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Shinsei Bank, Limited **Corporate Governance Report**

Last Update: February 14th, 2022

Shinsei Bank, Limited

President and CEO Katsuya Kawashima

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Group Investor Relations & Corporate Communications Division

Securities Code: 8303

<https://www.shinseibank.com>

The corporate governance of Shinsei Bank, Limited (the “Bank”) is described below.

I. Basic Views on Corporate Governance, Capital Structure, Corporate Profile and Other Basic Information

1. Basic Views

The Bank recognizes that enhancing corporate governance is one of the highest priorities to achieve our management principles, and has established a corporate governance framework as a “Company with an Audit & Supervisory Board”. This model aims to ensure appropriate managerial decision-making and business implementation in order to establish a corporate governance framework with sufficient organizational checking functions. We aim to achieve this through the following two key actions:

- 1) Setting the broad direction of corporate strategy and establishing an environment where appropriate risk-taking by the senior management is supported through decision-making by Board of Directors, the highest managerial decision-making body, on important corporate business execution matters, such as basic management policies including mid-term management plans and annual plans; and
- 2) Assigning Audit & Supervisory Board Members and an Audit & Supervisory Board those are independent of the Board of Directors auditing duties that include auditing of the Board of Directors.

The Bank approves of the “Corporate Governance Code” applicable to listed companies in Japan which came into effect in June 2015, in that we seek to adequately practice the Code for effective corporate governance in pursuit of sustainable growth and increasing corporate value over the mid-to long-term, and thereby contribute to the development and success of stakeholders and the Japanese economy as a whole. The Bank intends to enhance corporate governance in line with the basic policies outlined below for the respective general principles.

Basic guidelines on corporate governance

- (1) The Bank fully recognizes that without an appropriate cooperation with stakeholders including shareholders and investors, it would be difficult to achieve sustainable growth and shareholders are the primary starting point for corporate governance discipline. The Bank takes appropriate measures to fully secure shareholder rights and develop an environment in which shareholders can exercise their rights appropriately and effectively. In addition, the Bank enhances to secure effective equal treatment of shareholders.

- (2) The Bank fully recognizes that our sustainable growth and the creation of mid- to long-term corporate value are brought about as a result of the provision of resources and contributions made by a range of shareholders, including employees, customers and local communities. As such, the Bank endeavors to appropriately cooperate with these stakeholders.
- (3) The Bank seeks actively to disclose various information regarding its management in order to increase transparency of management, to obtain accurate understanding on our management status and policies from customers, investors and stakeholders, and to widely receive an appropriate evaluation from society. The Bank aims to provide voluntary, timely and continuous disclosure in a fair and effective manner in terms of information not only those in compliance with the relevant laws and regulations but also additional information that does not fall under the Timely Disclosure Rules in order to meet needs from customers, stakeholders and investors. The Bank endeavors to engage in constructive dialogue with shareholders even outside the general shareholder meeting and to work for developing a balanced understanding of the positions of shareholders and other stakeholders and acting accordingly.

[Reasons for Not Implementing the Respective Principles of the Corporate Governance Code]

We implement each of the Principles of the Corporate Governance Code.

[Disclosure Based on the Principles of the Corporate Governance Code]

Please refer to the "Policies for Initiatives Concerning the 'Corporate Governance Code'" for initiatives and policies for each principle of the Code;

Policies for Initiatives Concerning the "Corporate Governance Code"

https://www.shinseibank.com/corporate/en/policy/governance/pdf/governance_code_e.pdf

(Principle 1.4 Cross-Shareholdings)

(1) Policy for reducing cross-shareholdings

The Bank deems investment shares with the objective other than purely financial as cross-shareholdings, which in principle excludes shares that are strategically held due to a new business or a new business partnership. Under such policy, for listed shares considered necessary to be acquired or held in view of the respective business status including the need to maintain or strengthen business relations, the Bank verifies the appropriateness of acquiring and holding the shares according to predefined procedures, and discloses in the securities report the individual name, number, the amount booked on the balance sheet, and the objective of the shares as specific investment shares.

A new cross-shareholding is approved at the Group Executive Committee if it is for a new business or business partnership and by a panel consisting of the Head of Executive Officer in charge of transaction, Head of Credit Risk Management, and Chief Officer of Group Planning and Finance if it is for other purposes. A cross-shareholding related to an important new business or business partnership is approved at the Board.

(2) Verification of the significance and economic rationale of cross-shareholdings

The cross-shares held are regularly reported to the internal committee responsible for risk judgment of the transactions to verify medium- to long-term economic rationale and future outlook based on the expected return and risks are to discuss the significance and policy of the cross-shareholding. The results of the discussions are regularly reported to the Board. Based on reports from the executive side, the Board verifies the appropriateness of cross-shareholding of individual stocks from perspectives including whether the cross-shareholding is in line with the Bank's strategy and whether the benefit gained from the holding should be prioritized even considering risks of the holding, and requests the executive side to take appropriate actions when necessary. Specifically, for all listed stocks it holds, the Bank defines its policy including decreasing the cross-shareholding

and confirms the implementation status of the policy annually after the business section in charge of the transaction, risk management section, and planning and finance section examine the purpose of cross-shareholding, finance and risk statuses, statuses of transactions with the counterparty and earnings from the transactions, unrealized gains and losses, and other indirect advantages that can be gained by conducting comprehensive transactions with the counterparty.

(3) Criteria for exercising voting rights

In exercising voting rights as to cross-shareholdings, the Bank judges as basic criteria whether to exercise the rights or not through internal procedures, whether the cross-share contributes to the improvement of long-term share value, whether the exercising incurs a disadvantage, whether the exercising damages the significance of the cross-shareholding when it is due to a new business or a new business partnership, and whether the cross-shareholding has been fully explained as needed.

(Principle 1.7 Related Party Transactions)

Concerning transactions with related parties including Directors, the Bank Group has an established process to consider the transaction according to the Bank Rules, mainly in light of the conflicts of interest with the Bank and the fairness of the transaction, and if needed, obtain the approval of the Board of Directors upon deliberating the conflicts of interest and the fairness of the transaction at the Special Transaction Review Committee where Audit & Supervisory Board Members (Full-time) are present. The Bank implements regulation as Bank Rules pertaining to the transaction with major shareholders of the Bank, in order to ensure independence required by the Bank Law in the relationship with major shareholders, based on the Bank Rules, the Bank has also established process to seek the judgment of the Board when a transaction that may cause conflict of interest is to be conducted. For transactions with related parties including Directors and with major shareholders of the Bank approved by the Board, the Bank will organize a system to secure the profits of the stakeholders based on objective judgment, including reports of important facts concerning the transactions to the Board following the initiation of the transactions, regular monitoring of the transactions by the Special Transaction Review Committee, and ensuring an appropriate monitoring framework by seeking the Board's judgment when necessary.

(Supplementary Principle 2.4.1)

■ The Bank Group believes that securing diverse viewpoints and values and having them co-exist organically through sound conflict and fusion, i.e., realizing diversity and inclusion, will create new value, ensure sustainable growth and management principles of the Group and become the source of the Group's competitiveness.

- With healthy management and wellbeing as bases, the Group is working on nurturing organizational culture and on creating a work environment where each employee views differences in attributes such as gender, age and nationality, disability, sexual orientation, and gender identity and differences in career, strengths and characteristics positively and plays an active part in the organization.

- For promoting diversity and inclusion, we established the Diversity Promotion Department in the Group Human Resources Division and the Group Committee to Promote the Active Participation of Women chaired by the heads of business sections to enhance the effectiveness of the Group's initiatives for promoting women's taking active roles. Since FY2020 we have also included diversity promotion in the performance targets for managers to promote initiatives in line with each section. Furthermore, the President agreed with the declaration on action by a "Group of Male Leaders who will Create a Society in which Women Shine" and "Women's Empowerment Principles" ("WEPs") to demonstrate our stance.

- The Group focuses on the diversity of its core human resources engaging in important decision making. For promoting active participation of women, we have set and publish targets for the ratio of female managers (section managers and above) for each group and each company. For foreign nationals and mid-career hires we have not set specific targets since mid-career hires exceed 50% of total employees and represent 60% of managers, and both foreign nationals and mid-career hires play an active part in the Group as core human resources with no difference as new-graduates. In hiring new-graduates, we have established an overseas student course so that foreign nationals

whose mother language is not Japanese are not disadvantaged. In addition to hiring mid-careers, we are also actively rehiring human resources who have gained experience in different culture after leaving the Group, and have improved their knowledge and skills, and deepened new knowledge. We have also established an alumni association to maintain connection with retired employees.

- We are organizing a next-generation human resource development program to develop diverse human resources that will assume next-generation management. We also accept employees' engaging in side business to encourage our diverse human resources to develop their skills, expand outside networks, broaden their view and expand their experience.

- We are promoting development of structures for providing diverse workstyles to employees including working from home so that personnel with diverse backgrounds can work without time and physical 11 constraints regardless of their life state or life events.

- The status of ensuring the diversity of the Group through these initiatives, including the ratio of female managers, the number and the ratio of mid-career hires and the number of re-employed employees is regularly updated on our website and in the Integrated Report etc.

(Principle 2.6 Roles of Corporate Pension Funds as Asset Owners)

The Bank has adopted a defined benefit corporate pension plan, and conducts asset management aiming to secure needed total profits for a long period of time in order to ensure future pension payment to plan-holders and pensioners. In order to achieve this, the Bank responds as follows based on the Ministry of Health, Labor and Welfare's "Guidelines for the Roles and Responsibilities of Asset Managers Related to Defined Benefit Corporate Pension" so that the Bank can demonstrate its functions expected as the asset owner.

The Bank has established the Pension Asset Investment and Management Committee consisting of experts of financial market trends, risk management, and pension plans to establish and review the basic policy and guidelines for asset management and allocation of policy assets.

The Pension Asset Investment and Management Committee selects asset managers and funds based on our asset management target and policy asset allocation. We have selected asset managers that have declared acceptance of the Stewardship Code and conducts quantitative and qualitative evaluation of these asset managers on a quarterly basis. In considering its basic policy, etc. for asset management, the Bank has created a structure for responding in a continuous and appropriate manner from the expertise, credibility, and conflict of interest perspectives by using asset management consultants and pension (asset management) master trustees/trust banks. Management and performance status of pension assets are periodically reported to the Management Development Committee, which reviews important matters relating to human resources and labor issues.

(Principle 3.1 Full Disclosure)

The Bank Group proactively provides the information listed below in order to enhance transparency and fairness in decision-making and ensure effective corporate governance. In doing so, we seek to make the provided information carry high added value for the user.

(1) Management principles and management plan

The Bank Group presents the objectives of the Group and defines our management principles which are positioned as the pillars of our future business operations, as well as establishing management strategies which stipulate pursuing growth through value co-creation and enhancing and leveraging organizational capabilities as basic policies. The Bank's progress in the implementation will be regularly disclosed in the Integrated Report, etc.

(2) Basic views and guidelines on corporate governance

The Bank's basic views and guidelines based on the five principles of the Corporate Governance Code are stated under "1. Basic views on corporate governance" and "Basic guidelines on corporate governance."

(3) Board of Directors' policies and procedures in determining the remuneration of the senior management and Directors

The remuneration of the Directors is deliberated at the Nomination and Compensation Committee

and determined by the Board on the premise of the contents of the Revitalization Plan and within the total remuneration determined at the general meeting of shareholders. The remuneration of the Directors is determined based on the policy on the ratios and the amount of each type of remuneration, which is determined by the Board of Directors taking into consideration the recommendation of the Nomination and Compensation Committee.

The remuneration of Executive Officers and Group Headquarters Officers including Executive Directors is decided based on the following policy.

- Appropriate incentives are provided in order to advance the Group's business and realize the mid-to long-term Group management principles.
- Reflecting the roles and responsibilities of each director and executive officer, directors and executive officers share common shareholder value by holding the Company's shares over the long term.
- The scheme will curb excessive risk-taking and contribute to ongoing sound management as a financial institution.
- Focusing on share price, the Plan incorporates a compensation system that provides incentive to further increase corporate value.

(4) Board of Directors' policies and procedures in the appointment/dismissal of the senior management and the nomination of candidates for Directors and Audit & Supervisory Board Members

The Bank's Board makes final decisions on the appointment/dismissal of the senior management and the nomination of the candidates for Directors and the Audit & Supervisory Board Members based on the Bank Rules. Details are as follows.

Executive Officers and Group Headquarters Officers: the Bank adopts the procedure with a high level of transparency to decide them from among candidates based on their evaluations and performance.

Candidates for Director: the appointment of Director is deliberated by the Nomination and Compensation Committee and determined by the Board of Directors meeting with a consideration of the Bank's size, a balance among knowledge, experience, skills and diversity.

Candidates for the Audit & Supervisory Board member: they are decided with the consent of the Audit & Supervisory Board, considering the candidates' knowledge and experience in order to accurately, fairly and effectively ensure audit business execution by the Bank's Directors.

(5) Explanations with respect to the individual appointments/dismissals and nominations based on (4) above

The Bank explains, in the reference documents of the Annual General Meeting of Shareholders, the individual appointments and nominations of the Executive Directors and nominations of candidates for Directors and Audit & Supervisory Board Members. The appointment/dismissal of representative directors has been disclosed pursuant to the timely disclosure system governed by the Stock Exchange.

(Supplementary Principle 3.1.3)

<Policies and Initiatives for Sustainability>

Information on the Bank Group's sustainability policies and initiatives are disclosed on " Principle 2.3 Sustainability Issues, Including Social and Environmental Matters," as well as the following websites and integrated reports. The Group promotes constructive dialogue (engagement) with investors and other stakeholders with making active use of this information.

Sustainability Site: <https://www.shinseibank.com/corporate/en/policy/esg/>

Integrated Report: <https://www.shinseibank.com/corporate/en/ir/arir/>

<Impact of Climate Change-Related Risks and Earning Opportunities on Business Activities and Profits>

In line with the framework of TCFD (Task Force on Climate-related Financial Disclosures) recommendations endorsed in January 2020, The Group analyzes the risks and the impacts on earnings associated with climate change. These are disclosed on the Bank's website and the Integrated Report.

<Investment in Human Capital and Intellectual Properties>

The Group regards human resources as the source of sustainable growth in the corporate value. Accordingly, to engage in human capital is our vital strategy in the sustainability management. In addition, one of the basic strategies of our Medium-Term Strategies is to execute strategies by strengthening and leveraging organizational capabilities that are the source of corporate growth. To foster an organizational culture and nurture human resources to improve the competitiveness of the Group, we have been expanding a variety of training programs, including common training such as diversity and inclusion, compliance, human rights and harassment training, and specialist training which is selectively attended according to the department to which they belong and their duties, as well as the development of team management skills and the development of leaders for managerial and managerial position candidates, in line with the careers of employees. These specific initiatives are disclosed on the Bank's website and the Integrated Report.

(Supplementary Principle 4.1.1)

The Bank's Board of Directors is constituted of two Executive Directors responsible for business operations and five Outside Directors responsible for supervising the operations and makes appropriate decisions while ensuring the objectivity and transparency of the management. Ordinary business operations excluding matters that are stipulated by laws and ordinances as decisions of the Board of Directors are delegated to the President & CEO. The Bank has also built a structure where, under the direction of the President & CEO, Executive Officers as well as Chief Officers and Senior Officers in the Group Headquarters appointed by the Board oversee sections in charge as directors in charge to realize flexible business execution. The specific scope of delegation is stipulated in the Rules of the Board of Directors and other Bank Rules.

(Principle 4.9 Independence Standards and Qualification for Independent Directors) The Bank judges the independence of the Directors considering the independence standards presented by the Tokyo Stock Exchange. Outside Directors are eventually selected by the Board of Directors, through sufficient discussions at the Nomination and Compensation Committee, from candidates who have a track record in the areas they experience, with a consideration of a balance among knowledge, experience and skills, diversity and appropriate size, from the perspective of incorporating diversified viewpoints in the Board.

(Supplementary Principle 4.10.1)

Of seven Directors, the majority, i.e., five, are Independent Outside Directors, which enables the Board to have objective and transparent discussions on the appointment of Directors and senior management and the determination of compensation for them. The Nomination and Compensation Committee including the chairperson is fully constituted of Outside Directors. The Committee discusses resolution matters of the meeting of general shareholders related to selection or dismissal of Directors, matters related to selection or dismissal of the President and matters related to compensation for Directors and replies to the Board.

(Supplementary Principle 4.11.1)

The selection of Director candidates is eventually decided by the Board of Directors meeting after thorough discussion with a consideration of a balance among knowledge, experience and skills, diversity and appropriate size after sufficient discussion at the Nomination and Compensation Committee. Inclusion of those who have a management experience at other companies is also considered when discussing candidates for Outside Directors. Furthermore, a skill matrix of Directors is created and posted on the notices of meetings of general shareholders to visualize skills needed for the Board to realize the Bank Group's management strategies, and a skill matrix of Outside Directors and Audit & Supervisory Board Members is disclosed in the Integrated Report.

Notice of GMS: <https://sp.shinseibank.com/corporate/en/stock/shareholdersmtg/>

Integrated Report: <https://www.shinseibank.com/corporate/en/ir/arir/>

(Supplementary Principle 4.11.2)

The status of the Directors and Audit & Supervisory Board Members also serving at other companies has been appropriately disclosed in the business reports. The Bank considers that the status is reasonable in terms of the time and effort needed for the Board or the Audit & Supervisory Board.

(Supplementary Principle 4.11.3)

The Bank periodically conducts the evaluations/analysis of the effectiveness of the Board as a whole in order to improve the functionality of the Board. The Bank conducted self-evaluation as follows in fiscal year 2020:

(1) Purpose: Enhance the Board of Directors' function by evaluating whether the Board has fulfilled its roles and responsibilities and by running the PDCA cycle

(2) Targets for the analysis and evaluation: Board of Directors' activities and operational and support systems for conducting the activities in an efficient and effective manner

(3) Evaluators: All participants of the Board of Directors (11 members including Directors, Audit & Supervisory Board Members, and others). The evaluation includes questions targeting Audit & Supervisory Board Members only same as last year.

(4) Analysis and evaluation items: Discussions at the Board of Directors meetings, Operation of Board of Directors meetings by the executive team, Composition and diversity, Provision of information to the Board of Directors from the executive team, Discussions at Strategy Sessions, Operation of the Strategy Sessions by the executive team, Communication, Nomination and Compensation Committee, Necessity of third party assessment on the effectiveness of the Board of Directors, and Evaluation from Audit & Supervisory Board Member, etc.

(5) Method for analysis and evaluation: Questionnaire survey by the secretariat of the Board of Directors Meetings based on the direction of the Chairman of the Meetings (with multiple responses and open-ended responses)

(6) Feedback of the survey results: Selected responses and open-ended responses were reported to the Board. The survey results are as follows.

1) Discussions at the Board of Directors meetings

Continuing for last year, it was recognized to a degree that discussions about medium-to long-term vision and business models for increasing corporate value and sustainable growth are made in a constructive manner, and that these have contributed to increasing corporate value and sustainable growth.

2) Discussions and effectiveness at Strategy Sessions

Discussions at this year's Strategy Sessions covered strategies principally on the three areas of human resources, productivity improvements and business. It was recognized to a degree that these themes were appropriate and focused on managerial issues and business models for sustainable growth. As the Sessions have been evaluated as being effective in examining the medium- to long-term business strategies of the Shinsei Bank Group, we will continue to configure appropriate themes in the future and will endeavor to make these Sessions forums of useful discussion.

3) Composition and diversity of the Board of Directors meetings

Regarding the diversity of the Board, including the gender and international background of its members, although diversity was recognized as being "appropriate" or "generally appropriate," the evaluation has confirmed that examination needs to be continued from a viewpoint of diversity in a broad sense, including skills and experience.

4) Operation of the Board of Directors meetings and Strategy Sessions, the executive team

Focus continued to be placed on improving the efficiency of the meetings through means such as selecting agenda items that do not require explanations and accepting questions about the materials before the meetings. As a result, it was recognized in this year's questionnaire results as well that the meetings had covered important agenda items and were operated in a balanced manner as exemplified by the sufficient time allocated to important reviews of agenda.

5) Provision of information to the Board of Directors from the executive team

It was confirmed through last year's questionnaire that there was room for further improvement with respect to the composition and volume of materials and explanations of agenda by the executive team. As such, following initiatives taken with those areas especially borne in mind, it was conformed that there were visible improvements in all of those areas. Additionally, as a result of also making a point of sharing information through Board of Directors meetings, Strategy Sessions and other forums, it was recognized that necessary information was shared. In addition, this year, two lectures were held with two external guest lecturers. Through this and other such forums, we intend to work toward continue endeavoring towards providing information that the Board of Directors finds highly satisfactory and useful.

6) Communication

We have confirmed that the environment surrounding the sharing of information, etc. among Outside Directors and Outside Audit & Supervisory Board Members is generally favorable. We have also confirmed the effectiveness of Executive Sessions which are comprised only of Outside Directors and Outside Audit & Supervisory Board Members. Meanwhile, while the supply of information to the Board of Directors regarding main stakeholders (shareholders, employees, etc.) was recognized as being generally adequate, we intend to work towards enhancing the content of that information, among other endeavors.

7) Nomination and Compensation Committee

The Nomination and Compensation Committee held five meetings by the end of January 2021. We have confirmed that the composition of Committee members and the frequency of the Committee meetings are appropriate and that the meetings were generally beneficial for discussing nomination and compensation related matters. We also held interviews with executive members separate of the Committee, which were highly recognized as providing good opportunities to become familiar with human resources. It is ideal to continue these interviews in the future as well.

8) Third-party evaluation on the effectiveness of Board of Directors

Responses on third-party evaluations of effectiveness generally consisted of "Considered in medium to long term" and "No need." We were able to reconfirm that current effectiveness evaluations are functioning. Note that we recognized that this item is one that we will continue to examine, though it is not one what we strongly feel necessitates implementation right away.

9) Evaluation from Audit & Supervisory Board Members

We have confirmed that Audit & Supervisory Board Members acknowledge that Directors are performing their expected responsibilities appropriately as a whole.

Based on the survey results, the overall evaluation was not very different from last year, but it was successfully confirmed that scores in general were on the high side and that the degree of satisfaction for items that were cited as requiring review and improvement in the prior evaluation also increased. We therefore have concluded that efficient meeting operation led to securing time for important discussions. We have also received suggestions and opinions on meetings and their operation and intend to examine and will address those areas while simultaneously verifying the intentions of the Board of Directors and examine and respond to challenges in order to enhance the effectiveness and functions of the Board.

(Supplementary Principle 4.14.2)

The Directors and Audit & Supervisory Board Members in the Bank have sufficient expertise. Furthermore, the Bank provides and arranges opportunities as well as provides financial support, to Directors and Audit & Supervisory Board Members to acquire knowledge, etc. necessary for the performance of their duties.

(Principle 5.1 Policy for Constructive Dialogue with Shareholders) The Bank endeavors to proactively create opportunities to have dialogues with market players including investors, analysts, and the Bank's shareholders concerning matters that contribute to sustainable growth and increased corporate value over the mid- to long-term. The Group Investor Relations & Corporate Communications Division is enhancing an organizational structure to lay the groundwork through repeated pre-meetings with as many market players as possible to help them gain a better understanding of the Bank's management policies and financial status, for achieving more opportunities for dialogues between the senior management and market players concerning increased corporate value over the mid- to long-term.

The Bank holds the "IR/SR Policy" which demonstrates the Bank's intention of utilizing Investor Relations (IR)/Shareholders Relations (SR) as an important management tool for sustainable corporate value improvement in a mid-long term perspective and constructively engaging with market players.

Also please refer to "IR Activities" of this report for more details, including the structural development for the promotion of dialogue as well as other efforts and measures.

2. Capital Structure

Foreign Shareholding Ratio	More than 10% - Less than 20%
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[Status of Major Shareholders]

Name / Company Name	Number of Shares Owned	Percentage (%)
SBI Regional Bank Holdings, Co., Ltd.	56,922,299	27.28
SBI Holdings, Inc.	42,737,700	20.48
Deposit Insurance Corporation of Japan	26,912,888	12.89
THE RESOLUTION AND COLLECTION CORPORATION	20,000,000	9.58
THE MASTER TRUST BANK OF JAPAN, LTD (TRUST ACCOUNT)	15,792,600	7.56
Custody Bank of Japan, Ltd. (Trust Account)	3,939,100	1.88
STATE STREET BANK AND TRUST COMPANY 505103	1,877,678	0.89
BNYMSANV AS AGENT/CLIENTS LUX UCITS NON TREATY 1	1,376,700	0.65
GOVERNMENT OF NORWAY	1,316,001	0.63
CHARLES SCHWAB FBO CUSTOMER	1,254,897	0.60

Controlling Shareholder (except for Parent Company)	—
Parent Company	SBI HOLDINGS Tokyo Stock Exchange First Section 8473

Supplementary Explanation

1. The above is listed by the substantial holdings as far as the Bank knows, as of December 21, 2021.
2. Shareholding percentages have been calculated by deducting treasury shares (50,393,609) from denominator and rounding down to the second decimal place.

3. Corporate Attributes

Listed Stock Market and Market Section	Tokyo Stock Exchange First Section
Fiscal Year-End	March
Type of Business	Banks
Number of Employees (consolidated) as of the End of the Previous Fiscal Year	More than 1000
Sales (consolidated) as of the End of the Previous Fiscal Year	From ¥100 billion to less than ¥1 trillion
Number of Consolidated Subsidiaries as of the End of the Previous Fiscal Year	From 100 to less than 300

4. Policy on Measures to Protect Minority Shareholders in Conducting Transactions with Controlling Shareholder

Independent Outside Directors represent the majority of the Bank's Board of Directors. The Board discusses and deliberates important transactions and actions that may cause conflict of interest between major shareholders and minority shareholders for pre-screening and post-transaction/action monitoring.

5. Other Special Circumstances which may have Material Impact on Corporate Governance

As a bank licensed to operate in Japan, the Bank assumes the responsibility of ensuring that the entire Bank Group, including all subsidiaries, practices appropriate compliance and risk management in accordance with all related laws and guidelines. Close cooperation and coordination between the parent company and its subsidiaries is essential to ensuring that the Bank fulfills this responsibility.

Regarding the management of insider information and information security, the entire Bank Group is keenly aware of the need to ensure that legal violations do not occur, and toward that end we have established appropriate procedures and communication systems.

Regarding transactions involving directors and related parties, please refer to the Principle 1.7 Related Party Transactions in the "Disclosure Based on the Principles of the Corporate Governance Code" section.

II. Business Management Organization and Other Corporate Governance Systems regarding Decision-making, Execution of Business, and Oversight in Management

1. Organizational Composition and Operation

Organization Form	Company with an Audit & Supervisory Board (<i>kansayakukai-setchi-gaisha</i>)
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[Directors]

Maximum Number of Directors Stipulated in Articles of Incorporation	20
Term of Office Stipulated in Articles of Incorporation	One year
Chairperson of the Board [UPDATED]	Chairman of the Board
Number of Directors	Seven
Establishment of Outside Directors	Established
Number of Outside Directors [UPDATED]	Four
Number of Independent Directors [UPDATED]	Four

Outside Directors' Relationship with the Company (1) [UPDATED]

Name	Attribute	Relationship with the Company*										
		a	b	c	d	e	f	g	h	i	j	k

Yasuhiro Hayasaki	From another company											
Ayumi Michi	From another company											
Hiroko Sasaki	From another company											
Masahiro Terada	From another company											

* Categories for “Relationship with the Company”

* ”○” when the director presently falls or has recently fallen under the category;

“△” when the director fell under the category in the past

* “●” when a close relative of the director presently falls or has recently fallen under the category;

“▲” when a close relative of the director fell under the category in the past

a. Executive of the Company or its subsidiaries

b. Non-executive director or executive of a parent company of the Company

c. Executive of a fellow subsidiary company of the Company

d. A party whose major client or supplier is the Company or an executive thereof

e. Major client or supplier of the listed company or an executive thereof

f. Consultant, accountant or legal professional who receives a large amount of monetary consideration or other property from the Company besides compensation as a director/Audit & Supervisory Board (*kansayaku*)

g. Major shareholder of the Company (or an executive of the said major shareholder if the shareholder is a legal entity)

h. Executive of a client or supplier company of the Company (which does not correspond to any of d, e, or f) (the director himself/herself only)

i. Executive of a company, between which and the Company outside directors/Audit & Supervisory Board (*kansayaku*) are mutually appointed (the director himself/herself only)

j. Executive of a company or organization that receives a donation from the Company (the director himself/herself only)

k. Others

Outside Directors' Relationship with the Company (2) [UPDATED]

Name	Designation as Independent Director	Supplementary Explanation of the Relationship	Reasons of Appointment
Yasuhiro Hayasaki	○	—	<p>In order to reflect in the Bank's management his experience and a wide range of knowledge in the field of finance, including a career at the Bank of Japan.</p> <p>In addition to the independence from internal management assured by his position as an Outside Director, he is not likely to generate any conflict of interests with ordinary shareholders. Therefore, the Bank has submitted to the Tokyo Stock Exchange, Inc. an “independent director statement” (<i>dokuritsu-yakuin todokede-sho</i>) that he is an independent director.</p>

Ayumi Michi	○		<p>In order to reflect in the Bank's management her expertise and experience as a lawyer as well as her broad knowledge of diversity, including gender.</p> <p>In addition to the independence from internal management assured by her position as an Outside Director, she is not likely to generate any conflict of interests with ordinary shareholders. Therefore, the Bank has submitted to the Tokyo Stock Exchange, Inc. an "independent director statement" (<i>dokuritsu-yakuin todokede-sho</i>) that she is an independent director.</p>
Hiroko Sasaki	○		<p>In order to reflect in the Bank's management her knowledge and experience at a financial institution, consulting firm and in the elderly business, as well as her expertise as a venture company manager, and to add gender and generation diversity to the Board of Directors.</p> <p>In addition to the independence from internal management assured by her position as an Outside Director, she is not likely to generate any conflict of interests with ordinary shareholders. Therefore, the Bank has submitted to the Tokyo Stock Exchange, Inc. an "independent director statement" (<i>dokuritsu-yakuin todokede-sho</i>) that she is an independent director.</p>
Masahiro Terada	○		<p>In order to reflect in the Bank's management his expertise and experience as a lawyer, as well as his experience as an in-house attorney at a financial institution and an outside audit & supervisory board member etc. at other company.</p> <p>In addition to the independence from internal management assured by his position as an Outside Director, he is not likely</p>

			to generate any conflict of interests with ordinary shareholders. Therefore, the Bank has submitted to the Tokyo Stock Exchange, Inc. an "independent director statement" (<i>dokuritsu-yakuin todokede-sho</i>) that he is an independent director.

Voluntary Establishment of Committee(s) Corresponding to Nomination Committee or Remuneration Committee	Established
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Voluntary Establishment of Committee(s), Members and Chairman **[UPDATED]**

	Name of the Committee	Total number of members	Full-Time members	Internal Directors	Outside Directors	Chairman
Corresponding to Nomination Committee	Nomination and Compensation Committee	Four	Four	-	Four	Outside Directors
Corresponding to Remuneration Committee	Nomination and Compensation Committee	Four	Four	-	Four	Outside Directors

Supplementary Explanation **[UPDATED]**

The Bank established the Nomination and Compensation Committee, an optional body, for further enhancing the objectivity and transparency of the Board of Directors' functions of appointing candidates for directors and making decisions on directors' remuneration.

The majority of the Bank's Board of Directors is presently composed of outside directors (four of the seven directors are outside directors), ensuring objective and transparent discussions for appointment of candidates for directors and decisions on the directors' remuneration system and their specific remuneration levels. In order to reinforce this function, the Bank's outside directors hold regular meetings, the "Executive Session", to share their expertise and information on business management.

However, given the trend among Japanese companies to shift to a "Company with a Nominating Committee, etc." or establish an optional nominating committee or a compensation committee from the perspective of "governance" in the ESG management philosophy, the Bank has concluded that in order to improve the Bank's accountability towards its stakeholders, including shareholders, it is necessary to further enhance objectivity and transparency of the Board of Directors' functions related to appointment of candidates for directors and decisions on directors' remuneration. To this end, the Bank established an optional advisory committee, composed of outside directors only.

Based on a request from the Board of Directors, the Nomination and Compensation Committee is to discuss and respond to the Board concerning agenda items for the general meeting of shareholders related to the election/dismissal of Directors, matters related to the election/dismissal of the President and CEO, and matters related to remuneration of Directors.

In order to fulfill its accountability towards stakeholders, The Bank will make efforts to continually

strengthen its corporate governance framework by enhancing objectivity and transparency of the decision-making process.

[Audit & Supervisory Board Members (*Kansayaku*)]

Establishment of Audit & Supervisory Board (<i>Kansayaku</i> Board)	Established
Maximum Number of Audit & Supervisory Board (<i>Kansayaku</i>) Stipulated in Articles of Incorporation	Five
Number of Audit & Supervisory Board (<i>Kansayaku</i>) Member	Three

Cooperation among Audit & Supervisory Board Members (*Kansayaku*), Accounting Auditors and Internal Audit Departments

The Audit & Supervisory Board Members invite the accounting auditors to participate in board meetings. The accounting auditors then explain the status of verification of compliance with internal controls at the Bank and Group companies and the contents of accounting audit reports and exchange opinions with the Board Members. To ensure their independence and the appropriateness of audit methods, the Board Members also listen to presentations on audit plans and the internal management system of accounting auditors.

The Audit & Supervisory Board Members receive regular status reports from each department participating in the internal control system, including the Group Internal Audit Division, which is responsible for internal audits, the Risk Management Group, and the Credit Assessment Division. The Group Internal Audit Division, in addition to receiving the approval of the Audit & Supervisory Board for its internal audit plans, must provide directly to the Board the same reports it provides to the President. In addition to regular internal audits, the Audit & Supervisory Board may request the Group Internal Audit Division to perform individual audits. The Board conducts efficient audits through these efforts.

Appointment of Outside Audit & Supervisory Board Member (<i>Kansayaku</i>)	Appointed
Number of Outside Audit & Supervisory Board Member (<i>Kansayaku</i>)	Two
Number of Independent Audit & Supervisory Board Member (<i>Kansayaku</i>)	Two

Outside Audit & Supervisory Board Members' (*Kansayaku*'s) Relationship with the Company (1)

Name	Attribute	Relationship with the Company*												
		a	b	c	d	e	f	g	h	i	j	k	l	m
Ikuko Akamatsu	CPA										○			
Shiho Konno	Lawyer													

* Categories for "Relationship with the Company"

* "○" when the director presently falls or has recently fallen under the category;

"△" when the director fell under the category in the past

* "●" when a close relative of the director presently falls or has recently fallen under the category;

"▲" when a close relative of the director fell under the category in the past

- a. Executive of the Company or its subsidiary
- b. Non-executive director or accounting advisor of the Company or its subsidiaries
- c. Non-executive director or executive of a parent company of the Company
- d. *Kansayaku* of a parent company of the Company
- e. Executive of a fellow subsidiary company of the Company
- f. A party whose major client or supplier is the Company or an executive thereof
- g. Major client or supplier of the Company or an executive thereof
- h. Consultant, accountant or legal professional who receives a large amount of monetary consideration or other property from the Company besides compensation as an Audit & Supervisory Board Member (*kansayaku*)
- i. Major shareholder of the Company (or an executive of the said major shareholder if the shareholder is a legal entity)
- j. Executive of a client or supplier company of the Company (which does not correspond to any of f, g, or h) (the Audit & Supervisory Board Member (*kansayaku*) himself/herself only)
- k. Executive of a company, between which and the Company outside directors/Audit & Supervisory Board Member (*kansayaku*) are mutually appointed (the Audit & Supervisory Board Member (*kansayaku*) himself/herself only)
- l. Executive of a company or organization that receives a donation from the Company (the Audit & Supervisory Board Member (*kansayaku*) himself/herself only)
- m. Others

Outside Audit & Supervisory Board Members' (*Kansayaku*'s) Relationship with the Company (2)

Name	Designation as Independent Director	Supplementary Explanation of the Relationship	Reasons of Appointment
Ikuko Akamatsu	○	Ms. Ikuko Akamatsu is a holder of a Shinsei Bank PowerFlex comprehensive retail account for individuals. Transactions of PowerFlex accounts of individual independent directors are the same as normal transactions on the accounts of ordinary individual customers and have no bearing on the Bank's independence. We therefore do not include here a summary of the transactions of Ms. Akamatsu's account.	In order to reflect in the Bank's audit operations her expertise in compliance and governance, etc. and extensive experience as a consultant based on the aforementioned expertise, as well as her professional knowledge and experience as a certified public accountant and a certified fraud examiner. In addition to the independence from internal management assured by her position as an Audit & Supervisory Board Member, she is not likely to generate any conflict of interests with ordinary shareholders. Therefore, the Bank has submitted to the Tokyo Stock Exchange, Inc. an "independent director statement" (<i>dokuritsu-yakuin todokede-sho</i>) that she is an independent director.
Shiho Konno	○		In order to reflect in the Bank's audit operations her expertise and extensive experience as a lawyer. In addition to the independence from internal management assured

			by her position as an Audit & Supervisory Board Member, she is not likely to generate any conflict of interests with ordinary shareholders. Therefore, the Bank has submitted to the Tokyo Stock Exchange, Inc. an “independent director statement” (<i>dokuritsu-yakuin todokede-sho</i>) that she is an independent director.
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[Independent Directors]

Number of Independent Directors [UPDATED]	Six
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Matters relating to Independent Directors

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[Incentives]

Incentive Policies for Directors	Stock Options/ Restricted Stock Compensation
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Supplementary Explanation

Remuneration of Directors, in addition to fixed compensation, now includes a stock option plan and a restricted stock compensation plan.

Recipients of Stock Options	Inside Directors
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Supplementary Explanation

Eligible recipients are full time Directors (excluding Outside Directors).

[Director Remuneration]

Disclosure of Individual Directors' Remuneration	No Individual Disclosure
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Supplementary Explanation

Information about the amounts of compensation paid to Directors is disclosed in the Business Report (Corporate/IR - Annual General Meeting of Shareholders) and the securities reports posted on the Bank's website. The securities report for fiscal year 2019 (ended March 31, 2020) discloses Directors' compensation as follows.

Directors' compensation: 112 million yen (paid to 2 Directors in total, excluding Outside Directors.)
Audit & Supervisory Board Members' compensation: 20 million yen (paid to one Audit & Supervisory Board Member, excluding Outside Audit & Supervisory Board Members)

Outside Directors' and Outside Audit & Supervisory Board Members' compensation: 82 million yen (paid to 7 Outside Directors and Outside Audit & Supervisory Board Members in total.)

Notes:

1. Figures have been truncated to the unit stated in all amounts shown above.
2. 2 Directors also work as Executive Officer.
3. The 15th General Meeting of Shareholders held on June 17, 2015 adopted a resolution to set ceilings for the total amount of compensation, etc. paid to Directors at 180 million yen a year (including 60 million yen for outside Directors) and the 10th General Meeting of Shareholders held on June 23, 2010 adopted a resolution to set ceilings for the total amount of compensation, etc. paid to Audit & Supervisory Board members at 60 million yen a year. However, these amounts do not include salaries payable to Directors as the Bank's employees when they also work as the Bank's employees.
4. The Bank resolved at its Board of Directors meeting, held on May 12, 2015 to abolish of the retirement allowance plan for Officers and the introduction of equity remuneration type stock options to the Full-Time Directors was resolved at the 15th General Meeting of Shareholders held on June 17, 2015. Separately from the maximum remuneration stated above, the 15th General Meeting of Shareholders held on June 17, 2015 adopted a resolution to set ceilings for allotment the Subscription Warrants not exceeding 50 million yen annually to the Full-Time Directors as equity remuneration type stock options.
5. At the 18th General Meeting of Shareholders held on June 20, 2018, the Bank resolved to implement a restricted stock compensation plan targeting the Bank's full-time Directors. The amount of remuneration has been resolved at 20 million yen or less per year, which is within the scope of the existing limit of compensation for Directors stated above in Note 3.
6. Directors' compensation (paid to 2 Directors, excluding Outside Directors) includes 27 million yen of Equity remuneration type stock options and 19 million yen of restricted stock compensation.
7. Compensation amounts for directors are predicated on the content of the Bank's current Plan for Restoring Sound Management and are determined by the Board of Directors taking into consideration the recommendations of the Nomination and Compensation Committee who deliberate on compensation amounts within the scope of compensation amounts determined at a general meeting of shareholders. The bank has introduced mid- to long-term incentive compensation in order to enable directors to share with shareholders in the risks and benefits associated with stock price fluctuations and to increase their motivation in their duties to contribute to increasing the stock price and enhancing corporate value over the mid- to long-term. The Bank does not pay director bonuses to Directors in order to reduce the incentive for excessive risk-taking.

Policy on Determining Remuneration Amounts and Calculation Methods	Established
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Disclosure of Policy on Determining Remuneration Amounts and Calculation Methods

Board of Directors' policies and procedures in determining the remuneration of the senior management and Directors

Management remuneration is appropriately managed with the recognition that the Bank is in the position of having received the injection of public funds and currently executing the Revitalization Plan, on the grounds of an appropriate evaluation of the Management's duties and contribution to performance based on results-oriented principles, and with reference to the Bank's performance and market standards. The remuneration of the Directors is determined by the Board taking into consideration the recommendations of the Nomination and Compensation Committee (a voluntary establishment of Committee) which is consist of Outside Directors on the premise of the contents of the Revitalization Plan and within the total remuneration determined at the general shareholder meeting. The remuneration of the Directors is determined based on the policy on the ratios and the

amount of each type of remuneration, which is determined by the Board of Directors taking into consideration the recommendation of the Nomination and Compensation Committee.

The base remuneration shall be the fixed remuneration corresponding to their full-time or part-time status, positions and responsibilities, to be determined after deliberation by the Nomination and Compensation Committee on the appropriate level of remuneration as a public fund injection bank with reference to the level of other companies in the same industry.

The amount of the Equity Remuneration Type Stock Options for full-time directors shall be determined at a Board of Directors meeting, after deliberation by the Nomination and Compensation Committee, by calculation using a formula that takes into account the Bank's stock price fluctuation rate, the performance of the Bank's stock price in comparison with the stock price of the banking industry and the Bank's net asset fluctuation rate during the previous fiscal year (i.e., Monthly base remuneration $\times 4 \times \sqrt{(\text{Bank's stock price fluctuation} \times \text{Performance ratio of the Bank's stock price fluctuation to TOPIX} \times \text{Bank's net asset fluctuation rate})}$), provided, however, that the amount of the Equity Remuneration Type Stock Options shall be within a range of 1 to 12 times of monthly base remuneration, in order for directors to share the risks and benefits of stock price fluctuations with shareholders and to increase their motivation to contribute to medium- to long-term increases in corporate value and stock prices, based on internal rules determined by the Board of Directors, and it is provided that upon the occurrence of a certain event to a director, all stock options granted to such director shall be waived.

A restricted stock compensation plan has been introduced for full-time directors (meaning directors excluding outside directors) and outside directors with the objective of providing them with incentives to continuously improve our corporate value and further promoting value sharing with shareholders and, after deliberation by the Nomination and Compensation Committee, the amount to be granted to each full-time and part-time director is determined corresponding to his/her positions and job responsibilities and common shares are granted to each director at a certain percentage of the total amount of remuneration for such director that is authorized by the General Meeting of Shareholders. It is provided that upon the occurrence of a certain event to a director, all shares granted to such director shall be acquired by the bank without consideration.

The ratio of the base remuneration to the total remuneration for full-time directors (meaning directors other than outside directors) and outside directors shall be determined specifically at a Board of Directors meeting, after deliberation by the Nomination and Compensation Committee, generally on the basis that the base remuneration shall be 60% of the total remuneration, the restricted stock compensation shall be 15-20% of the total remuneration and the Equity Remuneration Type Stock Options shall be 20-25% of the total remuneration with regard to full-time directors, and the base remuneration shall be 80% of the total remuneration and the restricted stock compensation shall be 20% of the total remuneration with regard to outside directors.

The Bank does not delegate the determination of the amount of remuneration. The Bank does not pay director bonuses to Directors in order to reduce the incentive for excessive risk-taking.

[Supporting System for Outside Directors and/or Audit & Supervisory Board Members (*Kansayaku*)]

The Office in charge of the Board of Directors provides information needed by Outside Directors to properly and efficiently fulfill their duties. Prior to meetings of the Board, the Office distributes draft proposals and other documents to each Board member at a timing that allows sufficient time for review prior to the meeting, thus securing a support system for Directors that ensures they have the information necessary to make appropriate decisions at Board of Directors meetings.

Similarly, assistants are assigned to provide support required by the Audit & Supervisory Board Members to conduct audits.

2. Matters on Functions of Business Execution, Auditing, Oversight, Nomination and Remuneration Decisions (Overview of Current Corporate Governance System) **[UPDATED]**

The Board of Directors

Since its inception as the Bank in 2000, the management of the Bank has consistently engaged in management which emphasizes the supervisory functions of outside Directors in order to achieve transparency and objectivity management as it seeks to achieve sustainable growth and enhance the Bank's corporate value over the mid to long term. In accordance with its corporate governance framework as a "Company with an Audit & Supervisory Board," the Bank has a Board of Directors structure in which outside Directors outnumber internal Directors, with three Directors responsible for daily business execution and five outside Directors (male: two, female: two). The current outside Directors are a well-balanced group of executives that bring to the Bank their extensive experience and expertise in a range of fields strongly related to the Bank's business, including domestic and overseas financial businesses, business for the elderly, venture management, management consulting, the fields of legal and governance. Drawing upon their experience and expertise, the Bank's outside Directors provide independent and objective perspectives regarding the Bank's management and operations and fulfil vital roles as both supervisors and advisors to the Executive Directors.

The Board of Directors holds six scheduled meetings a year, with extraordinary meetings convened as necessary. At these meetings, all Board members express their opinions freely and engage in robust discussions. The outside Directors articulate their views regarding the management of the Bank, drawing upon their diverse backgrounds to offer a broader range of perspectives on topics being discussed and perform supervisory roles regarding management issues such as whether optimum strategies are being adopted, whether the risk-return balance is appropriate and whether a particular course of action will contribute to the growth of the Bank's businesses. By determining policy through such discussions, the Bank seeks to achieve sustainable growth and enhancement of the Bank's corporate value over the mid to long-term, protection of the interests of all stakeholders including our shareholders and customers as well as maintain appropriate business promotion frameworks. Furthermore, efforts to improve the effectiveness of the Board of Directors by enabling the Board members to focus on discussing key management issues and important matters which affect the mid- to long-term sustainable growth of the Bank.

The Outside Directors and Audit & Supervisory Board Members of the Bank are not involved in the day to day execution of the Bank's business and in order to ensure the sharing of their independent viewpoints as well as to share detailed information regarding the execution of the Bank's business with each of the outside officers, the Bank holds regular meetings attended only by the outside officers. Through these meetings each outside Director and Audit & Supervisory Board Member is able to more effectively fulfill their role as supervisors, advisors and auditors to the Executive Directors responsible for the Bank Group's day to day operations.

In regard to transactions with Directors, major shareholders, and other stakeholders, the Bank conducts checks to avoid conflicts of interest and maintain the fairness of transactions. The Bank has established frameworks for deliberating on relevant transactions at the Board of Directors meetings and conducting necessary follow-ups. Term of office for Directors has been set at one year in the Bank's Articles of Incorporation. Candidates for Director as well as the remuneration of individual Directors within the parameters set for the upper limit for total Directors' compensation by the General Meeting of Shareholders will be decided by the Board of Directors, after deliberation at the Nomination and Compensation Committee.

Executive Officers, Chief Officers, Senior Officers and Executive Committees and Group Executive Committee

To ensure flexible execution of day-to-day business operations, the Bank has defined "division" as the basic operating unit and, the Executive Officers, Chief Officers and, Senior Officers, are appointed by the Board of Directors, will be tasked with the oversight of individual divisions under the direction of the Executive Directions including the President.

As for business function divisions, the head of business unit and the executive officers in charge of individual divisions (EO in charge) will be appointed among Executive Officers. The EO in charge and their head (*Head of EO in charge*) will assume responsibility for specific business activities with customers, along with the business strategy and resource allocation determined by the head of business unit.

As for supporting functions, including human resource and accounting divisions, those functions on the Bank's group companies have been integrated into the "Group Headquarters" established within the Bank, to the extent permitted by the Banking Act, the Corporation Act and other laws and regulations. The Chief Officers and Senior Officers, who assist Chief Officers, will assume responsibility to enhance operations and improve productivity for each function.

Additionally, the Bank has established the Executive Committee and the Group Executive Committee, comprised of Executive Directors, and Head of Business Unit, Head of EO in charge and Chief Officer etc., as the decision making body through which the President makes determinations on important matters concerning overall Group management, as well as on the execution of the Bank's business, to realize optimal and efficient decision-making for the Group as a whole. The Executive Committee and the Group Executive Committee are convened on a weekly basis in order to deliberate on matters concerning the Bank's and the Group's business operations, and through these deliberations the alignment of the sections responsible for each business with the Bank's and the Group's overall management strategy and strategic direction is ensured.

Furthermore, the Bank has established numerous cross-functional committees which are mainly chaired by Head of EO in charge or Chief Officer, under the Executive Committee and the Group Executive Committee in order to enable the Bank to appropriately and flexibly respond to issues arising from the increasing specialization and sophistication of the business operations. (Group ALM Committee, Group Compliance Committee, Group Risk Policy Committee, Group IT Committee, Group Business Continuity Management Committee, Group Basel Committee, Group Management Development Committee, Group Sustainability Committee, Doubtful Debt Committee, SME Loan Committee, etc.)

Audit & Supervisory Board Members/Audit & Supervisory Board

The Audit & Supervisory Board of the Bank is composed of one full-time member who has extensive business experience at the Bank and is knowledgeable in finance and accounting and two outside members (female: two), one of whom is an attorney and the other who is a certified public accountant. By applying the expertise from their respective fields of specialization and their knowledge of corporate governance and diversity, the Audit & Supervisory Board, which is fully independent from the Board of Directors, engages in appropriate audits of the Board of Directors' management of the Bank's business. In addition, both outside Auditors are experienced as external directors and consultants of other companies and by drawing upon their experience are able provide views with greater objectivity from a position of greater independence, resulting in enhanced effectiveness of the Audit & Supervisory Board's auditing activities.

The Full-time Audit & Supervisory Board Members, in addition to personally conducting audit activities such as attending key meetings, such as Executive Committee and Group Executive Committee meetings, in addition to Board of Directors meetings, review key documents and as well interview Directors, Executive Officers and accounting auditors, engages with internal control sections such as the Group Internal Audit Division and utilize staff of the Office of Audit & Supervisory Board (three employees) to systematically and efficiently audit the state of the business execution of the entire Bank Group including the Bank as well as its subsidiaries.

Internal Audit

The Group Internal Audit Division (GIAD) of the Bank regularly makes direct reports regarding the results of audits and the status of GIAD activities to the President and the Audit & Supervisory Board. The GIAD supports the President in his responsibility for controlling business execution, in particular for establishing an effective system of internal controls, and also supports the Audit & Supervisory Board in their responsibilities for audit and supervisory activities, in particular for monitoring the system governing internal controls and its operation. The GIAD provides independent

and objective assessments of the effectiveness of risk management, control and governance processes, the reliability of information and information technology systems, and compliance with statutory, legal and regulatory requirements as well as internal policy and procedure requirements of the Bank, and provides solutions to management.

The GIAD is independent of all organizations subject to internal audits, as well as being independent of day-to-day operational activities and control processes, including regular preventive and detective controls. The GIAD utilizes a risk-based audit approach and creates a comprehensive risk assessment by combining a macro-risk assessment, assessing risk from the perspective of the Banking Group as a whole, together with a micro-risk assessment, assessing risk from an individual business level. Audit resources are prioritized to businesses or processes perceived to have relatively higher risk.

In order to improve the effectiveness and efficiency of internal audit activities, it is important to gather relevant information about the business departments. To do so, the GIAD has enhanced its off-site monitoring activities by attending key management meetings, reviewing internal control documents and holding regular meetings with senior management.

Comprised of the Business Audit Team, the IT Audit Team and the Quality Control and Planning Team, the GIAD takes the initiative in developing our internal auditors' expertise, in particular, strongly encouraging them to obtain professional certifications such as the Certified Internal Auditor and Certified Information Systems Auditor qualifications.

While the GIAD pursues the development and introduction of new audit techniques, it also recognizes the importance of maintaining fundamental skills necessary to performing its governance-related duties. The GIAD has integrated internal audit functions within the Bank and major subsidiaries, and conducts internal audit activities in an integrated manner across the Bank group. By receiving regular quality assessments carried out by a third party organization of group internal audit activities, we are able to identify opportunities for improvement from an objective viewpoint.

3. Reasons for Adoption of Current Corporate Governance System

In companies with committees, responsibility for the normal conduct of business lies with the responsible Executive Officers. Directors are mainly responsible for the oversight of business execution, thus realizing a clear separation of business executive and supervisory functions. However, the Bank is now expected to ensure more active involvement by the Board of Directors in internal control system establishment and risk management. It also recognized the need to strengthen its audit functions, such as daily business execution audit activities by full-time Audit & Supervisory Board Members, and supervision of business execution and Director activities by Audit & Supervisory Board Members responsible for audits and independent from directors. Based on such an understanding, the Bank changed its governance framework as a "Company with an Audit & Supervisory Board" (*kansayakukai-setchi-gaisha*) June, 2010.

III. Summary of Measures Implemented for Shareholders and Other Stakeholders

1. Measures to Enhance Annual General Meetings of Shareholders and Enable the Efficient Exercise of Voting Rights

	Supplementary Explanations
Early Notification of General Shareholder Meeting	The Notice of Convocation of the Annual General Meeting of Shareholders for the 21st Term was mailed to the Bank's shareholders on May 25, 2021, three weeks prior to the meeting. A digital copy of the notice of convocation was also posted to the Bank's website prior to the mailing of the notice of convocation.

Scheduling AGMs in a Way that Avoids Overlapping with Other AGMs	The Annual General Meeting of Shareholders for the 21st Term was held on Wednesday, June 23, 2021.
Electronic Exercise of Voting Rights	The Bank utilizes an online electronic voting system through the website as well as a smartphone app.
Participation in an Electronic Voting Platform and Measures for Enhancing the Exercise of Voting Rights	The Bank utilizes the voting rights exercise platform for institutional investors operated by ICJ.
Provision of Notices of Convocation in English	The Bank provides Notices of Convocation in both English and Japanese, and posts digital copies of the notices on its website.
Other	We provided the business report presentation before hand, and the live video streaming of the Annual General Meeting of Shareholders via the internet as we asked shareholders not to come to the venue to avoid the risk of novel coronavirus infection. Following the conclusion of Annual General Meetings of Shareholders, an on-demand video streaming of the AGM is posted onto the Bank's website. Additionally, received questions prior to the Meetings and summaries of the Q&A session held in the meetings are uploaded to the Bank's website in a text file.

2. IR Activities

	Supplementary Explanations	Provision of Explanations by the Company Representative
Preparation and Publication of Disclosure Policy	The Bank's disclosure policy is included in "IR/SR Policy of Shinsei Bank Group" available on the Bank's website.	Not Applicable
Periodic Holding of Investor Briefings for Analysts and Institutional Investors	Following every quarterly financial results announcement, the Bank holds investor briefings with presentations by the CEO and/or conference calls by the IR Officer on either the date of the announcement or at a later date. The Bank also has periodically conducted small group meetings with investors.	Provided
Periodic Holding of Investor Briefings for Overseas Investors	Following every quarterly financial results announcement, the Bank provides investors briefings with live audio streaming and on demand video archives in English (simultaneous interpretation) and holds conference calls by the IR Officer on the date of announcement. The CEO and IR Officer have conducted the IR meetings with institutional investors, including attending overseas events.	Provided
Posting of IR Materials on Company Website	The Bank posts all materials in both English and Japanese on its website, including briefing materials for periodic investor briefings for analysts and institutional investors, conference	Not Applicable

	call materials, and any briefing materials for extraordinary investors' meetings. The Bank posts the summary of Q&A s and the script of the presentation in both Japanese and English on its website.	
Establishment of Department and/or Manager in Charge of IR	Five personnel from the Group Investor Relations & Corporate Communications Division are responsible for IR activities.	Not Applicable
Other	<p>1. Medium-Term Strategies The Bank held the investors briefing and conference call for domestic and overseas investors and analysts to explain our Medium-Term Strategies which commenced from fiscal year 2019.</p> <p>2. Integrated Report The Bank issued Integrated Report as a comprehensive report including its strategies and ESG for sustainable value creation of the Group, and posted it on the Bank's website.</p> <p>3. Engagement Meeting Top management of the Bank has engagement meetings with ESG investment / stewardship specialists.</p> <p>4. Initiatives for Fair Disclosure The Bank has held the investors briefings with live streaming in both Japanese and English via internet, and hosted conference calls in Japanese and in English (simultaneous interpretation). For overseas investors who face large time differences it has provided separate conference calls in English.</p> <p>5. Feedback and dialogue with market participants The Bank has held lectures for the Board of Directors, executive officers, and general managers as opportunities to directly communicate and exchange opinions with market participants.</p>	Provided

3. Measures to Ensure Due Respect for Stakeholders

	Supplementary Explanations
Stipulation of Internal Rules for Respecting the Position of Stakeholders	We declare our commitments in the Charter of Corporate Ethics as follows. "We will increase our profitability and enhance shareholder value by maintaining our business operations under full control and by taking appropriate risk."
Implementation of Environmental Activities, CSR Activities etc.	The Shinsei Bank Group recognizes that the sound development of society is the foundation of the Group's existence, and believes that it is important to fulfill its role as a good corporate citizen that contributes to the development of a sustainable society. We regard social contribution activities as activities that have a positive impact on the

	<p>creation of a sustainable society in which employees of the Bank Group can participate with sympathy. We prioritize activities with the themes of "nurturing the next generation" and "environmental." We are actively promoting social contribution activities while keeping in mind value co-creation in cooperation with support destinations and partners.</p> <p>Leveraging the strength of the Shinsei Bank Group, since 2012 the Group has positioned "MoneyConnection", a financial literacy program, as an important CSR activity of the Group, and has been implementing the program by supporting and collaborating with Sodateage.net, a certified NPO which provides employment assistance to young people. The program was co-developed by Sodateage.net and Shinsei Financial in 2006, and is implemented mainly for high school students across Japan, aiming to prevent unemployment and isolation of young people. The program was implemented in 1,272 high schools and 161,008 students as of September 30, 2021. In collaboration with local communities, we are promoting to root the program by strengthening relationships. At the same time, we are working to expand our provision methods, such as providing programs remotely and developing web apps.</p> <p>The Shinsei Bank Group will continue to expand its contribution to society in the regions.</p>
Development of Policies on Information Provision to Stakeholders	<p>In order to increase management transparency, to ensure an accurate understanding of the Bank's business conditions and management policies by customers, shareholders, and investors and to secure appropriate evaluations of the Bank by the financial markets and society at large, the Bank actively discloses a wide variety of information related to its management and business. In addition to providing legally required disclosures, the Bank endeavors to meet the disclosure requirements of customers and other stakeholders through the voluntary, timely, continuous, and impartial disclosure of information.</p>
Other	<p>The Shinsei Bank Group has established "Group Sustainability Management Policy" in order to clearly stipulate the basic views and future direction of the Group's initiatives pertaining to environmental and societal issues. The Group places sustainability at the core of the Group's management and conducts all corporate activities with sustainability as the sole criterion of value and judgement.</p> <p>The Bank recognizes that it is a pressing need to promote diversity of personnel, as we as to foster personnel with a broad perspective and highly specialized skills in the entire Bank Group to ensure sustainable growth and achievement of our management principles. In view of this, February 2018, we established the Diversity Promotion Department in the Group Human Resources Division whose focus items included promoting diverse work styles and supporting woman in order to take active roles, and the Group Committee to Promote the Active Participation of Women in order to take a leadership in implementing effective initiatives for promoting woman's taking active roles. Furthermore, the President agreed with the declaration on action by a "Group of Male Leaders Who Will Create a Society in Which Women Shine." Under the action plan to promote active participation of women, we have set "a higher ratio of women in managerial positions" as our common goal for the next three years starting from FY2020 and aim to achieve 18% at five Group member companies.</p>

	<p>We will also aim to “raise the acquisition rate of child-care-related leave” to foster a culture which understands and supports striking a balance between child care and career development of employees, regardless of their gender.</p> <p>As an example of promoting diverse work style, we introduced a telecommuting system and started allowing employees to engage in side work and concurrent work from April 2018. The status of ensuring the diversity of personnel, including the active participation of female employees, is regularly updated in the Integrated Report.</p>
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IV. Matters Related to the Internal Control System

1. Basic Views on Internal Control System and the Progress of System Development

In order for corporate governance to function effectively, in addition to creating business execution oversight and decision-making frameworks around the Board of Directors, the placement of frameworks which facilitate the proper functioning of functions such as internal audits and compliance is also necessary. Additionally, the creation of internal control systems as required by the Corporation Act or internal controls which ensure the accuracy of financial reports as required by the Financial Instruments and Exchange Act is also a crucial element in a properly functioning corporate governance structure. While management is responsible for ensuring the implementation of such internal controls, the proper function of overall internal controls can be ensured installing detailed internal control frameworks within the Divisions executing business operations.

The Bank's basic policy governing the internal control systems put in place in order to ensure the propriety and efficiency of day to day operations and is defined in the “Internal Control Rules” determined by the Board of Directors, and furthermore, the adequacy of internal control systems is reviewed annually by the Board of Directors. The “Internal Control Rules” stipulate that (1) the internal control systems shall consist of a self-disciplined function in the business execution line in the field (hereinafter, the “First Line”), management functions that are independent from the business execution line in the field such as risk management and compliance functions (hereinafter, the “Second Line”), and an internal audit line (hereinafter, the “Third Line”) and (2) in order to capture and address serious risks and problems appropriately, the Board of Directors shall receive reports from the Second and Third Lines in a timely manner and shall examine major policies and controls regularly. The Rules, in addition to creating a framework for safeguarding the effectiveness of audits by the Audit & Supervisory Board Members, defines “the Shinsei Bank Group Code of Conduct”, the Group Risk Governance Policy, the Risk Management Policy, the Group Information Security Policy, the Regulations of Business Execution, the Subsidiaries and Affiliate Policy, the Group Headquarters Organization Management Policy and the Internal Audit Policy as the underlying provisions aimed at preserving the propriety, transparency and efficiency of the operations of the entire Bank Group including subsidiaries.

Furthermore, the Bank has instituted frameworks to ensure the propriety of the operations of the Bank, and as required by “the Charter of Shinsei Bank Group Corporate Behavior” in regard to the prevention of relationships with antisocial forces, the Bank continues to prevent various damages caused by such forces.

As for internal control for Group companies, we have consolidated support function of our Group companies in the Group Headquarters and started its operation in an integrated manner since April 2017. Under these systems, the business activities of the subsidiaries and matters concerning their governance are periodically reported to the Group Executive Committee and important matters concerning the management of the subsidiaries are submitted to the Group Executive Committee, or the Important Committee for its approval or report. Also, in April 2021, we have revised the

Subsidiary and Affiliate Policy, categorized subsidiaries and affiliates and clarified the roles and responsibility of relevant sections including business divisions and the Group Headquarters, in order to ensure necessary controls over joint ventures and overseas subsidiaries and affiliates, which have been increasing under the “growth through value-co-creation” adopted by the basic Medium-Term Strategies.

Through these measures, we are working to enhance internal controls as a whole group including subsidiaries and affiliate companies.

2. Basic Views on Eliminating Anti-Social Forces

The Bank Group has made clear its position on the exclusion of antisocial forces, and the Group's Internal Control Rules state that the Bank and all Group companies will “prevent relationships with antisocial forces.” Accordingly, in our “Charter of Shinsei Bank Group Corporate Behavior”, we declare that will take a firm and resolute stand against antisocial forces that threaten the order and security of our society, and that we will consistently prevent illegal interference by such antisocial forces and completely exclude and eliminate any relationships with such forces to block their activities.

Furthermore, on the organizational side, we have designated the Group Legal and Compliance Division's Financial Crime Information Department as the unit responsible for supervising and planning management functions related to preventing transactions with antisocial forces. Working closely with the Group General Services Division, which provides on-site responses, the Department undertakes various initiatives directed at preventing relationships with antisocial forces. More specifically, the Department has established a monitoring system designed to help it better grasp the presence or absence of contact with antisocial forces, including at Group companies, and it reports regularly to the Bank's management. In addition, the Bank and its principal subsidiaries have established oversight departments that dispatch officers to branch offices to deal with unreasonable requests.

In addition, the Bank performs regular checks for possible involvement with antisocial forces before entering into a transaction and after conclusion of the transaction. If a transaction is found to involve antisocial forces, the Bank contacts all related professionals, including the police, advising attorneys, and other relevant external organizations to resolve the issue and further strengthen its system for eliminating contact with antisocial forces and all related transactions. The Bank shares its information regarding antisocial forces with all Group companies, which have created similar systems for checking for and eliminating transactions with antisocial forces.

Furthermore, in order to ensure thorough understanding of the need to prevent contact with antisocial forces, the Group General Service Division timely visits the police and external specialist organizations to gather relevant information on antisocial forces and actively participates in training sessions on countermeasures against antisocial forces sponsored by external specialist organizations. In addition to the timely distribution of information including Group companies, the Group General Service Division revises response manuals and conducts crisis management training according to circumstances, and conducts e-learning, which is available to all officers and employees of the Bank and Group companies on this.

V. Other

1. Adoption of Anti-Takeover Measures

Adoption of Anti-Takeover Measures [UPDATED]	NA
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Supplementary Explanation **[UPDATED]**

When the Bank adopts or implements an initiative intended to have an effect of anti-takeover measures, the Board of Directors and the Audit & Supervisory Board will carefully examine their necessity and rationale, ensure appropriate procedures and provide sufficient explanation to our shareholders.

In the case of a tender offer, the Bank will disclose its intentions concerning the tender offer. The anti-takeover measures with confirmation of shareholders' intentions as an essential prerequisite implemented following a tender offer for the shares of Shinsei Bank by SBI Regional Bank Holdings Co., Ltd. which has started on September 10, 2021 was abolished by a resolution at the Meeting of the Board of Directors held on December 13, 2021.

2. Other Matters Concerning to Corporate Governance System

Our Approach to Timely Disclosure

Our "Shinsei Group Code of Conduct" sets forth certain minimum requirements that the Bank Group imposes on all executives and employees of the Bank Group in conformity with "The Charter of Shinsei Bank Group Corporate Behavior".

"Shinsei Group Code of Conduct"

3.2. Information disclosure

The Bank Group has a responsibility under applicable laws and regulations to make various disclosures in order to provide the public with sufficient and accurate information in all material matters.

As an issuer of listed securities, the Bank has established the "Procedures for Timely Disclosure," internal regulations to ensure the timely and appropriate disclosure of important corporate information to investors. All officers and employees of the Bank are thoroughly versed in the Procedures. The responsibility for the management and timely disclosure of information resides primarily with the Chief Officer, i.e. the Disclosure Officer and with the Group Investor Relations & Corporate Communications Division.

The specifics of the Bank's system for timely disclosures are as follows:

- (1) The Bank has designated as "the controller of Timely Disclosure Information" all GMs of divisions, departments and branch offices that have jurisdiction over information requiring timely disclosure, such as information about the Bank's business, operations and performance that is deemed to have a significant impact on investors' investment decisions. The managers designated as responsible administrators are responsible for identifying, conveying and managing information requiring timely disclosure. They must report such information to the Group Investor Relations & Corporate Communications Division as soon as they become aware of the information.
- (2) If information requiring timely disclosure is considered "insider information," the responsible administrator must also contact the Group Legal and Compliance Division, which is responsible for management of insider information. In addition, if the information includes facts that require submission of an extraordinary report, it must be conveyed to the Group Financial and Regulatory Accounting Division.

- (3) The Disclosure Officer is responsible for the management and timely disclosure of information requiring timely disclosure, and the Group Investor Relations & Corporate Communications Division is responsible for releasing the information to the Tokyo Stock Exchange.
- (4) Information requiring timely disclosure must also be reported to senior management in a timely manner.
- (5) The Group Financial and Regulatory Accounting Division submits securities reports and extraordinary reports to the director-general of the Kanto Finance Bureau. The preparation of such documents includes audits of financial statements by an accounting auditor and, if necessary, reviews by outside attorneys.
- (6) The Group Investor Relations & Corporate Communications Division is responsible for coordinating the public inspection of securities reports and similar documents at the corporate head office and branch offices.

The Bank's system for ensuring the timeliness and proper preparation of disclosures is as follows:

- (1) Important business execution matters are reported to and discussed by the Executive Committee. Following to establishment of the Bank Group Headquarters in April 2017, a "Group Executive Committee" is set in to resolute important decisions regarding the Group management. The Disclosure Officer also serves as a standing member of the Executive Committee and the Group Executive Committee, helping ensure that all matters requiring disclosure are listed.
- (2) The Group Investor Relations & Corporate Communications Division endeavors to ensure timely and appropriate disclosures through close coordination with all units of the Bank. Such coordination includes the constant exchange of information with each business group, early detection of important information requiring timely disclosure, appropriate management of such information, and the proper preparation of appropriate disclosure materials.
- (3) The Bank has also established the Disclosures Committee as a body that deliberates on securities reports and other disclosure items, makes judgements about the disclosure of events not requiring timely disclosure, and submits its opinions to the President. Disclosures Committee standing members include representatives from the Group Corporate Planning Division, the Group Legal and Compliance Division and other relevant divisions. Meetings are held whenever necessary.

※貼付 CG 体制図は 2 月 8 日時点で更新必要

Corporate Governance Structure (As of February 8, 2022)

