# FY2022 Q4 Financial Results Briefing



Skylark Holdings Co., Ltd. February 14, 2023

## **Executive Summary**



#### FY2022 Results

■ Sales 303.7 bn yen(+39.1 bn yen, +14.8% YoY)

#### Same store sales:

YoY sales 113.7% vs FY2019 Sales 81.3% Traffic 108.5% Traffic 78.9% ATP 104.8% ATP 103.0%

## ■OP (5.6) bn yen

- Sales shortfall due to 6<sup>th</sup>, 7<sup>th</sup>, and 8<sup>th</sup> waves of COVID-19
- Rising costs of raw materials, utilities, and labor
- Recording of extraordinary costs (7.5) bn yen
   Impairment loss on stores (5.5) bn yen and extraordinary loss on payroll (2.0) bn yen

## **Daily Sales Trend vs FY2019**



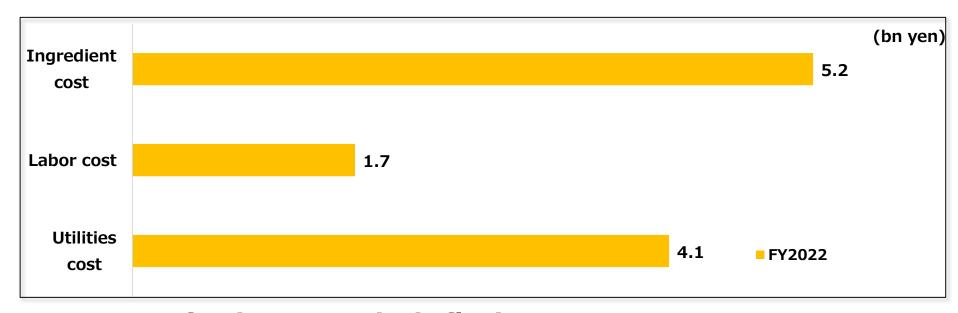
2022	6 <sup>th</sup> Wave: Government measures against COVID-19 2022/1/9-2022/3/21	7 <sup>th</sup> Wave 2022/7/11-2022/9/12	8 <sup>th</sup> Wave 2022/11/18-
2023			



## **Impact of Inflation**



## ■ Q1-Q4 results: Total 11.0 bn yen



#### Reasons for increase in inflation

- **1** Rising ingredient costs due to the depreciation of yen
- **2**High energy prices
- ③Rising logistics cost and increased difficulty of procurement (economic recovery in Europe and U.S.)
- **4**Rise in minimum wage and difficulty in recruiting personnel in urban areas and personnel for delivery



# FY2022 Results

## **FY2022 Actual Results**



- Sales recovered on a quarterly basis, reaching 92% vs FY2019 in Q4
- OP was (5.6) bn yen; one-time cost of (7.5) bn yen recorded.

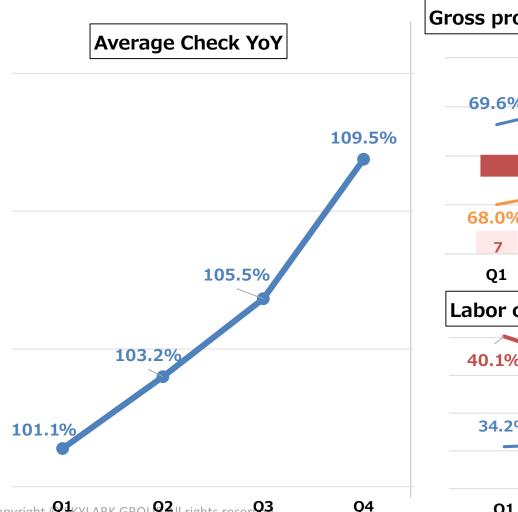
\*One-time costs include store impairment losses (5.5) billion yen and extraordinary losses related to payroll calculation (2.0) billion yen.

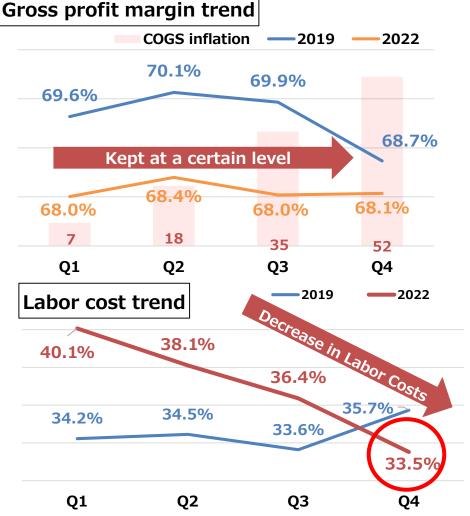
Bn yen

Bn yen P/(L)	<u>Q1</u>	<u>Q2</u>	<u>Q3</u>	<u>Q4</u>	Annual total
Sales	67.1	74.5	80.3	81.8	3,03.7
(Sales vs FY2019)	<b>71</b> %	80%	82%	92%	81%
Gross margin	45.7	50.9	54.6	55.7	2,07.1
Labor	26.9	28.4	29.2	27.4	1,12.0
Other expenses	19.0	24.8	27.2	29.7	1,00.7
Operating profit	(0.2)	(2.2)	(1.8)	(1.4)	(5.6)
(Of which, one-off costs)	(1.9)	(2.5)	(0.4)	(2.7)	(7.5)

## Improved PL Structure through Pricing

- PL structure improved due to pricing in July and October
  - ⇒ Gross margin remained flat, absorbing higher costs due to inflation
  - ⇒ Labor cost ratio fell, especially with pricing in October







# Strategy for FY2023

## Business Environment and Management Strategy



#### **Business environment**

- Changes in consumption behavior: decrease in disposable income due to inflation, selective consumption
- Cost increase: Utilities ↑ Labor ↑ Raw materials ↑ Operating expenses ↑

#### Management strategy

#### Earnings Structure Reforms

- Profitability improvement project for existing stores
- Company-wide productivity improvement/DX promotion
   Cost reduction



**ESG** initiatives

#### Sales growth

- Menu strategy
- New store opening
- Brand conversion
- Development of new brands
- Opening stores overseas
- Online and retail sales
- Resuming of latenight operating hours

## **Profitability Structure Reforms**



#### Launch of Existing Store Profit Improvement Project

Results from model store experiments to improve existing store earnings

P/L improvement results from the 15 model stores (July2022vsDec2022)

#### **Store OP**

11% improvement

## Sales improvement

- Morning delivery 30 thou yen/month
- Handout flyers 15 thou yen/month
- Extend operating hours (late-night and early morning)

# Cost reductions

- Operational costs:
  - -electricity usage 7% improvement
  - -water volume 5 % improvement
  - -consumables costs 8 % improvement
- Store losses 0.9%improvement

Productivity improvement

Labor hours: 4hrs less/day

## To be installed into all stores before the summer

## **Profitability Structure Reforms**



## Extending operating hours (Late-night/early morning)

Extend closing hours, which had been shortened due to the pandemic, and change to optimal business hours to ensure profitability

## 1. Extend basic closing hours for all stores

- Extend closing hours for major brands to 24:00
- Stores subject to extension: <u>approx. 2,000 stores</u>

# 2. Resumption of late-night and early-morning operations

 Late-night hour operations to resume at <u>approx. 250 stores</u> before the summer (2am closure, 5am closure, 24hour operation stores included)



## Promoting DX: Increase Customer Convenience and Store Productivity



◆In 2022, renewed store systems, mainly the cash register.
Will continue with DX in 2023 and improve both customer convenience and store productivity

New POS registers introduced to all stores

New POS introduced to all stores

Labor hours per day -0.5hrs



#### Improvement of Digial Menu Books

- Developed a dedicated machine for inputting menu numbers(introduced to Hachiro Soba and Toh-sai)
- Real-time visualization of all tablets, linked with floor service robots

#### (Preparing)

- Table ushering
- Table checkout function

## Introduction of cat-shaped floor service robots completed

3,000 floor service robots introduced

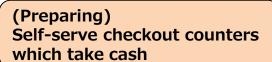
- 90% of customers are "Very satisfied" or "Satisfied"
- +2% improvement in lunch peaktime table turnover rate
- -35% less time to clear tables
- -42% less footsteps taken

(impact at Gusto stores)

## Self-serve checkout counters introduced

800+ cashless self-serve checkout counters introduced

Usage rate of self-serve cashiers 25%+(2023/1)



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## Enhancement of the Skylark app functions

Advance ordering and payment functions for delivery, take-out and e-commerce orders

#### Skylark app

#### Take out



#### Delivery



#### \_\_\_



## Promote company-wide DX

Dedicated DX staff appointed in all divisions to realize productivity improvement

To continue in 2023

## **Cost Reduction (to Counter Inflation)**



#### Level 1

- Price negotiations involving relaxation of standards and changes in contract terms
- Selection of suppliers through bidding
- Suppression through large-volume purchasing and long-term contracts

#### Level 2

- In-house production of outsourced products
- Module and process improvement
- Review of manufacturing sites and batches
- Improvement of logistical efficiency

#### Level 3/4

- Menu segmentation for efficiency
- Review recipes and ingredients
- Improve gross profit by optimizing prices
- Reduction of food loss in stores

#### **Cross-divisional PJ team**

#### **Procurement reform**

1 bn yen



Production and logistics reform 0.8 bn yen



Value and cost optimization 1 bn yen



Reduction of loss 0.2 bn yen



3 bn yen

To counter inflation

## **Menu Development Policy**



♦ Menu revisions planned for Gusto and other major brands in March-April

#### Gusto Menu Development Policy

#### **Regional Pricing at Gusto**

Price

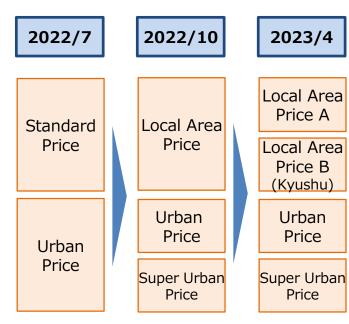
Menu Segme ntation

- Regional pricing from 3 to 4 regions
- Segmented menus in Urban and Local Areas
  - Already implemented in January (GC impact was minimal, but significant productivity improvement)
- Introduction of night menu towards resuming of late-night operating hours

Menu Items

- More mini-size menu items
- Increase number of menus which are simple and of great value
- Continuous menu quality improvement
- Bundle selling(both menu book and promotion)

⇒Give customers the enjoyment in choosing; also maintain ATP by increasing plates ordered



## **Menu Development Policy**



## **Gusto Menu Examples**

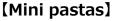
#### More mini menus

#### (Mini grills)











しらすと外条ネギの



[New desserts]







Glass Short





Rich and Agar dessert with bitter red bean paste pudding and soft-serve

#### Simple and great value

**BIG** hamburg



Super BIG hamburg



**One-coin lunches** (Delivery only)



#### **Bundle selling**

#### **(Examples)**



combination sales through

- Menu book(paper and digital)
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#### Continuous menu improvement

Fresh pasta introduced White sauce improved





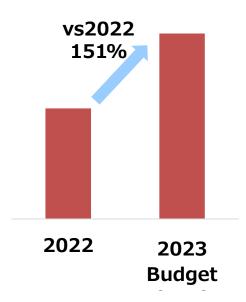
## **Promotion Policy**



**◆Implement more efficient measures to attract customers by increasing promotional spend and optimization of promotion mix** 

Increase promotional spend

Actual and budgeted advertising spend



## Optimization of promotion mix

- Strengthen CRM towards individual customers mainly around the Skylark app (ID integration with delivery and take-out members)
- Sophistication of SNS promotion (utilize both official SNS accounts and influencers)
- Optimization of promotion mix by brand and improvement of ROI

Emphasis on individually targeted coupon distribution



#### **Enhance collaborations**

 Continue implementation of and enhance collaborations which are newsworthy







## **New Store Openings**



- 5 new stores opened in FY2022: 2 in front of stations, and 3 in shopping centers.
- In FY2023, we will carefully select prime locations and plan to open 40-50 stores.
- Domestically, we will open Syabu-Yo, Gusto, Bamiyan and chawan brands in the South Kanto station-front locations
- Internationally, we will grow our businesses in Taiwan, Malaysia and the U.S.



Gusto Chiba Station East store
Opened on Jan 26



Bamiyan Chiba Station East store Opened on Jan 26



Syabu-Yo Chiba Station East store Opened on Jan 26



Jonathan's Akihabara Stationfront store Opened on Feb 7



Gusto Shinjuku West L-Tower store Opened Feb 13

## **Brand Conversions**



■ 17 stores converted in FY2022 with an impact of **159.5%.** Contributing to business performance by approx. 300 mil yen in EBITDA.

Maximize area sales by improving sales at individual stores and eliminating self-cannibalization.

■ In 2023, the number of brand conversions will be increased by adding newly developed brands in response to post-COVID times.

Planning to convert **30-40 stores**.

#### FY2022 Conversions



10 conversions
Daily Sales 135.4%



3 conversions
Daily Sales 204.4%



2 conversions
Daily Sales 175.7%

#### FY2023 Conversions (Planned)











\*Sales are calculated based on dine-in sales. Sales are vs2019.

# New Brand Development (1) Soba Noodles

#### Open first Hachiro-Soba in Shiraoka city, Saitama on Jan18

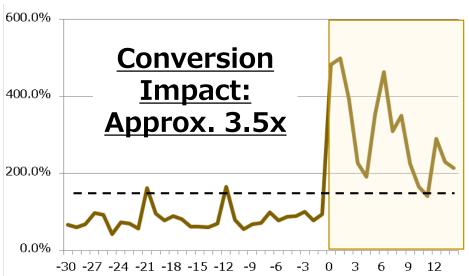


Plan to open **10 stores** in FY2023

## Hachiro-Soba Shiraoka store

Food Soba, rice bowls and set meals
Target Working men, seniors, families
ATP Approx. 950 yen
Location Roadside, station front





<sup>\*</sup>Pre⇒90 days before closing Post⇒From opening until Feb8

<sup>\*</sup>Control stores⇒Roadside stores of similar brand sales department opened by June 2018.

<sup>\*</sup>Sales are calculated based on dine-in sales. Sales are vs2019.

## New Brand Development (2) Dim Sum



#### Opened first Toh Sai in Tsurukawa, Machida city, Tokyo on Feb1

Plan to open **20 stores** in FY2023

Toh Sai Tsurukawa store ATP

**Target** 

Food

Dim sum (all-you-can-eat, a la carte)

Women over 30's, couples, families

Approx. 1,900 yen

(all-you-can-eat, a la carte)

Roadside, station front, commercial facilities

Location



600.0% Conversion **Impact:** 400.0% Approx. 3.4x 200.0% 0.0%

-30-28-26-24-22-20-18-16-14-12-10 -8 -6 -4 -2 0 2 4 6

\*Pre⇒90 days before closing Post⇒From opening until Feb8

\*Sales are calculated based on dine-in sales. Sales are vs2019.

<sup>\*</sup>Control stores⇒Roadside stores of similar brand sales department opened by June 2018.

## Remodels



#### Creating comfortable store environment

- Remodel impact for FY2022 was +4.7% (165 stores)
- In FY2023, we plan for a remodel of **100 stores**





## **Remodel Impact**

**Impact** Stores

Gusto

6.8%

105

All brands 4.7% 165

<sup>\*</sup>Pre⇒90 days before closing Post⇒From opening until 12/31

<sup>\*</sup>Control stores⇒Roadside stores of same brand sales department opened by June 2018.

<sup>\*</sup>Sales are calculated based on dine-in sales. Sales are vs2019.

## Forecast for FY2023



#### Forecast for FY2023

■ Sales

355 bn yen

Same store sales compared to 2019:

Total daily sales 98% Eat-in daily sales 91%

**■** Operating profit 6 bn yen

■ Net income 1 bn yen

**■** Dividend per share 3.00 yen

- Dividend for FY2023 is 3.00 yen per share
- Shareholder benefits will continue under the current system

## Status of Overseas Expansion

Steady growth in Taiwan

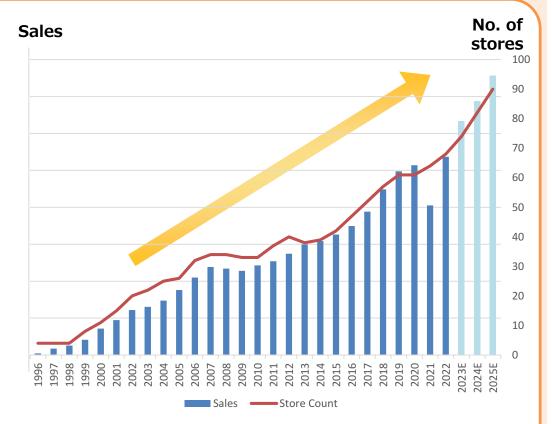


## (Taiwan)

Sales have recovered to pre-COVID-19 levels as the impact of COVID-19 has subsided.

After the end of the year, consumption activity increased further and exceeded the sales level before COVID-19. During the Lunar New Year period, sales were 150% YoY and customer traffic was 145% YoY.

First Musashino Mori Coffee scheduled to open in late April





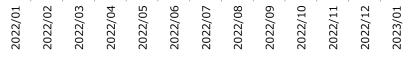
## **Status of Overseas Expansion**

Startup in Malaysia & U.S. as expected



[Chicago, IL, U.S.] (1USD=135JPY)
FY2022 Annual sales:
over 0.3 bn yen/store.
Currently examining locations
for the 2<sup>nd</sup> store.







Within Woodfield Mall; suburbs







Store at a Lalaport in Malaysia



## **ESG Initiatives**



#### **Main items**

Establishment of organizational structure for promoting sustainability

#### **Outline of activities**

#### Established 3 subcommittees in the Sustainability Committee

We have established subcommittees on "food waste reduction", "CO2 reduction", and "respect for human rights" to promote important issues across divisions.

## **External** assessment of ESG



#### **1** B rating for "CDP Climate Change"

As a result of the disclosure of scope 3, which is the amount of CO<sub>2</sub> emitted by our business partners, we have **received a "B" rating**, **the 3**<sup>rd</sup> **best score on an 8-tier scoring system**, from the CDP, a global environmental NGO, as a company with outstanding efforts against climate change and information disclosure. We hold the highest score in the industry.



FTSE4Good

#### **2 Received 4.1 ESG Rating from "FTSE Russell"**

In the global ESG evaluation by FTSE Russell (on a 5-point scale), our efforts to address environmental, social and governance risks were highly evaluated, and the score significantly increased from 3.3 to 4.1. We are the only company that has scored more than 3.3, which is the score needed to become a constituent in the ESG index, in the domestic food and beverage industry.

## **ESG** Initiatives



#### Main items

#### **Outline of activities**

#### **Environmental** considerations









#### **Donation of part of take-out cutlery sales**

In order to conserve limited resources, we began charging for wooden and bamboo cutlery for take-out from January. Part of the proceeds from the sales are donated to the Green Fund, which supports forest maintenance and greening.

#### Promoting the use of "Mottainai Pack" containers for leftover food

We have promoted the use of "Mottainai Pack" containers by showing them in a digital menu book as a measure to prevent food loss. This has led to an increase in the use of "Mottainai Pack" and contributed to the spread of taking home uneaten food.

#### Received "12th Biomass Product Promotion **Achievement Award**"

The Japan Biomass Products Promotion Council recognized the positive shift of take-home containers and other products to biomass-based products.

## **External Evaluations on ESG**



We have received high evaluations on various ESG indicators other than the aforementioned CDP and FTSE.

••• ESG indices of which we are constituents

ESG Evaluation Indicators	2020	2021	2022
1CDP Climate Change	_	_	В
2FTSE Blossom Japan (Highest score is 5)	0 <b>1.6</b>	<b>3.3</b>	0 <b>4.1</b>
<b>3FTSE Blossom Japan Sector Relative</b>	_	_	0
4MSCI Japan ESG Select Leaders Index	O BBB	– BB	– BBB
<b>5MSCI Japan Empowering Women Index</b> (WIN)(Highest score: 10)	○ <b>6.37</b>	0 6.67	○ <b>6.23</b>
<b>6S&amp;P/JPX Carbon Efficient Index</b>		0	0

# Strengthening Management Strategy and Business Execution



■ At today's Board of Directors' meeting, the following executive appointments were approved (pending official approval at the general shareholder's meeting).

As changes in social structure progresses and consumer needs diversify, it is increasingly important to promptly react to changes occurring in the market.

These executive appointments are made to enhance and strengthen Skylark Group's management strategy and business execution, and to further increase corporate value.

Name	Title (Current)
Makoto Tani	Chairman, President and Chief Executive Officer
Minoru Kanaya	Corporate Director and Managing Executive Officer; Managing Director of Finance Division

#### Title (New)

**Chairman** and Chief Executive Officer

**President** and Chief Operating Officer

The **President** will manage and execute all aspects of business operation to achieve Skylark Group's business performance, budget, and various other management indicators.

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The Chairman, as the chief executive officer, will direct and control all aspects of business management, including the formulation of management strategies.



# Financial Results for FY2022

## **Key Financials for FY2022**



- ♦ Net sales were 303.7 bn yen and operating loss was (5.6) billion yen
  - > Sales shortfall due to the 6<sup>th</sup>, 7<sup>th</sup> and 8<sup>th</sup> waves of COVID-19, rising costs of raw materials, utilities and labor, and recording of one-off costs
- ♦ Remodeled 248 stores, mainly those that have deteriorated over time

(Unit: Bn yen)

(Unit: Bn yen)	FY2022	FY2021	%YoY	
Sales	303.7	264.6	114.8%	
Same store sales Growth			113.7%	
Guest Count			108.5%	
Average Ticket Price			104.8%	
Operating Profit	(5.6)	18.2	-	
Adjusted Net Income	(6.4)	8.9	_	
Adjusted ROE	(3.9)%	6.4%	(10.3)%	
Store Footprint New Openings 11, Brand Conversion 17 Remodels 248				

Definition of Same Store Sales: 13-month existing stores/including brand conversion/excluding discount from shareholder benefit coupons. GC includes delivery (calculated by delivery sales divided by the average eat-in ATP).

## Condensed Consolidated Income Statements



- ♦Gross margin decreased by (1.1)%: Due to the impact of inflation
- ♦Non-operating incomes decreased by (33.2) bn yen: government subsidy for shortening of operating hours (31.7) bn yen, impact on sales of insurance agency business in the previous year (0.9) bn yen, employment adjustment subsidy (0.4) bn yen
- ♦ Labor cost increased by (6.9) bn yen: Increase in customer traffic (3.3) bn yen, inflation (1.7) bn yen, store productivity (1.0) bn yen
- ♦ Other SG&A increased by (5.3) bn yen: Utilities (4.1) bn yen, percentage rent due to sales increase (1.0) bn yen
- ♦Non-operating expenses increased by (2.3) bn yen: Extraordinary loss on payroll (2.0) bn yen, loss on disposal of goodwill (1.1) bn yen, impairment loss +0.7 bn yen

	FΥ	2022	F Y :	2021	Vari	ance
	Bn	%of Sales	Bn	%of Sales	Bn	%YoY
Sales	303.7	100.0%	264.6	100.0%	39.1	114.8%
COGS	(96.8)	(31.9)%	(81.5)	(30.8)%	(15.3)	118.8%
Gross Margin	206.9	68.1%	183.1	69.2%	23.9	113.0%
Non-operating incomes	12.6	4.1%	45.7	17.3%	(33.2)	27.5%
Labor	(113.1)	(37.3)%	(106.3)	(40.2)%	(6.9)	106.5%
Other SG&A	(102.4)	(33.7)%	(97.1)	(36.7)%	(5.3)	105.4%
Non-operating Expenses	(9.5)	(3.1)%	(7.2)	(2.7)%	(2.3)	132.4%
Operating Profit	(5.6)	-	18.2	6.9%	(23.8)	-
Financing Costs	(2.6)	-	(3.9)	-	1.2	-
Income Before Income Tax	(8.2)	-	14.3	5.4%	(22.5)	-
Tax Expenses	1.9	0.6%	(5.6)	-	7.4	-
Net Income	(6.4)	-	8.7	3.3%	(15.1)	-
Adjusted Net Income	(6.4)		8.9	3.4%	(15.3)	- -

## Condensed Consolidated Balance Sheets

- ♦Total shareholders' equities of 157.7 bn yen: exceeding goodwill of 144.8 bn yen
- ♦Total borrowings of 107.0 bn yen: decreased by 15.5 bn yen from 122.4 bn yen at the end of the previous fiscal year

(Unit : Bn yen)	FY2022	FY2021	Variance	FY2022 notes
Assets:				
Current assets	41.8	67.4	(25.6)	Balance of cash and deposits 15.3 Bn yen
Non-current assets	382.9	390.5	(7.6)	Balance of goodwill 144.8 Bn yen
Total assets	424.8	458.0	(33.2)	Balance of right-of-use asset 97.2 Bn yen
Liabilities:				
Current liabilities	157.3	89.9	67.4	Balance of short-term debt 87.0 Bn yen
Non-current liabilities	109.8	202.0	(92.2)	Balance of long-term debt 20.0 Bn yen Balance of lease liability 101.1 Bn yen
Total liabilities	267.1	291.8	(24.8)	
Equities:				
Equity attributable to owners of the company	157.7	166.2	(8.5)	
Total shareholders equity	157.7	166.2	(8.5)	Net Income(6.4) Bn yen Dividend (2.7) Bn yen
Equity ratio	37.1%	36.3%	0.8%	(Note) Adjusted ROE: LTM base. Not audited numbers.  Net D/E ratio = (borrowings at end of period + other financial
Adjusted ROE	(3.9)%	6.4%	(10.3)%	liabilities at end of period -cash and cash equivalents at end of period -financial liabilities associated with IFRS16) / total equity
Net D/E ratio*	0.64	0.55	0.09	( and a formation)

## Condensed Consolidated Statements of Cash Flows

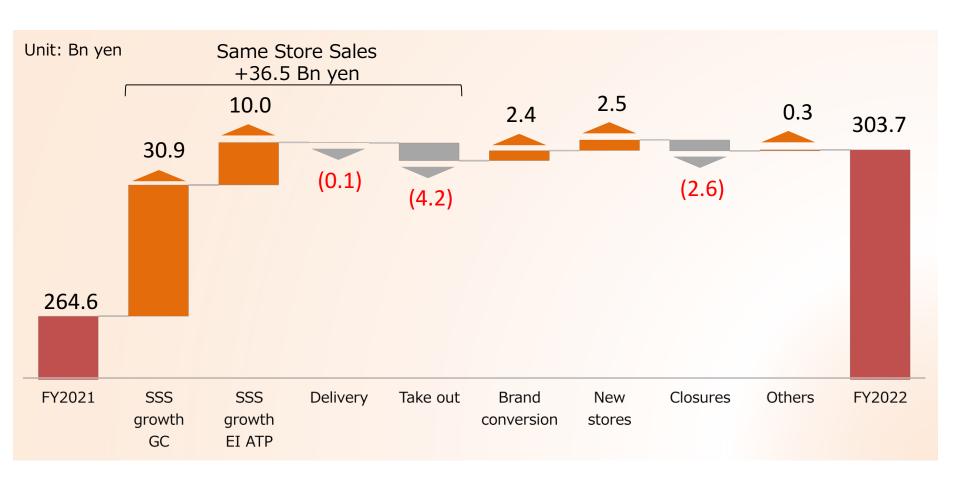
- ♦Operating cash flow: 45.7 bn yen, a decrease of (4.3) bn yen YoY due to the corporate income tax payment
- ♦Investment cash flow: (15.6) bn yen, an increase in expenditures of (2.6) bn yen YoY. New store openings and store conversions decreased from the previous year, but store remodeling and IT investments such as development of new POS cash registers increased
- ♦ Financial cash flow: (53.3) bn yen, an increase in expenditures of (37.3) bn yen YoY. Proceeds from issuance of new stock in 2021 (42.8 bn yen). Repayment of lease obligations is mainly for rentals treated as real estate leases

(Unit: Bn yen)	FY2022	FY2021	Variance
Operating cash flow	45.7	50.1	(4.3)
Investment cash flow	(15.6)	(13.0)	(2.6)
Free cash flow	30.1	37.1	(6.9)
Financial cash flow	(53.3)	(16.0)	(37.3)
Loan	(15.9)	(23.8)	8.0
Issuance of new shares	0.0	42.8	(42.8)
Lease debt repayment	(34.6)	(34.0)	(0.6)
Dividend	(2.7)	(0.0)	(2.7)
Others	(0.1)	(1.0)	0.9
Change in cash	(23.1)	21.3	(44.4)
Cash balance at closing	15.3	38.3	(23.1)

## Sales FY2022 vs. FY2021



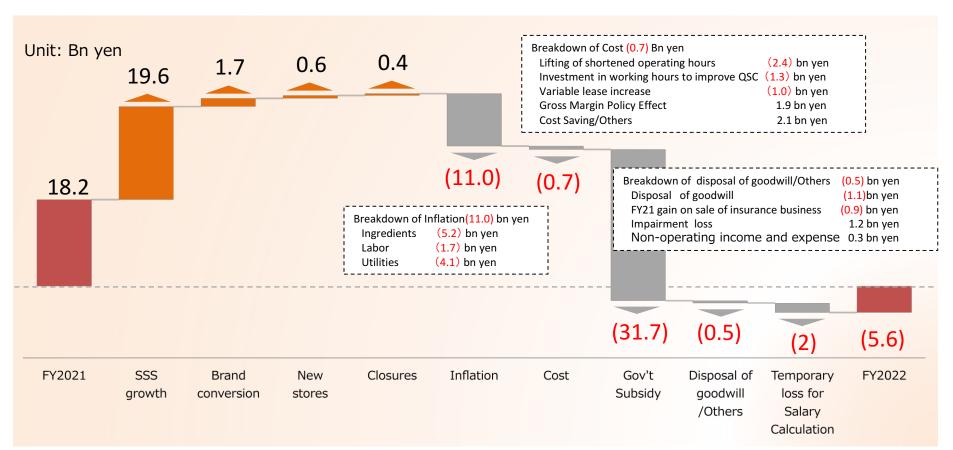
- ♦ Sales in FY2022 increased by 39.1 bn yen to 303.7 bn yen
- ◆ Take-out sales decreased as eat-in sales increased



#### OP FY2022 vs. FY2021



- ◆ Operating loss is (5.6) bn yen for the year, but profitable excluding one-time costs
- **♦** Impact of inflation increased to (11.0) bn yen
- ◆ Costs became excessive due to temporary investment in labor hours in order to maintain and improve the store service level and overcome shortage of employees due to the increase in number of employee COVID-19 cases



## **FY2023 Guidance**



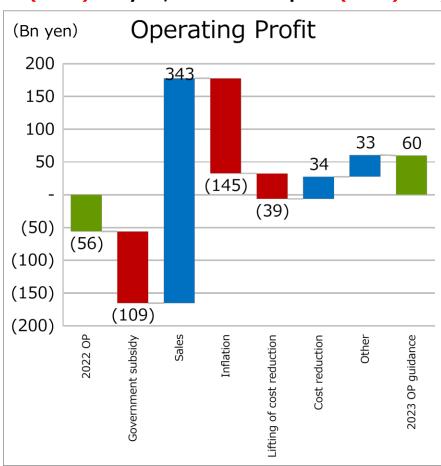
Unit (bn yen)	FY2023 Guidance	FY2022 Actual	Variance
Sales	355.0	303.7	+51.3
Operating profit	6.0	(5.6)	+11.6
Income before income taxes	3.5	(8.2)	+11.7
Net income	1.0	(6.4)	+7.4
Dividend per share (yen)	3.00	0.00	+3.00

Assumption for Guidance					
	Total sales	98%	New opening	40-50 stores	
	Eat-in sales	91%	Brand conversion	30-40 stores	
SSS Growth (vs.2019)	Eat-in traffic	82%	Remodeling	100 stores	
	Eat-in ATP	111%	Capex	16.0 bn yen	
			Exchange Rate	JPY135/USD	

## FY2023 Guidance Breakdown



- OP increase: Recovery in SSS 34.3 bn yen, cost reduction 3.4 bn yen
- OP decrease: Reduction of government subsidy for shortening of operating hours
   (10.9) bn yen, inflation impact (14.5) bn yen, lifting of cost controls (3.9) bn yen







## **Appendix**

## **Store Development**



- New store openings: Selectively opened 11 stores
- Brand conversion: Converted 17 stores, mainly Bamiyan
- Remodeling: Remodeled 248 stores, mainly Gusto and Bamiyan

Brand	New Openings	Brand Conversions	Closures	Number of stores at end of Dec.2022	Remodels
Gusto	1	1	(10)	1,317	159
Bamiyan	1	10	(2)	356	47
Syabu-Yo	1	2	(1)	276	-
Jonathan's	-	_	(5)	206	6
Yumean	-	_	(1)	173	6
FLO Prestige	-	_	(5)	115	8
Steak Gusto	-	_	(10)	100	12
Karayoshi	-	_	(3)	86	-
Taiwan Skylark Co., Ltd.	4	_	-	68	3
Musashinomori Coffee	-	_	(1)	65	-
Aiya	-	_	-	41	4
chawan	2	_	(1)	21	-
La Ohana	-	3	(2)	17	-
Others	2	1	(12)	215	3
Group Total	11	17	(53)	3,056 Compared to end of FY2021 (42)	248

<sup>\*</sup>Conversions do not include 2 stores before opening due to preparations for conversion.

<sup>\*</sup>Number of stores at end of month includes stores that are temporarily closed

## **Growth Roadmap**

Updated in February 2023

Timeline	First Phase 2021-2022	Second Phase 2023-2025		ird Phase 2025-
External COVID-19 Pandemic		Post-COVID-19→ Change in lifestyles Inflationary environment: Rising raw materials, energy, and labor costs		iod of consolidation and shakeout
Key Pillars	2 Human of Chain	on of Digital Transformation (DX)  Resource Development and Operational Reform (The Store System)  on of ESG (Environmental Initiatives, Social Contribute)		
Topics	environmental	Response to post-COVID- 19 issues Expansion of customer support and sales Expansion of next-generation business mode (retail sales / online sales / overseas)	/	Expand our share in the industry
• P	Control cash outflow  Closure of unprofitable stores  Cost reduction, etc  DX promotion→  roductivity improveme  Securing sales  Expansion of delivery/take- out sales  Pricing strategy, etc.	<ul> <li>promotion and evolution</li> <li>Reduce material expenses, thorough cost reduction</li> </ul> Sales growth	Expan	Expansion of pusinesses developed in the first and second phases  asion of business e through M&A

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