

# Medium-Term Business Plan LIXIL G-15

# (April 2013 - March 2016)

# May 7, 2013 LIXIL Group Corporation

Cautionary Statements with Respect to Forward-Looking Statements

Statements made in these materials with respect to plans, strategies and future performance that are not historical facts are forward-looking statements. LIXIL Group Corporation cautions that a number of factors could cause actual results to differ materially from those discussed in the forward-looking statements. Copyright © LIXIL Group Corporation, All rights reserved.



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- 4. Shareholder Return
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#### 1. LIXIL G-15 Plan



### **Commitment to our vision...**

# **Management Vision**

## We will become a leading global company in the industry of housing and living environment

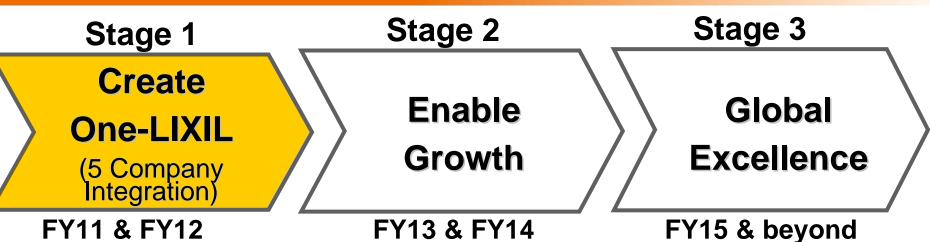
**Revenue: Y3 trillion** (Y2 trillion domestic, Y1 trillion overseas)

■OP Margin: 8%

(10% for the domestic existing businesses)

# **Delivered by "ONE" LIXIL Global Team**

## **LIXIL Transformation --- Backdrop**



Results of Stage1

Y bn	FY11	FY12
Revenue	1,291	1,436
ОР	18	50
OPM (%)	1.4%	3.5%
EBITDA*	60	101
Net income	2	21
ROE (%)	0.4%	3.9%
EPS (Yen)	6	73

\*EBITDA = OP + Depreciation + Goodwill Amortization

<u>Highlights</u>

- C-30 cost reduction on schedule
- Cultural transformation: "ONE" LIXIL
- Expanded global footprint
- Introduced new organization and people
- LIXIL brand establishment
- Navigated "disaster" impacts of Japanese 3.11 Earthquake and Thai Floods

# New LIXIL G-15 Plan





LIXIL G-15 Targets

	urgoto	
Y bn	FY12	FY15
Revenue	1,436	1,750
OP	50	140
OPM (%)	3.5%	8%
EBITDA*1	101	200
Net income	21	81
ROE (%)*2	3.9%	over 10%
EPS (Yen)*2	73	270

Tailwinds & Headwinds

- + Positive global market outlooks
- + Leading market share positions
- + Remain the only "total solution provider"
- + Cultural transformation: "ONE" LIXIL
- Foreign exchange rate fluctuation
- China slowdown hurting global economy

\*1. EBITDA = OP + Depreciation + Goodwill Amortization

\*2. ROE and EPS are calculated based on the assumptions that 9.64mn shares for stock options will be fully executed.



#### 2. Market and Competitive Environment

#### **Macro Economic Environment**



#### Japan

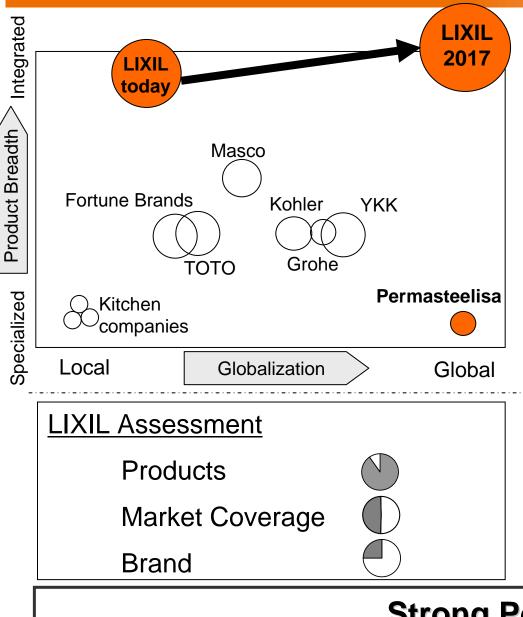
- New housing starts decline after 2013 peak
- Renovation market will grow double digit towards 2020
- Government regulations drive "passive and smart" homes and buildings
- Abenomics pros and cons
  - Economic growth vs. cost pressure
  - Inflation & price increase vs. competitive environment

## Global

- China's economic growth is slowing down but remains a huge market
- ASEAN is a big opportunity
- Europe's slow recovery
- US housing rebound underway

# **Positioned for Growth**

#### **Competitive Landscape**



#### **Dynamics**

- All players are trying to exploit Asian opportunity
- Asian markets are still fragmented
- Plumbing fixtures are more global products
- Curtain wall business is very global but highly specialized
- Windows have opportunity for global expansion
- LIXIL has broadest offering and widest reach

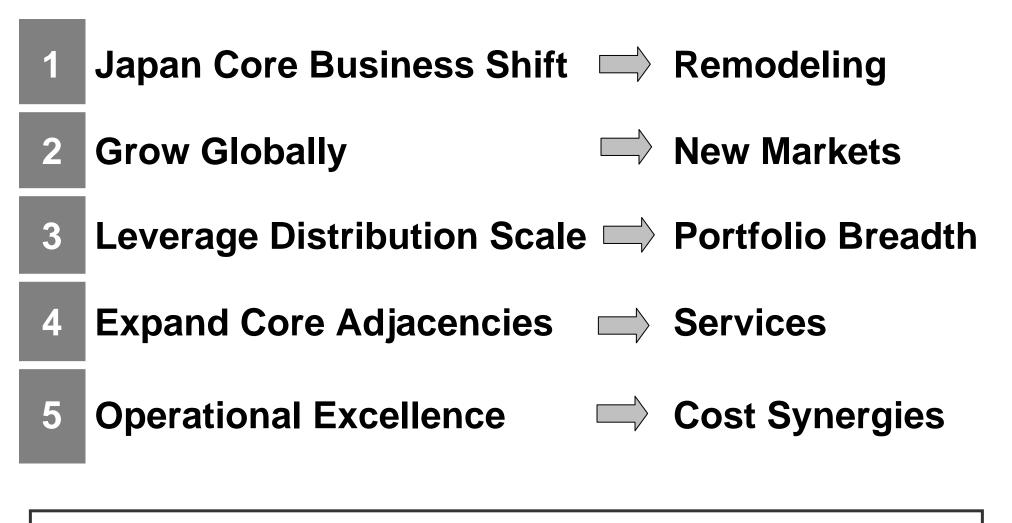
#### LIXIL Actions

- Use M&A for regional expansion
- Leverage Permasteelisa's global business
- Brand establishment investment

## **Strong Position**

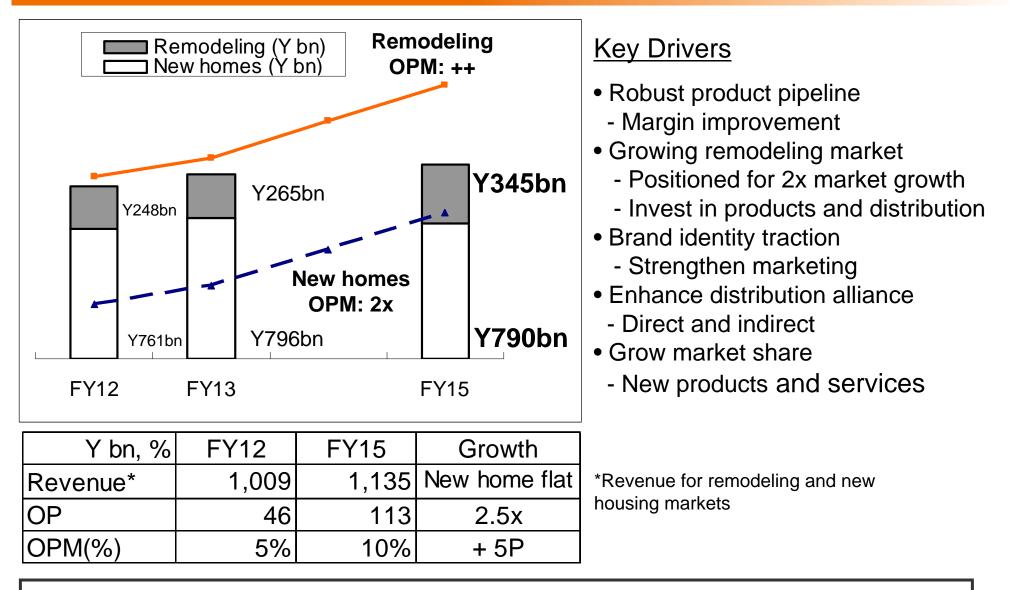


#### 3. LIXIL G-15 Strategic Imperatives



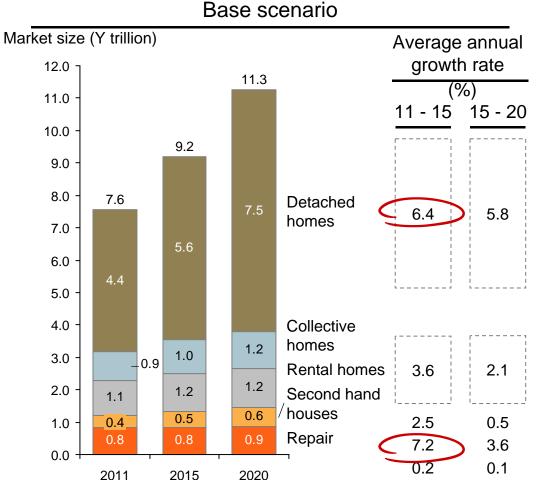
#### **Profitable Growth Focus**

#### **Strategic Imperatives (1) Remix Japan Core**



#### Win in Our Biggest Market

#### (1)-1. Remodeling: Market Expansion Starts



#### Key Drivers

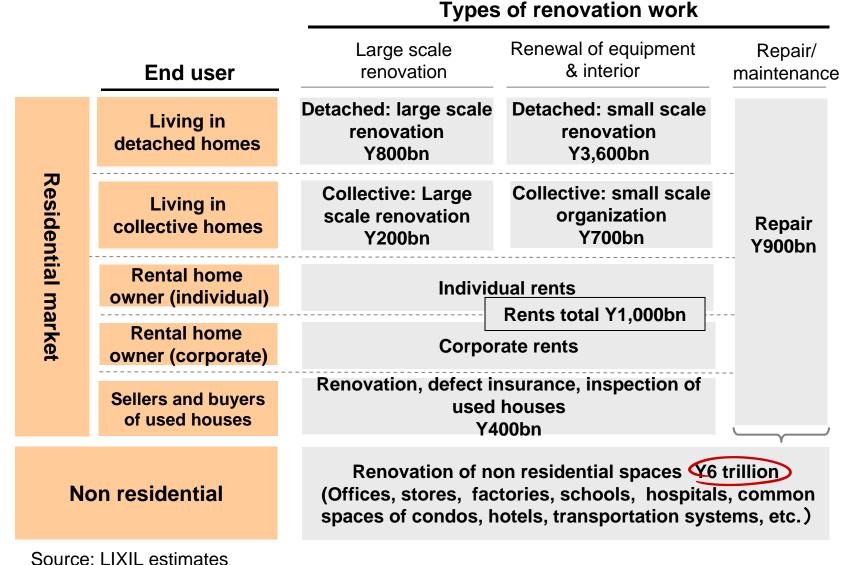
- New laws and regulations
- "Top Runner" process
- Government incentives
- New energy supply and demand model
  - ... "Passive" and "Smart"
  - ...Zero-energy homes and buildings
- LIXIL technology investment (E.g. COMMA House)
- Sales resource shift to remodeling

Source: LIXIL estimates

#### LIXIL...2x Market Growth

# (1)-1. Remodeling: LIXIL GAME BOARD...Full Coverage

Current market size of construction and materials is Y7.6 trillion, and Y6 trillion for non-residential.



## (1)-2. Segment Strategy



Business Units	Financials (FY	12 → FY15)	Initiatives
Sashes	Revenue growth	+	SAMOS: A big game changer
and	OPM growth	+3P	<ul> <li>Next generation product development meeting "Top Runner" standards</li> </ul>
Doors	Market share	<b>No.1</b> : 50%+	Leverage global manufacturing
Exterior	Revenue growth	+	Tile and exterior integrated products
and Tiles	OPM growth	+3P	<ul> <li>Integrated "electronics" products</li> <li>New "remodeling" products</li> </ul>
	Market share	<b>No.1</b> : 50%+	<b>3 1</b>
Interior	Revenue growth	++	Comprehensive supply chain reform
	OPM growth	+1P	<ul> <li>Comprehensive value proposition for interior remodeling</li> </ul>
	Market share	No.3: 👕	
Skeleton and	Revenue growth	++	<ul> <li>"Super-Wall" products offering better anti-earthquake and passive</li> </ul>
Exterior Walls	OPM growth	+4P	function
	Market share	No.3: 亣	<ul> <li>Create new added values in "housing skeleton business"</li> </ul>
Curtain Wall	Revenue growth	++	Leverage Permasteelisa's success
	OPM growth	+3P	Generate further synergy benefits     (Y10 bn)
Permasteelisa Group photo: ©Sellar.	Market share	No.1: 👕	

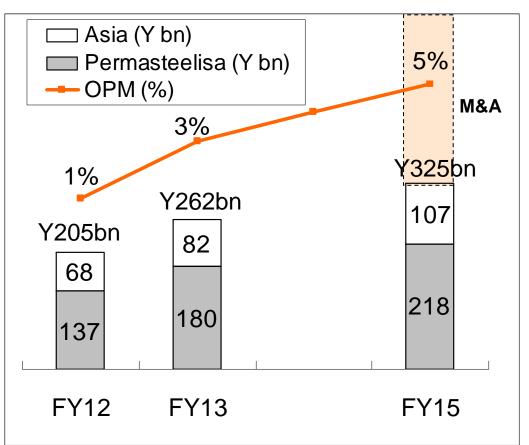
## (1)-2. Segment Strategy



Business Units	Financials (FY	12 → FY15)	Initiatives
Toilets and Washstand	Revenue growth	++	• New <i>SATIS</i> a big hit     • Enhance remodeling products (Toilets)
	OPM growth	+5P	Launch multi-functional offerings     (washstand cabinet)
	Market share	No.2: 40%+	
Kitchen Units	Revenue growth	++	<ul> <li>More differentiated functionality</li> <li>More customer driven functionality</li> </ul>
	OPM growth	+5P	
	Market share	<b>No.1</b> : 30%+	
Bathroom Units	Revenue growth	++	New products that self-clean for middle to high-end segments
	OPM growth	+4P	<ul> <li>Develop remodeling products with energy-saving/ water-saving/ easier</li> </ul>
	Market share	<b>No.1</b> : 35%+	installation products
Energy Generation	Revenue growth	2x	<ul> <li>Solar business expansion</li> <li>Development of smart homes</li> </ul>
	OPM growth	+8P	• Big data (HEMS*) new businesses
1353	Market share		*HEMS=Home Energy Management System

#### **Strategic Imperatives (2) Global Expansion**

#### Balancing the Revenue of Gravity Center Growth Drivers



Y bn, %	FY12	FY15	Growth
Revenue	205	325	1.5x
OP	4	17	4x
OPM(%)	1%	5%	+4P

#### Permasteelisa

- Solid double digit growth
- Continuously improve EBITDA
- LIXIL synergy

#### Asia

- Continue to invest in product development
- Expand country coverage (e.g. India)
- Improve profitability in China

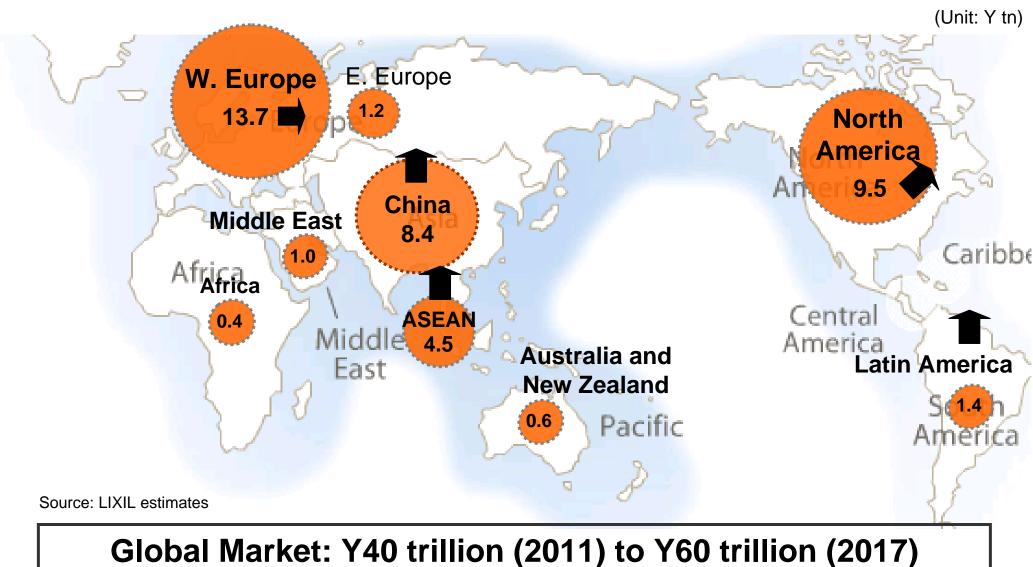
#### M&A

- US and Europe
- To become No.1 in window, sanitary ware and curtain wall businesses

%	FY11	FY15	FY17
Japan	96%	81%	~70%
Overseas	4%	19%	~30%

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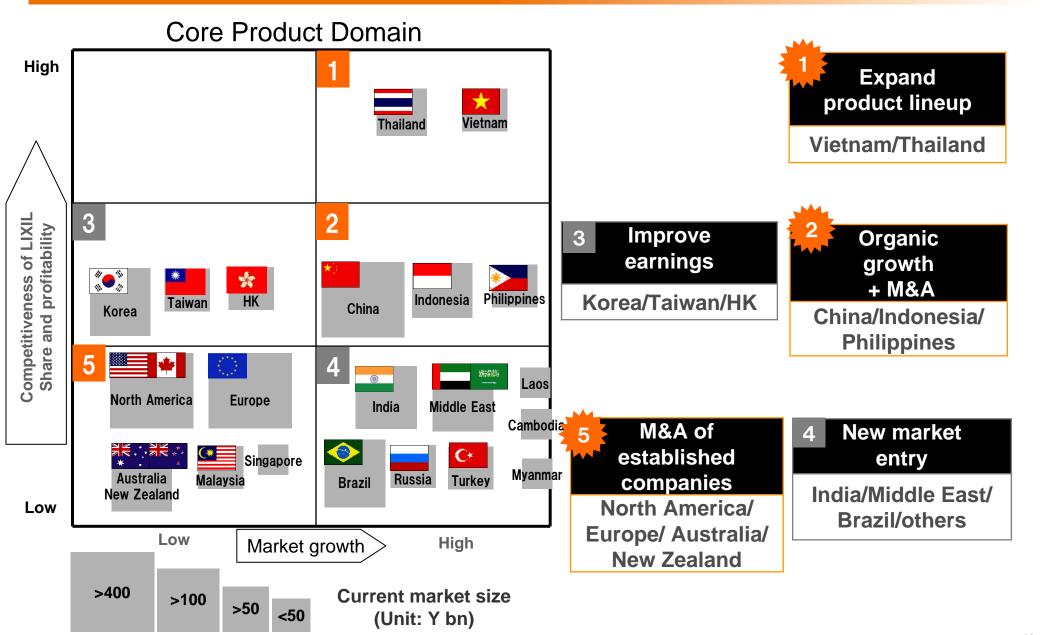
#### **PLAY BIGGER IN ASIA & NORTH AMERICA**



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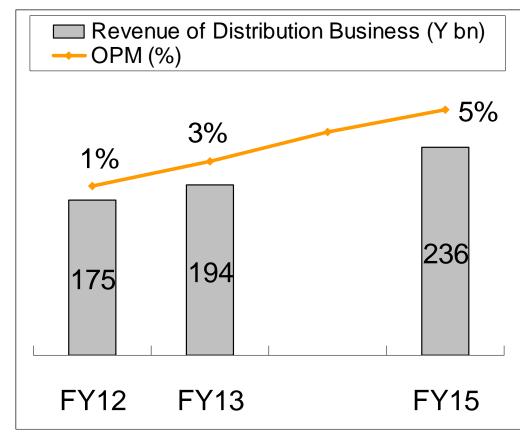
#### **Strategic Imperatives (2) Country Strategy**

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#### **Strategic Imperatives (3) Distribution**





#### [Home Centers]

Y bn, %	FY12	FY15	Growth
Revenue	155	180	15%+
OP	7	10	~1.5x
OPM(%)	5%	6%	+1P

#### Home Centers (B2C)

- New stores (Super Viva Home)
   29 stores (FY12) →39 stores (FY15)
- Improve profitability through private brand products
   PB ratio 25% (FY12) → 31% (FY15)

#### Ken Depot

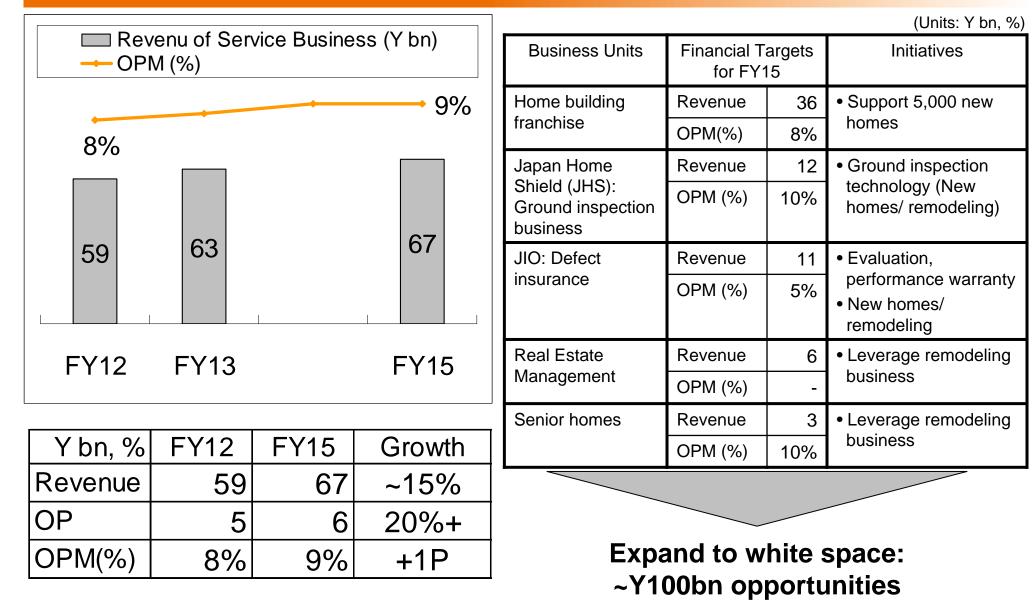
(B2B/ Convenience store model)

- New stores
   62 stores (FY12) →102 stores (FY15)
- Introduce franchise model LIXIL supporting financing
- Break even in FY13 and grow profitability

#### [ Ken Depot]

Y bn, %	FY12	FY15	Growth
Revenue	21	56	2.5x
OP	-5	2	++
OPM(%)	-23%	4%	++

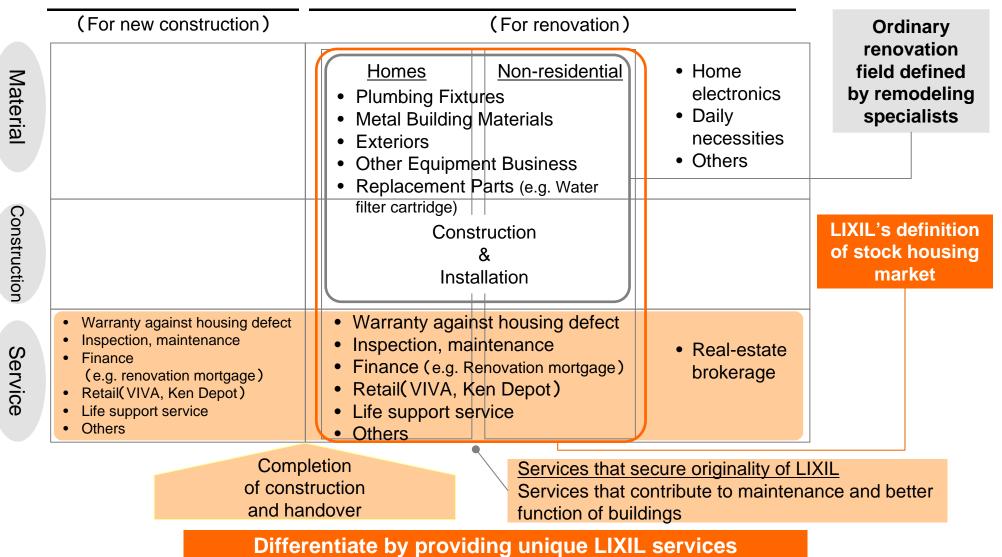
# Strategic Imperatives (4) Expand Core Adjacencies: Services



#### **Strategic Imperatives (4) Expand Core Adjacencies**

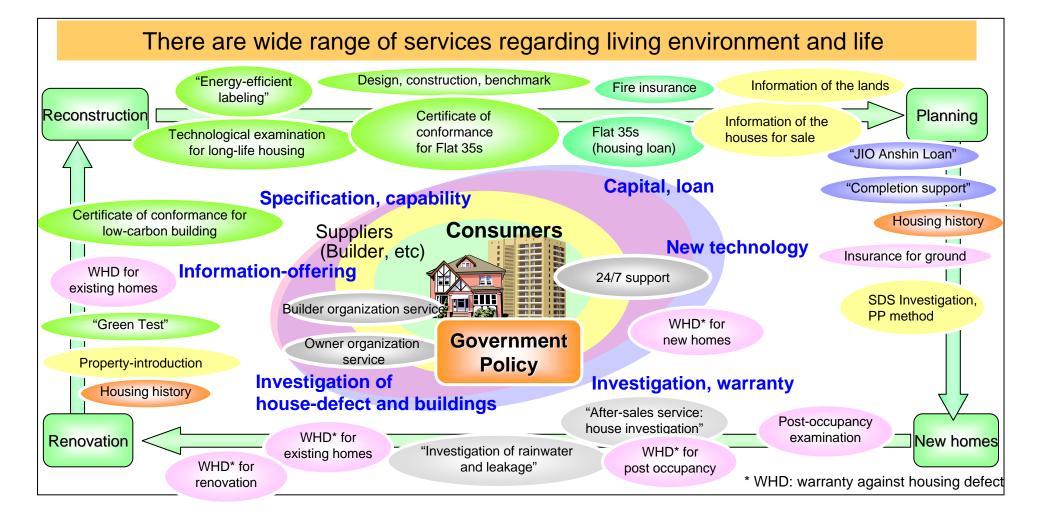
LIXIL LIXIL does not limit its business within construction materials, equipments, construction and installation of those products but will also include providing solutions for stock houses with unique services as one of its

cores Flow Market Stock Market



#### **Strategic Imperatives (4) Expand Core Adjacencies**





#### **A Huge Opportunity**

## **Strategic Imperatives (5) Operational Excellence**

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#### **Key Focus**

#### <u>Accountability</u>

- Performance management
- Pay for performance/ Stock options
- 20+ P/Ls

#### <u>People Development</u>

- Leadership trainings (ELT, SLT, JLT)
- 5% of working time for training

#### Lean Structure

- Delayering
- Simplification

#### Process Improvement

- IT infrastructure
- Six sigma deployment 22BB\*(FY12) →230BB\*(FY15) \*BB=Black Belt Y15bn+ cost impact

#### <u>Cost Reduction</u>

- SG&A ratio below 20% target
- Drive C-30 plus projects

#### **Focused Operating Mechanisms**

- 1 P/L Reviews by BU
  - Revenue, OP, Market Share
- 2 NPI\*1/ MGPD\*2
  - Cost, Quality, Customer CTQ\*3
- 3 Cost/ Price
  - Base, Variable, Mix
- (4) Commercial excellence improvement
  - Customer service
  - Showroom effectiveness
  - Backroom sales support

**(5)** People & Culture

- POD\*4, LIXIL Values, Engagement

\*1 NPI=New Product Introduction/

- \*2 MGPD=Multi Generation Product Development
- \*3 CTQ=Critical-to-Quality
- \*4 POD=People & Organization Discussion

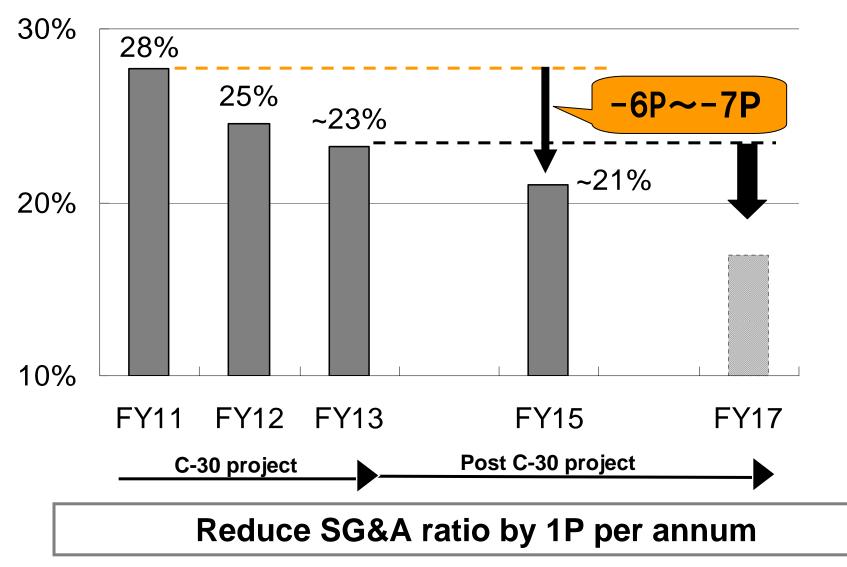
#### **Aligned and Accountable**

# Strategic Imperatives (5) Operational Excellence: C30 & Beyond

Division	Major measures	Target	FY11 & FY12 progress	FY13 estimate			al measures for 4 &FY15	Amo	unt
Sales & marketing	<ul> <li>Integrate sales offices and showrooms</li> <li>Integrate separated sales and marketing divisions as well as front and back office operations</li> </ul>	Y40bn	21bn	Y9bn		IT adva	Improve efficiency of backroom support	Improv	
Develop- ment & production	<ul> <li>Integrate products and decrease the number of products</li> <li>Reorganize and consolidate production sites</li> <li>Automate factories and increase internally manufactured products and decrease outsourcing</li> <li>Expand production overseas</li> <li>Improve product quality</li> </ul>	Y30bn	Y25bn	Y6bn	Six sigma activities	ancement (Y30-40bn	Develop new products to improve product mix	ve SG&A ratio by 1	
Purchas- ing & distribution	<ul> <li>Improve economy of scale by the integration of purchasing</li> <li>Increase purchasing from overseas</li> <li>Consolidate logistics centers and integrate IT systems</li> </ul>	Y20bn	Y25bn	Y6bn	ties	n investmen	Continue to reduce purchasing costs	P per annum	
Other	<ul> <li>Integrate headquarter functions</li> <li>Integrate administrative IT systems</li> </ul>	Y20bn	Y9bn	Y4bn		nt)		<b>В</b>	
Total		Y110bn	Y80bn	Y25bn					

# Strategic Imperatives (5) Operational Excellence: SG&A Efficiency

SG&A ratio



#### Target Financials FY12 → FY15

								r			
			Y12 (resul			FY15			Vs. FY12		
	Ybr	Revenue	OP	OPM (%)	Revenue	OP	OPM (%)	OP	OPM (%)		
	New housing starts	761	46	5	790	113	10	+ 67	+ 5P		
	Remodeling	248	_		345						
	Distribution	175	2	1	236	12	5	+ 10	+ 4P		
	Services	59	5	8	67	6	9	+ 1	+ 1P		
	Global	205	4	2	325	17	5	+ 13	+ 3P		
	Adjustment and goodwill	-12	-7	-	-13	-8	-	- 1	-		
To	tal	1,436	51	4	1,750	140	8	+ 90	+ 4P		
	EBITDA <sup>*1</sup>	105		200			+ 95				
	Net income	21		81			+ 60				
EPS (Yen) <sup>*2</sup> ROE (%) <sup>*2</sup>			73		270			) + 197			
			3.9%		over 10%			over 6P			
CAPEX		74			3 years accumulated total: Y150 bn						

\*1. EBITDA = OP + Depreciation + Goodwill amortization

\*2. EPS and ROE are calculated based on the assumptions that 9.64mn shares for stock options will be fully executed.

#### **Profitable Growth**

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## 4. Shareholder Return

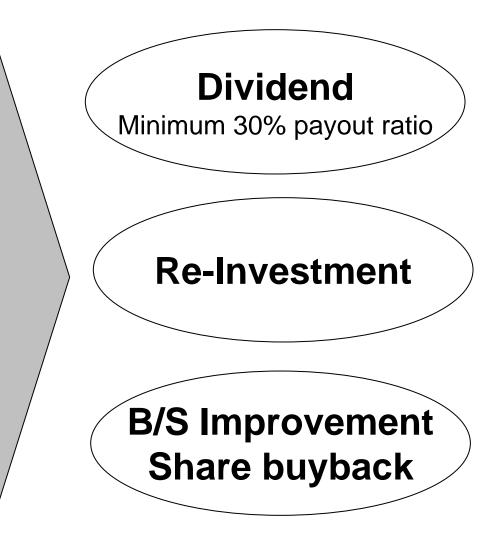
#### **Driving Shareholder Return**

# Generating Cash...

- Achieve 8% OPM
- Accelerate growth to
   3 trillion yen sales
- Optimize tax structure
- Portfolio management (Disposition/ Acquisition)

# With...

- Clear strategic imperatives
- One team aligned to win
- Operational excellence





# 5. Wrap Up



- Wrap Up
- Remain focused and committed to Y3T revenue/ 8% OPM
- Performance management/ Accountability
- Significant Global Opportunities exist
- Strategic Imperatives clear and focused
- "ONE" LIXIL... Solidifying

# **Exciting Future!**



# Appendix

# HR Management: From Traditional Japanese to Global Architecture

## We have implemented series of transformational measures in the last two years. In the next three years, we will deepen and broaden the transformation into the whole organization.

#### > Achievements in Stage 1 (FY11&FY12)

- 1. Integrated HR systems: Integrated five different HR systems into one unified one
- 2. Recruited External Resources:
  - Executive talents hired from outside: Executive Officer 5(FY11)→6(FY12), Officer 8(FY11)→11(FY12)
- 3. Promoted Diversity: Aggressive promotion of non-Japanese & female talents
  - Local staff by replacing Japanese expatriates
  - Female managers increased in Japan: 22→47
  - Established "LIXIL Women's Network"
- 4. Launch of Leadership Development Programs:
  - Launched: ELT (Executive), SLT (Senior), JLT (Junior) programs for three generations
  - New Global Executive Program: Tie up with IMD (Swiss Business school) with global participation
  - MBA Sponsorship: 10 high potentials selected and sent annually
- 5. Implemented Stretch & Meritocracy: Promotion of young high-potentials, rejuvenation of management, new compensation scheme reflecting company and individual performance
- 6. Organizational changes: Sales organization change and SBU establishment to realize totality of LIXIL and product expertise, two layer cut-down in sales organization
- 7. Improved Engagement: "LIXIL Yokushiru (better understanding of LIXIL)" Meeting, LIXIL Sunrise Survey, Look'n Talk, LIXIL Value Session
- 8. Fundamentally Changed HR Philosophy from Traditional Japanese to Global Architecture:
  - HR Ownership by line management from "HR by HRM" : Launch of POD (People & Organization Discussion)
  - Global HRM from Japan based HRM
  - HR Management through energy and energize from managing and controlling people

#### >HR Initiatives in Stage 2 and 3 (FY13 to FY15 & beyond)

- Thorough implementation of stretch and meritocracy
- Early development of next generation leaders: finding, developing and promoting young high potential talents
- Global integration of HR framework: Grading, C&B, Talent Management
- Development of global management: Fulfillment of global diversity





Cł	Changes in Environment							
Mar. 2011 The Great East Japan Earthquake and electricity power shortage								
•	Oct. 2011 The Thai Floods							
•	Dec. 2012 Sharp depreciation of the yen							

#### Major Measures Implemented by LIXIL

Integrated 5 major companies and new LIXIL Corporation established
Transition of the holding company to a company with Committees governance model
Yoshiaki Fujimori became the new president
The employees came to Japan to backup the suspended factory operation in Thailand
Permasteelisa joined the group
Newly established LIXIL Asia.
Factory production completely normalized in Thailand
Changed trade name of the holding company from JS GROUP CORPORATION to LIXIL Group Corporation
Opened new flagship showroom in the Tokyo metropolitan area
Introduction of composite logo and issuance of LIXIL group CSR policy
Announced LIXIL Diversity Declaration.
Launched numerous new LIXIL products.

#### Improved Efficiency of Domestic Existing Businesses: Integration of 5 companies

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**Objectives of the** 

Eliminate

divisions

others

making

Provide

overlapping

functions and

by consolidating sales offices, showrooms, factories, and administrative

 Enjoy economy of scale by integrating

Speed up decision

comprehensive

that exceeds the

realm of former

companies and

difference of

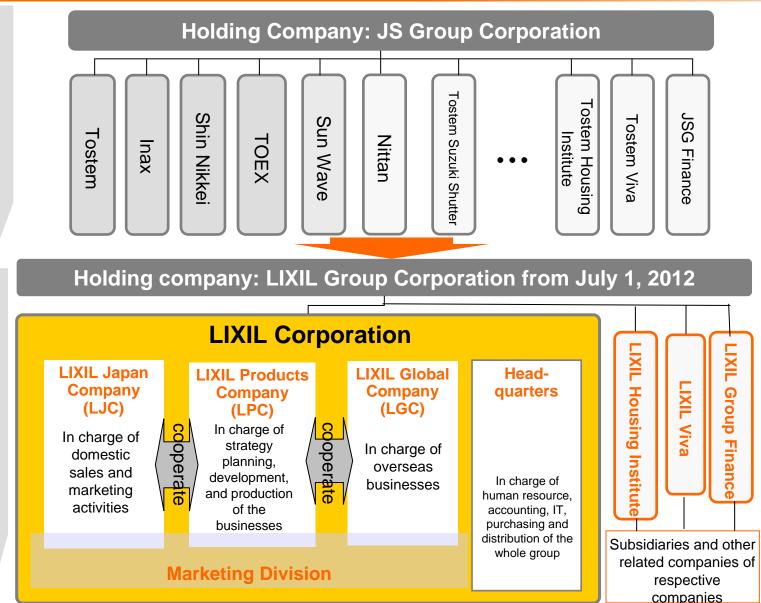
products

housing solution

purchasing and

integration

Increase efficiency



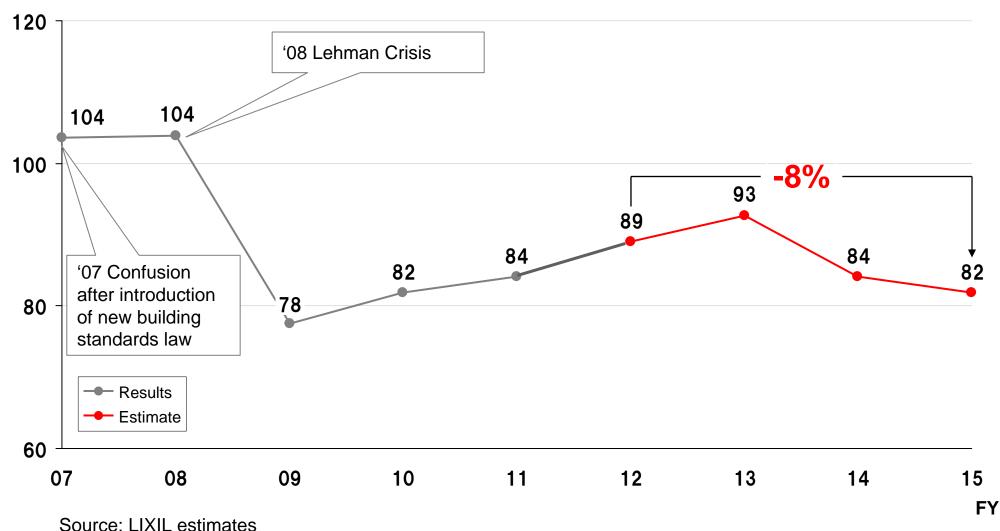
# Until March 31, 2011

From April 1, 2011

#### **Trend of New Housing Starts and Future Prospects**

#### Logic behind FY12 to FY17 Housing Starts Estimate

(Ten thousand units)



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#### Basic Act for Housing (Took effect from June 8, 2006)



This law enacts measures, basic policies, responsibility of the government, establishment of "Basic Program for Housing" and other fundamental components to ensure security and enhancement of housing and living environment in pursuit of an affluent housing and living environment for Japanese nationals.

#### Major shift of focus in housing environment: 1. Quantity to quality 2. New houses to stock houses

Target	Target assessment indicators	Current ratio	Target for 2020
To realize high quality stock houses that could be inherited by the next generation	Ratio of houses that meet new earthquake resistant standards	79% (Year 2008)	95%
	Ratio of homes for elderly people	0.9% (Year 2005)	3~5%
	Ratio of houses with energy saving measures (Ratio of houses with double glaze windows)	42% (Year 2008)	100%
	Ratio of collective houses that introduce universal design in common areas	16% (Year 2008)	28%
Appropriate management and rebuilding of houses	Ratio of renovated homes against total number of housing stock	3.5% ( Average from year 2004 to 2008)	6%
To develop housing market environment that meets various living demands of Japanese nationals	Ratio of stock houses against total number of houses sold	14%(Year 2008)	25%
	Houses with insurance for warranty against housing defects purchased at time of renovation	0.2% (Apr. to Dec. 2010)	10%
	Durable year of houses (Average durable years of demolished houses)	Approx. 27 years (year 2008)	Approx. 40 years
	Ratio of new houses that introduced housing performance indication	19%(Year 2009)	50%
To ensure stable living environment for those who need special attention to secure their houses	Ratio of barrier-free houses of households with elderly people (Houses that are free of barrier to a certain degree)	37% (Year 2008)	75%

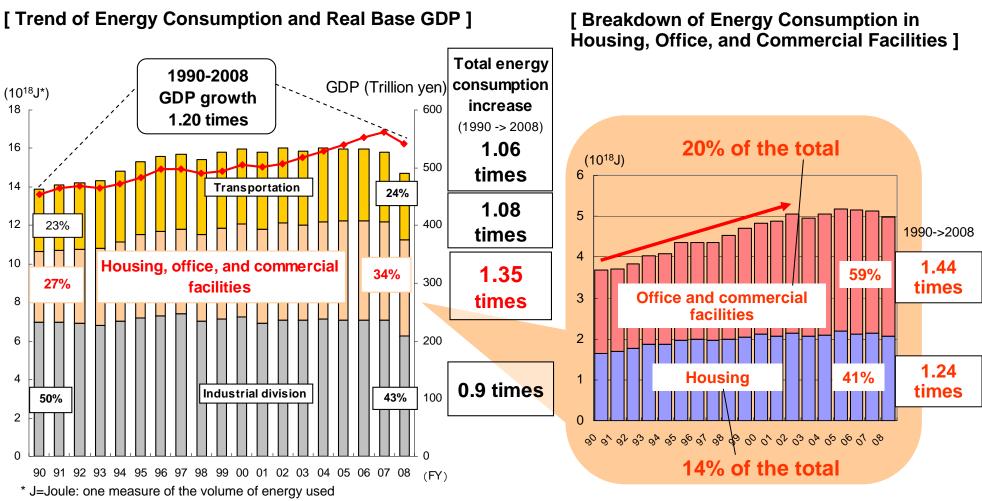
Major target figures in "Basic Program for Housing" Revised in March 2011

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#### **Energy Consumption Level**



Overall, Japanese energy consumption level is increasing slightly. Energy in the industrial sector is well managed, however, not in the housing, office, and commercial facilities areas.



1MJ=0.0258x10-3 crude oil conversion

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#### **Business Environment Outlook (Assumptions)**

	FY	2012	2013	2014	2015	
						Vs. FY12
New housing starts (thousand)		890	930	840	820	-7.9%
Stock housing market (trillion yen)		7.6		_	9.2	+21.1%
Global GDP growth rate (%)						
	ASEAN	5.1	6.1	6.4	6.6	+20.3%
	Greater China	7.7	7.9	8.1	8.4	+26.4%
	North America	2.2	1.8	2.9	3.5	+8.4%
	Europe	-0.3	0.0	1.3	1.8	+3.1%
Exchange rate		US\$1= 95 yen				

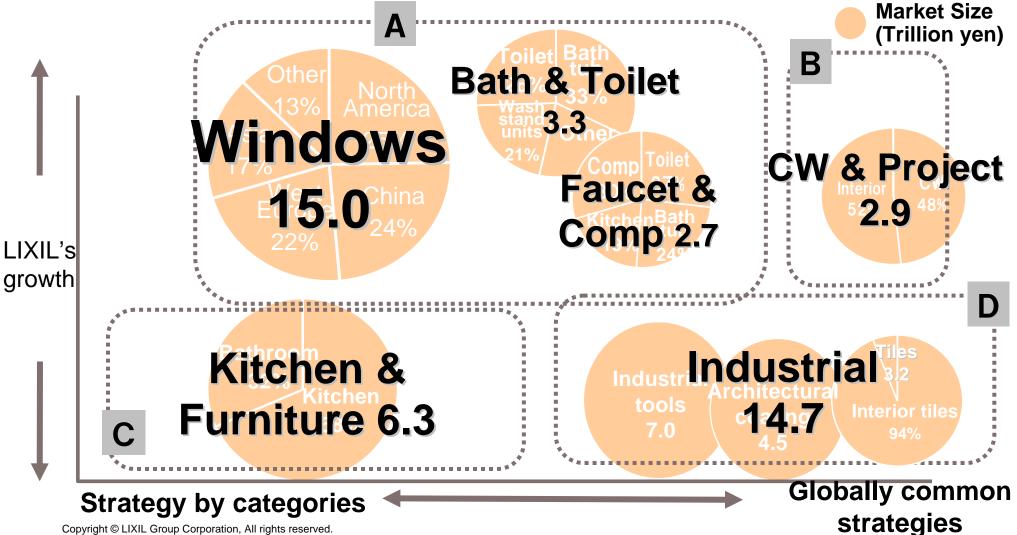
Sources: Global GDP is from *IMF Economy Outlook, April 2013*; New housing starts and Stock housing market are our assumptions

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#### **Global Market Segment by Category**

A zone has a big market size, and can show our strength. Through organic growth and M&A, we will establish No.1 position for each category. For B zone, we aggressively challenge to maximize our position to the limit.



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#### (Reference) Long-Term Vision



