

# Leopalace21 Corporation Financial Results for Q2 Fiscal Year 2023



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(Note) This material contains some forward-looking statements. Please understand that actual results may differ significantly from these forecasts due to various factors.

In discussions with several financial institutions, Leopalace21 is working on final terms of contracts and aiming to complete refinancing as soon as possible.

## ■ Outline of Loan

Amount of Loan	JPY 30 billion	Maturity Date	November 4, 2025
Interest Rate	14.5% per annum	Early Repayment	Available from November 2, 2023

# Leasing Business

Whilst average occupancy rate during H1 FY2023 was 86.33% which was 0.25p lower than the plan, average unit rent was trending upward.

# PL/BS

Net sales: JPY 211.8 billion, operating profit: JPY 14.8 billion, net income: JPY 11.8 billion achieved higher than the plan.

These were the record-high operating profit and net income for H1 since the 2007-2008 global financial crisis.

Equity ratio was improved to 20.3%

# Promoting DX

Promoting DX throughout the Company, including Online Contract, Smart Lock, Al-powered Chatbot, etc.

As part of DX strategy, the company integrated leasing sales office from 109 to 72, significantly improving productivity.

# Revision of Earnings Forecasts

Due to increased average unit rent and continued awareness of controlling cost, the full-year forecasts were revised upward: net sales +0.5%, operating profit +30.2%, and net income +62.2%.

Whilst the Company has conservative plans of costs associated with busy season and personnel reinforcement, cost-conscious approach will eventually reduce the cost.

# Construction Defects Management

The Company has been discussing the way of repairing defects while tenants occupy the rooms in order to further accelerate the progress.

From April to the end of October 2023, 5,441 units were repaired, and the projected number of units to be repaired is approximately 23,100 as of the end of October.

Chapter 1 Outline of the Financial Results for Q2 FY2023



1

# Strengthen profitability and stabilize financial base

Increase ownership equity by strengthening profitability, and consider improving shareholder return and capital efficiency.

**Revised Plan of Full FY2023** 

Average occupancy rate 86.56%

Occupancy rate at March-end 90.40% Operating profit JPY 18.1 billion

Net income JPY 12 .0billion Equity ratio 18.11%

2

# Promote structural reforms and DX

Continue constant structural reforms and utilize digital technology to improve customer convenience and operational efficiency.

Transfer or withdraw from non-core unprofitable businesses

Work out an effective human resources strategy

Steadily build up smart lock installation

# Carry on repairing construction defects

Continue repairing obvious construction defects to complete it by end of Dec 2024.

Reinforce the structure to achieve the repair plan and utilize company-wide available resources.

# Strengthen governance



Sales and profits for each stage were achieved higher than the plan. Operating profit and net income for H1 were the highest ever since the 2007-2008 financial crisis.

(JPY million)	YoY	FY2022 H1 Actual	FY2023 H1 Actual	FY2023 H1 Plan	Compared with Plan	Factors contributing to changes
					Willi Flaii	
Net sales	+9,387	202,460	211,848	209,100	+2,748	Net sales Although occupancy rates were slightly lower than the plan, net sales were
Cost of sales	+1,574	174,505	176,080	176,800	(719)	JPY 2.7 bil higher than the plan due to increase in average unit rent.
Gross profit	+7,812	27,955	35,768	32,300	+3,468	Cost of Sales
%	+3.1p	13.8%	16.9%	15.4%	+1.4p	JPY -0.7 bil compared to the plan due to curbing of utility costs and partial postponement of property  maintenance for the future.
SG&A	(52)	20,992	20,940	24,300	(3,359)	- SG&A
Operating profit	+7,865	6,962	14,828	8,000	+6,828	JPY -3.3 bil compared to the plan resulting from the postponement in
%	+3.6p	3.4%	7.0%	3.8%	+3.2p	hiring mid-career employees and continued cost-conscious approach.
EBITDA	+6,750	10,551	17,301	11,300	+6,001	Recurring profit
Recurring profit	+7,677	5,434	13,111	5,700	+7,411	Interest expenses of JPY 2.1 bil were recorded.
Net income	+8,158	3,691	11,850	4,500	+7,350	Net income While JPY 590 mil in gain on sale of
Ave. occupancy rate	+2.42p	83.91%	86.33%	86.58%	(0.25)p	shares in subsidiaries was recorded extraordinary income, JPY 250 mil loss office closure and JPY 580 mil in loss
EPS (JPY)	+25.25	11.22	36.47	13.68	+22.79	related repairs were recorded an extraordinary loss.

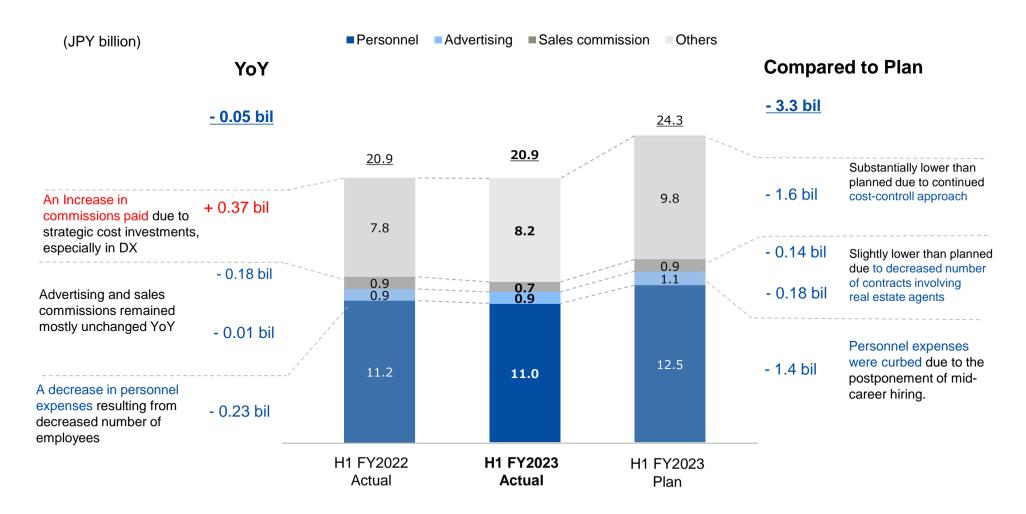
Cost of Sales was lower than planned due to the partial postponement of preventive maintenance for the future and a lower-than-expected rise in electricity costs in the monthly contract.



# 4: Cost of Q2 FY2023 (SG&A Expenses)



SG&A expenses were significantly lower than planned due to the postponement of mid-career hiring and the control of other expense items.



<sup>\*</sup>Others: Taxes and public charges, commission expense, rent expense, repair and maintenance expenses, depreciation and amortization, etc.

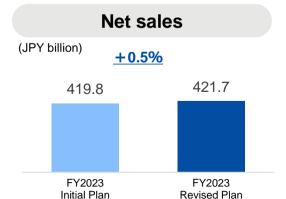
# Chap 1 5: PL (Revised Full-year Plan for FY2023 and Full-year Plan for FY2024) Leopalace 21



The Company took a conservative view and expects no increase in deferred tax assets. Operating profit and EBITDA is planned to recover in FY2024 and reach the levels before the revelation of construction defects problem.

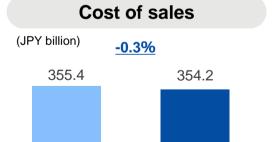
	FY2023			FY2024	
(JPY million)	Revised Plan	YoY	Factors Contributing to Changes	Plan (reference)	YoY
Sales	421,700	+15,250	Sales from Leasing Business grow substantially due to increased occupancy rates and average unit rent.	432,200	+10,500
Cost of sales	354,200	+1,036	The exercise of contractual adjustments for master-lease rent has run its course, which will	353,000	(1,200)
Gross profit	67,500	+14,214	take effect in the reduction of leasing operation cost.	79,200	+11,700
%	16.0%	+2.9 p	Increased utility cost affects cost of apartment rent under monthly rental contract. Higher restoration and maintenance costs due to soaring material and labor unit costs. Balance of provision for apartment vacancy loss remains unchanged.	18.3%	+2.3 p
SG&A	49,400	+5,993	Personnel expenses increase mainly due to base	55,400	+6,000
Operating profit	18,100	+8,220	Salary increase and provision for bonuses.  Other elements include IT system investment and	23,800	+5,700
%	4.3%	+1.9 p	resumption of new graduate hiring	5.5%	+1.2 p
EBITDA	24,700	+8,250		30,400	+5,700
Recurring profit	14,100	+7,573	No increase in deferred tax assets is expected. (FY2022 actual: JPY +18.5 billion)	20,100	+6,000
Net income	12,000	(7,810)	·	18,100	+6,100
Average Occupancy rate	86.56%	+1.90 p	Occupancy rate is expected to steadily grow.	89.62%	+3.06 p
ESP (JPY)	36.93	(23.29)		55.01	+18.08





Increase in net sales of leasing business in full FY2023 by increased average unit rent

# Gross profit (JPY billion) +4.8% 67.5 FY2023 FY2023 Revised Plan



Whilst some costs are postponed from H1 to H2, decreasing in cost of the monthly rental contract takes offset due to curbing of utility expenses.

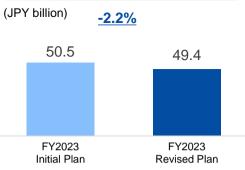
FY2023

Revised Plan

FY2023

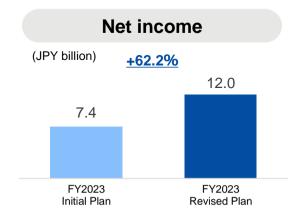
Initial Plan

# **SG&A Expenses**



Although provisions for performancelinked bonuses were recorded in H2, curbing of mid-career hiring in H1 will result in decrease in SG&A of full FY2023.

# Operating profit (JPY billion) +30.2% 18.1 13.9 FY2023 FY2023 Revised Plan



In Q4, the business model is structured with increased costs including tenant recruitment campaign and restoration costs which are triggered by a large number of move-out in advance for the new fiscal year. In H2, the Company plans conservative profits due to postponed property maintenance expenses from H1, temporary staffing during the busy season, and the posting of provisions for performance-linked bonuses.

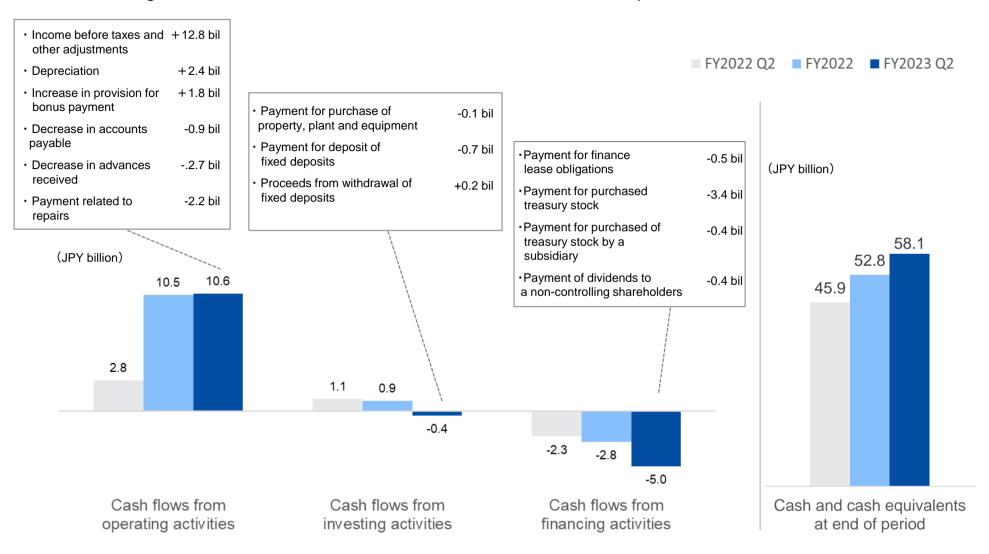
	FY2022			FY2023						
(JPY million)	Q1	Q2	Q3	Q4	Q	1	Q	2	Q3	Q4
(01 1 1111111011)	Actual	Actual	Actual	Actual	Plan	Actual	Plan	Actual	Revised Plan	Revised Plan
Sales	101,406	101,053	101,056	102,931	104,900	106,375	104,200	105,472	104,000	105,900
Cost of sales	86,908	87,597	87,315	91,341	88,500	88,308	88,300	87,771	87,300	90,900
Gross profit	14,498	13,456	13,740	11,590	16,400	18,066	15,900	17,701	16,700	15,000
SG&A	10,919	10,073	9,934	12,479	12,000	10,444	12,300	10,495	13,400	15,000
Operating profit	3,579	3,383	3,806	(889)	4,400	7,622	3,600	7,205	3,300	0
Recurring profit	2,643	2,790	3,014	(1,921)	3,200	6,851	2,500	6,259	2,200	(1,200)
Net income	1,630	2,061	1,857	14,261	2,500	6,627	2,000	5,222	1,600	(1,500)



(JPY million)	End of FY2022	End of Q1 FY2023	End of Q2 FY2023	QoQ	Factors contributing to changes
Cash and deposits	53,560	58,158	58,822	+663	
Trade receivables	8,121	7,536	7,368	(167)	
Total assets	166,548	169,053	170,726	+1,672	
Interest-bearing debt*	31,849	32,023	30,785	(1,238)	■ Cash and deposits Whilst working on acquisition of treasury stock of
Provision for losses related to repairs	17,583	16,517	16,104	(413)	JPY 3.4 bil, JPY +6.6 bil from end of Q1 FY2023 due to generating profit by business activities
Provision for apartment vacancy loss	3,590	3,590	3,590	± 0	■ Provision for losses related to repairs (current: JPY 7.2 billion; non-current: JPY 8.8 billion)
Total liabilities	133,625	130,122	127,760	(2,361)	JPY -0.4 bil resulting from progress of repairs
Common stock	100	100	100	± 0	■ Provision for apartment vacancy loss
Capital surplus	136,240	29,391	29,376	(14)	(current: JPY 0.0 bil; non-current JPY 3.5 bil)
Retained earnings	(116,006)	(2,530)	2,655	+5,185	No increase or decrease from end of Q1 FY2023 Since the occupancy rate has returned to the trends pr
Treasury stock	(205)	(205)	(3,614)	(3,409)	to the revelation of construction defects problem, no significant increase or decrease is expected in this FY.
Total shareholders' equity (A)	20,128	26,756	28,517	+1,761	·
Total accumulated other comprehensive income (B)	3,986	3,999	6,056	+2,057	■ Shareholders' equity  JPY +1.7 from end of Q1 FY2023 due to net income of JPY 5.2 bil recorded in H1 and acquisition of treasury
Ownership equity (A) + (B)	24,115	30,755	34,574	+3,818	stock of JPY 3.4 bil
Equity ratio	14.5%	18.2%	20.3%	+2.1p	■ Accumulated other comprehensive income
Share subscription rights	284	284	242	(42)	Foreign currency translation adjustments increased by JPY +2.0 bil from end of Q1 FY2023.
Non-controlling interests	8,522	7,891	8,148	+257	
Total net assets	32,922	38,931	42,965	+4,034	
Total liabilities and total net assets	166,548	169,053	170,726	+1,672	

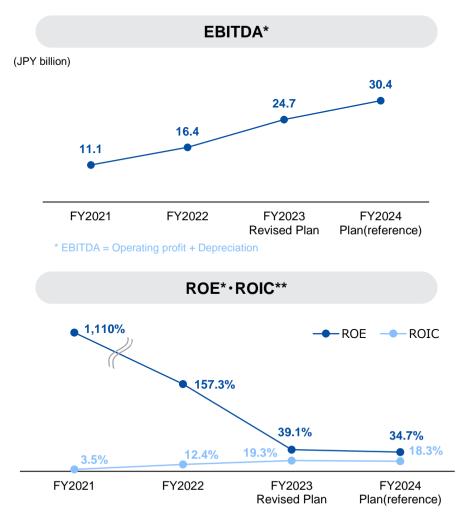
<sup>\*</sup> Interest-bearing debt = borrowings + lease obligations

Cash flows from operating activities increased JPY +7.7 billion from end of Q2 FY2022 due to improved revenue from Leasing Business and efforts to reduce cost of sales and SG&A expenses.

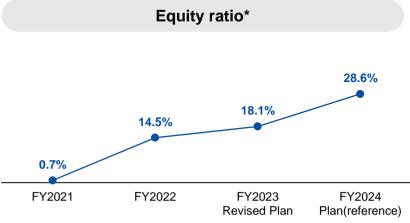




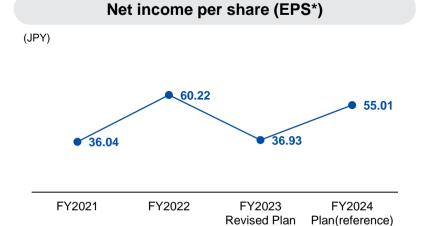
Each key indicator will reach a high level in FY2024 due to the strengthening of Leasing Business and financial base.



<sup>\*</sup> ROE = Net income / Ownership equity



<sup>\*</sup> Equity ratio = Ownership equity / Total capital (Liability and Net assets)\*100



<sup>\*</sup> EPS = Net income / Number of shares outstanding

<sup>\*\*</sup>ROIC = NOPAT / Investment capital (Interest-bearing debt + shareholders' equity)

#### Recapitalization

The recapitalization eliminated JPY 106.8 billion deficit in retained earnings, the source of dividends, and secured a flexible and agile capital policy and a structure that allows for the early resumption of dividends.

#### ▼Shareholders' equity (non-consolidated basis)

(	JPY billion)	Before Appropriation	$\rightarrow$	After Appropriation
C	Common stock	0.1		0.1
C	Capital surplus	131.2		24.3
	Capital reserve	51.2	10.0	10.0
	Other capital surplus	79.9	121.2	14.3
R	etained earnings	(106.8)	(106.8)	106.8

<sup>\*</sup> Approved at the 50th Ordinary General Shareholders' Meeting on June 29, 2023 Effective date: June 29, 2023

#### **Acquisition of Treasury Stock**

In consideration of financial soundness and stock price levels, Leopalace21 announced acquisition of treaty stock on July 5, 2023.

The maximum number of shares to be acquired is 50 million shares within JPY 10 billion budget.

#### **▼**Status of Acquisition

Total Number of Shares Acquired (as of October 31 2023)

11.45 million shares

Maximum 50 million Shares

JPY 3.4 billion

Maximum JPY 10 billion

**Period of Acquisition** 

July 6, 2023 to January 5, 2024

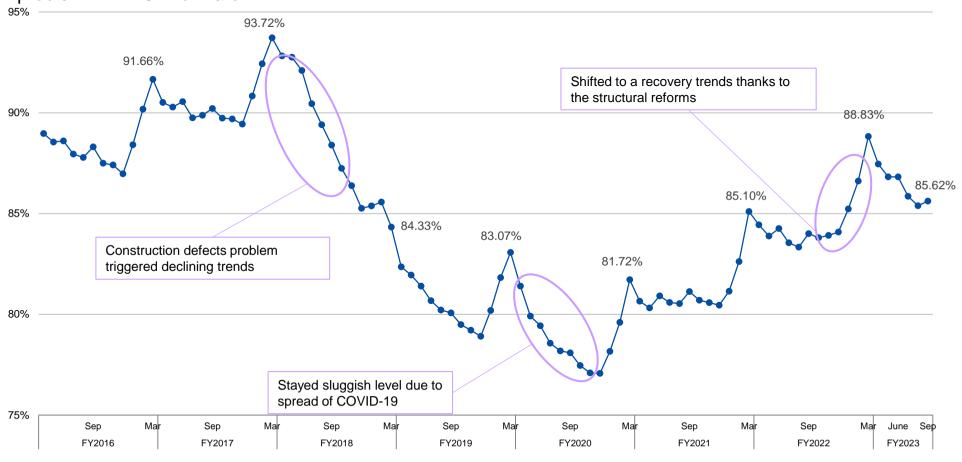
Chapter 2

**Leasing Business Data and Measures** 

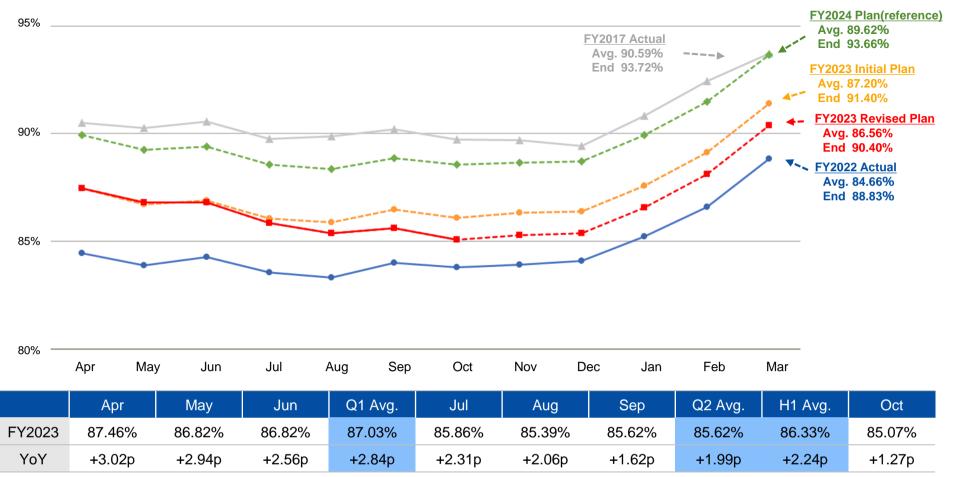


## 1: Occupancy Rate Trends

Occupancy rate had been increasing until FY2017 after the financial crises, and it began to decrease from FY2018 due to the construction defects problem and COVID-19. The rate bottomed out in December FY2020 and turned to a recovery trends. It remained at the level prior to the revelation of the construction defects problem in FY2022 onward.



The average occupancy rate was 86.33% at the end of H1 (YoY +2.24 p) and the occupancy rate at the end of Q2 was 85.62% (YoY +1.62p) compared to the end of Q2 FY2022. The Company aims to return to the level by the end of FY2024 that it marked in FY2017, just prior to the revelation of the construction defects problem.



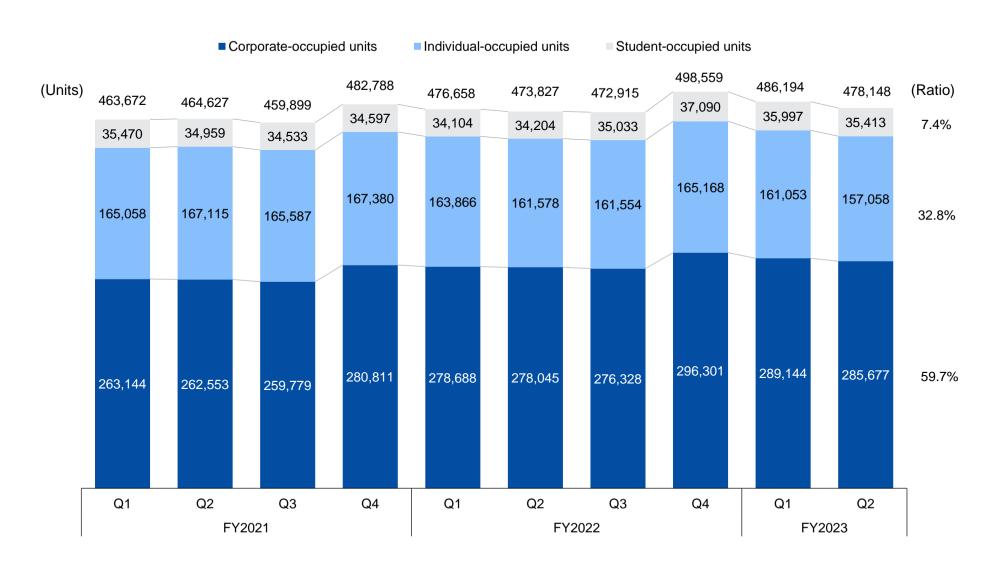
Monthly Data: https://www.leopalace21.co.jp/english/ir/finance/monthly/index.html



# 3: Shares of Occupied Units by Customer Segment

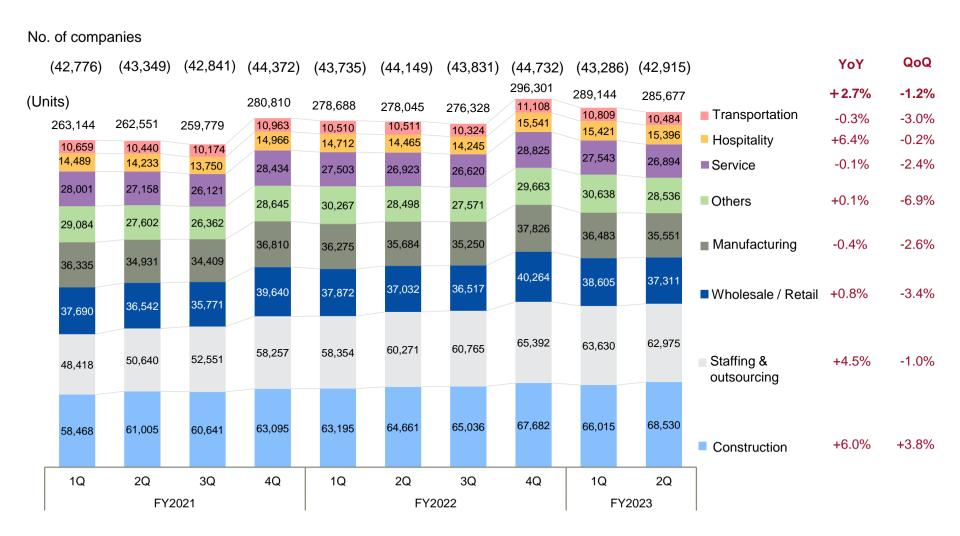


The corporate composition reached all-time high of 59.7% since the global financial crisis.



Approximately 80% of the listed companies in Japan use Leopalace21 services.

Construction sectors showed continued growth both in YoY and QoQ due to increased construction projects.



Number of units used by foreign national tenants is about 43 thousand, comprising about 22 thousand individual customers and about 21 thousand under corporate contracts, 9.1% of total occupation. (+1.3 p from end of Q2 FY2022 and +0.3 p from end of Q1 FY2023)

#### **Amount of contract (individual customers)** Trends of No. of contracts with individual customers S. Korea Taiwan Vietnam Thailand Other Southeast Asia Other 1H FY2023 Actual End of Q2 FY2023 Actual: 22,179 rooms (Unit) 4,229 (- 747 against the plan, - 744 YoY) (+13.8% vs Q2 FY2022 Actual, +0.1% vs end of Q1 FY2023) 25,000 **Market Data** (trends of foreign nationals entering Japan)\* International students Workers 99.775 20,000 80.728 15,000 59.313 51,333 10,000 47,551 45,294 42 347 40.088 38,826 35.572 34.377 27,230 26.306 5,000 24.694 Sep Mar Sep Mar Sep Oct Nov Dec Jan Feb Mar Apr May FY2017 FY2019 FY2022 FY2023

<sup>\*</sup>Source: Statistics on number of foreign nationals entering Japan by nationality and region



# Chap 2 6: Units and Occupancy Rates by Prefecture



Occupancy rates in Hokuriku region consisting of Toyama, Ishikawa, Fukui fluctuated substantially in both YoY and QoQ due to continuation and termination of infrastructure related construction projects.

Although Oita showed negative development due to cease of infrastructure-related projects and job training, Hokkaido, Iwate and Kumamoto remained high levels.

Managed unit: in	Q2 FY2023				
thousands, Occupancy:%	Managed units	Occupancy rate	YoY	QoQ	
Hokkaido	13	91%	+ 8p	-0p	
Aomori	4	84%	-3P	+1p	
Iwate	3	93%	-0p	-0p	
Miyagi	10	83%	-0p	-4p	
Akita	2	92%	-2p	-0p	
Yamagata	4	86%	+1p	-4p	
Fukushima	10	84%	+0p	+2p	
Ibaraki	15	85%	+ 3p	-0p	
Tochigi	11	82%	-3p	-1p	
Gunma	12	82%	+4p	-1p	
Saitama	45	87%	+4p	-1p	
Chiba	33	82%	+ 3p	-2p	
Tokyo	43	89%	+ 5p	-2p	
Kanagawa	40	87%	+ 0p	-2p	
Niigata	8	85%	+ 5p	-0p	
Toyama	5	90%	+ 12p	+2p	

Managed unit: in		Q2 FY2023				
thousands, Occupancy:%	Managed units	Occupancy rate	YoY	QoQ		
Ishikawa	5	87%	+9p	<b>+</b> 5p		
Fukui	4	82%	-10p	-3p		
Yamanashi	4	85%	-3p	-2p		
Nagano	11	92%	+ 2p	+ 0p		
Gifu	7	83%	-2p	-1p		
Shizuoka	24	81%	+3p	+ 0p		
Aichi	41	87%	+1p	-1p		
Mie	11	73%	- 9p	-1p		
Shiga	8	90%	-4p	-4p		
Kyoto	9	86%	-1p	-3p		
Osaka	31	84%	+ 3p	-1p		
Hyogo	22	85%	-0p	-2p		
Nara	3	90%	+6p	+1p		
Wakayama	3	77%	+ 1p	-2p		
Tottori	2	83%	-3p	-0p		
Shimane	2	95%	-0p	+1p		

Managed unit: in		Q2 FY	2023	
thousands, Occupancy:%	Managed units	Occupancy rate	YoY	QoQ
Okayama	12	82%	-0p	-0p
Hiroshima	13	87%	+0p	-1p
Yamaguchi	7	88%	-2p	-1p
Tokushima	2	77%	+1p	-2p
Kagawa	4	79%	+1p	-1p
Ehime	4	82%	-1p	+1p
Kochi	2	82%	-1p	+0p
Fukuoka	20	87%	+ 2p	-1p
Saga	3	88%	-0p	-0p
Nagasaki	2	89%	+ 0p	−5p
Kumamoto	7	93%	+1p	-0p
Oita	4	77%	-5p	-4p
Miyazaki	2	85%	+3p	-0p
Kagoshima	3	89%	+4p	+0p
Okinawa	5	97%	+5p	-0p
Total	558	86%	+ 2p	-1p



Refine the occupancy rate boosting measures exercised in FY2022 to achieve the occupancy rate plan in FY2023.

#### Corporate: Acquire larger share of business

## Individual: Utilize real estate agents and DX solutions

Establish a position as the brains behind the company-leased housing strategy

- Top-level sales activities Involve senior management team in customer interaction for resolving issues faced by the customers.
- Reinforce sales organizational structure Reorganized the sales teams mainly for Tokyo metropolitan area. 11 departments instead of 8 for increased customer interaction time.
- Individual customer strategy Increase use of rooms by responding to specific requirements.
- <Extended corporate sales> Responsible for strengthening six industries; Staffing & outsourcing, Construction, Transportation, Hospitality, Wholesale / Retail, and Nursing-care.
- <Area-based corporate sales> Build strong relationship with local companies.

Attract foreign nationals for increased use of rooms

Expand business by working with staffing agencies for foreign nationals and support agencies.

#### Collaborate with real estate agents

- ◆ Strengthen sales to real estate agents by working with major real estate agents and Village House in Fortress Group.
- H1 FY2023 achievement
- · No. of rental contracts through real estate agents: 6.185 (-2.380 YoY)
- · Ratio of contracts with individual customers through agents: 38.3% (-2.9p YoY)

Attract international students for increased use of rooms

Acquire increasing demand mainly by international students coming to Japan.

Utilize six IFCs and reinforce relationship with real estate agents and service providers which cater for students' needs.

# **Chapter 3** Promotion of Sustainability



Leopalace21 promotes DX to realize non face-to-face service from room search to contract signing and post-move-in support.

As part of the DX strategy, the offices were integrated from 109 to 72 in November, 2023.

#### **Finding Rooms**

#### Online Contracts

No need to visit offices from room viewing to contract signing

#### EcoSystem

Al supports room search for company housing.

#### **Contact Center**

Opened on October 1,2023 Full-scale operation from November 1,2023

#### **Beginning Occupancy**

#### ·Smart Lock

Customers no longer need to visit the leasing sales offices to pick up their keys.

• Electronic contract (for individuals) / Leo-sign(for corporate customers)

Digitalized contract signing contributes to paperless operation

#### **Contract Administration Center**

All admin works related to contract are undertaken.

#### **During Occupancy**

#### ·Chatbot

Responding to any category of inquiries by Al-powered Chatbot

#### Voicebot

Al receives inquiries on call and converts verbal messages into texts.

• Corporate WEB System

Centralized management of various data from billing to termination.

#### **Tenants Support Center**

Responding to customer inquiries 24 hours a day, 7 days a week

# **Integrating Offices**

#### 109 Offices



#### 72 Offices

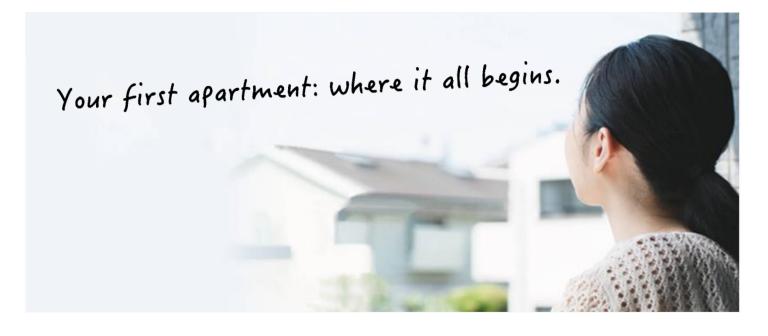


#### DX of admin works

RPA LeoAl Chat New Approach for File Transfer Ware

Leopalace21 Scholarship Program was launched to address social problems such as recent sharp rise in tuition fees and long-term repayment of scholarships.

Leopalace21 supports new students entering universities, junior colleges, and vocational schools in April 2025 will be supported by either free rental of properties managed by Leopalace21 or benefit-type scholarship.



Details of Support

- ①Use of a room of Lepalace21 apartment without paying rent up to JPY1.2 million/year
- ②Benefit-type Scholarship JPY360,000/year

Support Period

Regular period in school



Leopalace21 positioned human resource development as a most important management issue. It decided on new human capital management vision and selected six themes.

### ■ Leadership and Succession

 $\langle\!\langle$  Total hours of employee participation in training  $\rangle\!\rangle$ 

FY2022	FY2023 Target
4,096 hours	9,000 hours

# ■ Diverse Talents Acquisition 《Hiring》

	FY2022	FY2023 Target
New graduates	-	50
Mid-career	54	146

\*Excluding employment at nursing care facilities (Azumi En) in the Elderly Care Business

#### ■ Employee Engagement

"Linployee Engagement indicator"				
FY2022	FY2023 Target			
8.6%	9.0%			
《Turnover Rate》				

FY2022	Target Value
11.1%	Within 5 -10%

#### ■ Compliance and Ethics

《Strengthen a sense of compliance》

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	FY2022	FY2023 Target	
Number of E-learning sessions	10 times	9 times	
Awareness of Compliance Hotline	92.1%	No numerical target	



#### ■ Well-being Management

《Rate of thorough examinations undergone after periodic medical examination》

FY2022	FY2025 Target
27.1%	80.0%
《Smoking Rate》	

FY2022 FY2024 Target

# 31.9% 25.0%

#### ■ Diversity and Inclusion

#### 《Female Management Positions》

	FY2022	FY2025 Target
No. of female managers	35	50
Rates of female managers	5.5%	7.8%

#### 《Male employees taking leave for childcare》

	FY2022	FY2023 Target
No. of male employees	20	_
Rate of childcare leave usage	35.7%	Within 30-40%

#### 《Gender Wage Gap》

		FY2022	FY2023 Target
	Regular Employees	69.1%	70.6%
	Non-Regular Employees	63.6%	63.5%
	Total	55.4%	55.5%

Leopalace21 started to offer Leopalace Green LP Gas and LPWA services with virtually zero CO<sub>2</sub> emissions to the apartments under management in 2023, in response to the government's declaration of Carbon Neutrality by 2050.

Leopalace Green Energy Project

Carbon Tenants in Neutral LPG Apartments managed Environmental by Leopalace21 Leopalace Green Energy Value Procurement LG LP Gas LG Electricity **Environmental** Value Carbon Supply energy Neutrality virtually zero CO<sub>2</sub> emissions Investment ratio: Use of LPWA 50% Energy services (affiliate accounted Procurement by the equity-Supply method) LP Gas Electricity

Aims to supply approx. 400 thousand units by 2025

Contribute to reducing approx. 360,000 t-CO<sub>2</sub> per year

**Leopalace Green LP Gas** 

LP Gas with virtually zero CO<sub>2</sub> emissions

The LP gas offsets the greenhouse gases generated in the entire value chain of LP gas, including transportation from production to consumption, by carbon credits obtained from environmental conservation projects, thereby making virtually zero CO<sub>2</sub> emissions from LP gas

LPWA Services\*1

Remote operation of gas valve opening and automatic detection of gas leaks

LGLP gas supplier will strive for a fair and transparent LGLP gas rate structure through operational efficiency for improving convenience and safety through web-based acceptance of openings, web-based billing, and 24-hour gas usage monitoring.

Leopalace Green Electricity\*2

<u>Virtually zero CO<sub>2</sub> emissions</u> during power generation

It is renewable energy power with virtually zero CO<sub>2</sub> emissions with nonfossil certificates (certifying the value of no carbon dioxide emissions during power generation).

<sup>\*1</sup> LPWA: Low Power Wide Area

<sup>\*2</sup> Leopalace Green Electricity is scheduled for service start as soon as it is ready.

**Chapter 4** Construction Defects Management

#### Estimated number of rooms requiring repairs: About 23,100 rooms

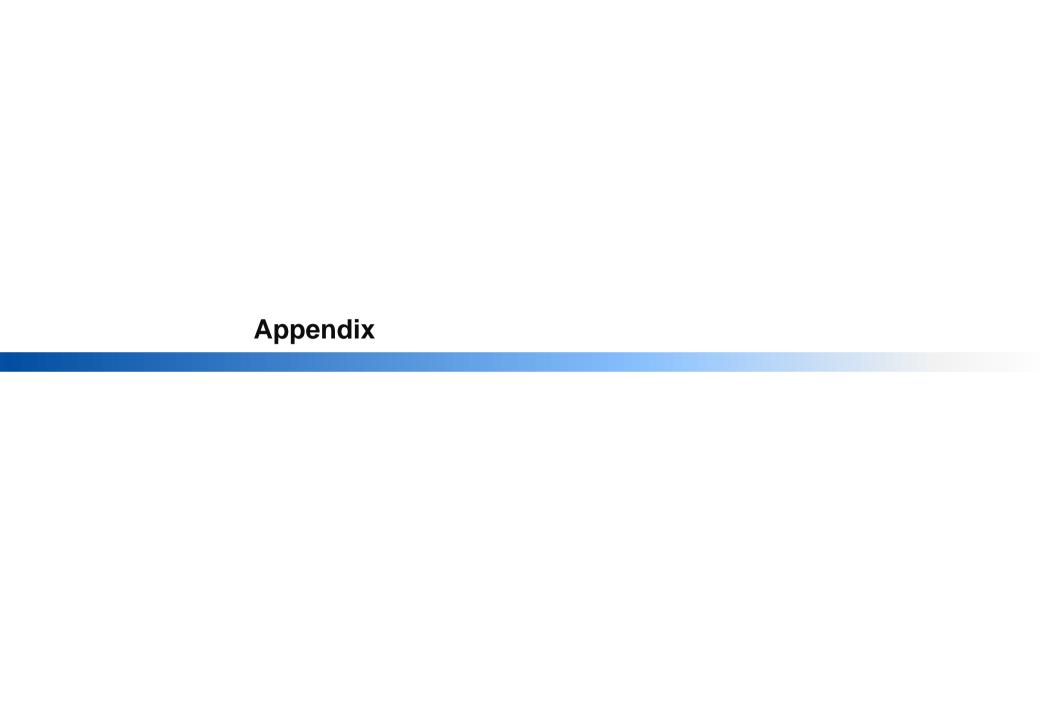
Of the units requiring repair, we expect to repair approximately **23,100** units, including **16,879** units that have already been surveyed and **6,220** units that have not been investigated and are expected to be inadequate based on the results of the investigation to date.

(As of October 31, 2023)

		No. of buildings	No. of all rooms which corresponds		
Apartment series	No. of buildings	containing obvious  Defects		No. of rooms requiring repairs	No. of rooms with repairs completed
Nail Series / Six Series Total	15,283	7,689	120,811	75,638	51,616
Other Series Total	23,802	4,521	70,568	35,401	11,458
Grand Total	39,085	12,210	191,379	111,039	63,074

Expected No. of to-be-repaired rooms
13,800
9,300
23,100

Steadily repair construction defects while continuing to rebuild the financial base. Aims to eliminate the rest of rooms with obvious defects by the end of 2024.



# 1: Corporate Profile

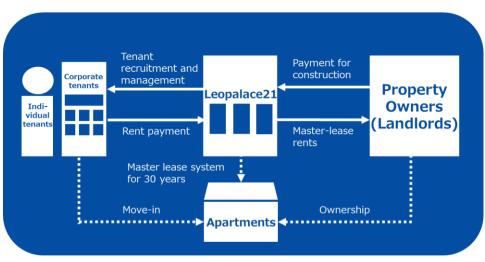


#### Corporate Data (as of September 30, 2023)

Established	August 17, 1973
Paid-in Capital	JPY 100 million
Representative Director	Bunya Miyao, President and CEO
Employees	3,939 (consolidated), 2,755 (non-consolidated)
Authorized Shares	750,000,000
Outstanding Shares	329,389,515 shares (not including 159,748,700 dilutive shares)
Shareholders	46,980

#### **Business Model**

Offer 560,000 studio-type units equipped with furniture and home appliances approx. 80% of listed companies use Leopalace21's services



#### Group Companies (as of September 30, 2023)

Group Companies (as of September 30, 2023)					
Leasing					
Leopalace Leasing Corporate housing agent	Plaza Guarantee Rent guarantee	ASUKA SSI Tenant contents insurance			
Leopalace Power Power generation	Leopalace21 Business Consulting (Shanghai) Tenant recruitment	Leopalace Green Energy Environment			
	International				
Leopalace21 Singapore Pte. Ltd. Investment management					
	Elderly Care				
Azu Life Care Elderly care service					
Others					
Leopalace Guam Co. Resort Business	Leopalace Smile Special subsidiary				

\* Results of the International Business are reported under the Leasing Business segment.

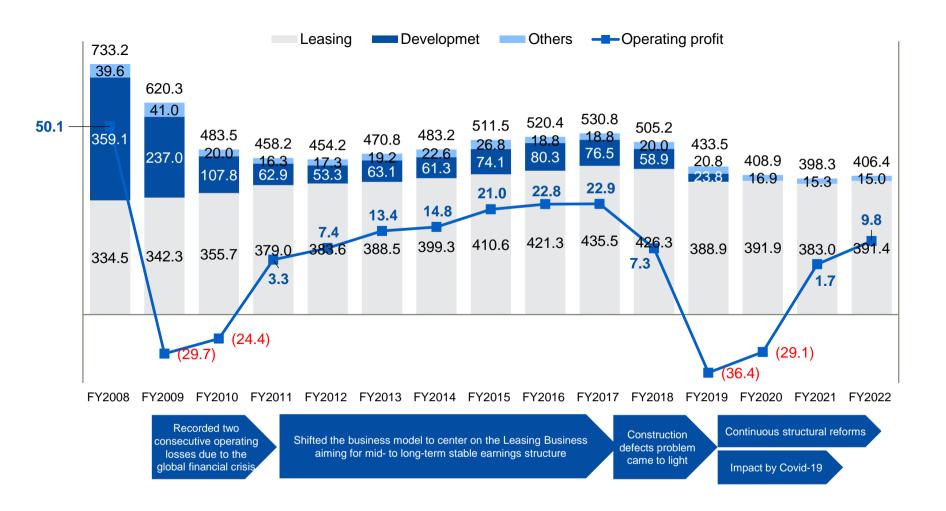
### 2: Results Trend



Leopalace21 shifted its business model to center on the Leasing Business after the global financial crisis. With construction defects problem revealed in FY2018 and another blow by COVID-19 impact starting from FY2020, implementing continuous structural reforms turned operating profit in 2 consecutive years from FY2021.

Sales (JPY billion)

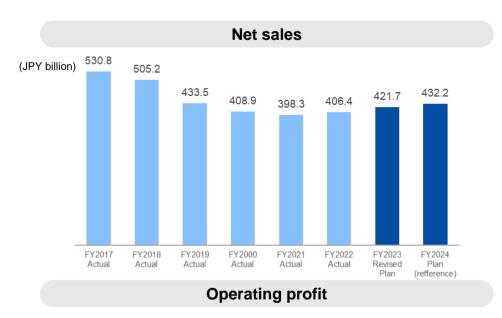
OP (JPY billion)

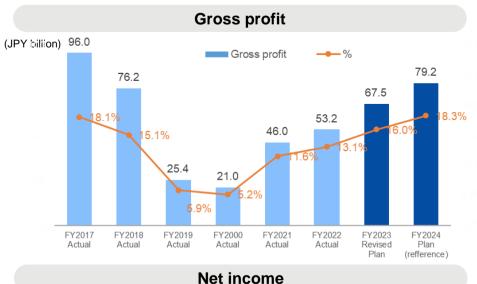


# 3: PL Yearly Development

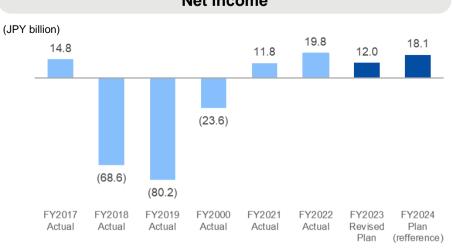


Operating profit has been increasing since FY2019 reflecting the profit structure improvement. Continued structural reforms increased net income to sales ratio and that of FY2024 outperforms FY2017.





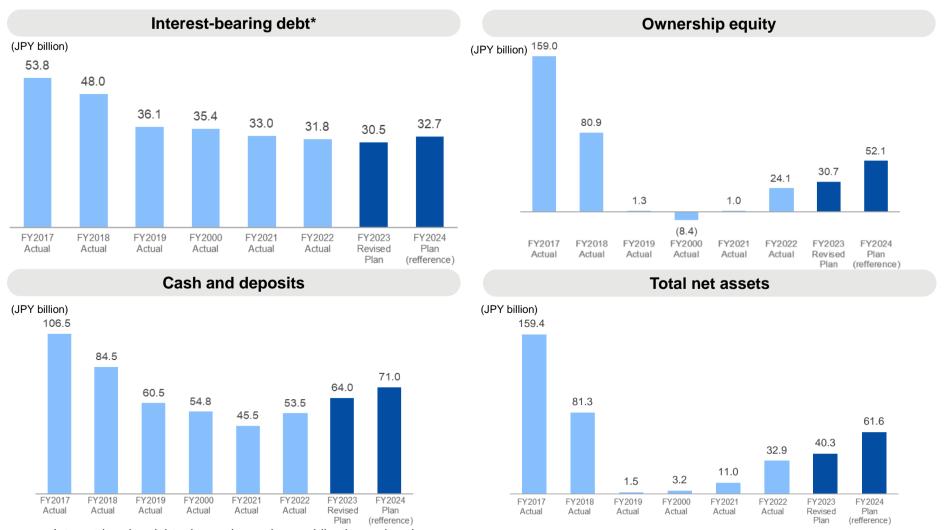




# 4: BS Yearly Development



Strengthen equity capital by improving profitability and move toward dividend resumption.



Interest-bearing debt = borrowings + lease obligations + bonds

Does not contain in prepayment of borrowings, refinancing, or conversion of stock acquisition rights.

Contact: IR Section, Corporate Planning Department, Leopalace21 Corporation

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E-mail: ir@leopalace21.com

\*Business hour: 9:00-18:00 (except Saturdays, Sundays and Company holidays)

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