

SG Holdings Co., Ltd. Results Presentation for FY 2022/3

April 28, 2022

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Highlights of FY 2022/3

In the Delivery Business, the number of packages handled in express package delivery services was steady, backed by the expansion of the e-commerce market.

In the Logistics Business, as global supply chain disruptions continued, and marine and air freight charges remained high, strong performance was maintained by focusing on securing container space to respond to strong demand from customers. The Group's performance was strong in FY 2022/3 primarily due to these factors.

Industry

- The new normal has become entrenched and the Last One Mile market such as e-commerce was vibrant.
- In addition to the COVID-19 pandemic, growing geopolitical risks also had an impact resulting in the disruption of global supply chains
- ESG initiatives such as decarbonization were further accelerated, responding to the 2024 problem⁽¹⁾ and strengthening governance

Overview of the Group's performance

- The number of packages handled in express package delivery services exceeded the previous year due to the expansion of the e-commerce market
- Expolanka⁽²⁾ focused on securing marine and air container space, responding to robust demand from customers
- Initiatives to reduce labor and improve network efficiency continued, such as digitalization and investment in facilities
- The Group actively disclosed ESG information, and obtained the highest rank of "AAA" from MSCI, a global ESG assessment institution

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Summary of consolidated financial results

(Units: billion yen)	FY2021/3	FY2022/3	YoY
Operating revenue	1,312.0	1,588.3	121.1%
Operating income [Operating margin]	101.7 [7.8%]	155.7 [9.8%]	153.1%
Ordinary income	103.6	160.2	154.6%
Net income attributable to owners of the parent	74.3	106.7	143.6%
EBITDA	128.1	188.7	147.3%
Annual dividends	35 yen ⁽²⁾	50 yen	

Note (1)Amounts less than 100 million yen are rounded down. (2) A common stock split on a 2 for 1 basis was carried out on November 1, 2020. The dividend per share for the FY 2021/3 assumes the split had been carried out at the beginning of the fiscal year.

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Results of the Group [YoY change]

Operating revenue: + 276.2 billion yen

Operating income: + 53.9 billion yen

Ordinary income : + 56.6 billion yen

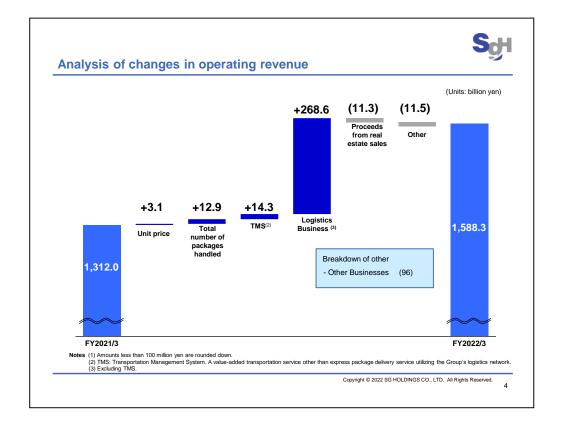
Net income attributable to owners of the parent: + 32.3 billion yen

• EBITDA : + 60.6 billion yen

■ FY2022/3 dividends

Interim :20 yen (previous fiscal year 18 yen)

Year-end :30 yen (previous fiscal year 17 yen)



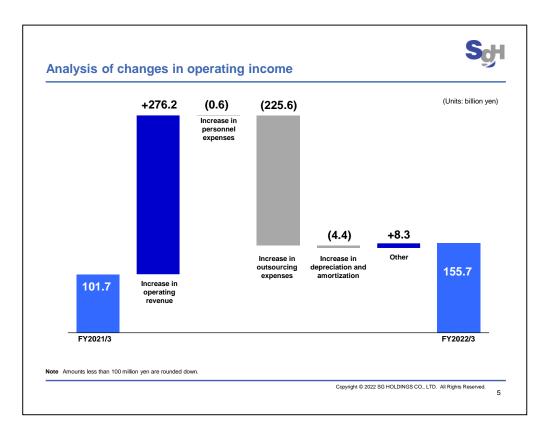
- Express package delivery services and TMS results [YoY change]
- · Average unit price :646 yen

[+2 yen, +0.3%]

• Total number of packages handled:

1,423 million packages [+20 million packages, +1.4%]

- TMS :107.6 billion yen [+14.3 billion yen, +15.4%]
- Expolanka (Logistics Business) Performance
- Operating revenue :377.7billion yen [+254.6 billion yen, +206.9%]



■ Breakdown of major expenses

(Units: billion yen)

Subjects	FY 2022/3	YoY Change	YoY	Main factors
Personell expences	443.9	+0.6	+0.1%	Increase in Logistics Business revenue
Oursourcing expences	804.4	+225.6	+39.0%	increase in Logistics business revenue
Depreciation and amortization	30.4	+4.4	+16.9%	Facility investments such as X Frontier
Other(including fuel expences)	153.7	(8.3)	(5.2)%	Decrease in the proceeds from sales of real estate holdings
Total	1,432.6	+222.3	+18.4%	



Results by segment

(Units: billion yen)	FY2021/3	FY2022/3	YoY
Total operating revenue	1,312.0	1,588.3	121.1%
Delivery Business	1,014.9	1,043.1	102.8%
Logistics Business	207.8	477.0	229.6%
Real Estate Business	22.8	11.2	49.4%
Other Businesses	66.4	56.8	85.5%
Total operating income	101.7	155.7	153.1%
Delivery Business	71.4	93.2	130.4%
Logistics Business	12.7	48.4	380.2%
Real Estate Business	11.3	6.6	58.4%
Other Businesses	4.2	4.6	110.7%
Adjustments	1.9	2.7	141.4%

Note Amounts less than 100 million yen are rounded down.

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- Breakdown of main changes in operating income [YoY change]
- Delivery Business: +21.7 billion yen
 - Increase in unit price of express package delivery, increase in TMS sales and decrease in compensations
- Logistics Business: +35.7 billion yen
 - Expolanka results: 43.8 billion yen [+34.5 billion yen, +368.9%]
- Real Estate Business: (4.7) billion yen
 - Decrease in the proceeds from sales of real estate holdings
- Other Businesses: +0.4 billion yen



Overview of results by segment

Delivery Business

- Due to the new normal becoming entrenched, shipments of mail order sales such as e-commerce continued to be steady
- Unit price was almost the same as the previous year, as cross-border e-commerce transactions increased, and the number of smaller packages increased.
- TMS performed well as a result of proposal sales by $\mathsf{GOAL}_{\circledcirc}^{(1)}$
- Sagawa Express Co., Ltd. and Japan Post Co., Ltd. commenced initiatives such as joint operation of linehaul transportation with the aim of realizing sustainable transportation

Logistics Business

- Expolanka focused on securing marine and air container space, responding to robust demand from customers
- We received contracts for new business such as 3PL through comprehensive solution proposals made by $\mathsf{GOAL}_{\circledcirc}$

Real Estate Business

The scale was decreased from initial plans in the Q4 with the sale of real estate holdings

Other Businesses

- · BPO transactions increased
- Automobile sales and e-Collect $_{\text{\tiny \$}}^{(2)}$ transactions decreased

Notes: (1) GOAL is a registered trademark of SG Holdings Co., Ltd. (2) e-Collect_® is a registered trademark of SG Holdings Co., Ltd.

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Consolidated Statement of Cash Flows

Major cash flow items

(Units: billion yen)	As of March 31, 2021	As of March 31, 2022
Cash flows from operating activities	121.2	81.8
Cash flows from investing activities	0.5	(45.2)
Free cash flows	121.7	36.5
Cash flows from financing activities	(121.9)	(25.3)
Net increase (decrease) in cash and cash equivalents	0.4	18.2
Cash and cash equivalents at end of the year	69.1	87.3

Note (1) Amounts less than 100 million yen are rounded down. (2) Free cash flow = cash flows from operating activities + cash flows from investing activities.

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Consolidated cash flows

Cash flows from operating activities	81.8 billion yen
Major components:	
Income before income taxes	160.6 billion yen
Depreciation and amortization	30.3 billion yen
Net changes in accrued bonuses	0.6 billion yen
Net changes in trade notes and accounts receivable	(87.9) billion yen
Net changes in trade notes and accounts payable	21.4 billion yen
Net changes in advance payments	(7.0) billion yen
Net changes in deposits received	(1.1) billion yen
Income taxes paid	(38.8) billion yen
Cash flows from investing activities	(45.2) billion yen
Major components:	
Purchases of property, plant and equipment	(53.2) billion yen
Purchases of intangible assets	(6.1) billion yen
Proceeds form sales of investment securities	15.1 billion yen
Cash flows from financing activities	(25.3) billion yen
Major components:	
Cash dividends paid	(24.0) billion yen



Consolidated Balance Sheet

(Units: billion yen)	As of March 31, 2021	As of March 31, 2022	(Units: billion yen)	As of March 31, 2021	As of March 31, 2022
Current assets	303.6	389.6	Liabilities	385.4	409.8
Cash and deposits	69.1	87.3	Accounts payable	79.7	93.7
Accounts receivable and other receivables	187.8	247.8	Interest-bearing debt	123.7	135.2
Inventories	30.7	29.7	Other	181.8	180.8
Other current assets	15.8	24.7			
Non-current assets	486.6	532.1	Net assets	404.8	511.9
Property, plant and equipment	352.8	387.2	Portion attributable to owners of the parent	398.3	496.3
Goodwill	4.0	2.3	Non-controlling interests	6.5	15.5
Other non-current assets	129.7	142.4			
Total assets	790.2	921.7	Total liabilities and net assets	790.2	921.7

Note Amounts less than 100 million yen are rounded down.

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Equity ratio

• Equity ratio: 53.8% [+3.4 points from end of previous fiscal year]

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Consolidated earnings and dividend forecast

(Units: billio	on yen)	FY2022/3 results	FY2023/3 earnings forecast	YoY
Operating	revenue	1,588.3	1,650.0	103.9%
Operating [Operating		155.7 [9.8%]	142.0 [8.6%]	91.2%
Ordinary in	come	160.2	143.0	89.2%
	e attributable of the parent	106.7	96.0	89.9%
	Interim	20 yen	25 yen	
Dividend	Year-end	30 yen	26 yen	
per share	Total	50 yen	51 yen	

Notes (1) Amounts less than 100 million yen are rounded down.

(2) Assumptions for the earnings forecast for FY 2023/3: Average unit price of 647 yen and 1.43 billion packages to handle in Delivery Business.

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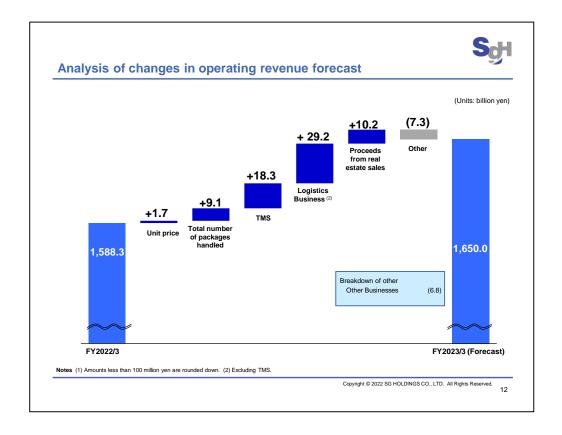
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Earnings forecast for FY 2023/3 [YoY change]
 Forecasts for FY 2023/3 were formulated based on the results for FY 2022/3, and the current situation.

Operating revenue : +61.6 billion yen
 Operating income : (13.7) billion yen
 Ordinary income : (17.2) billion yen

 Net income attributable to owners of the parent:

arent: (10.7) billion yen

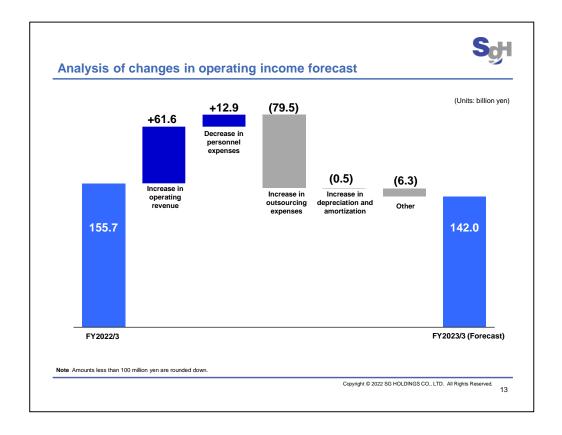


■ Earnings forecast for FY 2023/3 [YoY change]

• Average unit price : 647 yen [+0.2%]

Total number of packages to handle : 1.43 billion packages [+1.0%]

• TMS: 126.0 billion yen [+17.1%]



■ Earnings forecast for FY 2023/3 [YoY change]

• Operating revenue : 1.65 trillion yen [+3.9%]

Personnel expenses: 431.0 billion yen [(2.9)%]

• Outsourcing expenses : 884.0 billion yen [+9.9%]

Depreciation and amortization : 31.0 billion yen [+1.8%]



Consolidated earnings forecast (FY2023/3 1H)

(Units: billion yen)	FY2022/3 1H results	FY2023/3 1H earnings forecast	YoY
Operating revenue	726.0	810.0	111.6%
Operating income [Operating margin]	58.8 [8.1%]	61.0 [7.5%]	103.6%
Ordinary income	58.8	61.0	103.7%
Net income attributable to owners of the parent	39.8	41.0	102.9%

Note Amounts less than 100 million yen are rounded down.

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■ Forecast for FY2023/3 1H [YoY change]

• Operating revenue: + 83.9 billion yen + 2.1 billion yen • Operating income: • Ordinary income : + 2.1 billion yen

• Net income attributable to owners of the parent:

+ 1.1 billion yen



Overview of forecasts by segment

(Units: billion yen)	FY2022/3 results	FY2023/3 earnings forecast	YoY
Total operating revenue	1,588.3	1,650.0	103.9%
Delivery Business	1,043.1	1,067.0	102.3%
Logistics Business	477.0	510.0	106.9%
Real Estate Business	11.2	23.0	203.7%
Other Businesses	56.8	50.0	87.9%
Total operating income	155.7	142.0	91.2%
Delivery Business	93.2	99.0	106.2%
Logistics Business	48.4	27.0	55.7%
Real Estate Business	6.6	9.0	136.1%
Other Businesses	4.6	4.0	85.9%
Adjustments	2.7	3.0	108.3%

Note Amounts less than 100 million ven are rounded down.

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YoY change by segment

Operating revenue	+61.6 billion yen
Delivery Business	+23.8 billion yen
Logistics Business	+32.9 billion yen
Real Estate Business	+11.7 billion yen
Other Businesses	(6.8) billion yen
Operating income	(13.7) billion yen
Operating income Delivery Business	(13.7) billion yen +5.7 billion yen
•	, ,
Delivery Business	+5.7 billion yen
Delivery Business Logistics Business	+5.7 billion yen (21.4) billion yen

Logistics Business: Assumptions for the earnings forecast

Forecast of Expolanka's earnings and volume of freight to handle [YoY change]

Earnings: Operating revenue 400.0 billion yen [+ 6%]

Operating income 22.0 billion yen [(50)%]

Volume of freight to handle: Air 198k t [+ 0%]

Ocean 283k TEU [+ 1%]

Exchange rate :1\$=125 yen

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Initiatives for FY2023/3 ①

Growth strategy for TMS

Expand challenge areas while increasing shares in existing areas

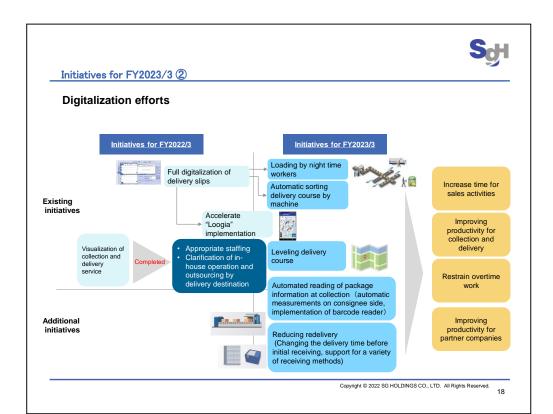
Areas	Major customers
Existing areas	Daily necessities & luxury goods Telecommunication etc. Food and Agriculture Distribution and Restaurant Contracts from Transportation and Logistics companies etc.
Challenge areas	Heavy industryMedicalGlobalLocal government support etc.

Our Group's unique competitive advantages

Sales activities by our approximately 30,000 sales drivers

Utilize various resources of Group companies (3PL, forwarding, overseas business, etc.)

Over 8,000 vehicles of partner companies



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Summary of consolidated financial results (single quarters)

	Q.	1	Q	2	Q	Q3 Q4			Full year		
(Units: billion yen)	FY2022/3	YoY	FY2022/3	YoY	FY2022/3	YoY	FY2022/3	YoY	FY2022/3	YoY	
Operating revenue	347.5	109.4%	378.5	119.3%	440.5	126.9%	421.7	127.8%	1,588.3	121.1%	
Operating income [Operating margin]	28.9 [8.3%]	104.4%	29.9 [7.9%]	120.8%	55.9 [12.7%]	155.3%	40.8 [9.7%]	309.9%	155.7 [9.8%]	153.1%	
Ordinary income	29.6	102.9%	29.2	121.8%	57.7	155.3%	43.6	319.3%	160.2	154.6%	
Net income attributable to owners of the parent	20.6	119.9%	19.1	95.5%	40.1	155.2%	26.7	239.2%	106.7	143.6%	
EBITDA	36.1	106.3%	37.6	120.7%	63.8	150.1%	51.0	250.9%	188.7	147.3%	

Note Amounts less than 100 million yen are rounded down.



Results by segment (single quarters)

		Q	1	Q	2	Q	3	Q	4	Full	year
(l	Jnits: billion yen)	FY2022/3	YoY								
T	otal operating revenue	347.5	109.4%	378.5	119.3%	440.5	126.9%	421.7	127.8%	1,588.3	121.1%
	Delivery Business	254.3	104.6%	252.9	101.5%	283.0	103.2%	252.7	101.8%	1,043.1	102.8%
	Logistics Business	77.0	189.1%	108.2	219.9%	141.3	257.7%	150.3	238.8%	477.0	229.6%
	Real Estate Business	1.9	11.5%	1.8	99.1%	1.8	94.4%	5.6	314.9%	11.2	49.4%
	Other Businesses	14.0	86.3%	15.4	91.3%	14.3	88.9%	13.0	76.0%	56.8	85.5%
Т	otal operating income	28.9	104.4%	29.9	120.8%	55.9	155.3%	40.8	309.9%	155.7	153.1%
	Delivery Business	20.2	129.4%	17.7	98.4%	36.6	124.1%	18.5	224.4%	93.2	130.4%
	Logistics Business	5.7	280.1%	9.0	209.3%	16.3	441.6%	17.3	646.8%	48.4	380.2%
	Real Estate Business	1.4	16.7%	1.0	99.2%	0.9	81.5%	3.1	513.1%	6.6	58.4%
	Other Businesses	0.9	101.5%	1.5	154.1%	1.0	112.5%	1.1	84.4%	4.6	110.7%
	Adjustments	0.6	88.8%	0.5	163.0%	0.9	137.4%	0.6	258.5%	2.7	141.4%

Note Amounts less than 100 million yen are rounded down.



Results of Expolanka (single quarters)

	Q	1	G	2	G	3	G	4	Full year		
(Units: billion yen)	FY2022/3	YoY	FY2022/3	YoY	FY2022/3	YoY	FY2022/3	YoY	FY2022/3	YoY	
Operating Revenue	53.3	256.3%	83.6	296.9%	119.6	364.8%	121.1	293.2%	377.7	306.9	
Operating income	4.3	313.2%	8.1	247.0%	15.2	575.3%	16.1	803.7%	43.8	468.99	
Air Volume (k t) ⁽²⁾	42	197.5%	60	162.7%	57	139.2%	37	121.9%	198	151.55	
Ocean Volume(kTEU) ⁽²⁾	72	275.1%	73	155.9%	66	119.3%	69	117.0%	281	149.49	

Note (1)Amounts less than 100 million yen are rounded down. (2)rounded down to the nearest whole number.



Status of the products and services

Delivery Business: Status of number of packages handled and unit price

	Q		Q	2	Q	3	Q	4	Full	year
(Millions of packages, yen)	FY2022/3	YoY								
Total number of packages handled (1)	347	101.5%	343	99.9%	383	101.8%	349	102.5%	1,423	101.4%
Hikyaku Express ⁽²⁾⁽⁴⁾	333	101.4%	330	100.0%	369	102.0%	336	102.8%	1,369	101.6%
Other ⁽³⁾	13	105.9%	13	96.0%	14	95.8%	12	94.4%	54	97.9%
Average unit price	645	101.8%	648	100.7%	649	99.8%	641	99.2%	646	100.3%

e-Collecte: Status of number of packages and value of payments settled

	Q		Q2		Q	3	Q	4	Full year	
(Millions of packages, billion yen)	FY2022/3	YoY	FY2022/3	YoY	FY2022/3	YoY	FY2022/3	YoY	FY2022/3	YoY
Number of packages	19	87.4%	17	78.9%	18	81.9%	16	85.3%	72	83.3%
Value of payments settled	227.4	92.2%	208.4	82.1%	230.6	84.4%	194.2	86.3%	860.7	86.1%

Status of TMS

	G	if	Q	2	G	13	Q	4	Full:	year
(Billion yen)	FY2022/3	YoY								
Sales	24.9	117.6%	27.0	115.5%	27.6	111.7%	27.9	117.4%	107.6	115.4%

(Billion yen)	FY2022/3	YoY
Operating revenue	1,588.3	121.1%
Japan	1,182.3	101.7%
Overseas	406.0	272.4%

- Notes (1)Amounts less than 100 million yen are rounded down.

 (2) Hikyaku Express shows the number of packages Sagawa Express Co., Ltd. reported to the Ministry of Land, Infrastructure, Transport and Tourism.

 (3) Other shows the number of packages handled by Hikyaku Large Size Express, ⁽⁴⁾ and other companies.

 (4) Hikyaku Express_® and Hikyaku Large Size Express_® are a registered trademarks of SG Holdings Co., Ltd.



Breakdown of operating expenses

Major expense items in consolidated accounts

	G	11	G	2	G	13	Q	Q4 Full ye		year
(Units: billion yen)	FY2022/3	YoY	FY2022/3	YoY	FY2022/3	YoY	FY2022/3	YoY	FY2022/3	YoY
Total operating expenses	318.6	109.9%	348.5	119.2%	384.6	123.6%	380.8	120.2%	1,432.6	118.4%
Personnel expenses	109.3	99.7%	111.4	101.9%	113.7	103.0%	109.4	96.1%	443.9	100.1%
Outsourcing expenses (including subcontracted vehicle expenses)	165.6	127.4%	190.9	138.4%	224.4	144.3%	223.3	143.9%	804.4	139.0%
Fuel expenses	2.6	129.2%	3.1	123.5%	3.2	133.9%	3.0	128.4%	12.0	128.7%
Depreciation and amortization	7.2	115.2%	7.4	116.3%	7.7	120.4%	7.9	115.8%	30.4	116.9%
Other expenses	33.7	80.5%	35.5	98.5%	35.3	97.5%	37.0	96.2%	141.6	92.7%

Major expense items in Delivery Business

	G	11	G	2	G	13	G	14	Full	year
(Units: billion yen)	FY2022/3	YoY								
Total operating expenses	245.3	103.0%	246.7	102.1%	258.0	100.8%	245.5	98.1%	995.6	101.0%
Personnel expenses	93.9	97.4%	95.5	99.9%	95.5	99.9%	89.7	90.9%	374.7	97.0%
Outsourcing expenses (including subcontracted vehicle expenses)	117.8	107.3%	116.9	103.6%	127.2	101.2%	120.4	102.3%	482.4	103.5%
Fuel expenses	2.6	129.2%	3.1	124.0%	3.1	134.0%	2.9	128.0%	11.9	128.7%
Depreciation and amortization	5.1	116.5%	5.3	119.0%	5.3	120.1%	5.4	112.9%	21.2	117.0%
Other expenses	25.7	101.6%	25.8	98.3%	26.6	96.0%	27.0	101.2%	105.2	99.2%

Note Amounts less than 100 million yen are rounded down.



Status of employees, vehicles and locations

(Employees, vehicles, locations)	As of March 31, 2021	As of March 31, 2022
Total number of employees [Within, number of partner Total employees ⁽¹⁾]	97,774 [45,753]	96,536 [44,211]
Delivery Business	79,902 [36,839]	78,073 [34,862]
Logistics Business	13,172 [6,886]	13,466 [6,992]
Real Estate Business	63 [-]	72 [-]
Other Businesses	3,888 [1,801]	4,179 [2,148]
Corporate (common)	749 [227]	746 [209]
Number of vehicles Number of major locations	26,673	26,742
	864	873
Transfer centers	23	23
Sales offices	428	429
Small stores ⁽²⁾	413	421

Notes (1) Average number of persons during the period. (2) Total number of service centers and delivery centers.



Reference: Outlook for Consolidated Free Cash Flow

: 6.0 billion yen

Major cash flow items

- IT investment

(Units: billion yen)	FY2022/3 results	FY2023/3 outlook ⁽³⁾
Cash flows from operating activities	81.8	154.0
Cash flows from investing activities	(45.2)	(48.0)
Free cash flows ⁽²⁾	36.5	106.0

■ Major investments in FY2022/3 (results) (3)

- Real estate investment : 32.0 billion yen - Vehicle investment : 16.0 billion yen

%Cash flows from investment activities in FY2022/3 includes 15.1 billion in proceeds from sales of investment securities. ■ Major investments in FY2023/3 (outlook) (3)

- Real estate investment : 19.0 billion yen - IT investment : 10.0 billion yen - Vehicle investment : 8.0 billion yen

Notes (1) Amounts less than 100 million yen are rounded down. (2) Free cash flow = cash flows from operating activities + cash flows from investing activities. (3) Figures are approximate values.



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