# 2022 First Three Months Results (January–March) and 2022 Outlook

May 12, 2022 Shiseido Company, Limited

Takayuki Yokota Director, Executive Officer Chief Financial Officer



In this document, statements other than historical facts are forward-looking statements that reflect our plans and expectations. These forward-looking statements involve risks, uncertainties, and other factors that may cause actual results and achievements to differ from those anticipated in these statements.

# **Voluntary Adoption of IFRS**

Shiseido adopts International Financial Reporting Standards ("IFRS") for its financial reporting from the first three months of fiscal 2022. \*For major impacts of transition from Japanese GAAP to IFRS, see Supplemental Data from 1-1 to 1-5.

## Purpose:

Enhance global business management by unifying accounting standards across the Group, improve the international comparability of financial information in the capital markets

## **Business management KPI:**

Core operating profit = Operating profit - Non-recurrent items\*

<sup>\*</sup> Items such as one-time profits or expenses related to structural reforms as well as business reorganization costs, impairment loss, loss on disposal of fixed assets, and other losses resulting from external factors and litigation, which were previously disclosed mainly as extraordinary gains or losses under the Japanese GAAP.

# 2022 Q1 Key Headlines

Americas, EMEA, and TR continued strong, while Japan and China declined YoY Secured profit thanks to structural reforms and agile cost management

- ➤ Like-for-like (LfL)\* Net Sales YoY: <u>-1%</u>; excluding Japan: <u>+0%</u>
  - Continued strong in the Americas, EMEA, and Travel Retail
  - Declined YoY in Japan due to slow market recovery and in China due to the zero-COVID policy, etc.
- > Skin beauty brands sales ratio grew to 75% thanks to portfolio restructuring
- DX acceleration (E-commerce (EC) sales: +3%\*, ratio: 29%)
- ➤ Core operating profit: ¥4.4 bn, –¥4.8 bn YoY
  - Secured profit due to lower fixed costs from structural reforms in Americas and EMEA and agile cost management
- Global transformation
  - Personal Care (PC) business: transfers in Asia Pacific on track
  - Professional business: planned transfer date July 1st
  - FOCUS: full-scale rollout in Asia Pacific
  - Fukuoka Kurume Factory: operations to start in May

<sup>\*</sup> Like-for-like increase (decrease) excludes the impact from all business transfers in the first three months of 2022 and the first three months of 2021 as well as the impact of all related transfer agreements ("business transfer impacts").

## 2022 Q1 (January–March): Executive Summary

| (Billion yen)         | 2021         | % of<br>Net Sales | 2022 | )<br>-      | % of<br>Net Sales | YoY   | YoY %  | YoY FX-<br>Neutral % | YoY<br>LfL*3 % |
|-----------------------|--------------|-------------------|------|-------------|-------------------|-------|--------|----------------------|----------------|
| Net Sales             | 237.0        | 100%              | 234  |             | 100%              | -3.0  |        | 0,00,0               | -0.9%          |
| Core Operating Profit | 9.2          | 3.9%              |      | 1.4         | 1.9%              |       | -52.3% |                      |                |
| Non-recurrent items   | -15.7        | -6.6%             | -C   | 0.0         | -0.0%             | +15.7 | -      |                      |                |
| Operating Profit      | -6.5         | -2.7%             | 4    | 1.4         | 1.9%              | +10.9 | -      |                      |                |
| Profit Before Tax     | <b>-5.</b> 9 | -2.5%             | 3    | 3.2         |                   | +14.1 | -      |                      |                |
| Income Tax Expense    | 4.1          | 1.7%              | 2    | 2.5         | 1.1%              | -1.6  | -39.3% |                      |                |
| Profit*1              | -11.1        | -4.7%             | 4    | <b>I.</b> 4 | 1.9%              | +15.5 | -      | •                    |                |
| EBITDA*2              | 22.3         | 9.4%              | 1    | 7.1         |                   |       | -23.4% |                      |                |

<sup>\*1.</sup> Profit Attributable to Owners of Parent \*2. Core Operating Profit + Depreciation and amortization (excluding depreciation of right-of-use assets)

#### **Net Sales:**

- Continued strong growth in Americas, EMEA, and Travel Retail partially offsetting the decline in Japan and China
- Skincare sales ratio grew thanks to portfolio restructuring

Core Operating Profit: Secured profit due to lower fixed costs from structural reforms in Americas and EMEA, agile cost management

Non-recurrent items: Impairment loss on Dolce&Gabbana trademark rights in 2021: -¥15.3 bn

Profit before Tax: Finance income/costs: ¥2.5 bn (FX gain: ¥1.5 bn), Share of profit of investments accounted for using equity method: ¥1.2 bn

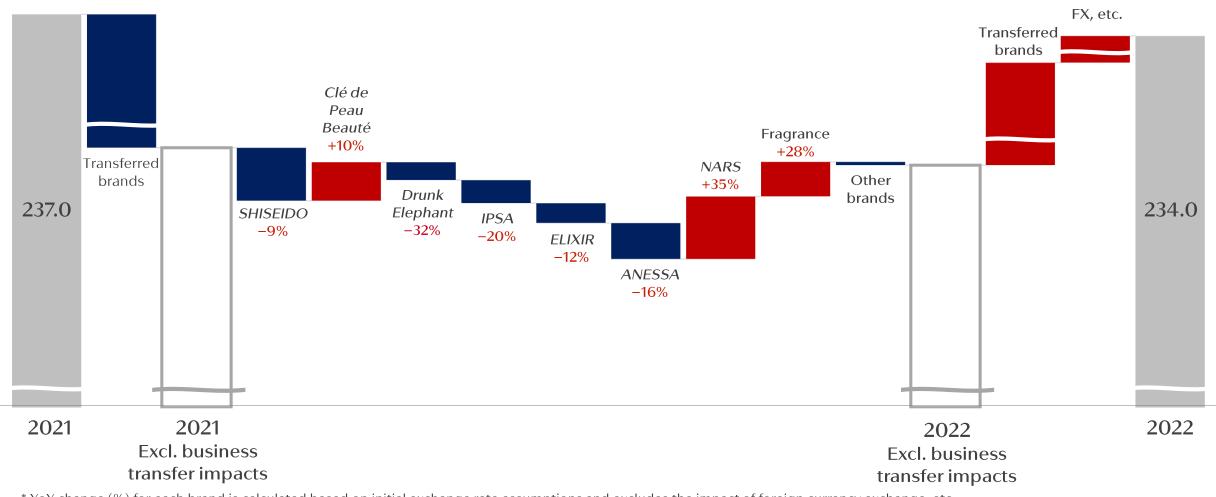
Income Tax Expense: Valuation allowance for impairment loss on Dolce&Gabbana trademark rights in 2021

<sup>\*3.</sup> Excluding business transfer impacts

# 2022 Q1 Net Sales by Brand

Like-for-like\*

(Billion yen)



<sup>\*</sup> YoY change (%) for each brand is calculated based on initial exchange rate assumptions and excludes the impact of foreign currency exchange, etc.

## New Product Launches in 2022 Q1

#### **Core Skincare**

#### **JHIJEIDO** GINZA TOKYO



**Essential Energy Hydrating Cream** 



**Future Solution LX** Infinite Treatment Primer





**Key Radiance Care** Limited 40th anniversary package



Sérum Éclat S





A-Gloei Maretinol Oil





**Day Care Revolution** 

### Makeup / Foundation





**Light Reflecting Foundation** 

## MAQUILLAGE



**Dramatic Essence Liquid** 

#### Suncare





Day Serum

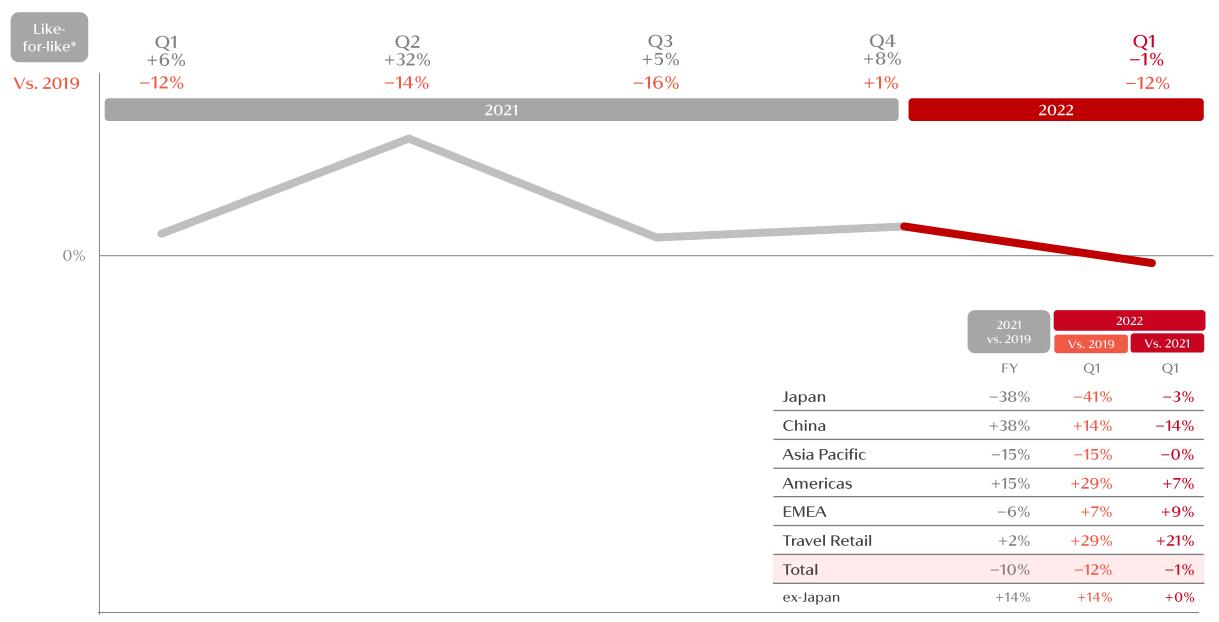
#### Men





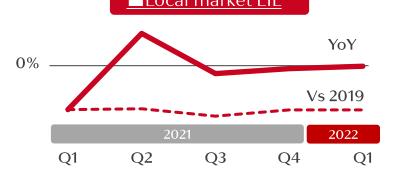
Renewal of high-performance aging care\* cosmetics

## Net Sales YoY: Strong Americas, EMEA, and TR Offset Decline in Japan and China



#### Japan: Continued Growth Driven by Prestige; Grew Share in Mid-to-High End **Amid Delayed Market Recovery** Local market LfL

- Q1 Local Market:
  - Flat YoY, traffic recovery slower than expected Department, drugstore, and EC sales grew
  - While overall cosmetics purchase rate continued to decline, sales in the low-end segments grew
- Shiseido Consumer Purchases\*: <u>-low single digit%</u>
  - Local: <u>+low single digit%</u>
    - Stimulated demand with a range of skin beauty products
      - SHISEIDO, Clé de Peau Beauté: strong
      - *MAQuillAGE, ANESSA:* new products with enhanced functionality and efficiency
      - ELIXIR: daytime moisturizer saw growth in loyal users, while lotions and creams struggled
    - EC: +mid-teen%
      - Kept strong momentum in retailer EC
      - Enhanced OMO initiatives: Personal Beauty Plan
  - ➤ Inbound: <u>-mid-teen%</u>





Sérum Éclat S



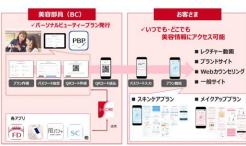


MAQuillAGE Dramatic Essence Liquid



**ANESSA** Day Serum





Personal Beauty Plan. a new service that delivers in-store beauty experience online

## China: Offline Affected by COVID-19 Variants, but Online Continued to Grow

- Q1 Market:
  - ➤ Offline slowed down due to COVID-19 variants; further impacts from lockdowns in March
  - ➤ EC: continued growth, including Chinese New Year and Women's Day promotions
- Shiseido Consumer Purchases\*:

Total: <u>–low single digit%</u>

Mainland China: <u>-low single digit%</u>

Prestige: <u>-low single digit%</u>

- SHISEIDO Future Solution performed well; trade-up trends

• EC: +low 20%

- Prestige EC: <u>+mid-teen%</u>

## Online promotions for Women's Day:

- SHISEIDO, Clé de Peau Beauté, and NARS drove growth
- EC channels expansion: SHISEIDO launched at JD.com in January

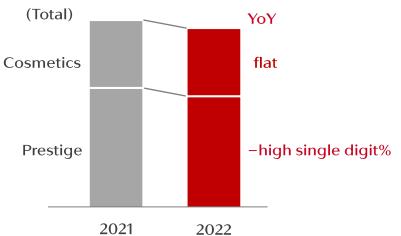
ANESSA was No.1 in suncare on Tiktok





Women's Day promotions

#### Consumer Purchases by Category



10

\*Excluding business transfer impacts

## Seized Recovery Opportunities in Americas, EMEA, and TR for Steady Growth

**Americas** 

#### Growth Continued, Largely Exceeding 2019

Growth in all categories, market expansion

- Shiseido External Sales\*1: +7%
  - NARS: +over 40%
     continued to gain share; climbed five ranks\*2
     Clé de Peau Beauté: +over 40%
  - ➤ EC: <u>-mid-single digit%</u>

#### **EMEA**

#### Growth Accelerated, Mainly in Fragrance

Recovery in makeup and fragrance continued

- Shiseido External Sales\*1: +9%
  - narciso rodriguez: grew in all countries and regions, Musc Noir series particularly strong
  - ➤ EC: -low 20%
    - Cycling of lockdowns and stay-at-home policies LY

#### **Travel Retail**

#### Growth Largely Exceeded 2019, Driven by Hainan

Growth in Hainan continued, albeit affected by the spread of COVID-19 variants in mainland China in March

- Shiseido Consumer Purchases\*1: Asia: +high single digit%
   (Global: +low teen%)
  - ➤ All prestige brands grew over 20%
  - EC (Asia): <a href="mailto-high-single-digit%"><u>-high single digit%</u></a>

#### **Asia Pacific**

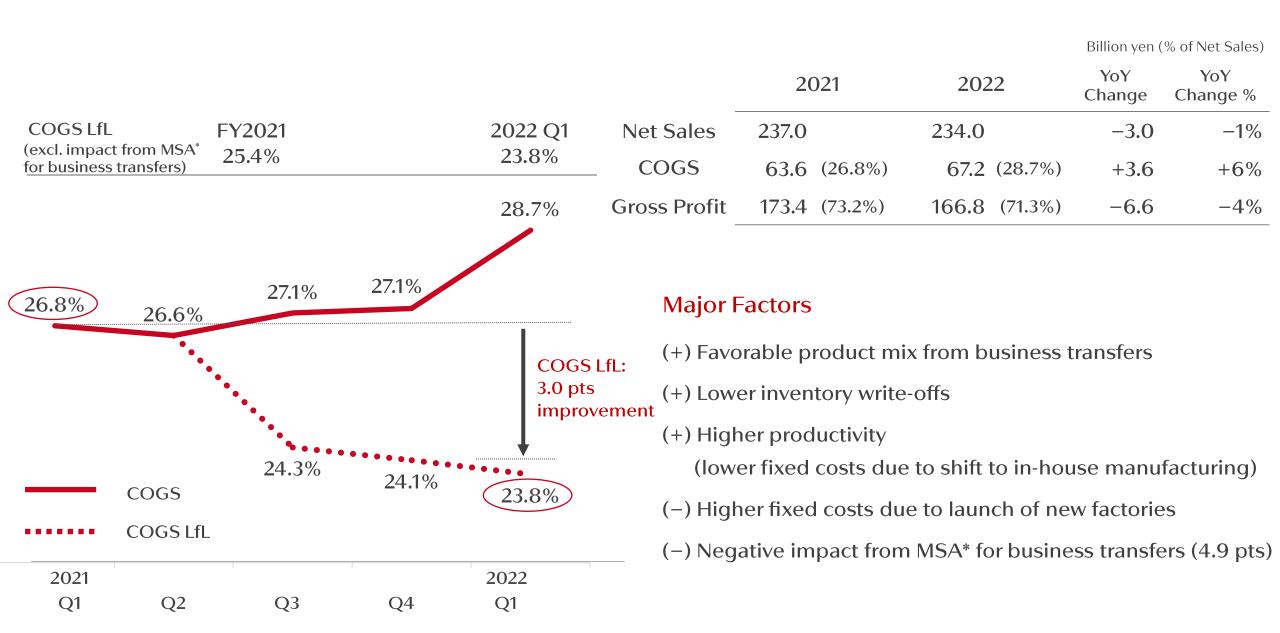
#### Growth Continued, Led by EC and Prestige

Recovery delayed in some markets such as Taiwan

- Shiseido External Sales\*1: 0%
  - > NARS: strong thanks to promotions and new products
  - > EC\*3: +high 20%
    - Expanded rollouts on major EC platforms

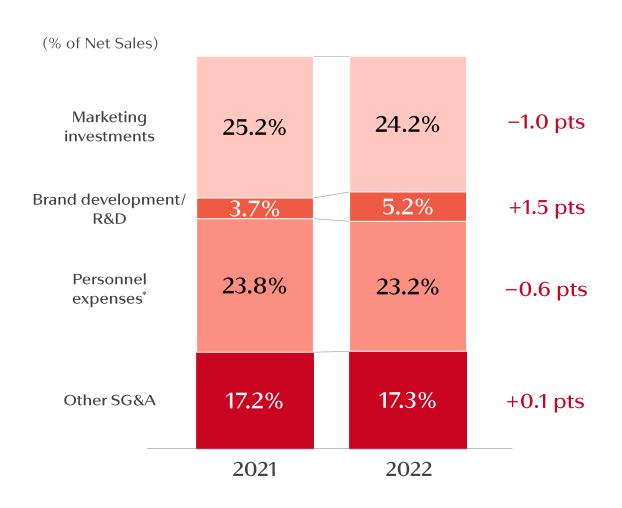
Market (Q1)

## COGS Ratio: Favorable Product Mix from Business Transfers, Continued LfL Improvement



\* Manufacturing Service Agreement

# Cost Structure in 2022 Q1: Effective Cost Management Compensated for Investments Related to 150th Anniversary and Aimed at Sustainable Sales Growth



#### Marketing investments

- ➤ Agile cost management in line with sales
- > Lower costs thanks to business transfers
- ➤ Higher media costs associated with the 150<sup>th</sup> anniversary of founding

#### Brand development / R&D

➤ Higher DX-related investments

#### Personnel expenses

Reduction in unprofitable counters and structural reforms mainly in Americas and EMEA

#### Other SG&A

- ➤ Lower freight costs
- ➤ Higher DX-related investments (FOCUS, etc.)

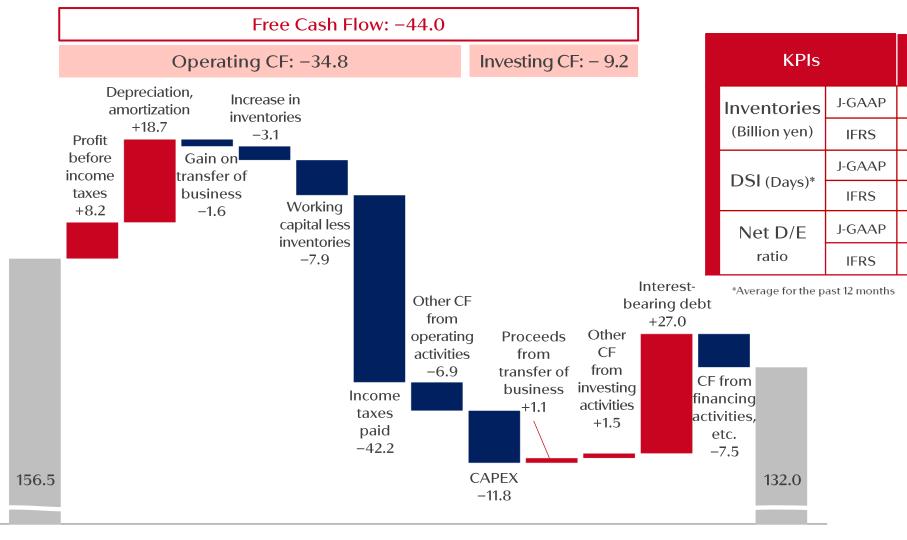
# 2022 Q1 Core Operating Profit by Reportable Segment: Fixed Costs Down Thanks to Structural Reforms in Americas and EMEA; Secured Profit Through Agile Cost Management

- Japan: Declined mainly due to lower margins coming from decline in sales and the impact of the PC business transfer
- China: Declined mainly due to lower margins coming from decline in sales and enhanced marketing investments
- Asia Pacific: > Declined due to an increase in marketing investments in major brands
  - Americas, | Improved significantly and turned to profit mainly thanks to higher margins coming from sales growth and a decrease in fixed costs due to organizational and structural reforms
- Travel Retail: > Grew, OPM improved thanks to higher margins coming from sales growth
  - Other: > Strengthened investment in new factories and DX
- Adjustments: > Decrease in elimination of unrealized gains and sample production costs

| Core Operating Profit (Core OPM) | 2021 |         | 202  | 22      | YoY  | (Billion yen) |
|----------------------------------|------|---------|------|---------|------|---------------|
| Japan                            | 4.1  | (5.1%)  | -4.1 | (-7.0%) | -8.2 |               |
| China                            | 2.1  | (3.2%)  | -2.8 | (-5.4%) | -4.9 |               |
| Asia Pacific                     | 2.1  | (12.6%) | 1.2  | (7.1%)  | -0.9 |               |
| Americas                         | -2.1 | (-7.9%) | 1.1  | (4.2%)  | +3.2 |               |
| EMEA                             | -0.8 | (-2.9%) | 2.0  | (6.2%)  | +2.7 |               |
| Travel Retail                    | 4.9  | (17.7%) | 8.1  | (21.8%) | +3.2 |               |
| Professional                     | 0.5  | (13.0%) | 0.6  | (15.5%) | +0.1 |               |
| Other                            | 4.1  | (6.7%)  | -2.5 | (-3.5%) | -6.6 |               |
| Adjustments                      | -5.8 | -       | 0.8  | -       | +6.5 |               |
| Total                            | 9.2  | (3.9%)  | 4.4  | (1.9%)  | -4.8 |               |

# Cash Flow Management: Continued CAPEX for Further Growth While Maintaining Stable Cash Position

(Billion yen)



2021

Q2

165.5

250

0.39

2021

Q1

167.2

260

0.41

2021

Q3

149.0

236

0.14

2021

Q4

143.8

134.1

218

200

0.03

-0.02

2022

Q1

139.6

185

0.09

# Market Changes and Shiseido's Response

#### Market

- Delay in Japan market recovery
- (–)Lockdowns in China
- Ukraine crisis
  (incl. suspended shipments to Russia)
- Disruptions in distribution networks
- —Price fluctuations for raw materials
- Impact of inflation on consumer sentiment
- Continuous positive market environment in the Americas
- Recovery in economic activities from the +COVID-19 pandemic thanks to vaccination and antiviral pills

#### Shiseido

# Brands

- Innovation in brand value, stimulating demand through commemorative and limited-edition products
- Expansion of product lines, category expansion by capturing trade-up trends
- Profitability improvement through higher skin beauty sales ratio, COGS ratio improvement through better sales mix

DX

- Personalization
- New contact points with consumers through channel diversification

# Cost Structure

- Initiatives to further reduce COGS ratio;
   higher utilization rate and productivity of owned factories
- Cost management to balance investment for the future
- Maximizing the effects of structural reforms

# Japan: Accelerate Reforms Assuming that Market Continues to Struggle, Improve Profitability in a Sustainable Manner

Secure profits under assumption of near-term stagnation for both local and inbound

# Structural transformations to improve profitability

- Reduce ratio of personnel and other SG&A expenses
- Reduce COGS ratio
- Shift to digital; improve marketing ROI



# Growth through market share gains focused on skin beauty

- Concentrate selectively on mid- to high-priced brands
- Grow and secure a loyal user base through CRM
- Enhance brand equity by leveraging R&D and digital capabilities

Shift to a cost structure that will ensure stable profitability Medium-term goal for SG&A ratio: lower 60%

## China: Seize Opportunities Arising from Rapid Diversification Amid Market Slowdown

Overhaul brand operations in response to diversification and sophistication of consumer needs

# Evolution of operations, Cost efficiency

- Shift to digital, close unprofitable stores, optimize personnel allocation
- Localize sample production
- Centralize procurement

Capital for investment

# Win in a competitive environment Establish brand equity

- Break away from price competition
   Strengthen investment in brand/product value proposition to support medium-to-long-term
- Localize value creation
   Respond to/anticipates the market
- Adopt strategic approach by channel
   Strengthen expansion into major EC platforms
   Offline store = place for novel brand experiences

Gain top market share in strategic areas

## 2022 Outlook (IFRS-based)

## Revision solely due to change in accounting standards

| (Billion yen)                  | 2021        | 2022<br>Outlook  | % of Net<br>Sales | YoY<br>Change | YoY<br>Change % | 2022<br>Outlook<br>Feb 2022<br>(J-GAAP) |
|--------------------------------|-------------|--|-------------------|---------------|-----------------|---|
| Net Sales                      | 1,010.0     | 1,075.0  | 100%              | +65.0         | +6.4%           | 1,100.0                                 |
| Core Operating Profit          | 42.6 (ref.) | 62.0   | 5.8%              | +19.4         | +45.5%          | 60.0<br>(Operating Profit)              |
| Non-recurrent items            | 58.0 (ref.) | 4.8  | 0.4%              | -53.2         | -91.7%          | -                                       |
| Operating Profit               | 100.6       | 66.8   | 6.2%              | -33.8         | -33.6%          | -                                       |
| Profit*                        | 49.5        | 44.0   | 4.1%              | -5.5          | -11.1%          | 40.0                                    |
| Dividend (Yen/share)<br>(Plan) | 50          | 100 Interim: 25; Year-end: 25 Commemorative dividend for 150th anniversary: 50 |                   |               |                 |   |

for 150<sup>th</sup> anniversary: 50

Exchange rates for 2022: USD 1 = JPY 114 (+3.7%), EUR 1 = JPY 131 (+0.9%), CNY 1 = JPY 17.5 (+2.7%)

<sup>\*</sup> Profit Attributable to Owners of Parent

### **ESG** Initiatives

## **Diversity & Inclusion**

- No. 1 in overall ranking for Japan's "100 Best Companies Where Women Actively Take Part"\*1
- Female leaders in Japan: 37%\*2 (Mid-term target: 50%)
- Diverse and flexible working styles
- Towards 100%\*3 Paternity Leave Ratio by end-2023



Mentoring program by female executives "Speak Jam"



Training for male employees to support inclusion in childcare

#### **Social Contribution Activities**

### Support for Ukraine

- €1 M donation to UNHCR
- Voluntary employee donation program
- Provision of daily necessities, accommodation in European countries, volunteer support
- Provision of educational opportunities for students evacuated from Ukraine
- ➤ Support for living expenses and tuition, opportunities of internship and part-time jobs, etc. jointly with International Christian University

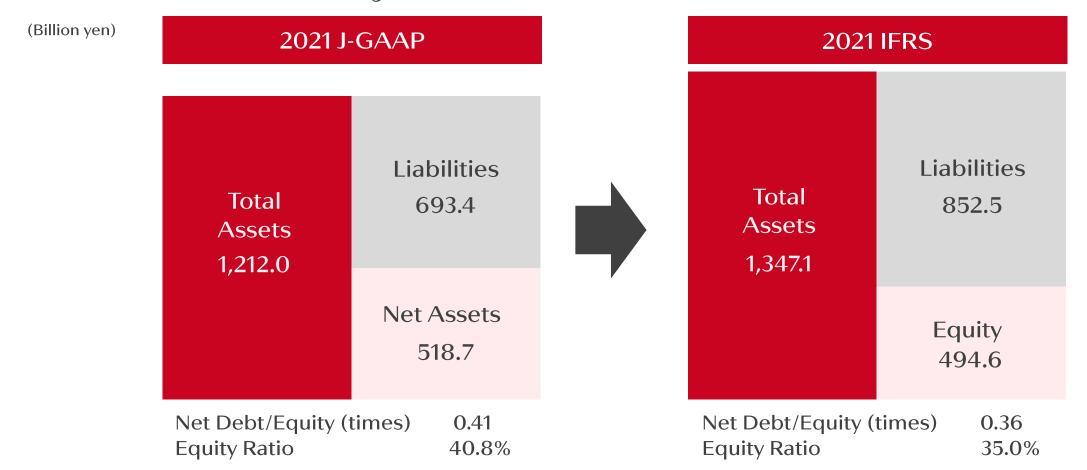
# Charity Concert "MUSIC for PEACE"



# Be a Global Winner with Our Heritage

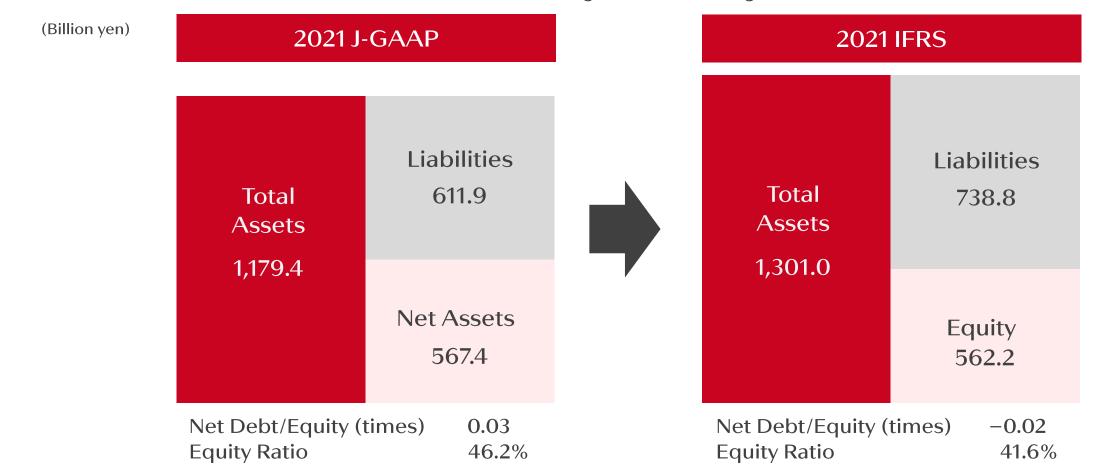
# Supplemental Data 1-1 Impacts of Transition from J-GAAP to IFRS 2021 Q1 Consolidated Financial Position

- Total Assets +135.0 Bn: Right-of-use assets +107.7 Bn reflected on the balance sheet, Increase in DTA due to increased retirement benefits +9.1 Bn, etc.
- ➤ Liabilities +159.2 Bn: Lease liabilities +121.0 Bn reflected on the balance sheet, Increase in liabilities due to increased retirement benefits +23.3 Bn, etc.
- ➤ Equity —24.1 Bn: Remeasurements of defined benefit plans –15.2 Bn, Differences in P/L due to changes in accounting standards –12.5 Bn

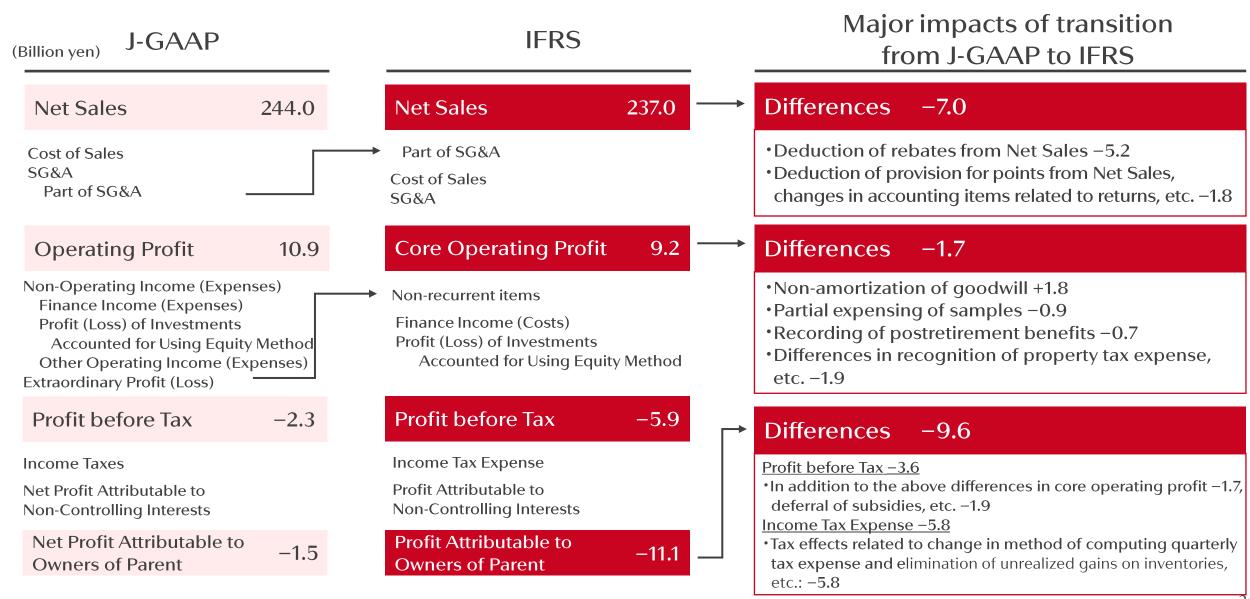


# Supplemental Data 1-2 Impacts of Transition from J-GAAP to IFRS 2021 Consolidated Financial Position

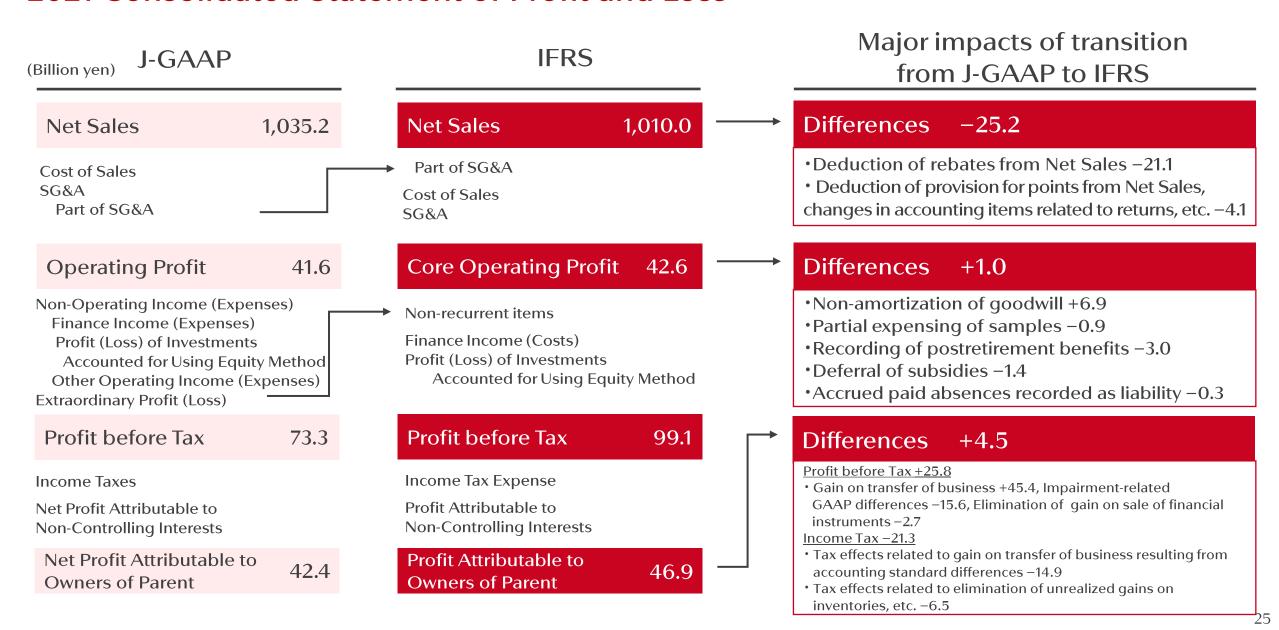
- ➤ Total Assets +121.6 Bn: Right-of-use assets reflected on the balance sheet +98.8 Bn, Impacts of investments accounted for using equity method +19.3 Bn, etc.
- ➤ Liabilities +126.9 Bn: Lease liabilities reflected on the balance sheet +114.9 Bn, Increase in liabilities due to increased retirement benefits +22.7 Bn, etc.
- ➤ Equity -5.3 Bn: Remeasurements of defined benefit plans -13.2 Bn, Measurements of financial instruments +3.9 Bn, Differences in P/L due to changes in accounting standards +1.6 Bn, etc.



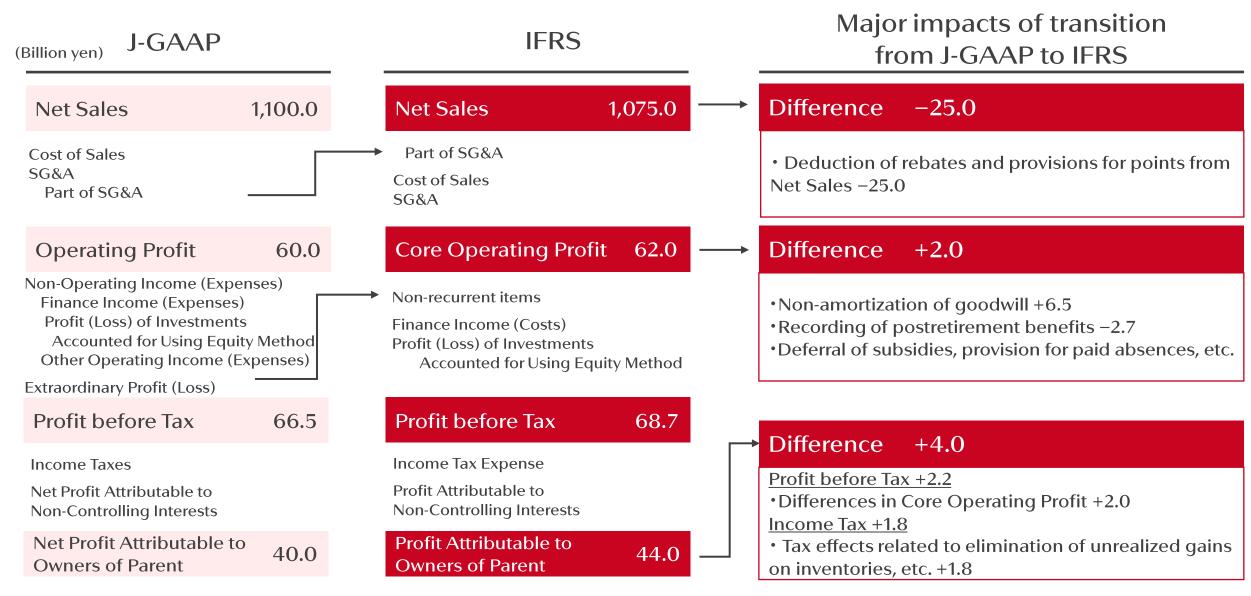
# Supplemental Data 1-3 Impacts of Transition from J-GAAP to IFRS 2021 Q1 Consolidated Statement of Profit and Loss



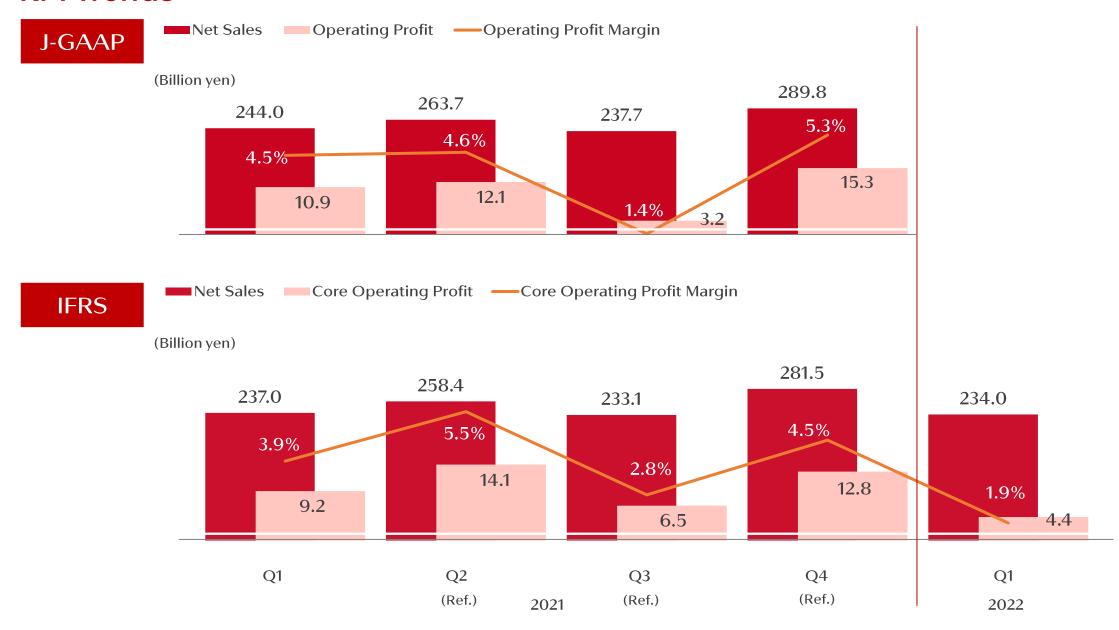
# Supplemental Data 1-4 Impacts of Transition from J-GAAP to IFRS 2021 Consolidated Statement of Profit and Loss



# Supplemental Data 1-5 Impacts of Transition from J-GAAP to IFRS Outlook for 2022 Consolidated Statement of Profit and Loss



## Supplemental Data 2 KPI Trends



# Supplemental Data 3 2022 Q1 Results

| (Billion yen)             | 2021           | % of<br>Net Sales | 2022  | % of<br>Net Sales | YoY<br>Change | YoY<br>Change % | YoY<br>Change<br>FX-Neutral % | Like-for-like % <sup>*3</sup>                         |
|---------------------------|----------------|-------------------|-------|-------------------|---------------|-----------------|-------------------------------|---|
| Net Sales                 | 237.0          | 100%              | 234.0 | 100%              | -3.0          | -1.3%           | -6.3%                         | -0.9%   |
| Cost of Sales             | 63.6           | 26.8%             | 67.2  | 28.7%             | +3.6          | +5.7%           |                               |   |
| Gross Profit              | 173.4          | 73.2%             | 166.8 | 71.3%             | -6.6          | -3.8%           |                               |   |
| SG&A                      | 181.9          | 76.7%             | 164.6 | 70.3%             | <b>-17.</b> 3 | -9.5%           |                               |   |
| Other Operating<br>Income | 2.0            | 0.8%              | 2.2   | 0.9%              | +0.2          | +10.4%          |                               |   |
| Operating Profit          | -6.5           | -2.7%             | 4.4   | 1.9%              | +10.9         | -               |                               |   |
| Non-recurrent items       | -15 <b>.</b> 7 | -6.6%             | -0.0  | -0.0%             | +15.7         | -               |                               |   |
| Core Operating Profit     | 9.2            | 3.9%              | 4.4   | 1.9%              | -4.8          | -52.3%          |                               |   |
| Profit before Tax         | -5.9           | -2.5%             | 8.2   | 3.5%              | +14.1         | -               |                               |   |
| Income Tax Expense        | 4.1            | 1.7%              | 2.5   | 1.1%              | -1.6          | -39.3%          |                               |   |
| Profit <sup>*1</sup>      | -11.1          | -4.7%             | 4.4   | 1.9%              | +15.5         | -               | (Exchange rates               |   |
| EBITDA <sup>*2</sup>      | 22.3           | 9.4%              | 17.1  | 7.3%              | -5.2          | -23.4%          | EUR 1 = JPY 130               | 5.2 (YoY +9.0%)<br>0.5 (YoY +2.0%)<br>.3 (YoY +11.6%) |

<sup>\*1</sup> Profit Attributable to Owners of Parent

<sup>\*2</sup> Core operating profit + Depreciation and amortization (excluding depreciation of right-of-use assets)

<sup>\*3</sup> Excluding business transfer impacts

Supplemental Data 4 2022 Q1 Net Sales and Core Operating Profit by Reportable Segment (IFRS)

| Top: Net Sales<br>Bottom: Core OP<br>(Billion ven) | 2021  | % of Net Sales /<br>Core OPM % | 2022  | % of Net Sales /<br>Core OPM % | YoY<br>Change | YoY<br>Change % | YoY<br>Change<br>FX-Neutral % | Like-for-like % <sup>*2</sup> |
|--|-------|--------------------------------|-------|--------------------------------|---------------|-----------------|-------------------------------|-------------------------------|
| la sa a sa   | 69.9  | 29.5%                          | 57.1  | 24.4%                          | -12.8         | -18.3%          | -18.3%                        | -2.8%                         |
| Japan  | 4.1   | 5.1%                           | -4.1  | -7.0%                          | -8.2          | -               | -                             | -                             |
| China  | 65.3  | 27.6%                          | 51.9  | 22.2%                          | -13.4         | -20.6%          | -28.5%                        | -14.4%                        |
| China  | 2.1   | 3.2%                           | -2.8  | -5.4%                          | -4.9          | -               | -                             | -                             |
| Asia Pacific                                       | 16.1  | 6.8%                           | 15.4  | 6.6%                           | -0.7          | -4.2%           | -9.7%                         | -0.1%                         |
| ASIA PACITIC                                       | 2.1   | 12.6%                          | 1.2   | 7.1%                           | -0.9          | -41.4%          | -                             | -                             |
| Amoricas   | 24.4  | 10.3%                          | 25.2  | 10.7%                          | +0.8          | +3.3%           | -5.3%                         | +6.7%                         |
| Americas   | -2.1  | -7.9%                          | 1.1   | 4.2%                           | +3.2          | -               | -                             | -                             |
| EMEA   | 24.4  | 10.3%                          | 28.5  | 12.2%                          | +4.0          | +16.6%          | +14.2%                        | +8.6%                         |
|  | -0.8  | -2.9%                          | 2.0   | 6.2%                           | +2.7          | -               | -                             | -                             |
| Traval Datail                                      | 27.7  | 11.7%                          | 37.2  | 15.9%                          | +9.5          | +34.3%          | +23.9%                        | +21.3%                        |
| Travel Retail                                      | 4.9   | 17.7%                          | 8.1   | 21.8%                          | +3.2          | +65.3%          | -                             | -                             |
| Professional                                       | 3.7   | 1.5%                           | 3.9   | 1.7%                           | +0.2          | +5.5%           | +1.0%                         | _                             |
| Fiolessional                                       | 0.5   | 13.0%                          | 0.6   | 15.5%                          | +0.1          | +24.9%          | -                             | -                             |
| Other  | 5.4   | 2.3%                           | 14.8  | 6.3%                           | +9.4          | +174.2%         | +172.7%                       | -8.1%                         |
| Other  | 4.1   | 6.7%                           | -2.5  | -3.5%                          | -6.6          | -               | -                             | -                             |
| Subtotal   | 237.0 | 100%                           | 234.0 | 100%                           | -3.0          | -1.3%           | -6.3%                         | -0.9%                         |
| Subtotal   | 14.9  | 4.9%                           | 3.6   | 1.2%                           | -11.3         | -75 <b>.</b> 8% | -                             | -                             |
| Adjustment   | -     | -                              | -     | -                              | -             | -               | -                             | -                             |
| Adjustment   | -5.8  | -                              | 0.8   | -                              | +6.5          | -               | -                             | -                             |
| Total  | 237.0 | 100%                           | 234.0 | 100%                           | -3.0          | -1.3%           | -6.3%                         | -0.9%                         |
| Total  | 9.2   | 3.9%                           | 4.4   | 1.9%                           | -4.8          | -52.3%          | -                             | -                             |

<sup>\*1.</sup> Core OPM is calculated using total sales including intersegment sales and internal transfers between segments. \*2. Excluding business transfer impacts

# Supplemental Data 5 2022 Q1 Net Sales in Japan, China, and Asia Pacific by Category

| (Billion yen)  Japan     | 2021 | % of<br>Net Sales | 2022 | % of<br>Net Sales | YoY<br>Change | YoY Change % /<br>YoY Change<br>FX-Neutral %*1 | Like-for-like*2 |
|--------------------------|------|-------------------|------|-------------------|---------------|--|-----------------|
| Prestige                 | 16.0 | 22.8%             | 16.1 | 28.2%             | +0.1          | +0.9%  |                 |
| Premium                  | 36.5 | 52.2%             | 34.5 | 60.3%             | -2.0          | -5.5%  |                 |
| Lifestyle                | 11.1 | 15.9%             | -    | -                 | -11.1         | -  |                 |
| Others                   | 6.4  | 9.1%              | 6.6  | 11.5%             | +0.2          | +2.7%  |                 |
| Total Japan Sales        | 69.9 | 100%              | 57.1 | 100%              | -12.8         | -18.3%   | -2.8%           |
| China                    |      |                   |      |                   |               |  |                 |
| Prestige                 | 34.9 | 53.4%             | 32.4 | 62.3%             | -2.6          | -16.6%   |                 |
| Premium                  | 19.8 | 30.2%             | 18.7 | 36.0%             | -1.1          | -15.0%   |                 |
| Personal Care            | 10.2 | 15.7%             | -    | -                 | -10.2         | -  |                 |
| Others                   | 0.5  | 0.7%              | 0.9  | 1.7%              | +0.4          | +77.8%   |                 |
| Total China Sales        | 65.3 | 100%              | 51.9 | 100%              | -13.4         | -28.5%   | -14.4%          |
| Asia Pacific             |      |                   |      |                   |               |  |                 |
| Prestige                 | 8.1  | 50.4%             | 9.0  | 58.7%             | +0.9          | +4.8%  |                 |
| Premium                  | 3.4  | 21.1%             | 2.7  | 17.9%             | -0.6          | -24.8%   |                 |
| Personal Care            | 3.2  | 19.9%             | 1.1  | 7.4%              | -2.1          | -66.4%   |                 |
| Others                   | 1.4  | 8.6%              | 2.5  | 16.0%             | +1.1          | +74.1%   |                 |
| Total Asia Pacific Sales | 16.1 | 100%              | 15.4 | 100%              | -0.7          | -9.7%  | -0.1%           |

<sup>\*1.</sup> YoY Change for Japan, and YoY Change FX-Neutral for China and Asia Pacific \*2. Excluding business transfer impacts

# Supplemental Data 6 2022 Q1 SG&A

| (Billion yen)                          | 2021  | % of<br>Net Sales | 2022 |     | % of<br>Net Sales | YoY<br>Change | YoY<br>Change % | YoY<br>Change<br>FX-<br>Neutral % |
|--|-------|-------------------|------|-----|-------------------|---------------|-----------------|-----------------------------------|
| Marketing Investments*1                | 84.4  | 35.6%             | 80   | ).9 | 34.6%             | -3.5          | -4.1%           | -9.2%                             |
| Brand Development /<br>R&D Investments | 8.7   | 3.7%              | 12   | 2.2 | 5.2%              | +3.5          | +40.3%          | +38.5%                            |
| Personnel Expenses                     | 31.7  | 13.4%             | 29   | 9.9 | 12.8%             | -1.9          | -5.9%           | -9.4%                             |
| Other SG&A Expenses                    | 40.7  | 17.2%             | 40   | ).5 | 17.3%             | -0.2          | -0.5%           | -3.2%                             |
| SG&A<br>(Core OP-based)                | 165.6 | 69.9%             | 163  | 3.5 | 69.9%             | -2.0          | -1.2%           | -5.2%                             |
| Non-recurrent items*2                  | 16.3  | -                 |      | 1.1 | -                 | -15.2         | -               | -                                 |
| SG&A                                   | 181.9 | 76.7%             | 164  | ł.6 | 70.3%             | -17.3         | -9.5%           | -                                 |

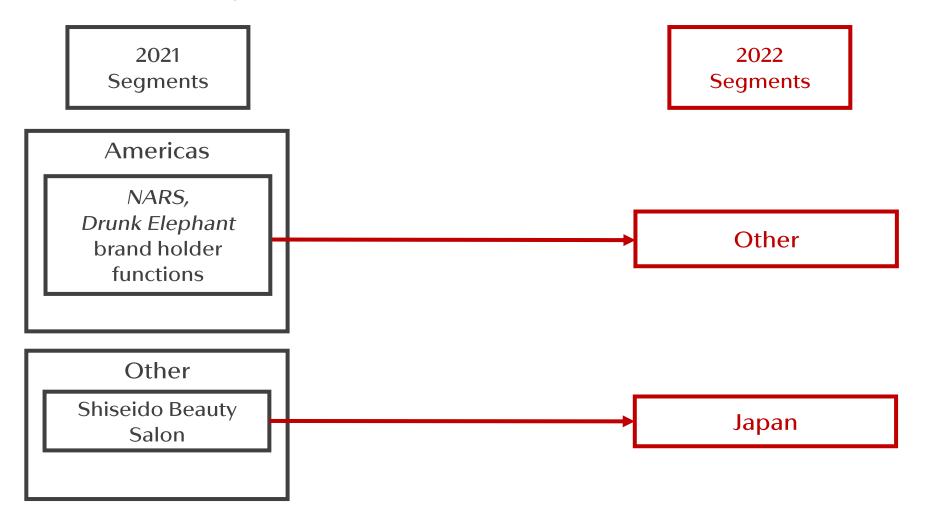
<sup>\*1</sup> Including POS personnel expenses

<sup>\*2</sup> Non-recurrent items attributable to SG&A

# Supplemental Data 7 2022 Q1 Non-recurrent Items

| (Billion yen)                                      | 2021          | 2022 |
|--|---------------|------|
| Core Operating Profit                              | 9.2           | 4.4  |
| Gain on Transfer of Business                       | -             | 1.6  |
| Structural Reform Expenses                         | -             | -1.5 |
| Impairment Loss                                    | -15.3         | -    |
| Structural Reforms-Related                         | <b>-15.</b> 3 | 0.1  |
| Profit (Subsidy income)                            | 0.6           | 0.1  |
| Loss (Salaries and allowances for employees, etc.) | -0.9          | -0.2 |
| COVID-19-Related                                   | -0.3          | -0.1 |
| Non-recurrent items                                | -15.7         | -0.0 |
| Operating Profit                                   | -6.5          | 4.4  |

# Supplemental Data 8 Change in Reportable Segments



<sup>\*</sup> The Group revised its reportable segment classifications from the fiscal year 2022. The brand holder functions of *NARS* and *Drunk Elephant* (global marketing strategy planning, product development communication and creative development, brand business management functions, etc.), previously included in the Americas Business, are included in the Other segment, and business results of the Shiseido Beauty Salon Co., Ltd., previously included in the Other segment, are now included in the Japan Business.

# **JHIJEIDO**