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December 8, 2020
Japan Best Rescue System Co., Ltd.

Notice on update of “Living Link”, application only for members of Quick Response Service for New Tenant relating to linkage with “Torisetsu”

Consolidated management of instruction manuals of electric appliance and household equipment on a paperless basis

Japan Best Rescue System Co., Ltd. engaged in providing service for solving comprehensive daily life troubles (Head office: Naka-ku, Nagoya City, Representative Director: Mr. Nobuhiro Sakakibara, Listed on 1st Section of Tokyo Stock Exchange, Security code: 2453, hereinafter called “JBR”) shall implement functionality expansion update on “Living Link”, smartphone application which is provided to members contracted under “Quick Response Service for New Tenant”

Background for functionality expansion

JBR has initiated an effort to utilize AI for developing leading-edge and high-value added services since we have 55 million data of daily life related troubles accumulated over 20 years since its foundation. On the other hand, there have been difficulties caused by the fact that platforms provided by electric appliance and household equipment manufacturers have not been standardized. Under such circumstances, we have faced the difficulties for linking products produced by different makers and developing services for daily life of customers.

This time, JBR has entered into an agreement to work with TRYGLE Co., Ltd. (Head office: Chuo-ku, Tokyo, Representative Director: Mr. Takeshi Tomimori) on October 16, 2020, which enables “Living Link” to utilize database carrying more than 300,000 product model numbers by linking with “Torisetsu” application with which instruction manuals of electric appliance and household equipment can be managed in a consolidated manner.

Content on functionality expansion

The users of “Living Link” shall become able to use the function of “Torisetsu” directly from operation screen. When trouble occurs in electric appliance and/or household equipment, the users shall be able to obtain information necessary for solving troubles only with “Living Link”, smartphone application if information such as manufacturers, type and model number of products is registered in advance.

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In addition, a complete set of instruction manuals of furnished equipment for rental property are stored, which can be registered in the smartphone of the users as equipment information. As such, we believe that this will help to reduce the stress arising from cumbersome communication between user and JBR or property management company.

Troubles	⇒	“Living Link” × “Torisetsu”
<ul style="list-style-type: none"> • The instruction manual is missing when user wants to change the setting of air conditioner. 		<ul style="list-style-type: none"> • Able to manage it through application in a consolidated manner.
<ul style="list-style-type: none"> • The user does not know how to use furnished IH heater. 	⇒	<ul style="list-style-type: none"> • Able to solve it through instruction manual which is registered in application.
<ul style="list-style-type: none"> • When the user asks repair, he is out of home and thus does not know manufacturer and model number of product. 		<ul style="list-style-type: none"> • Able to shorten time for arranging repair by checking such information through smartphone.
<For property management company> <ul style="list-style-type: none"> • Cumbersome for storing and managing instruction manuals for furnished equipment. 	⇒	<ul style="list-style-type: none"> • Able to enhance operational efficiency by managing them through “Torisetsu”.



Future outlook

JBR has made efforts to improve and extend the functions of “Living Link” in order to let the users to live a more prosperous and secure life since the service started and announced in October 2020 that the accumulated download numbers exceeded 100,000.

Our effort to utilize AI shall be visible in a concrete manner by linking with “Torisetsu”. The various household equipment and electric appliance have been connected through IoT due to the spread of smartphone. Under such circumstances, the linkage with basic data of each equipment and device shall be a great advantage for us to develop new services.

The new service shall not only make the daily life of tenants for rental property comfortable but also lead to avoid having sudden cost burden for property owner and property management company. JBR with the corporate mission of “we help people in need” shall progress alliance and discussion with partner companies and do our utmost effort to create society in which people can live with peace of mind.

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Corporate Profile of JBR

Company Name:	Japan Best Rescue System Co., Ltd.
Representative Director & CEO:	Mr. Nobuhiro Sakakibara
Location:	Urbanet Fushimi Building 5F, 1-10-20 Nishiki, Naka-ku, Nagoya City
Establishment:	February 1997
URL:	https://www.jbr.co.jp/en/

■Corporate Profile of TRYGLE Co., Ltd.

Company Name:	TRYGLE Co., Ltd.
Representative Director & CEO:	Mr. Takeshi Tomimori
Location:	KS Building 7F, 1-12-6 Nihombashikakigaracho, Chuo-ku, Tokyo
Establishment:	January 2012
URL:	https://trygle.com/index.php

【Inquiry on this press release】

Japan Best Rescue System Co., Ltd.

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