

1st Section of Tokyo Stock Exchange 1st Section of Nagoya Stock Exchange

Ticker: 2453

Investor PresentationFY 2021/9 2Q Results

Notice: This document is a translation of the original Japanese document and is only for reference purposes. In the event of any discrepancy between this translated document and the original Japanese document, the latter shall prevail.



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2Q Business Result Summary

<2Q Business Result Summary>

Summary



✓ In spite of negative impact from soaring electricity procurement prices, sales & profit have increased with double-digit growth.

JBR has been progressing to achieve the historical high in profit by leveraging the strength of business model.

	2nd Quarter				1st Half (1Q +2Q)			
	2021/9	2020/9	Yo	PΥ	2021/9	2020/9	Yo	Υ
(Unit:Million JPY)	Result	Result	Change	Change %	Result	Result	Change	Change %
Net sales	3,481	3,124	+357	+11.4%	6,637	5,996	+641	+10.7%
Cost of sales	2,127	1,732	+394	+22.8%	3,842	3,190	+652	+20.4%
Gross profit	1,353	1,391	- 37	- 2.7%	2,795	2,805	- 10	- 0.4%
SG & A	1,057	1,048	+8	+0.8%	2,122	2,155	- 32	- 1.5%
Operating profit	296	343	- 46	- 13.5%	672	650	+21	+3.4%
Ordinary profit	382	342	+39	+11.7%	815	665	+149	+22.4%
Ordinary profiit ratio	11.0%	11.0%	+0.0%	-	12.3%	11.1%	+1.2%	-
Profit attributable to owners or parent	238	116	+121	+104.0%	541	260	+280	+107.8%

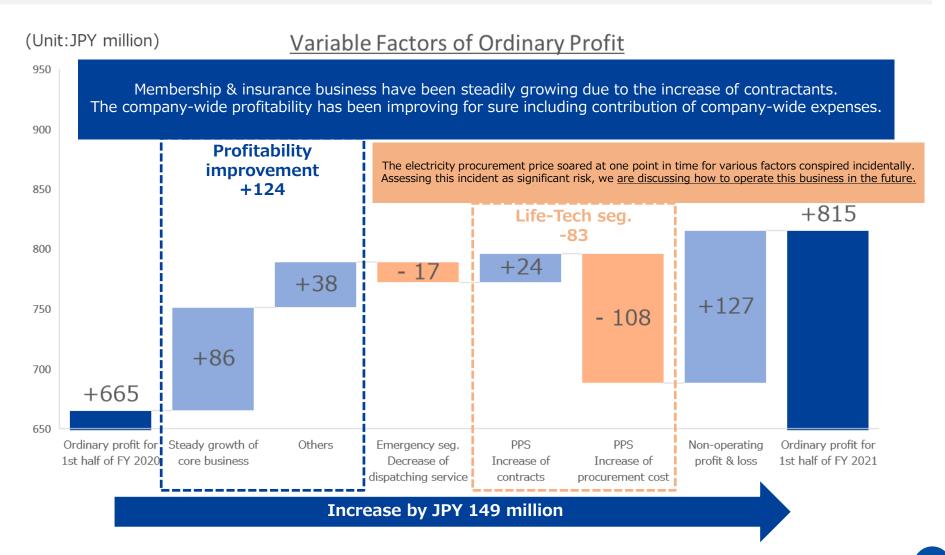
	Detail Detail
Net sales:	Due to the growth of Membership and Insurance business, net sales has continued to increase with double-digit growth.
Gross profit:	As a result of tight supply and demand of electricity across Japan, the cost of sales has increase to a large extent by having temporary impact from soaring electricity procurement price in the market.
Operating profit:	The increase in cost of sales has partially offset by maintaining SG&A at the same level of corresponding period of previous FY.
Ordinary profit:	With the background of strong financial base secured by the stock & subscription type core business, the income from investment activities was recorded. We have achieved the higher level of ordinary profit compared with the business forecast for 1st half. For detail, refer to p7
Net profit:	The net profit has increased to a large extent more than 100%.

Waterfall Analysis



✓ The profitability has improved for sure with the focus on core business except for a sudden profit decline in PPS Business.

The base for contributing to profit has been in place for sure even for other business affected by Covid-19.



PPS Business – Future Measures



While we prioritized reducing risk and suspended acquiring new contracts, the procurement price has been currently stabilized.
We will make a conclusion soon whether to resume with new scheme risks eliminated or withdraw from PPS business.

Our PPS Business represents only less than 2 % of total sales, therefore we assume that the impact on our business result is minor in each case.

Scenario 1) resuming PPS business

We shall be able to eliminate risk entirely by derailing from electricity supply flow, if similar incident occurs. Although sales decrease, we shall secure stable profit by receiving the part of electricity usage charge as commission.

Current scheme	\Rightarrow	New scheme(plan)
<pre><retailing business=""></retailing></pre>	Business Category	<agency business=""></agency> We are intermediate agent (to introduce customers to retailer)
JEPX Market(100%) ↓ Our company ↓ Vacant room · tenant	Electricity Supply Flow	JEPX Market • OTC electric power source Retailer Vacant room • tenant
Electricity usage charge	Sales	Commission (ca. 4-5% of electricity usage charge)

Scenario 2) withdrawing from PPS business

As we expect the increase of sale, we may have minor impact. If we withdraw from the business entirely during 3Q, we assume that the negative impact on business forecast will be JPY 300 million for sale & JPY 50 million for operating profit.

This is recoverable level with other business in full measure -

<2Q Business Result Summary>

Consolidated Balance Sheet



✓ The deferred & long-term deferred income have exceeded JPY 2 billion & 6 billion for the first time, due to the increase of members.

Cash & deposits: Increased by stock & subscription type core business; we have managed such cash by investing into securities, which has contributed to ordinary profit.

Non-current asset: Implementing system investment to aim at strengthening the structure through operational efficiency enhancement.

ERP installation as intangible asset (software in progress); JPY 287 million on accumulated basis (+ JPY 73 million during 2Q)

	<assets></assets>				<	Liabilities	• Net asse	ets>	
(Unit:Million JPY)	2020/9	2021/9 1Q	2021/9 2Q	Change	(Unit:Million JPY)	2020/9	2021/9 1Q	2021/9 2Q	Change
Current assets	10,897	10,812	11,332	+ 4.0%	Current liabilities	5,083	5,251	5,639	+ 10.9%
Cash & deposits	8,770	8,625	9,014	+ 2.8%	Deferred income	1,982	1,982	2,034	+ 2.6%
Non-current assets	9,987	10,357	10,570	+ 5.8%	Policy reserve	722	710	725	+ 0.4%
Tangible assets	157	149	143	- 8.8%	Non-current liabilities	8,212	8,300	8,314	+ 1.2%
Intangible assets	478	587	670	+ 40.1%	Bonds	975	975	870	- 10.8%
Investment securities	7,560	7,781	7,887	+ 4.3%	Long-term debt	1,382	1,302	1,222	- 11.6%
Allowance for doubtful accounts	-51	-48	-63	-	Long-term deferred income	5,657	5,823	6,019	+ 6.4%
Deferred assets	319	324	347	+ 8.7%	Total net assets	7,907	7,942	8,295	+ 4.9%
Total assets	21,204	21,494	22,249	+ 4.9%	Total liabilities and net assets	21,204	21,494	22,249	+ 4.9%

<2Q Business Result Summary>

Progress on Business Forecast



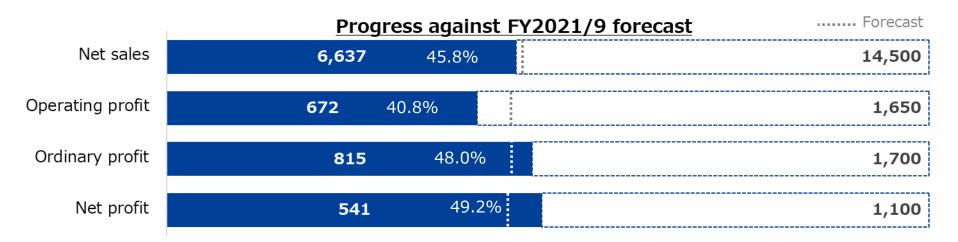
Although we had unexpected incident of reducing profit, ordinary and net profit have exceeded our business forecast.

Aiming at historical record high business result for full FY, the existing business for Membership & Insurance segments has continued to grow in line with plan. The operating profit shall also be in line with our plan by **the business alliance deals in the 2**nd **half** is expected to be materialized.

For detail, refer to p16

	2021/9 1st half forecast			cast		
(Unit:Million JPY)	Result	Forecast	Change	Change %		
Net sales	6,637	6,900	- 262	- 3.8%		
System introduction delayed for business partner relating to home content insurance (group type).						
Operating profit	672	760	- 87	- 11.5%		
Progressing in line, except for the impact of soaring electricity price; JPY 108 million.						
Ordinary profit	815	780	+35	+4.5%		
Net profit	541	500	+41	+8.3%		
Solid business forecast by eliminating uncertain factors such as market condition.						

Achieved the forecast level for both ordinary and net profit by recording non-operating profit as usual.



Segment Information

Business Result by Segment



✓ Membership & Insurance segments has recorded historical high for both sales & operating profit as 1st half result.

Membership: It has beaten 2Q record for both sales & operating profit as the number of member for existing business increased continuously.

Insurance: New product launched in the FY 2020 in addition to home content insurance has contributed to beaten 2Q result for sales.

Emergency: The order for key troubles with high profitability decreased due to the covid-19. We aim at recovering business by collecting customers by supporter shops.

For detail, refer to p15

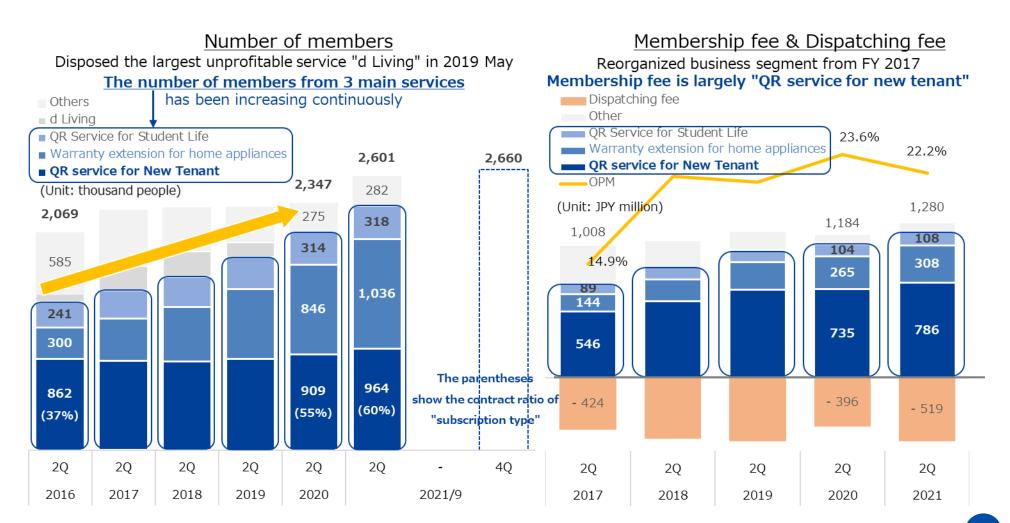
		2nd Quarter				1st Half (1Q +2Q)		
		2021/9	2020/9	Yo	PΥ	2021/9	2020/9	Yo	PΥ
(Unit:Millic	n JPY)	Result	Result	Change	Change %	Result	Result	Change	Change %
Emergency	Net Sales	319	355	- 36	- 10.3%	693	755	- 62	- 8.2%
	OP	- 9	- 1	- 8	-	0	27	- 26	- 98.2%
Membership	Net Sales	1,707	1,554	+152	+9.8%	3,299	2,985	+313	+10.5%
	OP	378	367	+10	+3.0%	788	752	+36	+4.8%
Insurance	Net Sales	1,317	1,143	+174	+15.2%	2,400	2,101	+298	+14.2%
	OP	124	111	+12	+11.6%	203	169	+33	+20.0%
Repair	Net Sales	69	69	+0	- 0.4%	134	149	- 15	- 10.6%
	OP	- 20	- 18	- 2	-	- 39	- 37	- 1	-
Life & Technology	Net Sales	73	11	+62	+570.1%	120	21	+98	+452.3%
	OP	- 117	- 35	- 82	-	- 159	- 75	- 83	-
Adjustment	Net Sales	- 5	- 10	+4	-	- 9	- 18	+9	-
	OP	- 58	- 80	+22	-	- 121	- 184	+63	
Total	Net Sales	3,481	3,124	+357	+11.4%	6,637	5,996	+641	+10.7%
	OP	296	343	- 46	- 13.5%	672	650	+21	+3.4%

<Segment Information>

Membership Date



✓ **Growth phase for number of members has continued. The customers of warranty extension has exceeded 1 million for the first time.**The increasing portion of subscription type with high flexibility, the growth of number of QR service for new tenants has been accelerated. Although the cases of dispatching service has increased with the increase of stay-at-home hours, recorded 2Q historical high operating profit.



<Segment Information>

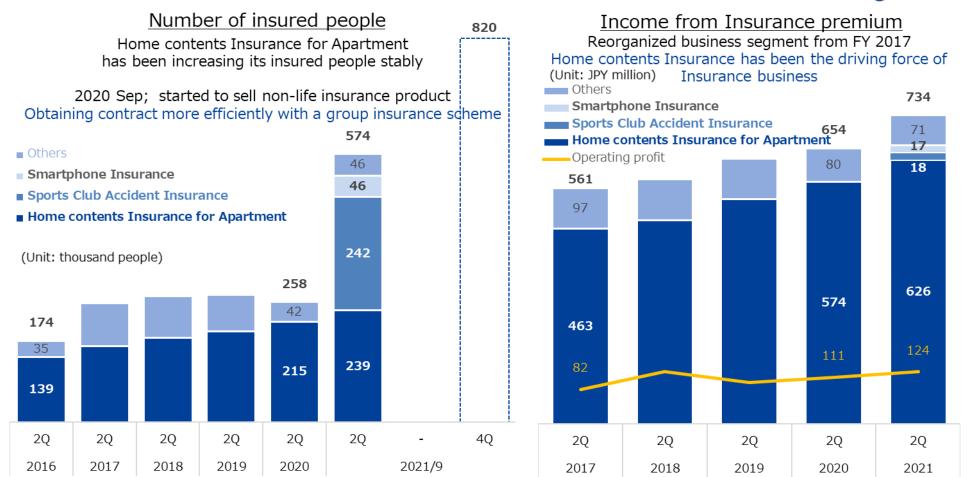
Insurance Data



√ The number of insured people has increased to a large extent by +122% compared previous FY. The insurance revenue on quarter basis has exceeded JPY 700 million for the first time.

The organic growth of existing products will continue. The business expansion will continue as the introduction of new product is commenced one after another.





Growth Strategy

Growth Strategy for Membership Business



✓ To promote business growth and member acquisition in the potential market.

The stable growth of existing business in which we have focused on collective housings and renovation market is expected to continue from now on. Targeting all households across Japan, we shall accelerate the business growth. e.g.) adding our service on credit card benefit, bank loan, etc.



Deployment Order

Growth Strategy for Insurance Business



Accelerated to go into new market and products based on our growth base with Home contents ins.

Accelerating expanding the casualty insurance such as home contents insurance in the form of group insurance which will be launched soon.

We are to soon start selling insurance collaborated with Nippon Life Insurance Co. and promote multi-product and multi-channel strategy.

■ Multi-Product & Multi-Channel Strategy

- 101	uiti-r	Toduct & Multi-Channel Strategy					
		New Product × Existing Market	New Product × New Market				
	New	<policy> To develop new product with the focus on real estate property market, which is our major sales channel.</policy>	<policy> To seek for multi-product & multi-channel through alliance partners who has strong sales channel, product planning and development ability.</policy>				
Pr		<pre><product category=""> Product for property management and landlord such as fire ins. Home contents ins. in the form of group contract</product></pre>	<pre></pre>				
Product	Existing	Existing Product × Existing Market <policy> To strengthen the sales channel by expanding sales agency network and promote market penetration. <product category=""> Home contents ins., Bicycle ins., Smartphone ins., etc.</product></policy>	Existing Product × New Market <pre></pre>				
		Existing	New				
	Market						

Alliance Partnership with Regional Banks



✓ With the momentum of restructuring regional banks to stabilize financial system, financial institutions tend to focus on strengthening the product appeal which combined with SDGs & ESG.

Since only 10 % of financial institutions are adding services offered by other companies on their mortgage loan products, there are ample rooms for adding our daily life related services. We can also introduce customer each other through the service provided by clients of such financial institutions, and expect to establish solid & strong partnership.

Mortgage loan balance: JPY 127 trillion*1

Regional	Shinkin	2nd regional	city · trust	Other
38%	10%	8%	29%	15%

Under negotiation with regional banks, second regional banks and Shinkin banks, which represents ca. 60 % of total mortgage loan balance across Japan.

Proactive measures to be taken for Mortgage loan(top 3)*1

1. Strengthen the product appeal	60%
2. Strengthen sales structure	42%
3. Offering advantageous interest rate	34%

The improvement of offering advantageous interest rate for mortgage loans is ranked the 3rd as aggressive measure to promote mortgage loan, while **95** % **of financial institutions concern "shrink in profit margin of interest rate caused by competition" as risk. *1**

Example of service added	Details	Alliance Partner	
QR service & Repair	"Supporter shop" model is a customer gathering method without advertisement expense for collecting customers. We deploy this model for the whole partners including but not only regional banks. To offer our service at complimentary price to the customers who use services of "supporter shop", JBR shall arrange toll-free phone number with each "supporter shop" and pay fee for introducing customer.	Daiwa Lifenext, etc. Under preparation of first alliance partnership with Financial Institution A	
Mortgage Loan + Repair	Due to the spread of remote work, we have seen the increase of building new houses and moving to cottage areas, where we could add our repair service with which customer can repair the damaged part.		
Mortgage Loan + Warranty Extension for Housing Appliance	We shall comprehensively add warranty on housing facilities for newly built houses and renovated houses, which could maintain total asset value of houses through keeping condition of facilities.	Under negotiation with 18 financial institutions	
Education Loan + QR service	Although the birthrate has been falling, the university entrance ratio has been rising and the number of borrowing private education loans has been increasing. *2 We add "QR Service for Student life" for the loan.		

<Growth Strategy>

New projects under negotiation



✓ We have several large negotiation partners. *In order to prevent from identifying concreate name, the market size is not open.

By utilizing "last one mile" infrastructure, we are expanding new service, such as back up service for food delivery.

<Social issues related to the partners>

	<u> </u>
Restructuring of Regional banks	Electronic Settlement
Digital Transformation	National resilience
Aging population	Regional revitalization
COVID-19	Medical support
Traveling	Staying-at-home
SDGs	Other

Since our service & infrastructure has high versatility, taking lifestyle and environmental changes into account, we shall expand sales channel extensively toward…

untouched industry segments

existing alliance partnership (horizontal expansion in the industry segments)

<Negotiation partners(excerpts)>

Industry	When to start	Partners / Business	Market (people)
Regional financial institutions	Upcoming FY 2021 TBD	Financial institution A 2 financial institutions 15 financial institutions	- - -
	2021	Department store A	1.5 million
Credit card	TBD	Department store B Department store C	170 k 300 k
Medical	FY 2021	Collaboration insurance with Nippon life Medical insurance	5 k 5 k
Health care	2021	Service for patient discharged from hospital	2.5 million / year
Real estate	FY 2021 2021	Large real estate service Home contents insurance(Group type)	- 3k / month
Travel industry	2021 2022	Large traveler service Traveler's website	- 250 k
Other	FY 2021	Food delivery support service Daily life related service A	- 400 k
	TBD	Daily life related service B Service for seniors Mail order service	400 k 300 k 500 k

^{*} Due to the contract with business partner, we may not be able to make press release.

<Growth Strategy>

SDGs Initiative



✓ We involve our business partners together with customers to realize the society of "Left No One Behind".

JBR who "helps people in need" believes that the growth of our business itself has been contributing the establishment of sustainable society.



Business alliance partnership is important for us to provide both sales and service, we regard SDGs goal "17 Partnerships for the goals" in particular as a dominant concept.

We promote regional revitalization through expansion of business alliance partnership and establish new industrial infrastructure.

1) Expansion of Sales Channel Increase business alliance partners who sells our service.

Daily life trouble: 2,609 shop Warranty extension: 2,085 shop

Repair: 1,997 shop Total 6,691shop

8 DECENT WORK AND ECONOMIC GROWTH



2) Expansion of Service Area Our superior partner stores will come to you from your region.

Daily life trouble: 2,286 shop Warranty extension: 533 shop

Repair : 220 shop Total 3,039 shop





3) Expansion of Service Content We support the development of services & technologies based on innovative ideas and foster them into new business.

foster them into new business.

Participated in "Aichi Open innovation Accelerator 2020", an accelerator program sponsored by Aichi Prefecture.

Through the program, we have started the new service for supporting food circulation called "MEGLAS" with Mirai Scien & NICHIRYUNAGASE



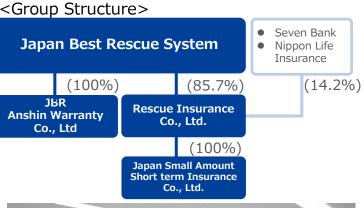
Supplementary material

Company Profile



We would like to convey our emotion of "thank you" To more people through our corporate activity slogan "WE HELP PEOPLE IN NEED".

Corporate Name	Japan Best Rescue System Co., Ltd.				
Establishment	February 1997				
Head Office	Urbannet Fushimi Bldg., Nishiki 1-10-20, Naka-ku, Nagoya City				
Tokyo HQ	Otemachi Nomura Bldg., Otemachi 2-1-1, Chiyoda-ku, Tokyo				
Board Members	Representative Director Director Director Director (Non-Executive) Director (Non-Executive) Director (Non-Executive) Director (Non-Executive) Mr. Housei Iwamura Director (Non-Executive) Full-time company auditor Auditor (outside) Auditor (outside) Mr. Hiroyuki Ooshida Mr. Nobuhiro Sakakibara Mr. Notio Shiraishi Mr. Housei Iwamura board member consist of non-executive directors				
Number of employees	Consolidated: 244 people, Non-consolidated: 195 people				
Capital	JPY 780 Million				
Listed Stock Exchanges	1 st Section of Tokyo Stock Exchange (listed in September 2007) 1 st Section of Nagoya Stock Exchange (listed in November 2007)				





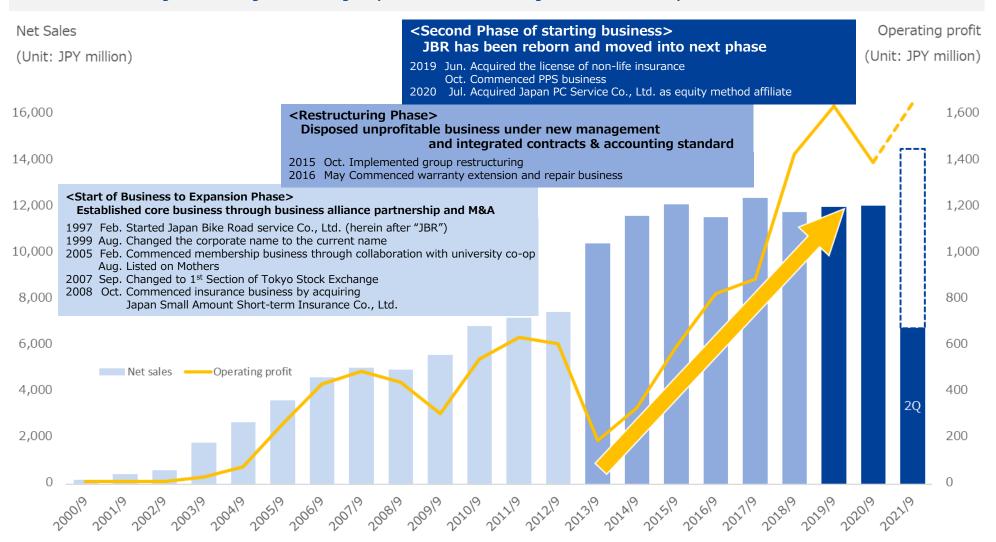
Date of shooting; 2017

<Supplementary material>

Company history



✓ The business has grown to a large scale through expansion and restructuring of business over 20 years.



<Supplementary material>

Business model



- ✓ JBR has built robust entry barrier being unrivaled with other companies through 3 infrastructures which support our business.
 - 1) Network of partner shop enabling us to tackle troubles on nationwide base
 - ··· Network of more than 2000 shops in which our service staff can arrive at the site of trouble within one hour in principle.
 - 2) Highly qualified our own call center with a proven and trusted service
 - ··· JBR has accumulated know-how over 20 years with which we can solve customers' troubles in a prompt manner.
 - 3) Group of business alliance partner with the focus on real estate companies
 - ··· Expanding essential infrastructure where many customers switched from other competitors.

<name of="" segment=""></name>	Sales breakdown*	Profit structure	Our service			Customer attraction	
<emergency></emergency>	10.4%	Flow	QR service (general customer)			Website, yellow page, Supporter shop	
<membership></membership>	49.7%	Stock Subscription	QR service (membership customer) Problem solving for keys, plumbing, window pane & other various daily life problems all-year-round Warranty extension for home appliances	Call Center	Alliance co	Apartment market Credit card comapany Regional financial institutions and all various market Renovation, Newly built market	Customer
<insurance></insurance>	36.2%	Stock Subscription	Development & sales of various Insurance		companie	Apartment market and all various market	Ť
<repair></repair>	2.0%	Flow	Repair of value added materials		Ś	Apartment, Supporter shop	
<life tech=""></life>	1.8%	Recurring	PPS, AI application			Apartment market	End of EV

*End of FY 2021/9 2Q

Ample room for further growth in the future in two core business segments for providing "assurance" to customers.

Aggressively challenging new business while keeping stable profit from stock and subscription type business.

Membership business "B to B to C"



✓ Our broad base services enables us to make alliance partnership with various industries.
 We are expanding sales channel to cover all households across Japan.

Taking advantage of expertise we acquired over 20 years, we realize high profitability of more than 20 % OPM by making precise product designing.

<name of="" segment=""></name>	Sales breakdown*	Profit structure		<alliance company=""></alliance>	
<emergency></emergency>	10.4%	Flow	Service fee	de la companya del companya de la companya del companya de la comp	
<membership></membership>	49.7%	Stock Subscription	Introductory fee		
<insurance></insurance>	36.2%	Stock Subscription	In case customer has some trouble Dispatching	Comico	
<repair></repair>	2.0%	Flow	fee	Service	
<life tech=""></life>	1.8%	Recurring	_		
	<jbr></jbr>			<partner shop=""></partner>	<customer></customer>

Name of service	Sales ratio*	Alliance company	Detail
QR service for new tenant	61.4%	Real estate broker	Service to be sold at the time to move-in, package for daily life trouble shooting. 2 types of payment available. Stock type (lump-sum prepayment for the contract period) Subscription type (monthly payment along with rent fee)
QR service for Student life	8.4%	University co-op	QR service package organized for University student. Covering over 90% of university co-op all over Japan.
Warranty extension for home appliances	24.1%	Electric appliance retailer · DIY · Housing maker	The service purchased at the time of home renovation or new construction. Regardless of manufacturer or product, we have accumulated know-how to provide warranties up to 10 years.
Other	6.1%	Credit card etc. Regional Financial Institutions	Providing QR service as a Credit card privileges, etc. Housing and education loans include trouble shooting, extended warranty, and repair services

Insurance business "B to B to C"



✓ We are highly recognized as our product development ability.

In Japan, most of small amount short-term(hereinafter "SAST") insurance companies sell 2 or less kinds of products. Furthermore, the compact organization with ca. 30 staffs for both SAST & non-life insurance companies enables us to provide product in low cost.

<name of="" segment=""></name>	Sales breakdown*	Profit structure	
<emergency></emergency>	10.4%	Flow	Insurance premiu
<membership></membership>	49.7%	Stock Subscription	Introductory fee
<insurance></insurance>	36.2%	Stock Subscription	In case customer has some trouble…
		Subscription	T.o.
<repair></repair>	2.0%	Flow	In
<life tech=""></life>	1.8%	Recurring	
	<jbr></jbr>		





Customer>

Name of product	Sales ratio*	Alliance company	Detail
Home contents insurance for apartment (SAST · non-life)	85.4%	Real estate broker	Insurance to be sold at the time to move-in, leveraging synergies with Membership business. In addition to SAST, we plan to start a non-life (group insurance) contract.
Sports club accident ins. (non-life)	2.6%	Sports club operator	A group insurance policy for sports club members. A portion of the membership fee will be used as an insurance premium.
Smartphone ins. (non-life)	2.3%	Broadband business	A group insurance attached to Wi-fi services sold at electric appliance retailer.
Weather Ins.(SAST) Wedding cancellation Ins.(SAST) Lawyer's fee Ins.(SAST) etc.	9.7%	Travel agency Wedding venue Railway company etc.	Insurance that will refund a portion of the trip fee if the weather breaks during the trip. Insurance to prepare for the cancellation of ceremony due to unavoidable circumstances. Insurance with a lawyer hotline, saving you from a molestation or false accusation.

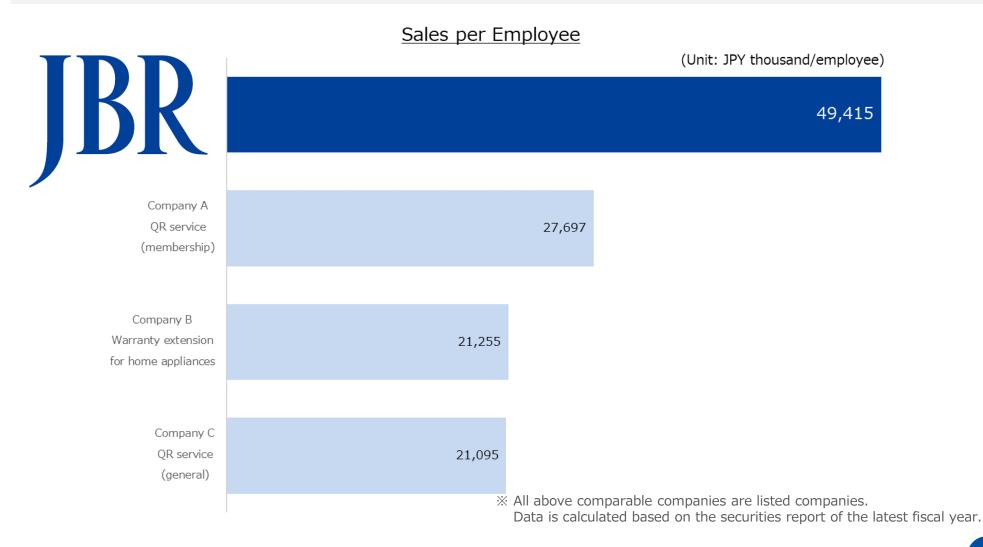
<Supplementary material>

Comparison with Other Companies



JBR has realized high productivity by promoting alliance partnership strategy in providing both sales and service.

We cannot recognize other listed companies who compete with us in all our business segments as we provide solutions for comprehensive daily life troubles. The sales per employee is overwhelmingly high in comparison with sector peer companies in each business segment.

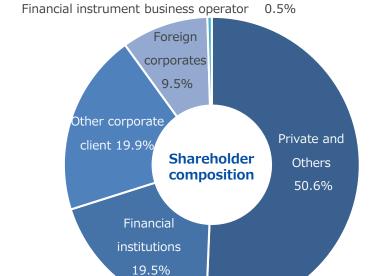


Stock data (at the end of March 2021)



✓ Summary

Shares outstanding	34,688,000 shares
Shareholders	12,503
Market value	29,346 JPY million
Equity ratio	35.8%



✓ Major shareholders (number and ratio of stocks held)

1	Nobuhiro Sakakibara	10,782,900	31.09%
2	Japan Best Rescue System Co., Ltd.	3,768,341	10.86%
3	HIKARI TSUSHIN, INC.	3,106,100	8.95%
4	Custody Bank of Japan (trust account)	1,558,400	4.49%
5	Custody Bank of Japan (trust account #9)	1,464,500	4.22%
6	The Master Trust Bank of Japan, Ltd. (trust account)	1,389,600	4.01%
7	UH Partners 2, Co, Ltd.	1,213,300	3.50%
8	Sumitomo Realty & Development Co., Ltd.	1,000,700	2.88%
9	Custody Bank of Japan (security investment trust account)	944,000	2.72%
10	STATE STREET BANK AND TRUST COMPANY 5 0 5 0 1 2	474,800	1.37%

JBR

We would like to convey our emotion of "thank you"
To more people through our corporate activity slogan
"WE HELP PEOPLE IN NEED".

Disclaimer

Forecasts and estimates described in this presentation material are based on JBR's judgement supported by the information currently available and contain risks and uncertain factors. Therefore, please bear in mind that actual results and business performance may differ from those forecasts and estimates.

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