

# QB Net Holdings Co., Ltd.

FYE June 2021 Financial Results Briefing Material August 19, 2021

#### **Executive Summary**

#### Results for FYE June 2021

- Revenue for FYE June 2021 decreased 0.8% year on year to 18,933 million yen
- Operating profit for FYE June 2021 increased 93.5% year on year to 463 million yen (including subsidies of 690 million yen)
- The number of customers at salons hit bottom at about 80% of the pre-pandemic period (in January 2021), but the recovery slowed down due to the spread of infection
- Amid the uncertain business environment, the Company has decided not to pay any dividends for FYE June 2021, prioritizing financial stability and investment for future growth
- The cash flow has managed to remain positive even under the state of emergency, and the Company sees no problem with cash for the time being with a short-term credit line of 4.2 billion yen, in particular (refer to p.36)
- The Company received a notification of satisfying the "prime market" criteria for the Tokyo Stock Exchange market reorganization and has started preparations for application.

#### Plan for FYE June 2022

- > The Company expects the number of customers visiting salons to recover moderately in FYE June 2022 partly due to a rise in vaccination rates
- Revenue for FYE June 2022 is forecast to increase 10.1% year on year to 20,840 million yen
- > Operating profit for FYE June 2022 is forecast to grow 137.3% year on year to 1,100 million yen
- Through opening new-format salons and using new locations as well as implementing and improving measures for enhancing customer convenience

# I Full-Year Results for FYE June 2021

II Full-Year Earnings Forecast for FYE June 2022

## Consolidated Group Earnings for FYE June 2021 (Summary)

- Operating profit remained in the black (including subsidies of 690 million yen)
- In the earnings forecast for FYE June 2022, the Company plans higher revenue and higher profits. The dividend forecast is not yet determined.

**Consolidated Group Earnings (Summary)** 

|                             | FYE June 2020 | FYE June 2021 |                  | YE June 2020 FYE June 2021 FYE June |                  | ne 2022 |
|-----------------------------|---------------|---------------|------------------|-------------------------------------|------------------|---------|
| Unit: million yen           | Results       | Results       | Year on year (%) | Forecast                            | Year on year (%) |         |
| Revenue                     | 19,089        | 18,933        | 99.2%            | 20,840                              | 110.1%           |         |
| Operating profit            | 239           | 463           | 193.5%           | 1,100                               | 237.3%           |         |
| Profit before tax           | 98            | 286           | 291.9%           | 920                                 | 321.2%           |         |
| Profit                      | 104           | 243           | 233.5%           | 640                                 | 262.4%           |         |
| Basic earnings per<br>share | 8.29yen       | 19.09yen      |                  | 49.09yen                            |                  |         |
| Dividends per<br>share      | 0.00yen       | 0.00yen       |                  | TBD                                 |                  |         |

# Initiatives Taken in FYE June 2021 (Summary)

#### (Recruitment and HR development)

- ✓ In August 2020, LogiTHcut Professional Stylist School (training facility)
   Yokohama was opened (the sixth site in Japan)
- ✓ From November 2020, the Company started reducing recruitment of salon stylists.
- ✓ In the second half, hair-cut training was reinforced (number of trainees from January to June 2021: 337)

#### (Response to digitization)

- ✓ In December 2020, the introduction of a new app to all FaSS salons (13 salons) was completed.
- ✓ In April 2021, the introduction of a new app to QB PREMIUM (Otemachi) was completed

#### (SDGs)

✓ From April 2021, the reuse of combs (using the same comb for multiple customers) was started with high levels of hygiene kept

#### (Other)

- ✓ Thorough infection prevention and reduction of various expenses
- ✓ The Company received a notification of satisfying the "prime market" (a new market classification) criteria for the Tokyo Stock Exchange market reorganization and has started preparations for application

#### Track Records of New, Relocated, and Closed Salons

 A scrap-and-build effort was made in the face of the impact of COVID-19 (salon closure and consolidation is almost completed)

| Unit: Salons | Business form at     | End-FYE June<br>2020 | New salon | Relocation | Change of business fromat | Closure (*1) | Change | End-FYE June<br>2021 |
|--------------|----------------------|----------------------|-----------|------------|---------------------------|--------------|--------|----------------------|
|              | QB HOUSE             | 568                  | 11        | 3          |                           | -17          | -3     | 565                  |
| Japan        | QB PREMIUM           | 1                    | Ο         | 0          |                           | 0            | 0      | 1                    |
|              | FaSS                 | 13                   | 1         | 0          |                           | -1           | 0      | 13                   |
| Sub          | total in Japan       | 582                  | 12        | 3          |                           | -18          | -3     | 579                  |
|              | QB HOUSE             | 26                   | 0         | 0          | -1                        | -2           | -3     | 23                   |
| Singapore    | QB HOUSE Premium     | 7                    | 1         | 0          | 1                         | 0            | 2      | 9                    |
|              | Kids                 | 3                    | 0         | 0          |                           | -1           | -1     | 2                    |
| Hong Kong    | QB HOUSE             | 63                   | 3         | 1          |                           | -1           | 3      | 66                   |
| Holig Kolig  | QB PREMIUM           | 1                    | 0         | 0          |                           | -1           | -1     | 0                    |
| Taiwan       | QB HOUSE             | 29                   | 4         | 1          |                           | -3           | 2      | 31                   |
| U.S.         | QB HOUSE             | 4                    | 0         | 0          |                           | 0            | 0      | 4                    |
| Subto        | Subtotal of overseas |                      | 8         | 2          |                           | -8           | 2      | 135                  |
| Consoli      | dated group total    | 715                  | 20        | 5          |                           | -26          | -1     | 714                  |

<sup>(\*1)</sup> The number of closed salons includes closures resulting from relocation.

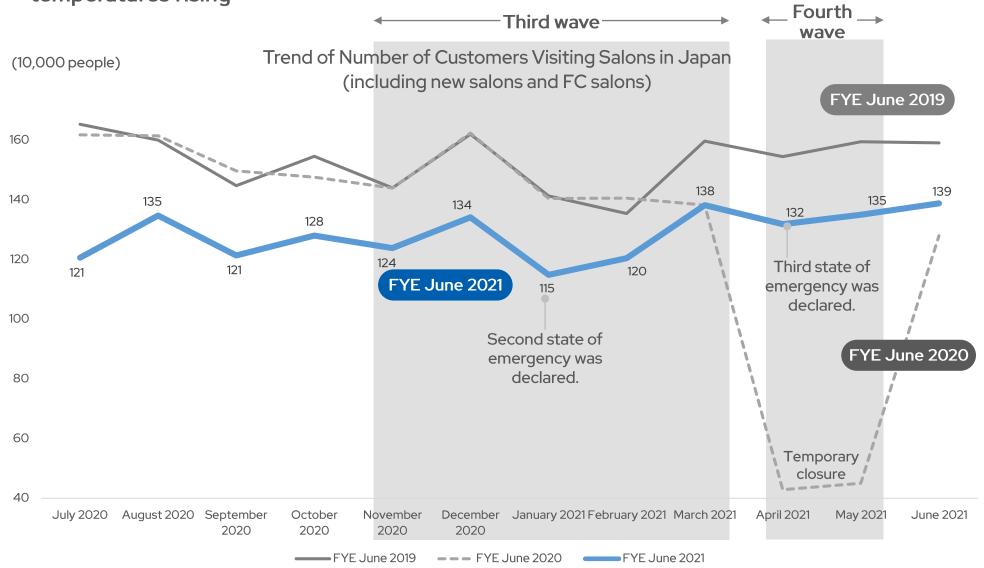
## Seat Addition, Relocation and Closure in Japan (Summary)

 Salon closures in Japan increased as a result of proceeding with closure and consolidation of salons with poor revenue

| Domest      | ic operations             |   |
|-------------|---------------------------|---|
|             | Added seats in six salons | Gransta Marunouchi, AEON MALL Sakai Teppocho, AEON MALL Itami, and AEON MALL Kobe Minami, Belfa Miyakojima and Seibu Nerima Station   |
|             | Relocated three salons    | Shibuya Mark City, youme Town Higashi-Hiroshima, and JR Suita Station   |
| QB<br>HOUSE | Closed 17 salons          | <ul> <li>(6 FC salons)</li> <li>Yaesu, JR Osaka Station Umesankoji, Keisei Yachiyodai Station, Makuhari Hongo Station, Keisei Chiba Chuo Station, and JR Kyobashi Station on the Inner Track</li> <li>(11 directly managed salons)</li> <li>Closed three salons due to relocation</li> <li>Ito Yokado Tsurumi (due to planned relocation to the same facility)</li> <li>AEON Higashi-Osaka (closure of the facility accompanying the extension work of the Osaka Monorail Line)</li> <li>Park City Musashi-Koyama THE MALL (due to poor revenue)</li> <li>MAGNET by SHIBUYA109 (due to poor revenue)</li> <li>Morioka FES"AN (due to poor revenue)</li> <li>Hakata Ekimae-dori Street (due to poor revenue)</li> <li>Hakodate-Ekimae (due to poor revenue)</li> <li>AEON MALL Asahikawa Ekimae (due to contract expiration and poor revenue)</li> </ul> |
| FaSS        | Closed a salon            | Daikanyama Address Dixsept (due to poor revenue)  |

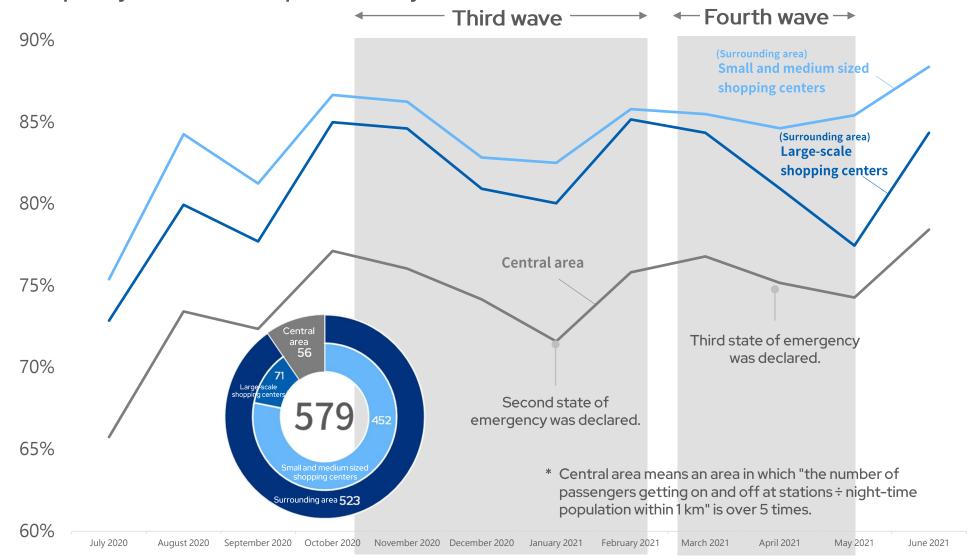
# Trend of Number of Customers Visiting Salons in Japan Year-on-Year Comparison (including new salons and FC salons)

- After hitting bottom in January 2021, the trend is firm as a busy season started with the temperatures rising



# Results of Recovery in the Number of Customers (Existing Salons) in Japan by Location

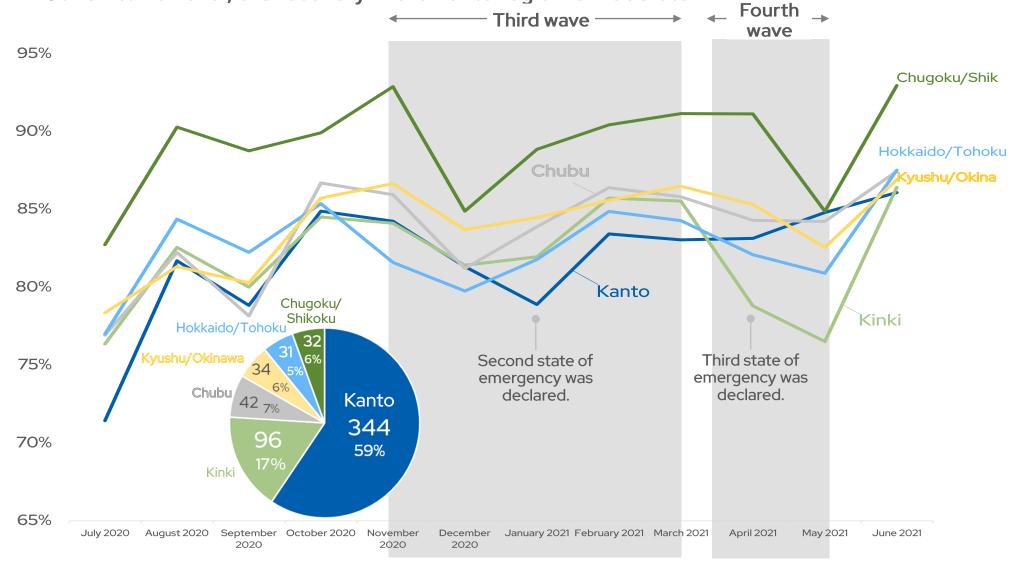
 During the fourth wave of infections, large-scale shopping centers were affected due to the temporary closure from April 25 to May 11



<sup>\*</sup> Year-on-year comparison up to February. After March, the ratio compared with the pre-pandemic level that is set as 100%

# Results of Recovery in the Number of Customers (Existing Salons) in Japan by Region

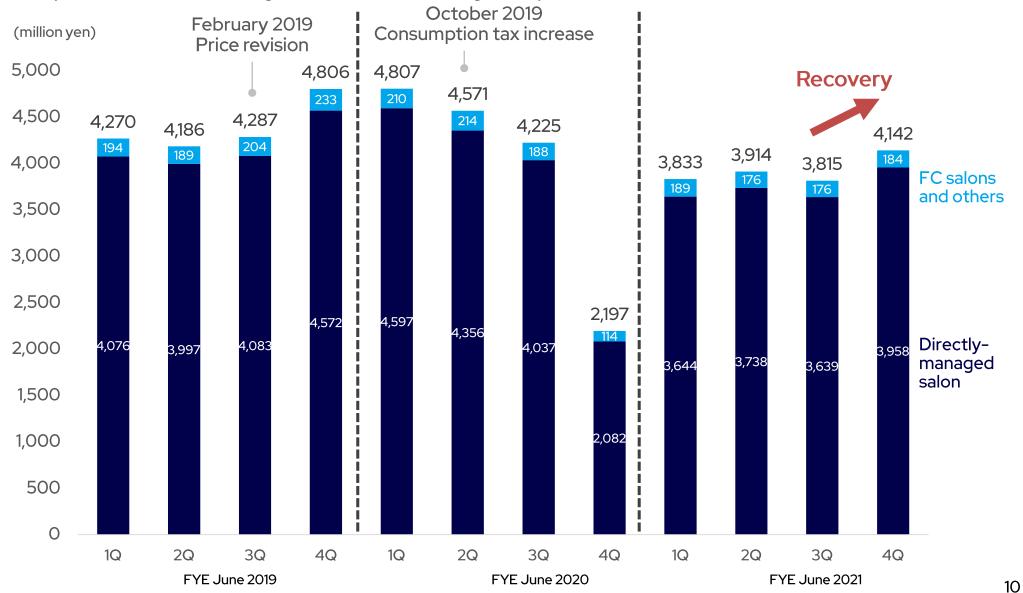
Recovery in June following the lifting of the declaration of the state of emergency on June 20. However, the recovery in the Kanto region is moderate



<sup>\*</sup> Year-on-year comparison up to February. After March, the ratio compared with the pre-pandemic level that is set as 100%

#### Trend of Quarterly Revenue in Japan (including new salons)

 Total revenue in Japan recovered in Q4 partly due to a rise in the temperatures (Q1 and Q4 are busy seasons in usual years)



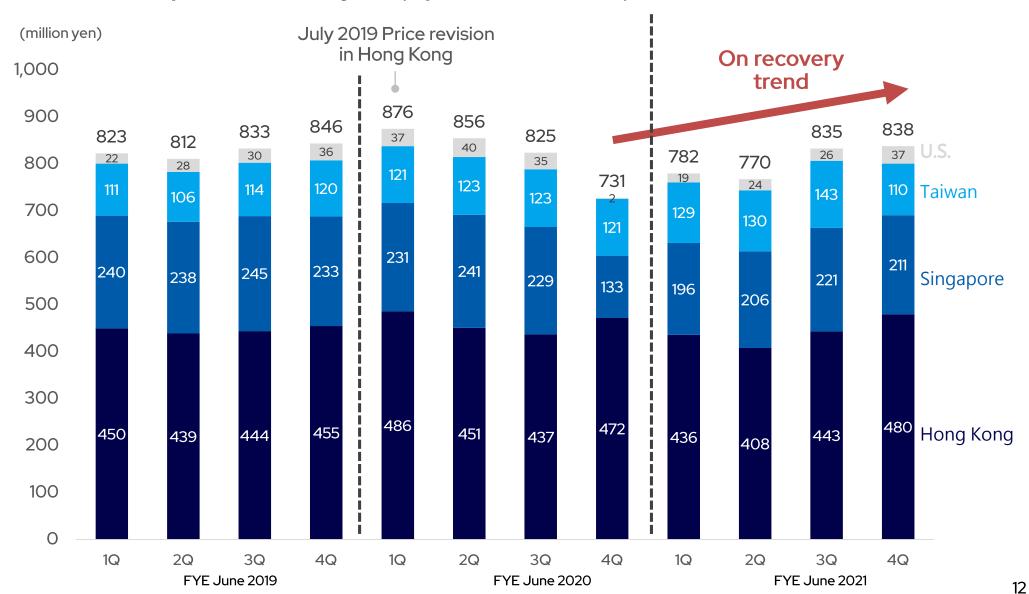
#### **Overseas Situation**

|           | Revenue<br>4Q<br>Compared<br>with the fiscal<br>year before<br>last | Number of<br>customers<br>4Q<br>Compared<br>with the fiscal<br>year before<br>last | Situation   |
|-----------|---|--|---|
| Hong Kong | 105.5%  | 90.0%  | The number of infections is decreasing, and the economy is also picking up with the streets returning to normal.  The number of customers has recovered to a record high after the price revision in July 2019 [to \$70 (approx. ¥980) from \$60 (approx. ¥840)]. |
| Singapore | 90.5%   | 87.1%  | In May 2021, quarantine regulations were tightened for about one month, and then were lifted on June 13. The government's strict quarantine measures have caused revenue to go up and down alternately.   |
| Taiwan    | 91.1%   | 80.0%  | On May 19, 2021, the government raised the quarantine level .<br>In June, the situation almost returned to a state where people<br>started a voluntary lockdown.  |
| U.S.      | 103.3%  | 83.7%  | Accelerated vaccination rollouts triggered a rapid recovery. There was the impact of the price revisions (to \$23 from \$20 in June 2020 and to \$25 from \$23 in November 2020)  |

<sup>\*</sup> Revenue includes the impacts of exchange rate fluctuations and price revisions
\* In order to compare with the pre-pandemic period, comparison was made with the same period of the fiscal year before last

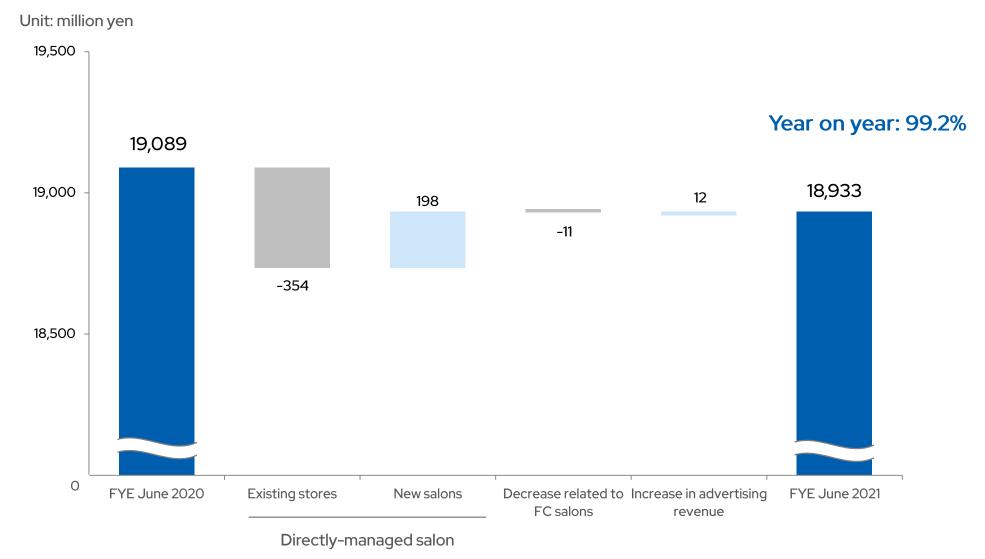
## Trend of Quarterly Revenue Overseas (including new salons)

 Overseas total revenue was on a recovery trend after hitting bottom in the Q4 of the previous fiscal year (April to June 2020).



#### Breakdown of Changes in Revenue

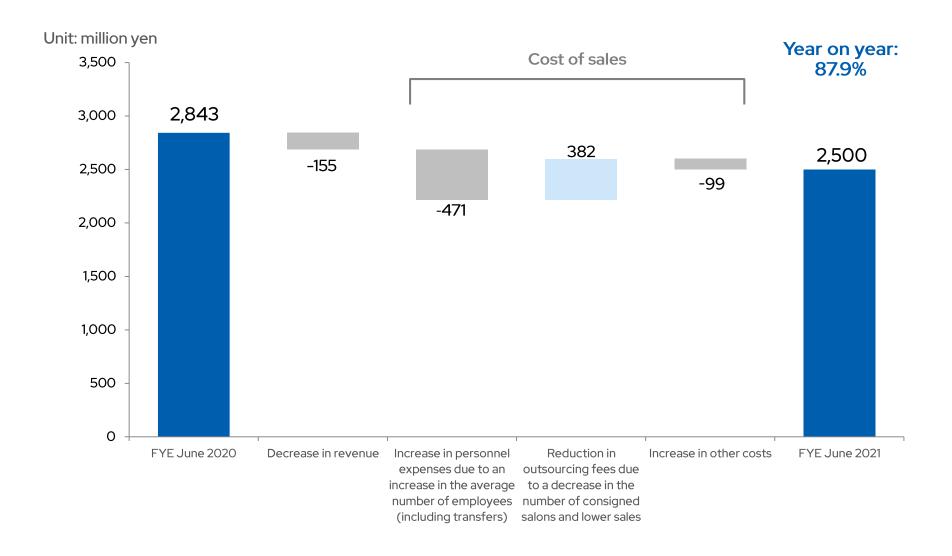
Revenue decreased by 155 million yen year on year due to the impact of COVID-19.



 $<sup>^{</sup>st}$  New salons are those less than 13 months since opening

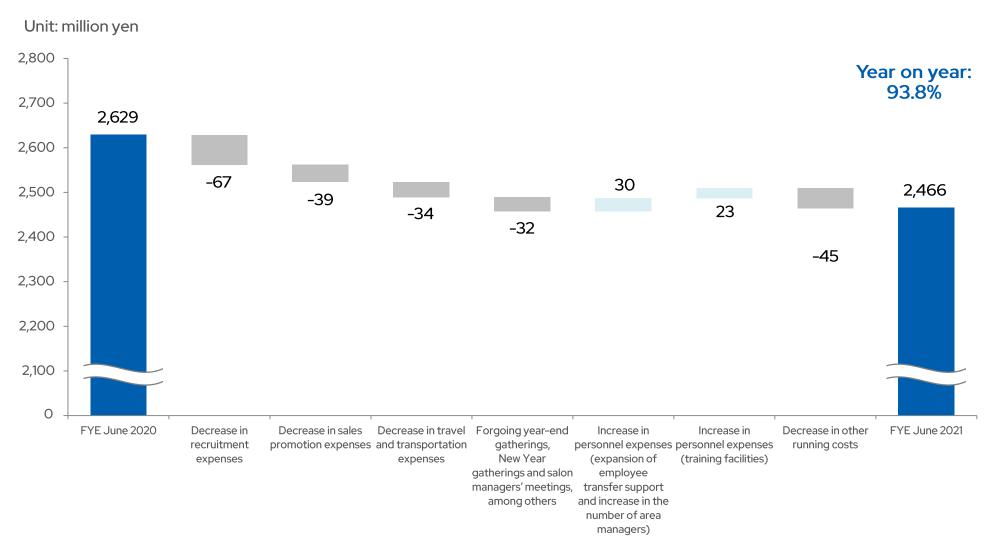
#### Breakdown of Changes in Gross Profit (Gross Margin)

 Gross margin decreased by ¥343 million year on year due to a decrease in revenue and increased personnel expenses resulting from transfers and new recruits



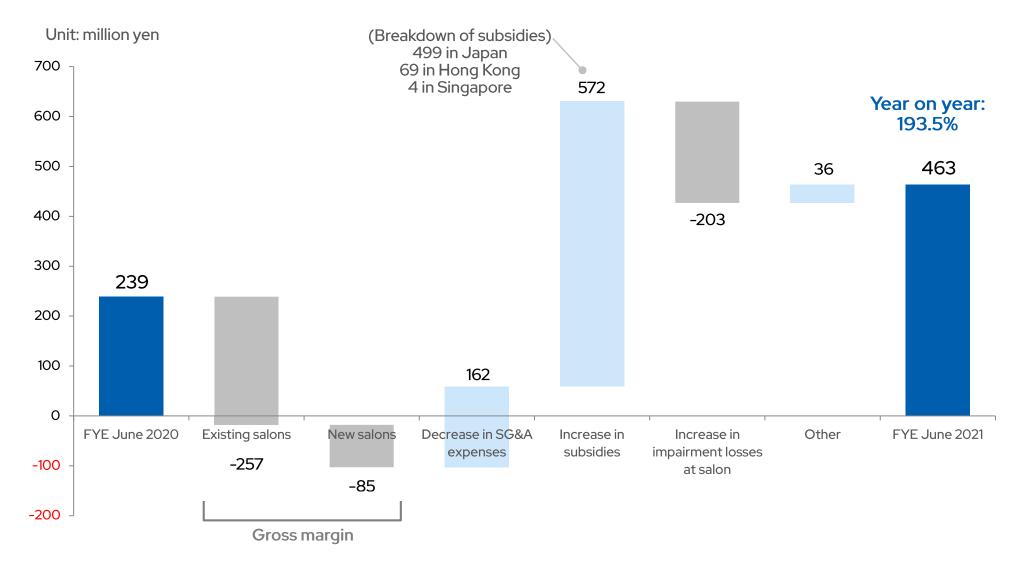
#### Breakdowns of Changes in SG&A Expenses

 SG&A expenses decreased by 162 million yen year on year as a result of efforts to reduce expenses, such as curbing promotional activities and recruitment, forgoing internal events and slashing travel expenses



# Breakdown of Changes in Operating Profit

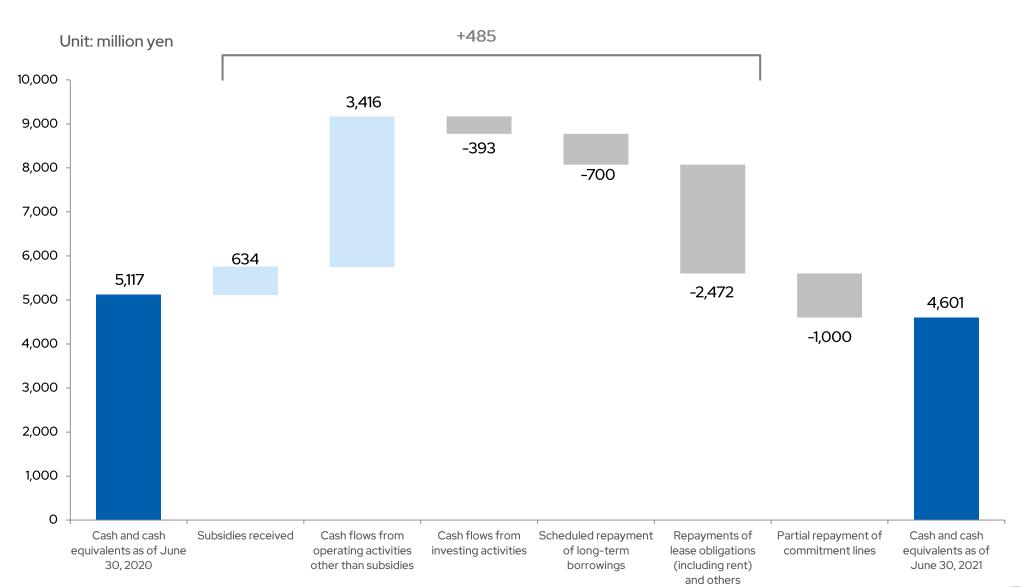
 Operating profit remained positive due an increase of 572 million in subsidies in Japan and overseas (subsidies in the previous fiscal year were 117 million yen)



 $<sup>^{</sup>st}$  New salons are those less than 13 months since opening

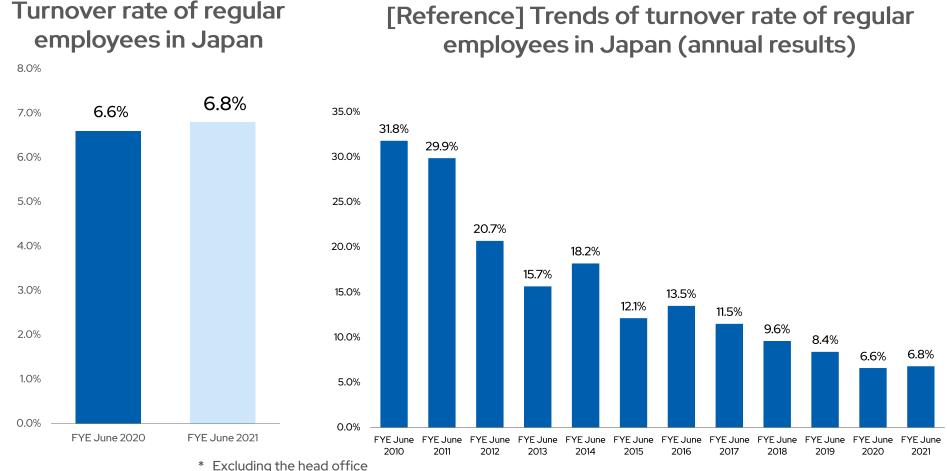
#### Breakdown of Cash Flow Change

Net cash provided by business activities remained positive on a full-year basis.



## Trends in the Turnover Rate of Regular Employees in Japan

- Turnover rate of regular employees in Japan was 6.8% (up 0.2 percentage points from the previous fiscal year).



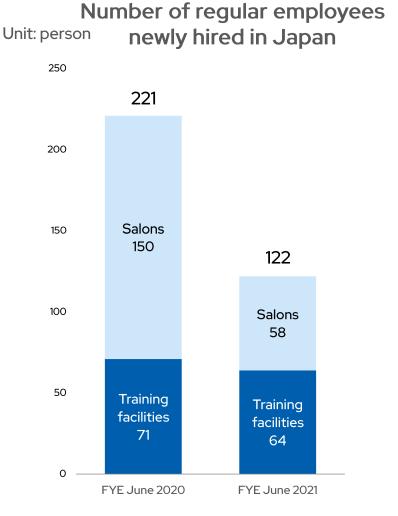
Excluding the flead office

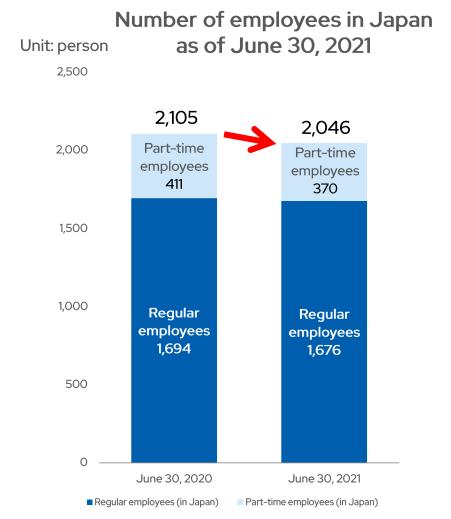
<sup>\*</sup> Including training facilities (LogiTHcut Professional Stylist School)

## Number of Employees in Japan (Stylists)

The number of regular employees newly hired in Japan was 122 on an annual basis (down 99 from the previous year) by reducing the employment of salon stylists

 The number of employees in Japan (including part-timers) showed a net decrease of 59 from one year ago





<sup>\*</sup> Excluding regular employees who were transferred from consigned salons. Excluding the head office. Including training facilities (LogiTHcut Professional Stylist School).

Including transfers from consigned salons.
 Excluding the head office. Including training facilities (LogiTHcut Professional Stylist School).

I Full-Year Results for FYE June 2021

II Full-Year Earnings Forecast for FYE June 2022

#### Full-Year Earnings Forecast for FYE June 2022

 Revenue and profit are expected to increase for FYE June 2022. Dividend per share forecast is yet to be determined

Consolidated Group Earnings Forecast for FYE June 2022

|                   | FYE June 2021 | FYE June 2022 |          |              |  |
|-------------------|---------------|---------------|----------|--------------|--|
| Unit: million yen | Results       | Forecast      | Variance | Year on year |  |
| Revenue           | 18,933        | 20,840        | 1,906    | 110.1%       |  |
| Operating profit  | 463           | 1,100         | 636      | 237.3%       |  |
| Profit before tax | 286           | 920           | 633      | 321.2%       |  |
| Profit            | 243           | 640           | 396      | 262.4%       |  |

#### Shareholder returns for FYE June 2022

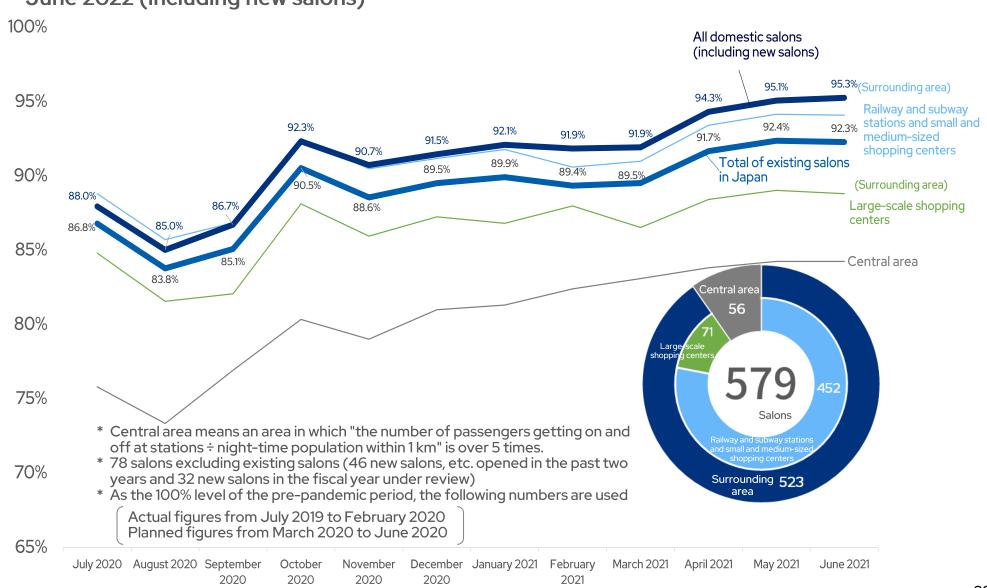
■ Dividend per share for FYE June 2022 has not been determined due to a number of uncertain factors caused by the impact of the novel coronavirus (COVID-19).

# Assumptions for Full-Year Earnings Forecast for FYE June 2022

|                        | Assumptions  |
|------------------------|--|
| Domestic<br>operations | With the impact of the pandemic expected to gradually improve with rising vaccination rates, revenue is projected to recover moderately (It is assumed that revenue will recover to 95% or so of the pre-pandemic level by June 2022 including new salons)  → The assumption includes resumption of sales promotion activities, reinforcement of training for stylists, introduction of electronic haircut charts and others  → Measures to prevent infections at salons, which were established in the previous fiscal year, will remain in place |
|                        | Thorough cost control  → Regarding the increased personnel expense ratio resulting from lower revenue, the Company plans to improve the mechanism for personnel management  → Cost reduction in response to the pandemic environment will remain underway (reduction of salon manager meetings, transportation expenses, research expenses, etc.)  → New investment for future growth will be implemented (reinforcement of new salons, training expenses, development of electronic haircut charts, etc.)   |
| Overseas<br>operations | It is expected that although the pace of increase in vaccination rates will vary by country (city), COVID-19 infections will be contained in general, and revenue will also recover moderately   |

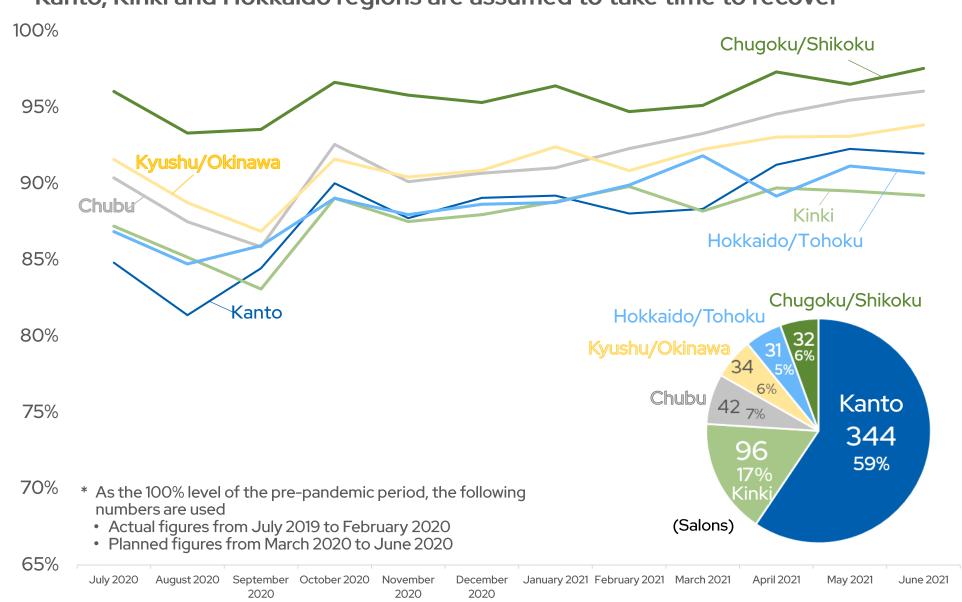
# Forecast for FYE June 2022 Projected Recovery in the Number of Customers in Japan (by Location)

It is assumed that the number will return to about 95% of that in the pre-pandemic period by June 2022 (including new salons)



# Forecast for FYE June 2022 Projected Recovery in the Number of Customers in Japan (by Region)

Kanto, Kinki and Hokkaido regions are assumed to take time to recover



#### Salon Opening Plan

 Regarding opening salons, the Company will resume the pace of opening salons in the pre-pandemic period to reinforce new salons

Plans for new openings, relocations, closures for FYE June 2022

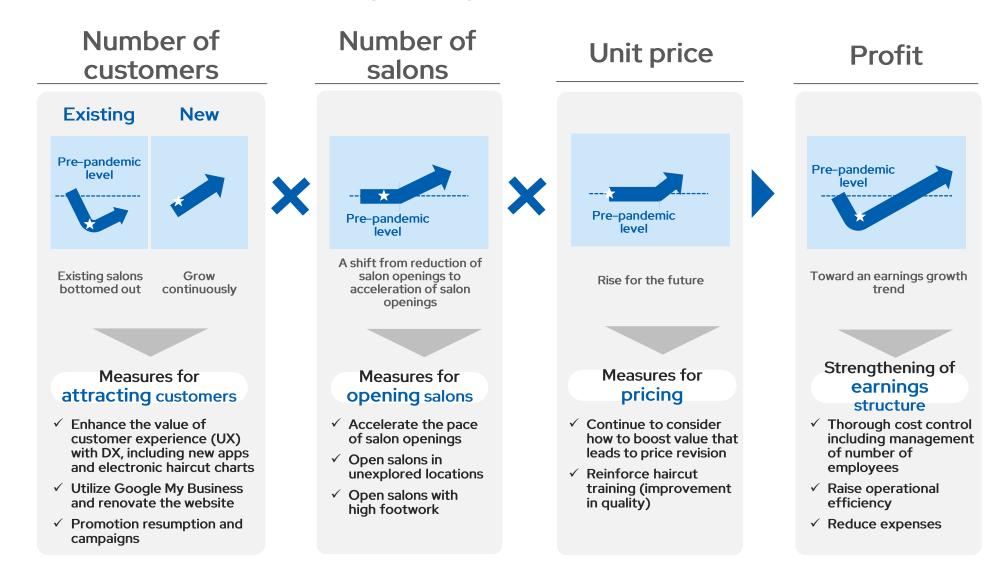
|                   |                                      | <b>End-FYE June</b> | е         |                 |        | <b>End-FYE</b> |
|-------------------|--------------------------------------|---------------------|-----------|-----------------|--------|----------------|
| Unit: Salons      | Business format                      | 2021                | New salon | Closure         | Change | June 2022      |
| Japan             | QB HOUSE<br>QB PREMIUM               | 566                 | 30        | <del>-</del> .6 | 24     | 590            |
| ·                 | FaSS                                 | 13                  | 2         | 0               | 2      | 15             |
| Subtotal in Japan |                                      | 579                 | 32        | <b>-</b> .6     | 26     | 605            |
| Singapore         | QB HOUSE<br>QB HOUSE Premium<br>Kids | 34                  | 0         | 0               | 0      | 34             |
| Hong Kong         | QB HOUSE                             | 66                  | 5         | 0               | 5      | 71             |
| Taiwan            | QB HOUSE                             | 31                  | 5         | <b>-</b> 1      | 4      | 35             |
| U.S.              | QB HOUSE                             | 4                   | 1         | 0               | 1      | 5              |
| Subto             | otal in overseas                     | 135                 | 11        | -1              | 10     | 145            |
| Consoli           | dated group total                    | 714                 | 43        | -7              | 36     | 750            |

<sup>(\*)</sup> The number of new and closed salons includes the opening and closing of salons caused by relocations.

<sup>(\*)</sup> In Singapore, the Company plans a format change of two salons from QB HOUSE to QB HOUSE Premium

#### **Business KPIs in Future**

 Aim to exceed pre-pandemic profit levels by making up for the decline in the number of customers visiting existing salons with other items



<sup>\*</sup> A white star indicates progress made up to the present.

## 1. Measure for Attracting Customers (new app)

Already installed at 13 FaSS salons and QB PREMIUM

The ratio of use of bookings in FaSS is exceeding 30%





Introduction of the new app will make possible:

- Booking with priority on appointment time Improve convenience and reduce opportunity loss
- Enhance customer satisfaction Use of electronic haircut charts to ease the communication problem when customers try to inform stylists of their style preferences
- Greater efficiency of salon operation
   Cashless payment and shorter counseling time

 Measures for Attracting Customers (Improvement of contact points on the Internet)

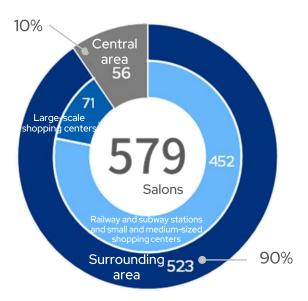


- QB House website has been renovated
- Corporate website is planned to be renovated



- To improve convenience by searching for nearby salons by GPS and registering favorite salons (accesses to the site doubled or trebled)
- IR site too is planned to be renovated
- A sustainability site is scheduled to be released, as well

## 2. Measures for Salon Openings (Locations of salons in Japan)



#### **Definition of Location Classifications**

| Region | Central area     | An area in which "the number of passengers getting on and off at stations ÷ night-time population within 1 km" is over 5 times.  Example: Areas around railway stations, such as Tokyo Station, Shinjuku Station, Osaka Station, and Hakata Station |
|--------|------------------|---|
|        | Surrounding area | Areas other than the above central areas<br>Residential areas and mixed commercial and residential areas  |

|            | Stations                                      | Stations, station buildings, and roadside salons around stations  |
|------------|---|---|
| Facilities | Small and<br>medium-sized<br>shopping centers | Shopping centers with a store area of 60,000 m <sup>2</sup> or less (SC) Example: Food supermarkets and GMS-centered shopping centers |
|            | Large-scale<br>shopping centers               | Shopping centers with a store area of over 60,000 m <sup>2</sup> (SC)<br>Example: Large shopping centers with multiple core tenants   |

Spheres of everyday life tend to diverse from the central area to the surrounding area as people telework and restrain themselves from going out in the pandemic crisis.

- The Company has established a regional portfolio with central areas and surrounding areas before the pandemic hit.
- Having established dominance in terms of salons in a variety of regions and facilities, it is easy to open a series of new salons after reassessing locations

#### 2. Measures for Salon Openings (salon opening strategy)

#### Number of new salons

(Salons)

|                     | Results for<br>FYE June<br>2019 | Results for<br>FYE June<br>2020 | Results for<br>FYE June<br>2021 | Plan for<br>FYE June<br>2022 |
|---------------------|---------------------------------|---------------------------------|---------------------------------|------------------------------|
| Domestic operations | 25                              | 23                              | 12                              | 32                           |
| Overseas operations | 10                              | 9                               | 8                               | 11                           |
| Total               | 35                              | 32                              | 20                              | 43                           |

The impact of the pandemic has accelerated the consolidation and closure of salons and stores of the same and other industries, increasing the chances of acquiring excellent properties

- Open a series of new salons in unexplored areas by taking advantage of the Company's dominant position along railway lines connecting the central and surrounding areas
- Aim to open more new salons than in the pre-pandemic period by combining the opening of high-footwork salons

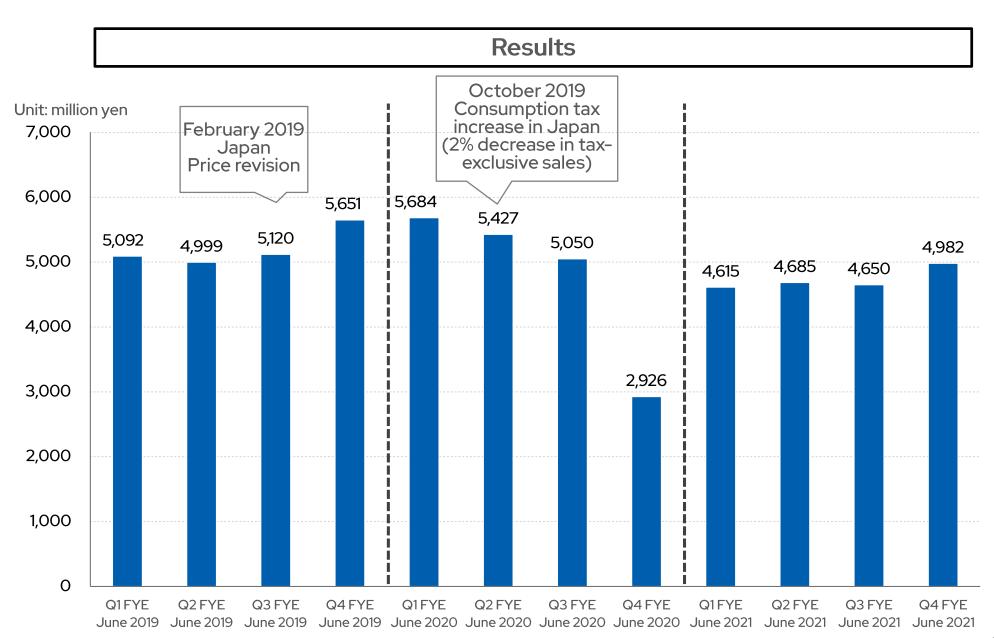
STATEMENT

# LESS IS MORE

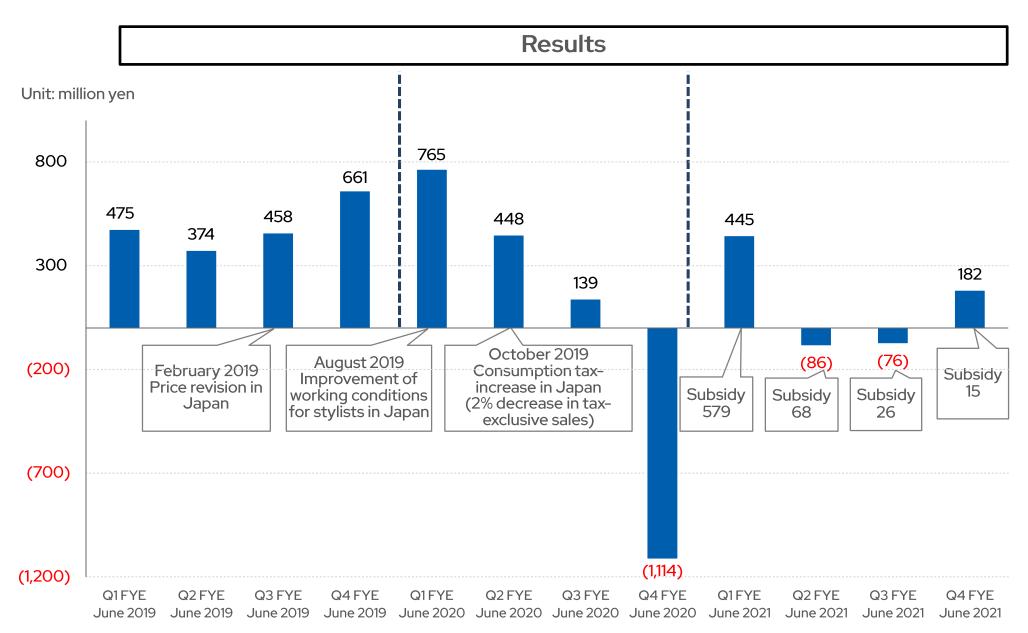
# Power-Saving, Labor-Saving, Time-Saving and Resources-Saving

# **Appendix**

#### **Quarterly Revenue (Consolidated) Trends**



#### **Quarterly Operating Profit (Consolidated) Trends**



#### **New Salons**

#### New salon

#### (Domestic operations)

AEON MALL Shinrifu South Building (Miyagi)

**AEON MALL Ageo (Saitama)** 

**AEON MALL Kawaguchi (Saitama)** 

JR Itabashi Station (Tokyo)

mi:ts Kokubunji (Tokyo)

**GRANDUO Kamata (Tokyo)** 

Seiyu Sangenjaya (Tokyo)

FaSS Musashi Kosugi (Kanagawa)

LaLaport Aichi Togo (Aichi)

**AEON MALL Yokkaichi-Kita (Mie)** 

**Crost Osaka Station (Osaka)** 

Kohnan Higashiosaka Hishie (Osaka)

#### (Overseas operations)

Woods Square (Singapore)

Hung Hom Station (Hong Kong)

Citygate (Hong Kong)

Tai Wo Plaza (Hong Kong)

Tamsui (Taiwan)

Nanjing Sanmin (Taiwan)

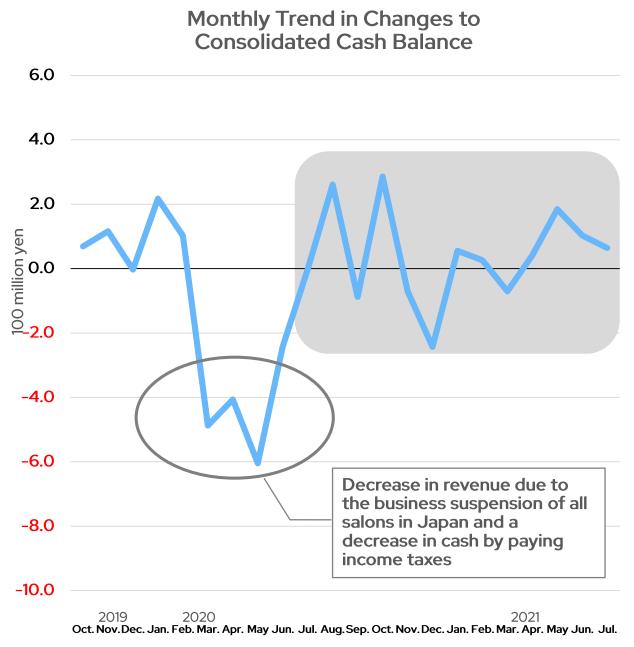
Kuang San SOGO (Taiwan)

Chungyo Department Store (Taiwan)



<sup>\*</sup> Orange color indicates new salons opened during Q4

#### Funding Situation (Consolidated)



During the period of the first declaration of a state of emergency, cash decreased significantly due to a decrease in revenue accompanying the business suspension of all salons.

During the periods of the subsequent declarations of a state of emergency, salons were kept open with thorough infection-prevention measures in place. As a result, the incoming and outgoing cash is almost balanced.

A short-term credit line of 4.2 billion yen was set up, and there will be no problem with financing for the time being.

\* Out of 1 billion yen in overdrafts and 6 billion yen in commitment lines that were concluded last year, the contract for 3.2 billion yen has been extended by one year.

36

#### Reuse of combs





#### Reuse of combs will be started.

QB HOUSE is thinking of starting measures that it can implement in efforts to improve environmental issues. Firstly, we will reduce the "volume of comb waste." Accordingly, we will disinfect combs used in accordance with the law and reuse them.

We would appreciate your understanding and cooperation in advance.





# Reuse of combs started in April 2021.



- Response to the plastic waste problem
   Reduce CO<sub>2</sub> emissions by 659 tons per year
- Reuse the same comb for multiple customers by ensuring hygiene. Until recently, one comb was used for one customer and then thrown way.

<sup>\*</sup> Salons outside the Kanto region started reusing combs on April 1, 2021.

<sup>\*</sup> Salons in the Kanto region started reusing combs on May 1, 2021.

#### **QB PREMIUM**



## **QB PREMIUM**

**Price** 

\$1,500 (excluding tax)

**Payment** 

Payment at the counter (in salons where there is no ticket vending machine)

**Services** 

Haircut & styling

Drink service (charge)

Reservation service



The experiment is underway with an eye set on the future QB HOUSE

#### New Your Turn Information System (Domestic QB HOUSE)

New Your Turn Information System (off-the-shelf product) has been introduced on a trial basis. The system allows users to put themselves on the waiting list for a haircut by using a smartphone, etc.

(Two salons in Keio Mall Annex and Ito-Yokado Kiba)



- New Your Turn Information
   System has been introduced on a trial basis
- One salon is testing call buzzers that are used in food courts.



Effective use of waiting time

## Google My Business

#### [Utilization of Google My Business]



- Post correct salon information (Business hours, addresses, photos, etc.)
- To create contact points with users by replying to word of mouth



# Overview of Consolidated Group Earnings for FYE June 2021

#### **Consolidated statement of profit or loss**

|                                     | FYE June | e 2020      | FYE June 2021 |                                 |         |              |
|-------------------------------------|----------|-------------|---------------|---------------------------------|---------|--------------|
| Unit: million yen                   | Resuts   | Sales ratio | Results       | Sales ratio                     | Changes | Year on year |
| Revenue                             | 19,089   | 100.0%      | 18,933        | 100.0%                          | - 155   | 99.2%        |
| Cost of sales                       | -16,245  |             | -16,433       |                                 | - 188   | 101.2%       |
| Gross profit                        | 2,843    | 14.9%       | 2,500         | 13.2%                           | - 343   | 87.9%        |
| Other operating income              | 129      |             | 742           | * Recording of subsidy          | 612     |              |
| Selling, general and administration | - 2,629  |             | -2,466        | ,                               | 162     | 93.8%        |
| Other operating expenses            | -104     |             | - 312 ,       | * Recording of salon impairment | - 207   |              |
| Operating profit                    | 239      | 1.3%        | 463           | 2.4%                            | 223     | 193.5%       |
| Finance income                      | 16       |             | 12            |                                 | -4      | 74.5%        |
| Finance costs                       | - 157    |             | -189          |                                 | -31     | 119.9%       |
| Profit before tax                   | 98       | 0.5%        | 286           | 1.5%                            | 188     | 291.9%       |
| Income tax expense                  | 6        |             | - 42          |                                 | - 48    | -677.3%      |
| Profit                              | 104      | 0.5%        | 243           | 1.3%                            | 139     | 233.5%       |

# Overview of Consolidated Group Finance for FYE June 2021

#### Consolidated statement of financial position

| Unit: million yen             | End of Q4 FYE<br>June 2020 | End of Q4 FYE<br>June 2021 | Changes | Partial repayment of commitment  |
|-------------------------------|----------------------------|----------------------------|---------|--|
| Total current assets          | 6,544                      | 5,641                      | - 903   | lines, etc.  |
| Cash and cash equivalents     | 5,117                      | 4,601                      | - 515   |  |
| Trade and other receivables   | 775                        | 781                        | 6       |  |
| Inventories                   | 169                        | 104                        | - 64    | Recording of income taxes  |
| Other                         | 482                        | 152                        | - 329 • | receivable that were refunded at the end of the previous fiscal year.                          |
| Total non-current assets      | 26,176                     | 24,992                     | - 1,183 | ·  |
| Property, plant and equipment | 1,857                      | 1,502                      | - 355 • | Decrease in number of new and renovated salons   |
| Right-of-use assets           | 6,062                      | 5,313                      | - 748 🗨 | <ul> <li>Decrease in fixed rents during the<br/>remaining contract period due to an</li> </ul> |
| Goodwill                      | 15,430                     | 15,430                     | -       | decrease in new salons and an increase in salon closures                                       |
| Other financial assets        | 1,856                      | 1,854                      | - 2     | increase in saion closures   |
| Deferred tax assets           | 639                        | 654                        | 14      |  |
| Other                         | 330                        | 238                        | - 91    |  |
| Total assets                  | 32,721                     | 30,634                     | - 2,087 | Scheduled repayment of   |
| Total liabilities             | 22,935                     | 20,477                     | - 2,457 | borrowings (minus 700 million yen) Partial repayment of commitment                             |
| Trade and other payables      | 342                        | 202                        | - 139   | lines (minus 1,000 million yen)  |
| Interest-bearing liabilities  | 14,532                     | 12,843                     | - 1,689 | Decrease in fixed rents during the   |
| Lease obligations             | 5,993                      | 5,366                      | - 627   | — remaining contract period due to an decrease in new salons and an                            |
| Other                         | 2,066                      | 2,065                      | -1      | increase in salon closures   |
| Total equity                  | 9,786                      | 10,156                     | 370     |  |
| Total liabilities and equity  | 32,721                     | 30,634                     | - 2,087 |  |

# Overview of Consolidated Group Finance for FYE June 2021

| Consolidated statement of cash flows<br>Unit: million yen | Q4 FYE<br>June 2020 | Q4 FYE<br>June 2021 | Changes |   |
|---|---------------------|---------------------|---------|---|
| Cash flows from operating activities                      | 2,747               | 4,050               | 1,302   |   |
| Profit before tax   | 98                  | 286                 | 188     | Difference in the timing of                                   |
| Deprecation and amortization                              | 3,205               | 3,254               | 48      | receivables collection due to bank holiday at period-end      |
| Decrease (increase) in trade and other receivables        | 529                 | - 10                | - 540   |   |
| Interest paid   | - 137               | - 151               | - 14    | Refunded amount of interim                                    |
| Proceeds from subsidy income                              | 174                 | 634                 | 460     | payment of the previous fiscal                                |
| Income taxes refund                                       | -                   | 271                 | 271     |   |
| Income taxes paid   | - 832               | - 95                | 737     | Decrease in payment due to a decline in the taxable income of |
| Other   | - 290               | - 139               | 150     | QB Net in Japan   |
| Cash flows from investing activities                      | - 838               | - 393               | 444     |   |
| Purchase of property, plant and equipment                 | - 683               | - 377               | 306     | Decrease in number of new and renovated salons                |
| Purchase of intangible assets                             | - 39                | - 10                | 28      |   |
| Other   | - 115               | - 5                 | 109     |   |
| Free cash flows   | 1,909               | 3,656               | 1,747   | Borrowing from commitment lines                               |
| Cash flows from financing activities                      | 721                 | - 4,216             | - 4,937 | in the previous fiscal year                                   |
| Net increase (decrease) in chort-term borrowings          | 3,982               | - 1,018             | - 5,000 | → Partial repayment in the fiscal year under review           |
| Repayments of long-term borrowings                        | - 700               | - 700               | -       | •   |
| Dividends paid  | - 237               | -                   | 236     | Dividends per share decreased to<br>0 yen from 19 yen         |
| Repayments of lease obligations                           | - 2,559             | - 2,599             | - 39    |   |
| Other   | 235                 | 102                 | - 133   |   |
| Exchange differences of cash and cash equivalents         | -1                  | 44                  | 45      |   |
| Net increase (decrease) in cash and cash equivalents      | 2,628               | - 515               | - 3,144 |   |
| Cash and cash equivalents at end of period                | 5,117               | 4,601               | - 515   | 43  |
|   |                     |                     |         |   |

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**QBハウスの** 訪問理美容サービス

