

Q1 FY2022 Financial Results (Securities code 6560)

5/2022 LTS, Inc.



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- 2. Overview of Q1 FY2022 Financial Results
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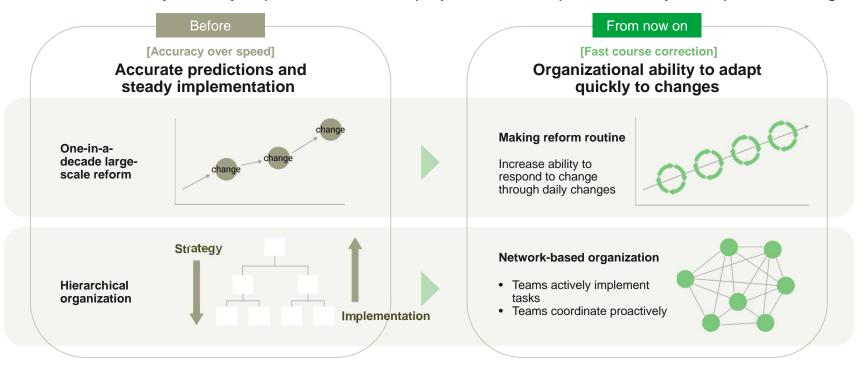
Services

	Service(s)	Mission	Synergy of services	Customers	Profit model
Professional services business	Strategy establishment / digital utilization	Improvement of corporate customer capabilities to	 Establishment of business strategy and business model Data analysis and utilization of AI Creation of new	Major co	Project-based contracts (high gross profit)
	Business process management	utilize digital technology and adapt to change	projects Development, management, and improvement of management/business foundation (business processes) Planning of reform projects Creation of DX	corporations (a	Long-term support-based contracts for corporate customer reform/DX
	Consulting /engineering	DX project implementation/	projects Comprehensive DX project support Development/operation of corporate customer DX platform Training of reform/DX human resources	SMEs/comm	Project-based contracts (high gross profit) Long-term contracts for development/operation of digital platforms
Platform busine	Consultant Job	maximization of value	Support for activities of independent consultants	SMEs/communities/public services	Membership dues
	Assign Navi	IT industry	Matching of projects, professionals, and IT companies	IT service	Membership dues + service fee-based
less	CS Clip	innovation	Matching of operating companies and DX companies Growth support for DX companies	industry/c ompanies	



Making Reform Routine (Background behind Favorable Performance of Professional Services)

In these times, companies work on various reform, whether large, medium, or small, on a daily basis, and it is necessary not only to promote individual projects but to acquire the ability to respond to change



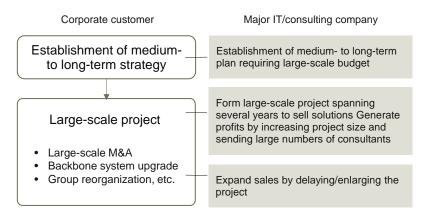


Characteristic 1 of Professional Services Business

LTS supports the promotion of individual projects and the acquisition of the ability to respond to change

Conventional consulting/IT services

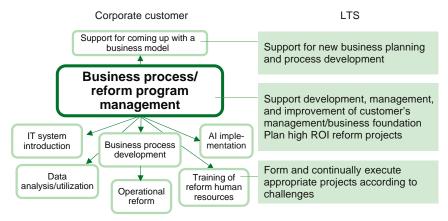
Growth support does not equal support for success of large-scale projects



- Large scale of measures makes them easily affected by sudden environmental changes, delaying response
- Withdraws at the end of the project and looks for a new customer with a large project
- · Solves customer challenges that conform to its own solutions

LTS professional services

Growth support equals acquiring the ability to respond to change and support for promoting high ROI project planning



- · Can quickly respond to environmental changes with reform planning
- Medium- to long-term relationship with a customer that does not end with individual projects
- Launch various projects according to customer challenges and respond with a system that includes platform service members (freelancers and IT/DX companies)



Characteristic 2 of Professional Services Business

Receives a large number of inquiries from new customers by promoting a customer cultivation model and quickly producing a track record of support for advanced topics

Business model

Uniqueness/strengths

Business process management

Long-term support



Comprehensive support from DX project consulting to IT development

Project

Visualization of business process (operational and management issues)

Building of long-term customer relationships and continuous cycle/ of reform

Grasping of reform cycle (Issue selection, budgeting, etc.)

Seizing opportunities for progressive projects and acquiring ability to attract new customers

Major customers (of 10 years or more)

- ITOCHU Corporation
- ORIX Corporation
- Kirin Holdings Company, Limited
- · Yazaki Corporation
- DIC Corporation
- Nissan Motor Co, Ltd.

Major themes

- · Comprehensive DX support
- Automation of shelving allocation utilizing AI
- · DX/SX for municipalities

New customers (2019-2021)

- Hiroshima Prefecture, Shizuoka Prefecture, Shizuoka City, Ichikawa City (Chiba Prefecture)
- NEC Corporation
- · Osaka Metro Co., Ltd.
- Suzuyo System Technology Co., Ltd.
- SEVEN-ELEVEN JAPAN CO., LTD.



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Q1 FY2022 Summary

LTS Group overall

Net sales: ¥2,154 million (up 23.6% YoY)
Operating profit: ¥265 million (up 54.0% YoY)
Ordinary profit: ¥262 million (up 46.8% YoY)

⇒Record high net sales, operating profit, and ordinary profit

Professional services business

Net sales: ¥2,089 million (up 24.2% YoY)
Operating profit: ¥243 million (up 54.6% YoY)

⇒Improved unit prices through increase in high value-added projects

Platform business

Net sales: ¥100 million (up 37.6% YoY)
Operating profit: ¥21 million (up 48.4% YoY)

⇒Revenues and earnings up with aggressive investment in structural enhancement, service development, etc.



Q1 FY2022 Consolidated Profit and Loss Statement

	Q1						
(Millions of yen)	FY2022	Q1	YoY %	Q4	vs. previous	FY2022	Percentage achievement
		FY2021	change	FY2021	quarter	forecast	adilicvement
Net sales	2,154	1,742	+ 23.6%	2,050	+ 5.0%	8,542	25.2%
Gross profit	819	616	+ 32.9%	725	+ 13.1%	-	-
Gross profit margin	38.1%	35.4%	+ 2.7 point	35.4%	+ 2.7 point	-	-
SG&A	554	444	+ 24.8%	569	- 2.7%	-	-
EBITDA*	283	188	+ 50.4%	177	+ 59.9%	589	48.2%
EBITDA margin	13.2%	10.8%	+ 2.4 point	8.7%	+ 4.5 point	-	-
Operating profit	265	172	+ 54.0%	155	+ 70.7%	480	55.2%
Operating margin	12.3%	9.9%	+ 2.4 point	7.6%	+ 4.7 point	-	-
Ordinary profit	262	178	+ 46.8%	155	+ 68.8%	460	57.0%
Profit before income taxes	262	178	+ 46.8%	142	+ 83.8%	-	-
Profit attributable to owners of parent	180	121	+48.9%	125	+ 43.7%	297	60.8%

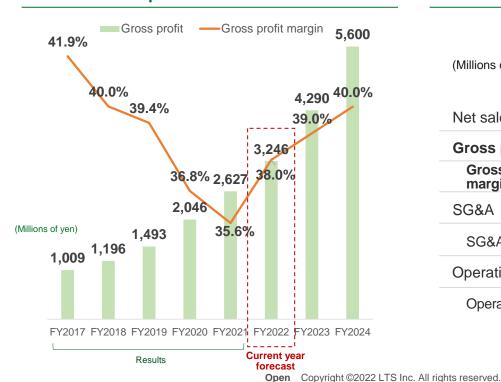
^{*} EBITDA = Operating profit +depreciation +amortization of goodwill Open Copyright ©2022 LTS Inc. All rights reserved.



Gross Profit

Q1 gross profit (and gross profit margin) trending favorably compared to forecast

Gross profit results / forecast



Q1 FY2022 results

(Millions of yen)	FY2022 forecast	Q1 results
Net sales	8,542	2,154
Gross profit	3,246	819
Gross profit margin	38.0%	38.1%
SG&A	2,766	554
SG&A ratio	32.4%	25.7%
Operating profit	480	265
Operating margin	5.6%	12.3%

10



Breakdown of SG&A

Out of SG&A, hiring/training and advertising will be actively utilized starting in Q2

Breakdown of SG&A

	FY20	22	Q1 FY2022		
(Millions of yen)	Forecast	vs. Net sales	Results	vs. Net sales	
Consolidated net sales	8,542	-	2,154		
SG&A	2,766	32.4%	554	25.7%	
Personnel expenses	1,541	18.0%	384	17.7%	
Hiring/training expenses	368	4.3%	24	1.1%	
Advertising expenses	183	2.1%	19	0.8%	
Land/office rent	85	1.0%	14	0.6%	
IT/operations platform development	117	1.4%	29	1.3%	
Remuneration paid	207	2.4%	25	1.1%	
Amortization of goodwill	40	0.5%	10	0.4%	
Depreciation	48	0.6%	4	0.1%	
Outsourcing expenses	81	0.9%	20	0.9%	
Other	92	1.1%	25	1.1%	

Hiring/training expenses

Implementing or will implement efforts below

- · Hiring events for new graduates
- Expansion of structure for mid-career hiring members
- · Increase in hiring fee

Advertising expenses

Will implement efforts below in H2

- Platform business promotions
- · 20th anniversary events
- · Hiring PR/brand enhancement



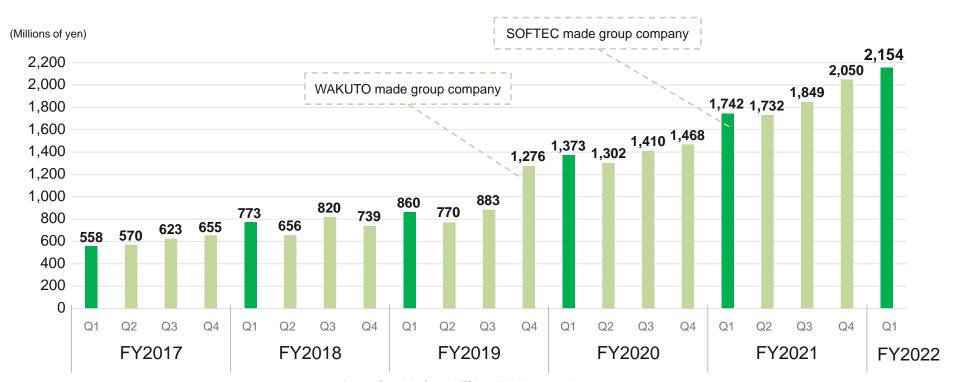
Q1 FY2022 Consolidated Balance Sheet

(Millions of yen)	FY2021	Q1 FY2022	Change	
Current assets	4,206	3,458	- 747	
(Cash and deposits)	2,430	2,020	- 409	
Non-current assets	873	832	- 41	
Total assets	5,080	4,290	- 789	
Current liabilities	2,215	1,614	- 601	
(Income taxes payable)	117	51	- 65	
Non-current liabilities	787	714	- 72	
Net assets	2,076	1,961	- 114	



Quarterly Trend in Consolidated Net Sales

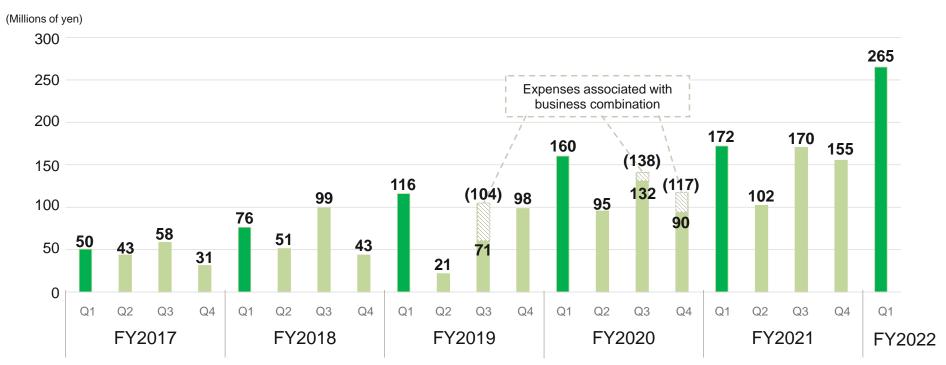
+23.6% YoY





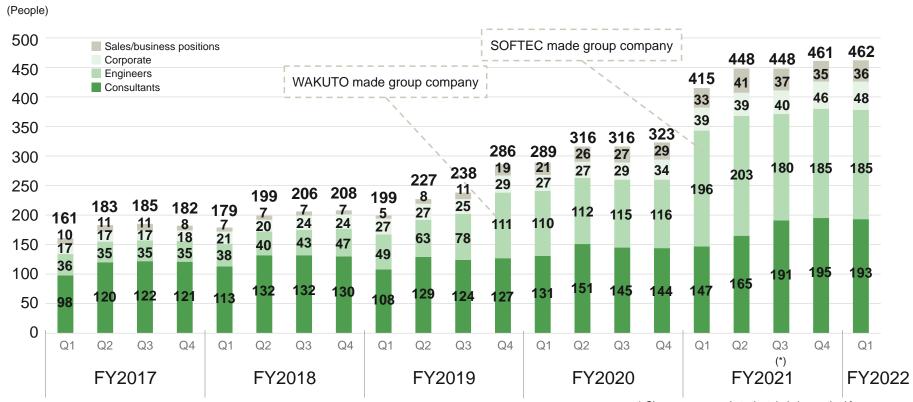
Quarterly Trend in Consolidated Operating Profit

+54.0% YoY





Quarterly Trend in Number of Employees (Consolidated)



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Progress on hiring consultants / engineers

In Q1, 8 consultants and engineers were hired. In Q2, 36 have been hired as of May 10

Consultants / engineers Plan for number at year-end (consolidated) FY2020 FY2021 FY2022 FY2023 FY2024 (People) results results plan plan plan Number of 168 195 230 290 370 consultants Number of 93 185 220 275 350 engineers 261 380 450 565 720 Total +17.6% +18.4% +25.6% +27.4% Vs. previous year Number Comparison is based on number (307 in 2021) prior to SOFTEC (73 engineers) joining the Group in 2021 (2021-2024)

Consultants / engineers Hiring plan (consolidated)

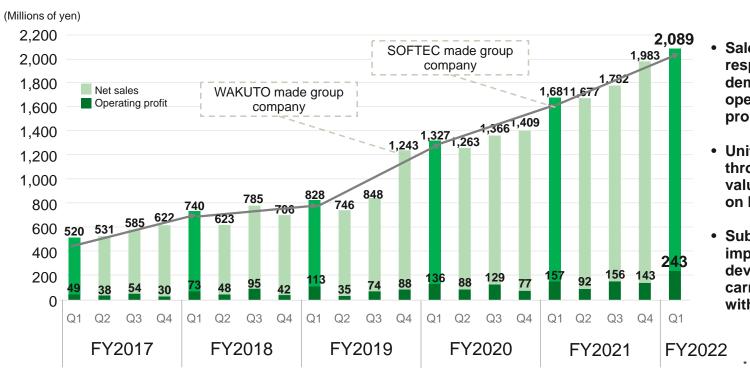
FY2021	FY2022	FY2023	FY2024
results	plan	plan	_plan_
39	50	75	100
26	50	75	100
65	100	150	200
	Hiring results Consultants	Q1 FY2022 4	
	Engineers	4	

[Reference information: As of May 10] Number of consultants / engineers hired in Q2 (including new graduates): 36



Quarterly Trend in Professional Services Business Results

Net sales +24.2% YoY, operating profit +54.6% YoY



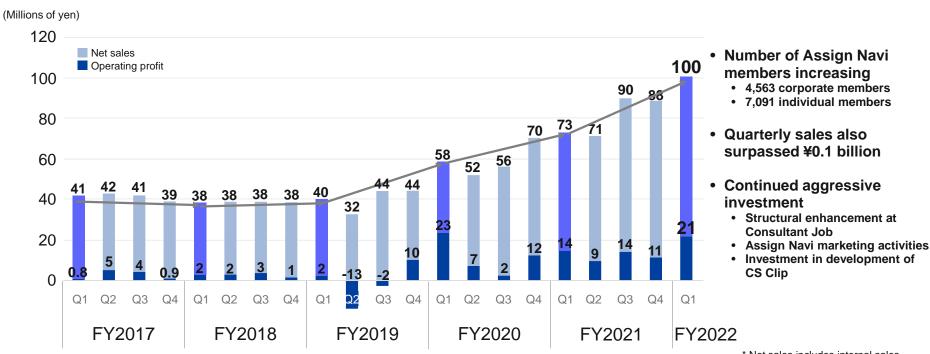
- Sales continue to grow in response to increased demand for large-scale operational reform promotion projects
- Unit prices improving through increase in high value-added projects based on DX
- Subsidiary profitability improving through development projects carried out in collaboration with LTS

^{*} Net sales includes internal sales



Quarterly Trend in Platform Business Results

Net sales +37.6% YoY, operating profit +48.4% YoY



^{*} Net sales includes internal sales



Non-Consolidated/Group Company Sales

(Millions of yen)	Non-consolidated sales	Group company sales *Excluding new sales from M&A during the period	New sales from M&A during the period	Elimination of intra-company transactions			
Q1 FY2021 results	1,122	465	194	- 39			
resuits	1,742 (+369 YoY)						
Q1 FY2022 results	1,438 (+316 YoY)	801 (+336 YoY)	 (- 194 YoY)	- 86 (- 47 YoY)			
Tesuits	2,154 (+412 YoY)						



Factors Behind Change in Consolidated Operating Profit in Q1 FY2022





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Vision

Best Partner for the Digital Era

Our society continues to change rapidly with advances in digital technology.

Our customers are all companies looking to address such rapid changes in the social structure.

In the coming era, taking the lead in bringing about change
rather than simply adapting to changes in the social structure will be the key to survival.

Shifting to an organizational structure that is better equipped to respond to change and producing human resources that create change by fully leveraging digital technology is essential for surviving and thriving in this era.

Providing support to help customers improve their ability to implement change, we aim to be the best partner for companies that continue to change themselves and take the lead in social changes.



Human resources

Consultant unit prices are on the rise. Also working on sharing knowledge across the Group

Enhancement of hiring	Enhancement of education	Coordination of knowledge		
✓ Aim for net increase of 100 people annually across Group	✓ Enhance educational measures with Group education system and production site initiative	✓ Establish special organization for coordinating knowledge within Group		
✓ Continue to promote hiring activities separate from M&A	✓ Active human resources exchange (including temporary transfers) within Group	✓ Reorganize knowledge, redesign education system,		
·	✓ Enhance opportunities for consultant and engineer career change	and enhance structure		
Number of employees	Individual skills	Organizational ability		
	O1 EV2022 Populto			

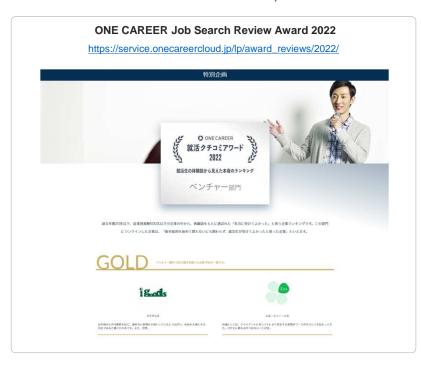
Q1 FY2022 Result

- Received gold prize in Venture category of ONE CAREER Review Award 2022 announced by ONE CAREER Inc., which runs job search site ONE CAREER
- Enhancement of brand communication capabilities
- Recognized in Large Enterprise category of 2022 Certified Health & Productivity Management Outstanding Organizations Recognition Program
- Activities to enhance structure of hiring team
- Expansion of hiring measures, including revamping of referral hiring program



Received gold prize in job search review awards selected by students

Ranked as a company students were glad to have applied for out of roughly 45,000 companies based on feedback from more than 60,000 student reviews



Received gold prize in Venture category of ONE CAREER Job Search Review Award 2022

- The Venture category in which LTS won the gold prize was presented to 10 companies that are ventures established within the past 20 years with 500 or fewer employees and that are supported by many student job seekers.
- The award program is held by ONE CAREER in the aim of evaluating companies on the basis of how they provide reliable information to uneasy student job seekers looking for sincere companies where they can participate in internships, explanatory meetings or employment screening.



Brand communication measures

Enhance activities for improving brand recognition beyond the consulting and IT markets

Steadily expanding communication and media outreach since April









Promotion of Health Management

Recognized under 2022 Certified Health & Productivity Management Outstanding Organizations Recognition Program promoted jointly by Ministry of Economy, Trade and Industry and NIPPON KENKO KAIGI



Recognized as "2022 Large Enterprise with Outstanding Health and Productivity Management"

Based on the thinking that the wellbeing (physical, mental, and social) of employees is the basis of sustainable growth of companies, LTS is promoting health management activities with the wellbeing of employees and their families as a top priority management theme.

LTS Health Management Declaration https://lt-s.jp/about_us/sustainability/health

<Main domains of activities>

- 1. Disease prevention and health education
- 2. Diet, sleep and exercise improvement
- 3. Workstyle reform
- 4. Enhancement of self-management skills
- 5. Building and strengthening of human relationships



Customers

Strengthened relationship with advanced DX companies. Promoted cooperation and tie-ups for each service. Developed services through industry-academia collaboration and provided programs to municipalities

Strengthening of relationships with progressive companies	Expansion of area	Promotion of industry-academia collaboration and services for municipalities and SMEs		
✓ Further strengthen relationships with progressive companies with strong intent to change through the provision of LTS Group services	 ✓ Strengthen system in West Japan area ✓ Engage in full-scale service provision in Asia and globally (coordination with FPT) 	 ✓ Further promotion of industry-academia collaboration involving customers and research institutes ✓ Further promotion of services for municipalities and SMEs 		
Service development Customer base	Customer base	Service development Brand improvement		

Q1 FY2022 Results

- Participation in management of Effectuation Conference held by Hiroshima University as service leader
- LTS activities in operational reform promotion project recognized by Kirin Holdings Company, Limited
- Certified as AWS Select Tier Service Partner in AWS Partner Network (APN) partner program of Amazon Web Service (AWS)
- 9 new customers



Effectuation Conference

Communicating "regional community development" and "human resources development and industrial creation" activities to the world from Hiroshima



International conference with effectuation advocate and lecturer Saras Sarasvathy

The LTS Group took the stage at this conference and also participated and provided planning and operational support as the secretariat.

We will strengthen partnerships with players on the cutting edge of creating innovation and solving social problems in Japan and around the world based on effectuation.



Group management

Increased number of cross-Group project deliveries to improve corporate value

Creation of synergy

- ✓ Optimize sales personnel, improve unit prices, and expand support topics by cultivating customers and acquiring projects utilizing Group assets
- ✓ Increase project delivery across the Group and further promote the provision of value as an all-around team

Enhancement of corporate functions

- ✓ Balance improving functions with optimizing costs by communizing the management functions of group companies
- ✓ Establish new work styles and improve productivity by strengthening the Group's IT infrastructure and relocating offices

Increasing value

Streamlining

Increasing value

Streamlining

Q1 FY2022 Results

- Participation in management of Effectuation Conference in Hiroshima Prefecture as service leader through LTS and WAKUTO partnership
- · Mutual participation in projects by LTS and subsidiary



Group management (M&A)

The policy for M&A is to promote it as part of recruiting and team-building efforts

Providing comprehensive proposals as LTS Group, we plan to further boost the profitability of each group company by 2023

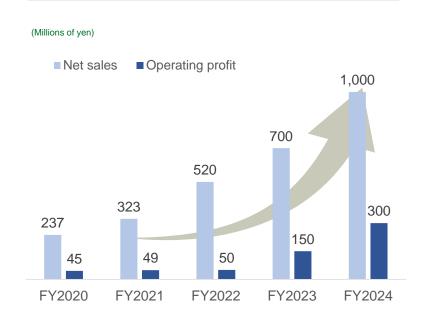
Individual project proposal and delivery Project proposal and delivery as LTS Group LTS LTS Corporate Corporate WAKUTO **WAKUTO** customer customer SOFTEC SOFTEC Engineering services tend to face price competition as they Engineering service subsidiaries can propose appropriate entail participation starting from downstream processes with Sales services at appropriate prices while LTS accurately identifies fixed requirement entry requirements starting from upstream processes Sales and back-office functions must be developed and Cost Cross-selling and sharing of back-office functions possible implemented by individual companies



Platforms

Maintain the investment level until 2022 and move to a profit-increasing phase in 2023

Investment and development of current services and growth of profits



Contribution to Group as a whole

- √ Provision of independent consultants to Professional Services
- ✓ Provision of information on excellent IT/DX companies to Professional Services
- ✓ Reference for companies considering M&A using member base and various data



Policy of Medium-Term Business Plan

Mode change for rapid growth

Through our activities over the four years since listing, we are confident that we can further grow the business.

Starting this year (2022), we will review the steady growth scenario to date and implement a "mode change" for rapid growth.

Based on the thinking that expanding personnel and individual growth are the driving factors for achieving the numerical targets of the Medium-Term Business Plan, we will carry out more aggressive activities to build these up, thereby <u>achieving the Medium-Term Business Plan</u> and <u>accelerating growth in 2025 and beyond</u>.



Numerical targets

Compound average growth rate of net sales

Continuing to exceed 20% through 2022 Exceeding 25% in 2023 and beyond

Operating margin

15% by 2024

(Millions of yen)	FY2020	/2020 FY2021		FY2022	FY2023	FY2024	
(Millions of yell)	Results	Forecast	Results	Forecast	Results	Plan	Vs FY2020
Consolidated net sales	5,500	7,000	7,300	8,500	11,000	14,000	2.5x
Consolidated operating profit	470	580	600	480	1,200	2,000	4.3x
Consolidated operating margin	8.6%	8.2%	8.1%	5.6%	10.9%	14.3%	+5.7 point

Upward revision of figures announced with FY2021 financial results



Policy in each fiscal year

FY2022

Promoting efforts below as first year of rapid growth

- Active hiring of consultants and engineers
 (Recruiting expenses: up ¥257 million vs FY2021)

 ⇒Growth of professional services
- Enhancement of advertising activities and holding of 20th anniversary events (Advertising expenses: up ¥147 million vs FY2021) ⇒Growth of platform business and enhancement of branding and hiring capabilities
- Relocation of office and IT-related investment
 ⇒Expansion of business and organizational foundation for continued growth

The forecast for FY2022 is **for increased revenues but decreased earnings** as we implement various efforts in accordance with the growth scenario

FY2023-2024

We will continue efforts for ramping up hiring and individual growth and accelerate growth by taking the **consolidated net** sales CAGR from over 20% to over 25% starting in 2023

SG&A ratio will be lower than in 2022 due to the reduction of spot costs and measures to increase efficiency

(Millions of yen)	FY2021 results	YoY	FY2022 forecast	YoY	FY2023 plan	YoY	FY2024 plan	YoY
Net sales	7,375	+32.7%	8,542	+15.8%	11,000	+28.8%	14,000	+27.3%
Gross profit	2,627	+28.4%	3,246	+23.6%	4,290	+32.1%	5,600	+30.5%
Gross profit margin	35.6%	-1.2 point	38.0%	+2.4 point	39.0%	+1.0 point	40.0%	+1.0 point
SG&A	2,026	+29.3%	2,766	+36.5%	3,090	+11.7%	3,600	+16.5%
SG&A ratio	27.5%	-0.7 point	32.4%	+4.9 point	28.1%	-4.3 point	25.7%	-2.4 point
Operating profit	600	+25.4%	480	-20.0%	1,200	+150.0%	2,000	+66.7%
Operating margin	8.1%	-0.5 point	5.6%	-2.5 point	10.9%	+5.3 point	14.3%	+3.4 point



Aiming for further growth in 2025 and beyond

We aim to continue growing net sales at a rate of more than 25% in 2025 and later to reach ¥50,000 million in 2030

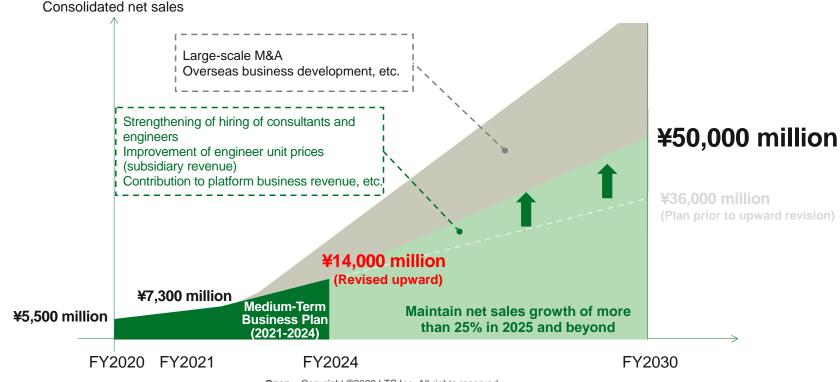




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Forecast for FY2022

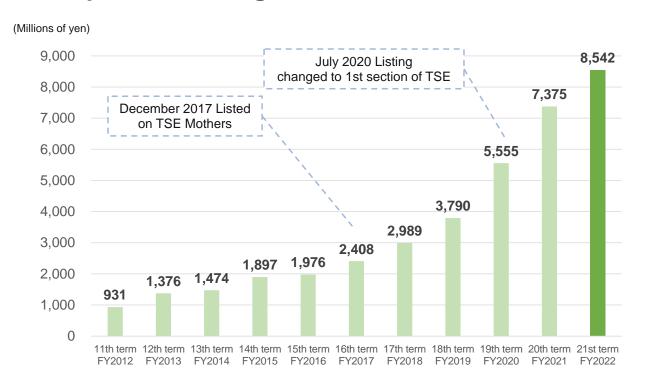
(Millions of yen)	FY2021 Results	FY2022 forecast	YoY change	YoY % change
Net sales	7,375	8,542	+ 1,167	+ 15.8%
EBITDA*	674	589	- 85	- 12.6%
Operating profit	600	480	- 120	- 20.0%
Ordinary profit	579	460	- 119	- 20.7%
Profit attributable to owners of parent	388	297	- 90	- 23.4%

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FY2022 Consolidated Net Sales Forecast

Expect to see higher revenue for 11th consecutive year





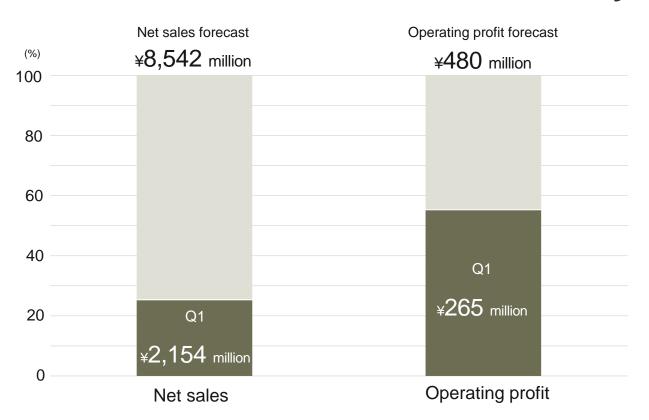


FY2022 Consolidated Operating Profit Forecast Plan for FYE December 2022 is for lower profit





FY2022 Consolidated Forecast: Full-year Progress



Sales progress

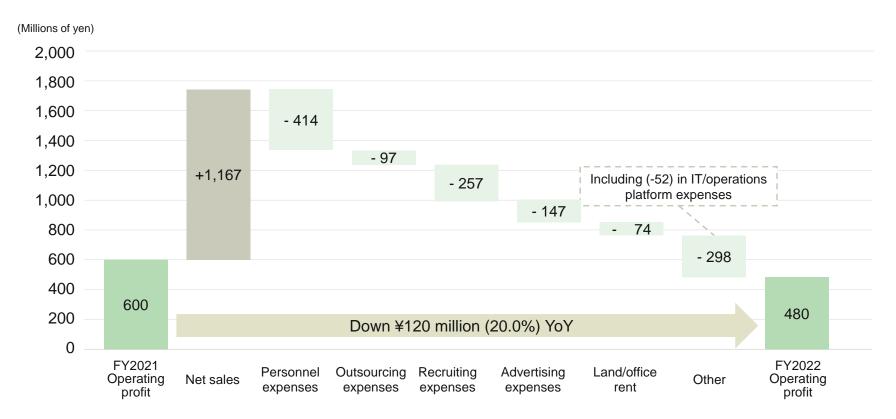
25.2 %

Operating profit progress

55.2 %



Factors Behind Change in Consolidated Operating Profit in FY2022





FY2022 Forecasts by Segment

Professional services business

(Millions of yen)	FY2021 Results	FY2022 Forecast (Initial)	YoY change	YoY % change
Net sales	7,125	8,112	+ 986	+ 13.9%
Operating profit	550	430	- 120	- 21.8%

Platform business

(Millions of yen)	FY2021 Results	FY2022 Forecast (Initial)	YoY change	YoY % change
Net sales	323	520	+ 196	+ 60.8%
Operating profit	49	50	+ 0	+ 0.5%



FY2022 Non-Consolidated/Group Company Sales Forecast

(Millions of yen)	Non-consolidated sales	Group company sales *Excluding new sales from M&A during the year	New sales from M&A during the year	Elimination of intra-company transactions		
FY21 Results	4,910	1,944	730	- 210		
	7,375 (+1,819 YoY)					
FY22 Foreca	5,467 (+556 YoY)	3,285 (+1,341 YoY)	Not included	- 210 (Expect same level as previous year)		
st	8,542 (+1,167 YoY)					



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Overview of LTS, Inc.

Representative: Hiroaki Kabashima, President and CEO

Foundation: March 2002

Capital: ¥575,150,600 (As of March 31, 2022)

Address: KDX Shinjuku 286 Building 4F, 2-8-6 Shinjuku Shinjuku-ku, Tokyo, 160-0022, Japan

Number of employees: 331 non-consolidated* / 462 consolidated (As of March 31, 2022)

* Includes borrowed/loaned employees

Services: Professional services business

Platform business

Subsidiaries: Assign Navi, Inc.

(As of March 31, 2022) LTS ASIA CO., LIMITED (Hong Kong)

WAKUTO Co., Ltd. IoTol Japan Inc. SOFTEC Co., Ltd.

Group company: FPT CONSULTING JAPAN CO., LTD.

(As of March 31, 2022)

Memberships: Japan Users Association of Information Systems

(As of March 31, 2022) Japan Institute of Information Technology

Project Management Institute Japan Chapter

The Open Group

Shizuoka Information Industry Association

Hamamatsu Software / Contents Industry Association



Directors

President and CEO
Representative Director of Assign Navi, Inc.

Hiroaki Kabashima

Graduated Keio University

Director

Yuichi Kanagawa

Graduated Waseda University

Director and COO

Ryosuke Ueno

Graduated Tsukuba University and Advanced Institute of Industrial Technology 1998 Joined ING Life Insurance Co., Ltd. (Now NN Life Insurance Company, Ltd.)

2000 Joined IQ3 Inc.

2001 Joined Learning Technology Consulting Inc.

2002 Founding director of the Company

2002 President and CEO of the Company

2019 Representative Director of Assign Navi, Inc.

1982 Joined Yokogawa Electric Works, Inc. (Now Yokogawa Electric Corporation)

1996 Founding President and Representative Director of Yokogawa Multimedia Co., Ltd.

2001 Chairman and Representative Director of Yokogawa Q&A Corporation (Now Q&A Corporation)

2003 President and Representative Director of Yokogawa Q&A Corporation

2015 Chairman and Representative Director of Q&A Corporation

2016 Director (part-time) of Yokogawa Rental & Lease Corporation President and Representative Director of Yokogawa Rental & Lease Corporation

2020 Chairman and Representative Director of Yokogawa Rental & Lease Corporation Outside Director of SMN Corporation (current position)

2021 Board Member of Japan Volleyball Association

2021 Outside Director of the Company

2021 Director of the Company

2022 Director and Chairperson of the Company

2008 Joined the Company

2017 Head of Business Consulting Division II of the Company

2018 Executive Officer and Head of Business Consulting Division II of the Company

2019 Director, Executive Officer and Head of Business Consulting Division II of the Company Executive Vice President
Director of IoTol Japan Inc.

Corporate Auditor of WAKUTO Co., Ltd.

Sungil Lee

Graduated The University of Tokyo

1998 Joined Andersen Consulting Ltd. (Now Accenture Japan Ltd.)

2000 Joined IQ3 Inc.

2001 Joined Learning Technology Consulting Inc.

2002 Founding director of the Company

Joined Finchiapan Co., Ltd.

Joined the Company

2005 Executive Vice President of the Company

2021 Director of IoTol Japan Inc.

Director and CSO
Director of IoTol Japan Inc.

Yu Kamemoto

Graduated Keio University

VII Kamamata

2017 Head of Business Development & Insights of the

2018 Executive Officer and Head of Business Development & Insights of the Company

2019 Director, Executive Officer and Head of Strategy & Insights of the Company

2020 Director of IoTol Japan Inc.

Director

President and Representative Director of SOFTEC Co., Ltd.

Atsushi Tsukahara

Graduated Tsukuba University

1999 Joined Andersen Consulting Ltd. (Now Accenture Japan Ltd.)

2000 Joined IQ3 Inc.

2001 Joined Learning Technology Consulting Inc.

002 Founding director of the Company

2005 Resigned as director, joined the Company

2014 Head of EA-IT Business Unit of the Company

2015 Executive Officer and Assistant to Business Consulting Division of the Company

2018 Executive Officer and Head of ICT Engineering Department of the Company

2020 Director, Executive Officer and Head of ICT Engineering Department of the Company President and Representative Director of SOFTEC Co., Ltd.



Directors

Outside Director (Audit and Supervisory Committee Member)

Fumio Takemura

2004 Executive Officer of IBM Japan, Ltd.
 2007 Senior Managing Director of IBM Japan Services Company Ltd.
 2008 President and Representative Director of JAL Information Technology Co., Ltd.
 2011 Advisor to IBM Japan, Ltd.
 2014 Adjunct Lecturer at Tokyo City University Faculty of Knowledge Engineering
 2018 Statutory Auditor of the Company

(Audit and Supervisory Committee Member)

Joined IBM Japan, Ltd.

2019 Outside Director of the Company

Joined Nissan Motor Co., Ltd.

2020 Auditor of IoTol Japan Inc.

Outside Director (Audit and Supervisory Committee Member)

Naoki Takahashi

 1995 Joined Tokyo Office of White & Case LLP
 2001 Joined American International Group, Inc.
 2009 Director and Managing Executive Officer of AIG Japan Holdings Kabushiki Kaisha
 2016 Auditor of the Company
 2019 Outside Director of the Company (Audit and Supervisory Committee Member)

Licensed as an attorney at law in New York, USA

Outside Director (Audit and Supervisory Committee Member)

Toshio Awata

1972 Joined MITSUI & CO., LTD.
2007 Managing Executive Officer and President of Chubu Office of MITSUI & CO., LTD.
2015 Auditor of the Company
2019 Outside Director of the Company (Audit and Supervisory Committee Member)



List of Customers

Trade/Retail

ITOCHU Corporation Inabata & Co., Ltd. SEVEN-ELEVEN JAPAN CO., LTD. Mitsubishi Corporation Mitsubishi Shokuhin Co., Ltd. **Metal One Corporation**

Energy

i BUSINESS PARTNERS Corp. (Idemitsu Kosan Group) Idemitsu Kosan Co., Ltd. SHOWA SHELL SEKIYU K. K. Taivo Oil Company, Limited TOKYO GAS i NET CORP. (TOKYO GAS Group) Tokvo Gas Co., Ltd. Tokyo Gas Urban Development Co., Ltd. (TOKYO GAS Group) Tokyo Gas Auto Service Co, Ltd. (TOKYO GAS Group)

Plant Engineering

BANDAI CO., LTD.

FUSO Corporation

Yamaha Motor Co., Ltd.

Chiyoda Corporation

Manufacturing **IHI Corporation** ISHIDA TEC Co., Ltd. Oki Electric Industry Co., Ltd. Canon Software Inc. (Canon Group) Canon Business Support Inc. (Canon Group) KOKUYO Co., Ltd. GE Healthcare Japan Corporation Siemens Japan KK NIPPON STEEL & SUMITOMO METAL CORPORATION (Now: NIPPON STEEL CORPORATION) TATSUNO Corporation DIC Corporation **NEC Corporation**

Hitachi Solutions, Ltd. (Hitachi Group)

Transportation

Osaka Metro Co., Ltd. (Osaka Metro) JALPAK Co., Ltd. (JAL Group) Japan Airlines Co., Ltd. (JAL) West Japan Railway Company (JR WEST) East Japan Railway Company (JR EAST)

Automotive

SHIZUOKA TOYOPET CO., LTD. Nissan Motor Co., Ltd. Nissan Buhin Chuo Sales Co., Ltd. Yazaki Corporation

Food/Restaurant/Agriculture/Medical/Pharmaceutical

Kirin Holdings Company, Limited KIRIN BUSINESS SYSTEM COMPANY, LIMITED (KIRIN Group) TAKANAWAKAI (Dental Cruise) The Nisshin OilliO Group, Ltd. Japan Tobacco Inc. NIHON CHOUZAI Co., Ltd. JAPAN NUTRITION Co., Ltd. (ITOCHU Group) NH Foods Ltd. ROYAL HOLDINGS Co., Ltd.

Service

NTT Communications Corporation The Board Director Training Institute of Japan KOSAIDO Co., Ltd. Jiii Press Ltd. Sonv Network Communications Inc. Technology Networks Inc. (J: COM Group) TV Asahi Corporation JAPAN POST HOLDINGS Co., Ltd. JAPAN POST Co., Ltd. famima.com Co., Ltd. Benesse Corporation MonotaRO Co., Ltd. Yuko Montoro Co., Ltd. Recruit Jobs Co., Ltd. Relia, Inc.

Financial/Securities/Insurance

Aioi Nissay Dowa Insurance Co., Ltd. **ORIX Corporation** ORIX Business Center Okinawa Corporation SUMITOMO LIFE INSURANCE COMPANY Nisshin Fire & Marine Insurance Co., Ltd. Mitsui Life Insurance Company Limited

Government

Ichikawa City Ministry of Economy, Trade and Industry Shizuoka Prefecture Shizuoka City Hall Ministry of Internal Affairs and Communications

Consulting/IT

ABeam Consulting Ltd. ITOCHU Techno-Solutions Corporation (ITOCHU Group) SAP Japan Co., Ltd. EDISON CO., LTD. CRESCO LTD. SATORI Inc. JFE Systems, Inc. SIGMAXYZ Inc Suzuyo System Technology Co., Ltd. IBM Japan, Ltd. IBM Japan Services Company Ltd. (IBM Japan Group) **Oracle Corporation Japan** Tata Consultancy Services Japan Limited Hewlett-Packard Japan, Ltd. Microsoft Japan Co., Ltd. PricewaterhouseCoopers LLP MARUBENI INFORMATION SYSTEMS CO., LTD. (MARUBENI Group)

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ESG investments/SDG initiatives

We believe that it is necessary to fulfill our social responsibility by building better relationships with customers, employees, shareholders, local communities, and the global environment.

As a member of society, we will contribute to solutions to social problems to achieve a sustainable society together with everyone and engage in activities to remain an excellent company that creates new value.





Introduction of activities for contributing to solutions to social problems

Together with local communities and society





Connections to local communities



Pro bono



Support solutions to problems provided by NPOs and NGOs leveraging our business skills



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Family Day

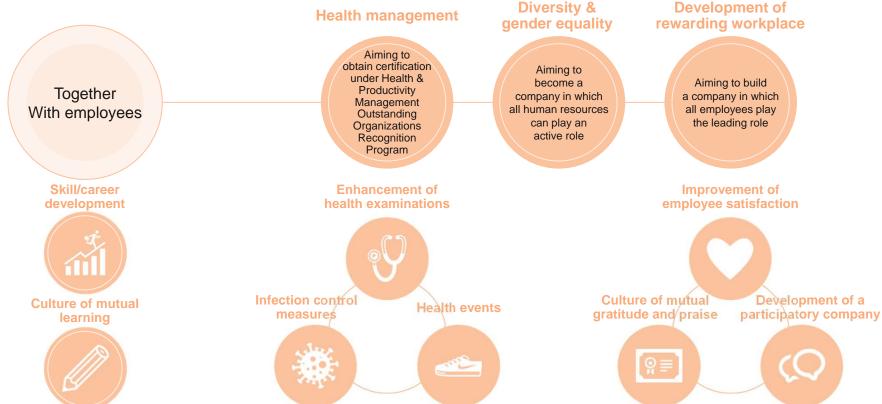


Expand possibilities for children by thinking about and working on social problems together with them





Introduction of activities for remaining an excellent company that creates new value

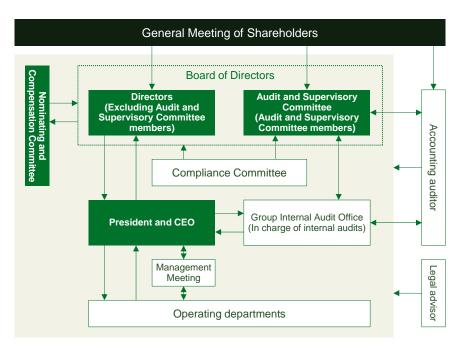


and more...



Corporate governance structure

We consider strengthening of corporate governance to be an important management issue and are working on the necessary measures in order to expand our corporate value, ensure our continued existence, and contribute to society



Efforts to date

- √ Transition to company with audit and supervisory committee
- ✓ Increased number of outside directors
- ✓ Establishment of Nominating and Compensation Committee
- ✓ Disclosure of summaries of financial results and briefing material in English

Themes being considered for future efforts

- ✓ Analysis and evaluation of effectiveness of Board of Directors utilizing third-party agency
- √ Ensuring of diversity of Board of Directors
- ✓ Establishment and implementation of succession plan for chief executive officer



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- These risks and uncertainties include general industry and market conditions as well as general Japanese and international economic conditions such as changes in interest rates and exchange rates.
- The Company has no obligation to update or correct the forward-looking statements contained in this material, regardless of any new information, future events, etc.



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