

# Q4 of Fiscal Year Ending December 2021 Materials for Financial Results Presentation

BASE, Inc. (Tokyo Stock Exchange Mothers: 4477) February 9, 2022



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# 1. Corporate Profile



#### **Mission**

# Payment to the people, Power to the people.

To ensure that the thoughts, feelings, and talents kept deep inside to come out and reach those who need them around the world.

To realise ideas, works and activities born there. To ensure that everyone receives fair value.

Making payment available to everyone around the globe.

To give everyone a chance to transform his/her power into value.

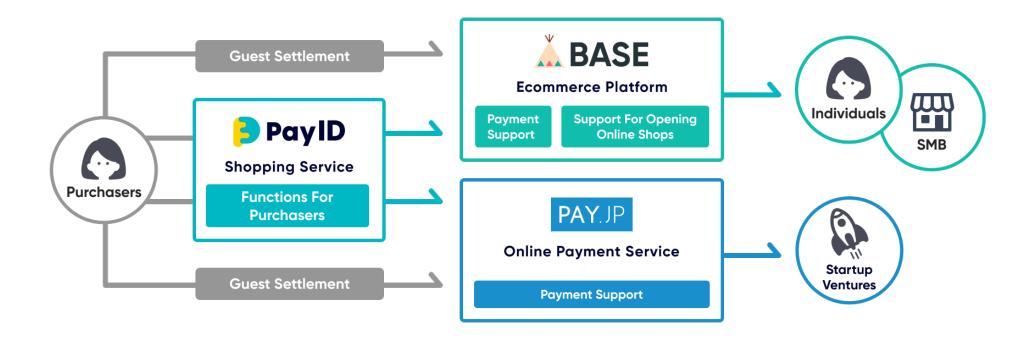
To create new economy through a new payment platform.



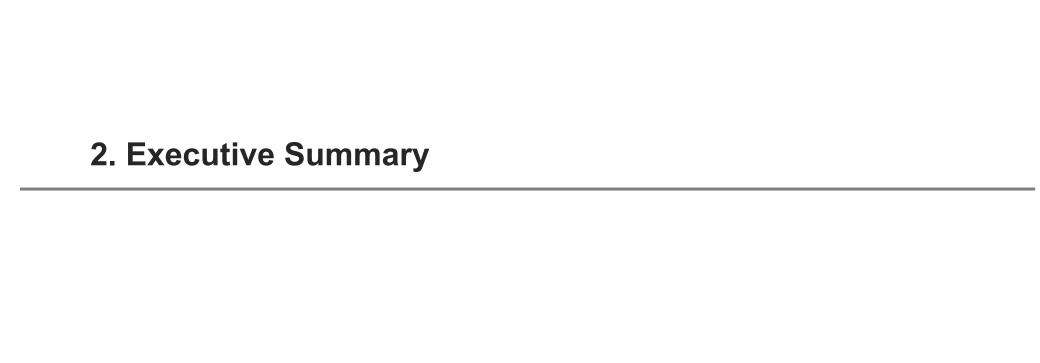
#### **Outline Chart of Business**



Focus on empowering individuals and small teamsthrough "BASE" and supporting startups through "PAY.JP"



(Note) SMB...Small and Medium Business



#### **Executive Summary**



#### **Topics**

- Consolidated net sales, gross profit, and operating profit were all within the full-year forecast
- Continued high growth for BASE business at CAGR +66.9%, and PAY business at CAGR+185.2%

#### Financial Results For The Term Ended in December 2021

#### **Full Year**

- BASE business GMV surpasses100 billion yen with the number of monthly active shops increasing above expectations at +11 thousand shops
- Developing new functions to attract a wider range of users, and expanding services to support the growth of shops
- PAY business GMV surpasses 50 billion yen, with continued growth by existing merchants and additional increases by new merchants, and continued to grow significantly at +53.2% YoY

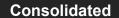
#### **Fourth Quarter Term**

- Consolidated net sales recorded highest level at 2,754 million yen with growth in both BASE and PAY business GMV
- BASE business GMV recorded highest level at 31,725 million yen
- PAY business GMV growth maintained a high rate of +51.2% YoY when excluding the Go-To Campaign impact from Q4 2020

#### Medium Term Strategies and Policy for Fiscal Year2022

- BASE business to place focus on maximizing GMV and gross profit, aiming for 300 billion yen (CAGR+40%) GMV in 2024
- Scheduled to launch a new monthly-fee based pricing plan in April 2022 to attract individuals and small teams with large sales scale
- Aiming to provide BNPL function with Shopping Service "Pay ID" in the medium term

(Note) 5 year compound average growth rate



# **Results for Fiscal Year Ending December 2021**



Consolidated net sales, gross profit on sales and operating profit were within the full-year forecast range

BASE business net sales were within forecast range, and PAY business net sales were above the upper range of the forecast

Operating profit and ordinary profit were near the upper range due SG&A expenses below forecast

(Million Yen)	FY2021 Results	FY2020 Results	YoY	FY2021 Forecast	Achievement Rate (note)
Net Sales	9,931	8,288	+19.8%	9,750 ~10,536	101.9%
Gross Profit on Sales	5,623	4,992	+12.7%	5,614 <b>~</b> 6,118	100.2%
SG&A	6,601	4,189	+57.6%	7,047	93.7%
Operating Profit	-977	803	-	-1,433 ~-929	-
Ordinary Profit	-960	747	-	-1,433 ~-929	-
Net income attributable to shareholders of the parent company	-1,194	584	-	-1,437 ~-933	-

# **High Medium-Term Growth of "BASE"**



# Continued high growth for BASE business at CAGR +66.9% surpassing the 100 billion yen mark



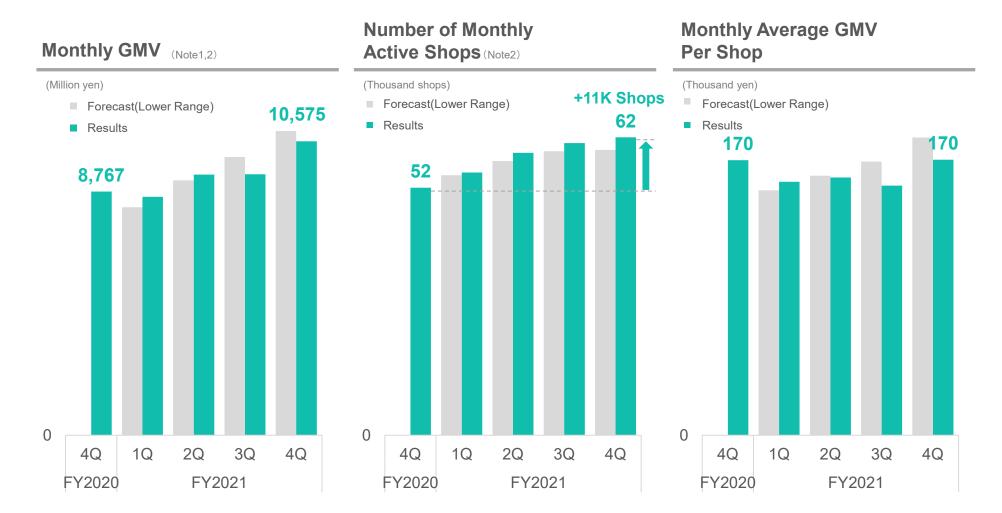




# **Results for Fiscal Year Ending December 2021**



BASE business GMV came below the lower end of the forecast, however recorded highest level monthly GMV in Q4 Number of monthly active shops increased higher than expectation with +11 thousand shops, while monthly average GMV was lower than expectation due to the reduced impact of COVID-19

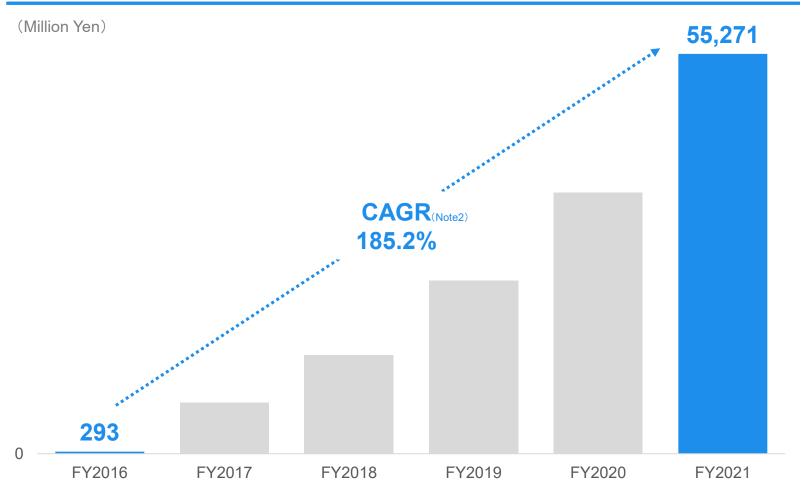


# **High Medium-Term Growth of "PAY.JP"**



# Continued high growth for PAY business at CAGR +185.2% surpassing the 50 billion yen mark





# **Review of Fiscal Year Ending December 2021**



# Summary of Management Policies announced in the Q4 FY2020 Presentation

#### Group

- Continue forward-looking investments aimed for profit growth in the medium to long term, instead of short term
- Strengthen governance to achieve enhanced corporate value over the medium to long term
- Expand investor categories and increase liquidity in equities
- Consideration for strategic investment and M&A

#### BASE Business

- Focus on growth in GMV and gross profit, and actively implement forward-looking investments
- Forward-looking investments in promotion to enhance brand recognition for new shop acquisition, and strengthening sales promotions through coupons
- Forward-looking investments in product development by increasing product development personnel
- Expanding services to facilitate a wider range of users, and functional development to support growth by existing shops, as well as achieving continued use and improved LTV

#### PAY Business

 Strengthen product functions and increases in merchants aimed at increasing GMV growth while controlling costs

#### **Review Summary of Fiscal Year Ending December 2021**

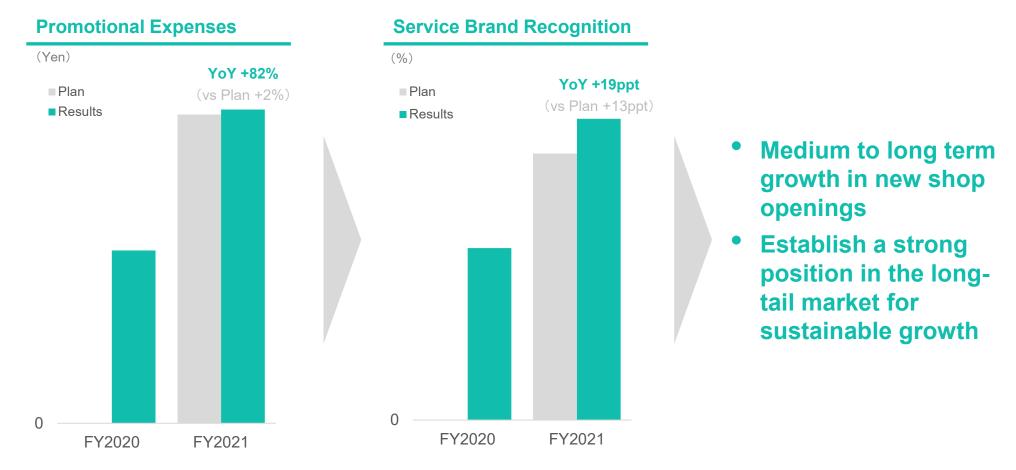
- Achieved a positive operating profit (excluding promotional expenses) for the full year by executing forward-looking investments with discipline
- Strengthened the supervisory function of the Board of Directors by reviewing the composition of board directors and increase the ratio of external directors etc (note1)
- Conducted a stock split(note2) resulting in increases of shareholders, mainly driven by individual investors and contributed to improved liquidity conditions
- Consideration for strategic investments and M&A aimed at growth in the medium to long term
- Forward-looking investments in promotion through TVCM improved brand recognition of "BASE", contributing to new opening of shops
- sales promotion support for shops conducted through coupons
- Forward-looking investments in product development through increased product personnel fell short of plans, however strengthened CRM, business efficiency, shop design functions etc. to promote a wider range of users
- Enhanced financial service functions to support shops in raising funds and improving cash flow
- Other initiatives include the empowerment of individuals and SMBs through expansion of offline shops etc
- Continued a high growth rate with continued growth by existing merchants, and additional increases by new merchants



# Forward-looking Investments in Promotion



Achieved "top of mind" awareness levels as per plan for service brand recognition Utilized coupons aimed at strengthening sales promotion for shops



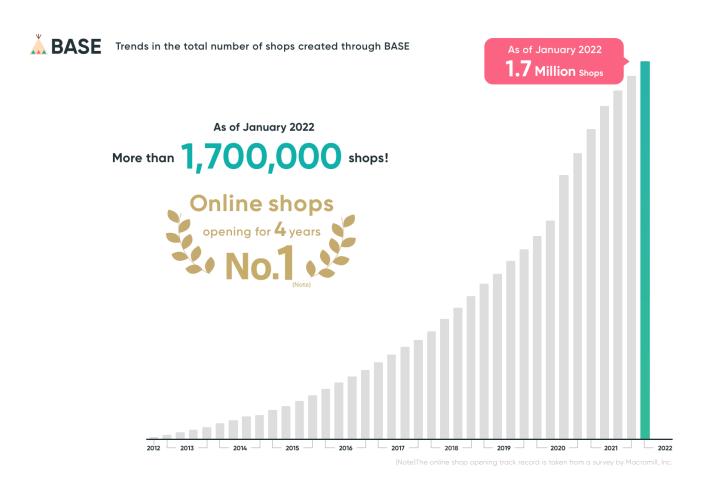


# Online Shop Openings Exceed 1.7 Million



# Strengthened advertisements for forward-looking investments contributing to new acquisitions of shops

Total number of shops opened exceeded 1.7 million in January 2022



# **Forward-looking Investments in Product Development**



Forward-looking investments in product development through increased product personnel fell short of plans, however strengthened functions to promote a wider range of users, and further support the growth of existing shops





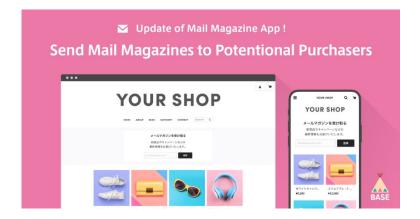
# **Promoting a Wider Range of Users**

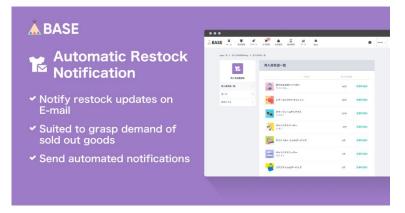


CRM and inventory integration functions expanded to support large-scale shops in building relationships with purchasers and improve operational efficiency











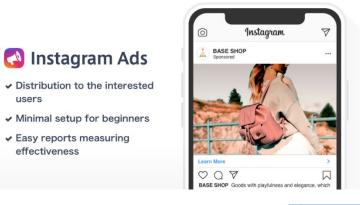
# **Supporting Growth in Existing Shops**



Expanded advertisement functions to support shops in attracting new customers and promoting sales

Online seminars to provide marketing knowledge to support the growth of shops

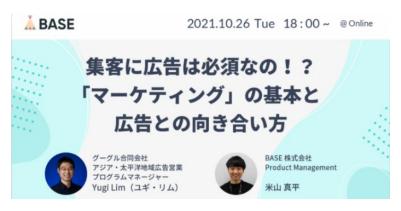
#### **Advertisement Function Offers**





#### **Online Seminar Sessions**





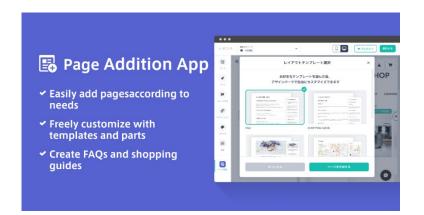


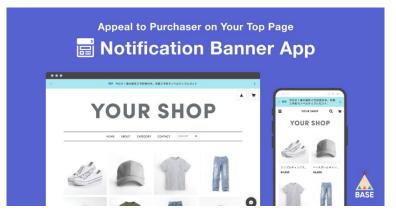
# **Assisting Increases in Shop Sales**

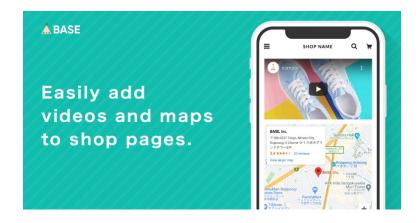


Enhanced functions to better express a brand's unique worldview, and lead to product appeal for purchasers

Leading to purchases from encourage purchasers and assisting increases in shop sales







# **Supporting Growth in Existing Shops**



Expanding Permanent stores and pop-up stores to create new opportunities for contact with offline purchasers

#### **Permanent Store Space**



Renewal Opening of "SHIBUYA BASE"



New Opening of "THE BASE MARKET"

#### Pop Up Space

# POP UP SPACE

supported by



Tmore BASE(note) Jnewly added in Shinjuku Marui

# CREATOR'S PALETTE

curated by



Pop up space in Hanshin Umeda



# **Supporting Business Sales Channels**



Supporting a wide range of users in establishing business sales channels through partnerships with local banks

Newly partnered in 2021









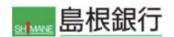




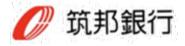






















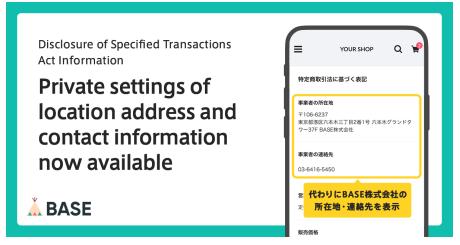
#### **Promoting the Protection of Personal Information of Shop Owners**



Establishment of the Creator Economy Association(note) to create a facilitating environment for activities of creators.

First online shop creation service to offer a private setting function under the Specified Commercial Transactions Act requirement





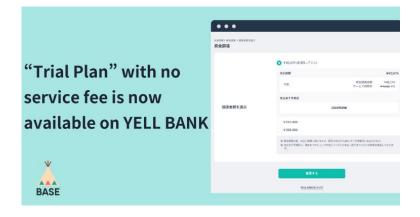
# **Supporting Shop's Finances etc.**



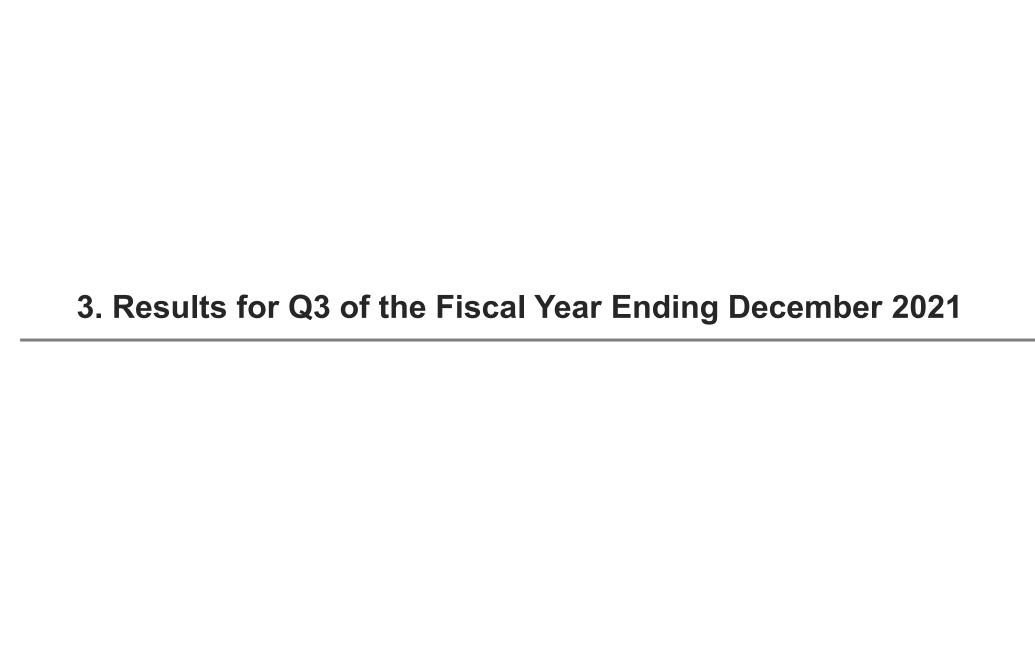
Strengthening existing financial services and providing new functions to support shops in raising funds and improving cash flow











# Financial Highlights for Fiscal Year ending December 2021



#### **Consolidated**

Consolidated net sales **increased +19.8%** YoY owing to increases in both BASE and PAY business GMV

Consolidated net sales and gross profit on sales were within the full-year forecast

**Operating profit near upper range of forecast** at **-977 million yen** due to SG&A expenses below forecast as a result of improved efficiency in promotional measures etc

#### **BASE Business**

GMV<sub>(Note1)</sub> continued growth at +19.4% despite a spike in previous year GMV due to COVID-19

High demand continues for opening online shops, with the number of monthly active shops increasing by +11 thousand for the full year, driving growth in GMV

Net sales and gross profit on sales increased **+15.0%** and **+11.2%** YoY respectively owing to GMV growth

#### **PAY Business**

GMV<sub>(Note1)</sub> grew significantly at **+53.2% YoY** owing to continued growth by existing merchants, and additional increases by new merchants

Net sales and gross profit on sales increased **+54.2%** and **+56.1%** YoY respectively, due to GMV growth



# Financial Highlights for Q4 Results ending December 2021



#### **Consolidated**

Consolidated net sales recorded highest level at 2,754 million yen with growth in both BASE and PAY business GMV

#### **BASE Business**

GMV (Note1) **recorded highest level at 31,725 million yen**, surpassing the previous high in Q2 FY2020 due to a spike from the COVID-19 impact

Number of monthly active shops and monthly average GMV per shop both increased QoQ owing to effective sales promotions through coupons etc

Net sales and gross profit on sales grew **+16.3**% and **+13.1**% **YoY** respectively as a result of GMV growth

#### **PAY Business**

PAY business GMV growth maintained a high rate of +51.2% YoY when excluding the Go-To Campaign impact from Q4 2020

Net sales and gross profit on sales continued growth at +41.7% and +48.4% YoY respectively as a result of GMV growth

# Financial Highlights for Q4 and Full Year Results



4Q consolidated net sales recorded highest level with growth in both BASE and PAY business GMV Full year consolidated net sales and gross profit on sales were within the forecast range Operating profit and ordinary profit near upper range of forecast due to SG&A expenses below forecast

Net income was near the median of the forecast due to the recording of losses associated with the impairment of investments

	FY 2021 4Q (October - December 2021)					FY2021 4Q(Jan - Dec 2021)				
(Million Yen)	Results	Same period last year		Previous Quarter			Same period last year		Forecast for FY2021	
		Results	YoY	Results	QoQ	Results	Results	YoY	Forecast	Achieve ment rate (note)
Net sales	2,754	2,291	+20.2%	2,492	+10.5%	9,931	8,288	+19.8%	9,750 ~10,536	101.9%
Gross profit on sales	1,543	1,342	+15.0%	1,388	+11.2%	5,623	4,992	+12.7%	5,614 <b>~</b> 6,118	100.2%
Gross profit rate	56.0%	58.6%	-2.6pt	55.7%	-0.3pt	56.6%	60.2%	-3.6pt	-	-
SG&A	2,030	1,686	+20.4%	1,608	+26.2%	6,601	4,189	+57.6%	7,047	93.7%
Operating Profit	-487	-343	n/a	-220	n/a	-977	803	n/a	-1,433 ~-929	n/a
Ordinary profit	-465	-400	n/a	-220	n/a	-960	747	n/a	-1,433 ~-929	n/a
Net Income	-726	-364	n/a	-221	n/a	-1,194	584	n/a	-1,437 ~-933	n/a



#### **Balance Sheet**



As of the end of December 31, 2021, cash and deposits were 24,053 million yen, maintaining a strong financial base.

Increase in trade account receivable, trade account payable, and operating deposits due to increases in GMV of BASE and PAY business Decrease in investment securities due to impairment losses of investments

(Million yen)	As of December 31, 2021	As of December 31, 2020	Change from the end of the previous fiscal year
Current assets	31,433	27,693	+13.5%
(of which, cash and deposits)	24,053	22,271	+8.0%
(of which, trade accounts receivable) *1	6,631	4,971	+33.4%
Non-current assets	558	811	-31.2%
(of which, Investment securities)	183	435	-58.0%
Total assets	31,991	28,505	+12.2%
Current liabilities	16,823	12,224	+37.6%
(of which, trade accounts payable) *2	12,745	8,989	+43.2%
(of which, operating deposits) *3	3,707	2,589	+41.8%
Non-current liabilities	61	63	-2.4%
Total liabilities	16,885	12,287	+37.4%
Capital Stock	8,552	8,513	+0.5%
Capital surplus	7,362	7,323	+0.5%
Retained earnings	-813	380	-
Valuation difference on available-for-sale securities	3	-0	-
Total net assets	15,105	16,217	-6.9%

<sup>\*1:</sup> Trade accounts receivable: The unpaid portion of the settlement amount to be paid to our company by the settlement service company.

<sup>\*2:</sup> Trade accounts payable: In the BASE business, outstanding amount of settlement to be paid by our company to shops.

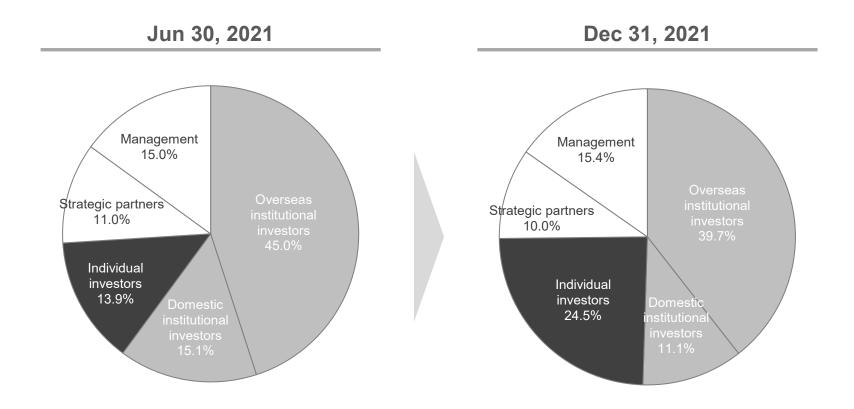
<sup>\*3:</sup> Operating deposits: Outstanding amount of settlement to be paid by our company to franchised stores in the PAY business.



# **Shareholder Composition**



Increase in the number of shareholders primarily in the individual investors category as a result of a stock split Institutional investor category remains above 50% despite an increase in the ratio of individual investors



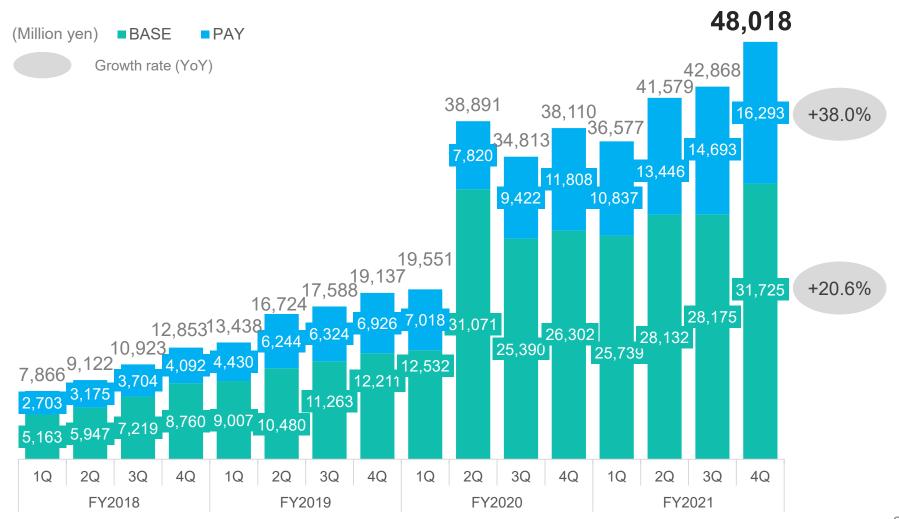


#### **Trends in GMV**



BASE business GMV<sub>(Note1)</sub> recorded **highest level at 31,725 million yen**, surpassing the previous high in Q2 FY2020 due to a spike from the COVID-19 impact

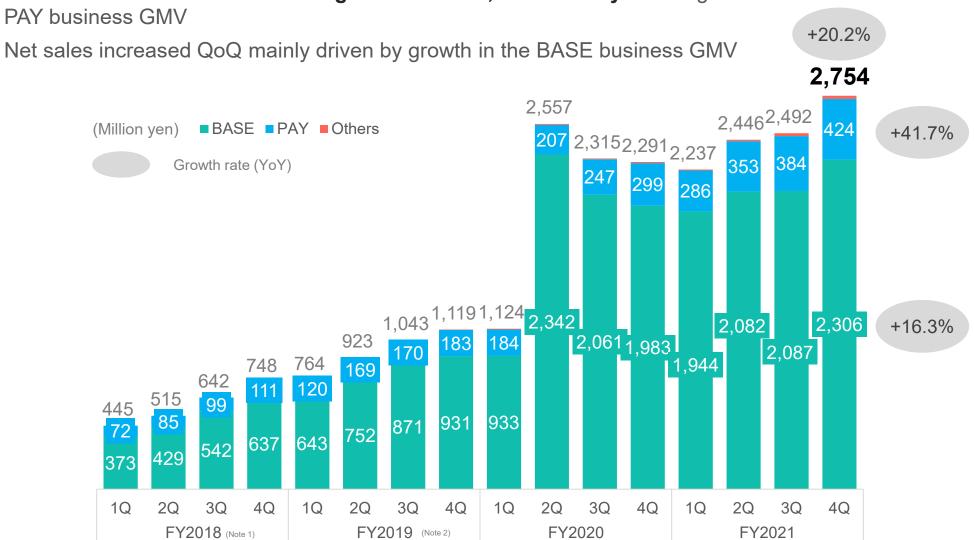
PAY business GMV increased +38.0% YoY despite a spike in previous year's GMV during the Go-To Campaign



#### **Trends in Net Sales**



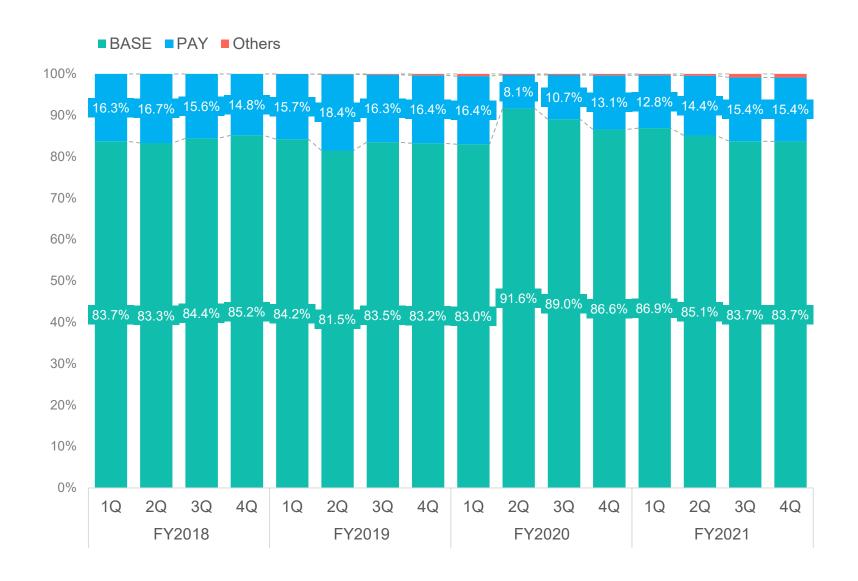
Consolidated net sales recorded **highest level at 2,754 million yen** with growth in both BASE and PAY business GMV



# **Trends in Ratio of Net Sales by Business**



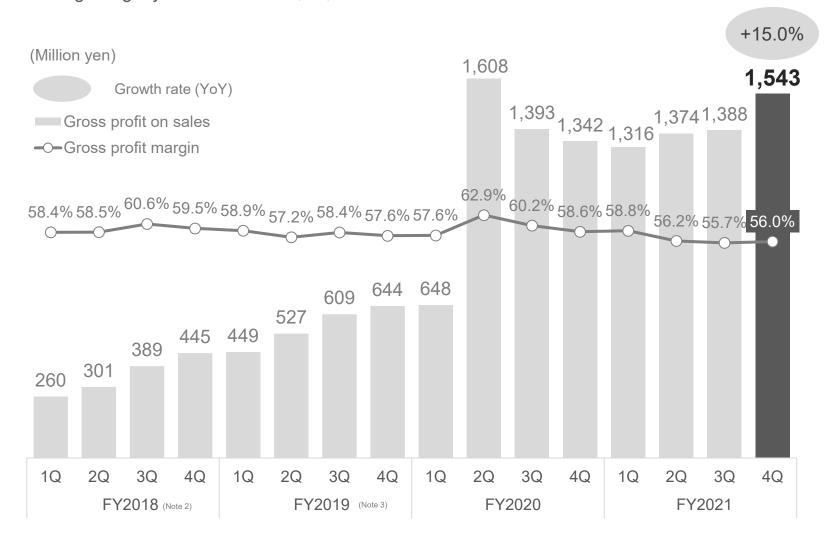
The net sales ratio remained unchanged QoQ



#### **Trends in Gross Profit**



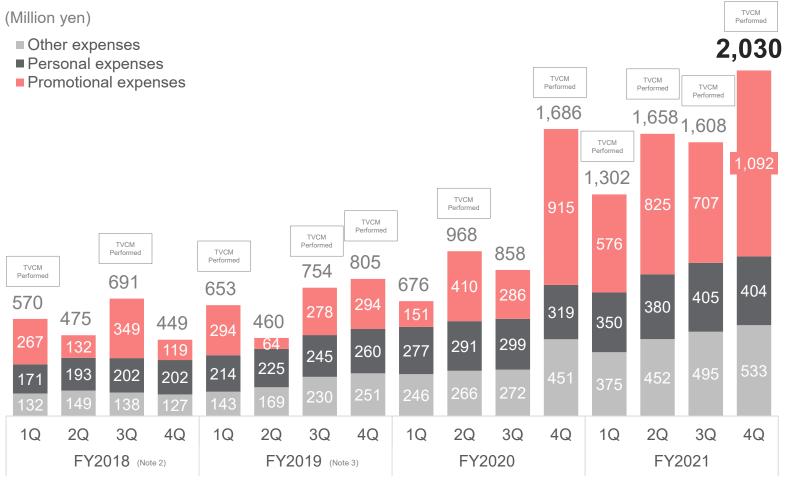
Gross profit increased both YoY and QoQ mainly driven by growth in the BASE business GMV Gross profit margin slightly increased QoQ (note1)



#### Trends in SG&A Expenses



- SG&A increased +26.2% QoQ due to an increase in promotional expenses in the BASE business
- Promotional expenses increased significantly by +54.4% as a result of forward-looking investments in TVCM and web advertisements in the BASE business, as well as effective deployment of coupons aimed at shop's sale promotion
- Other expenses such as outsourcing and recruitment costs increased QoQ as a result of enhancement in the forward-looking investments in product development

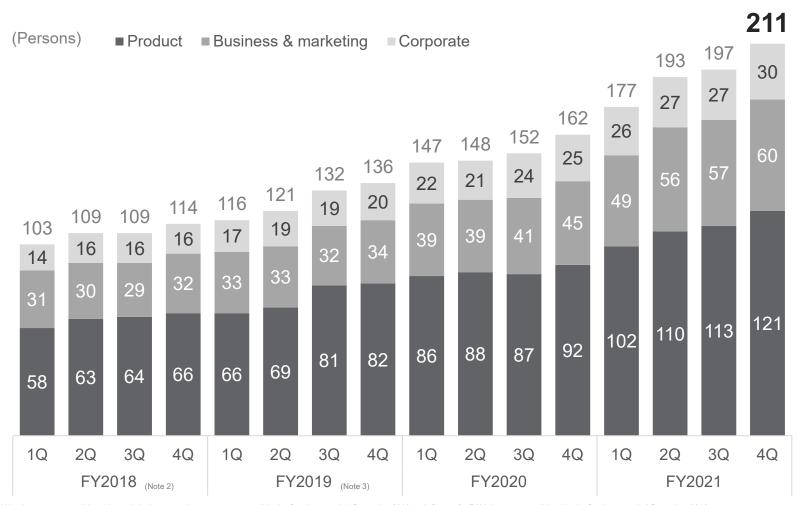


# **Trends in Number of Employees**



Number of employees increased by **+49 headcounts** (**+30.2%**) YoY

Continued policy for strengthening products personnel for further expansion of services

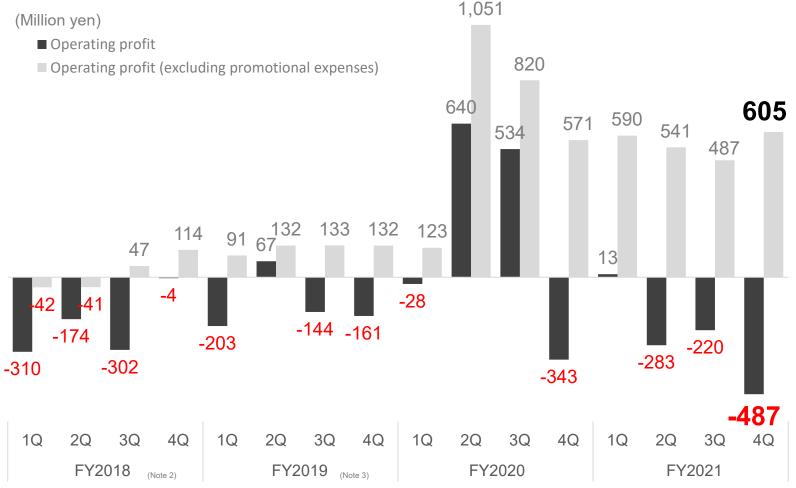


# **Trends in Operating Profit or Loss**



Operating loss of **-487 million yen** (same quarter last year was **-343 million yen**) as a result of promotional expenses increasing SG&A

Operating profit (excluding promotional expenses) increased QoQ owing to increase in GMV, despite an increase in product development costs under other expenses



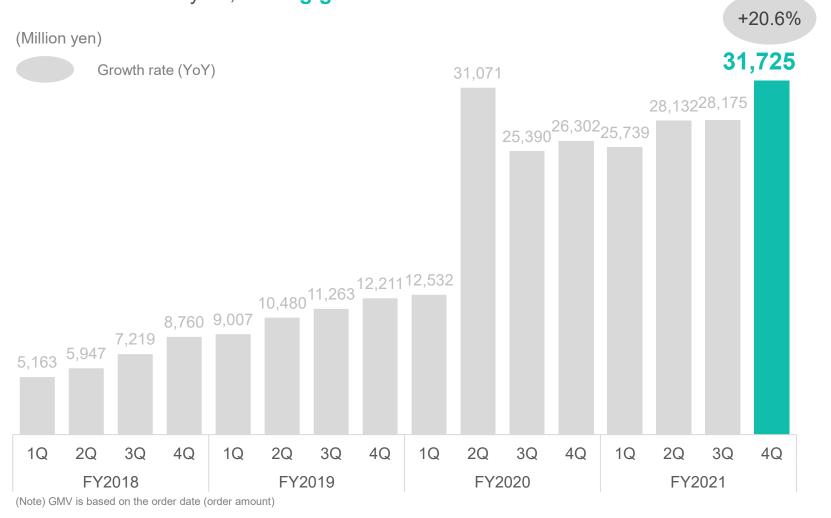


#### **Trends in GMV**



GMV (Note1) **recorded highest level at 31,725 million yen**, surpassing the previous high in Q2 FY2020 due to a spike from the COVID-19 impact

High demand continues for opening online shops, with the number of monthly active shops increasing by +11 thousand for the full year, **driving growth in GMV** 





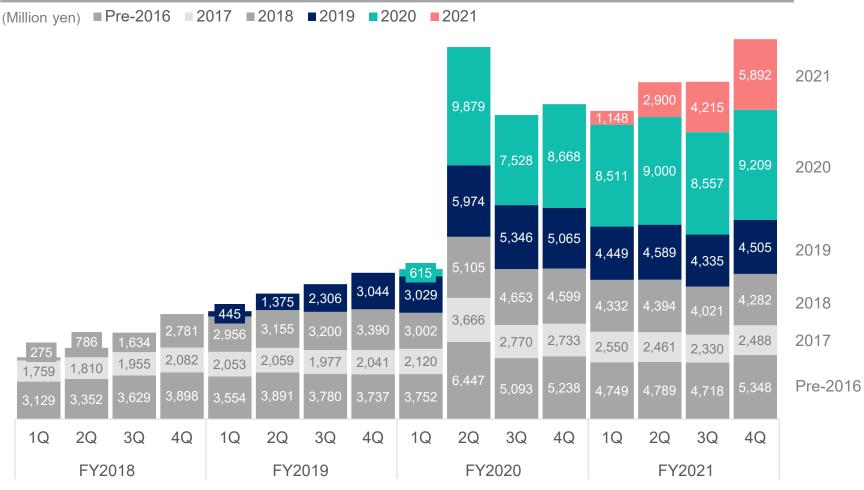
## **Trends in GMV**



## Every GMV by year of establishment increased QoQ, leading to a record high of 31,725 million yen

Effective promotion of sales and growth by existing shops, and new shop openings contributed to growth

#### **GMV Trend (By Year of Establishment)**

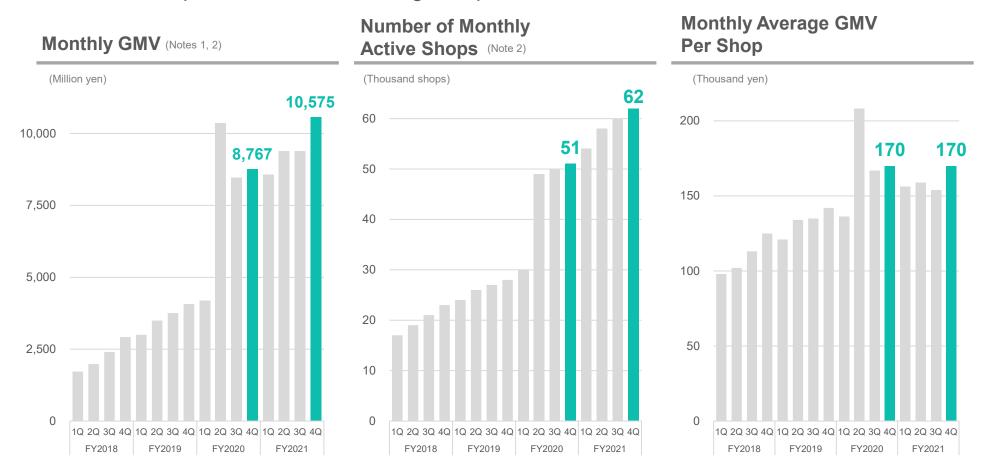


## **Trends in GMV**



Number of monthly active shops increased by **+20.3%** YoY while monthly average GMV per shop remained flat

Both number of monthly active shops and monthly average GMV per shop increased QoQ as a result of effective promotion of sales through coupons



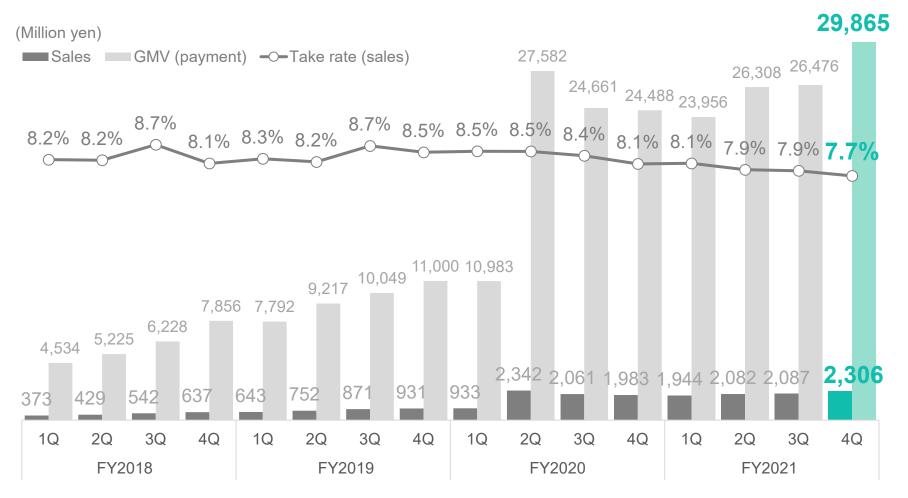
purchasers' commission decreases, or if the unit price of payments increases, against the overall GMV

# Trends in GMV (Payment Amount), Take Rate and Net Sales



#### GMV (payment amount) recorded highest levels and increased by +22.0% YoY

Take rate decreased QoQ mainly driven by decreases in purchasers' commission impacted by an increase in unit price from sales promotion and seasonality, as well as decrease in the payment method ratio

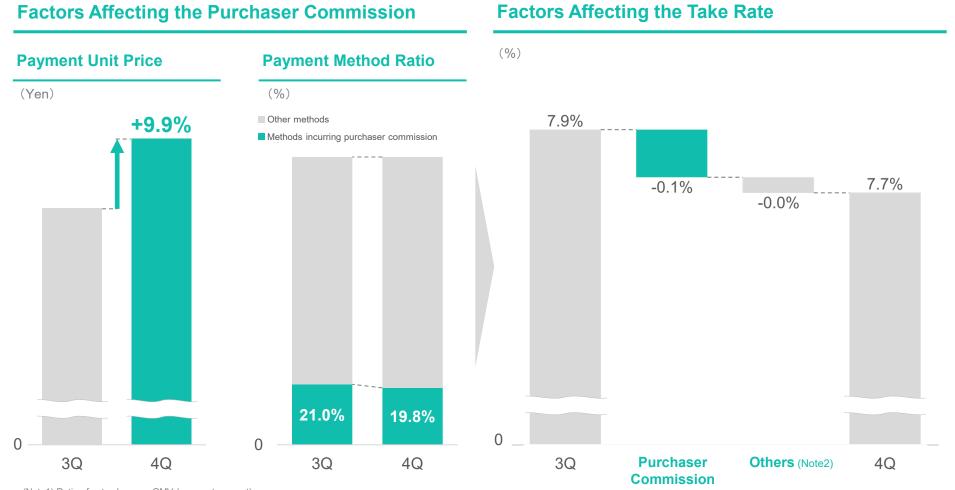




# **Factors Affecting the Take Rate (QoQ)**



Take rate(note1) decreased QoQ as a result of decrease in purchasers commission impacted by increase in unit price from sales promotion and seasonality, as well as decrease in the payment method ratio

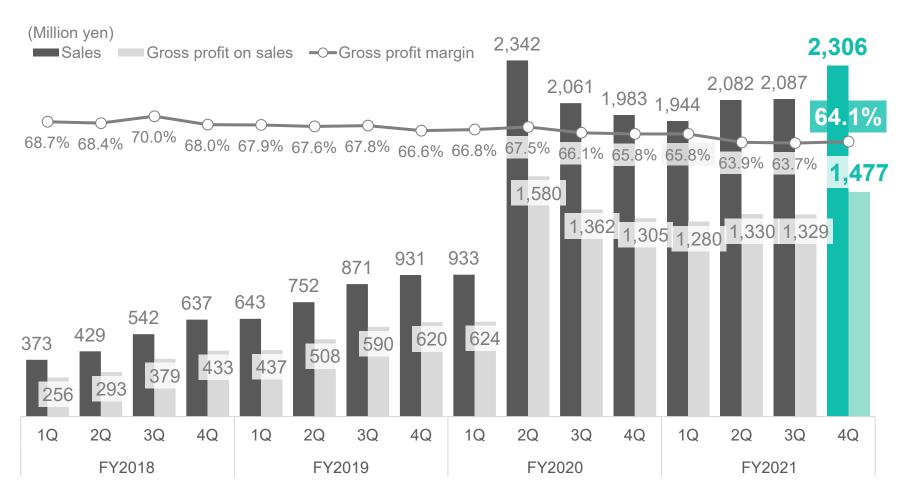


## **Trends in Net Sales and Gross Profit**



Net sales and gross profit on sales increased by **+16.3**% and **+13.1**% respectively as a result of increase in GMV

Gross profit margin increased QoQ as a result of reduced cost of sales ratio



# **Business Topics for Q4 of FY2021**



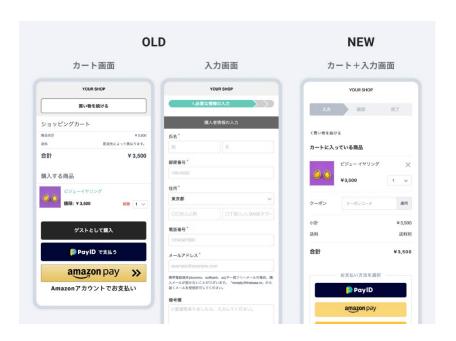
**Improving the experience for purchasers** by enhancing the input screen when purchasing products and design of the flow line for additional purchases

Continuous efforts planned to add functions to the cart screen to provide an environment that leads to increased sales for shops

#### **Improvements in Input Screen for Purchase**

Integration of 2 input screens into 1

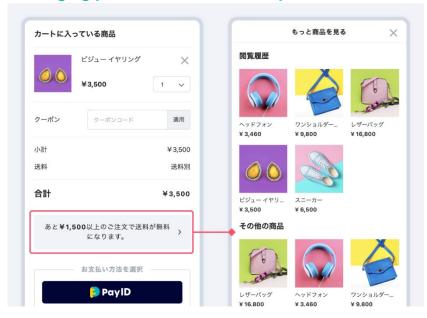
#### Improving the flow until purchase completion



#### **Enhancement of Flow Line for Additional Purchases**

Flow line to products already viewed and recommendations for additional purchases

#### **Encouraging purchasers for addition purchases**





# **Business Topics for Q4 of FY2021**

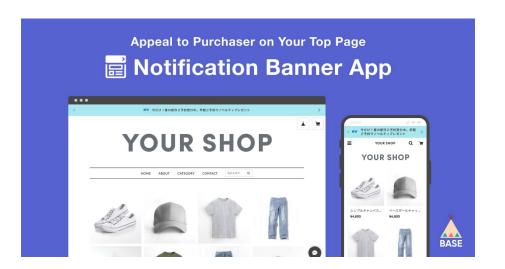


Notification banners displayed to strengthen sales promotion, and e-mail newsletters to be sent to potential purchasers

Functions to encourage purchasers to buy products and assist in increasing shop sales

## Offer of "Notification Banner App"

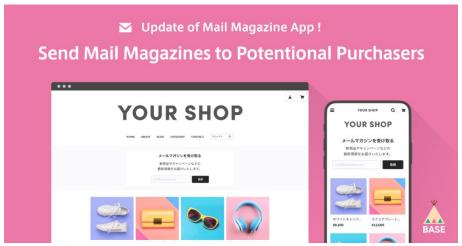
Display information to promote coupons and new products etc at the top of the page to **effectively appeal to shop visitors** and **promote product purchases** 



## **Update of "Mail Magazine App"**

New update to enable mail magazines to be sent to **potential** purchasers and expand relationships

New function release following an earlier update of the CRM function(note)



(Note) CRM function was upgraded to a standard function and enabling shops to send mail magazines to segment groups

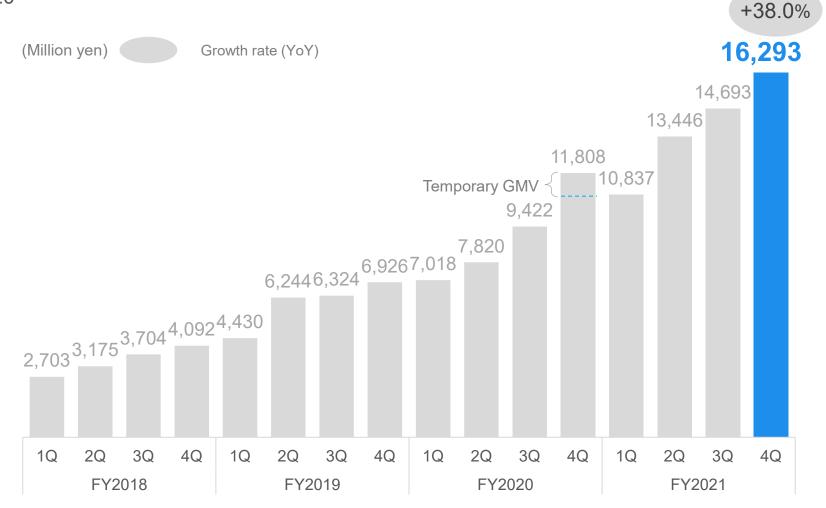


## Trends in GMV



GMV increased by +38.0% YoY

**GMV growth maintained a high rate of +51.2% YoY** when excluding the Go-To Campaign impact from Q4 2020



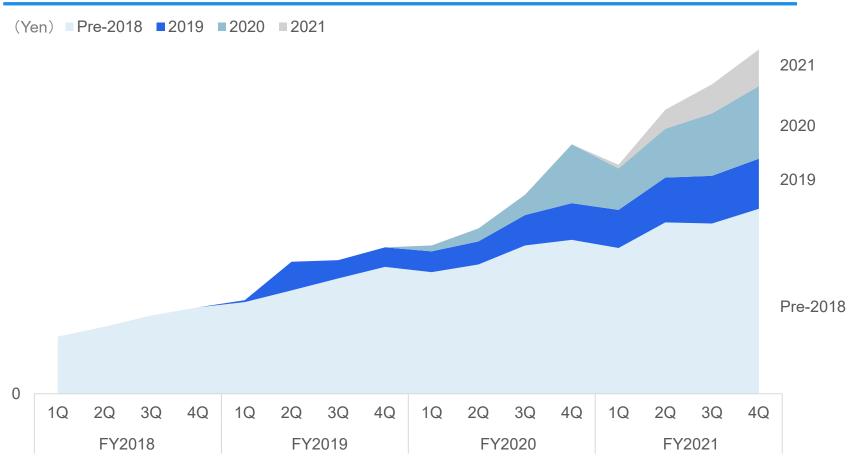


## **Trends in GMV**



PAY business GMV<sub>(note)</sub> increased by +38.0% despite a spike in previous year's GMV due to the Go-To Campaign Continuous high growth rate maintained with continued growth by existing merchants, and additional increases by new merchants

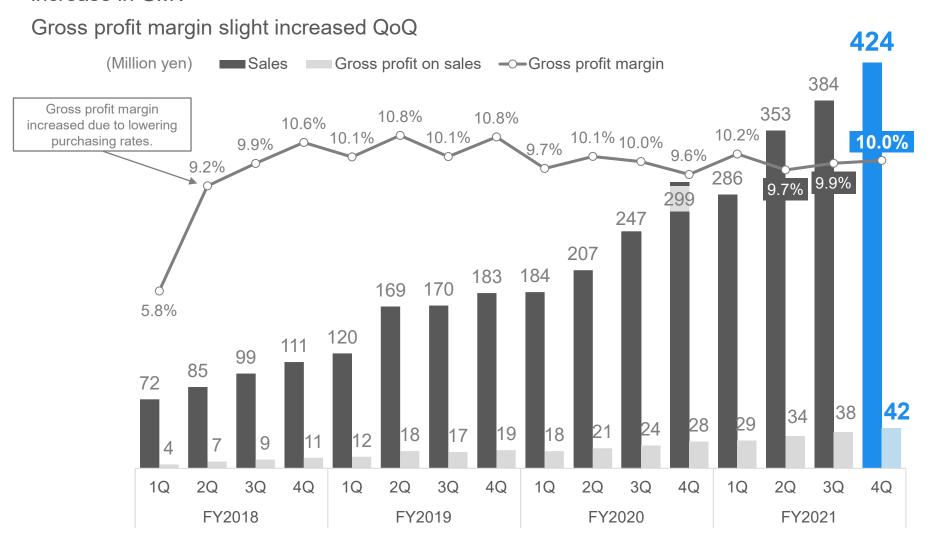
#### **Quarterly GMV Trend (By Registered Year)**

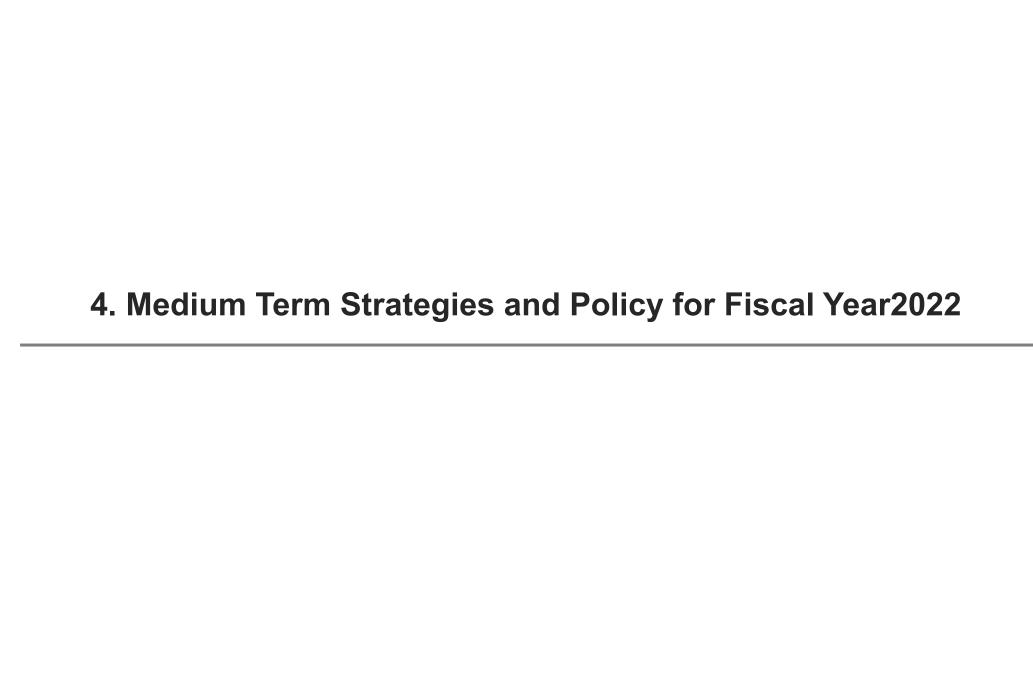


# Trends in Net sales and gross profit



Net sales and gross profit on sales increased by **+41.7%** and **+48.4%** YoY respectively as a result of increase in GMV





# "BASE" The Most Selected Service by Individuals and SMBs

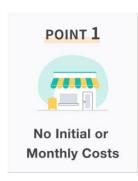


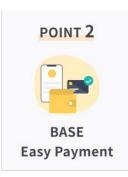
Since its foundation, "BASE" has focused on providing services to enable individuals and SMBs to easily set up online shops and install payment systems with a risk-free fee structure

With one of the largest number of monthly active shops, "BASE" has built a strong position in the long-tail market

#### **Risk-free Opportunities for All Users**

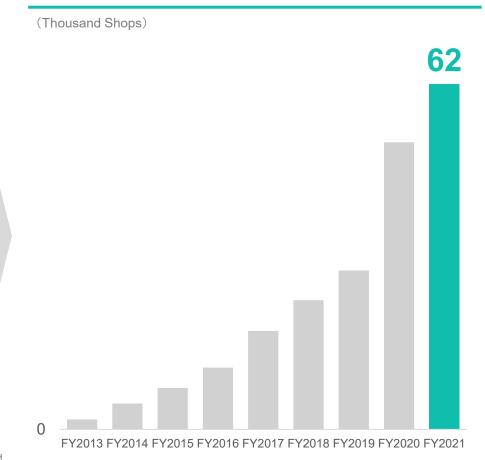
- ✓ No initial or monthly costs, and fees are paid only when products are sold (Note1)
- ✓ Unique and easy to install payment system for all users
- ✓ Easy to operate standard functions, and extensions function to extend functionalities depending on needs







#### Large Number of Active Shops(Note2)



## **Growth in Financial Services**

Promoting faster cash flow for "BASE" shops by providing various financial services

# Financial Services Offering for "BASE" Shops(Note)

#### **YELL BANK**

✓ "BASE" forecasts future sales, and purchases the receivables enabling shops to raise funds without risk

#### **Express Bank Transfers**

 Shortening the standard deposit period of 10 days, enabling the transfer of funds 1 day after application

#### **BASE Card**

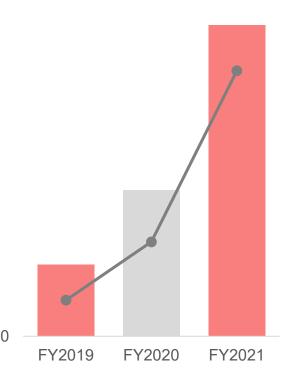
 Spend proceeds from online shop sales at VISA member merchants nationwide

#### **Growth of "YELL BANK"**

Total Transaction Amount (Yen)

Number of Transactions

**x4.3** 



#### **User examples of "YELLBANK"**

YELLの先には vol.7
一瞬で入金される 体験が圧倒的 La crieならではの資金活用方法。



YELLの先には vol.6

YELL BANKを
利用し続けて2年
「好き」の詰まった
M-BROWN のショップ作り



YELLの先には vol.5 計画なく気軽に 資金を調達できるから ちょうどいい HACOMIDORI が実践する お金との上学な付き合い方



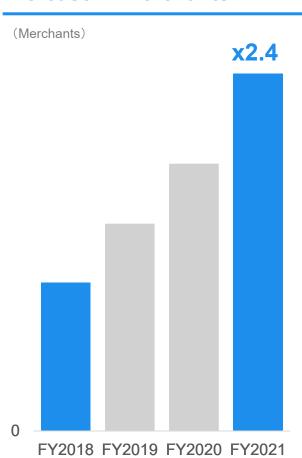
## **Growth in "PAY.JP"**



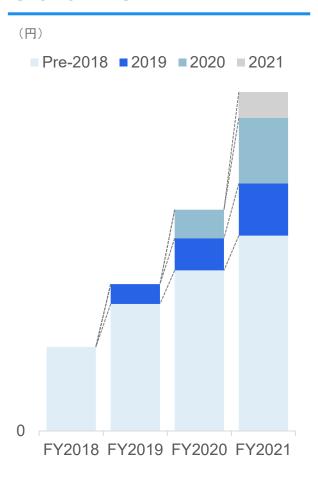
Solving issues for ventures and start ups in introducing online payment

Steady growth maintained with continuous growth by existing merchants, and additional increases by new merchant

#### **Increase in Merchants**



#### **Growth in GMV**



#### **Merchant Examples of "PAY.JP"**















**DMM.**make AKIBA

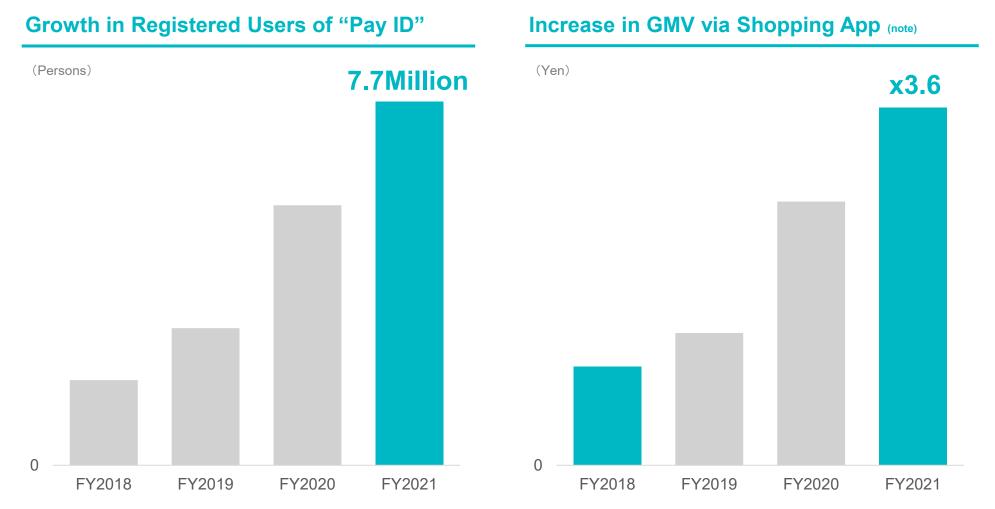
SELECTTYPE hairstudy

# **Growth in "Pay ID"**



# The only storefront type online shop creation service providing service to purchasers

Increase in the number of users expanded in line with the growth of "BASE"



# **Shopping Service "Pay ID"**



Integration and revamping of Shopping App "BASE" and ID-based Payment Service "Pay ID" to newly offer a shopping service with 7.5 million registered IDs and 1 million+ MAU

#### **Existing Service for Purchasers**

#### √ Shopping App "BASE"

Purchase a wide range of products from shops created on "BASE"

#### ✓ ID-based Payment Service "PAY ID"

Register credit card and address information to make payments without having to enter each time while shopping with "BASE" shops

#### **Integration and Revamping of Service for Purchasers**

Clear separation of service for purchasers under "Pay ID" and shops under "BASE" in order to further increase value provided for each target user

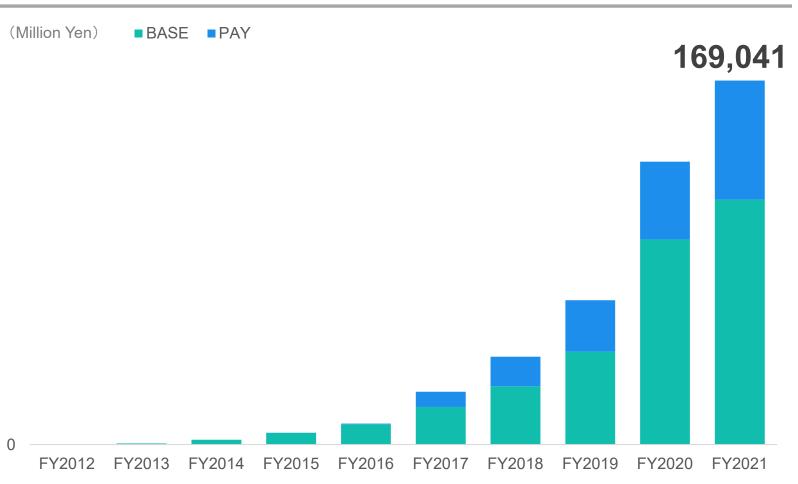
	Before		After	
Overall Service for Purchasers	N/A		PayID	Shopping Service "Pay ID"
Арр	¥	Shopping App "BASE"	<b>(5)</b>	Shopping Service "Pay ID"
Payment Function	PAY ID	ID-based Payment Service "PAY ID"	PayID	Pay ID Payment

# **Growth of BASE Group**



# Significant growth as a platform for the creation of new markets

# Consolidated Yearly GMV (Note)



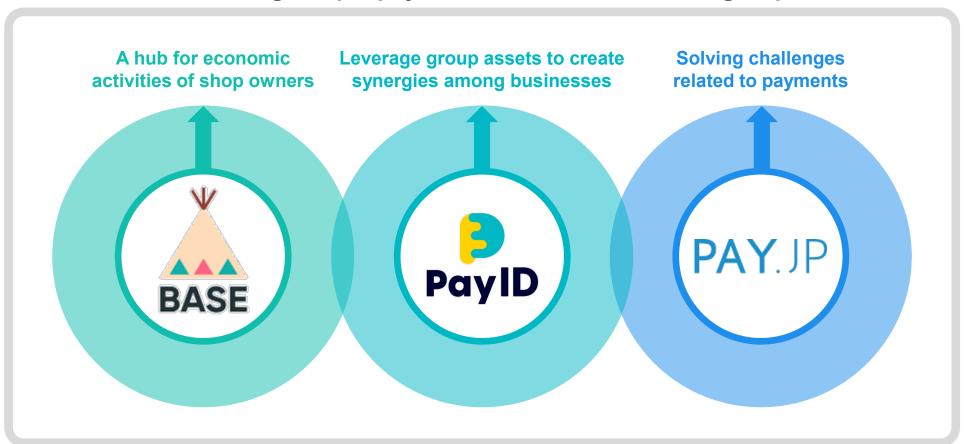
# "One Decade, One Value"

## **Aim for The Next 10 Years**



Maximize synergies among the businesses of the group to become a platform that empowers a wide range of shops, merchants, and purchasers through payments

# Providing unique payment networks across the group





# **Platform Growth with Shop Growth**

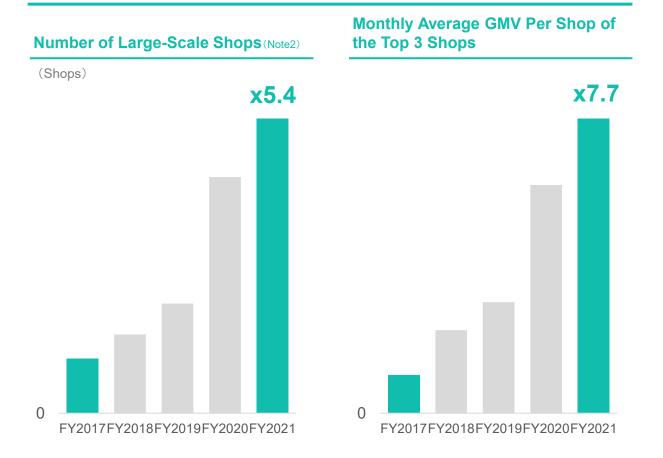


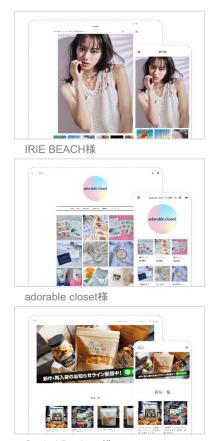
Increasing capacity to support shops, as a service used by shops with large sales (hereinafter "large-scale shops")

Becoming a platform with many individuals and small teams with continous growth

**Growth in Large-Scale Shops**(Note1)

## **Examples of Large-Scale Shops**





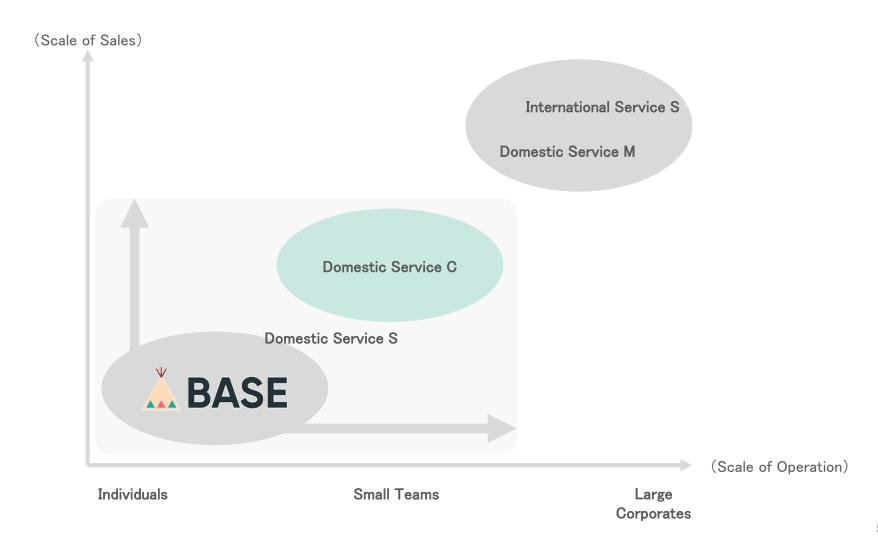
Senbei Brothers様



# **Medium Term Management Strategies**



Aiming to maximize GMV and gross profit in the medium to long term, to become a platform to support all individuals and SMBs





# **Supporting All Individuals and Small Teams**



Offering of a monthly-fee based pricing plan in addition to the conventional zero monthly fee pricing plan

Enabling the support of individuals and SMBs who have not selected "BASE" due to pricing

		Conventional Plan (unchanged)	Monthly-Fee Plan	
	Monthly Price	Free	5,980円	
Outline	Payment Processing Fee	3.6%+40Yen (+3% Service Fee)	2.9%	
	Functions	Same offering for both plans		
	Operational Structure	Individuals and Small Teams		
Eligibility	Frequency of Use	Irregular spot usage Mostly Every Month		
	Purpose of Use	Hobbies and Side Businesses	Main Business	

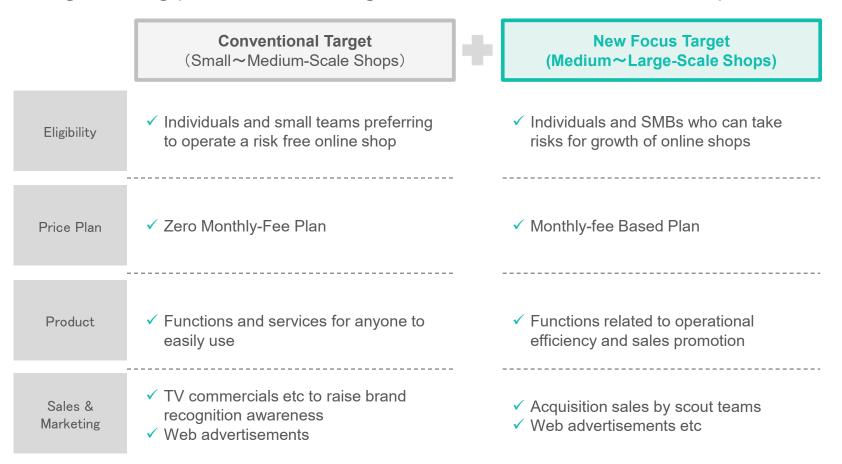


# **Supporting All Individuals and Small Teams**



In addition to the offering of a monthly-fee based pricing plan, "BASE" aims to support all individuals and small teams through function development catering to a wide range of sales scales, as well as sales and marketing

Maintaining a strong position in the long-tail markets as a source of competitiveness





# **Supporting All Individuals and Small Teams**



Enabling to support individuals and small team who can take risks to grow by offering a new price plan far cheaper than competitors



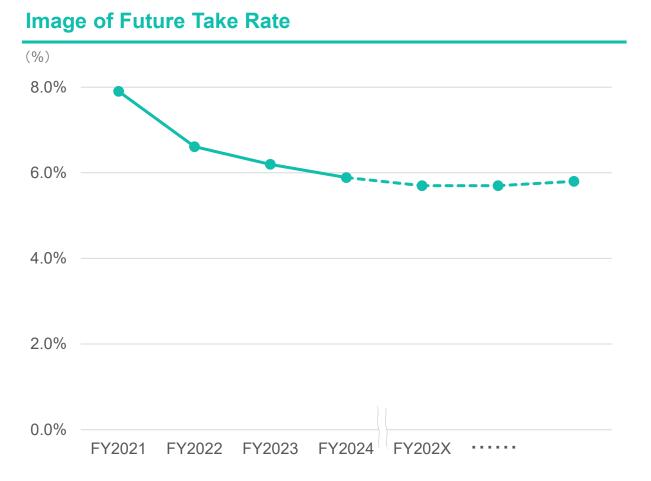


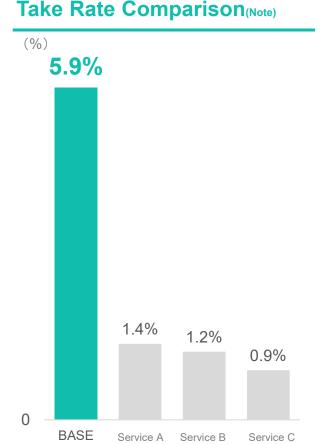
# **Strengths as a Long Tail Market Leader**



Maintaining high levels of take rate despite offering the lowest fee among competitors, by continuing to focus on long-tail markets

Providing additional pay-as-you-go functions to expect increases in take rate



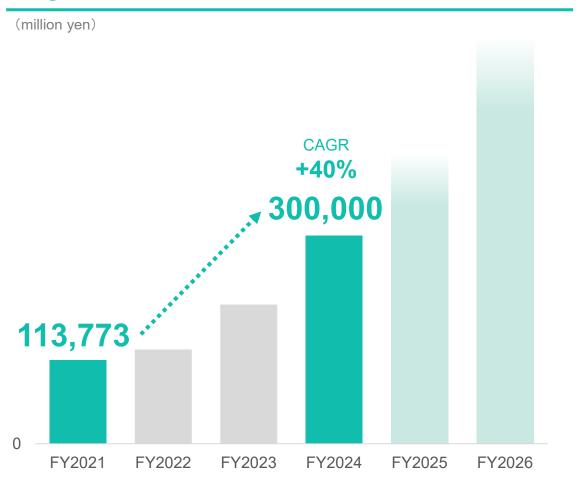


# **Maximization of GMV**



# Aiming for GMV of 300 billion yen (CAGR+30%) in 2024

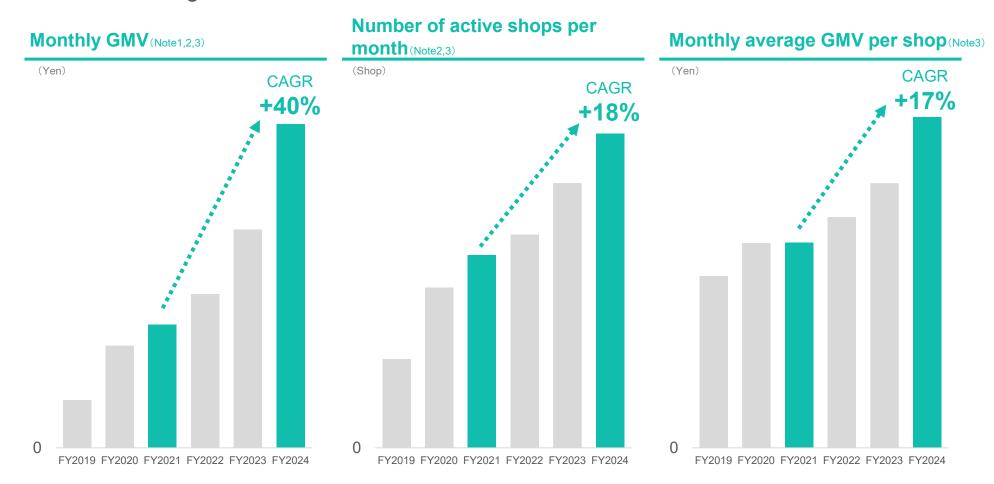
## Image of GMV Growth (Note1,2)



#### **Maximization of GMV**



In addition to increasing the number of active shops per month, which has been a driver for growth, "BASE" aims to also increase the average monthly GMV per shop in order to maximize GMV growth





# Increasing Factors in the Monthly Average GMV Per Shop

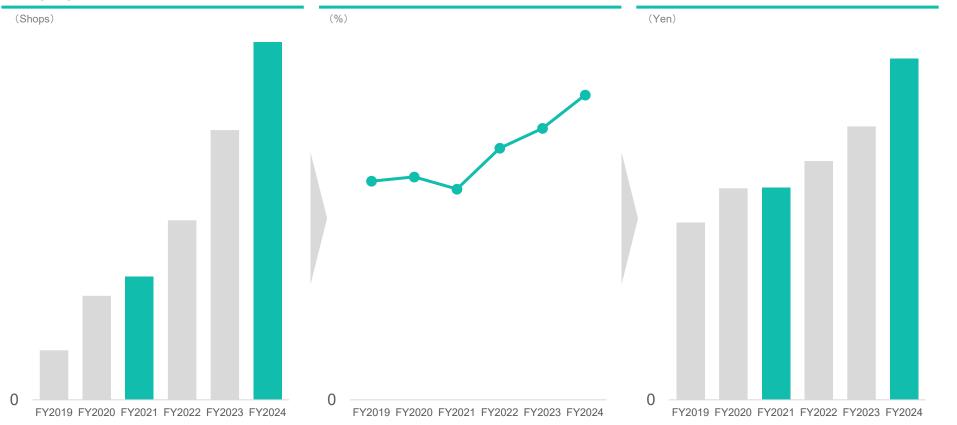


The number of large-scale shops(note1) is expected to increase with the offering of a monthly-fee based pricing plan etc, leading to a higher ratio of large-scale shops comprising the overall GMV, resulting in a higher Monthly average GMV per shop

Number of large-scale active shops per month (note2)

Percentage of large-scale shop GMV (note2)

Monthly average GMV per shop(Note2)



# **Increasing Factors of Large Scale Shops**



#### "BASE" has been selected by many large scale shops, through providing lower fee rates (special rates)

The offering of a new price plan which is even lower in fee rates as compared to current shops with special rates, therefore making expectations to acquire a larger number of large-scale shops

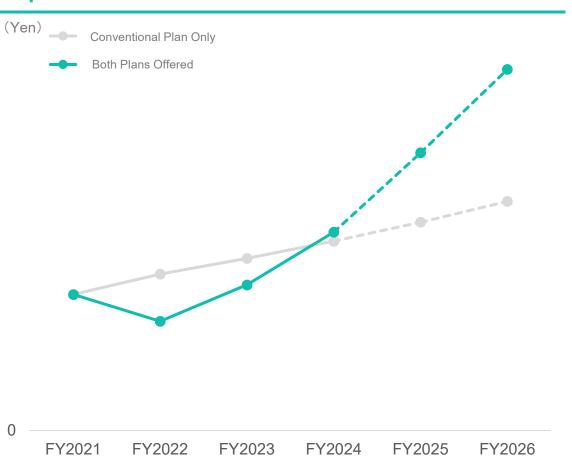


## **Maximization of Gross Profit**



Gross profit expected to decrease in the short term due to the offering of a monthlyfee based plan, while medium-long term to be maximized

### **Expected Gross Profit**(Note2)



# **Entering the BNPL Business**

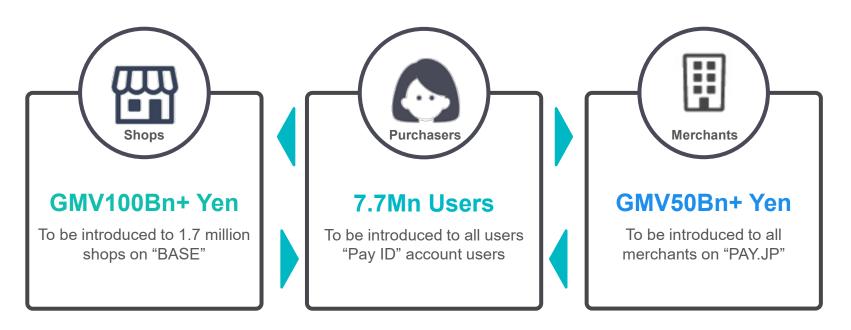


Leveraging on Group assets in "BASE", "PAY.JP", and "Pay ID" which have been offered to fulfill the Group Mission, and aim toward offering a BNPL function

#### **Advantages of a Complete Group Network**

Leveraging on the Group' existing assets, BNPL has an advantage in acquiring shops, merchants and users.

The base for BNPL offering further expands with growth in "BASE" and "PAY.JP"







# **Affirm**

アマゾンが 採用を発表

時価総額 USD 177億

2022年2月時点

# **Afterpay**

米国決済大手の Squareが買収を発表

買収額 USD 290億

# Klarna

ソフトバンク・ビジョン ・ファンドも出資

企業価値 USD 456億

2021年6月時点

# **Paidy**

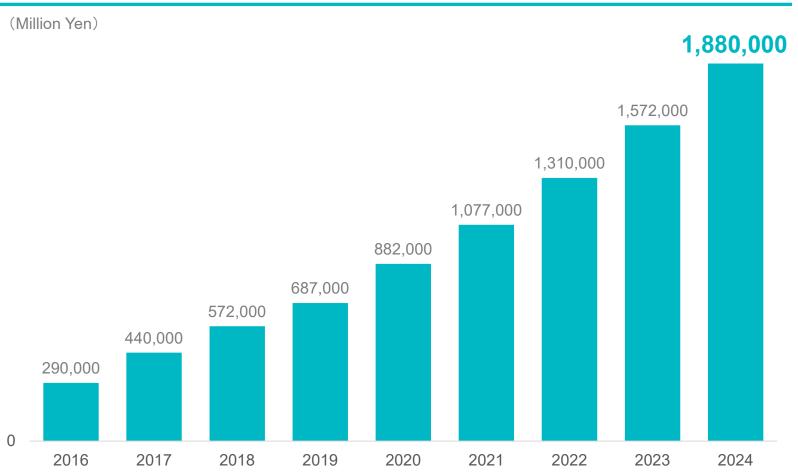
米国インターネット決済 大手Paypalが買収を発表

買収額 JPY 3,000億



# **Expect to see expansion in Japanese Domestic BNPL market size**

# **Evolution of Volume of BNPL Payments**



## **Evolution of SG&A**



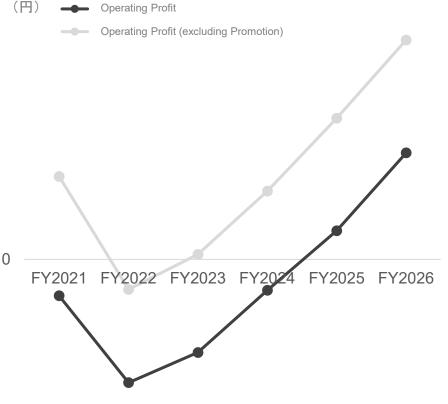
Up to 25 billion yen of forward looking investments will be made over the next 3 years to maximize gross profit

Aim to return to profitability in FY2025, although the operating loss is expected to increase in the short term due to an increase in SG&A expenses as a result of strengthening of the scout team and product development related to the offering of the new price plan etc, and entry into the BNPL business

**Maintain a strong financial base** with approximately 24 billion JPY in cash and deposits and 15.1billion in net assets as of December 31, 2022

# Expected SG&A(Note1) (円) Promotional Expense Personnel Expense Remuneration and Outsourcing expenses Other Expense FY2021 FY2022 FY2023 FY2024

## **Expected Operating Profit**



# **Policies for FY2022**



	✓ Continue to focus on the BASE business and continue to make upfront investments with the aim of medium- to long-term profit growth rather than short-term profits
Consolidated	✓ Increase in operating loss expected in the short term due to an increase in SG&A expenses resulting from the strengthening of recruiting activities and outsourcing expenses for product development and scout teams in connection with the new price plan for "BASE" and entry into the BNPL market.
	✓ Strengthened governance by reviewing the composition of the Board of Director
	✓ Formulation of long-term strategy for ESG management
	✓ Aim for sustainable growth in the medium to long term despite difficulties in calculating appropriate figures due the introduction of a new price plan, and the impact of COVID-19 etc, resulting in no disclosure of the full year earnings forecast
BASE	✓ Scheduled offering of a monthly-fee based pricing plan in April
	✓ New establishment of scout team for the acquisition of large-scale shops
	✓ Promotional expenses to be controlled to focus on cost efficiency
	✓ Further enhancements in competitive functions for beginners, and expansion functions for large scale shops
Pay ID	✓ Strengthening product development hiring for BNPL, with a protype completion by the end of the year
	✓ Focusing on increasing the number of new and repeat purchasers of "BASE" shops through quick payment functions using SMS authentication and point issuing functions
	✓ Improving the support system for existing large-scale merchants
PAY.JP	✓ Provide anti-fraud settlement functions to promote new merchant acquisition and continued use
	✓ Aiming for full-scale launch of "PAY.JP Platform" for platform operators
	✓ Begin preparations for the provision of new payment methods
Other (Finance)	✓ BASE BANK, Inc absorption merger by BASE, Inc (effective date January 1,2022)
	✓ Start developing functions that will contribute to improving the take rate of the BASE business in the medium

term

### Policies for FY2022



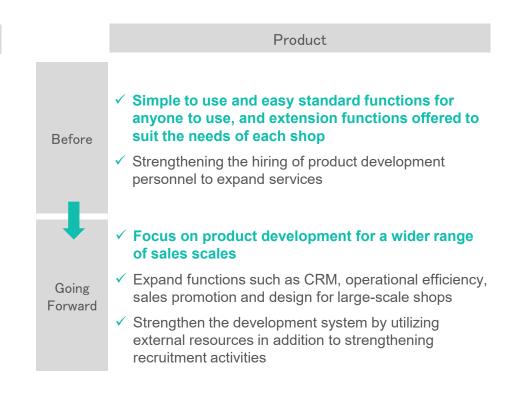
In sales and marketing, advertising expenses to curb by improving the efficiency of marketing, while personnel and outsourcing expenses for scout teams etc to increase

In product development, personnel and outsourcing to increase due to the strengthening of recruitment activities for product personnel and the use of external resources with the aim of catering to a wider range of shop scales

#### **Sales & Marketing Policies**

#### Sales Marketing ✓ Improve brand recognition and acquisition through Before √ No sales advertisements ✓ Coupon measures etc. for sales promotion Offering of new price "top of mind" brand plan recognition to be ✓ Utilize external resources maintained Going to newly establish a 20 ✓ Efficient marketing to Forward person scout team cut costs and invest in √ Aim at 300+ large-scale scout teams for new shops acquisition in the large shop acquisition first year

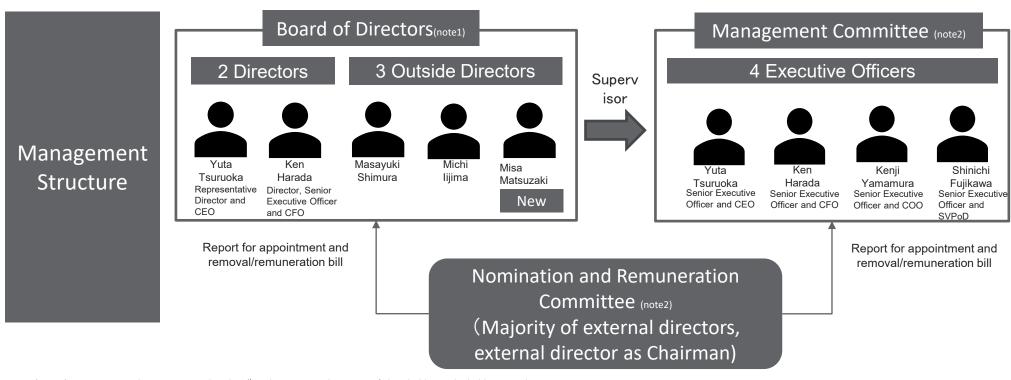
## **Product Development Policies**



## Strengthen Governance to Enhance Corporate Value over the Medium-Long Term



- Strengthen the supervisory function of the Board of Directors by appointing a majority
  of outside directors (two internal directors and three outside directors)(note1)
- Improve fairness and transparency of the process of selecting and dismissing management by appointing an outside director as the chairman of the Nomination and Compensation Committee(note2)



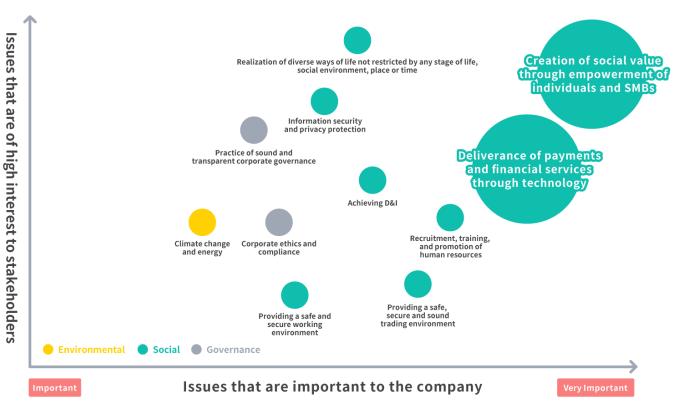
(Note1) Directors are subject to approval at the 9<sup>th</sup> Ordinary General Meeting of Shareholders to be held on March 23, 2022

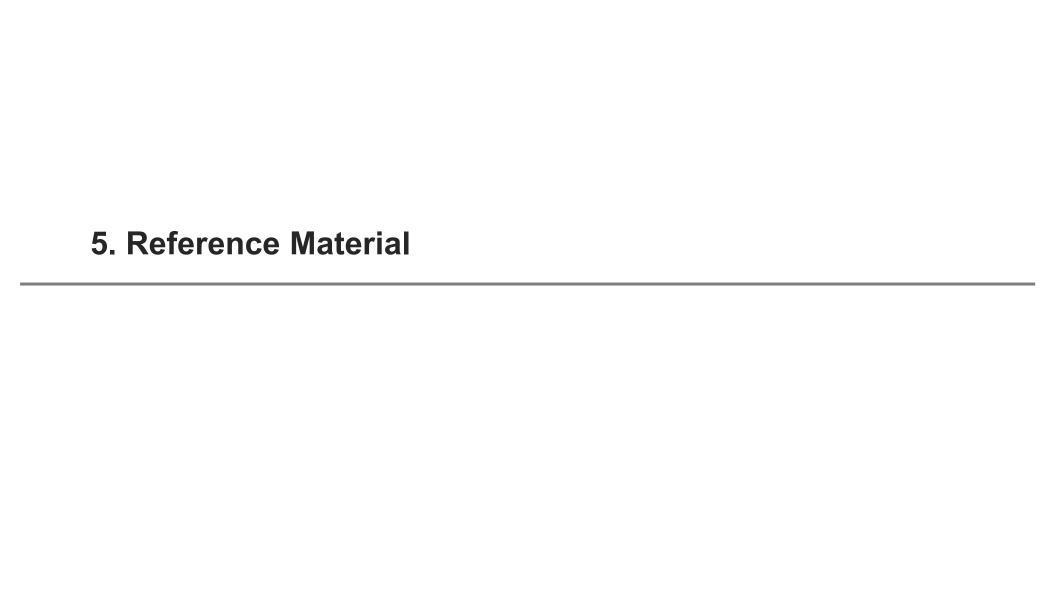
## Initiatives for Realizing a Sustainable Society



Formulation of basic sustainability goals and identification of materiality issues Aiming to create a society in which all people can play an active role by enhancing accessibility to payment and finance se

## Materiality Map (note2)





# **Management (Senior Executive Officers)**





#### Yuta Tsuruoka (Senior executive officer and CEO)

Born in 1989. After experiencing back-end programming and direction of several Internet services when he was in university, he established BASE, Inc. in December 2012 at the age of 22. Based on its mission of "Payment to the People, Power to the People." the company has developed a business focusing on the simplification of settlement and operates "BASE," one of Japan's largest e-commerce platforms. He also serves as the CEO and Representative Director of BASE BANK, Inc., a wholly owned subsidiary of BASE, that engages in the financial business.



#### Shinichi Fujikawa (Senior executive officer and SVP of Development)

After working at an FA equipment manufacturer and a Web production venture, he joined GMO Pepabo in 2006. In 2007, he independently began developing and operating a Twitter Web service client "movatwi" for mobile devices. He established Sousousha in 2010 and served as President and Representative Director until April 2012. He was appointed as CTO of our company in August 2014. In January 2018, he completed the doctoral course of the Graduate School of Media Design, Keio University. In July 2019, he resigned as CTO of our company and was appointed as EVP of Development. In March 2021, he was appointed as Senior Executive Officer of our company.



#### Ken Harada (Senior executive officer and CFO)

After graduating from School of Commerce, Waseda University, he was in charge of accounting and finance at a major general contractor from 2000. After that, he was in charge of operations such as accounting manager and management planning at mixi, Inc. from 2007, and joined FreakOut, inc. as a management manager in 2013, and conducted its IPO in June 2014. After the IPO, he oversaw and was in charge of overall accounting and finance, corporate planning, and IR operations. He joined our company as CFO in June 2015 and was appointed as Director and CFO of our company in February 2016. He oversees overall corporate operations. In March 2021, he was appointed as Senior Executive Officer of our company.



#### Kenji Yamamura (Senior executive officer and COO)

After graduating from Ritsumeikan University, he worked at a food company and joined Recruit Co., Ltd. in 2004. He served as a business planning member and manager in the learning business, group purchase service "Ponpare," CS promotion, EC business promotion office, "Air cashier," etc. He joined our company in January 2017. He promoted "BASE" e-commerce platform business and strengthened the organizational structure, and was appointed as Director and COO of our company in June 2018. In March 2021, he was appointed as Senior Executive Officer of our company.



## **Results for Fiscal Year Ending December 2021**



GMV (Order) came below the lower range of the forecast

Net sales was within forecast range, despite the take rate below forecast as GMV (Payment) was within the forecast range

Gross profit margin came below forecast, resulting in gross profit on sales below forecast range

(Million Yen)	FY2021 Results	FY2020 Results	YoY	FY2021 Forecast	Achievement Rate <sub>(note)</sub>
GMV (Orders)	113,773	95,296	+19.4%	115,000 ~125,000	98.9%
GMV (Payment)	106,607	87,717	+21.5%	103,500 ~112,500	103.0%
Net sales	8,420	7,321	+15.0%	8,350 <b>~</b> 9,100	100.8%
Take rate	7.9%	8.3%	-	8.1%	-
Gross profit on sales	5,417	4,872	+11.2%	5,450 ~5,950	99.0%
GMV (settlement base) rate	5.1%	5.6%	-	5.3%	-
Gross profit rate	64.3%	66.6%	-	65.3%	-

# **Results for Fiscal Year Ending December 2021**



### GMV<sub>(note)</sub>, net sales, and gross profit on sales were all above the forecast range

(Million Yen)	FY2021 Results	FY2020 Results	YoY	FY2021 Forecast	Achievement Rate (note2)
GMV	55,271	36,069	+53.2%	52,600 <b>~</b> 54,000	105.1%
Net sales	1,448	939	+54.2%	1,370 ~1,406	105.7%
Take rate	2.6%	2.6%	-	2.6%	-
Gross profit on sales	144	92	+56.1%	134 ~138	107.5%
GMV ratio	0.3%	0.3%	-	0.3%	-
Gross profit rate	9.9%	9.8%	-	9.8%	-



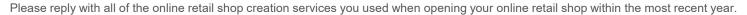
#### **Unique Business Model to Empower Individuals and SMBs**

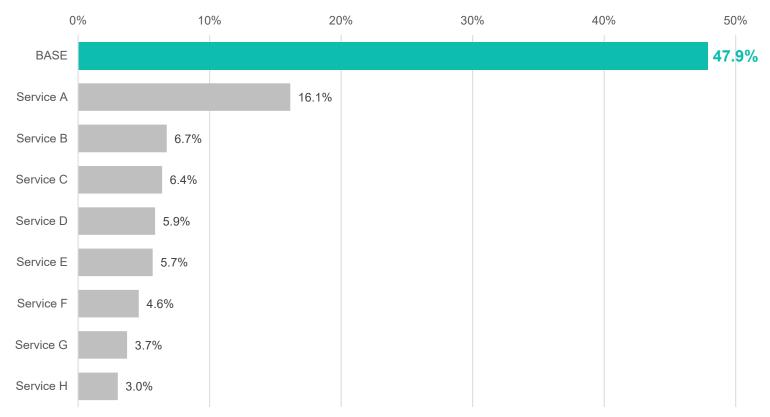


Incurring cost from the initial stage when products don't sell is a risk for SMBs.

The strengths of our services that it is easy to set up an e-commerce site and introduce a payment function, and that initial and monthly costs are free of charge, are a major differentiators from similar services.

#### Survey on actual use of our cart-style online retail shop creation service (Feb 2021)



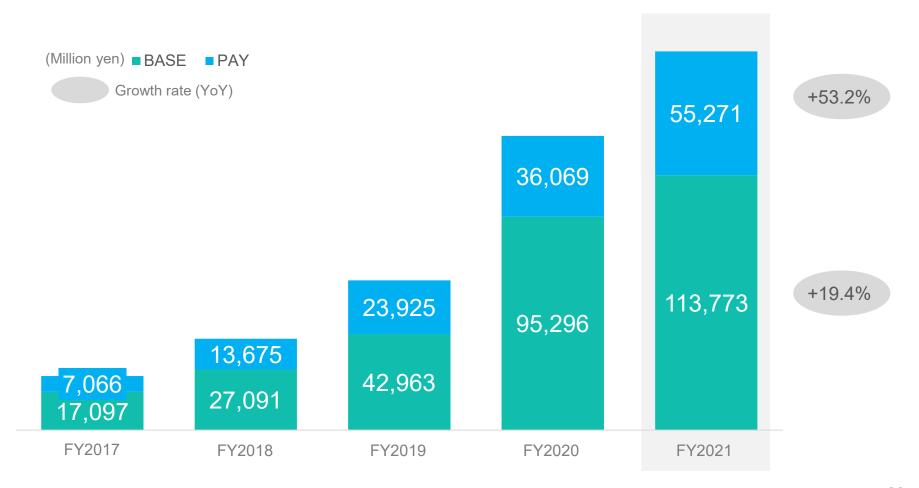


<sup>\*</sup> Research from Macromill, Inc. (actual results from Feb 2021)

#### **Full-Year - Trends in GMV**



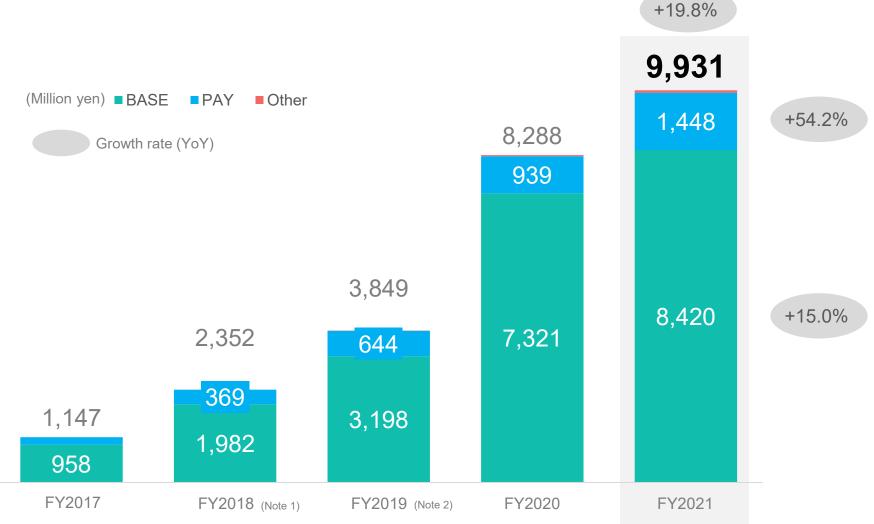
GMV (Note1) **continued growth at +19.4%** despite a spike in previous year GMV due to COVID-19 GMV(Note1) grew significantly at **+53.2%** YoY owing to continued growth by existing merchants, and additional increases by new merchants



#### **Full-Year - Trends in Sales**



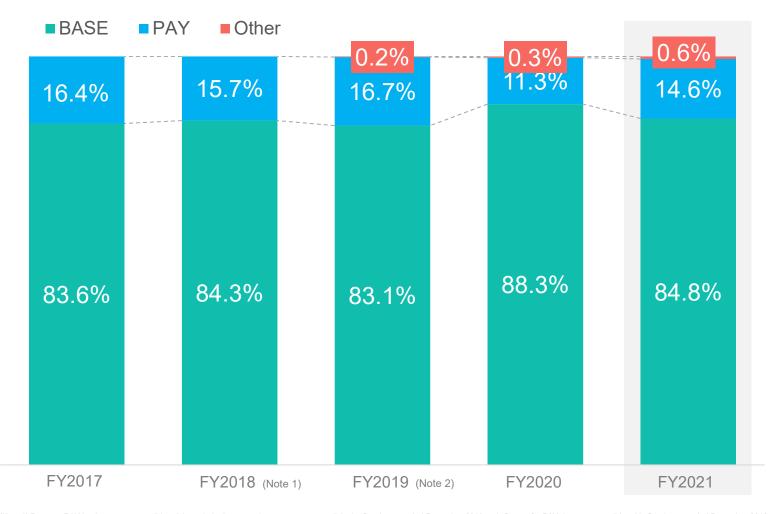
Consolidated net sales increased **+19.8%** YoY owing to increases in both BASE and PAY business GMV



## **Full-Year - Trends in Ratio of Net Sales by Business**



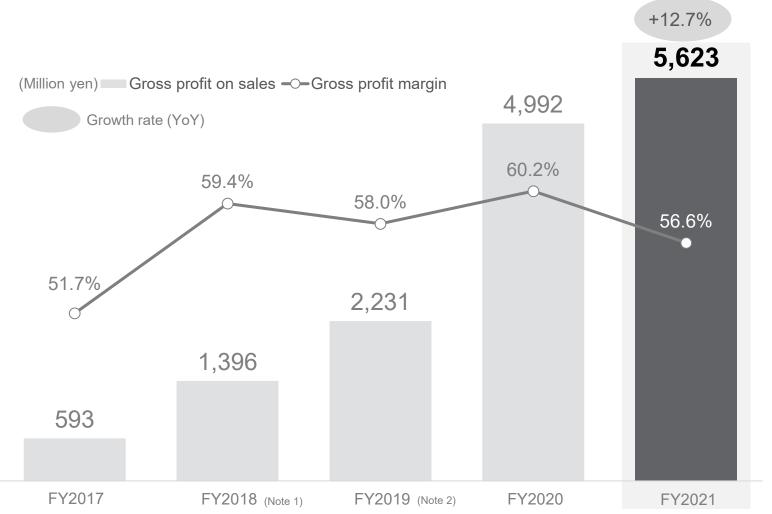
Ratio of the BASE business decreased YoY as a result of increase in net sales of the PAY business



#### **Full-Year - Trends in Gross Profit**



Gross profit on sales increased by **+12.7%** YoY mainly driven by the increase in BASE business GMV Gross profit margin decreased due to a decrease in the net sales ratio of the BASE business



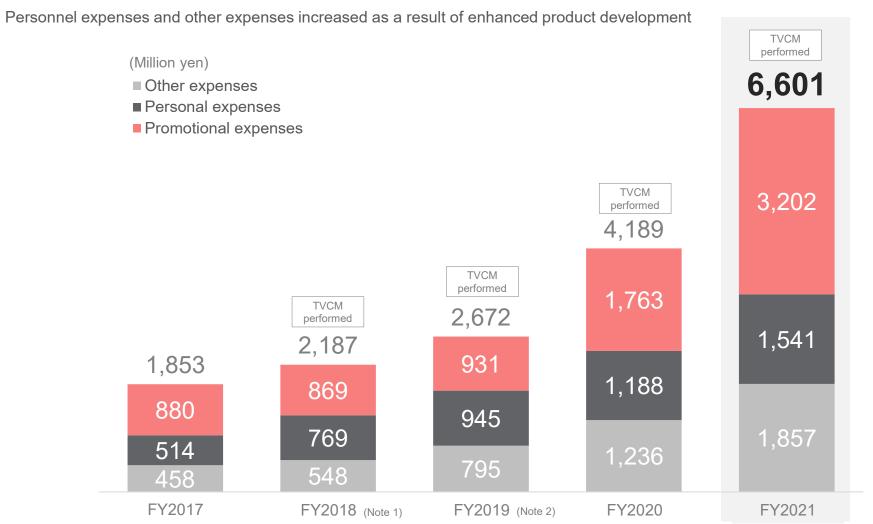
(Note 1) Because PAY business was consolidated through the incorporation-type company split in the fiscal year ended December 2018, only figures for PAY, Inc. are consolidated in fiscal year ended December 2018 while non-consolidated figures are shown in the fiscal year ended December 2017 and before.

## **Full-Year - Trends in SG&A Expenses**



SG&A increased by **+2,412 million yen YoY (+56.7%)** due to increases in promotional expenses

Promotional expenses increased by **+1,438 million yen YoY (+81.6%)** aimed at forward-looking investments for sustainable growth for the BASE business

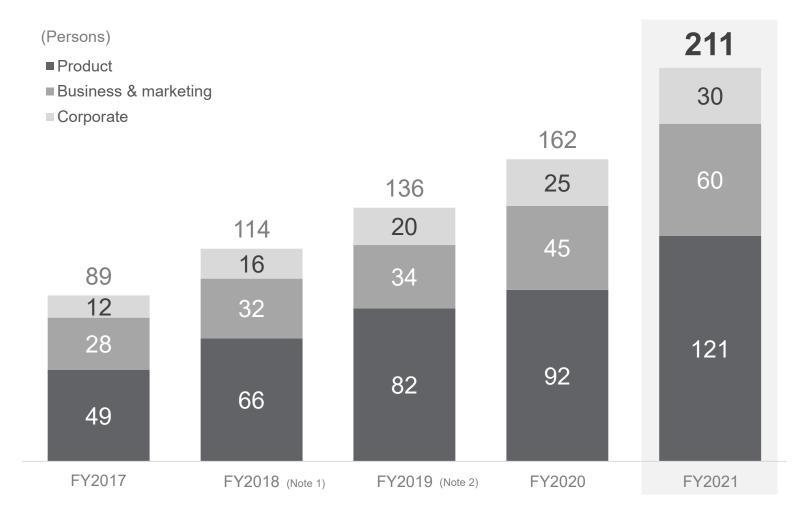


(Note 1) Because PAY business was consolidated through the incorporation-type company split in the fiscal year ended December 2018, only figures for PAY, Inc. are consolidated in fiscal year ended December 2018 while non-consolidated figures are shown in the fiscal year ended December 2017 and before.

## **Full-Year - Trends in The Number of Employees**



Number of employees increased by **+49 persons YoY (+30.2%)** as a result of increase in product development personnel aimed at service expansion

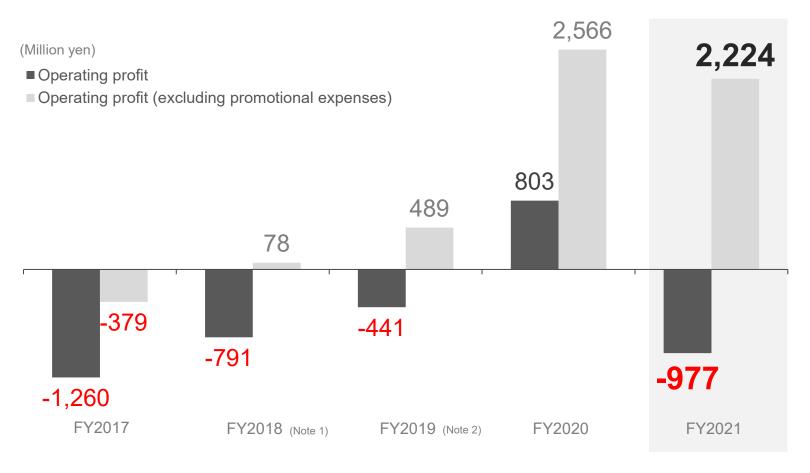


## **Full-Year - Trends in Operating Profit**



Operating profit was **-977 million yen** (previous full year was **+803 million yen**) as a result of increases in promotional expenses resulting in an increase in SG&A

Decrease in operating profit (excluding promotional expenses) due to increases in personnel expenses and other expenses for the recruitment in the BASE business

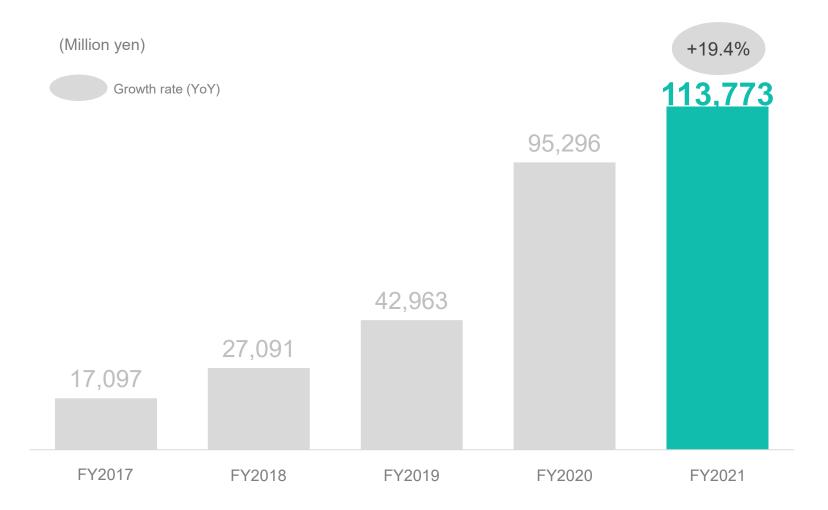




#### **Full-Year - Trends in GMV**



GMV (Note1) **continued growth at +19.4%** despite a spike in previous year GMV due to COVID-19





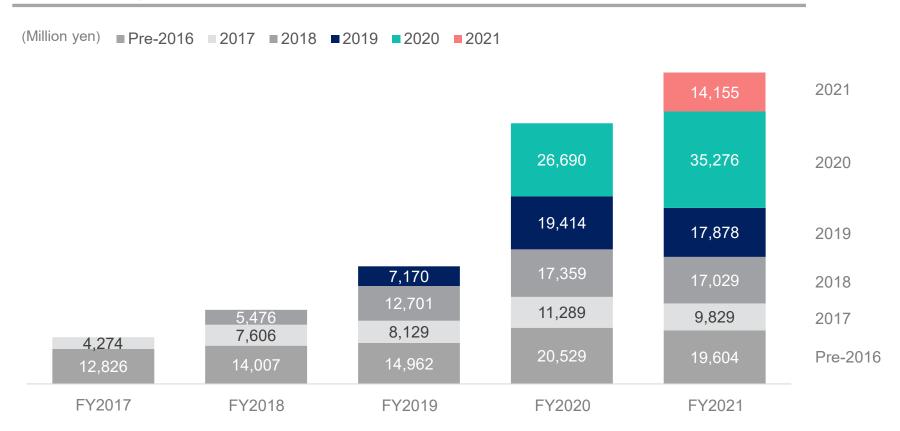
#### **Full-Year - Trends in GMV**



Shops registered prior to 2020 continues high level GMV owing to growth by shops opening during the COVID-19 pandemic

New shops opened in 2021 contributed to increased GMV

#### **GMV** trend (By Year of Establishment)



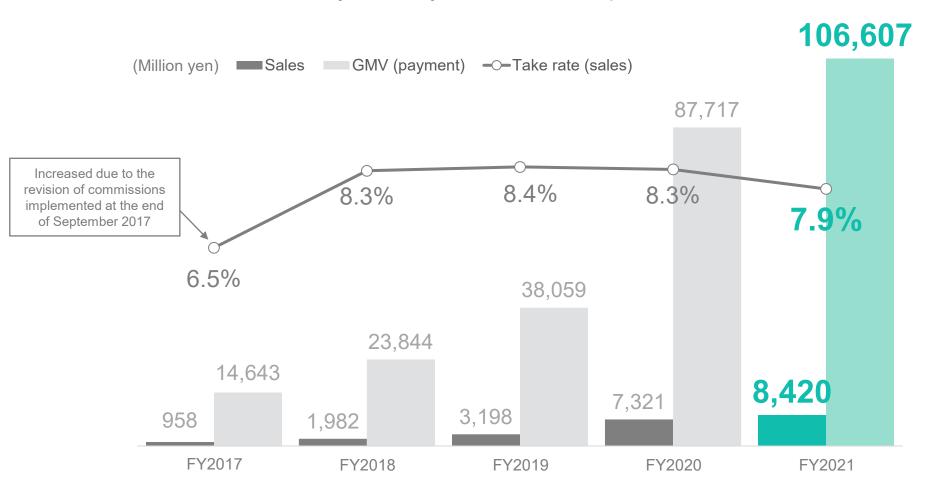


## Full-Year - Trends in GMV, Take Rate and Net Sales



GMV (Payment amount) (note1) increased by +21.5% YoY

Take rate decreased YoY mainly driven by decreases in the purchasers' commission



(Note1) Of the total amount of orders (GMV based on the order date), GMV (payment amount) is the amount that has been paid, and is recorded in the month of payment date. There is monthly time lag from order to settlement because the order date and settlement date are different. Also, the amount of GMV is different from the order amount (GMV based on the order date) because the amount that has not been paid due to cancellation is not included in GMV (payment amount)

(Note2) No purchasers' commissions are charged for credit card payment, bank transfer, and Paypal, but 300 yen of additional commissions are charged to purchasers for convenience store payment, deferred payment, and carrier payment. Accordingly, the lower the payment ratio of convenience store payment, deferred payment, and carrier payment, the lower the take rate.

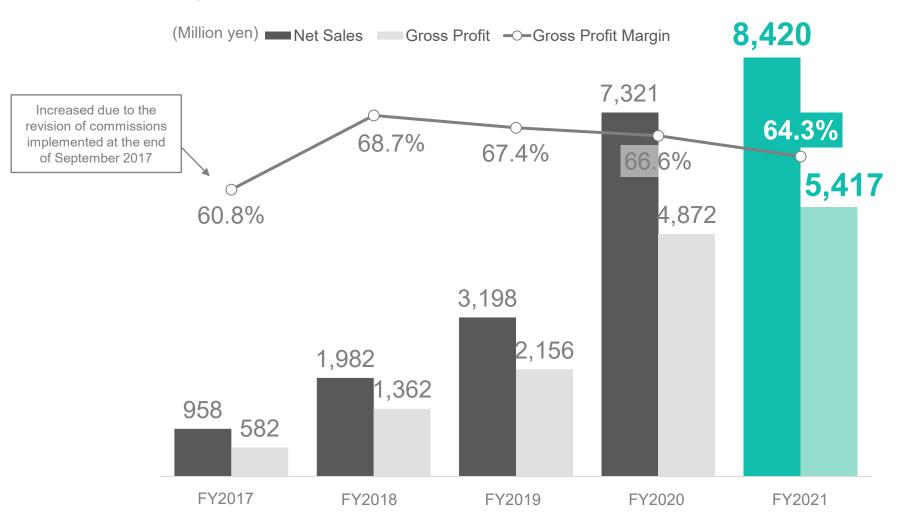


## Full-Year - Trends in Net Sales and Gross Profit



Net sales and gross profit on sales increased by **+15.0**% and **+11.2**% respectively as a result of GMV increases

Gross profit margin decreased YoY due to decreases in the take rate



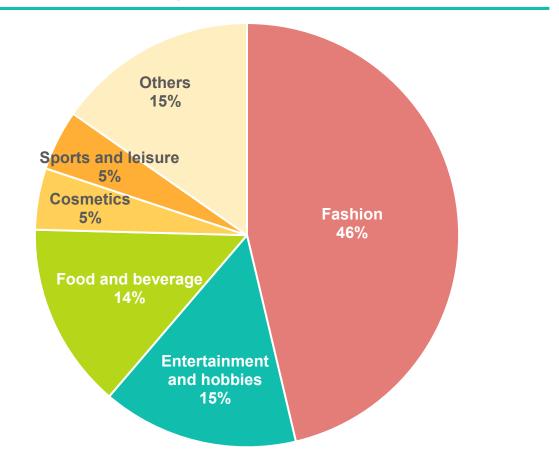


# **Full-Year - Trends in Net Sales and Gross Profit**



Wide variety of products sold with fashion being the main category

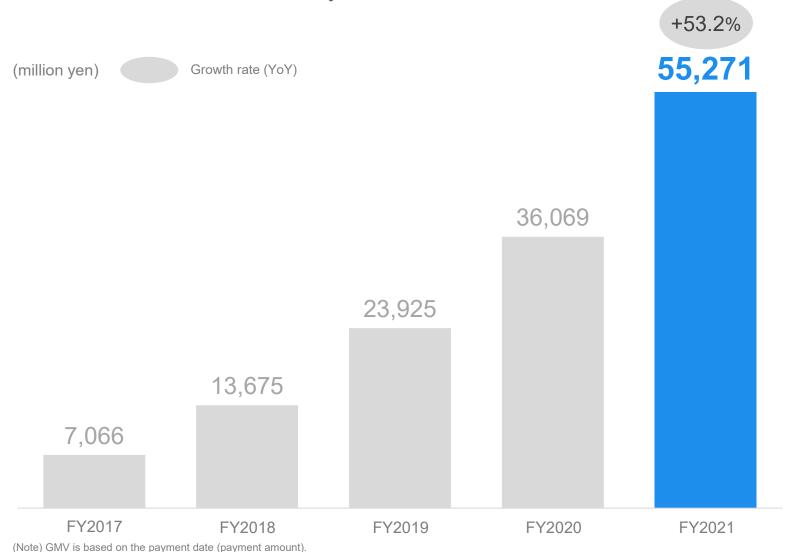
#### Ratio of Product Categories in GMV<sub>(Note)</sub>



#### **Full-Year - Trends in GMV**



GMV<sub>(Note1)</sub> grew significantly at **+53.2%** YoY owing to continued growth by existing merchants, and additional increases by new merchants

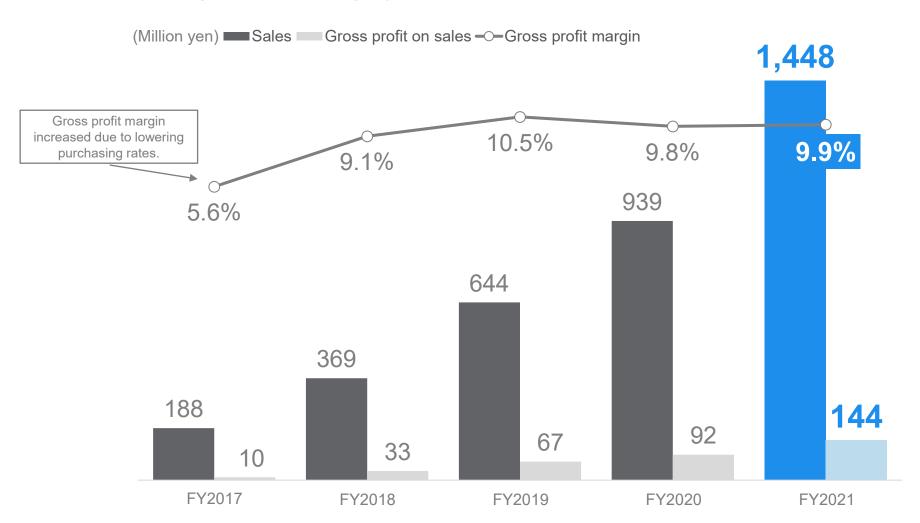


## Full-Year - Trends in Net sales and gross profit



Net sales and gross profit on sales increased by **+54.2%** and **+56.1%** respectively as a result of increase in GMV

Gross profit margin increased slightly YoY



# **Profit and Loss Statement (By Segment)**



(Million yen)		FY2019		FY2020			FY2021						
(	(		2Q	3Q	4Q	1Q	2Q	3Q	4Q	1Q	2Q	3Q	4Q
	BASE	643	752	871	931	933	2,342	2,061	1,983	1,944	2,082	2,087	2,306
Sales	PAY	120	169	170	183	184	207	247	299	286	353	384	424
	Others	0	0	1	3	6	7	6	7	7	10	20	23
	BASE	437	508	590	620	624	1,580	1,362	1,305	1,280	1,330	1,329	1,477
Gross profit on sales	PAY	12	18	17	19	18	21	24	28	29	34	38	42
	Others	0	0	1	3	6	7	6	7	7	10	20	23
	BASE	-108	144	-71	-81	56	718	601	-264	102	-207	-167	-431
Segment	PAY	-43	-31	-28	-24	-25	-26	-19	-19	-18	-17	-6	3
profit	Others	-15	-12	-11	-14	-10	-13	-6	-14	-15	-18	-12	-5
	Corporate expenses	-34	-32	-33	-41	-47	-38	-40	-44	-54	-41	-33	-52
Operating profits	Entire company	-203	67	-144	-161	-28	640	534	-343	13	-283	-220	-487



## **KPI trends in the BASE business**



Year	Month	Quarterly GMV (million yen) <sub>(Note1)</sub>	Monthly GMV (million yen)	Number of shops	Monthly GMV per shops (yen)	Quarterly GMV (Settlement amount) (million yen) (Note2)
2018	March	5,163	1,721	17,532	98,167	4,534
	June	5,947	1,982	19,326	102,589	5,225
	September	7,219	2,406	21,216	113,426	6,228
	December	8,760	2,920	23,183	125,968	7,856
2019	March	9,007	3,002	24,770	121,218	7,792
	June	10,480	3,493	26,071	134,001	9,217
	September	11,263	3,754	27,811	135,000	10,049
	December	12,211	4,070	28,537	142,638	11,000
2020	March	12,532	4,177	30,658	136,262	10,983
	June	31,071	10,357	49,715	208,330	27,582
	September	25,390	8,463	50,553	167,417	24,661
	December	26,302	8,767	51,558	170,051	24,488
2021	March	25,739	8,579	54,742	156,734	23,956
	June	28,132	9,377	58,833	159,392	26,308
	September	28,175	9,391	60,856	154,329	26,476
	December	31,725	10,575	62,049	170,431	29,865

# **KPI** trends in the PAY business



year	month	Quarterly GMV (million yen)		
2018	March	2,703		
	June	3,175		
	September	3,704		
	December	4,092		
2019	March	4,430		
	June	6,244		
	September	6,324		
	December	6,926		
2020	March	7,018		
	June	7,820		
	September	9,422		
	December	11,808		
2021	March	10,837		
	June	13,446		
	September	14,693		
	December	16,297		

# **Ratio of Dilutive Shares**



		FY2021
SO	Beginning balance	7,196,000
	Granted	0
	Exercised	-1,778,000
	Renounced	-84,000
	Ending balance	5,334,000
Number of soutstanding		111,500,749
Ratio of dilu	itive shares	4.8%

## **Handling of these Materials**



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