

# Financial Results for the Second Quarter of FY2024

(Our Business Plan and Growth Potential)

**December 27, 2023** 

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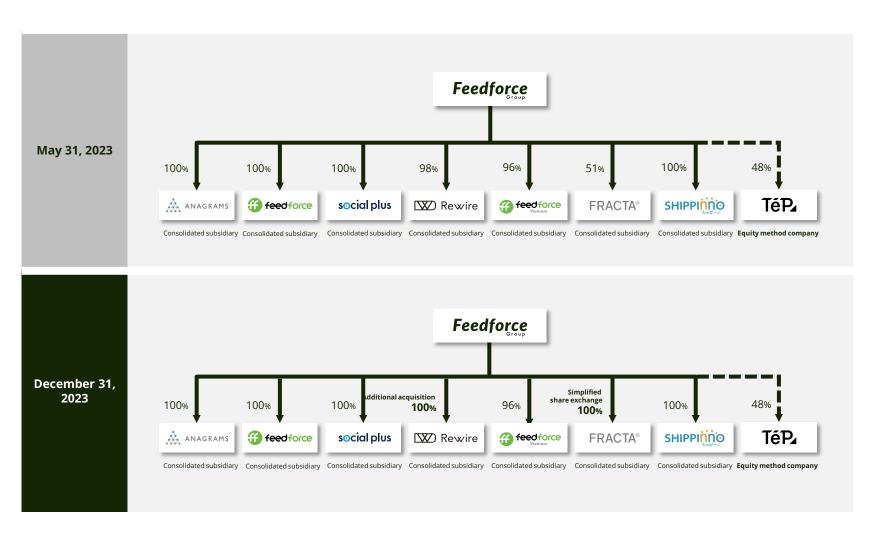
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Financial Highlights

## **Our Group**



In FY2024, FRACTA and Rewire became wholly-owned subsidiaries.

## **Consolidated Financial Results Overview**

(Million yen)

	FY2023 Q2(6mo)	<b>FY2024</b> Q2(6mo)	YoY	FY2023 <b>Q</b> 2	Q3	Q4	<b>FY2024</b> Q1	Q2	QoQ
Transaction amount	6,298	6,964	+10.6%	3,239	3,489	3,617	3,556	3,408	△4.2%
Sales	1,880	2,143	+14.0%	976	1,021	1,064	1,066	1,077	+1.1%
EBITDA*	530	753	+42.0%	296	342	402	389	364	△6.4%
Operating income	402	647	+60.9%	241	285	341	335	311	△7.2%
Ordinary income	398	622	+56.1%	240	280	341	322	299	△7.2%
Profit before income taxes	48	502	+934.0%	240	305	104	456	45	△89.9%
Profit attributable to owners of parent	△116	175	_	133	200	29	300	△124	_

Consolidated results:

Sales increased both YoY and QoQ.

Operating income consecutively decreased QoQ, but increased significantly YoY.

# EBITDA = Operating income +Depreciation +Amortization of goodwill (Operating expense)

# **Consolidated Business Segment Results Overview**

								(	Million yen)	
	FY2023 Q2(6mo)	FY2024 Q2(6mo)	YoY	FY2023 <b>Q2</b>	Q3	Q4	FY2024 Q1	Q2	QoQ	PS:
PS*										Sales and profit increased both YoY and QoQ.
Sales	1,038	1,196	+15.2%	541	550	588	590	606	+2.6%	SaaS:
Segment profit	479	541	+12.9%	255	263	265	264	276	+4.7%	Sales and profit increased YoY and sales increased while
SaaS										profit decreased QoQ.
Sales	434	526	+21.2%	224	233	242	254	271	+6.5%	DX:
Segment profit	168	217	+28.7%	81	102	96	115	102	△11.0%	Sales increased and loss decreased YoY and sales decreased and loss increased
DX										QoQ
Sales	407	420	+3.3%	209	236	234	220	200	△9.1%	
Segment profit	△245	△111	_	△95	△80	△20	△43	△67	_	



# **Sales by Service**

(Million yen)

	FY2023 Q2(6mo)	FY2024 Q2(6mo)	YoY	FY2023 <b>Q2</b>	Q3	Q4	<b>FY2024</b> Q1	Q2	QoQ
PS	1,038	1,196	+15.2%	541	550	588	590	606	+2.6%
Anagrams	981	1,148		514	523	567	566	581	
Other	57	48		27	27	20	24	24	
SaaS	434	526	+21.2%	224	233	242	254	271	+6.5%
EC Booster	23	27		11	14	13	13	14	
dfplus.io	142	174		73	79	82	84	89	
Social PLUS	268	325		139	140	146	157	167	
DX	407	420	+3.3%	209	236	234	220	200	△9.1%
FRACTA	267	301		137	162	177	164	137	
Shippinno	65	58		31	30	29	30	28	
Shopify App and others	43	60		26	27	28	26	34	
TePs	31	_		15	16	_	_	_	

PS:

Sales increased both YoY and QoQ.

SaaS:

Sales increased both YoY and QoQ.

DX:

Sales increased YoY and decreased QoQ.



# **Operating Expenses**

(Million yen)

	FY2023 Q2(6mo)	FY2024 Q2(6mo)	YoY	FY2023 <b>Q</b> 2	Q3	Q4	<b>FY2024</b> Q1	Q2	QoQ
Operating expenses	1,478	1,496	+1.2%	734	735	723	730	766	+4.9%
Cost of sales	670	718	+7.3%	346	343	336	362	356	△1.8%
Labor cost	435	503		222	252	234	252	251	
Expenses	234	215		124	91	102	110	104	
SG&A	808	777	△3.8%	387	391	386	367	410	+11.6%
Personnel expenses	420	384		205	223	192	189	194	
Expenses	387	393		182	168	194	178	215	
Recruitment/training	33	16		18	9	21	8	8	
Advertising	40	47		8	12	10	16	30	
Real estate-related expenses	40	55		20	19	18	18	37	
Depreciation	64	68		32	33	34	33	34	
Amortization of goodwill	61	38		25	25	25	20	17	
Other	149	168		77	67	83	81	87	

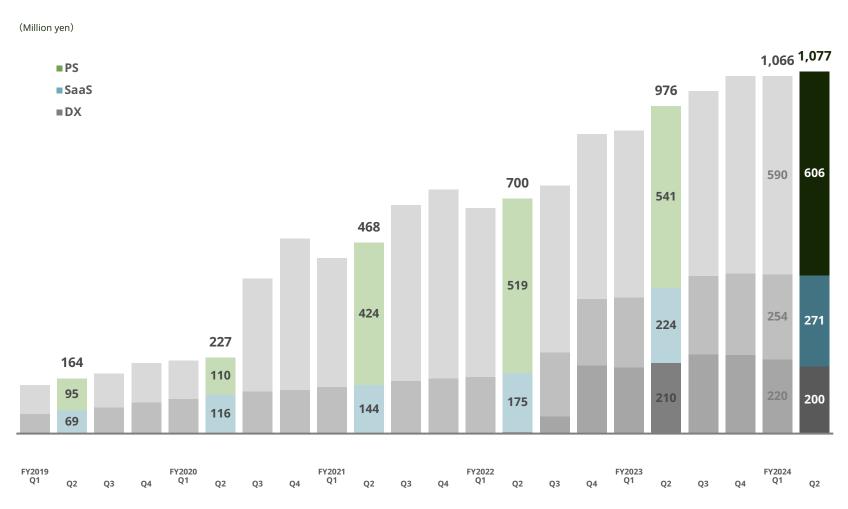
Operating expenses stayed at the same level YoY, but increased QoQ mainly because of the head office relocation in September 2023.

#### **Breakdown of Extraordinary Gains and Losses** (Million yen)

	FY2023 Q2(6mo)	FY2024 Q2(6mo)	FY2023 <b>Q2</b>	Q3	Q4	<b>FY2024</b> Q1	(Million ye	Content
Extraordinary gains	_	170	_	24	1	133	36	
Gain on sale of investment securities	-	86	-	-	_	86	_	Current Q1 : Gain on sale of shares held by Anagram
Gain on change in equity	-	_	-	22	_	_	_	Previous Q3: Valuation gain on the share of Teps upon deconsolidation
Gain on reversal of asset retirement obligation	-	44	_	-	-	44	-	Current Q1 : Reversal of obligation by agreement to deliver the old office to the new tenant on as-is basis
Gain on donated assets	_	32	_	_	_	_	32	Current Q2: Donated assets for new office furnishment
Gain on reversal of share acquisition rights	-	7	-	2	1	3	3	Reversal gain on free acquisition from retirees and others
Other	_	0	_	_	_	_	0	
Extraordinary losses	350	290	_	_	237	0	290	
Valuation loss on investment securities	2	0	-	-	-	0	_	
Impairment losses	343	290	-	-	47	-	290	Previous Q4: Valuation loss of fixed assets and restoration expenses related to office relocation  Current Q2: Impairment loss of FRACTA's goodwill
Amortization of goodwill	-	_	_	_	190	_	-	Previous Q4:One-time amortization related to valuation of FRACTA shares
Other	4	0	_	_	_	0	_	

In Q2, the entire amount of FRACTA's goodwill was written off as impairment loss and was recorded in extraordinary loss in the amount of 290 million yen.

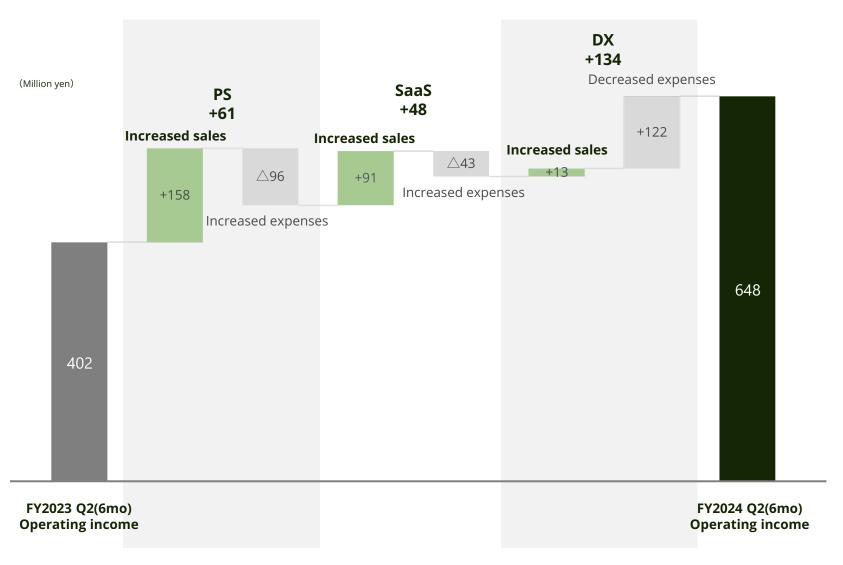
# **Quarterly Sales**



Quarterly sales kept increasing QoQ for 9 consecutive quarters since Q2 of FY2022.



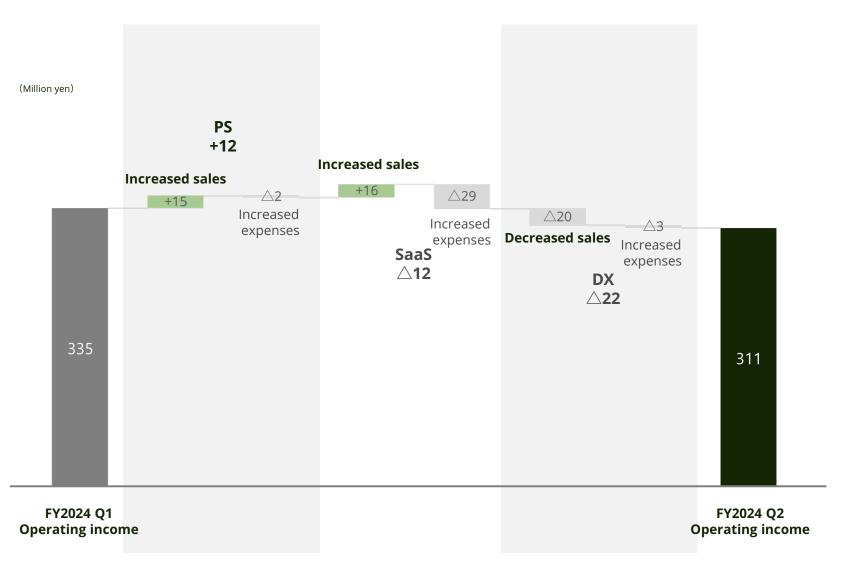
# **Factors for Changes in Operating Income YoY**



Operating income increased YoY due to increased sales in PS and SaaS businesses and improved profitability in DX business.



# **Factors for Changes in Operating Income QoQ**



Operating income decreased QoQ because of increased expenses in SaaS business and decreased sales in DX business.



## **Consolidated Balance Sheet**

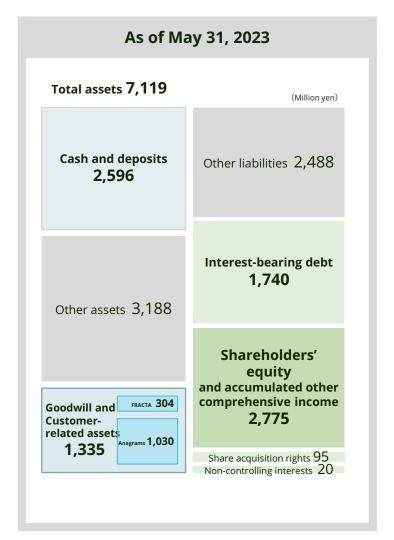
(Million yen)

	FY2019	FY2020	FY2021	FY2022	FY2023	FY2024 Q2	v. FY23 end
Current assets	426	3,528	4,915	5,503	5,248	5,423	+174
Non-current assets	44	1,690	1,552	2,515	1,870	1,453	△416
Total assets	470	5,219	6,467	8,019	7,119	6,877	△241
Current liabilities	322	1,370	2,255	2,861	2,541	2,717	+175
Non-current liabilities	50	2,018	1,810	2,009	1,686	1,284	△401
Total liabilities	373	3,389	4,065	4,870	4,228	4,001	△226
Shareholders' equity	97	957	2,366	2,983	2,777	2,780	+2
Accumulated other comprehensive income	_	_	_	△0	△2	△2	+0
Share acquisition rights	_	_	32	77	95	97	+2
Non-controlling interests	_	872	2	87	20	0	△20
Total net assets	97	1,829	2,401	3,148	2,890	2,875	△15

Assets, liabilities and net assets all decreased due to repayment of borrowings, acquisition of treasury shares and impairment of goodwill.



## **Breakdown of Consolidated Balance Sheet**

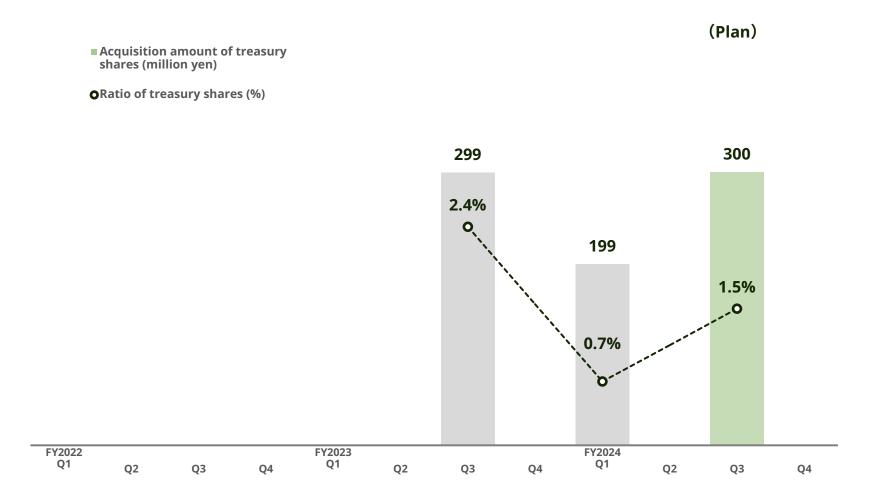




Cash and deposits and interestbearing debt decreased.



# **Acquisition of Treasury Shares**



Since FY2023, we have purchased treasury shares twice totaling approximately 500 million yen.

We plan to purchase treasury shares at maximum of 300 million yen in January 2024.

# **Outlook for the Ratio of Floating Shares**



Aim to achieve over 35% around May 2024.

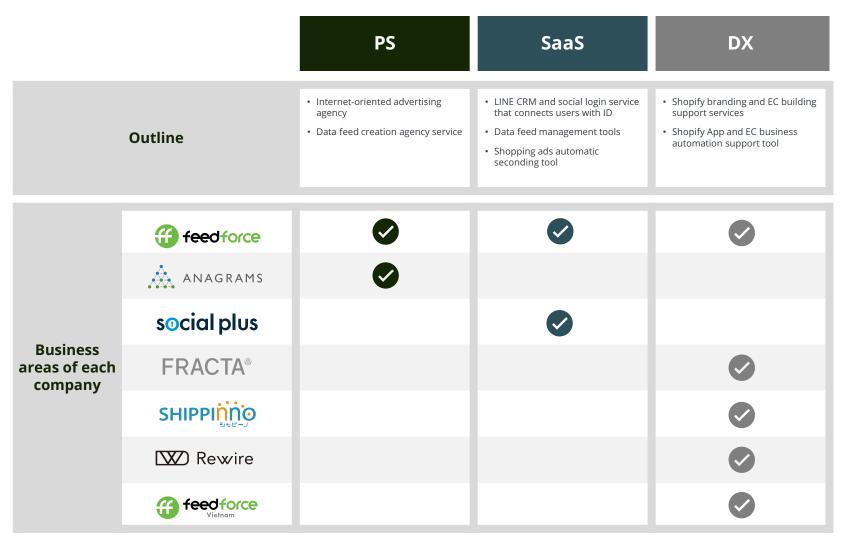
<sup>\*\*</sup> Ratio of floating shares: the ratio of floating shares to the outstanding shares where the floating shares are the number of shares outstanding, excluding the following: "the number of shares held by the shareholders who own 10% or more of the outstanding shares", "the number of shares held by officers", "the number of treasury shares", "the number of shares owned by special related parties other than officers", "the number of shares held by domestic commercial banks, insurance companies and other corporations", and "the number of shares deemed to be fixed."



Our Business Plan and Growth Potential



## (1) Business Overview Business segments and business areas of subsidiaries



The core companies are Anagrams in PS business and Social PLUS in SaaS business.





What we want to achieve is to unearth the hidden charms of company clients that even they themselves are not aware of and make their business successful.

We want to be a partner that supports our clients in every way possible to help them succeed in their business, not just in the operation of managed advertising.

#### —Anagrams Features and Strengths —

Marketers are overwhelmingly strong in operational advertising.

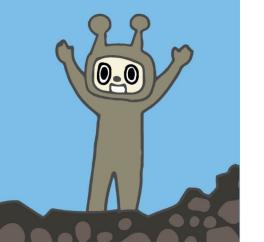


Able to ask about the entire business and the entire market.



An integrated system that does not separate sales and operations.





# ecbooster

Quickest in 5 minutes, Get your products listed on Google



#### What is EC Booster?

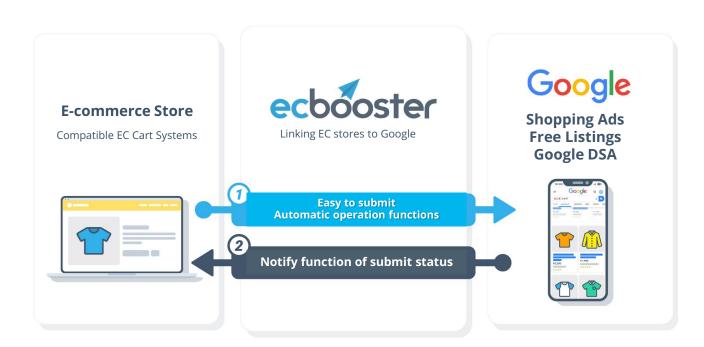
"EC Booster" is a service that automates the process of attracting customers, targeting small and medium-sized E-Commerce businesses.
Currently, the posting and operation of "Google Shopping Ads" and "Google DSA" are automated and EC businesses can easily post their special products in the prime Google search locations.

## Easy submission and automatic operation functions



With as little as 5 minutes of initial setup, you can automatically submit advertisements from your E-commerce site. There is no need for operational effort.

Fully automated handling of difficult screening and other tasks. Daily operations are also fully automated, so you can rest assured.



#### **Submission status notification**



It will automatically notify you if there are any products that are not listed on Google.

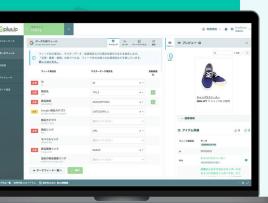
If your ad is disapproved by Google, we'll show you how to deal with it, so you can make improvements in the system right away and minimize lost opportunities!





# Giplus.io

Make product data top-selling with Data Feed.



# "dfplus.io", a Data Feed Management Tool

"dfplus.io" is a Data Feed Management Tool for utilizing EC product data, human resource job posting data, real estate property data, etc. for marketing.

In addition to data feed ads such as Google Shopping Ads, Criteo, Facebook, Indeed, etc., we also provide recommendations, data linkage with partner sites, and social commerce, realizing an operational environment where even a small number of people can easily achieve results.



# You can complete the process at hand.

The creation and management of Data Feeds can be completed at hand, greatly reducing communication costs. Rapid implementation of measures is possible.



#### **Powerful features**

We have improved its functions more than 100 times in a year, including automatic optimization, automatic creation of feeds, and avoidance of human errors.

Standard support for all major media.



\*\*

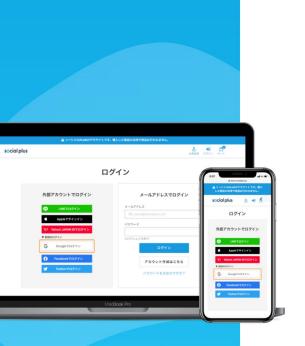
#### **Beginners are welcome**

With a user interface that is easy to understand, even for beginners in data feeds, it realizes an operation system that does not depend on a single person.

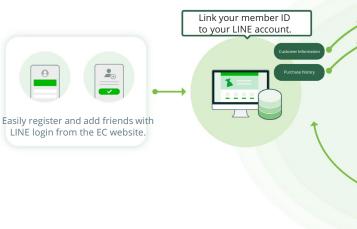
Support is also available.

# social plus

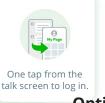
Make it easier to implement Social Login.











Optimizing message delivery with a focus on user experience

## Optimization of member registration and purchase flow



It makes membership registration very easy because it automatically fills in the membership registration form with personal information obtained through Social Login.

By linking the member ID to the SNS account, users can easily log in with their familiar SNS account.

#### **CRM** using the official LINE account

Deliver messages based on customer

information and purchase history.

You will be notified after purchase or shipment.

Repeat purchases and campaign product purchases



It is possible to promote the linkage of friend additions and IDs through LINE login, as well as optimize message delivery.

We will support you in improving user experience and sales based on our technical capabilities and know-how as a certified LINE Corporation Technology Partner and SMB Sales Partner.

#### **Linking Shopify and LINE**



Easily implement social login and CRM policies that integrate Shopify and LINE. We also support segmented delivery based on Shopify customer information and purchase history, as well as automatic delivery of LINE notification messages after purchase completion and shipping completion.

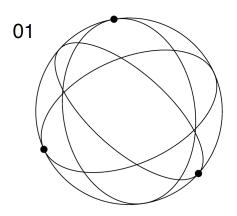


**TOTAL BRANDING PARTNER** 

#### FRACTA is a total branding partner that implements brand brilliance in society.

With the power of branding and marketing as well as technology and design, we will rediscover the core of existing brands in addition to new business development and implement them in society.

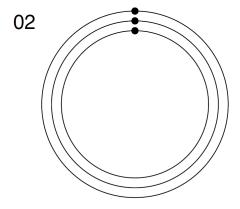
### Three services provided by FRACTA



## One by One

#### **Brand Consulting Services**

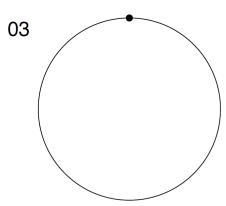
Build a dedicated brand team and accompany the brand to progress the project



### **Star Tracker**

#### **Branding Online Service**

Promote brand self-propelled driving by providing centralized tools and know-how related to brand management



### **Branding Camp**

# **Branding and Commerce Education Services**

Promote revitalization through knowledge education on branding and e-commerce





SHIPPINNO processes orders automatically 24 hours a day, from order receipt to shipping requests, inventory synchronization, and sending emails to buyers.

It is a service that automates data linkage related to shipping and dispatch between any mall and logistics warehouse.



#### Non-stop, fully automated processing from order to shipment

- Reflecting incoming data
- Confirmation of order information
- Sending Thank You Email
- Check inventory
- Request shipment to warehouse
- Packing and shipping at warehouse
- Send shipment completion email
- Register shipping information
- Synchronize inventory

https://www.shippinno.net/









**Omni-Channel Member** information linkage App

### **Member information linkage**





You can add your Shopify membership information as your **SUMAREJI** membership information.



### Sales information linkage



Unify online and offline purchase status. Realize cross-channel analysis and CRM!





Dokopoi introduces points system



#### **Grant/use points**

Set granting and using points to match Japanese business practice



Manage points per user

Show irregular points change and points past records



Manage points per user

Show irregular points change and points past records



**Analytical tool** 

Show data for LTV improvement, such as the current status of points granted and used



Export

Export CSV file of customer information registered on Dokopoi and points past records



Limited campaign

Change grant rates by combining multiple conditions at the time of purchase (limited period, accumulated amount, etc.)



**Compatible with Shopify Flow** 

Able to grant and use points automatically by certain actions



Link points with off-line stores

Integrate member and points information by SUMAREJI (Omni Hub) and Shopify POS



Reward program

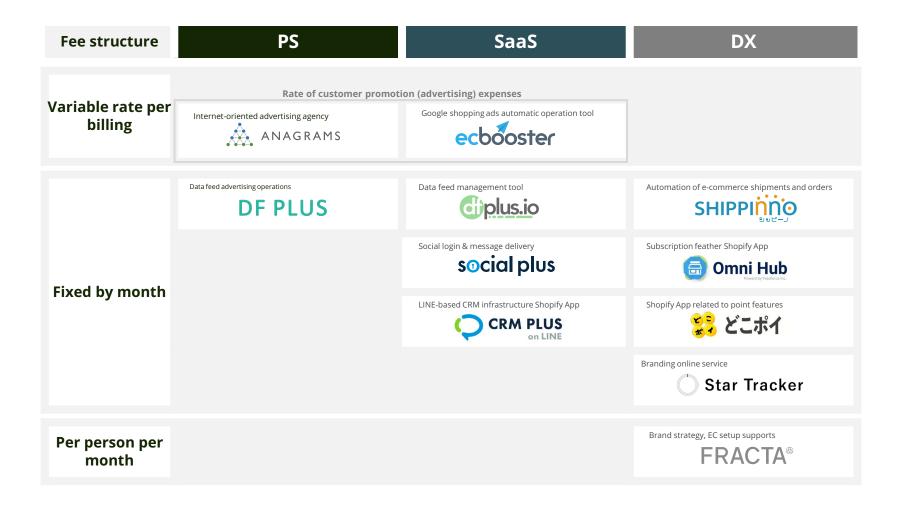
**Exchange saved points for merchandise** 



Export

Export CSV file of customer information registered on Dokopoi and points past records

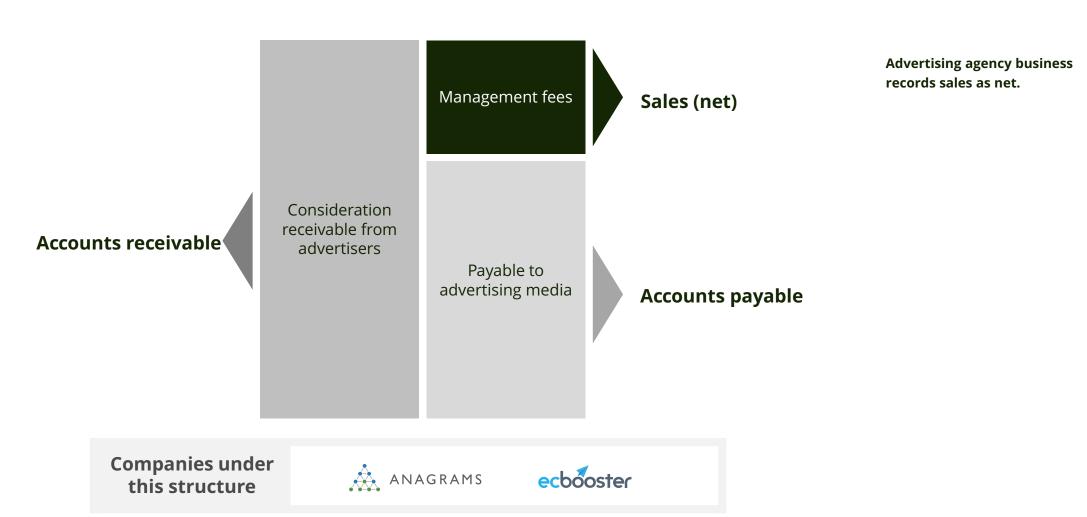
## (2) Revenue Structure List of key services and fee structures



Based on revenue models of rate per billing, fixed monthly fee and per person per month



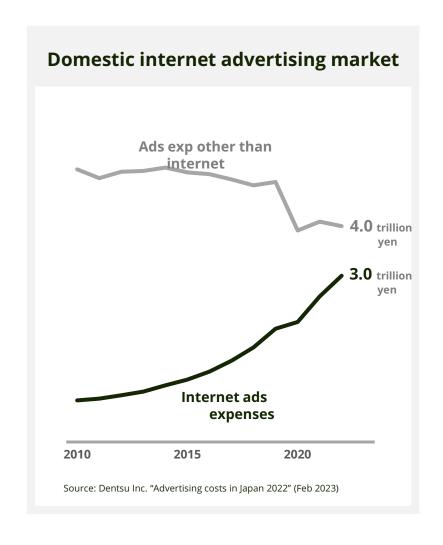
# (2) Revenue Structure Revenue structure and sales recognition for advertising management services

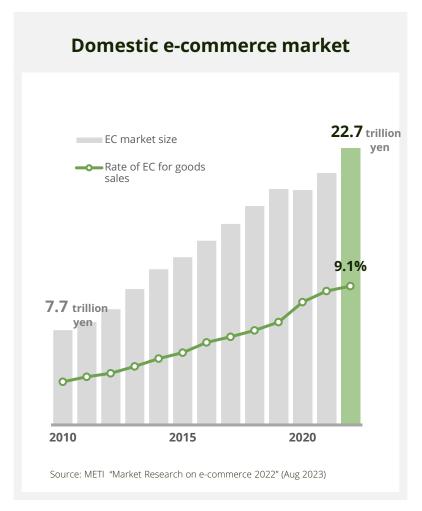






## (1) Market Size Internet advertising and EC markets





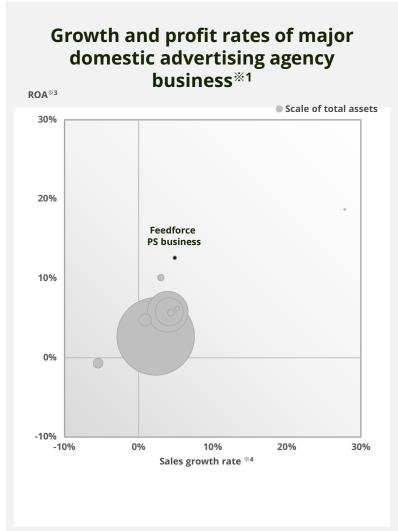
Internet advertising expenses grew 14.3% in 2022.

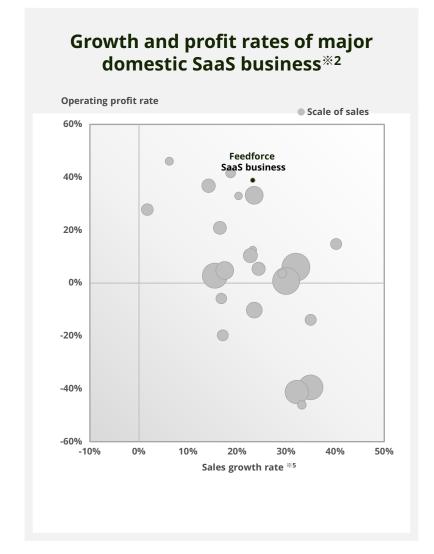
E-commerce market size in 2022 was 22.7 trillion yen, for goods sales, it grew 5.4% compared to the previous year, making the EC rate 9.1%.



## (2) Competitive Environment

### Comparison with domestic major advertising agencies and SaaS business





In comparison with major domestic advertising agency and SaaS businesses, we keep the high profit rate even though our scale of total assets and sales are small.



<sup>%1</sup> Calculated based on the latest financial results of major companies listed in Japanese stock markets whose main business is advertising

<sup>\*\*2</sup> Calculated based on the latest financial results of major companies listed in Japanese stock markets whose main business is SaaS

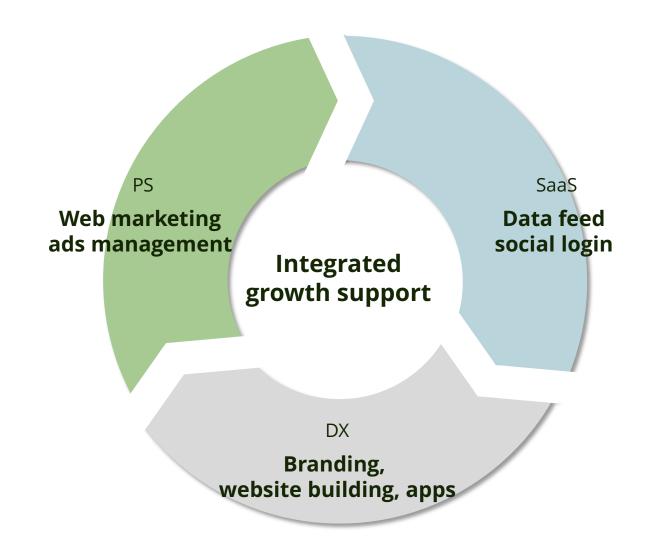
<sup>\*3</sup> Calculated using the profit rate before tax for IFRS financial results

<sup>¾4 Calculated based on actual sales</sup> 

<sup>%5</sup> Calculated based on forecast sales

Source of Competitiveness

# (1) Management Resources and Competitive Advantage Business segment synergies



- Sales promotion (PS)
- Providing tools (SaaS)
- Branding, EC website building and providing EC apps (DX)

Through these businesses, we will support the growth of e-commerce and Web service providers.

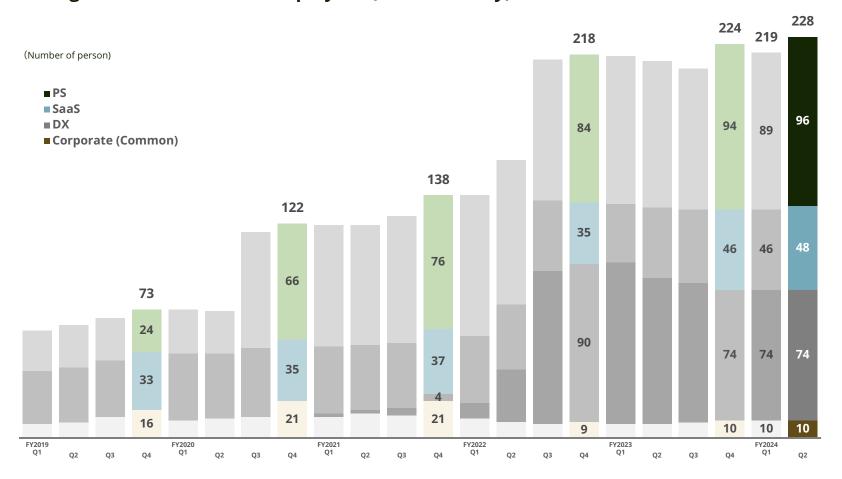
# (1) Management Resources and Competitive Advantage Characteristics of business segment





# (1) Management Resources and Competitive Advantage Expanding human resources

#### Changes in the number of employees (Full-time only)



The number of Group employees (full-time only) increased in PS business.



# (1) Management Resources and Competitive Advantage Management

Koji Tsukada President & CEO Feedforce Inc.



Graduated from Kyoto University, the Faculty of Engineering in 1992. After working at Yasuda Trust and Banking, he established Root Communications Inc. in 1996. In March 2006, he founded Feedforce Inc.

Norikazu Shimada
Independent
Director
(Supervisory Committee,
full-time)

Graduated from Yokohama National University, Department of Economics in 2007. He worked for Deloitte Touche Tohmatsu LLC and became Director (Supervisory Committee) in August 2022. CPA.

Kazuhaya Okada Group Executive Officer President & CEO Social PLUS Inc. After graduating from Tokai University, the Faculty of Engineering in 2000, he was a sole proprietor, worked for TMJ Inc., Coocom Inc. and other companies before joining Feedforce Inc. in October 2015. He served as Head Manager for SaaS business and was an executive officer and in June 2021 became President and CEO of Social PLUS Inc.

Keji Abe Director Anagrams President & CEO



Graduated from Bunka Fashion College in 2001. After graduation, he worked as a freelancer for the apparel and o

After graduation, he worked as a freelancer for the apparel and ecommerce businesses. Established Anagrams in April 2010 and became President (current position).

Katsunori Ura Independent Director (Supervisory Committee) Graduated from Hitotsubashi University, the Faculty of Law in 2002. He joined Blakemore Law Office and then joined the Tokyo Marunouchi Law Office.

In August 2017 he was appointed as an auditor, and in August 2018 became Director (Supervisory committee). Attorney at law. Takanobu Kono Group Executive Officer

President & CEO FRACTA Inc.

Worked as a freelance CG creator, composer and designer since 2000. Before joining Feedforce Group Inc. in December 2021, he was a digital strategy director at Tuchiya Kadan, Inc. (until March 2020) Japan's first Shopify evangelist.

Yasuo Sato
Independent
Director
(Supervisory Committee)

After graduating from university, he worked for Asatsu Inc. (currently ADK Holdings), Digital Garage, Inc., Infoseek, Google, ATARA, LLC Chairman (current position). In August 2020 he became Director (Supervisory committee).

Hideya Kato
Group Executive Officer

President & CEO Rewire, Inc. After graduating from International Pacific University, New Zealand in 2006, he joined Septeni, Co., Ltd., CyberAgent, Inc., LITALICO, Inc., and Legoliss, Inc. In November 2022, he became Director of Rewire, Inc. and in March 2022 became President and CEO.

Shingo Nishiyama Group Executive Officer

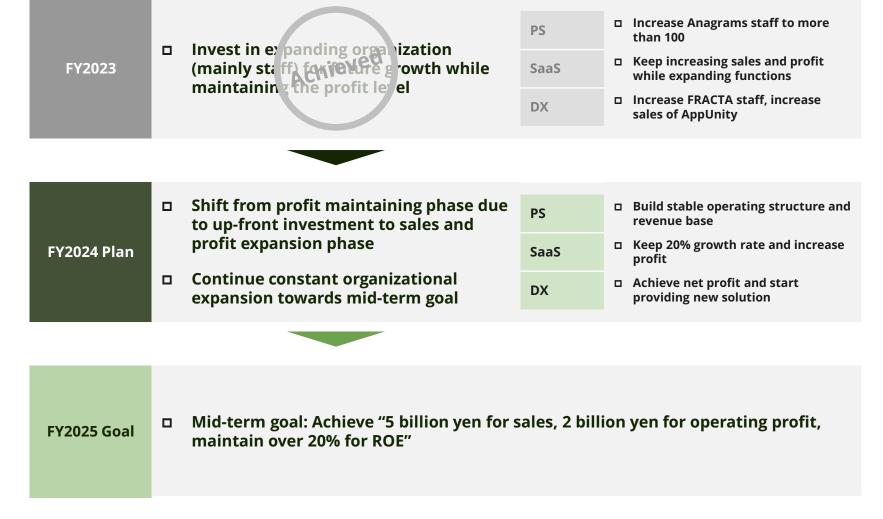
In charge of Group

Graduated from Kyoto University, the Faculty of Engineering in 2002. He worked for the Ministry of Construction (currently MLIT) and Nikko Citigroup Securities Co. (currently SMBC Nikko Securities Inc.) before joining Feedforce Inc. in January 2017.





### **Business Plan Summary**



In FY2024, we will aim profit expansion by continuing growth in SaaS and DX businesses.

#### (1) Growth Strategy Growth strategy for PS business

ANAGRAMS



#### **Initiatives for FY2024**

Plan for FY2024
 Sales 2.2 billion yen
 Segment profit 0.9 billion yen

## Growth strategy after FY2025

□ Target for FY2025
Sales 2.4 billion yen
Segment profit 1.0 billion
yen

By building a stable operational structure and revenue base, we will maintain a high revenue structure.

In the last fiscal year, the organization expanded to 100+ staff (including temp). In FY2024, build a stable operation while increasing staff by certain level.

52 84
(Including Feedmatic)

does not depend on economic trends and particular projects

103

FY2023

FY2021 FY2022

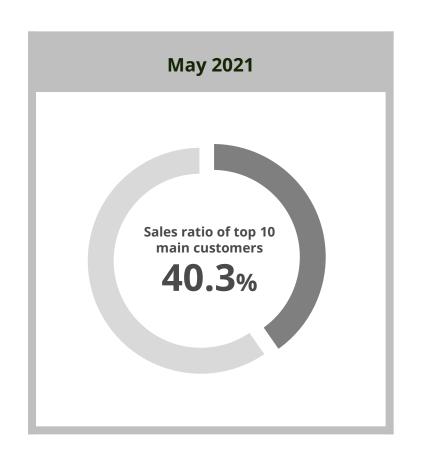
□ Build a stable revenue base, which

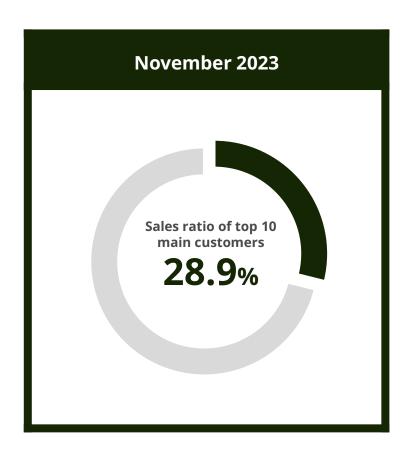
 Secure a position as a major domestic independent internet advertising



# Anagrams expended its customer base and lowered dependency on certain customers

Sales ratio of top 10 main customers in PS business





#### (1) **Growth Strategy** Growth strategy for SaaS business





### Growth strategy after FY2025

- □ Plan for FY2024 Sales 1.1 billion yen Segment profit 0.4 billion yen
- ☐ Maintain around 20% sales growth and increased profit

While extending functions in each service, we will continue around 20% increase in sales going forward.

#### social plus

- Through the release of new message function, increase shares and reinforce EC platform link
- Aim for top market shares in Japan for both login and message functions



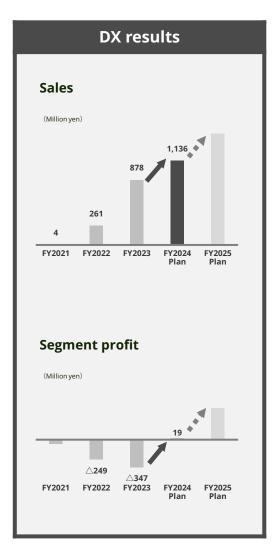
- Expand mainly for enterprise and also extend to medium and small businesses
- ☐ Expand from Shopify to other platforms



- □ Develop enterprise customers and facilitate implementation
- Develop services of data feed x AI
- □ Active use of AI in services



#### (1) **Growth Strategy** Growth strategy for DX business



#### **Initiatives for FY2024**

## Growth strategy after FY2025

- ☐ Aim for big sales growth and segment profit
- **□** Big profit growth in FY2025
- □ Expect significant growth by building AppUnity economic zone and group synergy

We plan to provide new solutions while aiming to make a net profit in FY2024.

#### FRACTA®

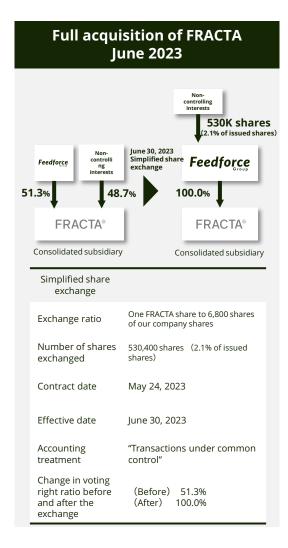
- Organizational reinforcement was completed last fiscal year. In FY2024, accelerate business growth
- Start EC operation support using AI, co-develop a solution using "the first party data" with AppUnity and release, which leads to business growth

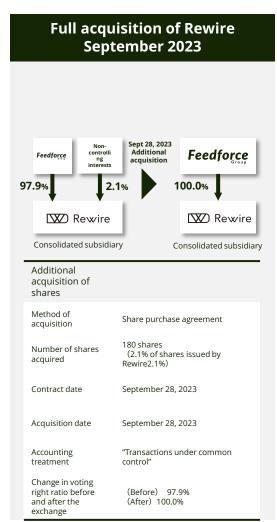
#### **\_\_\_** appunity

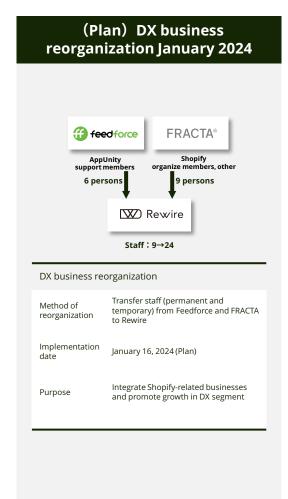
- Increase collaboration with group companies, obtain enterprise customers
- Focus on specialized solution, such as ID integration, OMO, B2B, P2C and AI



#### **Corporate action in DX business**





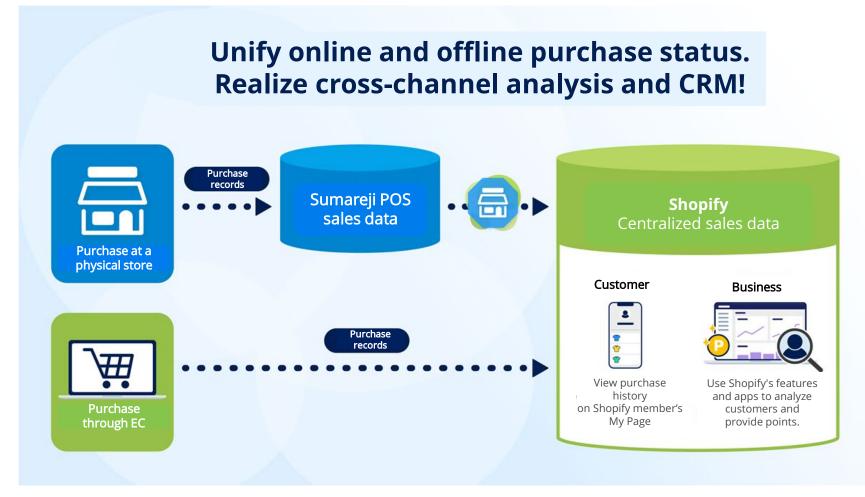


In June 2023, we made FRACTA a wholly-owned subsidiary by exchanging 2.1% of issued shares (share exchange).

In September 2023, we made Rewire a wholly-owned subsidiary by additional acquisition of shares.

From January 2024, we plan to gather growth resources in Rewire.

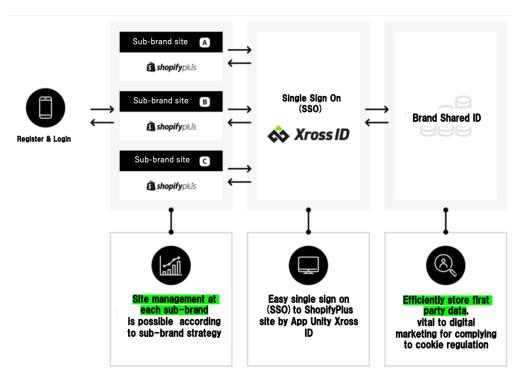
# Number of users of "Omni Hub," omni channel member link app, Sumareji and app market now reached 100 companies!



#### **New service**

### Now available easy single sign-on using brand ID on Shopify Plus





#### Milestone for future ID solution



# (2) Management Indicators Sales-related data: Number of use projects by service

(Number of use)

	FY2019	FY2020	FY2021	FY2022	FY2023	FY2024 Q2	v.FY2023 end
PS							
Anagrams	_	96	115	116	156	162	+6
Feedmatic	45	48	45	49	_ *1	_	_
SaaS							
EC Booster <sup>*2</sup>	313	344	303	283	460 Of which entry plan is 198	456 Of which entry plan is 180	△4
dfplus.io	98	139	175	235	302	352	+50
Social PLUS	237	272	309	361	391	419	+28
DX							
FRACTA	-	_	-	53	43	34	△9
Shippinno	-	_	-	495	435	427	△8
Shopify app <sup>*3</sup>	-	_	-	532	144	202	+58

The number of use constantly increased for dfplus.io and Social PLUS.

<sup>\*1</sup> After a merger in June 2022, the number of use has been integrated into Anagrams'

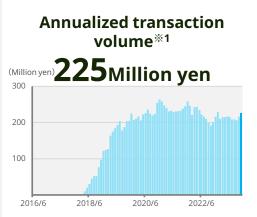
<sup>\*2</sup> EC Booster free plan accounts are not included.

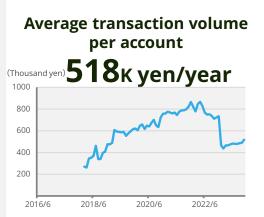
**<sup>\*\*3</sup>** The number of paid active accounts of Shopify-providing apps

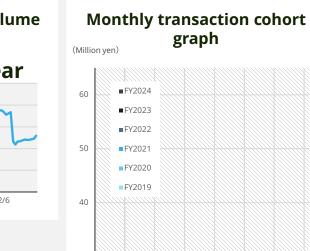


### (2) Management Indicators Sales-related data: SaaS performance indicators



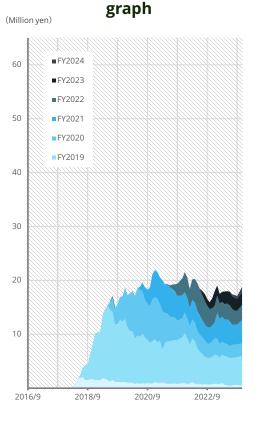












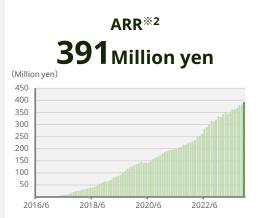
<sup>\*1</sup> Calculated by multiplying 12 to each monthly transaction amount.

<sup>\*2</sup> Ratio of sales to transaction amount. Sales are calculated by deducting media advertising cost and partner commissions from the transaction volume

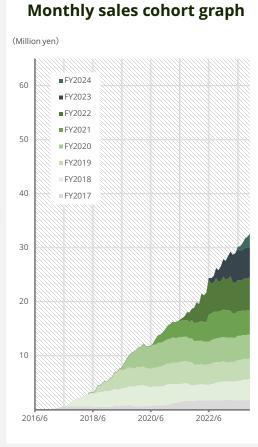


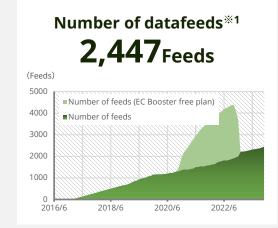
# (2) Management Indicators Sales-related data: SaaS performance indicator



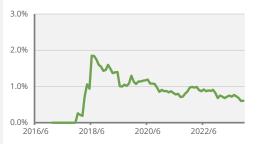












Churn rate<sup>\*4</sup>

0.61%

<sup>\*\*4</sup> The weighted average of monthly cancellation amounts for the monthly recurring revenue for the last 12 months



<sup>\*1</sup> Sum of the number of media to which data is sent to each account.

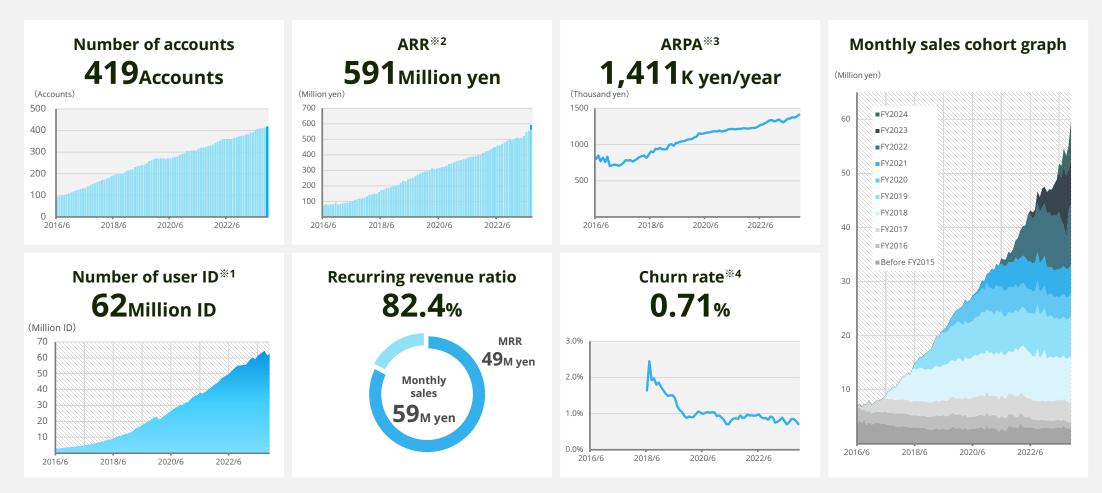
EC Booster free plan was terminated in Dec 2022. After Jan 2023, the number of datafeeds of entry plan are included.

<sup>\*2</sup> Calculated by multiplying each monthly recurring revenue (continuous fixed revenue) by 12

<sup>※3</sup> Average ARR per account

## social plus

### (2) Management Indicators Sales-related data: SaaS performance indicator



<sup>%1</sup> Total number of user IDs registered through the Social PLUS service

<sup>\*\*4</sup> The weighted average of monthly cancellation amounts for the monthly recurring revenue for the last 12 months



<sup>\*2</sup> Calculated by multiplying each monthly recurring revenue (continuous fixed revenue) by 12

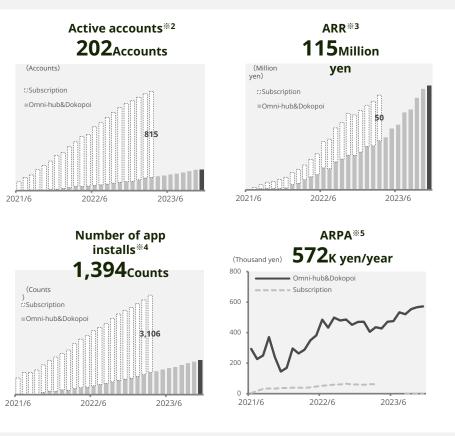
**<sup>\*3</sup>** Average ARR per account

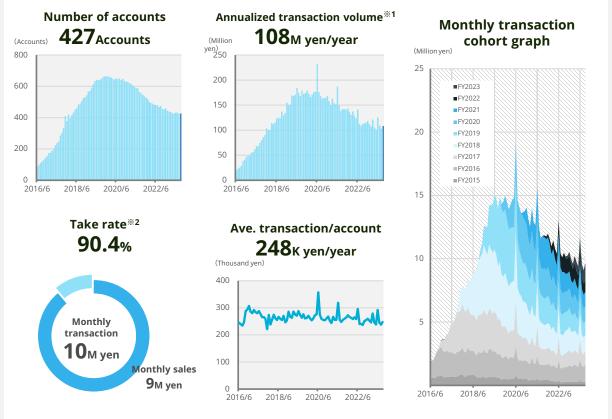
# (2) Management Indicators Sales-related data: DX performance indicators





(The latest month is Sept 2023)





<sup>\*\*1</sup> Total of Shopify apps "Subscription," "Omni-hub" and "Dokopoi" belonging to DX business. Subscription app as a shared business ended in March \*\*1 Calculated by multiplying 12 to each monthly transaction amount

<sup>%5</sup> Average ARR per account



<sup>\*2</sup> Only the number of paid plan actives is included

<sup>\*2</sup> Ratio of sales to transaction volume. Sales are calculated by deducting the payment fees to the partners from the transaction volume. \*3 Calculated by multiplying each monthly recurring revenue (continuous fixed revenue) by 12. For subscription app, only our revenue is recorded

<sup>\*4</sup> Accrual after deducting uninstalls from the total number of installs

## (2) Management Indicators Financial indicators

	FY2019 Unconsolidated	FY2020 Consolidated	FY2021 Consolidated	FY2022 Consolidated	FY2023 Consolidated	FY2024 Q2 Consolidated
Sales growth rate	+24.5%	+118.0%	+69.5%	+20.7%	+32.0%	+14.0%
PS	△0.3%	+162.6%	+88.7%	+6.1%	+8.3%	+15.2%
SaaS	+86.3%	+58.6%	+26.4%	+21.9%	+24.1%	+21.2%
DX	-	_	_	_	+236.6%	+3.3%
Operating profit margin	6.6%	27.2%	34.4%	31.0%	26.0%	+31.5%
PS	28.0%	35.5%	40.0%	43.2%	45.5%	+45.2%
SaaS	△19.5%	8.6%	24.4%	38.9%	38.1%	+39.5%
DX	_	_	_	△94.6%	△39.3%	<b>△26.4%</b>
ROA*1,*2	11.2%	14.6%	15.2%	12.8%	13.6%	_
ROE*2,*3	57.2%	31.0%	28.5%	22.5%	3.9%	_
Shareholders' equity ratio <sup>*4</sup>	20.7%	18.3%	36.6%	37.2%	39.0%	40.4%
D/E Ratio <sup>*5</sup>	1.6x	1.1x	0.7x	0.8x	0.6x	0.6x

In SaaS business, sales growth rate is about 21%, and operating profit margin is about 39%.

<sup>\$1</sup> ROA: Operating income / {(total assets at beginning + total assets at end)/2} \$2 Presented as "-" for quarterly or negative figures

 $<sup>3 \, \</sup>text{ROE}$  Profit attributable to owners of parent  $\div \{ \text{(total shareholders' equity at beginning } + total shareholders' equity at end)/2 }$ 

<sup>\*\*4</sup> Shareholders' equity ratio: (Shareholders' equity + accumulated other comprehensive income) ÷ total assets

## (3)Profit Plan and Assumptions FY2024 forecast and YTD progress Q2

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	FY2024 Q2 Actual	FY2024 Q2 Forecast	FY2024 Q2 vs. forecast	FY2024 Forecast	FY2024 Forecast YoY	FY2024 Q2 YTD Progress rate
Sales	2,143	2,061	104.0%	4,472	+12.8%	47.9%
EBITDA	753	674	111.7%	1,619	+27.0%	46.5%
Operating income	647	569	113.6%	1,400	+36.0%	46.2%
Ordinary income	622	546	113.9%	1,354	+32.7%	46.0%
Profit attributable to owners of parent	175	354	49.5%	881	+680.6%	19.9%
EPS	6.73円	13.68円	49.2%	34.28円	+687.4%	19.6%

In FY2024, we expect increase in sales and increase in all profit levels to the bottom line.

Operating income for Q2 is 46.2% of the annual forecast.

### (3)Profit Plan and Assumptions FY2024 forecast by segment







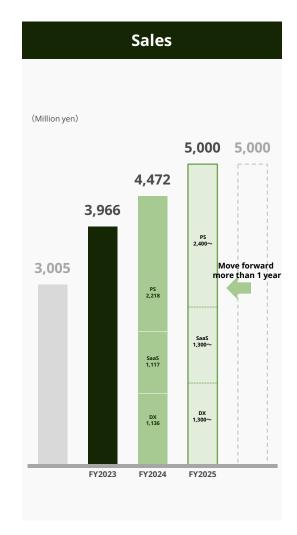
PS segment expects an increase in sales and decrease in profit.

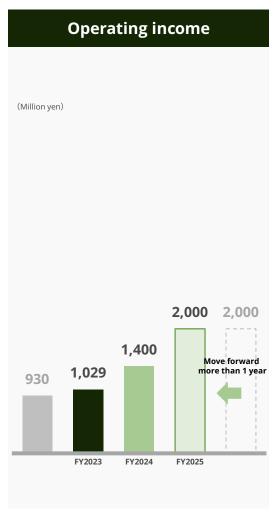
SaaS segment expects an increase in sales and profit.

DX segment expects an increase in sales and a net profit



### (3) Profit Plan and Assumptions Mid-term goals







Our mid-term goal is to achieve by FY2026:

- Sales5.0 billion yen
- Operating income 2.0 billion yen

As the Group size expands, sales and operating income targets are expected to be reached more than 1 year earlier than planned.

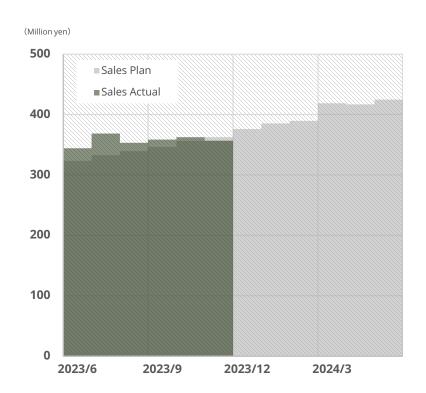
Maintain ROE at 20% or more, while focusing on profit expansion and capital efficiency.



## (4) **Progress** Progress in the FY2024 forecast

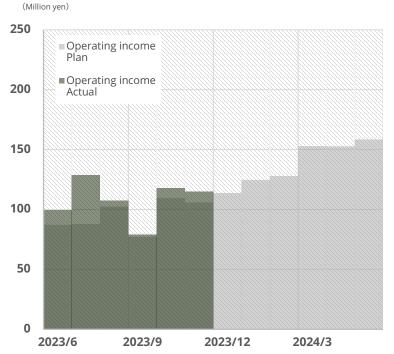
**Q2 Progress rate to plan** 

Sales 104.0%



Q2 Progress rate to plan Operating income

113.6%

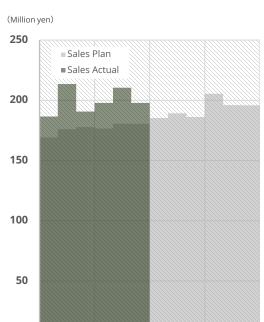


Both sales and operating income exceeded the plan.

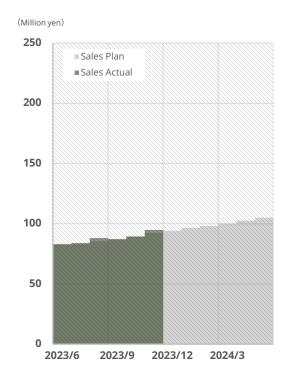
We will update *Our Business Plan and Growth Potential* every quarter and disclose. (Next update will be March 2024.)

## (4) **Progress** by segment in FY2024 forecast

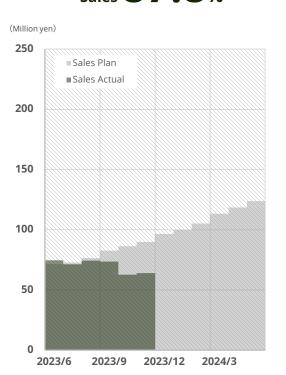




SaaS Q2 Progress rate to plan Sales 101.0%



DX
Q2 Progress rate to plan
Sales 87.8%



Sales exceeded the plan in PS business.

Sales in DX business are expected to fall behind the plan after September.

2023/6

2023/9

2023/12

2024/3



#### (1) Perceived Risks

#### Business risks and external environment

Risks Timing and probability

Contents

The impact of economic

fluctuations and changes

in corporate advertising

strategies will have a

**Internet Ads Market** 

Timing: Short-term Probability: High significant impact.

If it becomes apparent, the performance of the PS could be sluggish.

#### Technological Innovation

Timing : Long-term Probability: Medium Delays in responding to new technologies will cause the services and technologies provided to become obsolete.

If this becomes apparent, there will be an increase in cancellations and existing services, mainly in the SaaS business, may not be able to continue.

#### Regulations

Timing : Long-term Probability: High Possibility of regulation of sales promotion methods using personal purchasing and browsing history on the Internet.

If this becomes apparent, the performance of the PS could be sluggish.

#### Business risks and internal environment

Risks Timing and probability

Contents

Dependence on the

digital platformer.

services of a particular

#### Concentration on a specific medium

Timing : Long-term Probability: Medium If this becomes apparent, policy changes may prevent the service from being provided as planned.

#### Information Security Timing: Long-term Probability:

Possibility of information leakage due to unauthorized access from outside.

If it becomes apparent, the business could suffer from a downturn in performance due to the suspension of operations and customer churn.

#### **Financial risks**

#### Risks Timing and probability

Contents

#### Recovery of investment in new businesses

Timing : Long-term Probability: High

inve

#### Impairment of goodwill, etc.

Timing : Long-term Probability: Medium Inability to generate earnings as initially expected.

If this becomes apparent, we may not be able to invest flexibly.

Large amount of goodwill and customer-related assets recorded due to M&A.

If it becomes apparent, the company may not be able to invest flexibly due to deteriorating financial conditions.

The "major risks" that will have a significant impact on the realization of growth and execution of the business plan are shown on the left.

If any of these risks were to materialize, it would have a significant impact on the growth and the execution of the business plan.

\* "COVID-19" was removed from the list as the pandemic was classified into class-5 category and its impact was limited to our services.

Please refer to "Major risks" in annual securities report for other risks not listed here.



## (2) Risk Management

#### Business Risks and external environment

Internet Ads Market
Internet Ads Market

Technological
Innovation

Regulations

Countermeasures

Diversification of risk through increase in number of projects and diversification of client industries

Continuous service improvement and engineer recruitment

#### Business Risks and internal environment

RISKS	Countermeasures
Concentration on a specific medium	Strengthen ties with Shopify, LINE, and other non-GAFA partners
Information Security	Limited access rights, periodic vulnerability checks, etc.

#### **Financial risks**

Countermeasures

Dicks

RISKS	Countermeasures
Recovery of investment in new businesses	Initial cost reduction by lean start-up method
Impairment of goodwill, etc.	Straight-line depreciation in 10 years or less

Start countermeasures before the risks become apparent.

