Nihon Jyoho Create Co., Ltd. (Stock code: 4054)

Results of Operations for the First Half of the Fiscal Year Ending June 30, 2021

February 19, 2021



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Become a <u>platformer</u> in the real estate domain

Our goal is to build platforms that transform dreams into reality and make many people happy.

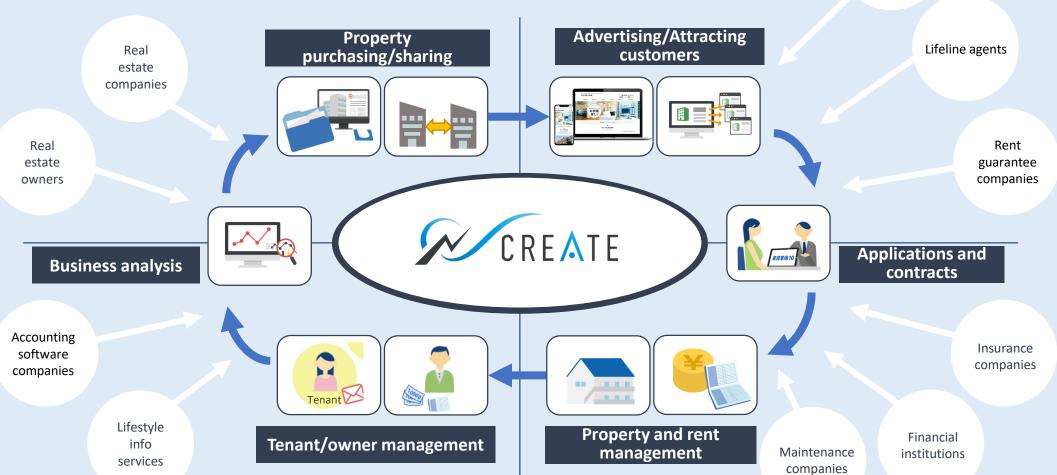
Real estate transactions produce happiness and appreciation by fulfilling customers' dreams in the form of a property that precisely matches their requirements. This is our belief. Real estate companies are dedicated to achieving the simple goal of transforming customers' dreams into reality and making them happy. We play a role in this happiness by using the latest technologies to create extremely convenient platforms for real estate companies.

Kenichi Yonetsu, President and Representative Director



Building integrated platforms covering many categories of the real estate domain

Real estate portal sites



Company Profile



Company name	Nihon Jyoho Create Co., Ltd.			
Establishment	August 1994			
Location	13-18 Kanmachi, Miyakonojo-shi, Miyazaki prefecture			
Number of employees	239 (As of June 30, 2020)			
Business activities	Business support system and services for real estate companies			
Executive officers	Kenichi Yonetsu, President and Representative Director			
	Hideaki Maruta, Director and General Manager, Development Department			
	Atsushi Arai, Director and General Manager, Sales Department			
	Naohiro Senokuchi, Director and General Manager, Administration Department			
	Daisuke Unno, Director and Member of the Audit & Supervisory Committee			
	Hiroshi Miura, Outside Director and Member of the Audit & Supervisory Committee			
	Osamu Yamamoto, Outside Director and Member of the Audit & Supervisory Committee			
Listed market	Tokyo Stock Exchange (Mothers) Stock code: 4054			

Offices Miyazaki Headquarters/Sapporo/Sendai/Tokyo/Saitama /Nagoya/Hokuriku

Osaka/Hiroshima/Shikoku/Fukuoka (11 locations in Japan)



Kenichi Yonetsu, President and Representative Director

First Half Results of Operations and Highlights

Sales Aiming for 30 Consecutive Years of Growth



Low cancelation rate and increasing number of new customers



First-half Results



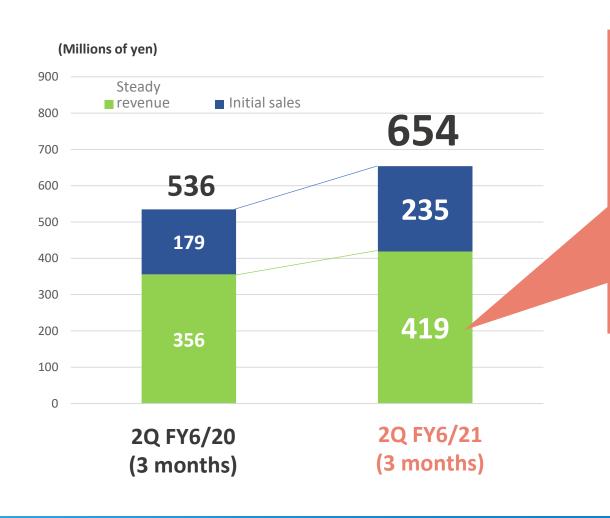
Achieved big increase in operating profit (+24.2% YoY)

(Millions of yen)	1H FY6/20 results	1H FY6/21 results	YoY change	Progress vs. initial plan
Net sales	1,181	1,302	+10.3%	50.8%
Gross profit	870	962	+10.6%	52.1%
Gross profit margin	73.7%	73.9%	+0.2pt	-
Operating profit	273	339	+24.2%	C1 20/
	2/3	339	TZ4.Z %	61.3%
Operating margin	23.1%	26.0%	+2.9pt	-
Operating margin Ordinary profit	_		_ 33_73	58.8%

Record Quarterly Sales in 2Q of FY6/21



Big increase in steady-revenue from one year earlier



Sales activities produce growth

- Success at targeting DX demand
- Increased the number of salespeople
- Enlarged the lineup of products
- Upselling current customers
 Successful cross-selling activities

Components of Change in Operating Profit



- Growth of monthly recurring revenue
- Hiring more people

Operating profit: ¥339 million Operating margin: 26.0%



Increasing Number of Customers



Progress with using the freemium model to attract prospective customers

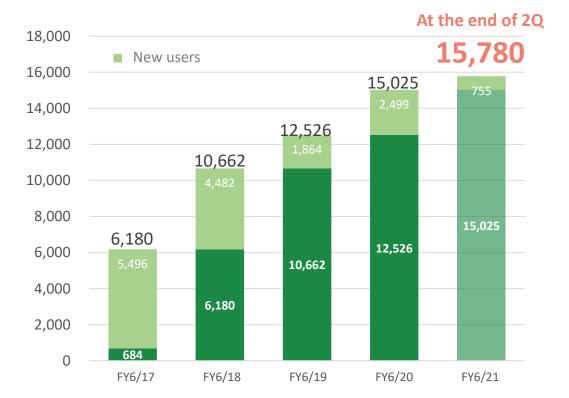
More no-fee customers





B-to-B Property Listing Platform

■ Number of companies using Fudosan BB (B-to-B internet listing service)



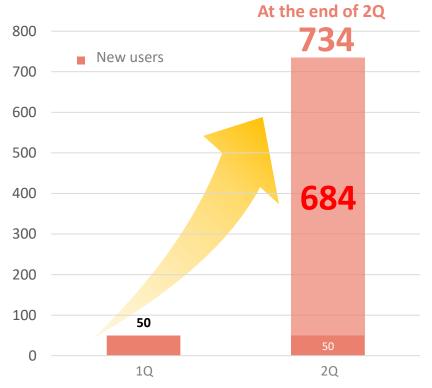
Increase value provided to users

Aug. 2020 release

Electronic apartment application service

(An online service linked with Fudosan BB)

■ Growth in the number of companies using the electronic apartment application service



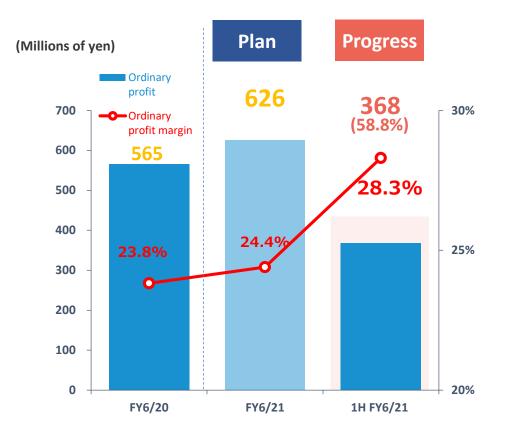




Performance far ahead of the plan due to successful upselling activities

Planned FY6/21 sales ¥2,566 million Planned FY6/21 ordinary profit ¥626 million

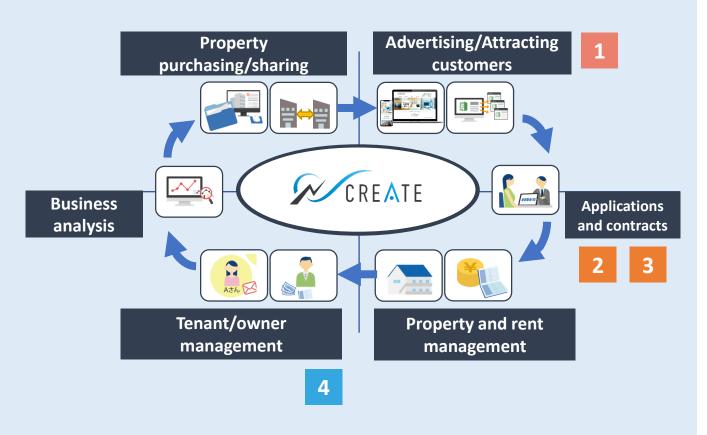




Activities to Increase the Value of Platforms



Four activities to increase the value



- 1 More real estate portal site links
 - Started a Chintai Smocca link
- 2 Service linked to Fudosan BB

 Started an electronic apartment application service
- 3 New services reflecting amended laws
 - **E-contract** *Under development
- 4 Addition of the Chintai Kakumei option
 - Released owner app

Activities to Increase the Value of Platforms



1 More real estate portal site links

Started a Chintai Smocca link

This link, initiated in December 2020, allows receiving data directly from the Chintai Smocca website of ZIGEXN Co., Ltd., which is used to search for residential rental properties.

2 Service linked to Fudosan BB

Started an electronic apartment application service

To increase the value of Fudosan BB, agreements for this service, released in August 2020, were quickly established with several companies and the number of business locations using this service is increasing rapidly.

No need to visit an office or use postal mail, a fax or a telephone!



Data links with rent guarantee companies

Digital documentation replaces fax/telephone communications for the guarantee approval process by real estate brokers and rent guarantee companies.

20 companies are using this service (Started Aug. 2020)

Data links with lifeline agents

Digital instead of fax transmission of tenant information and information received by tenants is directly passed on to agents. (Started Feb. 1, 2021)

Agent fees are shared with real estate companies

Activities to Increase the Value of Platforms



3

New services reflecting amended laws

E-contract *Under development

Significant interest is expected due to this proposed amendment

Nihon Jyoho Create is developing an e-contract service in order to provide the best possible interface for real estate companies. This will include seamless links with related Nihon Jyoho Create services.





For real estate rentals and transactions, explanation of important items and contracts can be performed online (including public tests under way). However, procedures cannot be completed using electromagnetic media for explanations of important items (Article 35 documents) and contracts (Article 37 documents). (Public tests are under way for rentals and are to begin in March 2021 for transactions.)

The Japanese government has agreed on the goal of allowing electromagnetic media for the completion of explanations of important items for real estate transactions. All proposed amendments are planned to be submitted during the ordinary 2021 Diet session.

4

Addition of the Chintai Kakumei option

Owner app

This app, launched in January 2021, reduces expenses for analog tasks by facilitating online owner reports. A chart function ensures efficient and reliable communications.





Activities for More Growth

Growth Backed by Our Innovative Platform



More fee-paying customers and growth of steady revenue

Use the DX to improve the productivity of the real estate industry

Improve productivity by supplying IT services for customers' business processes

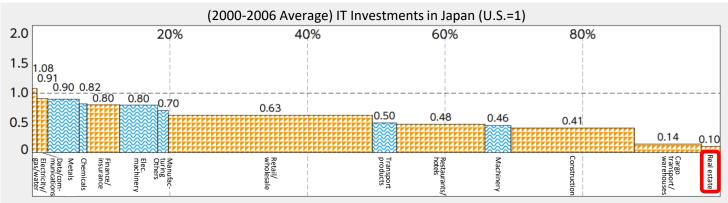
Centralized management of all broker tasks Centralized management of property management tasks **Property** Start to end of occupancy **Contract with the customer Owner/tenant management** purchasing/management Sharing of info maintenance management communications management late payments **Explanations** Tenant in/out **Collection of** Payments to **Application Advertising** Marketing Brokerage follow-up Building/ extension payments Invoices/ **Purchase** Contract Contract contract owners Tenant **Owner** "Freemium" Fees received for services provided model

Contribute to Improving Real Estate Industry Productivity CREATE



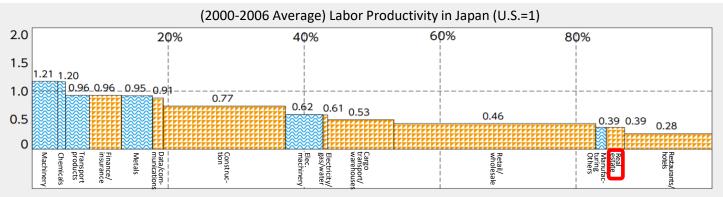
In Japan's real estate industry, IT investments are 10% and labor productivity is 40% of the levels in the U.S.

IT investments by industry (U.S.=1, 2000-2006 average)



Source: Ministry of Health, Labour and Welfare using data from the Groningen Growth and Development Center Note: IT investments are based on manhours. Width shows the volume of labor used (working hours x number of workers).

Labor productivity by industry (U.S.=1, 2000-2006 average)



Source: Ministry of Health, Labour and Welfare using data from the Groningen Growth and Development Center Note: Labor productivity are based on manhours. Width shows the volume of labor used (working hours x number of workers).

Source: 2015 Analysis of Labor Economics (September 2015), Ministry of Health, Labour and Welfare

Productivity Improvement in the Real Estate Industry

- Property management to contract -



Improving efficiency (1)

Switching from telephone and fax to the internet speeds up receipt of property info and sharing info with other companies



Improving efficiency (2)

- A specialized tool reduces time needed to produce and update websites
- A dedicated service registers property info on all real estate portal sites





Advertising

Fees received for services

Real estate website production tool

Real estate portal site registrations

Property Data Links



B-to-B Property Listing Platform

Services are free for purchases and at the entrance point for transactions, such as sharing info, confirming vacancies and other tasks.



Improving efficiency (3)

 Moving real estate transactions to the internet makes procedures more productive

Improving efficiency (4)

- Online real estate contracts replace paper documents and seals
- Better efficiency because there is no need for sending paper documents

Broker services with no face-to-face contact

Electronic apartment application service



Use of IT for explanations









E-contract
Under development



No fees

Application

Fees received for services

Contract

Productivity Improvement in the Real Estate Industry

- Contract to final customer communications -



Improving efficiency (5)

 Higher efficiency by using specialized services for procedures between the contract to occupancy, collection of rent and payments to the owner, and all other tasks until the tenant leaves

late

payments

Tenant in/out management Contract

Contract extension

Invoices/
payments

owners Collection of

Payments to

Building/ maintenance management

Chintai Kakumei



Periodic

inspections

Improving efficiency (6)

More efficient periodic condominium Minspections and preparation of documents

Inspection Management Option

Accounting

Improving efficiency (7)

Accounting software links for daily accounting data reduces the time needed for inputting accounting data

Accounting Link Option

Chintai Kakumei Option
Inspection
Management Option



Chintai Kakumei Option Accounting Link Option



Fees received for services

Improving efficiency (8)

Online communications with tenants eliminate the need for telephone and fax for contract extensions, maintenance/repair information and other activities



Tenant Communication Service

Improving efficiency (9)

Move to the internet monthly owner reports, postal mail procedures and other activities for communications with owners



Owner Communication Service

For company managers

communications

communications

Owner

Tenant

Improving efficiency (10)

Visualization of performance indicators and more efficient analysis of data

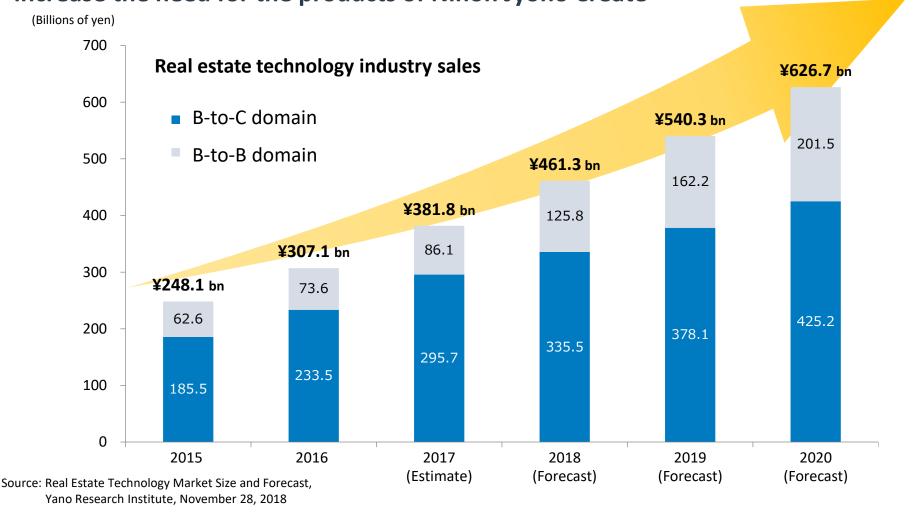
Business Analysis Option *Under development*

Appendix



Japan's Growing Real Estate Technology Industry

Rapid growth of Japan's real estate technology industry is expected, which will increase the need for the products of Nihon Jyoho Create

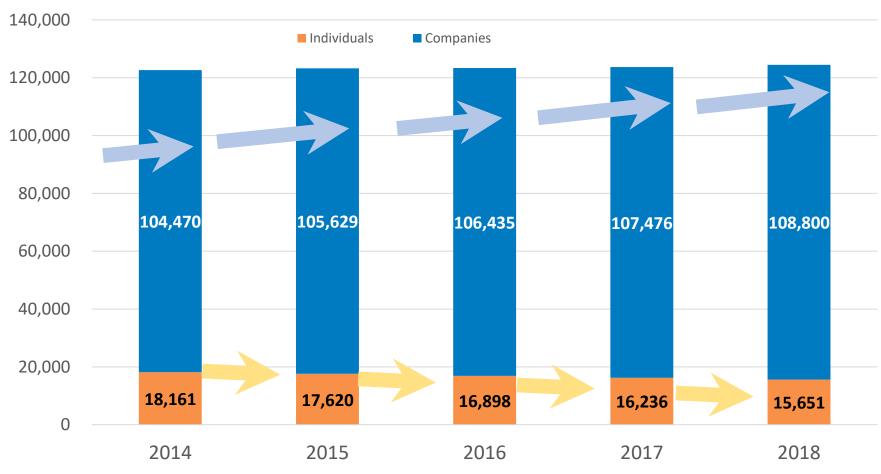




Homebuilders in Japan

The number of homebuilders has increased slightly, remaining generally steady at about 120,000

The number of companies is increasing and the number of operations by individuals is decreasing



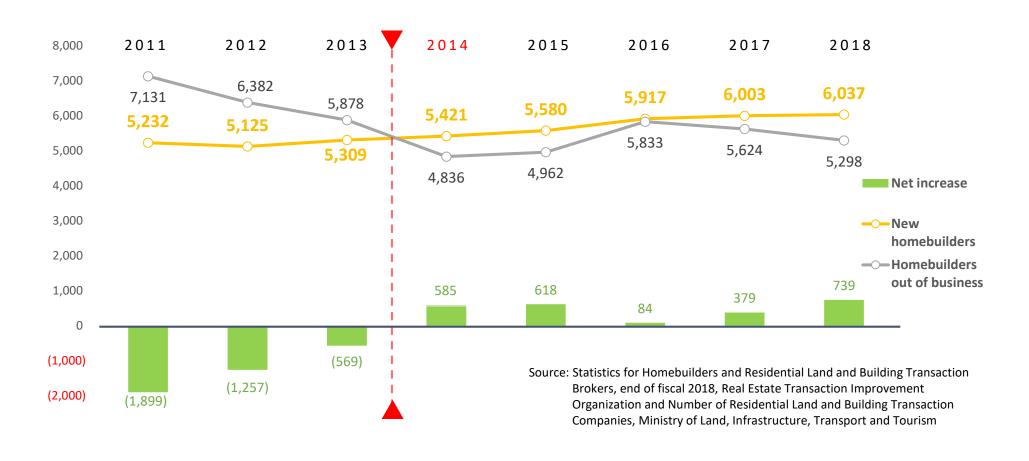
Source: Statistics for Homebuilders and Residential Land and Building Transaction Brokers, end of fiscal 2018, Real Estate Transaction Improvement Organization



Change in Number of Homebuilders in Japan

More than 5,000 homebuilders are starting operations every year

The number of homebuilders is steady at about 120,000 as new customers constantly replace previous ones





Japanese Government Support for Digitalization

Many government actions for the digitalization of the real estate industry

1

Support for business owners to implement working style reforms



Measures to give people many choices for how to do their jobs, increase job opportunities, and create an environment where people are motivated and can achieve their full potential.



Chintai Kakumei is eligible for IT use subsidies and can contribute to improving efficiency (elimination of extended working hours).



2

Increase the use of cashless transactions

The Japanese government aims to raise the share of cashless purchases from 18.4% in 2015 to 40% in 2025.





The number of real estate e-transactions (payments of security deposits and rent) is increasing and Nihon Jyoho Create is using e-transaction services using alliances with payment processors to play a role in the growth of cashless payments.

3

Declaration of creating the world's most advanced IT nation

国土交通省Ministry of Land, Infrastructure,
Transport and Tourism

Create a digital society where people can live with confidence by using digital technologies and data utilization as well as enjoy fulfilling life styles.



Broker services with no face-to-face contact is a new real estate broker format proposed by Nihon Jyoho Create, using IT explanations and other measures that can make big contributions to improving efficiency.





Create New Services That Use Big Data

Use Nihon Jyoho Create products to collect enormous amounts of real estate information Create services with added value that utilize big data



Create new services

- Property database
- Detection of fraudulent properties
- Property input assistance
- Rent information in nearby areas
- Earnings forecasts for new stores
- Identify significant events and market trends and use this information to create proposals for owners, and other services



Appendix - Activities for More Growth - Management Support Linked with Business Support Services

Plan to start a management support service for business operators

Management support services

Accounting, data utilization (under development), business matching, finance, and others





Appendix - Activities for More Growth -

Use Management Support to Provide a Broader Range of Support Services

Target current market trends for the growth of brokerage business support services and expand outward from business support services to cover more categories of support services

Add capabilities to cover a broader range of customers' business processes

Management support services

Accounting, use of data analysis (under development), other services

e custo.

More monthly fees

Business support services

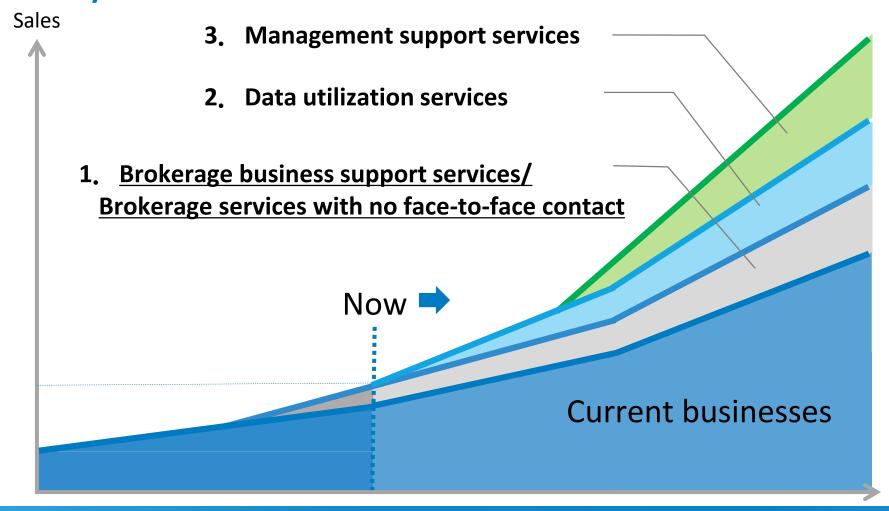
Current coverage (listings, brokerage, management, consumers)



Appendix - Activities for More Growth -

Vision for Medium to Long-term Growth

Use the increasing number of customers in current businesses for more growth driven by new businesses







Fudosan BB – An Internet Platform for B-to-B Sharing of Property Listings

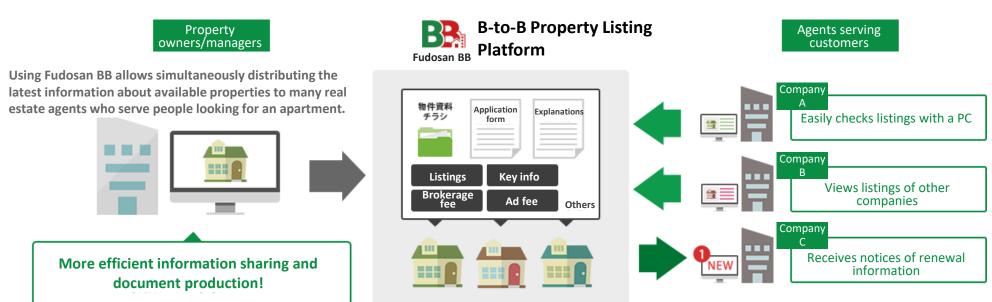
A free internet service for the real-time sharing among real estate agents of their listings



B-to-B Property Listing Platform

Fudosan BB allows real estate agents to view listings any time of the day, resulting in the more efficient sharing of information among property management companies and real estate brokers





Appendix - Products and Services -

CREATE

WebManagerPro Series

Real estate website production tool



WebManagerPro was created specifically to produce real estate websites designed to attract more customers. Many templates are available for the simple production of original websites.

- Compatible with mobile phones
- Responsive web design template
- Entry form optimization (EFO)
- Long tail optimization (LTO)
- SSL for secure internet communications
- Heat map function (optional)













Property listings registered on Fudosan BB are automatically listed on real estate websites, greatly improving the efficiency of inputting information about vacancies.



Property Data Links



Real estate portal site registrations

Brokerage business support





Real estate portal site registrations

Property Data Links

















CENTURY 21









Chintai Kakumei Baibai Kakumei



This service can post property information registered on Fudosan BB, Chintai Kakumei and Baibai Kakumei simultaneously on many types of portal sites. Using this service saves time and prevents input errors because there is no need to use the input forms of each site.

Appendix - Products and Services -

CREATE

Chintai Kakumei 10

Centralizes every administrative task from tenant changes to rent

Seamless data linkage for B-to-B property listing sharing and support for brokerage business and consumers for all services Chintai Kakumei





Centralized management of rent invoicing, collection and payment processing significantly reduces data processing errors and lost data.

















Survey

Based on perception of rental management systems of individuals nationwide between the ages of 20 and 59.

Date: May 2018

Method: Internet questionnaire



CREATE

Kurasapo Connect

A smartphone app with a link to Chintai Kakumei for simple communications with tenants about late rent payments, lease renewals and other matters







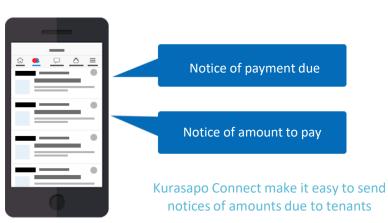








Chintai Kakumei

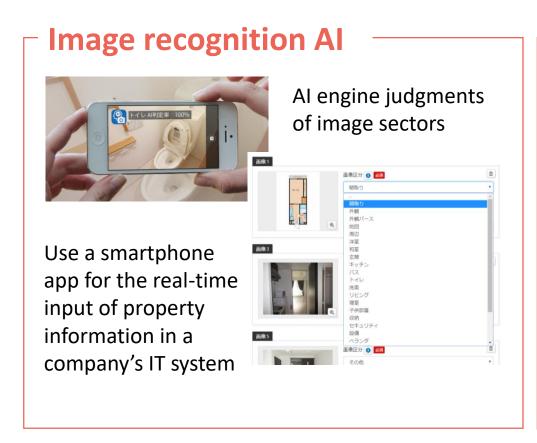


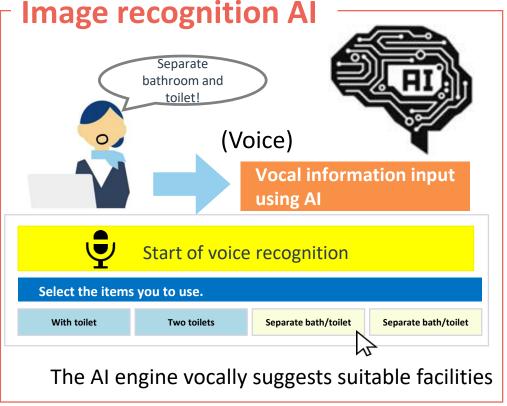




Constant System Updates that Incorporate the Latest Technologies

Using artificial intelligence to make business processes more efficient



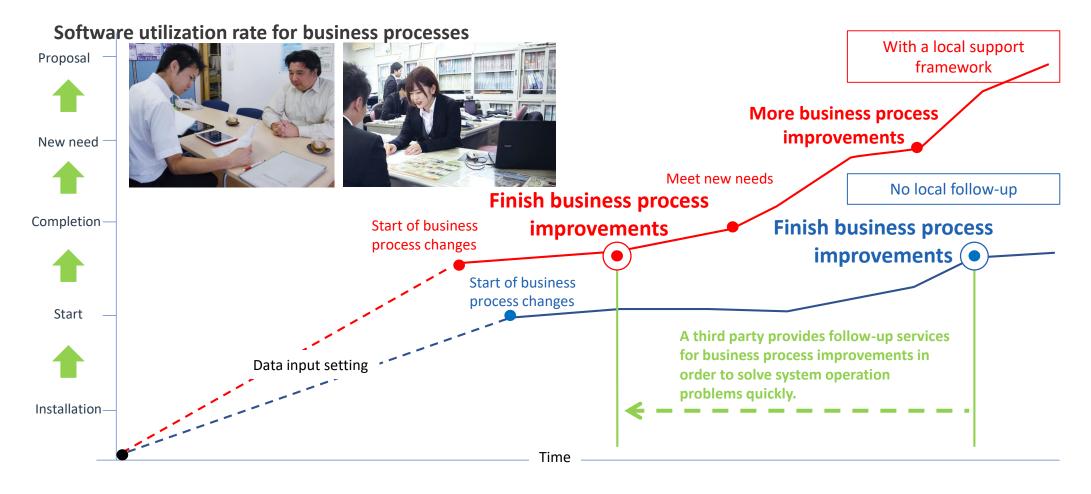




Appendix - Why Our Services Are Used Continuously -

On-site Support for a Quick Launch of an IT System

Support from local service providers prevents delays in starting a system and quick measures to meet new needs, after confirming the company's business processes. This support also leads to the addition of new functions and other services.







A Fully Integrated Infrastructure Ensures Services of a Consistently High Quality

A fully integrated internal infrastructure for planning, development, sales and support services

Integrated operations create a powerful cycle of accumulating knowledge and using that knowhow to further upgrade products and services



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