サンクゼール

## Financial Results FY 2023 3Q




## Highlights

In the cumulative third quarter of the fiscal year (April to December 2023), our net sales reached $¥ 14,304$ million, showing a growth of $8.5 \%$ compared to the same period in the previous year, and our operating profit was $¥ 1,087$ million, a decrease of $7.7 \%$.Store sales during the cumulative third quarter of the fiscal year were directly-managed stores showing a $0.2 \%$ increase compared to the previous year, and franchise stores displaying a $15.0 \%$ increase. The total number of stores increased by 10 compared to the end of the previous consolidated fiscal year, with 1 directly-managed store and 9 franchise stores.

Existing store customer numbers showed a decrease of $3.4 \%$ compared to the same period in the previous year during the cumulative third quarter, and a $7.3 \%$ decrease during the third quarter of the current fiscal year (October to December 2023). The existing store customer unit price increased by $6.9 \%$ during the cumulative third quarter due to price increases.

For the E-commerce segment, sales increased by $1.4 \%$ compared to the same period in the previous year during the cumulative third and a $5.3 \%$ decrease during the third quarter of the current fiscal.

- In response to customers' comments that "product prices are too high," prices of 48 standard products from Kuze Fuku \& Co. and St.Cousair were Iowered on December 7, 2023. Customers' willingness to buy recovered, and the number of existing store sales improved by $4.1 \%$ in the single month of December.
- Wholesale sales experienced steady growth with an increase of $10.3 \%$ compared to the same period in the previous year during the cumulative third quarter, and an $7.8 \%$ increase during the second quarter of the current fiscal year.

Global sales showed an increase of $25.1 \%$ compared to the same period in the previous year during the cumulative third quarter and an increase of $65.1 \%$ during the third quarter of the current fiscal year due to the recovery of sales to major retail chains in the U.S. and the recording of sales of Portlandia Foods brand products acquired in June 2023.
※"Existing stores" is defined as stores that have been open for 18 months or more.

## Consolidated Results Summary

Existing store sales slowed from the beginning of fall 2023 due to a reactionary decline from the previous year's exposure on a national TV program and customers' increasing thriftiness due to soaring food prices. The cumulative $3 Q$ sales maintained an increase of $8.5 \%$, but operating profit declined by $-7.7 \%$.

| Unit: $¥ \mathrm{~K}$ | 3Q Cumulative Period (2023/4~2023/12) |  |  | 3Q Accounting Period (2023/10~2023/12) |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Previous Period Results | YoY Change |  | Previous Period Results | YoY Change |
| Net Sales | 14,304,263 | 13,183,128 | +8.5\% | 5,285,263 | 5,055,894 | +4.5\% |
| Cost of Goods Sold | 8,863,951 | 7,977,850 | +11.1\% | 3,400,013 | 3,082,092 | +10.3\% |
| Gross Profit | 5,440,311 | 5,205,277 | +4.5\% | 1,885,250 | 1,973,802 | -4.5\% |
| Gross Profit Margin | 38.0\% | 39.5\% | 41.5pt | 35.7\% | 39.0\% | 43.3pt |
| SG\&A | 4,352,314 | 4,027,095 | +8.1\% | 1,543,721 | 1,463,580 | +5.5\% |
| Operating Profit | 1,087,997 | 1,178,182 | -7.7\% | 341,528 | 510,222 | - 33.1\% |
| Operating Profit Margin | 7.6\% | 8.9\% | 41.3pt | 6.5\% | 10.1\% | 43.6pt |
| Ordinary Profit | 1,132,799 | 1,207,945 | -6.2\% | 316,723 | 523,120 | - 39.5\% |
| Profit attributable to owners of parent | 724,578 | 789,142 | -8.2\% | 199,616 | 327,275 | - 39.0\% |

## Sales by Sales Channel

-Stores
(Directly-managed and Franchises) In the cumulative third quarter of the fiscal year, directly-managed stores saw a $0.2 \%$ increase compared to the same period in the previous year, while franchise stores had an $15.0 \%$ increase. Existing store sales increased $3.4 \%$ during the cumulative third quarter of the fiscal year, but declined $3.0 \%$ during the third quarter due to a reactionary decline from the previous year's exposure on a national TV program and customers' increasing thriftiness due to soaring food prices. The number of stores increased by 10 (1 directly managed 9 franchise stores) from the end of the previous fiscal year.
OE-Commerce -As in the case of stores, E-commerce sales increased by $1.4 \%$ during the cumulative third quarter of the fiscal year and decreased by $5.3 \%$ the third quarter due to a reactionary decline from the previous year's exposure on a national TV program and customers' growing consciousness due to soaring food prices.
Wholesale ..........Wholesale sales performed well with an $10.3 \%$ increase during the cumulative third quarter compared to the same period in previous year, and an $7.8 \%$ increase during the third quarter.
Global .................Global sales showed an increase of $25.1 \%$ compared to the same period in the previous year during the cumulative third quarter and increase of $65.1 \%$ during the third quarter of the current fiscal year due to the recovery of sales to major retail chains in the U.S. the recording of sales of Portlandia Foods brand products acquired in June 2023.

| Unit: $¥ \mathrm{~K}$ | $3 Q$ Cumulative Period (2023/4~2023/12) |  |  |  |  | 3Q Accounting Period(2023/10~2023/12) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Previous Period |  | YoY Change |  |  | Previous Period |  | YoY Change |
|  |  | Composition ratio |  | Composition ratio |  |  | Composition ratio |  | Composition ratio |  |
| Directly-managed Stores | 4,781,506 | 33.4\% | 4,770,988 | 36.2\% | +0.2\% | 1,742,367 | 33.0\% | 1,875,109 | 37.1\% | -7.1\% |
| Franchises | 5,250,280 | 36.7\% | 4,565,784 | 34.6\% | +15.0\% | 1,944,451 | 36.8\% | 1,782,919 | 35.3\% | +9.1\% |
| E-Commerce | 844,242 | 5.9\% | 832,833 | 6.3\% | +1.4\% | 316,617 | 6.0\% | 334,484 | 6.6\% | - 5.3\% |
| Wholesale | 2,550,091 | 17.8\% | 2,311,791 | 17.5\% | +10.3\% | 890,385 | 16.8\% | 826,342 | 16.3\% | +7.8\% |
| Global | 878,142 | 6.2\% | 701,731 | 5.3\% | +25.1\% | 391,442 | 7.4\% | 237,039 | 4.7\% | +65.1\% |
| Total | 14,304,263 | 100.0\% | 13,183,128 | 100.0\% | +8.5\% | 5,285,263 | 100.0\% | 5,055,894 | 100.0\% | +4.5\% |

※"Existing stores" is defined as stores that have been open for 18 months or more.

## Existing stores* Sales, Customers, and Sales per Customer

- Existing store customer numbers decreased by $3.4 \%$ in the cumulative third quarter of the fiscal year (April to December 2023) compared to the same period in the previous year. During the third quarter (October to December 2023), there was a $7.3 \%$ decrease. The primary reasons for this decline were a reactionary decline from the previous year's exposure on a national TV program, as well as customers' increasing thriftiness due to soaring food prices.
- In response to customers' comments that "product prices are too high," prices of 48 standard products from Kuze Fuku \& Co. and St.Cousair were lowered on December 7, 2023. Customers' willingness to buy recovered, and the number of existing store customers improved by $1.6 \%$ in the single month of December.

※"Existing stores" is defined as stores that have been open for 18 months or more.


## Number of Store Members and Ratio of Loyal Customers

The official app was launched in April 2021. Since then, the number of customers registered on the app has increased steadily.In order to increase the number of customers who become fans of the Company, the needs of customers are being explored in depth through interviews and surveys at the Company's retail stores. The ratio of loyal customers to total store members is increasing.

※1. The above graph shows the number of customer members who use the stores, not including e-commerce members. ※2. Among customer members registered on our official app,


## Number of stores by business type

During the $3 Q$ cumulative period (Apr-December 2023), 9 new Kuze Fuku stores were opened ( 9 franchise stores) and 1 new MeKEL store was opened ( 1 directly managed store). No stores were closed during the 3 Q cumulative period.

|  |  | Number | Number |  | mber 2023 | 2023/12) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Unit: stores |  | $\begin{gathered} \text { of stores } \\ 12 / 31 / 2022 \end{gathered}$ | $\begin{gathered} \text { of stores } \\ 3 / 31 / 2023 \end{gathered}$ | Opened | Closed | Number of stores |
|  | Directlymanaged | 12 | 12 | - | - | 12 |
| St.Cousair | Franchise | 4 | 4 | - | - | 4 |
|  | Total | 16 | 16 | - | - | 16 |
|  | $\begin{aligned} & \hline \text { Directly- } \\ & \text { managed } \end{aligned}$ | 42 | 39 | - | - | 39 |
| Kuze Fuku \& Co. | Franchise | 98 | 103 | 9 | - | 112 |
|  | Total | 140 | 142 | 9 | - | 151 |
|  | Directlymanaged | - | - | 1 | - | 1 |
| MeKEL | Franchise | - | - | - | - | - |
|  | Total | - | - | 1 | - | 1 |
|  | Directlymanaged | 54 | 51 | 1 | - | 52 |
| All | Franchise | 102 | 107 | 9 | - | 116 |
|  | Total | 156 | 158 | 10 | - | 168 |

## Global Status: Sales by Country

During the cumulative third quarter of the fiscal year (April to December 2023), the country-specific sales showed an increase of 135 million yen in the United States and an increase of 38 million yen in Taiwan.

## Sales by country ( $(1,2$ )



## Highlights

## USA

Sales in the current third quarter (October to December 2023) ( $\% 3$ ) increased by 192 million yen compared to the same period in the previous year due to a recovery in sales to major retail chains in the U.S. and sales of Portlandia Foods brand products acquired in June 2023.

- The average exchange rate for the US dollar used for the translation of the financial results of the US subsidiary during the cumulative second quarter of the fiscal year was 138.24 yen, whereas in the same period of the previous year, it was 128.30 yen.


## Taiwan

Sales increased in $3 Q$ of the previous fiscal year due to participation in a sales promotion event for a major U.S. retail chain, which is scheduled to be held in $4 Q$ of the current fiscal year, and sales are expected to be recorded in $4 Q$ accordingly.

## Others

- In addition to Australia and Hong Kong, the company started business with a customer in Canada in the current third quarter.

[^0]※3. This includes the period from July 2023 to September 2023 for the U.S. subsidiary.

## SG\&A Expenses

Labor ...... Increased by $¥ 104 \mathrm{M}$ due to base increase (increase in fixed costs) new hires.OOther -.....
Increased due to branding and marketing expenses, shareholder-related expenses, internal IT-related expenses, and M\&A-related expenses.

| Unit: $¥ \mathrm{~K}$ | 3Q Cumulative Period (2023/4~2023/12) |  |  |  |  | 3Q Accounting Period (2023/10~2023/12) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Previous Period |  | YoY Change |  |  | Previous Period |  | YoY Change |
|  |  | Composition Ratio |  | Composition Ratio |  |  | Composition Ratio |  | Composition Ratio |  |
| Labor | 1,762,141 | 12.3\% | 1,657,440 | 12.6\% | +6.3\% | 595,995 | 11.3\% | 596,276 | 11.8\% | - 0.0\% |
| Packing and transportation costs | 892,262 | 6.2\% | 803,250 | 6.1\% | +11.1\% | 332,928 | 6.3\% | 292,924 | 5.8\% | +13.7\% |
| Rent | 462,116 | 3.2\% | 472,128 | 3.6\% | - 2.1\% | 167,552 | 3.2\% | 186,156 | 3.7\% | -10.0\% |
| Depreciation \& Amortization | 126,273 | 0.9\% | 118,206 | 0.9\% | +6.8\% | 51,301 | 1.0\% | 43,029 | 0.9\% | +19.2\% |
| Others | 1,109,520 | 7.8\% | 976,068 | 7.4\% | +13.7\% | 395,943 | 7.5\% | 345,193 | 6.8\% | +14.7\% |
| Total | 4,352,314 | 30.4\% | 4,027,095 | 30.5\% | +7.3\% | 1,543,721 | 29.2\% | 1,463,580 | 28.9\% | +5.5\% |

## Consolidated Operating Profit YoY

The decrease in gross margin in the first nine months of the year (Apr-Dec 2023) was mainly due to changes in the sales composition ratio by channel.


## Percentage of Progress toward Consolidated Earnings Forecast

The progress of group performance and sales by channel against the full-year forecast is as follows.

## Percentage of progress toward

Consolidated Earnings Forecast

|  | 3Q Cumulative Period <br> (2023/4~2023/12) |  |  |
| :--- | :---: | :---: | :---: |
| Unit: $¥ \mathrm{M}$ |  | Earnings <br> Forecast | Progress <br> Rate |
| Net sales | 14,304 | 19,711 | $72.6 \%$ |
| Operating profit | 1,087 | 1,681 | $64.7 \%$ |
| Operating Profit <br> Margin | $7.6 \%$ | $8.5 \%$ |  |
| Ordinary profit | 1,132 | 1,661 | $68.2 \%$ |
| Profit attributable to <br> owners of parent | 724 | 1,096 | $66.1 \%$ |

Percentage of progress toward Sales Forecast by Sales Channel

|  | 3Q Cumulative Period <br> (2023/4~2023/12) |  |  |
| :--- | :---: | :---: | :---: |
| Unit: $¥ \mathrm{M}$ | Earnings <br> Forecast | Progress <br> Rate |  |
| Directly-managed <br> stores | 4,781 | 6,382 | $74.9 \%$ |
| Franchises | 5,250 | 7,133 | $73.6 \%$ |
| E-Commerce | 844 | 1,264 | $66.8 \%$ |
| Wholesale | 2,550 | 3,399 | $75.0 \%$ |
| Global | 878 | 1,530 | $57.4 \%$ |
| Total | 14,304 | 19,711 | $72.6 \%$ |

## Balance sheet

Inventories decreased compared to the same period of the previous year due to the recovery of sales in December 2023.

| Unit: $¥ \mathrm{~K}$ | $\begin{gathered} \text { December 31, } \\ 2022 \end{gathered}$ | $\begin{gathered} \text { March } 31, \\ 2023 \end{gathered}$ | December 31, 2023 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | YoY | Prior Period End Ratio |
| Cash and deposits | 3,248,262 | 3,317,671 | 2,397,569 | - 26.2\% | - 27.7\% |
| Accounts receivable | 2,196,420 | 1,728,233 | 2,666,728 | +21.4\% | +54.3\% |
| Inventory | 1,774,638 | 1,635,730 | 1,620,868 | -8.7\% | - $0.9 \%$ |
| Other current assets | 135,348 | 132,815 | 126,512 | -6.5\% | -4.7\% |
| Allowance for Doubtful Receivables | -62 | -92 | -71 |  |  |
| Total current assets | 7,354,607 | 6,814,358 | 6,811,608 | - 7.4\% | 0.0\% |
| Total fixed assets | 2,552,256 | 2,360,079 | 2,946,391 | +15.4\% | +24.8\% |
| Total assets | 9,906,864 | 9,174,438 | 9,758,000 | -1.5\% | +6.4\% |
| Total liabilities | 5,877,254 | 4,948,426 | 4,995,991 | -15.0\% | +1.0\% |
| Total net assets | 4,029,609 | 4,226,011 | 4,762,008 | +18.2\% | +12.7\% |
| Equity Ratio | 40.7\% | 46.0\% | 48.8\% | +8.1pt | +2.7pt |

## ROIC•ROE

OHigh ROIC due to new store openings, particularly Franchises, as well as growing sales in non-store channels (e-commerce, wholesale, and global)

## ROIC (Last 12 months)

## 16.9\%

## Previous consolidated fiscal year: 19.1\%

| Calculation Formula <br> Operating income $\times$ (1-effective tax rate) |
| :---: |
|  |  |

## ROE (Last 12 months)



## Previous consolidated fiscal year: 28.0\%



## Caution

Please be aware that actual performance and results may differ significantly from these forecasts due to future changes in domestic and overseas economic conditions, internal and external factors, and various other external and internal factors.

## Existing stores $(\ldots 1 \cdot 2)$ Number of customers and average spend per customer compared to last year

 that have been open for at least 18 months as of the beginning of each fiscal year.

## Performance by Sales Channel (Stores \& EC)

Quarterly sales(store)


Quarterly sales(E-commerce)


## Performance by Sales Channel( Wholesale and Global)

Quarterly sales(Wholesale)


Quarterly sales(Global)

Unit: $¥ 100 \mathrm{M}$


## Quarterly Consolidated Results

| Unit: $¥ \mathrm{~K}$ | FY 2023 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1Q |  | 2Q |  | 3Q |  |
|  |  | ${ }_{\substack{\text { Composition } \\ \text { ration }}}^{\text {a }}$ |  | ${ }_{\substack{\text { composition } \\ \text { ratio }}}^{\text {a }}$ |  | $\underbrace{\text { a }}_{\substack{\text { Composition } \\ \text { raio }}}$ |
| Net sales | 4,806,138 | 100.0\% | 4,212,860 | 100.0\% | 5,285,263 | 100.0\% |
| Gross profit | 1,933,554 | 40.2\% | 1,621,506 | 38.5\% | 1,885,250 | 35.7\% |
| Operating profit | 502,632 | 10.5\% | 243,836 | 5.8\% | 341,528 | 6.5\% |


| Unit: $\ddagger \mathrm{K}$ | FY 2022 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1Q |  | 2Q |  | 3Q |  | 4Q |  |
|  |  | ${ }_{\substack{\text { Composition } \\ \text { ratio }}}^{\text {a }}$ |  | ${ }_{\text {Composition }}^{\text {ratio }}$ |  | ${ }_{\substack{\text { Composition } \\ \text { ratio }}}^{\text {a }}$ |  | ${ }_{\substack{\text { Composition } \\ \text { ratio }}}$ |
| Net sales | 4,198,020 | 100.0\% | 3,929,212 | 100.0\% | 5,055,894 | 100.0\% | 4,682,521 | 100.0\% |
| Gross profit | 1,728,763 | 41.2\% | 1,502,712 | 38.2\% | 1,973,802 | 39.0\% | 1,824,796 | 39.0\% |
| Operating profit | 444,886 | 10.6\% | 223,073 | 5.7\% | 510,222 | 10.1\% | 421,606 | 9.0\% |


| Unit: $\ddagger \mathrm{K}$ | FY 2021 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 10 |  | 2Q |  | 3Q |  | 4Q |  |
|  |  | Composition ratio |  | Composition ratio |  | Composition ratio |  | Composition ratio |
| Net sales | 3,038,023 | 100.0\% | 3,154,253 | 100.0\% | 4,304,157 | 100.0\% | 3,668,625 | 100.0\% |
| Gross profit | 1,256,263 | 41.4\% | 1,355,158 | 43.0\% | 1,760,638 | 40.9\% | 1,408,964 | 38.4\% |
| Operating profit | 262,915 | 8.7\% | 302,264 | 9.6\% | 503,547 | 11.7\% | 247,726 | 6.8\% |

New product information: FY 2023 3Q St.Cousair


New product information: FY 2023 3Q Kuze Fuku \& Co.


## New product information: FY 2023 3Q MeKEL



Shimesaba Sakaiminato Kelp L100/12 (Frozen side dishes)

magokoro
(frozen side dishes)


Azuki Amanatto Ochichimame
(sweets)


Direct Import Thai Seasoning 9 Types

Direct
Import
Thai Seasonin 9 Types


Massan Curry Paste


Direct
Import
Thai Season
9 Types

Gapao Rice Base

## New product information: FY 2023 3Q KUZE FUKU \&SONS



New Store information: FY 2023 3Q


## Promotions/Events: FY 2023 3Q



## Efforts to Revise Prices

 and Further Improve Value
## Product development based on customer feedback

Measures to deal with continued inflation and soaring raw material prices


## Strengthening the "Food SPA" business in a way that is beneficial to all three parties.

## Product development based on customer feedback

If it was a little cheaper, I could always have it on hand, but I only buy it when I can afford it.

The price and quality are probably worth it, but I think it's expensive if you want to eat it every day and keep a supply of it at home.

Even when you don't have a lot of side dishes, you can enjoy it with your main dish and feel satisfied.


## Implemented price reductions in response to customer feedback

Prices of products from St.Cousair, Kuze Fuku \& Co. and MeKEL stores will be gradually reduced.


## Review of first price revision




Lobster Tomato Cream Sauce
$¥ 938$ : $¥ 789$


Peanut Spread
$¥ 561$, $¥ 453$

## Review of the first price revision

Kuze Fuku \& Co.


Old Price

St.Cousair


Old Price
Revised Price
$\not \approx 4,676=\# 4,062$
Difference - ¥ 614

## Review of the first price revision: Customer feedback (by age group)

Comments on increasing frequency of use at the dining table

I eat it every day, so the cheaper it can be, the happier I am.

I've been eating it carefully and in small portions until now, but I think I'll be a little bolder with it.

| It was so cheap that I ended up purchasing |
| :--- |
| some items that were thankfully in stock. |

 Recommendations

How about making it a limited-time item, like the large items sold at Costco, and keeping the price the same?

In order to make the prices cheaper and as an ecological measure, I would like to see the products sold even cheaper, for example, in tube form instead of bottled products, so that they are not heavy when consumers take them home.

Reactions to favorite products
I'm glad that the onion mustard mayonnaise sauce that I usually use has also been reduced in price. I have the impression that it has become considerably cheaper.

I'm very happy that standard products are cheaper. I would like to continue to use it more and more.

## Omni-channel

I go to the shop to buy products because I don't want to waste money on shipping, but sometimes I am concerned about products that are only available online and haven't been able to buy them. If there is a service such as shop pick-up in the future, I think I will use it more often. (It would be nice if it didn't cost anything, but if it did, the fee would be about 100-200 yen, which is lower than the shipping cost.)

## Reducing height of threshold

Kuze Fuku was relatively expensive and I was hesitant to buy anything as a gift, but when I saw the reduced price I wanted to take the opportunity to try it.

## Product development based on customer feedback

A series of elements necessary for product development, manufacturing and sales can be controlled in-house.


## Product development based on customer feedback

Even after the price revision, we plan to sequentially roll out value improvement measures to increase customer satisfaction.
■ Further pursuit of price and value based on "customer feedback"
(1) Refund of manufacturing cost reduction
Review of manufacturing process to
achieve both quality and price

Further strengthening of manufacturing capacity

Standard product price reduction

Renewal of standard products with a chef who excels in product development

Full-scale start of research and development laboratory
(2) Value-added customer experience

Creating an attractive sales floor
New Products•Improved customer service


Completion of a new product development lab


## Product Development Lab

Scheduled for completion in February 2024

## Improve gross profit margin

Plans to reduce manufacturing costs in order to improve gross profit margins; consideration will also be given to optimising wholesale selling prices to franchisees, based on future sales improvements.

## 1)Reduction in Production costs

## 20ptimisation of Franchise Wholesale Prices

The company has started to reduce manufacturing costs, with advice from external product development advisers, and expects to gradually realise the benefits of cost reductions from February 2024 onwards.

- At present, cost reductions of around JPY 50 million per year are expected. The number of items covered will be expanded and further cost reductions will be pursued in the future.
- To mitigate the impact on franchise stores of the price reductions in products from December 2023 onwards, the wholesale sales price from the Company to franchise shops is set lower than the normal level for products with reduced prices.
- Based on the improvement in the number of customers and sales at franchise shops, we will consider optimising such wholesale price settings.


[^0]:    ※1. Figures are based on country of last sale. ※2. The above figures have not been reviewed by an external auditor.

