Financial Results Presentation for FY2020 3Q

(Fiscal Year Ending April 30, 2021)

March 1, 2021 ITO EN, LTD.



Financial Results for FY2020 3Q



■ Summary of Operations (Consolidated and Non-Consolidated)

(¥ million)

| | | FY 2019 | | FY 2020 | | |
|--------------|---|-------------|----------------------|-------------|----------------------|-----------------|
| | | 3Q(9months) | Sales Composition | 3Q(9months) | Sales Composition | YoY % Change |
| | Net Sales | 379,214 | 100.0% | 338,641 | 100.0% | -10.7% |
| | Gross Profit | 182,394 | 48.1% | 161,138 | 47.6% | -11.7% |
| | Sales Commission | 63,195 | 16.7% | 56,828 | 16.8% | -10.1% |
| | Advertising | 9,201 | 2.4% | 7,943 | 2.3% | -13.7% |
| ated | Freight | 11,519 | 3.0% | 10,573 | 3.1% | -8.2% |
| Consolidated | Depreciation and Amortization | 8,312 | 2.2% | 7,689 | 2.3% | -7.5% |
| CoJ | Selling, General and Administrative Expenses | 164,542 | 43.4% | 150,701 | 44.5% | -8.4% |
| | Operating Income | 17,852 | 4.7% | 10,436 | 3.1% | -41.5% |
| | Ordinary Income | 17,690 | 4.7% | 10,240 | 3.0% | -42.1% |
| | Extraordinary Losses and Income | -33 | - | -309 | - | - |
| | Net Income | 11,299 | 3.0% | 5,754 | 1.7% | -49.1% |

| ted | Net Sales | 295,751 | 100.0% | 268,458 | 100.0% | -9.2% |
|--------------|------------------|---------|--------|---------|--------|--------|
| Consolidated | Gross Profit | 140,446 | 47.5% | 127,014 | 47.3% | -9.6% |
| n-Con | Operating Income | 13,342 | 4.5% | 9,688 | 3.6% | -27.4% |
| Non- | Ordinary Income | 15,167 | 5.1% | 10,936 | 4.1% | -27.9% |

■ Performances of Subsidiaries

(¥ million, \$ thousand)

| Upper: Net Sales | FY 2019 | FY 2020 | |
|--------------------------|-------------|-------------|-----------------|
| Bottom: Operating Income | 3Q(9months) | 3Q(9months) | YoY % Change |
| Domestic Subsidiaries | 81,170 | 69,111 | -14.9% |
| Domestic Subsidiaries | 4,350 | 88 | -98.0% |
| Tully's Coffee | 27,267 | 19,454 | -28.7% |
| Japan Co., Ltd. | 2,878 | - 1,106 | - |
| Chichiyasu Company | 10,631 | 10,517 | -1.1% |
| Chiciny asu Company | 348 | 573 | 64.5% |
| Overseas Subsidiaries | 27,718 | 26,098 | -5.8% |
| Overseas Subsidiaries | 1,292 | 1,392 | 7.9% |
| | 23,382 | 21,970 | -6.0% |
| US Business | 453 | 487 | 7.8% |
| US Business | \$ 215,723 | \$ 207,977 | -3.6% |
| | \$ 4,184 | \$ 4,619 | 10.4% |
| Other Overseas | 4,336 | 4,127 | -4.8% |
| Subsidiaries | 839 | 904 | 7.9% |
| Elimination of | - 25,424 | - 25,026 | - |
| Internal Transactions | - 1,132 | - 732 | - |
| Exchange rate (US\$) | 108.39 | 105.64 | |
| (3Q average rate) | | | |



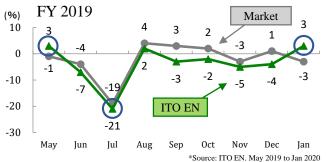


Soft Drink Market in Japan and ITO EN



Monthly Sales Volume Trends





Topics of Soft Drink Market

| 2020 | Apr <u>May</u> | Declaration of the State of Emergency <u>Lifting of the State of Emergency</u> |
|------|-------------------|--|
| | <u>Jul</u> | Record amount of rainfall and long rainy season |
| | Aug | Surge in COVID-19 (2nd wave) Reduced summer holiday and self-restraint on events |
| | Oct | Voluntary restraint on outdoor amusement events and athletic meets in autumn |
| | Dec | Voluntary restraint on year-end events and homecoming visits |
| 2021 | Jan | Voluntary restraint on New Year's events such as New Year's visit to shrines |
| | | Declaration of the State of Emergency (2nd time) |

Beverage business of ITO EN (non-consolidated)

FY 2020 3Q(May 2020 to Jan 2021) YoY -10.3%Shares in soft drink market **Proportional sales** YoY A 25.6 % 3% 10.6 % Tea total 2% 6% B 22.6 % Vegetable 0.6 % 11% - 10.4 % Coffee C 14.0 % 64% - 23.1 % ITO EN 12.2 % Mineral Water 14% D 12.0 % - 15.3 % Carbonated Other 13.6 % -20.1 % Others

Ratio of sugar-free beverages: 75 %

| (¥ | million) |
|----|----------|

*2020 year / Quantity based

*Unit: Price base

| | | 20(0months) | FY 2019 | | | FY 2020 | | |
|---|-----|--------------------------|---------|------------------|-----------------|---------|------------------|-----------------|
| | | 3Q(9months) | Results | SalesComposition | YoY % Change | Results | SalesComposition | YoY % Change |
| D | rin | ks | 267,594 | 100.0% | -2.8% | 240,060 | 100.0% | -10.3% |
| | Te | ea total | 172,627 | 64.5% | 0.4% | 154,345 | 64.3% | -10.6% |
| | | Japanese Tea/Healthy Tea | 152,678 | 57.1% | -1.0% | 139,976 | 58.3% | -8.3% |
| | | Chinese Tea | 13,775 | 5.1% | 6.8% | 11,385 | 4.7% | -17.4% |
| | | Black Tea | 6,174 | 2.3% | 28.3% | 2,984 | 1.2% | -51.7% |
| | Ve | egetable | 33,120 | 12.4% | -5.4% | 33,326 | 13.9% | 0.6% |
| | Co | offee | 28,577 | 10.7% | -10.9% | 25,591 | 10.7% | -10.4% |
| | M | ineral Water | 7,581 | 2.8% | -13.9% | 5,830 | 2.4% | -23.1% |
| | Ca | arbonated | 9,209 | 3.4% | -5.4% | 7,802 | 3.3% | -15.3% |
| | O | thers | 16,480 | 6.2% | -6.7% | 13,166 | 5.5% | -20.1% |

Effects of COVID-19



ITO EN (non-consolidated) Main impact on sales *3Q (Nov 2020 to Jan 2021)

Nov 2020 to Jan 2021

- 9.1 %

Reference: 2Q (Aug to Oct, 2020) - **7.4** %

Shift to telecommuting

- O Decrease in visits to convenience stores particularly in urban areas
- Decline in purchase from vending machines at offices
- o Increase in consumers making tea and coffee from leaves and beans at home

Nationwide re-expansion of COVID-19 cases (serious cases)

- O Voluntary restraint on year-end events, homecoming visits and New Year's events including New Year's visit to shrines
- O Suspension of business of supermarkets, etc. for the first three days of the New Year
- The government declared the state of emergency(2nd time) in Tokyo and three neighboring prefectures on January 7, 2021

*Coverage areas were expanded to 11 prefectures on January 13

| Sales | results YoY | (April) | 2Q Aug to Oct, 2020 | November | December | January | 3Q Nov 2020 to Jan 2021 |
|------------|-------------------|-----------|----------------------------|----------|----------|---------|-----------------------------------|
| ITO EN (1 | non-consolidated) | - 22% | - 7.4% | - 8% | - 5% | - 15% | - 9.1% |
| | Supermarkets | - 13% | - 3% | - 3% | + 3% | - 5% | - 1% |
| Business | Convenience Store | - 23% | - 12% | - 14% | - 14% | - 26% | - 17% |
| type | Vending Machine | - 36% | - 10% | - 9% | - 6% | - 19% | - 11% |
| | Mail Order | - 7% | + 21% | + 14% | + 25% | + 19% | + 19% |
| | Tea Total (RTD) | - 27% | - 10% | - 11% | - 4% | - 20% | - 12% |
| By product | Vegetable (RTD) | + 1% | + 0% | + 1% | + 3% | - 5% | - 0% |
| | Tea Leaf | - 7% | + 7% | - 1% | + 9% | + 3% | + 4% |

Effects of COVID-19



Subsidiaries Main impact on sales *3Q (Nov 2020 to Jan 2021)

Tully's Coffee Japan

Nov 2020 to Jan 2021

- 21 %

Reference: 2Q (Aug to Oct, 2020) • Business hours have been shortened in the coverage areas of the state of emergency since January 2021.

• It has an impact on stores in urban areas and around transportation, but its impact is relatively minor compared with the time of the previous state of emergency because fewer stores suspend operations.

| Sales results YoY | (April) | November | December | January |
|---|-----------|----------|----------|---------|
| Sales | - 75% | - 20% | - 9% | - 35% |
| Ratio of shops that suspended operations or shortened business hours (at the end of the month) | 97% | 17% | 23% | 61% |

As of April 30, 2020 Area subject to Emergency Declaration

All Prefectures

Tully's Coffee Japan Ratio of shops that suspended operations 76 % Ratio of shops that shortened business hours 21 %

As of January 31, 2021

Area subject to Emergency Declaration

11 Prefectures

Tully's Coffee Japan Ratio of shops that suspended operations 1 % Ratio of shops that shortened business hours 60 %

US Business (ITO EN (North America) INC.)

Nov 2020 to Jan 2021

China Business

Oct to Dec, 2020

o Sales are on a recovery trend, reflecting the

slowdown in the spread of COVID-19.

- o Re-expansion of COVID-19.
- Online sales (online shopping services) remained strong.

Online sales +43 %

*With respect the China business, numbers are based on results for the period from Oct to Dec, 2020.

Topics



March 15, 2021

Japan's first food with function claims that reduces body fat in people with high body mass index*

"Premium Oi Ocha" (Japanese green tea leaf product)

*Japan' first food with function claims that reduces body fat by gallate catechins as functional ingredients in the green tea leaf product category

Three kinds of green tea leaf products of food with function claims that reduces body fat supported by gallate catechins' functions will go on sale nationwide on March 15. They will contribute to the health of customers by adding new value to green tea leaf products, which are growing on the back of a recent increase in "at-home demand".

Features

- Functional ingredients: Gallate catechins
- •Procurement of raw materials and a quality control system able to solidly secure functional ingredients

*ITO EN handles about 25% of the crude tea production volume in Japan.







100g/1,000yen

100g/1,200yen

100g/1,500yen

Content of gallate catechins, functional ingredients of food with function claims: 340 mg (after extraction) [Notification labeling] This product contains gallate catechins. Gallate catechins are reported to have a function of reducing the body fat of people with high BMI.
A dietary lifestyle should consider a dietary balance based on a staple food, a main dish and a side dish. This product is not for the diagnosis, treatment and prevention of diseases. This product does not obtain a license from the government.

Reference: Status of research and development

ITO EN has been working on extensive research and development on tea to open up its possibilities for about half a century. ITO EN will continue to create and provide health value in response to changes in lifestyles in collaboration with various stakeholders.



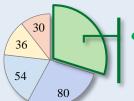


Three key themes

- Healthy
- Delicious
- Environment

Status of research and development of five main beverage manufacturers

• Total number of FOSHU-certified products and food with function claims*

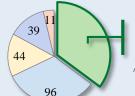




Of which, a total of 33 products contain tea catechins as functional ingredients.

As of February 16, 2021 / Source: The Consumer Affairs Agency

Number of tea-related patents owned*





As of February 16, 2021 / Source: The National Center for Industrial Property Information and Training *Tea; tea substitutes; preparations thereof (A23F3)

Appendix: Forecasts for FY 2020

(¥ million)



*Earnings forecast announced on December 1, 2020

| Summary of Operations (Cons | olidated and N | on-Conso | lidated) | |
|-----------------------------|----------------|----------|----------|--|
| | FY 2019 | | FY 2020 | |
| | Results | Sales | Forecast | |

| | | FY 2019 | | FY 2020 | | |
|--------------|---|---------|----------------------|----------|----------------------|-----------------|
| | | Results | Sales Composition | Forecast | Sales Composition | YoY % Change |
| | Net Sales | 483,360 | 100.0% | 450,000 | 100.0% | -6.9% |
| | Gross Profit | 232,755 | 48.2% | 218,000 | 48.4% | -6.3% |
| | Sales Commission | 80,537 | 16.7% | 76,056 | 16.9% | -5.6% |
| | Advertising | 11,206 | 2.3% | 10,845 | 2.4% | -3.2% |
| ated | Freight | 14,651 | 3.0% | 13,994 | 3.1% | -4.5% |
| Consolidated | Depreciation and Amortization | 10,957 | 2.3% | 10,231 | 2.3% | -6.6% |
| Col | Selling, General and Administrative Expenses | 212,814 | 44.0% | 205,700 | 45.7% | -3.3% |
| | Operating Income | 19,940 | 4.1% | 12,300 | 2.7% | -38.3% |
| | Ordinary Income | 19,432 | 4.0% | 12,100 | 2.7% | -37.7% |
| | Extraordinary Losses and Income | -5,064 | - | -3,000 | - | - |
| | Net Income | 7,793 | 1.6% | 5,800 | 1.3% | -25.6% |

| ted | Net Sales | 377,787 | 100.0% | 356,000 | 100.0% | -5.8% |
|---------------|------------------|---------|--------|---------|--------|--------|
| -Consolidated | Gross Profit | 180,977 | 47.9% | 171,000 | 48.0% | -5.5% |
| | Operating Income | 16,626 | 4.4% | 14,300 | 4.0% | -14.0% |
| Non | Ordinary Income | 18,142 | 4.8% | 15,800 | 4.4% | -12.9% |

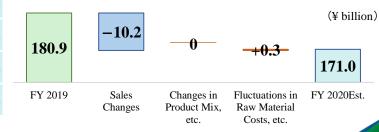
|--|

| ¥ | million. | \$ thousand |
|---|----------|----------------|
| | | |

| Upper: Net Sales Bottom: Operating Income | | FY 2019 Results | FY 2020 | YoY % |
|---|-----------------------------------|--------------------|------------|--------|
| | | Results | Forecast | Change |
| Domestic Subsidiaries | | 102,885 | 92,745 | -9.9% |
| L | Joinestic Subsidiaries | 3,196 | -1,772 | - |
| | Tully's Coffee Japan Co., Ltd. | 32,811 | 27,500 | -16.2% |
| | | 1,725 | -1,500 | - |
| | Chichiy asu Company | 14,251 | 14,042 | -1.5% |
| | | 410 | 648 | 58.0% |
| 0 0 1 111 1 | | 36,282 | 35,314 | -2.7% |
| C | Overseas Subsidiaries | 1,617 | 2,077 | 28.4% |
| | US Business | 30,971 | 29,920 | -3.4% |
| | | 654 | 941 | 43.9% |
| | | \$ 285,736 | \$ 277,043 | -3.0% |
| | | \$ 6,034 | \$ 8,714 | 44.4% |
| | Other Overseas Subsidiaries | 5,311 | 5,394 | 1.6% |
| | | 963 | 1,136 | 18.0% |
| Elimination of Internal Transactions Exchange rate (US\$) | | -33,595 | -34,059 | - |
| | | -1,500 | -2,305 | - |
| | | 108.39 | 108.00 | |

(average during a year)

■ Breakdown of Gross Profit Change (Non-Consolidated)



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Appendix: Related materials



ITO EN (non-consolidated) Results & forecast by Category

| | | | | | | (¥ million) |
|--------------------------|---------|----------------------|-----------------|---------|----------------------|-----------------|
| 3Q(9months) | FY 2019 | Sales Composition | YoY % Change | FY 2020 | Sales Composition | YoY % Change |
| Net Sales | 295,751 | 100.0% | -3.0% | 268,458 | 100.0% | -9.2% |
| Tea Leaves | 25,649 | 8.7% | -5.2% | 26,532 | 9.8% | 3.4% |
| Drinks | 267,594 | 90.5% | -2.8% | 240,060 | 89.7% | -10.3% |
| Tea total | 172,627 | 58.4% | 0.4% | 154,345 | 57.5% | -10.6% |
| Japanese Tea/Healthy Tea | 152,678 | 51.6% | -1.0% | 139,976 | 52.5% | -8.3% |
| Chinese Tea | 13,775 | 4.7% | 6.8% | 11,385 | 4.2% | -17.4% |
| Black Tea | 6,174 | 2.1% | 28.3% | 2,984 | 1.1% | -51.7% |
| Vegetable | 33,120 | 11.2% | -5.4% | 33,326 | 12.4% | 0.6% |
| Coffee | 28,577 | 9.7% | -10.9% | 25,591 | 9.5% | -10.4% |
| Mineral Water | 7,581 | 2.6% | -13.9% | 5,830 | 2.2% | -23.1% |
| Carbonated | 9,209 | 3.1% | -5.4% | 7,802 | 2.9% | -15.3% |
| Fruit | 7,087 | 2.4% | -13.2% | 5,721 | 2.1% | -19.3% |
| Others | 9,388 | 3.1% | -1.2% | 7,437 | 2.8% | -20.8% |
| Others | 2,506 | 0.8% | -2.7% | 1,866 | 0.7% | -25.6% |

| | | | | | | (¥ million) |
|--------------------------|---------|----------------------|-----------------|----------|----------------------|-----------------|
| Full-year | FY 2019 | | | FY 2020 | | |
| (2020/5-2021/4) | Results | Sales Composition | YoY % Change | Forecast | Sales Composition | YoY % Change |
| Net Sales | 377,787 | 100.0% | -4.2% | 356,000 | 100.0% | -5.8% |
| Tea Leaves | 35,269 | 9.3% | -4.6% | 36,142 | 10.2% | 2.5% |
| Drinks | 339,395 | 89.9% | -4.1% | 316,838 | 89.0% | -6.6% |
| Tea total | 218,142 | 57.8% | -1.4% | 202,790 | 57.0% | -7.0% |
| Japanese Tea/Healthy Tea | 193,246 | 51.2% | -2.8% | 183,814 | 51.6% | -4.9% |
| Chinese Tea | 17,219 | 4.6% | 2.6% | 14,838 | 4.2% | -13.8% |
| Black Tea | 7,677 | 2.0% | 34.1% | 4,138 | 1.2% | -46.1% |
| Vegetable | 43,960 | 11.6% | -3.5% | 44,741 | 12.6% | 1.8% |
| Coffee | 36,538 | 9.7% | -12.5% | 33,895 | 9.5% | -7.2% |
| Mineral Water | 9,396 | 2.5% | -14.9% | 7,547 | 2.1% | -19.7% |
| Carbonated | 11,175 | 3.0% | -6.2% | 10,101 | 2.8% | -9.6% |
| Fruit | 8,855 | 2.3% | -15.3% | 7,797 | 2.2% | -11.9% |
| Others | 11,325 | 3.0% | -4.9% | 9,965 | 2.8% | -12.0% |
| Others | 3,122 | 0.8% | -13.4% | 3,019 | 0.8% | -3.3% |

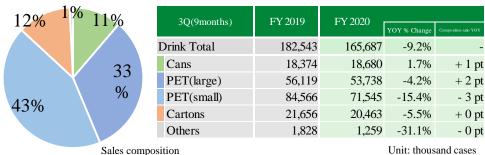
*Earnings forecast announced on December 1, 2020

Sales composition by Channels (Non-Consolidated)



Unit: Price base May 2020 to Jan 2021

Sales composition by Packaging (Non-Consolidated)



Unit: thousand cases May 2020 to Jan 2021





The purpose of the materials you have received is to provide the means for a more thorough understanding of ITO EN and should not necessarily be regarded as a recommendation to invest. Furthermore, the data in these materials is based on what we believe is the most accurate information. However, please understand that even without advance notice, both past data and future forecasts may be revised.