

Announcement on commencing tie-up with Tohoku EPCO

Daily life support service related to “Locks, Windows & Other housing facilities”

Japan Best Rescue System Co., Ltd. (Head office: Naka-ku, Nagoya, Representative Director: Nobuhiro Sakakibara, hereinafter called: JBR) has concluded a business alliance agreement with Tohoku Electric Power Co., Inc. (Head office: Aoba-ku, Sendai, President and Representative Director: Kojiro Higuchi, hereinafter called “Tohoku EPCO”) and commenced providing our service for solving daily life trouble.

By subscribing to this service, the basic fee (travel and investigation fee) and labor fee are waived if the problem occurs within 60 minutes, such as lost keys, broken glass, door malfunctions, etc. JBR will respond 24 hours a day, 365 days a year, and arrange workers from contractors who have met certain quality standards that we have set, so the customer can rest assured that the repair request will be handled with the utmost care and attention to detail.

- Concerns about old housing facilities
- Concerns whether a reliable repairer or not
- Concerns about a fee to pay

By responding to the above concerns, we hope to help our customers realize a secure and comfortable life.

Terms and conditions of use, etc. are as follows:

Monthly charge	JPY 440 / month (tax included)
Service area	Niigata Pref. & 6 Prefectures in Tohoku area ※except for remote islands and mountainous areas
Terms of use	<ul style="list-style-type: none"> ・ Must be an individual customer residing in the service area ・ Must subscribe as a member of the service ※ Available regardless of housing type. The location of this service shall be the same as the subscriber's address.
Period of use	The service is available on a monthly basis and there are no restrictions on the duration. ※The contract will be automatically renewed if service cancellation is not requested by the 15th of each month.
Payment method	Credit card
Examples of work for which basic and labor charges are waived	Unlocking residential & automobile locks, repairing broken glass, replacing screens, adjusting door closers & hinges, and adjusting the opening & closing of storage doors and sliding doors ※ Material costs are to be paid separately.


Others	This service is available regardless of whether or not you have an electricity contract with Tohoku EPCO. In the case of rental housing where equipment needs to be replaced in order to provide the service, the resident is requested to confirm with the management company in advance.
--------	--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

We are accepting applications through our dedicated website : <https://kurashi-service.tohoku-epco.co.jp/> (Japanese only) or in writing from today.

Inquiries regarding the service are available at the dedicated dial: 0120-175-232 (toll-free number, domestic use only).

We will continue to provide services that are more in line with the lifestyles of our customers, with a focus on services that lead to their safety and peace of mind, thereby meeting their trust and expectations.

(Reference) Profile of Tohoku EPCO

Company name	Tohoku Electric Power Co., Inc.
Company logo	
Establishment	May 1951
Location	1-7-1 Honcho, Aoba-ku, Sendai, Miyagi
Listed market	Prime market, Tokyo Stock Exchange (Ticker: 9506)
Business description	Power supply business, Smart Society Realization Business, etc.
Others	Under the Tohoku Electric Power Group's management philosophy "Prosper with local community" and the slogan "Yori, Sou, Chikara (the Strength to Work Alongside)" Tohoku EPCO is a company that supplies electricity mainly to 6 prefectures in Tohoku and Niigata Prefecture. Tohoku EPCO defined the "Smart Society Realization Business" as a growth business to solve social issues and realize a society in which local residents can live comfortably, safely, and securely, and provide various services to meet the diverse needs of our customers.

【Inquiry】

Japan Best Rescue System Co., Ltd.
Reo Shinya (Mr.), IR Manager
E-mail ir@jbr.co.jp