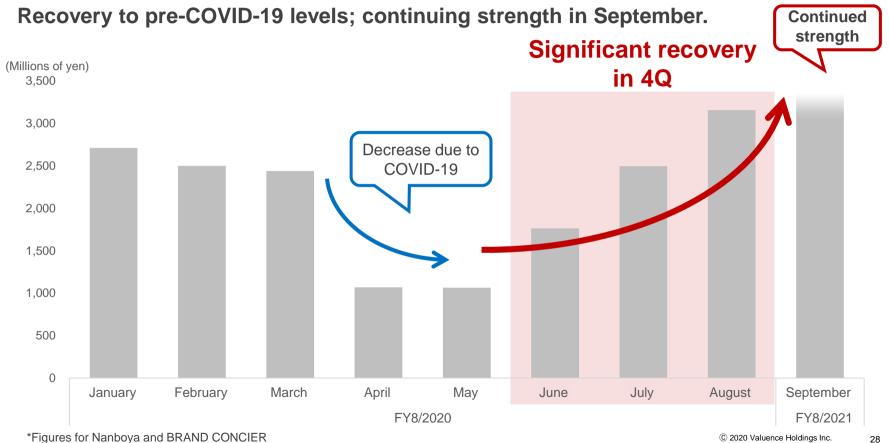
#### **Purchases and Buying Offices/Quarterly**

Purchases recovery with record-high figure in August.

Nanboya and BRAND CONCIER reduced temporarily to 14 offices in April and May following declaration of state of emergency

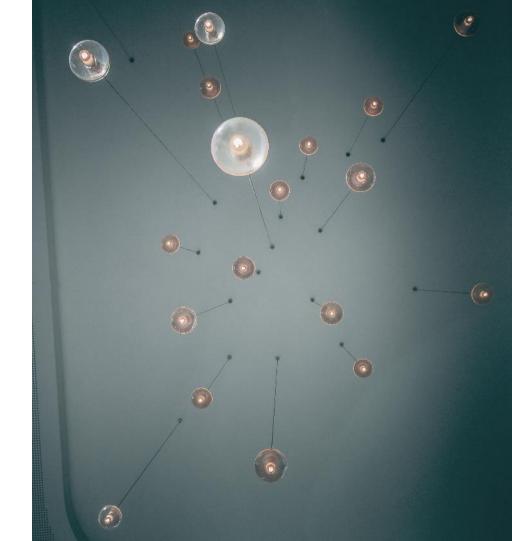


#### [For Reference] Monthly Purchases



# Financial Results Forecast for FY8/2021

Financial Results Presentation for the Fiscal Year Ended August 31, 2020



#### **Financial Results Forecast for FY8/2021**

(Millions of yen)

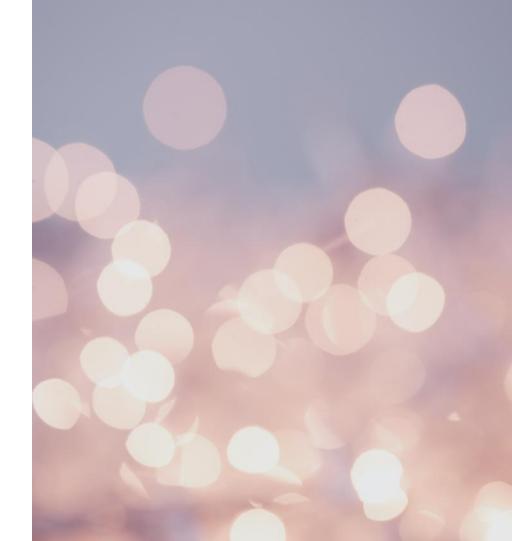
	FY8/2019	FY8/2020	FY8/2021 Forecast	YoY Change
Net sales	37,799	37,932	58,000	+52.9%
Gross profit	9,633	9,327	15,300	+64.0%
Gross profit margin	25.5%	24.6%	26.4%	+1.8pts
SG&A	7,393	8,695	12,800	+47.2%
Operating profit	2,240	631	2,500	+296.0%
Ordinary profit	2,262	622	2,450	+293.9%
Ordinary profit ratio	6.0%	1.6%	4.2%	+2.6pts
Profit attributable to owners of parent	1,458	305	1,500	+390.8%

#### FY8/2021 Forecast Assumptions

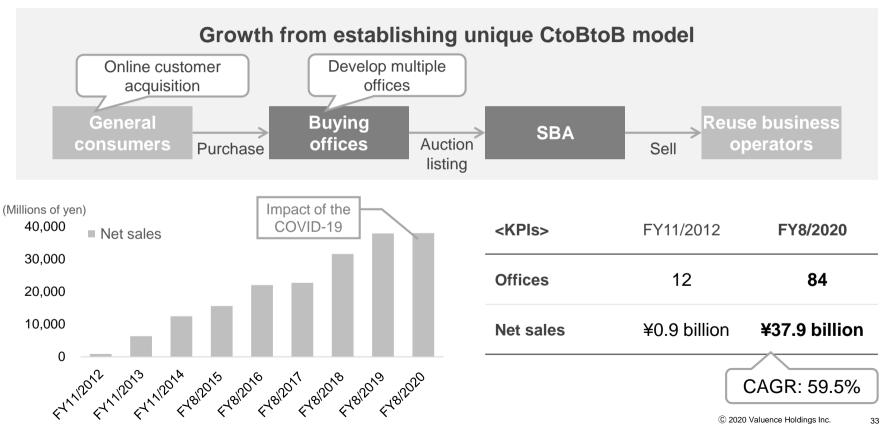
### Strengthening Investment for the Future

- ✓ Engage in measures to gain recognition (e.g., TV commercials, flyers) and thereby boost awareness. Work to reduce future marketing costs.
- ✓ Promote systems development for building online auction platform.
- ✓ Add around 40 buying offices in Japan.
  - —— New office openings and M&A with NEO-STANDARD
- ✓ Continue opening buying offices overseas; establish multiple new offices (in Singapore, Hong Kong/Hong Kong Island, etc.).
- ✓ Establish overseas subsidiaries (UK, China/Shanghai).
- ✓ Bolster auction operations system; increase numbers held.

# Medium-Term Management Plan VG1000

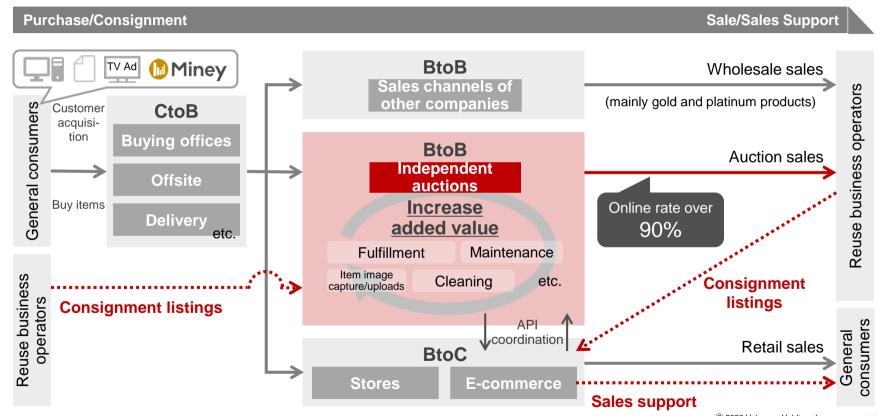


#### **Growth Trajectory to Date (Review to 2020)**



#### **Strengthening the Business Model**

Merchandise purchased by company (company inventory)
 Consigned merchandise (other company inventory)



# Global Reuse Platformer

#### **Strategies**

Global

- Develop buying/consignment offices
- Acquire new overseas partners

DX

Promote the shift online for platform building

**Big Data** 

Make use of transaction data

Marketing

**Expand marketing coverage** 

#### **Develop Buying/Consignment Offices/Acquire New Overseas Partners**

Strengthen global development platform by acquiring partners and developing buying offices around the world.

	FY8/2020	FY8/2025
Increase overseas partners	Approx. 130 companies	Over <b>500</b>
Expand buying offices overseas	Two offices (Hong Kong, Indonesia)	30 offices



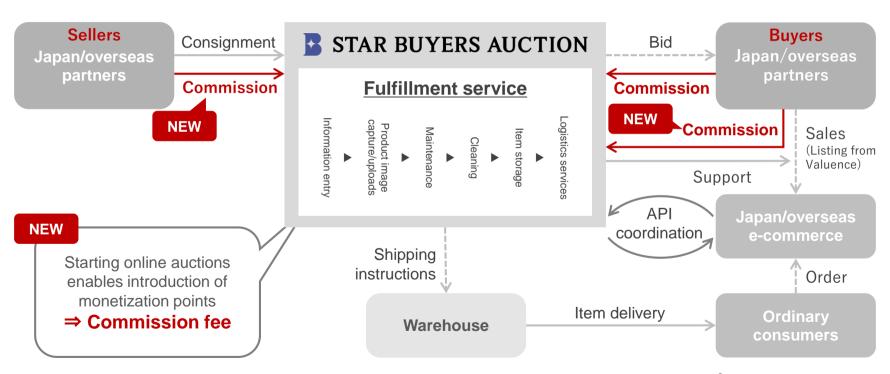
#### **Roles of Offices**

- **1** Acquire regional partners
  - √ Acquiring SBA participants as partners
  - √ Support for SBA consignment listings
- ② Buying in line with regional needs
  - √ Buying via directly managed offices
  - √ Buying alliances with local partners



#### Promote the shift online for platform building

Build mechanism (= platform) for everything from partners buying to selling.



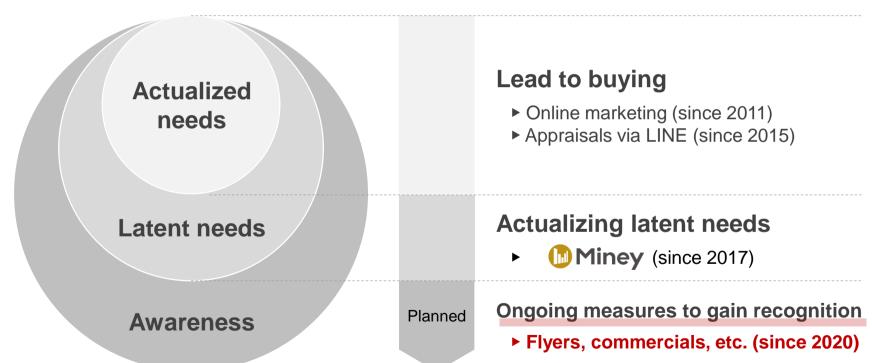
#### **Make Use of Transaction Data**

Build global-scale mechanism to enable buying/selling at appropriate prices.



#### **Expand Marketing Coverage**

Develop all-around approach, including making use of mass marketing.



#### Virtuous Cycle Drives Growth in Gross Merchandise Volume (GMV)

Shifting to a recurring revenue business.

# **Growth** in GMV

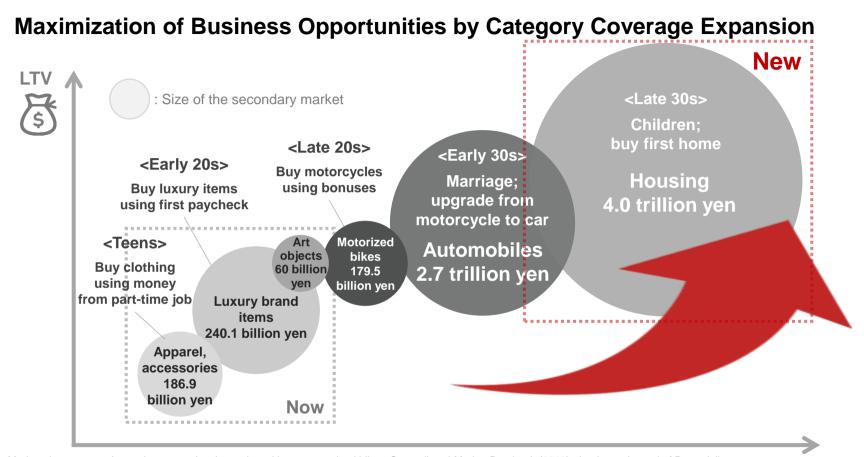
- Items sold to Valuence
- Consigned Items

The platform becomes more attractive

Bids increase Higher winning bids Growing numbers of partners

#### Targets <KPIs>

	FY8/2020	FY8/2025
GMV (Gross Merchandise Volume)	37.5 billion yen	120 billion yen
Auction consignment rate	3.5%	<b>50</b> %
Overseas sales ratio	8.3%	20%
Number of buying offices (Japan and Overseas)	86	200



Market size sources: Apparel, accessories, luxury brand items, motorized bikes: Secondhand Market Databook (2018), the Japan Journal of Remodeling; Art objects: Japanese Art Industry Market Research Survey 2016, Art Tokyo Association;

Automobiles: Used-Car Distribution Market in Japan: Key Research Findings 2017 (press release), Yano Research Institute; Housing: Basic Plan and Estimate on Housing (Japanese Nationwide Plan), Ministry of Land, Infrastructure, Transport and Tourism

#### **Expanded Coverage (Covered Categories)**

Begin handling real estate.

New marketing channels

New marketing channels

New marketing channels

Advice on real estate sales/buying

BRAND CONCIER

Hakkoudo

Valuence customer database

New marketing channels

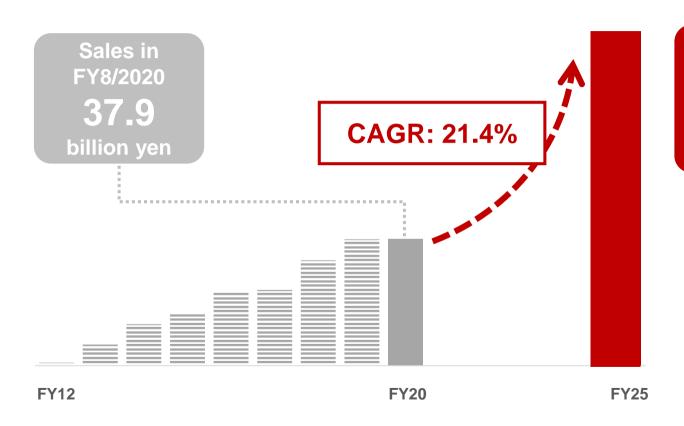
Real estate media

Target 1: Main areas in Tokyo

Target 2: Main areas in Tokyo and three prefectures

Target 3: Ordinance-designated city areas

#### Image of Growth in the Mid-Term Plan Period



**VG1000** 

Sales in FY8/2025

100

billion yen

#### **Targets <Other Indicators>**

		FY8/2021	FY8/2025
Growth potential indicator	Operating profit growth rate	(2.5 billion yen)	FY8/2021 - 30%
Revenue performance indicator	ROE	23.7%	25.0%
Shareholder return indicator	Dividend payout ratio	30% or better	30% or better

#### Policy on gross profit rates

- ✓ Expand consignment sales.
- ✓ Introduce fulfillment services.
- Introduce monetization points and expand the commission-based business to raise gross profit rates.

#### Policy on SG&A

- Heightening awareness/understanding to improve advertising efficiency in the medium term.
- ✓ Minimize fixed expenses through promoting digital transformation.
- Maintain growth investments and improve business efficiency to reduce SG&A.

#### **Policy on Shareholder Returns**

**Basic policy** 

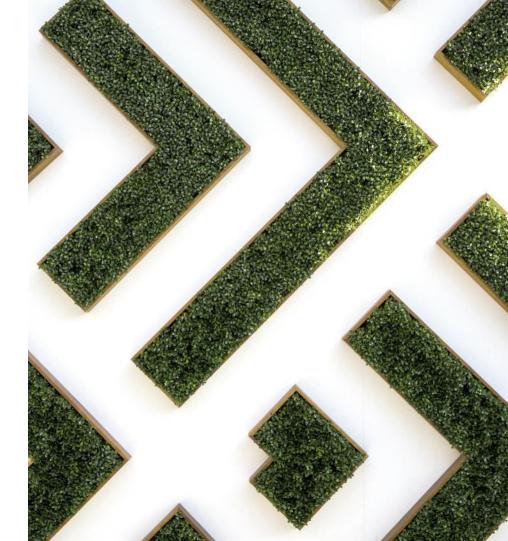
We seek to ensure steady dividend payments based on the understanding that long-term sustained growth in corporate value is in the shareholders' interests and with due regard for reinvestment pursuant to business plans.

	FY8/2020	In the mid-term plan period (FY8/2021 to FY8/2025)
Dividend payout ratio	The target is 25% or better.	The target is 30% or better.

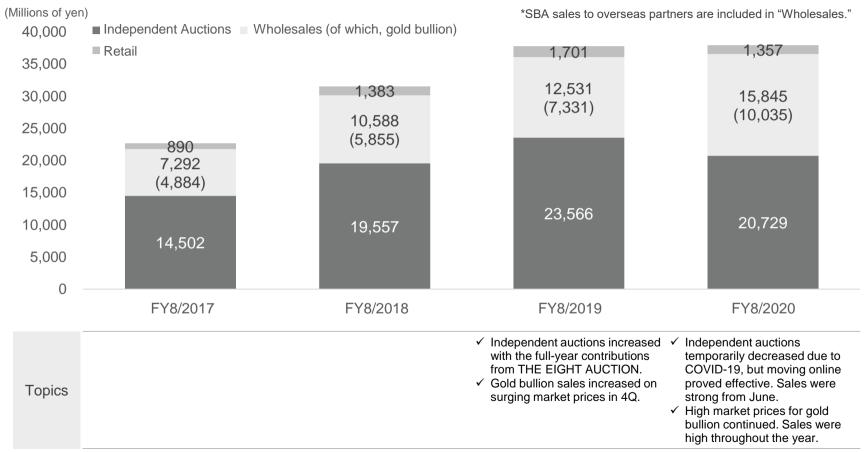
In addition, we will also engage in share buybacks on a flexible basis.

## **Appendix**

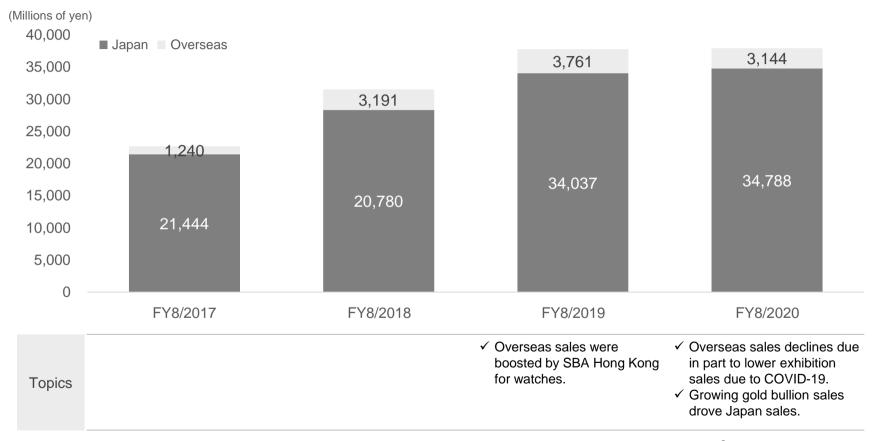
FY8/2020 Financial Highlights (cumulative)



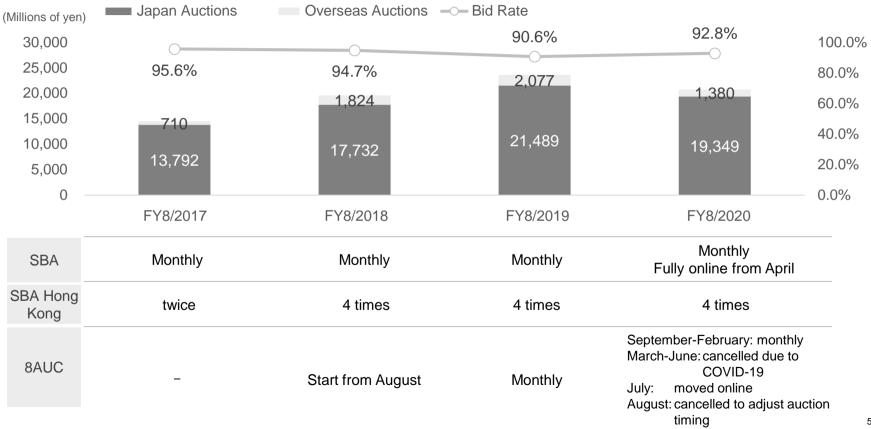
#### **Net Sales by Channel (to B, to C)**



#### **Net Sales by Channel (Japan, Overseas)**

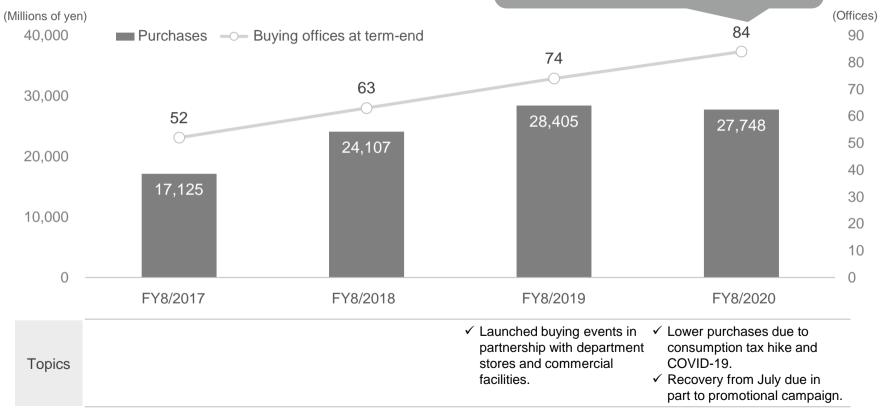


#### **Auctions**



#### **Purchases and Buying Offices**

Nanboya and BRAND CONCIER reduced temporarily to 14 offices in April and May following declaration of state of emergency



- Sales by channel, auction results, and monthly purchase trends contained herein are for reference purposes. The figures have not been audited by independent auditors.
- Financial results forecasts, etc. are based on information available at the time and certain assumptions deemed rational. Actual results and policies are subject to change due to various risks, uncertainties, and other factors, including changes in global trends and conditions.
- This document has been prepared in conformance with Consolidated Financial Summary for Fiscal Year Ended August 31, 2020.

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### Valuence