November 9, 2020

# **Summary of Consolidated Financial Results** for the Second Quarter of the Fiscal Year Ending March 31, 2021 (Six Months Ended September 30, 2020)

#### [IFRS]

Company name:	WILL GROUP, INC.	Listing: Tokyo Stock Exchange, First Section			
Stock code:	6089	URL: https://willgroup.co.jp/			
Representative:	Shigeru Ohara, Chairman and Representative Direc	ctor			
Contact:	Satoshi Takayama, Chief Administrative Officer				
	Tel: +81-3-6859-8880				
Scheduled date of	f filing of Quarterly Report:	November 9, 2020			
Scheduled date of	f payment of dividend:	-			
Preparation of su	pplementary materials for quarterly financial results:	Yes			
Holding of quarte	rly financial results meeting:	Yes (for institutional investors and securities			
		analysts)			

(All amounts are rounded down to the nearest million yen)

# 1. Consolidated Financial Results for the Six Months Ended September 30, 2020 (April 1, 2020 – September 30, 2020)

(1) Consolidated operating results

(1) Consolidated operating results (Percentages represent year-on-year changes						nges)						
									Profit attrib	ıtable		
	Revenue	e	Operating p	orofit	Profit befor	e tax	Profit		to owners	s of	compreher	nsive
									parent		incom	e
	Million yen	%	Million yen	%	Million yen	%	Million yen	%	Million yen	%	Million yen	%
Six months ended Sep. 30, 2020	58,177	(4.2)	2,221	2.3	2,085	(2.8)	1,522	9.9	1,304	5.1	2,462	270.9
Six months ended Sep. 30, 2019	60,736	25.3	2,171	69.7	2,145	70.8	1,385	72.0	1,240	77.6	663	(22.4)

	Basic earnings per share	Diluted earnings per share
	Yen	Yen
Six months ended Sep. 30, 2020	58.70	57.86
Six months ended Sep. 30, 2019	55.79	54.58

#### (2) Consolidated financial position

	Total assets	Total equity	Equity affributable to	Ratio of equity attributable to owners of parent to total assets
	Million yen	Million yen	Million yen	%
As of Sep. 30, 2020	44,160	8,456	6,875	15.6
As of Mar. 31, 2020	44,600	7,123	5,233	11.7

#### 2. Dividends

		Dividend per share						
	1Q-end	1Q-end 2Q-end 3Q-end Year-end Total						
	Yen	Yen	Yen	Yen	Yen			
Fiscal year ended Mar. 31, 2020	-	0.00	-	23.00	23.00			
Fiscal year ending Mar. 31, 2021	-	0.00						
Fiscal year ending Mar. 31, 2021 (forecasts)			-	24.00	24.00			

Note: Revisions to the most recently announced dividend forecast: Yes

# 3. Consolidated Earnings Forecasts for the Fiscal Year Ending March 31, 2021 (April 1, 2020 – March 31, 2021)

(Percentages represent year-on-year changes)											
	Revenu	ıe	Operating profit Profit before tax		t Profit before tax Profit		rating profit Profit before tax Profit		Profit attributable to		0
				P					owners of	parent	per share
	Million yen	%	Million yen	%	Million yen	%	Million yen	%	Million yen	%	Yen
Full year	116,000	(4.9)	3,400	(18.0)	3,250	(19.9)	2,150	(20.7)	1,750	(26.5)	78.74

Note: Revisions to the most recently announced consolidated forecast: Yes

\* Notes

(1) Changes in significant subsidiaries during the period (changes in scope of consolidation): None

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Newly added: -	Name: -	Excluded: -	-	Name: -	
(2) Changes in account	ing policies and accountin	ng-based estimates			
1) Changes in accou	nting policies required by IF	RS: None			
2) Changes in account	nting policies other than 1) a	above: None			
3) Changes in account	nting-based estimates: None	;			
(3) Number of outstand	ling shares (common stoc	k)			
1) Number of shares	outstanding at the end of pe	riod (including treasury	shares)		
As of Sep. 30, 2	.020: 22,32	21,400 shares	As of Mar. 31	, 2020:	22,321,400 shares
2) Number of treasur	ry shares at the end of period	t			
As of Sep. 30, 2	.020: 9	95,303 shares	As of Mar. 31	, 2020:	95,303 shares

3) Average number of shares outstanding during the periodSix months ended Sep. 30, 2020:22,226,097 sharesSix months ended Sep. 30, 2019:22,243,439 shares

\* This quarterly financial report is not subject to quarterly review by certified public accountants or auditing firms.

\* Explanation of appropriate use of earnings forecasts and other special items

Forecasts of future performance in this report are based on assumptions judged to be valid and information available to the Company's management at the time the materials were prepared, but are not promises by the Company regarding future performance. Actual results may differ significantly from these forecasts for a number of reasons. Please refer to "1. Qualitative Information on Quarterly Consolidated Financial Performance, (3) Explanation of Consolidated Forecast and Other Forward-looking Statements" on page 4 for forecast assumptions and notes of caution for usage.

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#### 1. Qualitative Information on Quarterly Consolidated Financial Performance

## (1) Explanation of Results of Operations

In the first half of the fiscal year ending March 31, 2021 (the "period under review"), corporate earnings continued to decline, the economy remained grim, and the employment situation was weak due to the impact of the novel coronavirus disease ("COVID-19"). The outlook is expected to show a sign of recovery partly due to various governmental policies as the level of social and economic activities is gradually being raised with infection prevention measures. However, the impact of COVID-19 on domestic and overseas economies needs to be carefully monitored.

The Company and its subsidiaries (the "Group") limited the impact of the COVID-19 infection thanks to our business portfolio focusing on several specific categories in less fluctuating business domains.

In Japan, the state of emergency was lifted in late May and the economy has gradually restarted with infection prevention measures. The sales outsourcing and factory outsourcing sectors were impacted by the spread of COVID-19, but the other sectors remained solid. Outside Japan, temporary staffing services performed strong thanks to stable demand, even though economic resumption is slower in Singapore and Australia where we have our main presence than in Japan. Additionally, we strived to secure profit primarily by reviewing new investment plans and headquarters cost.

As a result, for the period under review, the Company reported consolidated revenue of 58,177 million yen (down 4.2% year on year), operating profit of 2,221 million yen (up 2.3%), profit before tax of 2,085 million yen (down 2.8%), profit of 1,522 million yen (up 9.9%) and profit attributable to owners of parent of 1,304 million yen (up 5.1%). EBITDA (operating profit + depreciation and amortization) was 3,267 million yen (up 5.8%).

Results by operating segment were as follows.

As a result of examining our business portfolio management to enhance corporate strategies, we have realigned the previous reportable segment classification consisting of six segments: Sales Outsourcing Business, Call Center Outsourcing Business, Factory Outsourcing Business, Care Support Business, Overseas Human Resources Business, and HR Support Business for Startups developed by for Startups, Inc. The new segment classification effective from the beginning of the first quarter of the fiscal year ending March 31, 2021 consists of two segments only: Domestic WORK Business and Overseas WORK Business. Accordingly, prior-year segment information has been revised to reflect the new segment classification to permit comparisons.

#### 1) Domestic WORK Business

The Domestic WORK Business offers temporary staffing, permanent placement and consignment services in Japan specifically for sectors such as sales outsourcing, call center outsourcing, factory outsourcing and care support/nursery schools. The apparel sector in the sales outsourcing sector and the factory outsourcing sector saw decreased demand due to the impact of COVID-19. However, the sectors such as call center outsourcing and care support/nursery schools enjoyed solid demand and grew strongly despite the slow recovery of recruitment. Each sector focused on developing new clients for new services including a service to perform proxy marketing and a contact center service by the staff all working from home, anticipating a phase with and post COVID-19.

For the period under review, earnings declined due to decreased sales in the sales outsourcing and factory outsourcing sectors.

As a result, the segment recorded external revenue of 39,596 million yen (down 5.1% year on year) and segment profit of 2,116 million yen (down 14.8%).

#### 2) Overseas WORK Business

In the human resources service, that operates in the ASEAN and Oceania regions, temporary staffing business remained stable mainly for the public sector, engineering, finance services and legal services despite the spread of COVID-19. However, permanent placement business suffered lower demand, impacted by the economic downturn in Australia and Singapore and sluggish corporate activities.

For the period under review, earnings for this business segment increased as decreased sales from permanent

placement services were overcome by the increased temporary staffing services, fixed cost review and the recording of employment subport subsidy income as a countermeasure against COVID-19 in Singapore.

As a result, the segment recorded external revenue of 17,901 million yen (down 2.5% year on year) and segment profit of 566 million yen (up 21.0%).

## 3) Others

In the other businesses, we made efforts on expanding HRTech solutions to grow non-labor-intensive businesses and enhance the development of new platforms such as "Hourmane," a working time management system for foreign workers; "Daywak," an app to find a part-time job using free time; and "ENPORT," a foreign worker support service. Additionally, we sold Tech Residence, an apartment building for IT engineers and creators in the first quarter.

For the period under review, this business segment posted a profit on the back of the expansion of the existing businesses and a partial sale of shares owned by our investment funds, despite continued upfront investments in the HRTech field. However, our accounting method reports a gain on sales of shares as an item of other comprehensive income, which is offset by IFRS adjustments.

As a result, the segment recorded revenue of 1,496 million yen (up 128.7% year on year) and segment profit of 54 million yen (compared with segment loss of 219 million year a year earlier).

#### (2) Explanation of Financial Position

1) Assets, liabilities and equity

Assets

Current assets at the end of the period under review amounted to 21,585 million yen, down 455 million yen from the end of the previous fiscal year. This is primarily due to a decrease in trade and other receivables of 836 million yen, which was partially offset by an increase in cash and cash equivalents of 368 million yen.

Non-current assets amounted to 22,575 million yen at the end of the period under review, up 16 million yen from the end of the previous fiscal year. This is primarily due to increases in investments accounted for using equity method of 661 million yen and other intangible assets of 388 million yen, which were partially offset by decreases in right-of-use assets of 739 million yen, other financial assets of 191 million yen and other non-current assets of 124 million yen.

As a result, total assets decreased 439 million yen from the end of the previous fiscal year to 44,160 million yen.

#### Liabilities

Current liabilities at the end of the period under review amounted to 22,701 million yen, up 1,134 million yen from the end of the previous fiscal year. This is primarily due to increases in other financial liabilities of 1,084 million yen, borrowings of 605 million yen and trade and other payables of 582 million yen, which were partially offset by decreases in other current liabilities of 667 million yen and income taxes payable of 470 million yen.

Non-current liabilities amounted to 13,003 million yen at the end of the period under review, down 2,906 million yen from the end of the previous fiscal year. This is primarily due to decreases in other financial liabilities of 1,728 million yen and borrowings of 1,210 million yen.

As a result, total liabilities decreased 1,771 million yen from the end of the previous fiscal year to 35,704 million yen.

#### Equity

Total equity at the end of the period under review amounted to 8,456 million yen, up 1,332 million yen from the end of the previous fiscal year. This is primarily due to increases in retained earnings of 1,019 million yen and exchange differences on translation of foreign operations included in other components of equity of 657 million yen, which were partially offset by a decrease in non-controlling interests of 309 million yen.

As a result, the ratio of equity attributable to owners of parent to total assets increased from 11.7% at the end of the previous fiscal year to 15.6%. It is noted that the adjusted ratio of equity attributable to owners of parent to total assets increased from 19.3% at the end of the previous fiscal year to 22.1%. The ratio is adjusted by netting out the

one-time effect of unrealized written put options of 2,905 million yen (compared with 3,377 million yen at the end of the previous fiscal year).

# 2) Cash Flows

Cash and cash equivalents ("net cash") at the end of the period under review amounted to 6,312 million yen, up 368 million yen from the end of the previous fiscal year. The status of each component of cash flows for the period under review and factors of changes therein are as follows.

## Cash flows from operating activities

Net cash provided by operating activities was 2,452 million yen, compared with 1,394 million yen provided in the same period a year earlier. This is primarily due to booking of profit before tax of 2,085 million yen, a decrease in trade receivables of 1,639 million yen and depreciation and amortization of 1,046 million yen, which were partially offset by income taxes paid of 1,045 million yen, a decrease in trade payables of 654 million yen and payments for operating activities and other transactions of 622 million yen.

#### Cash flows from investing activities

Net cash used in investing activities was 163 million yen, compared with 2,624 million yen used in the same period a year earlier. This is primarily due to purchase of investments accounted for using equity method of 350 million yen and purchases of property, plant and equipment and intangible assets of 334 million yen, which were partially offset by proceeds from investing activities and other transactions of 514 million yen.

#### Cash flows from financing activities

Net cash used in financing activities was 1,989 million yen, compared with 1,215 million yen used in the same period a year earlier. This is primarily due to repayments of long-term borrowings of 1,567 million yen, purchase of investments in subsidiaries not resulting in change in scope of consolidation of 798 million yen, repayments of lease obligations of 637 million yen, and dividends paid of 510 million yen, which were partially offset by proceeds from financing activities and other transactions of 845 million yen and net increase in short-term borrowings of 692 million yen.

# (3) Explanation of Consolidated Forecast and Other Forward-looking Statements

We have revised the consolidated earnings forecast for the fiscal year ending March 31, 2021, as announced in "Notice of Difference between First Half Results and Forecast, and Revision to Consolidated Earnings Forecast and Dividend Forecast for the Fiscal Year Ending March 31, 2021" (Japanese version only), which has been released today on November 9, 2020.

Forecasts are based on information currently available to the Company. Actual performance may differ from these forecasts for a number of reasons.

# 2. Condensed Quarterly Consolidated Financial Statements and Notes

		(Millions of yen)
	FY3/20	Second quarter of FY3/21
	(As of Mar. 31, 2020)	(As of Sep. 30, 2020)
Assets		
Current assets		
Cash and cash equivalents	5,944	6,312
Trade and other receivables	15,067	14,230
Other financial assets	251	255
Other current assets	777	786
Total current assets	22,041	21,585
Non-current assets		
Property, plant and equipment	1,315	1,203
Right-of-use assets	6,200	5,461
Goodwill	5,654	5,816
Other intangible assets	5,455	5,843
Investments accounted for using equity method	-	661
Other financial assets	1,281	1,089
Deferred tax assets	1,640	1,611
Other non-current assets	1,011	887
Total non-current assets	22,558	22,575
Total assets	44,600	44,160

		(Millions of yen)
	FY3/20	Second quarter of FY3/21
	(As of Mar. 31, 2020)	(As of Sep. 30, 2020)
Liabilities		
Current liabilities		
Trade and other payables	12,521	13,103
Borrowings	3,177	3,783
Other financial liabilities	2,359	3,444
Income taxes payable	1,116	645
Other current liabilities	2,391	1,724
Total current liabilities	21,566	22,701
Non-current liabilities		
Borrowings	6,533	5,322
Other financial liabilities	8,012	6,283
Deferred tax liabilities	1,170	1,200
Other non-current liabilities	193	196
Total non-current liabilities	15,909	13,003
Total liabilities	37,476	35,704
Equity		
Share capital	2,033	2,033
Capital surplus	(1,399)	(1,460)
Treasury shares	(89)	(89)
Other components of equity	(1,789)	(1,106)
Retained earnings	6,478	7,498
Total equity attributable to owners of parent	5,233	6,875
Non-controlling interests	1,890	1,580
Total equity	7,123	8,456
Total liabilities and equity	44,600	44,160

# (2) Condensed Quarterly Consolidated Statements of Profit or Loss and Comprehensive Income

#### **Condensed Quarterly Consolidated Statement of Profit or Loss** (For the Six-month Period)

		(Millions of yen)
	First six months of FY3/20	First six months of FY3/21
	(Apr. 1, 2019 – Sep. 30, 2019)	(Apr. 1, 2020 – Sep. 30, 2020)
Revenue	60,736	58,177
Cost of sales	48,023	46,255
Gross profit	12,712	11,921
Selling, general and administrative expenses	10,599	9,916
Other income	69	251
Other expenses	10	35
Operating profit	2,171	2,221
Share of profit of investments accounted for using equity method	-	7
Finance income	33	28
Finance costs	59	171
Profit before tax	2,145	2,085
Income tax expense	759	563
Profit	1,385	1,522
Profit attributable to		
Owners of parent	1,240	1,304
Non-controlling interests	144	217
Earnings per share		
Basic earnings per share (Yen)	55.79	58.70
Diluted earnings per share (Yen)	54.58	57.86

Condensed Quarterly Consolidated Statement of Comprehensive Income
(For the Six-month Period)

		(Millions of yen)
	First six months of FY3/20	First six months of FY3/21
	(Apr. 1, 2019 – Sep. 30, 2019)	(Apr. 1, 2020 – Sep. 30, 2020)
Profit	1,385	1,522
Other comprehensive income		
Items that will not be reclassified to profit or loss		
Financial assets measured at fair value through other comprehensive income	29	241
Total of items that will not be reclassified to profit or loss	29	241
Items that may be reclassified to profit or loss		
Cash flow hedges	18	7
Exchange differences on translation of foreign operations	(770)	690
Total of items that may be reclassified to profit or loss	(751)	698
Other comprehensive income, net of tax	(721)	940
Comprehensive income	663	2,462
Comprehensive income attributable to		
Owners of parent	539	2,213
Non-controlling interests	124	248

# (3) Condensed Quarterly Consolidated Statement of Changes in Equity

First six months of FY3/20 (Apr. 1, 2019 – Sep. 30, 2019)

							(Mil	lions of yen)
	Share capital	Capital surplus	Treasury shares	Total other component s of equity	Retained earnings	Total equity attributable to owners of parent	Non- controlling interests	Total equity
Balance as of April 1, 2019	2,017	(1,733)	(2)	(607)	4,522	4,196	1,028	5,224
Profit	-	-	-	-	1,240	1,240	144	1,385
Other comprehensive income	-	-	-	(701)	-	(701)	(20)	(721)
Comprehensive income	-	-	-	(701)	1,240	539	124	663
Dividends of surplus	-	-	-	-	(400)	(400)	-	(400)
Purchase of treasury shares	-	-	(3)	-	-	(3)	-	(3)
Share-based remuneration transactions	2	143	-	-	-	146	-	146
Increase (decrease) by business combination	-	(1,031)	-	-	-	(1,031)	484	(546)
Transfer from other components of equity to retained earnings	-	-	-	-	-	-	-	-
Other	-	-	-	-	-	-	(1)	(1)
Total transactions with owners	2	(887)	(3)	-	(400)	(1,288)	483	(805)
Balance as of September 30, 2019	2,020	(2,620)	(6)	(1,309)	5,363	3,447	1,636	5,083

First six months of FY3/21 (Apr. 1, 2020 - Sep. 30, 2020)

							(Mil	lions of yen)
	Share capital	Capital surplus	Treasury shares	Total other components of equity	Retained earnings	Total equity attributable to owners of parent	Non- controlling interests	Total equity
Balance as of April 1, 2020	2,033	(1,399)	(89)	(1,789)	6,478	5,233	1,890	7,123
Profit	-	-	-	-	1,304	1,304	217	1,522
Other comprehensive income	-	-	-	909	-	909	30	940
Comprehensive income	-	-	-	909	1,304	2,213	248	2,462
Dividends of surplus	-	-	-	-	(511)	(511)	-	(511)
Purchase of treasury shares	-	-	-	-	-	-	-	-
Share-based remuneration transactions	-	41	-	-	-	41	-	41
Increase (decrease) by business combination	-	(102)	-	-	-	(102)	(560)	(663)
Transfer from other components of equity to retained earnings	-	-	-	(226)	226	-	-	-
Other	-	-	-	-	-	-	2	2
Total transactions with owners	-	(60)	-	(226)	(285)	(572)	(558)	(1,130)
Balance as of September 30, 2020	2,033	(1,460)	(89)	(1,106)	7,498	6,875	1,580	8,456

#### (Millions of yen) First six months of FY3/20 First six months of FY3/21 (Apr. 1, 2019 - Sep. 30, 2019) (Apr. 1, 2020 - Sep. 30, 2020) Cash flows from operating activities Profit before tax 2,145 2,085 916 Depreciation and amortization 1,046 120 Share-based remuneration expenses 44 133 1,639 Decrease (increase) in trade receivables Increase (decrease) in trade payables (783)(654) Other (622) (116)Subtotal 2,415 3,539 Interest and dividends received 5 3 Interest paid (58)(45)Income taxes paid (967) (1,045) Net cash provided by (used in) operating activities 1,394 2,452 Cash flows from investing activities Purchase of property, plant and equipment, and intangible (315)(334)assets Purchase of investment securities (241)(20)Proceeds from sale of investment securities 26 Purchase of investments in subsidiaries resulting in (2,064)change in scope of consolidation Purchase of investments accounted for using equity (350) method Other (2) 514 Net cash provided by (used in) investing activities (2,624)(163) Cash flows from financing activities Net increase (decrease) in short-term borrowings (1, 327)692 Proceeds from long-term borrowings 3,251 270 Repayments of long-term borrowings (1,979)(1,567)Repayments of lease obligations (516)(637) Purchase of investments in subsidiaries not resulting in (246)(798)change in scope of consolidation Dividends paid to non-controlling interests (0)(283)Dividends paid (400)(510)Other 3 845 Net cash provided by (used in) financing activities (1, 215)(1,989)Effect of exchange rate changes on cash and cash equivalents (240)68 Net increase (decrease) in cash and cash equivalents (2,684) 368 Cash and cash equivalents at beginning of period 6,862 5,944 Cash and cash equivalents at end of period 4,177 6,312

#### (4) Condensed Quarterly Consolidated Statement of Cash Flows

#### (5) Notes to Condensed Quarterly Consolidated Financial Statements

#### **Going Concern Assumption**

Not applicable.

#### Segment and Other Information

#### (1) Overview of reportable segments

The Group's operating segments are components of the Group that are categorized by type of services provided. The Group determines reportable segments based on the operating segments for which discrete financial information is available and the Group's chief operating decision maker regularly reviews to make decisions about allocation of management resources and assess their performance. As a result, the two reportable segments are identified with the details described as follows.

Reportable segment	Business activities				
	Engaged primarily in temporary staffing/permanent placement and consignment				
Domestic WORK Business	ervices in Japan specifically for sectors such as sales, call center, factory and				
	nursing care facility; HR support business for venture firms and startups in growth				
	industries developed by for Startups, Inc.				
Overseas WORK Business	Engaged primarily in the temporary staffing/permanent placement services in the				
Overseas wORK Business	ASEAN and Oceania regions.				

In addition to the above, human resources service in the HRTech field is included in the "Others" segment.

#### (2) Information on reportable segments

Segment profit of the reportable segments is measured based on operating profit under Japanese GAAP plus employment support subsidy income as a countermeasure against COVID-19 (Jobs Support Scheme) in Singapore with adjustment to operating profit of the consolidated financial statements prepared under IFRS.

First six months of FY3/20 (Apr. 1, 2019 - Sep. 30, 2019)

(Millions of y								
	Rej	oortable segm	ent		Adjustment (Note 2)	IFRS adjustment (Note 3)	Amounts	
	Domestic WORK	Overseas WORK	Total	Others			recorded in consolidated financial statements	
Revenue								
External revenue	41,725	18,356	60,081	654	-	-	60,736	
Inter-segment revenue (Note 1)	11	-	11	4	(16)	-	-	
Total	41,737	18,356	60,093	658	(16)	-	60,736	
Segment profit	2,483	468	2,951	(219)	(847)	286	2,171	

Notes: 1. Inter-segment revenue is measured based on normal market prices.

2. The negative adjustment of 847 million yen to segment profit includes elimination of 2 million yen for inter-segment transactions and corporate expenses of minus 850 million yen that are not allocated to any of the operating segments. Corporate expenses mainly consist of general and administrative expenses that are not attributable to any of the operating segments.

3. The IFRS adjustment of 286 million yen to segment profit reflects reversal of amortization of goodwill and recognition of expenses associated with accrued paid leave, and others.

#### First six months of FY3/21 (Apr. 1, 2020 - Sep. 30, 2020)

(Millions of yer								
	Rep	Reportable segment					Amounts	
	Domestic WORK	Overseas WORK	Total	Others	Adjustment (Note 2)	IFRS adjustment (Note 3)	recorded in consolidated financial statements	
Revenue								
External revenue	39,596	17,901	57,498	1,496	-	(818)	58,177	
Inter-segment revenue (Note 1)	21	-	21	3	(24)	-	-	
Total	39,618	17,901	57,520	1,499	(24)	(818)	58,177	
Segment profit	2,116	566	2,683	54	(974)	457	2,221	

Notes: 1. Inter-segment revenue is measured based on normal market prices.

2. The negative adjustment of 974 million yen to segment profit includes elimination of 12 million yen for inter-segment transactions and corporate expenses of minus 987 million yen that are not allocated to any of the operating segments. Corporate expenses mainly consist of general and administrative expenses that are not attributable to any of the operating segments.

3. The negative IFRS adjustment of 818 million yen to external revenue reflects reversal of revenue from Tech Residence business and transfer of gain on sales of shares owned by our investment funds included in "Others." The IFRS adjustment of 457 million yen to segment profit reflects reversal of amortization of goodwill and recognition of expenses associated with accrued paid leave, and others.

#### (3) Change in reportable segments

As a result of examining our business portfolio management to enhance corporate strategies, we have realigned the previous reportable segment classification consisting of six segments: Sales Outsourcing Business, Call Center Outsourcing Business, Factory Outsourcing Business, Care Support Business, Overseas Human Resources Business, and HR Support Business for Startups developed by for Startups, Inc. The new segment classification effective from the beginning of the first quarter of the fiscal year ending March 31, 2021 consists of two segments only: Domestic WORK Business and Overseas WORK Business.

Accordingly, prior-year segment information has been revised to reflect the new segment classification to permit comparisons.

This financial report is solely a translation of the Company's Kessan Tanshin (including attachments) in Japanese, which has been prepared in accordance with International Financial Reporting Standards (IFRSs), for the convenience of readers who prefer an English translation.