

Presentation Materials for the Earnings Briefing for the First Half of the Fiscal Year

Ending March 31, 2021



# Table of contents

- 1 Overview of Consolidated Financial Results for First-half of FY3/21
- 2 Business Topics for First-half of FY3/21
- Growth Strategies: First-half Review and Future Development

- Consolidated Earnings Forecast for FY3/21 and Other Information
- Group Overview and Business Activities



Overview of Consolidated Financial Results for First-half of FY3/21

#### **Summary of consolidated financial results**

Shalom Business

**Sales:** Firm ASP service (monthly fees) sales, but total sales below plan due to decline in new customers **Profit:** Above plan as expenses decreased because of teleworking, cancelation of events, business travel restrictions and other reasons

CuBe Business

Sales: Contracted development sales below plan because of COVID-19 but GooooN sales were mostly as planned Profit: Smaller than planned loss as expenses decreased because of teleworking, cancelation of events, business travel restrictions and other reasons

(Thousands of yen, %)

	1H FY3/21 Actual	1H FY3/21 Plan	Vs. Plan	Vs. Plan (%)
Net sales	1,128,029	1,200,014	(71,984)	(6.0)%
Shalom Business	917,304	965,014	(47,710)	(4.9)%
CuBe Business	210,725	235,000	(24,275)	(10.3)%
Operating profit	75,944	26,352	+49,592	+188.2%
Shalom Business	92,309	73,416	+18,893	+25.7%
CuBe Business	(16,365)	(47,063)	+30,698	-
Profit attributable to owners of parent	40,976	14,361	+26,615	+185.3%
Basic earnings per share (Yen)	7.55	2.65	+4.9	-

<sup>\*</sup> The figures of 1H FY3/21 plan above were those announced on May 11, 2020.

#### **Consolidated balance sheet**

- Property, plant and equipment increased because of the relocation of the Tokyo office
  - **Current liabilities decreased because of tax payments and other reasons**

	1H FY3/21 (Sep. 30, 2020)	FY3/20 (Mar. 31, 2020)	Change	% Change	Notes
Current assets	1,073,146	1,196,267	(123,121)	(10.3)%	Cash and deposits (137) million yen Accounts receivable-trade (13) million yen
Non-current assets	1,141,223	1,038,471	+102,751	+9.9%	Buildings and fixtures +167 million yen Software (including software in progress) (43) million yen
Current liabilities	545,039	599,588	(54,548)	(9.1)%	New long-term borrowings +200 million yen Accrued consumption taxes (90) million yen Income taxes payable (34) million yen
Non-current liabilities	369,503	330,595	+38,908	+11.8%	Long-term borrowings +38 million yen
Total liabilities	914,542	930,183	(15,640)	(1.7)%	-
Shareholders' equity	1,267,909	1,270,251	(2,342)	(0.2)%	Retained earnings (2) million yen
Total net assets	1,299,827	1,304,555	(4,728)	(0.4)%	-
Total assets	2,214,369	2,234,739	(20,369)	(0.9)%	-
Equity ratio	57.3%	56.8%	+0.4pt	_	-

#### **Consolidated statement of cash flows**

Cash flows were affected by increases in payments for taxes and the Tokyo office relocation

	1H FY3/21	1H FY3/20	YoY Change	Notes	
Cash flows from operating activities	77,411	345,758	(268,347)		
Profit before income taxes	82,591	159,429	(76,837)	• Depreciation of 154 million yen	
Increase (decrease) in accounts payable-other	(11,145)	(20,764)	+9,618	<ul> <li>Payments of 163 million yen for income taxes and consumption taxes</li> </ul>	
Others	5,965	207,094	(201,128)		
Cash flows from investing activities	(276,810)	(78,643)	(198,166)	<ul> <li>Purchase of property, plant and equipment</li> </ul>	
Investments in non-current assets	(276,855)	(88,192)	(188,662)	of 181 million yen (Tokyo office)  •Investment in software of 95 million yen	
Others	45	9,549	(9,504)		
Cash flows from financing activities	62,115	(67,276)	+129,391		
Proceeds from borrowings	200,000	100,000	+100,000	<ul> <li>Proceeds of 200 million yen from a new loan</li> </ul>	
Repayments of borrowings	(94,432)	(112,906)	+18,474	• Cash dividends payment of 43 million yen	
Others	(43,452)	(54,370)	+10,917		
Net increase (decrease) in cash and cash equivalents	(137,283)	199,839	(337,123)	-	
Cash and cash equivalents at end of period	585,534	499,595	+85,939	-	

## **Operating results of the Shalom Business**

	1H FY3/21	1H FY3/20	YoY Change	YoY % Change	Notes	
Net sales	917,304	874,318	+42,985	+4.9%	(ASP service) • Basic Plan	
Cloud service	871,070	817,346	+53,723	+6.6%	217 million yen (+3.5%) •House Plan 237 million yen (+13.2%)	
ASP service	798,802	707,799	+91,003	+12.9%	<ul> <li>Shalom CE (including Shalom CE Lite)</li> <li>77 million yen (+47.5%)</li> <li>MYNABOX</li> </ul>	
System construction service	72,267	109,547	(37,279)	(34.0)%	120 million yen (+3.8%) • DirectHR	
System product sale	46,233	56,417	(10,183)	(18.1)%	24 million yen (-9.4%) (System construction service)	
Other services	-	554	(554)	-	•Shalom CE initial implementation service fee 23 million yen (-43.2%)	
Gross profit	491,687	518,753	(27,065)	(5.2)%	Cost of sales: +70 million yen (+19.7%) •Increase in amortization: 27 million yen	
Gross margin	53.6%	59.3%	(5.7)pt	-	<ul> <li>Increase in labor cost: 34 million yen (Matsuyama Development Center)</li> </ul>	
Operating profit	92,309	197,884	(105,574)	(53.4)%	SG&A expenses: +75 million yen (+23.4%) •Tokyo office relocation, sponsorship payment to	
Operating margin	10.1%	22.6%	(12.6)pt	_	the Shalom National Organization, etc.	

## **Operating results of the CuBe Business**

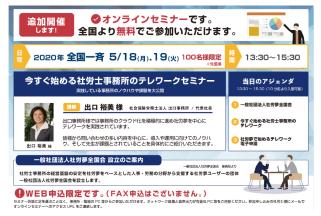
		1H FY3/21	1H FY3/20	YoY Change	YoY % Change	Notes	
N	let sales	210,725	309,322	(98,596)	(31.9)%	Breakdown of contracted developments:	
	Contracted development	193,753	289,636	(95,883)	(33.1)%	Develop-and-deliver projects 90 million yen (-47.9%) Maintenance, etc.	
	Cloud services	16,972	19,686	(2,714)	(13.8)%	102 million yen (+2.9%)	
G	iross profit	70,298	80,939	(10,641)	(13.1)%	Cost of sales: (87) million yen (-38.5%) • Decrease in labor cost: 34 million yen	
	Gross margin	33.4%	26.2%	+7.2pt	-	<ul> <li>Decrease in outsourcing expenses:</li> <li>31 million yen</li> </ul>	
С	perating profit*	(16,365)	(37,625)	+21,259	-	SG&A expenses: (28) million yen (-24.1%)	
	Operating margin	(7.8)%	(12.2)%	+4.4pt	-	• Decrease in personnel expenses: 14 million yen	
C	order backlog	237,417	228,162	+9,255	+4.1%	(1H FY3/20 include order backlog of 8 million yen for Nenmatsu-chosei CuBe)	

<sup>\*</sup>Operating profit includes amortization of goodwill of 19,430 thousand yen.



### Sales promotion activities for labor and social security attorney offices

Online seminars for labor and social security attorneys (17 times), and Shalom user meetings (Online + On-site) (4 times)



April and May 2020 Seminar for labor and social security attorneys

Teleworking Seminar for Starting a Labor and Social Security Attorney Office



Seminar for labor and social security attorneys

Seminar for purchasing eNEN year-end tax adjustment cloud



August and September 2020 Seminar for labor and social security attorneys



August and September 2020 Seminar for labor and social security attorneys



July 2020

Seminar for labor and social security attorneys
Seminar for using subsidies for starting to use Shalom House



August and September 2020 Seminar for labor and social security attorneys

Seminar about web year-end tax adjustments and proposals for clients

Seminar to explain MYNABOX

Seminar explaining how to create proposals for working time recording systems

#### **Online seminars (since April 2020)**

#### More than 1,000 people have attended nationwide online seminars since April

The seminars are very popular as a way for people anywhere in Japan to participate in these events with ease.

Many seminars are planned for labor and social security attorneys and for companies.

Date of seminar	Number of applicants	Date of seminar	Number of applicants
April 21	96	August 6	78
April 23	82	August 19	25
May 18	46	August 26	56
May 19	46	September 8	54
June 25	80	September 10	44
July 15	57	September 16	80
July 21	76	September 24	61
July 28	84	September 29	81
July 29	25	Total	1,071

Teleworking Seminar for Starting a Labor and Social Security Attorney Office

株式会社エムケイシステム 4月無料オンラインセミナー

「今すぐ始める社労士事務所のテレワークセミナー」

〜実践している事務所のノウハウや課題を大公開〜
はじめに

株式会社エムケイシステム 営業統括部長 竹口 弘之

13:35-14:00 第1部 一般社団法人社労夢全国会設立のご案内

一般社団法人社労夢全国会 事務局長 平松 忠之

14:00-14:40 第2部 今すぐ始める社労士事務所のテレワークセミナー

社会保険労務士法人出口事務所 代表 出口 裕美 先生

〜 州部 〜

14:50-15:30 第3部 社労夢2 0 0 %活用! 社労夢で始めるテレワーク電子申請

株式会社エムケイシステム SR営業部大阪オフィス 課長 服飾弘

## Online seminar for labor and social security attorneys

- \*Seminar registration is closed when the limit for participants is reached.
- \*Some seminars may allow more than the designated limit for participants and other seminars may not.
- \*The numbers in this table do not reflect registered participants who cancel or fail to attend a seminar.

#### Sales promotion activities for general corporations

#### Participated in the online event of the Revival Management Forum Secretariat and co-hosted online seminars

Total of 211 professionals from the personnel and general affairs divisions of major companies attended the co-hosted online seminars.





#### Personnel Strategies in the Age of Working Style Reforms 2020 Conference in Osaka

#### MKSystem sponsored online seminars

- April 28, 2020
   The age of teleworking! Use Shalom for easy e-applications
- May 15, 2020
   Big changes due to electronic year-end tax adjustments! Start using the year-end tax adjustment cloud
- June 24, 2020
   The first step for altering working styles to transition to the age of the new normal

#### **BNC** sponsored online seminars

Events for personnel evaluation systems (3 times)

## **Cross Functional Project (CFP)**





## Cross Functional Project

The Tokyo office relocation created an excellent opportunity to launch this project in September 2020







Labor insurance administration association Shalom National Organization

## **Cross Functional Project (CFP)**

## **Goals of the Cross Functional Project**

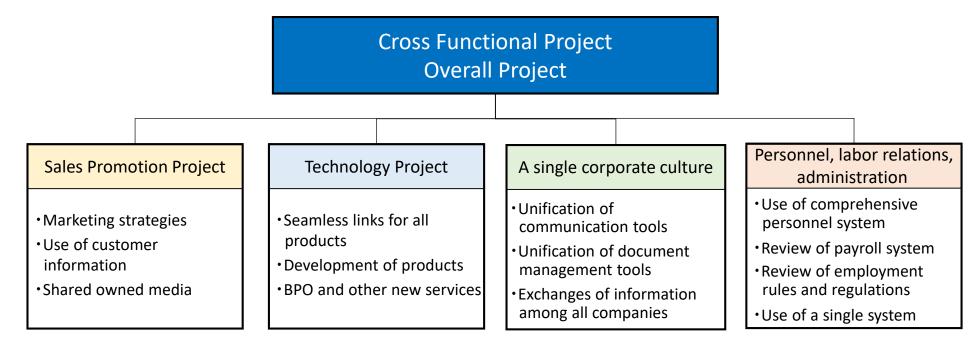
- The mission is to bring together companies and organizations with a broad spectrum of knowledge and experience to study a variety of management issues from many perspectives and create proposals for solutions.
- The new Tokyo office is an ideal environment for efficiently conducting this project by providing space for all parties to share.
- Create a unified corporate culture by combining the products, organizations and information of all participating companies and organizations and increasing interaction among these participants.
- Obtain many types of information collectively from all companies and associations, rather than individually, to build a framework that can eliminate opportunity loss. Use this framework for strengthening sales relations in order to increase sales.



#### **Cross Functional Project (CFP)**

#### **How the Project Operates**

#### **Structure**



#### **Operations**

The overall project leader and subleaders are also steering members of the projects for specific themes.

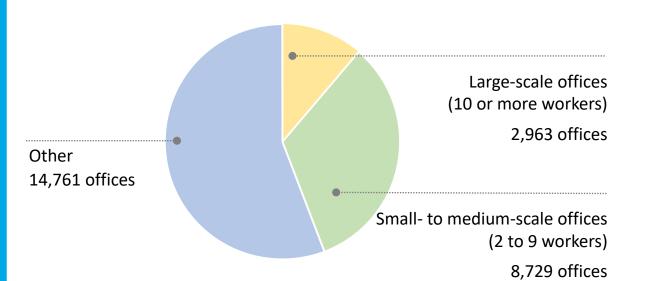
The leaders of the theme-specific projects are also members of the overall project.

The leaders have the authority to add or change members as needed.

Meetings for the overall project are held every month and at other times as needed.

#### Target markets and market shares (1)

## **Labor and Social Security Attorney Office Market**



	End-Sep 2020
Offices with our systems introduced*2	<b>2,535</b> offices
YoY change	Up 41 offices
Our market share	9.6%
Number of clients registered in our systems	658,000 offices

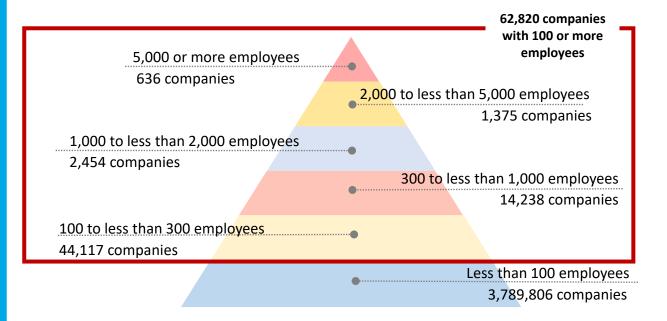
Total: 26,453 offices\*1

<sup>\*1</sup> The number of labor and social security attorney offices was aggregated by MKSystem based on the Business Report for the fiscal year 2019 prepared by Japan Labor and Social Security Attorney's Association.

<sup>\*2</sup> The number of offices with our systems introduced reflects the number of those for which we started providing service as of September 30, 2020. (o/w 1,420 for Basic Plan, 669 for House Plan, 385 for Lite Plan, and 61 for the Chukidan System)

## Target markets and market shares (2)

#### **General Corporate Market**



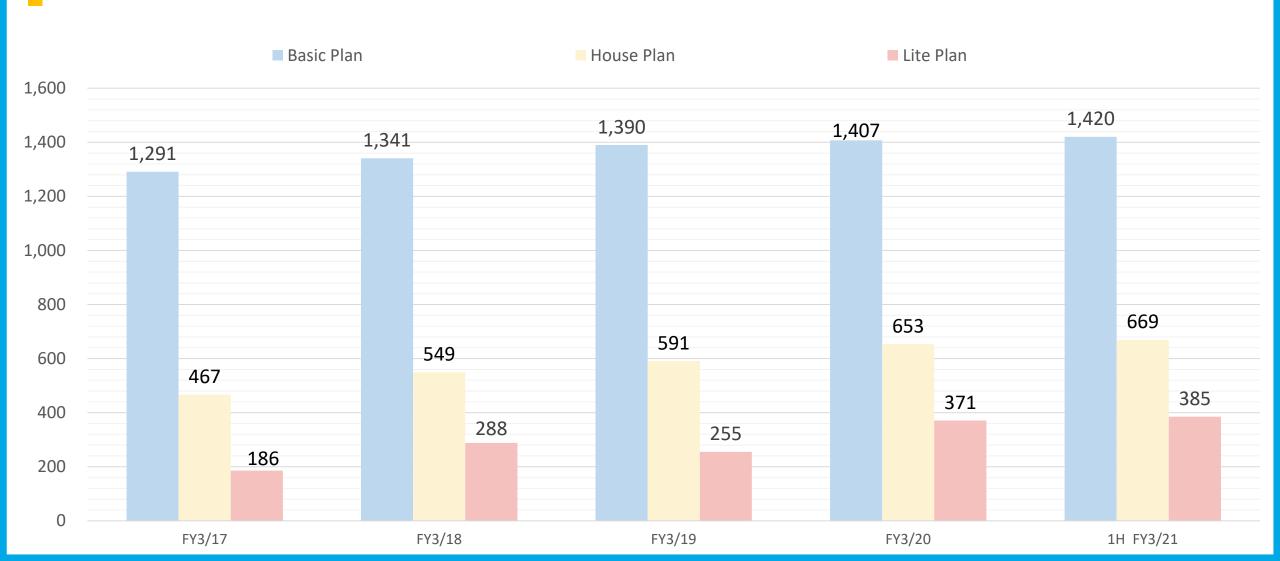
	End-Sep 2020
Introductions in the Shalom Business	144 companies
Introductions in	
the CuBe Business	64 companies

#### **Total: 3,852,626 companies\***

<sup>\*</sup>Aggregated by MKSystem based on the 2016 Economic Census for Business Activity (Tabulation of Enterprises, etc. and Tabulation across industries) conducted by the Ministry of Internal Affairs and Communications and the Ministry of Economy, Trade and Industry.

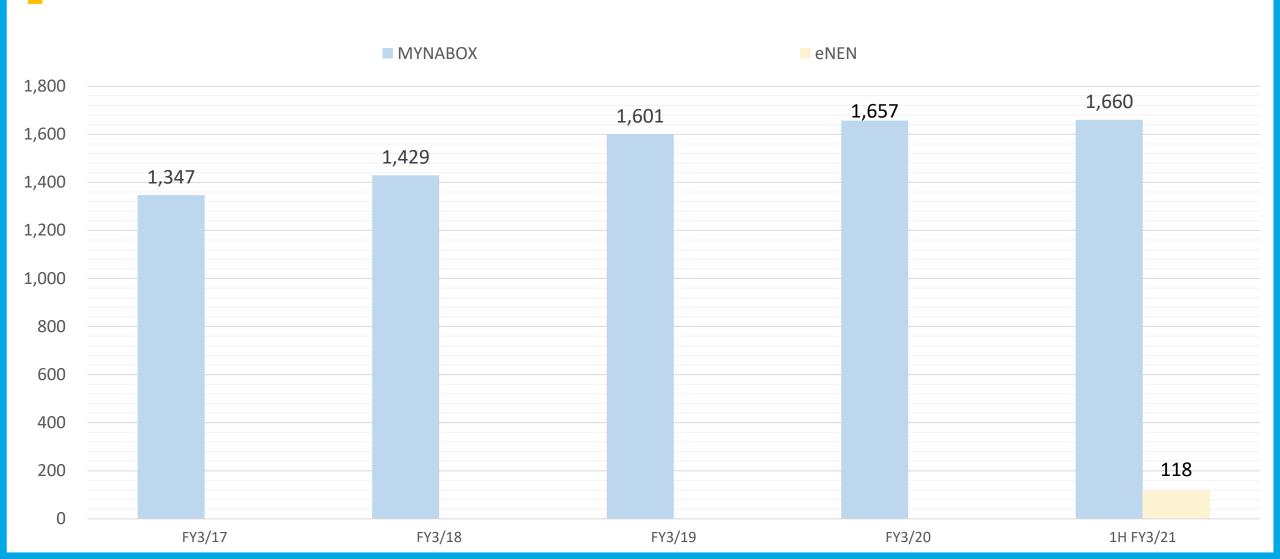
## Trends in services for labor and social security attorneys

Users of the mainstay products are increasing steadily.



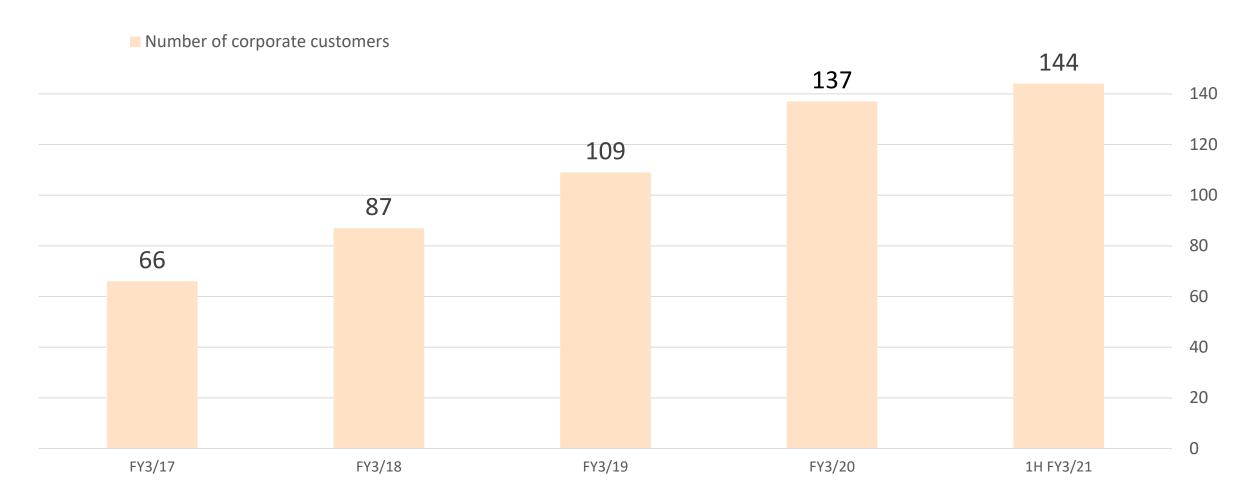
## Trends in services for labor and social security attorneys





## Trends in services for general corporations

As the government is promoting online one-stop social security and tax procedures, the number of systems introduced by general corporations is showing an increasing trend.



#### **IR** news



## 1H FY3/21 business segment strategy review

# Shalom Business: Market-specific strategies

O	Demand remains very strong	Labor and social security attorney market
Δ	Delays in sales meetings about Shalom CE	Large companies market
*	Delayed release of DirectHR	Small- and medium-sized companies market

## **CuBe Business: Service-specific strategies**

0	Maintained a stable revenue stream Improved profit margin	Contracted development type semi-customized services
Δ	Activities with other companies to enlarge sales channels	GooooN
	Sold to MK	Nenmatsu-chosei CuBe Cloud (currently eNEN)

#### **Shalom Business: Market overview**

#### Overview of the current market

- In terms of the number of labor and social security attorney offices:
- In terms of the number of companies involved by labor and social security attorneys:
- In terms of the number of companies not yet involved by labor and social security attorneys:

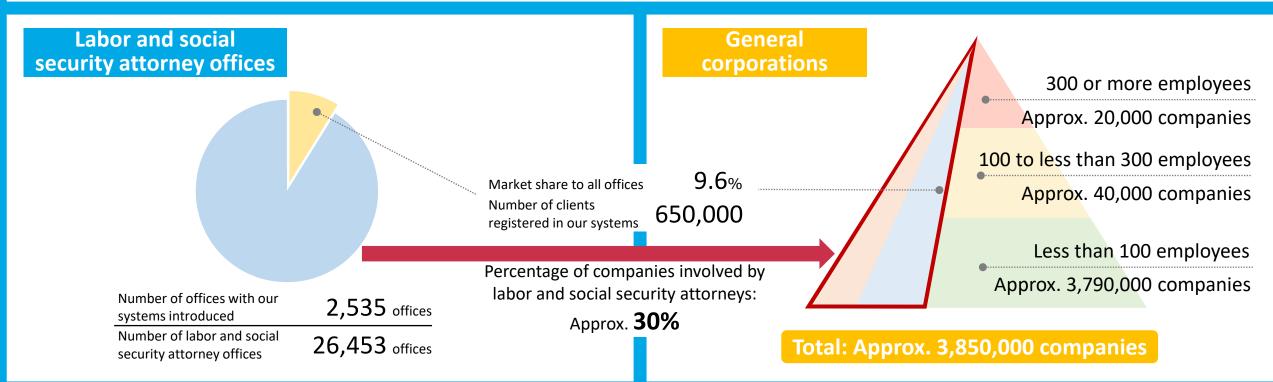
Given that our market share is **9.6**%, there is a large market waiting to be tapped.

The number of clients registered in our systems

is **650,000** (**57**% market share).

There is a sufficiently large market still available.

650,000 3,850,000×30%

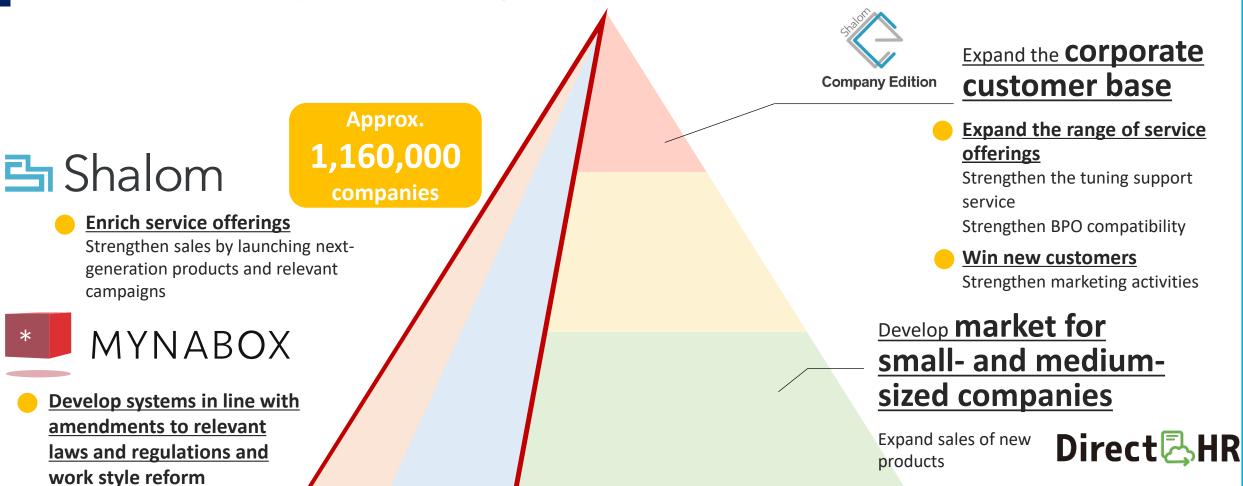


## **Shalom Business: Market-specific strategies (general corporations)**

## Promote market-specific strategies (General corporations)

Promote online one-stop social

security and tax procedures



Percentage of companies involved by labor and social security attorneys:

Approx. **30%**Total: approx. **3,850,000** companies

#### **CuBe Business: Service-specific strategies**

## **Service-specific strategies**

#### Contracted development type semi-customized services

- → Continue stable operation as a key revenue driver by:
  - Steadily improving and maintaining existing systems for existing customers
  - Efficiently developing services with the cost of sales ratio in mind

Continue these activities in the 2H

#### **Cloud services**

- → Concentrating resources on GooooN
  - Using activities with other companies to enlarge sales channels
  - Broad and efficient promotions X

Improve services in the 2H



Consolidated Earnings Forecast for FY3/21 and Other Information

#### **Consolidated earnings forecast**

Shalom Business

Sales: Demand of systems to support diverse work styles is expected to grow in line with the "digital

government initiatives" and "work style reform."

Costs: Lower profit margin due to higher expenses caused by increase in labor cost for strengthening

development systems and by expenses for relocating the Tokyo office.

CuBe Business

**Contracted development**: Forecast a higher operating margin by maintaining the same level of sales as

in FY3/20 and improving development efficiency.

Cloud services: Expect sales of services to expand by focusing resources on GooooN. (Millions of yen, %)

	FY3/21	FY3/20	YoY	YoY
	Forecast	Actual	Change	% Change
Net sales	2,749	2,380	+368	+15.5%
Shalom Business	2,144	1,771	+372	+21.0%
CuBe Business	605	608	(3)	(0.6)%
Operating profit	324	314	+10	+3.2%
Operating margin	11.8%	13.2%	(1.4)pt	-
Ordinary profit	322	313	+9	+2.9%
Profit attributable to owners of parent	201	197	+4	+2.1%
Basic earnings per share (Yen)	37.08	36.32	+0.76	-

<sup>\*</sup> The figures of FY3/21 forecast above were those announced on May 11, 2020.

## **Earnings forecast by segment: Shalom Business**

(Millions of yen, %)

	FY3/21 Forecast	FY3/20 Actual	YoY Change	YoY % Change		
Net sales	2,144	1,771	+372	+21.0%	Forecast consistent growth in sales of services	
Cloud services	2,032	1,658	+374	+22.6%	for labor and social security attorneys as in prior years and sales growth of about 30% for services for companies because e-application	
System product sale, others	112	113	(1)	(0.9)%	procedures have become mandatory.	
Cost of sales	942	756	+186	+24.7%	3	
Gross profit	1,201	1,015	+185	+18.3%	, ,	
Gross margin	56.0%	57.3%	(1.3)pt	-	expenses associated with upgrading the functions of all Shalom Business products.	
SG&A expenses	897	651	+245	+37.6%	·	
Operating profit	304	364	(59)	(16.5)%		
Operating margin	14.2%	20.6%	(6.4)pt	-	relocation of the Tokyo office (August 2020).	

<sup>\*</sup> The figures of FY3/21 forecast above were those announced on May 11, 2020.

## **Earnings forecast by segment: CuBe Business**

(Millions of yen, %)

	FY3/21 Forecast	FY3/20 Actual	YoY Change	YoY % Change	
Net sales	605	608	(3)	(0.6)%	maintenance projects, and the cloud services business focuses resources on GooooN, though sales of both
Contracted development services	565	564	+0	+0.1%	
Cloud services	40	44	(4)	(10.3)%	
Cost of sales	363	428	(64)	(15.0)%	Forecast a higher gross margin as Matsuyama
Gross profit	241	180	+60	+33.5%	
Gross margin	39.8%	29.7%	+10.2pt	-	
SG&A expenses*	224	230	(5)	(2.6)%	Forecast an increase in operating profit as SG&A expenses remain mostly unchanged despite higher personnel expenses to strengthen sales operations and higher expenses caused by the Tokyo office relocation.
Operating profit	16	(49)	+66	-	
Operating margin	2.8%	(8.2)%	+10.9pt	-	

<sup>\*</sup> SG&A expenses include amortization of goodwill (39 million yen).

#### Trends in business performance and forecast

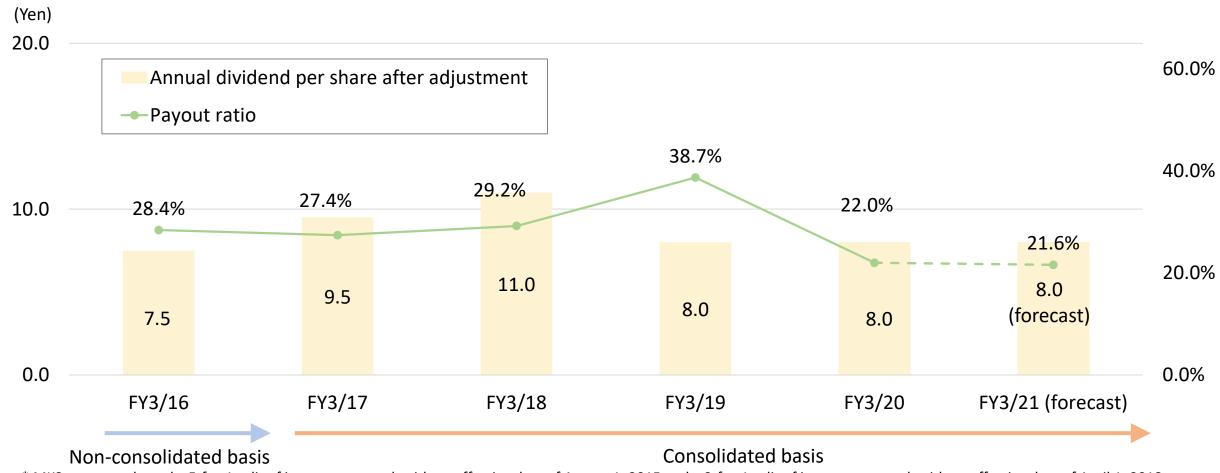
Sales: We will achieve a consecutive year-on-year increase by enhancing a new market for general corporations.

Profit: The operating margin will be lower due to an increase in depreciation attributable to improvement of products and higher expenses caused by the Tokyo office relocation.



#### Dividend forecast for FY3/21

Our profit distribution policy is "to implement a stable dividend payment with the baseline payout ratio of 20%." Dividends for FY3/21 will be paid out based on the basic policy.



<sup>\*</sup> MKSystem conducted a 5-for-1 split of its common stock with an effective date of August 1, 2015 and a 2-for-1 split of its common stock with an effective date of April 1, 2018. All the figures above are adjusted accordingly.



Group Overview and Business Activities

## **Company profile**

Company name	<b>•</b>	Company	name
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Business

#### MKSystem Corporation

The Shalom Business

The business of providing software to support business processes associated with social insurance and labor insurance as a cloud service provider.

• The CuBe Business

The business of developing and providing front-end systems that help enhance efficiency of business processes related to personnel and general affairs.

 Representative Director and President Noboru Miyake

Date of incorporation

Date of listing

Capital stock

Head office

◆ Sales and R&D bases

Subsidiary

Employees

February 22, 1989

March 17, 2015

219 million yen (Number of issued shares: 5,428,000 shares)

30F, Umeda Center Bldg., 2-4-12, Nakazaki-nishi, Kita-ku, Osaka, Japan

Tokyo; Nagoya; Fukuoka; Ninohe, Iwate Prefecture; and Matsuyama

Business Net Corporation Co., Ltd. (Minato-ku, Tokyo)

133 (consolidated); 106 (non-consolidated) (both excluding temporary employees)

#### **Summary of the Group's lines of business**

(GooooN)

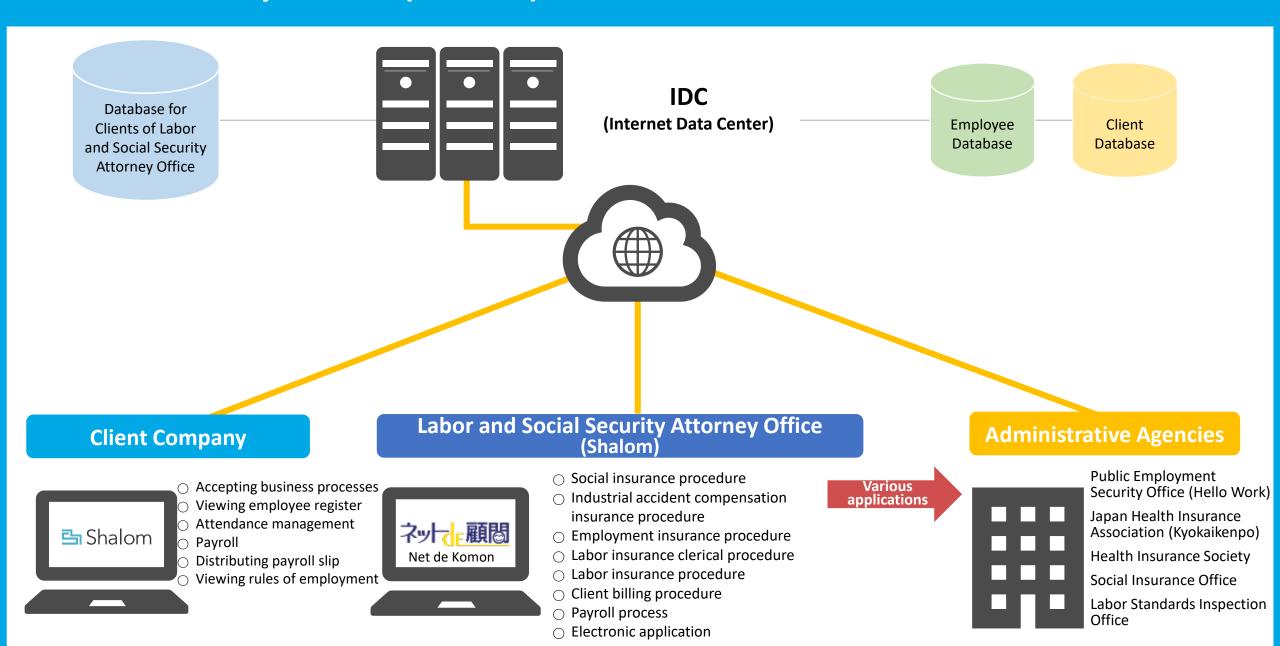
**Business** 

**CuBe Cloud** 

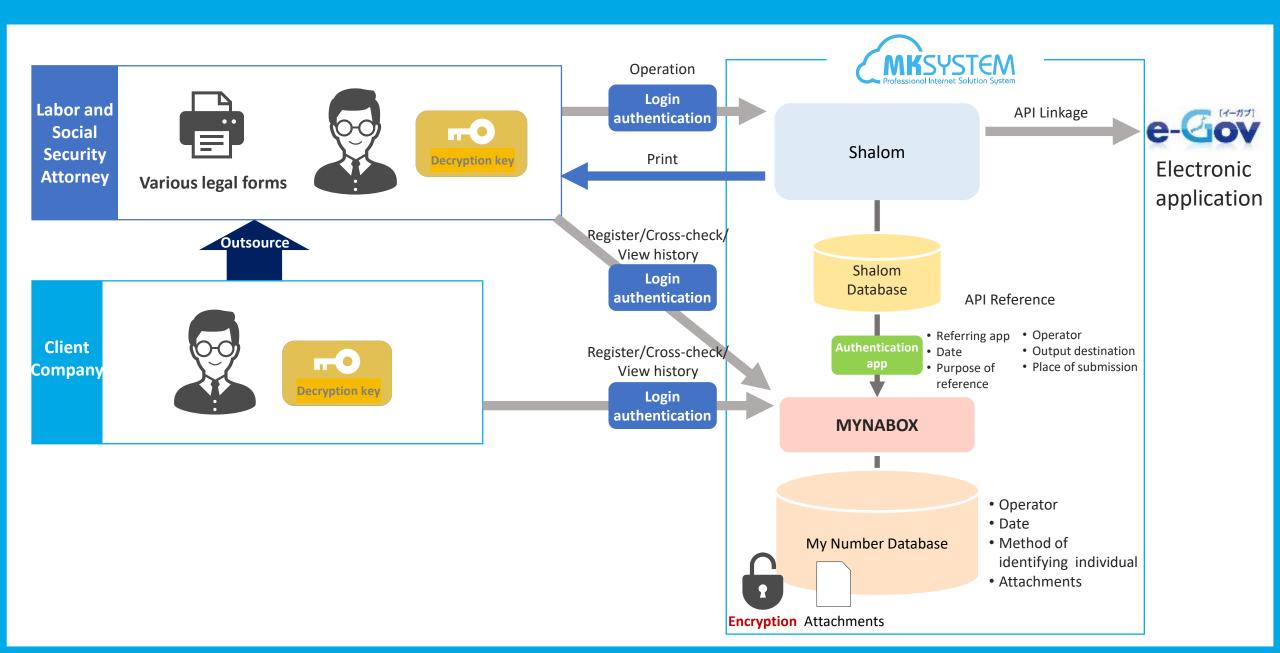
#### Provision of cloud services including software to support business processes associated with social insurance, labor insurance, and payroll Provision of cloud services with applications aimed at clients of labor and social security **ASP** service attorney office Provision of cloud services with applications aimed at personnel divisions in general corporations **Cloud service Shalom** System **Business** Initial set up of cloud services construction Provision of customized services service **System** • Sale of various document forms used in labor and social security attorney's business process • Sale of terminals, servers and PCs product sale Contracted • Contracted development of front-end systems connecting corporate functions and employees development type semi-customized Maintenance of contracted development type systems services CuBe

Provision of cloud services connecting corporate functions and employees

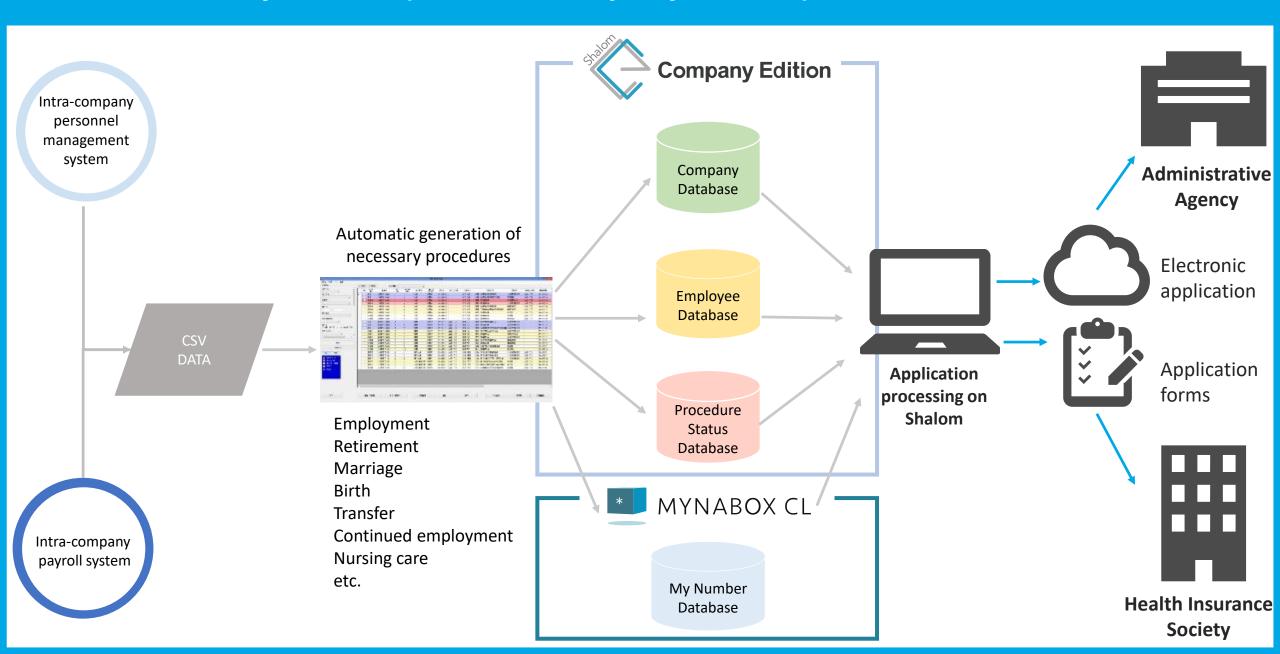
#### **Our mainstay service (Shalom)**



## **Our mainstay service (MYNABOX)**

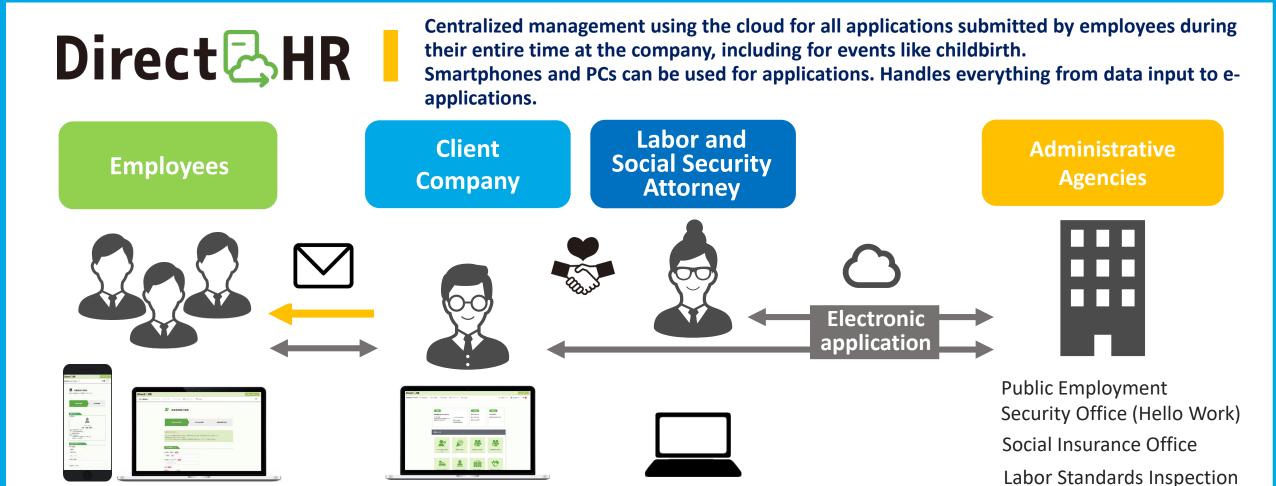


#### **Our mainstay service (Shalom Company Edition)**



Office

#### Our mainstay service (DirectHR)

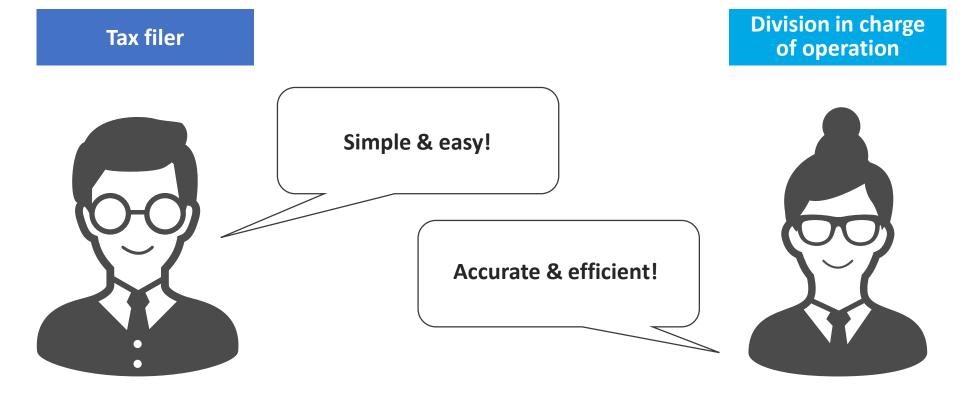


New employment, retirement, addition/deletion of dependents, change of name and address, transfers, employment contracts, senior employment subsidy, start/end of child birth/care leave, nursing care payment, change in monthly salary, basis for calculating monthly salary, insurance benefit payments, change of category, register/change of personal ID number, year-end tax adjustment, payroll slips

## Our mainstay service (eNEN, renamed from Nenmatsu-chosei CuBe Cloud) (1)



Fully supporting year-end tax adjustment operations by reducing tax filling input and implementing progress management function



- The system tells me what I should do.
- The entries I have to fill in have become less than before!
- I don't have to think about formula!
- They no longer return to me the forms for correction!

- Following up is easy because we can keep track of the progress from filing to completion!
- We can share work among multiple members!
- We have reduced the volume and number of items we have to check manually!

## Our mainstay service (eNEN, renamed from Nenmatsu-chosei CuBe Cloud) (2)





Fully supporting year-end tax adjustment operations by reducing tax filling input and implementing progress management function

#### 1. It makes the operation easy to understand!

The screen guides you "what to do," "when to do," and "how to do."



#### 2. Registered information is displayed from the start!

- The screen initially displays a form without redundant inputs.
- The system automatically calculates the deductible amount.
- The screen initially displays filling data of the previous year.

#### 3. It reduces your workload at final submission!

- The system checks for your mistake.
- The system guides you what to submit.

#### **Enhanced control with authority settings**

# Supporting business process of large companies and shared service providers!

Work environment with multiple personnel are classified into three elements (company, department, and person in charge).



#### **Enhanced efficiency with progress management**

#### It lets you know where the bottleneck is, thereby ensuring on-time delivery!

Progress of each process and the entire business process is managed on the system!



#### A new mainstay service (Cloud Pocket)

#### **NEW!**



For the safe and easy distribution and receipt of official documents. Greatly simplifies the distribution of job separation forms, benefit receipt qualification confirmation notices, workplace accident forms and other official forms as well as important company forms and other documents.

#### **Client Company**









#### **Employees**







Eliminates the **time** and **expense** needed to send forms and documents by postal mail to individuals at other offices.

**Upload** required documents to Cloud Pocket.

Employees can **download** the documents at their convenience.



Highly secure folders for individuals

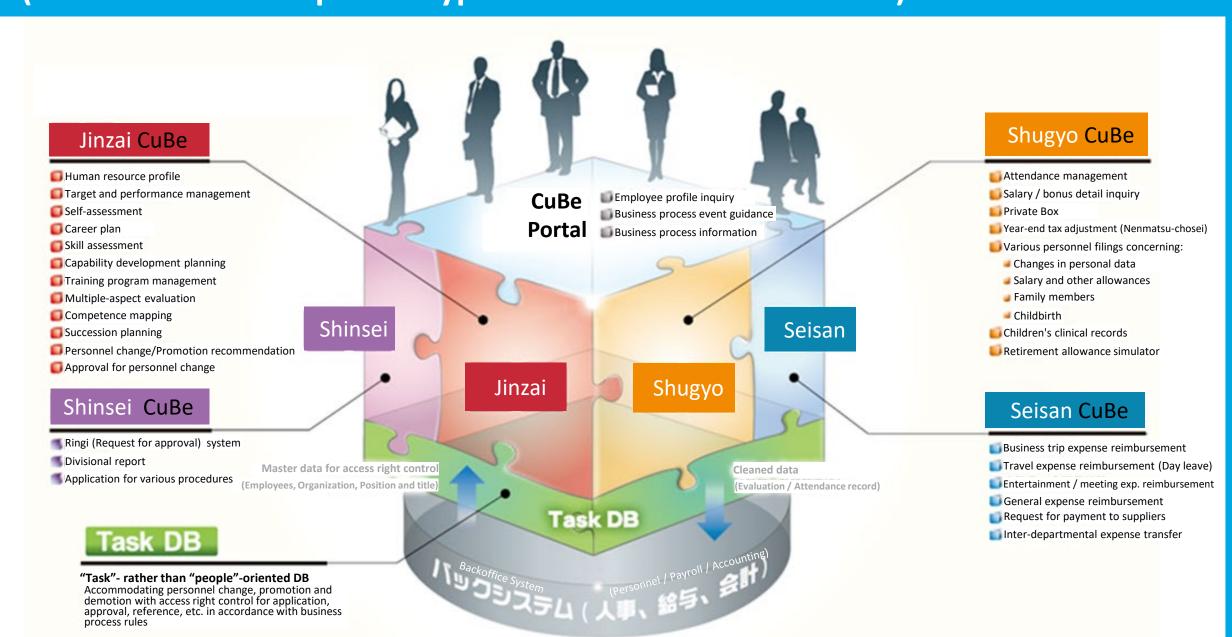


Big reduction in the need for postal mail and hand deliveries



Also handles uploads from labor and social security attorney offices

## Our mainstay services (Contracted development type semi-customized services)



## Our mainstay service (GooooN)

The latest evaluation and training tool that you can use on-site on a day-to-day basis, crystalizing know-how that has been used by large companies for over 20 years.



GooooN coordinates the above three business operations, deepens communication with employees, and supports human resource development led by on-site staff.

Prompting their growth through processes from execution to evaluation of **actual** work.

## Target & Performance Management

- We wish to let our personnel learn more about the management's intention.
- We wish to set up target & performance management that makes our employees to participate with more enthusiasm.
- We wish to link target management to improvement in corporate performance.

2 Sharing information from different viewpoints among people concerned to encourage daily growth.

#### **Human Resource Profile Inquiry**

- We wish to know personal profile of our staff in a timely manner.
- We wish to manage personnel data in single database and make full use of them.
- We wish to have a system to support employees' career development.
- We wish to have a contact point that directly connects personnel and personnel department.

Considering about future career, urging the personnel to develop as **he/she** wishes.

#### Self-assessment / Career Plan

 We wish to make consideration over my current position and the way I want to be in the future.



"We provide cloud solutions that benefit you"

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