

# Q3 FY2021 Financial Results (Securities code 6560)

11/2021 LTS, Inc.



### **Table of Contents**

- 1. Overview of Q3 FY2021 Financial Results
- 2. Forecast for FY2021
- 3. Medium-Term Business Plan (2021-2024)
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### Q3 FY2021 Summary

### LTS Group overall

Net sales: ¥5,324 million (up 30.3% YoY)
Operating profit: ¥444 million (up 14.6% YoY)
Ordinary profit: ¥424 million (up 24.8% YoY)

⇒Record high net sales, operating profit, and ordinary profit

#### **Professional services business**

Net sales: ¥5,141 million (up 29.9% YoY)
Operating profit: ¥406 million (up 14.5% YoY)

⇒Strengthened consulting and engineering teams as planned

#### **Platform business**

Net sales: ¥234 million (up 40.3% YoY)
Operating profit¥ ¥38 million (up 15.6% YoY)

⇒Continue aggressive investments, including in structural enhancement

<sup>\*</sup> Net sales includes internal sales

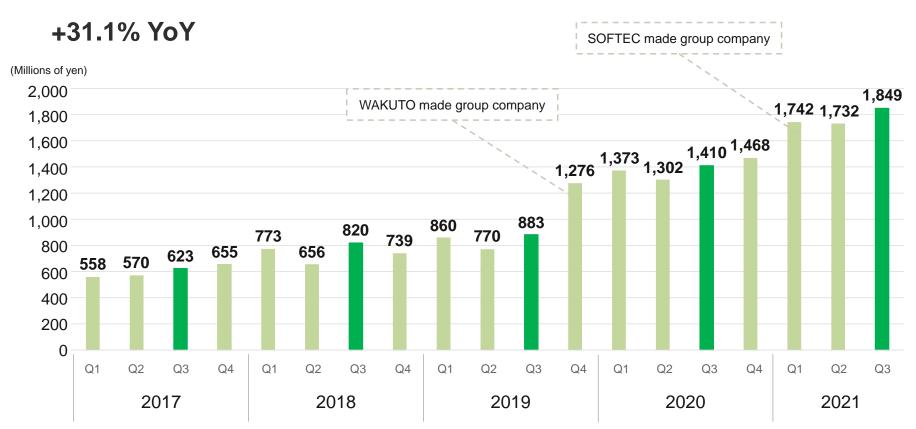


### **Q3 FY2021 Consolidated Profit and Loss Statement**

(Millions of yen)	Q3 Year ended December 2020	Q3 Year ending December 2021	YoY change	YoY % change
Net sales	4,086	5,324	+1,237	+30.3%
Gross profit	1,496	1,902	+405	+27.1%
Gross profit margin	36.6%	35.7%	-0.9 point	-
Selling, general and administrative expenses	1,107	1,457	+349	+31.5%
EBITDA *	422	496	+74	+17.5%
Operating profit	388	444	+56	+14.6%
Operating margin	9.5%	8.4%	-1.1 point	-
Ordinary profit	340	424	+84	+24.8%
Profit before income taxes	340	413	+73	+21.5%
Profit attributable to owners of parent	219	262	+43	+19.8%



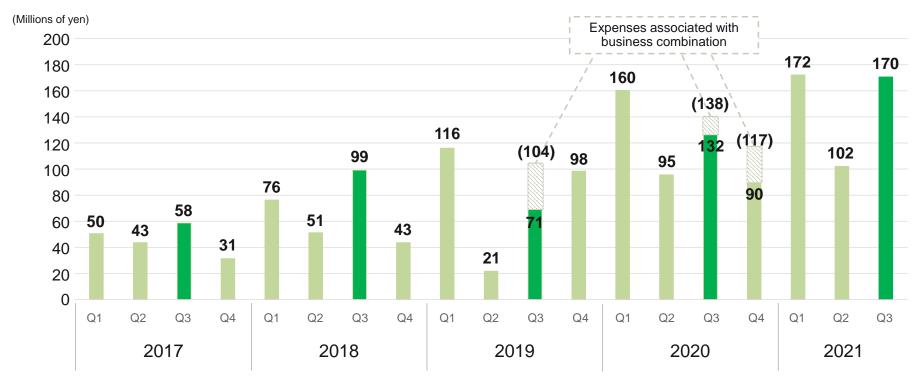
### **Quarterly Trend in Consolidated Net Sales**





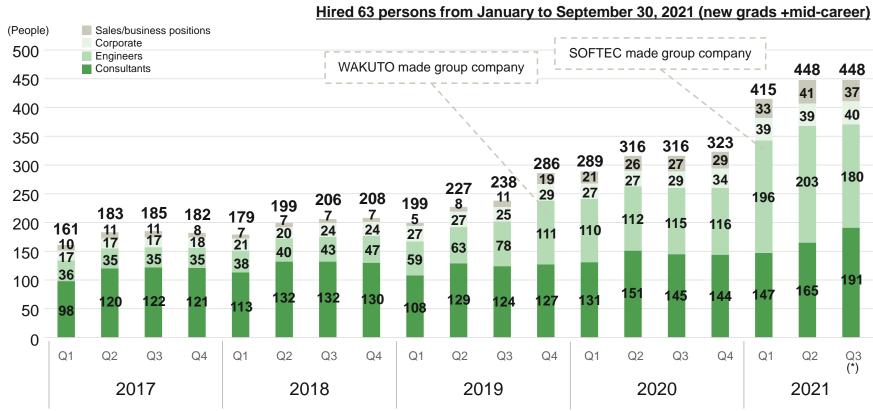
### **Quarterly Trend in Consolidated Operating Profit**

+29.0% YoY





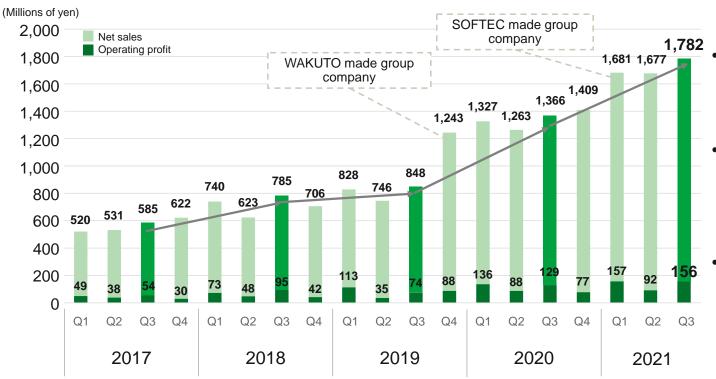
### **Quarterly Trend in Number of Employees (Consolidated)**





### **Quarterly Trend in Professional Services Business Results**

### Net sales 30.4% YoY, Operating profit +20.4% YoY



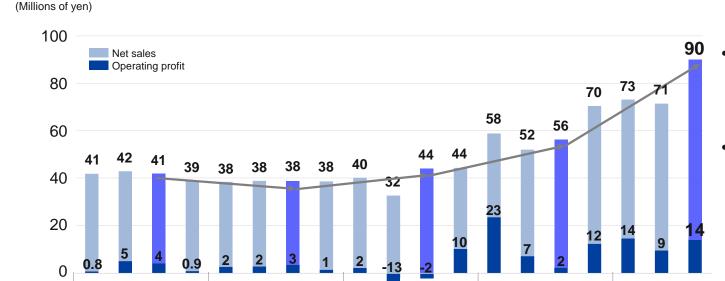
- Active DX demand provided boost for YoY increase in sales and profit
- Expanded consulting and engineering teams as activities to increase hiring paid off
- Profit, including at subsidiaries, came in as expected.
   Continuing to seek out improvement

<sup>\*</sup> Net sales includes internal sales



### **Quarterly Trend in Platform Business Results**

### Net sales +60.0% YoY, Operating profit +497.5% YoY



Q1

Q4

Q3

Ω1

Q2

2017

Q1

Q2

Q3

2018

Q4

- Number of Assign Navi members increasing
  - · 4,447 corporate members
  - 6,801 individual members
- Continued aggressive investment
  - Structural enhancement at Consultant Job
  - Assign Navi marketing expenses
  - Investment in development of CS Clip

2019

Q1

Q2

Q3

2020

Q4

Q1

Q2

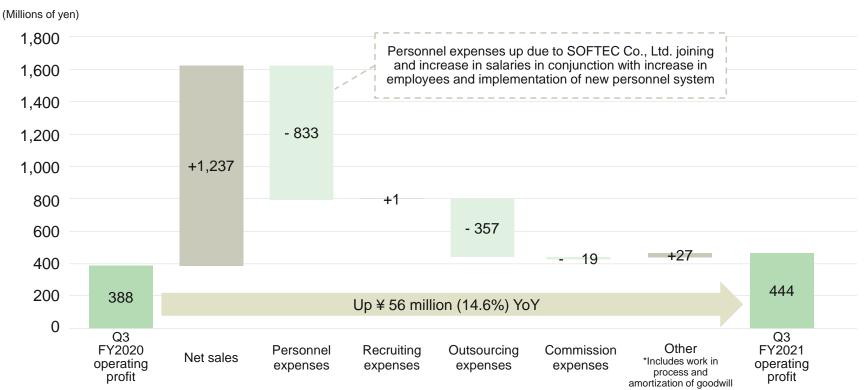
2021

Q3

<sup>\*</sup> Net sales includes internal sales



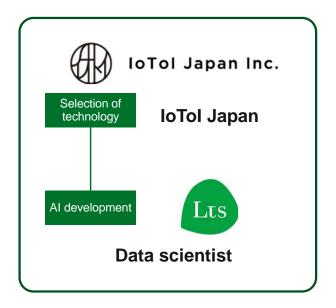
# Factors Bend Change in Consolidated Operating Profit in Q3 FY2021





# Topic 1: Developed Al-Driven Automated Shelving Planning Algorithm for Kao Corporation

LTS and IoToI Japan Inc. together developed an AI-driven automated shelving planning algorithm





Co-developed with Kao Group Customer Marketing Co., Ltd.

### **Kao Corporation**

Developed an **Al-driven algorithm for automatically generating shelving plans** that can prepare small/large patterns automatically following product composition and layouts based on basic patterns prepared manually.

#### Kao Corporation's release (July 8, 2021)

Kao develops Al-driven automated shelving planning algorithm and begins testing its use for streamlining sales floor operations

https://www.kao.com/jp/corporate/news/business-finance/2021/20210708-001/

#### The Nikkei (July 8, 2021)

Kao to test Al-driven solution for shelving planning

https://www.nikkei.com/article/DGXZQOUC06AX90W1A700C2000000/



# Topic 2: Expanding Track Record in Business Creation/Business Process Training

Demand is growing for **new business creation/development and streamlining of existing businesses** aimed at a post-COVID-19 world

#### **Effectuation Boot Camp®**

Program for experiencing, co-creating and resonating the theory of "Effectuation", a thinking process based on the principles of effectuation developed by experienced entrepreneurs



- · Provided multiple times since 2020
- Adopted as part of DX promotion training for Shizuoka Prefecture

https://lt-s.jp/news/pressrelease/2021-08-31

 Provided on Hiroshima Prefecture's Hiroshima Sandbox https://hiroshima-sandbox.jp/ring/

#### **Business Process Management Training**

Launched this year as a program offering of Japan Institute of Information Technology for major IT companies/digitalization sector

- Previously provided via the Business Process Management Association
   \*Disbanded in 2020
- · Began providing online program last year

### Expanding track record for individualized BPM for companies

- Ministry of Internal Affairs and Communications
- SATORI
- Major telecommunications company
- Major general trading company (Sogo Shosha)
- Major marine shipping company
- Major integrated IT company



# Topic 3: Information Dissemination Website Launched for LTS Group

Utilizing owned media in various arenas including driving customer traffic, introducing case studies, Group collaboration and recruitment

Recruitment marketing







Service dissemination





https://clover.lt-s.jp/

Branding







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### Forecast for FY2021

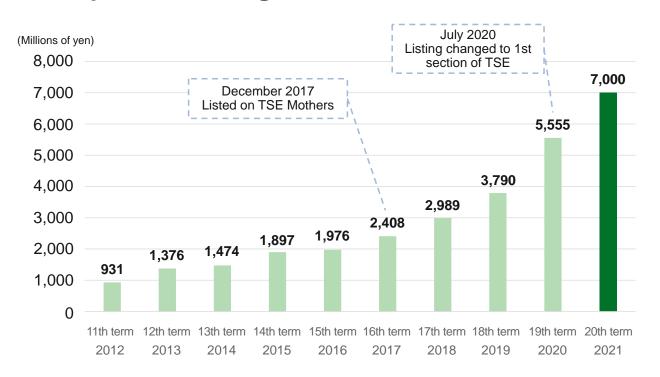
(Millions of yen)	FY2020 results	FY2021 forecast	YoY change	YoY change
Net sales	5,555	7,000	+1,444	+26.0%
EBITDA*	527	656	+128	+24.3%
Operating profit	478	580	+101	+21.2%
Ordinary profit	447	530	+82	+18.5%
Profit attributable to owners of parent	270	341	+70	+26.1%

<sup>\*</sup> EBITDA = Operating profit +depreciation +amortization of goodwill



### **FY2021 Consolidated Net Sales**

### Expect to see higher revenue for 10th consecutive year



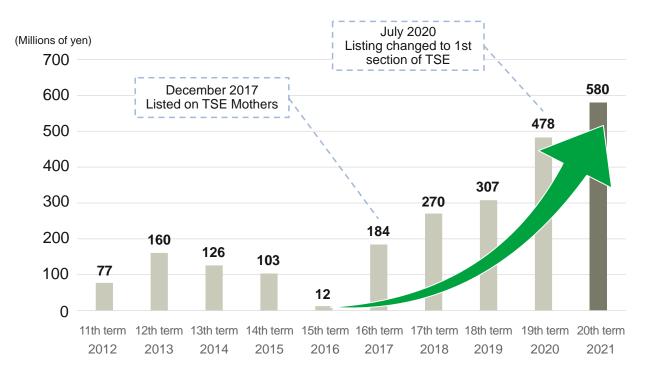
Average annual growth +30.6% (FY2017-FY2021) +20.7% (FY2012-FY2016)

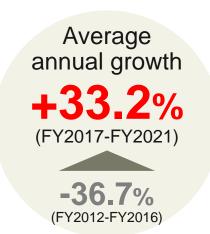
<sup>\*</sup> Figures for FY2012 (11th term) to FY2014 (13th term) are non-consolidated, and figures for FY2015 (14th term) and later are consolidated



### **FY2021 Consolidated Operating Profit Forecast**

### **Record high**

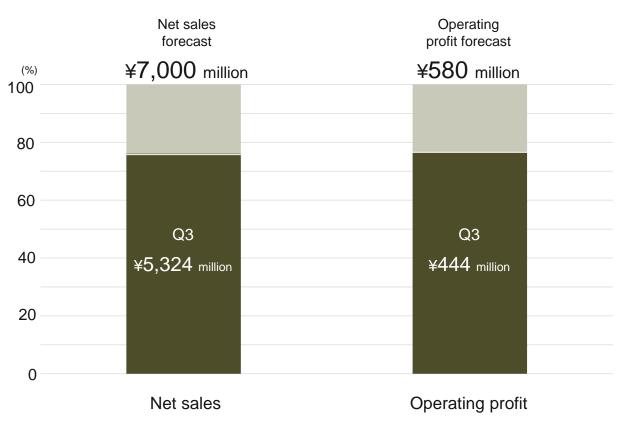




<sup>\*</sup> Figures for FY2012 (11th term) to FY2014 (13th term) are non-consolidated, and figures for FY2015 (14th term) and later are consolidated



### FY2021 Consolidated Forecast: Full-year Progress



Sales progress

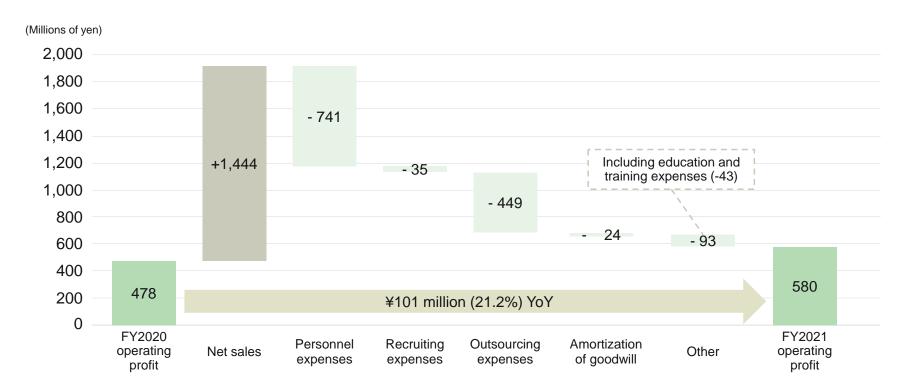
76.1%

Operating profit progress

76.7%



## Factors Behind Change in Consolidated Operating Profit in FY2021





### **FY2021 Forecasts by Segment**

#### **Professional services business**

(Millions of yen)	FY2020 results	FY2021 forecast (Initial)	YoY change	YoY % change
Net sales	5,367	6,750	+1,382	+25.8%
Operating profit	432	530	+97	+22.4%

#### **Platform business**

(Millions of yen)	FY2020 results	FY2021 forecast (Initial)	YoY change	YoY % change
Net sales	237	300	+62	+26.3%
Operating profit	45	50	+4	+9.6%



### **Business Structure**

		—Service provided—	—Service contents—	-Profit model-	
		Consulting	Corporate reform support	Project-based	
	Professional services business	Digital utilization service	Utilization of robotics/Al in operations		
	Business process management	Visualization and improvement of management and operations	Long-term support-based (Steady revenue)		
	Platform business	Assign Navi	Matching of IT companies, projects, and professionals	Membership dues	
		Consultant Job	Matching of projects and independent consultants	+service fee-based	
		CS Clip	Matching of operating companies and DX companies	Beta release	

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#### Vision

### **Best Partner for the Digital Era**

Our society continues to change rapidly with advances in digital technology.

Our customers are all companies looking to address such rapid changes in the social structure.

In the coming era, taking the lead in bringing about change rather than simply adapting to changes in the social structure will be the key to survival.

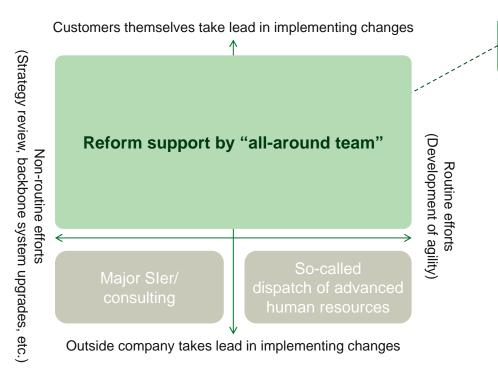
Shifting to an organizational structure that is better equipped to respond to change and producing human resources that create change by fully leveraging digital technology is essential for surviving and thriving in this era.

Providing support to help customers improve their ability to implement change, we aim to be the best partner for companies that continue to change themselves and take the lead in social changes.



### **Background behind demand for LTS services**

 Most important thing for corporate reform activities in digital era is providing support to help customers develop ability to implement changes



#### Main theater for future corporate reform

- Reform activities in the digital era consist of an aggregation of small individual changes and require the capabilities of an <u>all-around team</u> (strategy, IT/operational design, digital utilization/engineering).
- In addition, in order for companies to adapt to changes in the social structure arising from digital technology, it is necessary to <u>implement changes with a greater</u> <u>sense of speed</u>. This will require companies to promote reform activities at the job site in a self-directed manner and to expand that to overall reform based on what is learned while involving management.
- LTS services <u>make it possible to provide value with a sense of speed as an all-around team</u> by systematically linking each team in a network.

(Strategy review, backbone system upgrades, etc.)



### LTS positioning

• Since our founding, LTS has been providing value in the service domains below and has established our brand while expanding the necessary capabilities.

Customers themselves take lead in implementing changes Reform support by "all-around team" Management Business Strategy Analysis (Development of agility) Business/IT System Non-routine Reform Operation Lts 🚳 Routine efforts Cloud Cloud Integration Migration Development Development Incubation efforts

Outside company takes lead in implementing changes

#### LTS service domains

- · Value provided:
  - Cultivate organizational capacity (business ability) so that customers themselves can implement changes
- Major factors for success:
  - Collective team strength x sense of speed
  - · Customer base
  - Order of expanding performance (qualitative expansion ⇒ quantitative expansion)
- Business growth picture:
  - Steadily build up trust from the customer base and build a steady revenue structure
  - Accumulate experience and knowledge related to more thematic challenging projects



### **Numeral Targets**

Compound average growth rate of net sales

### Continuing to exceed 20%

Operating margin

15% by 2024

	2020 (results)	2021 (forecast)	$\Rightarrow$	2023	2024	
Consolidated ne	¥5,500 million	¥7,000 million		¥10,000 million	¥12,000 million	Vs FY2020 2.2x
Consolidated operating profi	¥4/() million	¥580 million		¥1,200 million	¥1,800 million	3.8x
Consolidated operating margi	8.6%	8.2%		12%	15%	+6.4pt



### **Human resources**

• Promote enhancement of hiring and education and coordination of knowledge

Enhancement of hiring	Enhancement of education	Coordination of knowledge	
✓ Aim for net increase of 100 people annually across Group	✓ Enhance educational measures with Group education system and production site initiative	✓ Establish special organization for coordinating knowledge within Group	
✓ Continue to promote hiring activities separate from M&A	✓ Encourage human resources exchange (including temporary transfers) within Group and create opportunities to experience front lines of change through OJT from various angles	✓ Reorganize knowledge, redesign education system, and enhance structure	
	✓ Enhance opportunities for consultant and engineer career change and produce human resources with both consulting and engineering skills		
Number of employees	Individual skills	Organizational ability	



#### **Customers**

• Promote strengthening of relationships with progressive companies, expansion of area, industry-academia collaboration, and services for municipalities

### Strengthening of relationships with progressive companies

✓ Further strengthen relationships with progressive companies with strong intent to change through the provision

### Expansion of area

- ✓ Enhance structure in Chubu (Shizuoka and Aichi) and Kansai (Osaka and Kyoto) and expand area
- ✓ Engage in full-scale service provision in Asia and globally (coordination with FPT)

#### FIG

Promotion of industry-academia collaboration and services for municipalities and SMEs

- ✓ Implement industry-academia collaboration involving customers and research institutes
- ✓ Actively roll out services for municipalities and SMEs

Service development

of LTS Group services

Customer base

Customer base

#### Service development

Brand improvement

- LTS provides support services for introducing RPA at SEVEN-ELEVEN JAPAN: Work hours reduced approximately 80% via support for promoting DX utilizing RPA (January 7, 2021)
- Saved 1,858 man-hours via support for introducing RPA at SHIZUOKA TOYOPET: Launched RPA development team that utilizes latest technology (June 3, 2019)
- Notice of establishment of joint venture with FPT Japan Holdings Co., Ltd. (July 18, 2019)
- Launched consulting service for strategic and business planning aimed at utilizing satellite data business: Possibilities of new data utilization taking advantage of published big data (June 12, 2019)
- Notice of order received from subsidiary Wakuto's outsourcing business in Hiroshima Support for management and operations of Al/IoT demonstration platform business (new normal proposal) (December 1, 2020)

<sup>\*</sup> Related IR news (release date)



### **Group management**

• Promote increased value and streamlining of each business by strengthening group management

#### **Creation of synergy**

- ✓ Optimize sales personnel, improve unit prices, and expand support topics by cultivating customers and acquiring projects utilizing Group assets
- ✓ Increase project delivery across the Group and further promote the provision of value as an allaround team

Increasing value

Streamlining

#### **Enhancement of corporate functions**

- ✓ Balance improving functions with optimizing costs by communizing the management functions of group companies
- ✓ Establish new work styles and improve productivity by strengthening the Group's IT infrastructure and relocating offices

Increasing value

Streamlining



### **Group management (M&A)**

- Up to now, M&A promoted as part of recruiting and team-building efforts
- Providing comprehensive proposals as LTS Group rather than individual proposals from each group company gradually making it possible to land projects at appropriate unit prices and costs
- Plan to further boost profitability of each group company by 2023

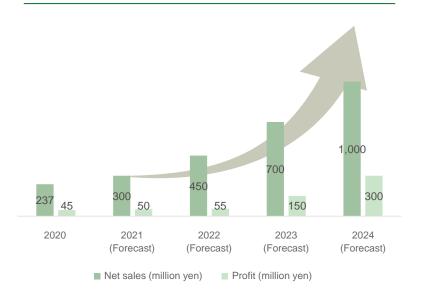
#### Individual project proposal and delivery Project proposal and delivery as LTS Group LTS LTS Corporate Corporate **WAKUTO WAKUTO** customer customer SOFTEC SOFTEC Engineering services tend to face price competition as Engineering service subsidiaries can propose appropriate they entail participation starting from downstream Sales services at appropriate prices while LTS accurately identifies processes with fixed requirements entry requirements starting from upstream processes Sales and back-office functions must be developed and Cross-selling and sharing of back-office functions possible Costs implemented by individual companies



#### **Platforms**

Maintain investment level in 2021 and 2022 and move to profit increasing phase in 2023

### Investment and development of current services and growth of profits



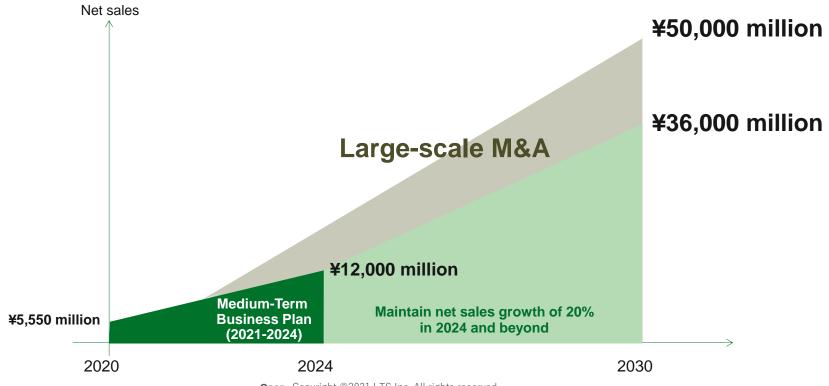
#### Contribution to Group as a whole

- ✓ Provision of independent consultants to Professional Services
- √ Provision of information on excellent IT/DX companies to Professional Services
- ✓ Reference for companies considering M&A using member base and various data



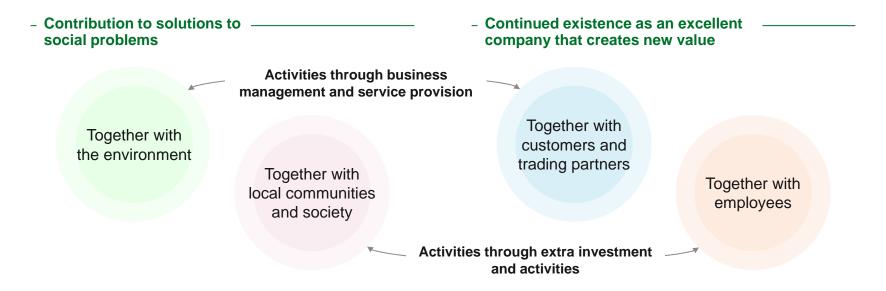
### Aiming for further growth

 Look into growth investments for achieving long-term goals while steadily implementing the Medium-Term Business Plan



#### **ESG** investments/SDG initiatives

- We believe that it is necessary to fulfill our social responsibility by building better relationships with customers, employees, shareholders, local communities, and the global environment.
- As a member of society, we will contribute to solutions to social problems to achieve a sustainable society together with everyone and engage in activities to remain an excellent company that creates new value.





### Introduction of activities for contributing to solutions to social problems

Pro bono Family Day

Together with local communities and society





Connections to local communities



and more...



Support solutions to problems provided by NPOs and NGOs leveraging our business skills



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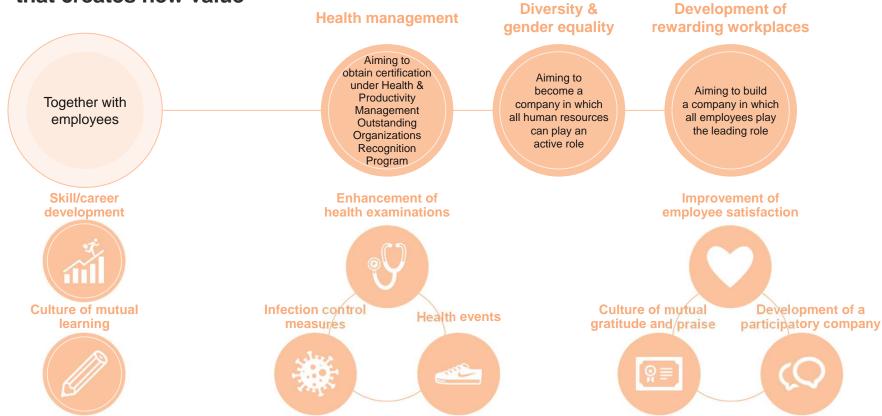


Expand possibilities for children by thinking about and working on social problems together with them





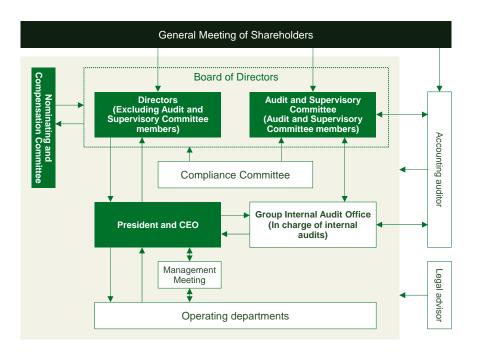
### Introduction of activities for remaining an excellent company that creates new value



and more...

### **Corporate governance structure**

 We consider strengthening of corporate governance to be an important management issue and are working on the necessary measures in order to expand our corporate value, ensure our continued existence, and contribute to society.



#### Efforts to date

- √ Transition to company with audit and supervisory committee
- ✓ Increased number of outside directors
- ✓ Establishment of Nominating and Compensation Committee
- ✓ Disclosure of summaries of financial results and briefing material in English

#### Themes being considered for future efforts

- ✓ Analysis and evaluation of effectiveness of Board of Directors utilizing third-party agency
- ✓ Ensuring of diversity of Board of Directors
- ✓ Establishment and implementation of succession plan for chief executive officer



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Representative: Hiroaki Kabashima, President and CEO

Foundation: March 2002

Capital: ¥565,730,600 (As of September 30, 2021)

Address: KDX Shinjuku 286 Building 4F, 2-8-6 Shinjuku Shinjuku-ku, Tokyo, 160-0022, Japan

Number of employees: 322 non-consolidated\* / 448 consolidated (As of June 30, 2021) \*Includes borrowed/loaned employees

Services: Professional services business

**Platform business** 

Subsidiaries: Assign Navi, Inc.

(As of September 30, 2021) LTS ASIA CO., LIMITED (Hong Kong)

WAKUTO Co., Ltd. IoTol Japan Inc. SOFTEC Co., Ltd.

Group company: FPT CONSULTING JAPAN CO., LTD.

(As of September 30, 2021)

Memberships: Japan Users Association of Information Systems

(As of September 30, 2021) Japan Institute of Information Technology

**Project Management Institute Japan Chapter** 

The Open Group

**Shizuoka Information Industry Association** 

Hamamatsu Software / Contents Industry Association



### **Directors**

President and CEO Representative Director of Assign Navi. Inc.

### Hiroaki Kabashima

**Graduated Keio University** 

**Director and CSO** Director of IoTol Japan Inc.

#### Yu Kamemoto

**Graduated Keio University** 

#### Director

President and Representative Director of SOFTEC Co., Ltd.

#### Atsushi Tsukahara

**Graduated Tsukuba University** 

1998 2000 2001 2002 2002 2019	Joined Learning Technology Consulting Inc. Founding director of the Company President and CEO of the Company
2009	Joined Finchjapan Co., Ltd.
2011	Joined the Company
2017	Head of Business Development & Insights of the Company
2018	Executive Officer and Head of Business Development & Insights of the Company
2019	Director, Executive Officer and Head of Strategy& Insights of the Company
2020	Director of IoTol Japan Inc.
1999	Joined Andersen Consulting Ltd.
	(Now Accenture Japan Ltd.)
2000	00040
2001	Joined Learning Technology Consulting Inc.
2002	Founding director of the Company
2005	Resigned as director, joined the Company

2014 Head of EA-IT Business Unit of the Company

2018 Executive Officer and Head of ICT Engineering

Division of the Company

Department of the Company

Department of the Company

2015 Executive Officer and Assistant to Business Consulting

2020 Director, Executive Officer and Head of ICT Engineering

President and Representative Director of SOFTEC Co., Ltd.

Executive	Vice	Presid	lent
Director of IoTo	ol Japar	n Inc.	

#### Sungil Lee

**Graduated The University of** Tokyo

**Director and COO** 

### Ryosuke Ueno

**Graduated Tsukuba University** and Advanced Institute of Industrial Technology

Director

### Yuichi Kanagawa

Graduated Waseda University

1998	Joined Andersen Consulting Ltd.
2000	(Now Accenture Japan Ltd.) Joined IO3 Inc.
2000	
2001	Joined Learning Technology Consulting Inc.
2002	Founding director of the Company
2005	Executive Vice President of the Company
2021	Director of IoTol Japan Inc.
2008	Joined the Company
2017	Head of Business Consulting Division II of the
	Company
2018	Executive Officer and Head of Business Consulting Division II of the Company
2019	Director, Executive Officer and Head of Business
	Consulting Division II of the Company
1982	Joined Yokogawa Electric Works, Inc.

	(Now Yokogawa Electric Corporation)
1996	Founding President and Representative Director of
	Yokogawa Multimedia Co., Ltd.
0004	Obside and Demonstrative Discrete of Value and

Chairman and Representative Director of Yokogawa **Q&A** Corporation

(Now Q&A Corporation)

2003 President and Representative Director of Yokogawa Q&A Corporation

2015 Chairman and Representative Director of Q&A Corporation

2016 Director (part-time) of Yokogawa Rental & Lease Corporation President and Representative Director of Yokogawa Rental & Lease Corporation

2020 Chairman and Representative Director of Yokogawa Rental & Lease Corporation Outside Director of SMN Corporation (current position)

2021 Outside Director of the Company

2021 Director of the Company

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### **Directors**

Outside Director (Audit and Supervisory Committee Member)

#### **Fumio Takemura**

1973 Joined IBM Japan, Ltd.
2004 Executive Officer of IBM Japan, Ltd.
2007 Senior Managing Director of IBM Japan Services Company Ltd.
2008 President and Representative Director of JAL Information Technology Co., Ltd.

2011 Advisor to IBM Japan, Ltd.

2014 Adjunct Lecturer at Tokyo City University Faculty of Knowledge Engineering

2018 Statutory Auditor of the Company

Joined Nissan Motor Co., Ltd.

2020 Auditor of IoTol Japan Inc.

2019 Outside Director of the Company (Audit and Supervisory Committee Member)

Outside Director (Audit and Supervisory Committee Member)

#### Naoki Takahashi

1993 Licensed as an attorney at law in New York, USA
1995 Joined Tokyo Office of White & Case LLP
2001 Joined American International Group, Inc.
2009 Director and Managing Executive Officer of AIG Japan Holdings Kabushiki Kaisha
2016 Auditor of the Company
2019 Outside Director of the Company (Audit and Supervisory Committee Member) Outside Director (Audit and Supervisory Committee Member)

#### **Toshio Awata**

 1972 Joined MITSUI & CO., LTD.
 2007 Managing Executive Officer and President of Chubu Office of MITSUI & CO., LTD.
 2015 Auditor of the Company
 2019 Outside Director of the Company (Audit and Supervisory Committee Member)



### **Q3 FY2021 Consolidated Balance Sheet**

(Millions of yen)	End of FY2020	Q3 FY2021	Change
Current assets	3,707	3,952	+245
(Cash and deposits)	2,682	2,485	-197
Non-current assets	583	705	+122
Total assets	4,290	4,658	+367
<b>Current liabilities</b>	1,574	1,950	+376
(Income taxes payable)	149	72	-77
Non-current liabilities	983	775	-208
Net assets	1,732	1,932	+199



### **Characteristics of Professional Services Business**

#### **Business model**

Consulting and digital utilization service

**Project** 

Customer cultivation cycle

Long-term support

Business process management

#### Uniqueness/strengths

Visualization of operational and management issues

Building of long-term customer relationships and continuous cycle of reform

Grasping of reform cycle (Issue selection, budgeting, etc.)

Seizing opportunities for progressive projects and acquiring ability to attract new customers

#### Major customers (of 10 years or more)

- ITOCHU Corporation
- ORIX Corporation
- Kirin Holdings Company, Limited
- Yazaki Corporation
- DIC Corporation
- Nissan Motor Co, Ltd.

#### **Major themes**

- Comprehensive DX support
- Introduction of task performing robots utilizing AI and RPA
- Support for implementing corporate reform
- Work style reform including promotion of telecommuting

#### New customers (2017-2020)

- Suzuyo System Technology Co., Ltd.
- SEVEN-ELEVEN JAPAN CO., LTD.
- Yamaha Motor Co., Ltd.
- The Nisshin OilliO Group, Ltd.
- Megabanks, and others

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### IR/PR Activities in 3Q 2021

July 1, 2021	Announced hosting of introductory seminar on business process reforms (sponsored by JIIT) "First Step to Successful Introduction of BPM"
July 9, 2021	Launched Effectuation Boot Camp®
July 27, 2021	Launched verification testing of Al-driven automated shelving planning algorithm co-developed by LTS/IoToI and Kao Group Customer Marketing Co., Ltd. in July 2021
August 3, 2021	Notification of secondary screening results for compliance with listing requirements for new market category
August 3, 2021	Stage appearance at BPI Tour Japan 2021 "Japan's DX Challenges and Required Process Management HR"
August 30, 2021	Added Shizuoka Prefecture to List of Customers
August 30, 2021	President and CEO Hiroaki Kabashima appears on Japan Stock Channel (IR show)
August 31, 2021	Launched DX Promotion Training to support Shizuoka Prefecture's rollout of digitalization



### **Enhancement of Branding**

[Service] Integrated support for customer's overall reform cycle as a company specializing in

business process management

[Trend] Support for implementation/realization of **business abilities** now essential due to DX

and COVID-19

[Customer base] Form **core community of fans** by actively rolling out **books** and activities such as

seminars and training





### **List of Customers**

#### Trade/Retail

ITOCHU Corporation Inabata & Co., Ltd. SEVEN-ELEVEN JAPAN CO., LTD. Mitsubishi Corporation Mitsubishi Shokuhin Co., Ltd. Metal One Corporation

#### Energy

i BUSINESS PARTNERS Corp. (Idemitsu Kosan Group)
Idemitsu Kosan Co., Ltd.
SHOWA SHELL SEKIYU K. K.
Taiyo Oil Company, Limited
TOKYO GAS i NET CORP. (TOKYO GAS Group)
Tokyo Gas Co., Ltd.
Tokyo Gas Urban Development Co., Ltd. (TOKYO GAS Group)
Tokyo Gas Auto Service Co. Ltd. (TOKYO GAS Group)

#### **Plant Engineering**

Chiyoda Corporation

#### Manufacturing

IHI Corporation ISHIDA TEC Co., Ltd. Oki Electric Industry Co., Ltd. Canon Software Inc. (Canon Group) Canon Business Support Inc. (Canon Group) KOKUYO Co., Ltd. GE Healthcare Japan Corporation Siemens Japan KK NIPPON STEEL & SUMITOMO METAL CORPORATION (Now: NIPPON STEEL CORPORATION) TATSUNO Corporation DIC Corporation NEC Corporation BANDAI CO., LTD. Hitachi Solutions, Ltd. (Hitachi Group) **FUSO** Corporation Yamaha Motor Co., Ltd.

#### Transportation

Osaka Metro Co., Ltd. (Osaka Metro) JALPAK Co., Ltd. (JAL Group) Japan Airlines Co., Ltd. (JAL) West Japan Railway Company (JR WEST) East Japan Railway Company (JR EAST)

#### Automotive

SHIZUOKA TOYOPET CO., LTD. Nissan Motor Co., Ltd. Nissan Buhin Chuo Sales Co., Ltd. Yazaki Corporation

#### Food/Restaurant/Agriculture/Medical/Pharmaceutical

Kirin Holdings Company, Limited
KIRIN BUSINESS SYSTEM COMPANY, LIMITED (KIRIN Group)
TAKANAWAKAI (Dental Cruise)
The Nisshin Oillio Group, Ltd.
Japan Tobacco Inc.
NIHON CHOUZAI Co., Ltd.
JAPAN NUTRITION Co., Ltd. (ITOCHU Group)
NH Foods Ltd.
ROYAL HOLDINGS Co., Ltd.

#### Service

NTT Communications Corporation
The Board Director Training Institute of Japan KOSAIDO Co., Ltd.
Jiji Press Ltd.
Sony Network Communications Inc.
Technology Networks Inc. (J: COM Group)
TV Asahi Corporation
JAPAN POST HOLDINGS Co., Ltd.
JAPAN POST Co., Ltd.
famima.com Co., Ltd.
Benesse Corporation
MonotaRO Co., Ltd.
Yuko Yuko Co., Ltd.
Recruit Jobs Co., Ltd.
Relia, Inc.

#### Financial/Securities/Insurance

Aioi Nissay Dowa Insurance Co., Ltd.
ORIX Corporation
ORIX Business Center Okinawa Corporation
SUMITOMO LIFE INSURANCE COMPANY
Nisshin Fire & Marine Insurance Co., Ltd.
Mitsui Life Insurance Company Limited

#### Government

Ichikawa City Ministry of Economy, Trade and Industry Shizuoka Prefecture Shizuoka City Hall Ministry of Internal Affairs and Communications

#### Consulting/IT

ABeam Consulting Ltd. ITOCHU Techno-Solutions Corporation (ITOCHU Group) SAP Japan Co., Ltd. NEC Networks & System Integration Corporation EDISON CO., LTD. CRESCO LTD. SATORI Inc. JFE Systems, Inc. SIGMAXYZ Inc. Suzuyo System Technology Co., Ltd. IBM Japan, Ltd. IBM Japan Services Company Ltd.(IBM Japan Group) Oracle Corporation Japan Tata Consultancy Services Japan Limited Hewlett-Packard Japan, Ltd. Microsoft Japan Co., Ltd. PricewaterhouseCoopers LLP MARUBENI INFORMATION SYSTEMS CO., LTD. (MARUBENI Group)

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