

Financial Results for FY2023

(Our Business Plans and Growth Opportunities)

WealthNavi Inc. February 14, 2024

Mission

To build a world-class wealth management platform for working families using cutting-edge technology



Top Japanese robo-advisor with recurring revenues

Service launch

July 2016

of employees¹

170

Engineer & designer % of all employees¹

51%

Users^{1, 2}

387_K

% of 20s-50s users1

83%

Average monthly churn rate³

<1%

Intention to use for over 10 years⁴

59%

AuM¹

JPY983Bn

YoY AuM growth⁵

+37%

ARR⁶

JPY9.27Bn

Net AuM retention⁷

120%+

¹ As of December 31, 2023. AuM reached 1 trillion yen on January 11, 2024 and 1.05 trillion yen on February 8, 2024

^{2 &}quot;Users" refers to a customer who has AuM of 1 yen or more

^{3 %} of users who go from a positive ETF balance to no ETF balance (monthly, total average from July 2016 to December 2023)

⁴ From the results of the questionnaire survey conducted by WealthNavi in January 2024

⁵ Growth rate of AuM from December 31, 2022 to December 31, 2023

⁶ Annual Recurring Revenue. Calculated by multiplying monthly recurring revenue (Monthly Recurring Revenue, "MRR") before deducting revenue sharing in December 2023 by 12

⁷ An index that shows the % of AuM retained over 1 year (Book value basis, excluding market price fluctuations. All averages from July 2016 to December 2023) (Initial AuM + Automated deposits for 1 year + Additional manual deposits for 1 year - Withdrawal for 1 year) / Initial AuM

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FY2023 business highlights

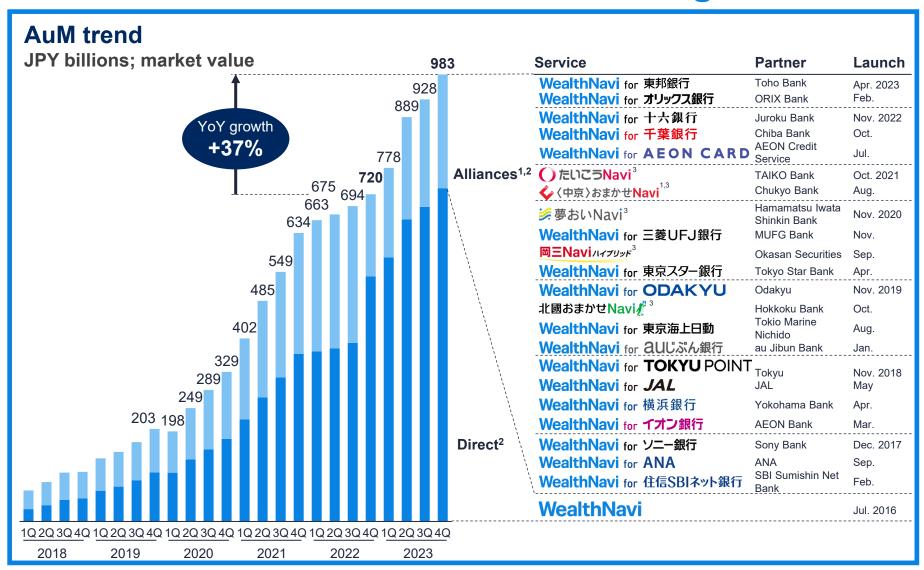
FY2023 financial highlights

FY2024 business strategy

Capital and business alliance with MUFG Bank

Appendices

Both direct and alliance channels drive growth

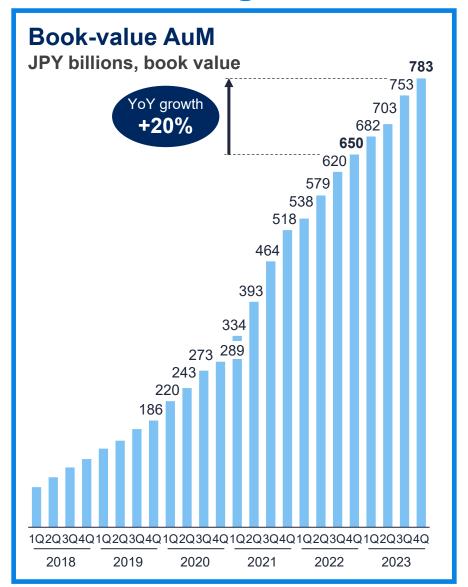


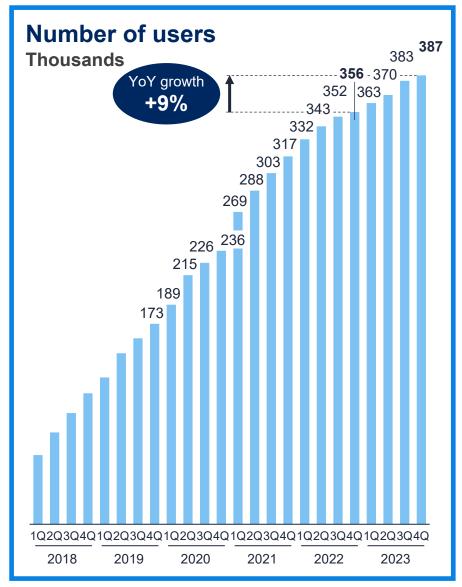
¹ Channels available as of December 31, 2023. "Chukyo Omakase Navi" is to be terminated on June 15, 2024 due to the merger of the Chukyo Bank and Aichi Bank, and the AuM is to be transferred to the direct channel. Reached a basic agreement on business alliance with Rakuten Securities and Rakuten Investment Management on September 25, 2023

² AuM through SBI Securities and SBI Neomobile securities are included in alliance channel until the termination date of the business alliances on November 4, 2022 and included in direct channel afterwards

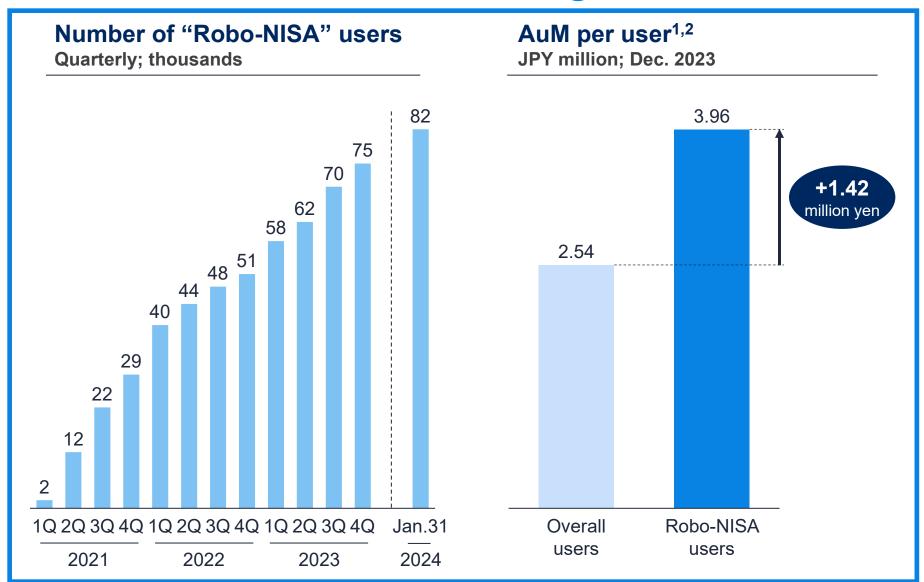
³ Managed account service with a hybrid of online and face-to-face support

Slower user growth mainly due to technical factors





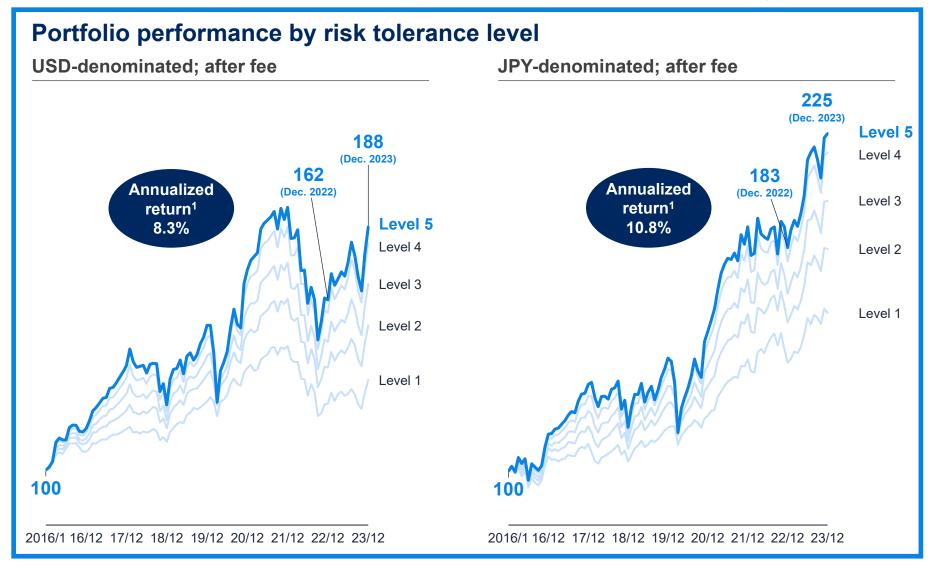
Robo-NISA contributes to AuM growth



¹ AuM per user is calculated as follows. For overall average, dividing total AuM by the number of users. For average of Robo-NISA users, dividing total AuM of Robo-NISA users, a sum of regular account and NISA account, by the number of "Robo-NISA" users

² Excluding users with AuM of 1 billion yen and above

Favorable performance – positive to AuM growth



¹ Shows the annualized return of level 5, which 43% of users choose as of December 31, 2023 Notes: The investment performance is calculated by normalizing investment return of each wealth

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Steady growth continued for full-year 2023

40 EV/000

- A temporary loss in 4Q, as planned, with accelerated marketing activities for New NISA
- Exceeded our original earnings forecast announced on May 12, 2023, with a steady growth in book-value AuM and a good growth in market-value AuM

E\/0000

Financial results

JPY millions

| | | 4Q FY2023 | | FY2023 | | | | | | | |
|--|---------|-------------|--------|---------|---------|-------------|---------------------------|-----------------------|--|--|--|
| | Actuals | 4Q FY | ′2022 | Actuals | FY2 | 022 | vs. forecast ¹ | | | | |
| | Actuals | Actuals YoY | | Actuals | Actuals | Actuals YoY | | % ² | | | |
| Operating revenue | 2,274 | 1,766 | +28.8% | 8,167 | 6,573 | +24.3% | +450 | 105.8% | | | |
| -) Revenue sharing | 245 | 238 | +2.9% | 884 | 1,091 | -19.0% | _ | _ | | | |
| Transaction-linked expenses | 228 | 198 | +15.3% | 902 | 789 | +14.3% | _ | _ | | | |
| -) Personnel expenses | 525 | 400 | +31.1% | 1,904 | 1,466 | +29.9% | _ | _ | | | |
| Real estate related expenses, etc. | 310 | 248 | +24.9% | 1,132 | 874 | +29.5% | _ | _ | | | |
| Operating profit excluding advertising expenses | 964 | 680 | +41.8% | 3,344 | 2,352 | +42.2% | _ | - | | | |
| -) Advertising expenses | 970 | 606 | +60.1% | 2,820 | 2,142 | +31.7% | _ | _ | | | |
| Operating profit | -5 | 74 | _ | 523 | 209 | +149.6% | +307 | 242.4% | | | |
| Net profit ³ | 13 | 151 | -91.1% | 375 | 289 | +29.5% | _ | _ | | | |

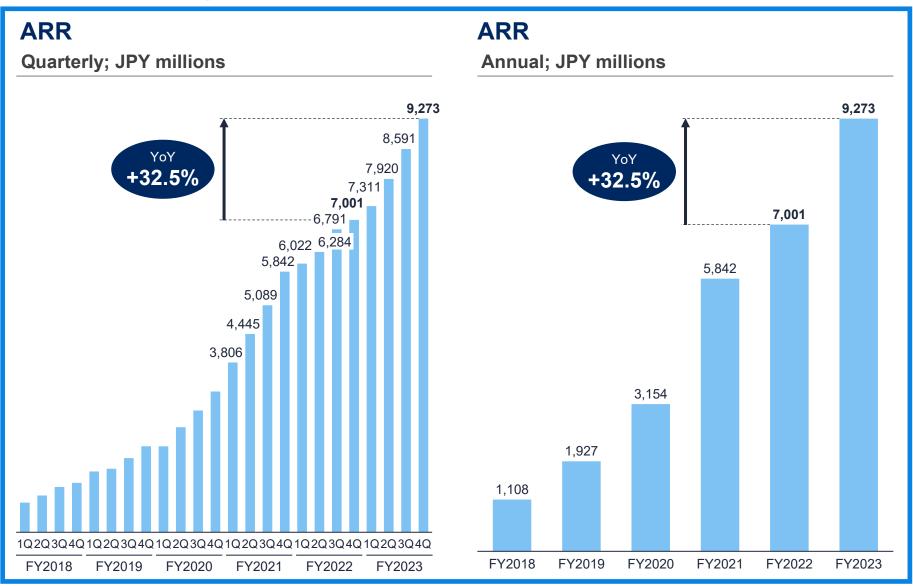
¹ Actual AuM vs. forecast AuM as of May12, 2023 are as follows; Market-value AuM: JPY 891.2 billion vs. JPY 983,3 billion, Book-value AuM: JPY 777.0 billion vs. JPY 782.9 billion 2 Difference between the actuals and the forecast announced on December 31, 2023

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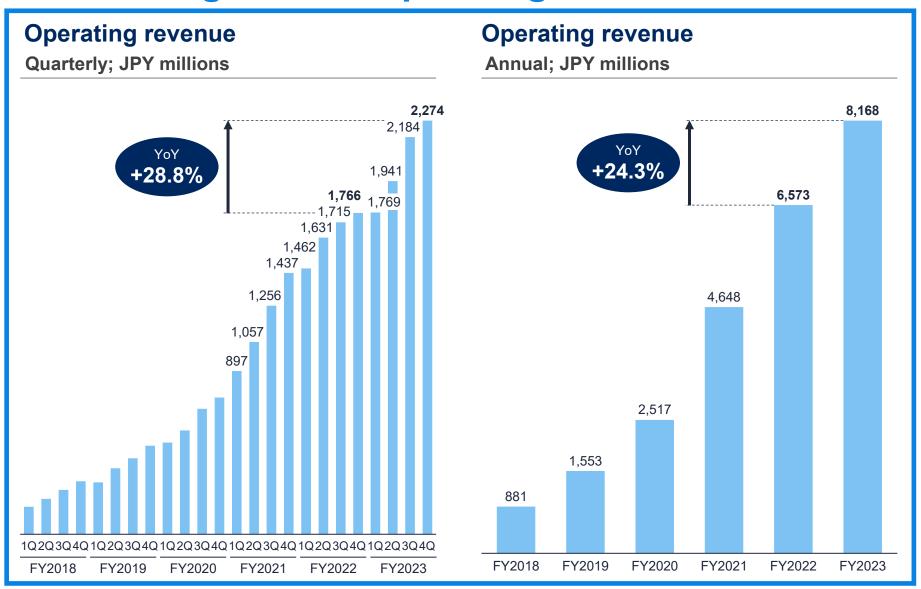
^{3 (200)} million yen of the corporate tax adjustment (negative denotes profit) is recorded in accordance with the recording of deferred tax assets

Continued growth in ARR

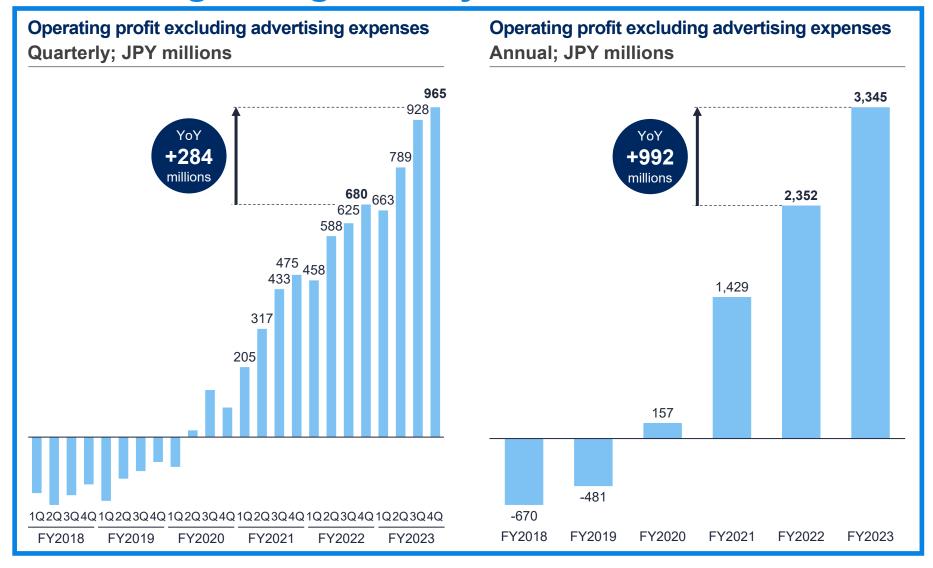


Note: Annual Recurring Revenue. Calculated by multiplying monthly recurring revenue (Monthly Recurring Revenue, "MRR") before deducting revenue sharing in December 2023 by 12

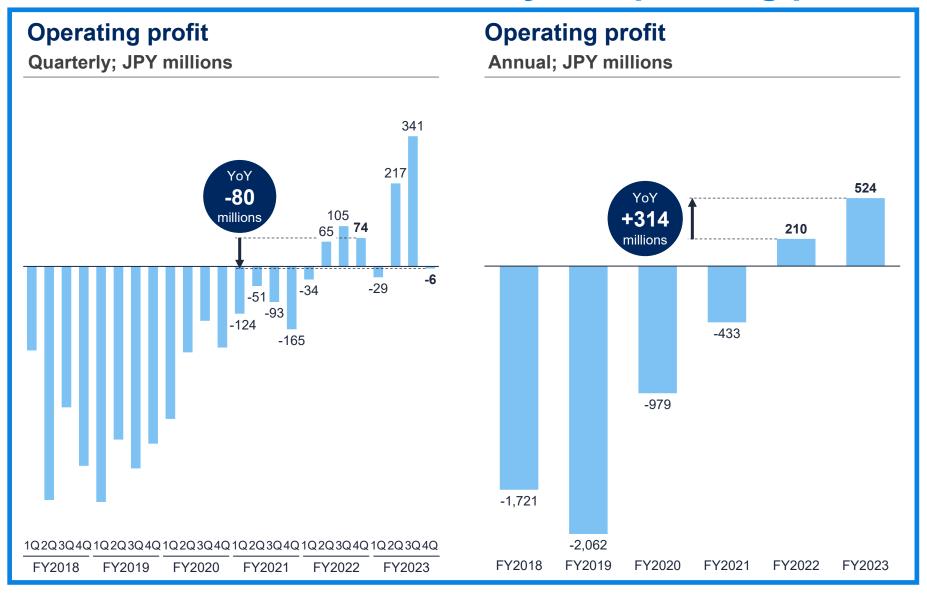
Continued growth in operating revenue



Operating profit excluding advertising expenses has been growing steadily



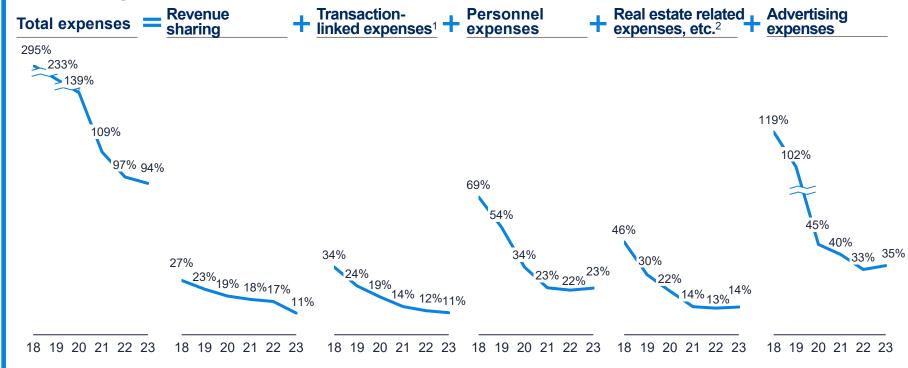
Continued to increase in full-year operating profit



Cost structure improved while investing for growth

- Revenue sharing: improved due to the end of business alliances with two SBI companies
- Transaction-linked expenses: continued to improve
- Personnel expenses: increased with new hires for business expansion
- Real estate related expenses: increased primarily because of recruitment expenses
- Advertising expenses: accelerated marketing activities especially in 4Q for New NISA

Operating revenue ratio



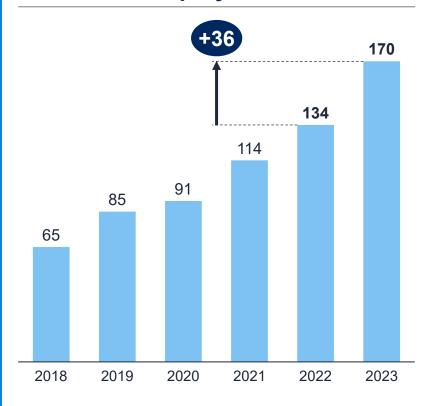
^{1 &}quot;Transaction-related expenses" include account opening expenses, deposit/recurring/withdrawal fees, etc.

^{2 &}quot;Real estate related expenses, etc." includes real estate related expenses, server expenses, other sales and administration expenses, etc.

Recruiting across functions to accelerate growth

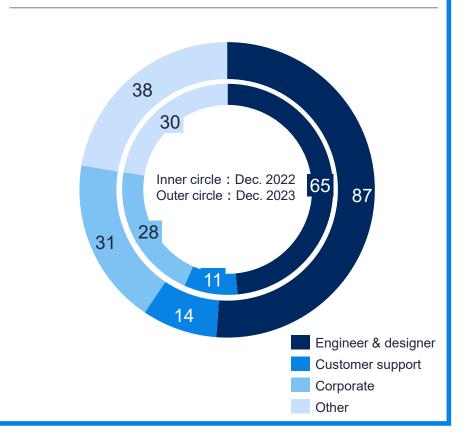
- Succeeded in recruiting excellent talent and exceeded our original plan to increase FTEs by 30
- Continued to strengthen the recruitment of engineers & designers to accelerate robo-advisor business as well as to develop new businesses

Number of employees



Breakdown of full-time staff by function

As of Dec. 2022 and Dec. 2023



Financial statements (1)

Income statements

Annual; JPY millions

| | FY2020 | FY2021 | FY2022 | FY2023 |
|--|--------|--------|--------|--------|
| Operating revenue | 2,516 | 4,647 | 6,573 | 8,167 |
| -) Revenue sharing | 486 | 821 | 1,091 | 884 |
| Transaction-linked expenses | 475 | 655 | 789 | 902 |
| -) Personnel expenses | 850 | 1,090 | 1,466 | 1,904 |
| Real estate related expenses, etc. | 548 | 651 | 874 | 1,132 |
| Operating profit excluding advertising expenses | 156 | 1,428 | 2,352 | 3,344 |
| -) Advertising expenses | 1,135 | 1,861 | 2,142 | 2,820 |
| Operating profit | -978 | -432 | 209 | 523 |

Operating revenue ratio

| -) Revenue sharing | 19% | 18% | 17% | 11% |
|--|------|-----|-----|-----|
| -) Transaction-linked expenses | 19% | 14% | 12% | 11% |
| -) Personnel expenses | 34% | 23% | 22% | 23% |
| Real estate related expenses, etc. | 22% | 14% | 13% | 14% |
| Operating profit excluding advertising expenses | 6% | 31% | 36% | 41% |
| -) Advertising expenses | 45% | 40% | 33% | 35% |
| Operating profit | -39% | -9% | 3% | 6% |

Note: Fractions of one million yen are rounded down

Financial statements (2)

Income statements

Quarterly; JPY millions

| | 2020 | | | | 2021 | | | 2022 | | | | FY2023 | | | | |
|---|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|--------|-------|-------|-------|-------|
| | 1Q | 2Q | 3Q | 4Q | 1Q | 2Q | 3Q | 4Q | 1Q | 2Q | 3Q | 4Q | 1Q | 2Q | 3Q | 4Q |
| Operating revenue | 504 | 571 | 689 | 751 | 897 | 1,056 | 1,256 | 1,436 | 1,461 | 1,630 | 1,714 | 1,766 | 1,768 | 1,941 | 2,183 | 2,274 |
| -) Revenue sharing | 109 | 114 | 122 | 139 | 158 | 192 | 222 | 248 | 258 | 283 | 311 | 238 | 192 | 211 | 234 | 245 |
| -) Transaction-linked expenses | 125 | 108 | 118 | 122 | 153 | 163 | 165 | 173 | 201 | 193 | 196 | 198 | 213 | 221 | 238 | 228 |
| -) Personnel expenses | 224 | 209 | 186 | 228 | 238 | 248 | 277 | 325 | 350 | 342 | 372 | 400 | 441 | 451 | 485 | 525 |
| -) Real estate related expenses, etc. | 131 | 118 | 123 | 175 | 143 | 135 | 158 | 214 | 192 | 223 | 209 | 248 | 257 | 267 | 296 | 310 |
| Operating profit excluding advertising expenses | (87) | 19 | 137 | 86 | 204 | 316 | 432 | 474 | 458 | 587 | 625 | 680 | 662 | 788 | 927 | 964 |
| -) Advertising expenses | 312 | 244 | 280 | 298 | 328 | 367 | 525 | 639 | 492 | 523 | 520 | 606 | 691 | 571 | 587 | 970 |
| Operating profit | (399) | (224) | (142) | (212) | (123) | (51) | (93) | (164) | (34) | 64 | 105 | 74 | (28) | 217 | 340 | (5) |
| Operating revenue ratio | | | | | | | | | | | | | | | | |
| -) Revenue sharing | 22% | 20% | 18% | 18% | 18% | 18% | 18% | 17% | 18% | 17% | 18% | 13% | 11% | 11% | 11% | 11% |
| -) Transaction-linked expenses | 25% | 19% | 17% | 16% | 17% | 15% | 13% | 12% | 14% | 12% | 11% | 11% | 12% | 11% | 11% | 10% |
| -) Personnel expenses | 45% | 37% | 27% | 30% | 27% | 24% | 22% | 23% | 24% | 21% | 22% | 23% | 25% | 23% | 22% | 23% |
| -) Real estate related expenses, etc. | 26% | 21% | 18% | 23% | 16% | 13% | 13% | 15% | 13% | 14% | 12% | 14% | 15% | 14% | 14% | 14% |
| Operating profit excluding advertising expenses | -17% | 3% | 20% | 11% | 23% | 30% | 34% | 33% | 31% | 36% | 36% | 39% | 37% | 41% | 42% | 42% |
| -) Advertising expenses | 62% | 43% | 41% | 40% | 37% | 35% | 42% | 44% | 34% | 32% | 30% | 34% | 39% | 29% | 27% | 43% |
| Operating profit | -79% | -39% | -21% | -28% | -14% | -5% | -7% | -11% | -2% | 4% | 6% | 4% | -2% | 11% | 16% | -0% |

Note: Fractions of one million yen are rounded down

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Strategic focus for 2024

Following the successful launch of our upgraded "Robo-NISA" to fully align with New NISA starting in January 2024, we will reallocate resources back to the development of the Money Advisory Platform (MAP) Additional initiatives with **Original initiatives Priority** Enhances marketing activities Collaborates on marketing to Robo-advisor / Develops functions to improve promote the robo-advisor Verv New NISA² user experience and service including "Robo-NISA" high convenience³ Develops and launches at Plans and develops MAP to least one new service prepare for the service launch Prepares to build MAP which in 2025, followed by **Money Advisory** provides tailored financial Very expanding the scope of **Platform** advice by combining our roboservices high · Collaborates to accelerate advisor and new services product launch and to promote the service Enhances our capability Utilizes the proceeds from the through active hiring and M&A financing in order to enhance Capability Improves our product and our capability through active High building system development hiring and M&A processes to accelerate our business

¹ Please refer to the section "Capital and business alliance with MUFG Bank" for details

^{2 &}quot;NISA" stands for the "Nippon Individual Savings Account," a tax exemption program for small investments

³ The new functions include "Sale & Repurchase," which enables to shift assets from taxable account to NISA account, and "Auto Deposit Preset," which enables to sign up for automated deposit during the account opening process

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Earnings forecast for FY2024

We will release FY2024 earnings guidance as soon as we can project it with reasonable certainty – upon the 1Q earnings at the earliest

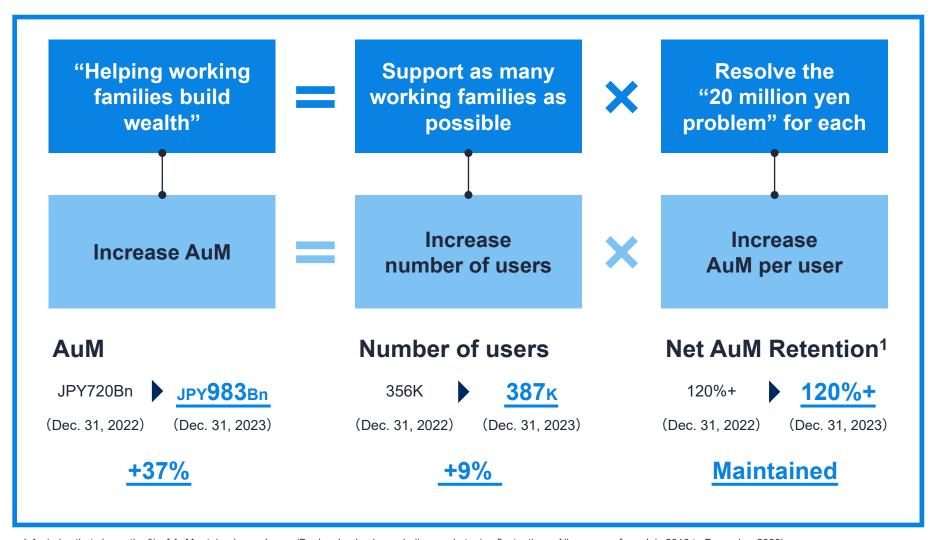
The earnings guidance will take the following factors into consideration;

- The increase in new users and AuM after the launch of New NISA in January 2024
- Capital and business alliance with MUFG Bank

Basic guideline

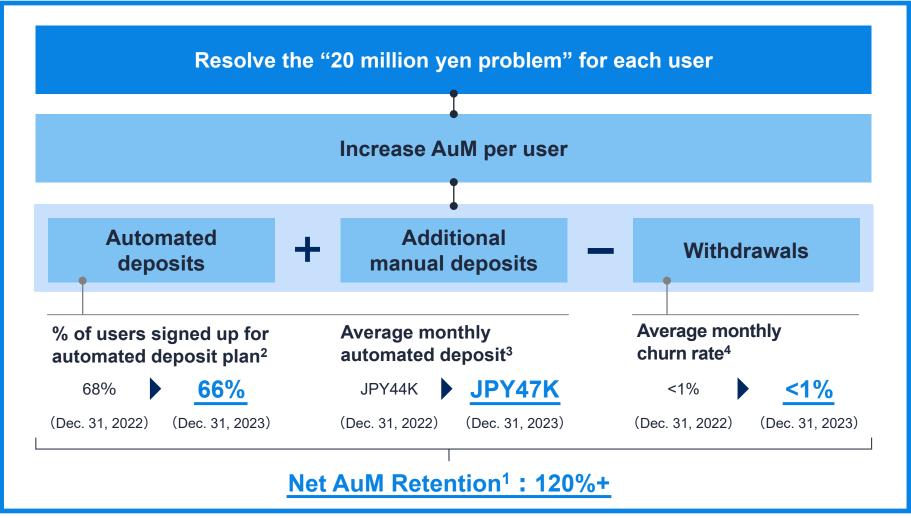
Our commitment to proactive growth investment aiming to maximize mid/long-term free cashflow remains unchanged

KPIs set to achieve our mission "Helping working families build wealth"



¹ An index that shows the % of AuM retained over 1 year (Book value basis, excluding market price fluctuations. All averages from July 2016 to December 2023) (Initial AuM + Automated deposits for 1 year + Additional manual deposits for 1 year - Withdrawal for 1 year) / Initial AuM

WealthNavi aims to help working families resolve their "20 million yen problem"



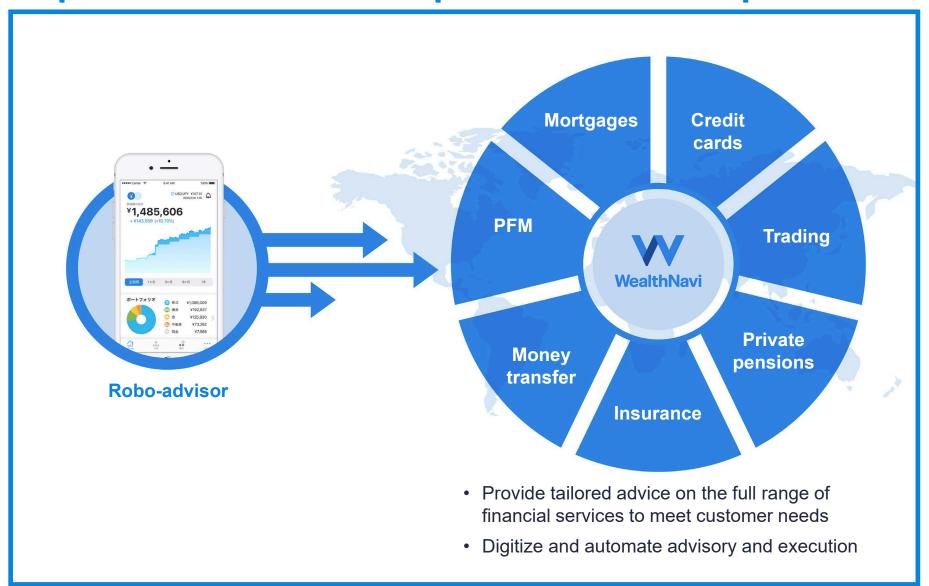
¹ An index that shows the % of AuM retained over 1 year (Book value basis, excluding market price fluctuations. All averages from July 2016 to December 2023) (Initial AuM + Automated deposits for 1 year + Additional manual deposits for 1 year – Withdrawal for 1 year) / Initial AuM

^{2 %} of WealthNavi accounts with the recurring deposits among % of WealthNavi accounts with a positive ETF balance

³ Average monthly automated deposit through WealthNavi's automated deposit plan

^{4 %} of users who go from a positive ETF balance to no ETF balance (monthly, total average from July 2016 to December 2023)

Aspiration to become a personal finance platform



Note: Concept only and not released yet. Indicate potential service domain to be provided in the future. The picture is an image

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Purposes of the capital and business alliance

WealthNavi and MUFG are committed to helping individuals and families build wealth and thereby enhancing our corporate value.

On February 14, 2024, WealthNavi and MUFG Bank executed an agreement on capital and business alliance. Under this agreement, we will combine WealthNavi's outstanding product development capabilities and MUFG's large customer base and product lineup in order to:

- Promote WealthNavi's robo-advisor service including "Robo-NISA"
- Develop the Money Advisory Platform to provide holistic financial advice and solutions for each customer





xecutive summary

| xecui |
|----------|
| Business |
| alliance |
| |
| |
| Capital |
| alliance |
| |
| |
| |

Robo-advisor business

Promotes WealthNavi's robo-advisor service including "Robo-NISA" in 2024

Money Advisory Platform (MAP)

- Collaborates to plan and develop the MAP in 2024
- Launches the MAP in 2025, followed by the gradual extension of the service scope

To issue 9,110,000 shares (18.41%) by the TPA to MUFG Bank, resulting in MUFG Bank becoming the second largest shareholder with 15.55% of outstanding shares

• Estimated amount of net proceeds: JPY 15,431 million

To nominate one candidate designated by MUFG Bank as an outside director at the Annual General Meeting of Shareholders scheduled for March 26, 2024

To become an equity method affiliate of MUFG Bank upon the TPA and the approval of the nomination at the AGM

Use of proceeds

The proceeds of JPY 15,431 millions is to be used for robo-advisor and the MAP

- Marketing of the robo-advisor: JPY 3,000 million
- Planning, development and operation of the MAP as well as system and data infrastructure enhancement: JPY 4,000 million
- Marketing of the MAP: JPY 3,000 million
- M&A and capital and business alliances: JPY 5,431 million

Details of the business alliance

Roboadvisor

Promotes WealthNavi's robo-advisor service including "Robo-NISA"

- Enhances collaboration for referral of customers who need fully automated asset management services to "WealthNavi for MUFG Bank," leveraging MUFG Bank's customer base
- Accelerates customer acquisition through such actions as guiding users of MUFG Bank Direct to "WealthNavi for MUFG Bank" and including "WealthNavi for MUFG Bank" in MUFG's loyalty program
- Potential collaboration with other MUFG group companies

Money **Advisory Platform**

Intends to provide customers with holistic financial advice and solutions based on various customer data, aiming to offer the best customer experience.

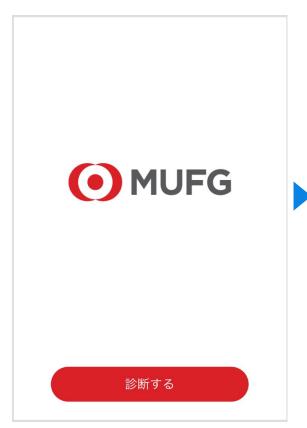
- Collaborates to develop and launch the Money Advisory Platform; plans to launch the service in 2025, followed by the extension of the service scope in a phased manner
- Provides independent and holistic financial advice throughout customers' lifetime considering their life events
- Provides the Money Advisory Platform services to "MUFG Bank Direct" users and, potentially, users who visit MUFG Bank branches
- Enhances collaboration with MUFG group companies through such action as including the Money Advisory Platform in MUFG's loyalty program

Concept of the Money Advisory Platform (1)

Supports individuals and families, including 9.6 million MUFG web and app users

Risk assessment based on various customer data

Independent, holistic and tailored financial advice with regular review of products and services







Concept of the Money Advisory Platform (2)



- Risk assessment based on various customer data
- Independent and holistic financial advice tailored to each customer
 - Sample advice: Combination of investment in NISA account for own retirement and insurance to support family in case of contingencies
- Regular review of portfolio of financial products and services

Details of the capital alliance

WealthNavi's common shares will be issued through the Third-Party Allotment of 9,110,000 shares to MUFG Bank, which is equivalent to 18.41%.

As a result, MUFG Bank is to hold 15.55% of the outstanding shares, making it the second largest shareholder.

- Number of shares to be newly issued: 9,110,000 shares (dilution: 18.41%)
- Issue price: JPY 1,718 / share (average closing price during the 1-month period)
- Estimated amount of net proceeds: JPY 15,431 million
- Payment period: From March 4, 2024 to March 25, 2024 (scheduled)

We intend to nominate one candidate designated by MUFG Bank as an outside director at the Annual General Meeting of Shareholders scheduled for March 26, 2024.

WealthNavi will become an equity method affiliate of MUFG Bank upon the completion of the TPA and an approval of the nomination above.

Use of proceeds

The proceeds of JPY 15,431 million is to be used for robo-advisor and the MAP businesses between April 2024 and December 2026.

| Outline | Amount (JPY M) | Specific use |
|--|-------------------|--|
| Marketing of the robo-advisor | 3,000 | Marketing activities to improve brand and service awareness in order to accelerate customer acquisition |
| Planning, development and operation of the MAP as well as system and data infrastructure enhancement | 4,000 | Enhancement of capability to provide the MAP, including hiring talents to plan and develop the service as well as strengthening customer support to provide a wider range of advice Enhancement of a system and data infrastructure to ensure smooth operation of the entire business |
| Marketing of the MAP | 3,000 | Flexible and intensive marketing activities to acquire new customer for the MAP service |
| M&A and capital and business alliances to enhance the MAP | 5,431 | Investment to expand business portfolio and the scope of advice as well as to enhance product development capabilities |

(Reference) Change in major shareholders

| Name | Shareholding ratio | | | | |
|--|-------------------------|------------------------|--|--|--|
| Name (1997) | Before TPA ¹ | After TPA ² | | | |
| Kazuhisa Shibayama (CEO of WealthNavi) | 21.45% | 18.11% | | | |
| MUFG Bank | -% | 15.55% | | | |
| MORGAN STANLEY SMITH BARNEY LLC CLIENTS FULLY PAID SEG ACCOUNT | 6.38% | 5.39% | | | |
| Custody Bank of Japan, Ltd. (Trust account) | 3.18% | 2.69% | | | |
| NORTHERN TRUST CO.(AVFC) RE UKUC UCITS CLIENTS NON LENDING 10PCT TREATY ACCOUNT | 2.54% | 2.14% | | | |
| THE BANK OF NEW YORK 133652 | 2.24% | 1.89% | | | |
| STATE STREET BANK AND TRUST COMPANY 505303 | 2.08% | 1.75% | | | |
| STATE STREET BANK AND TRUST COMPANY 505019 | 1.79% | 1.51% | | | |
| The Master Trust Bank of Japan, Ltd. (Trust account) | 1.79% | 1.51% | | | |
| SBI SECURITIES Co., Ltd | 1.62% | 1.37% | | | |

^{1.} Calculated based on the total number of shares as of December 31, 2023, excluding treasury shares

^{2.} Calculated adding together the total number of shares as of December 31, 2023, excluding treasury shares, and the total number of new shares to be issued through the Third-Party Allotment.

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New "Robo-NISA" will be launched in January 2024 in full alignment with New NISA

全自動で全面対応



2024年1月スタート





New NISA started in January 2024

New NISA, which integrates the existing two NISA programs and has enhanced tax benefits, started in January 2024 -- Robo-NISA's coverage **New NISA (starting in 2024) General NISA Installment NISA** "Growth "Installment allowance" and/or allowance" Stocks. Registered Stocks, Registered **Eligible** mutual funds mutual funds mutual funds mutual funds products and ETFs and ETFs and ETFs and ETFs JPY 1 2M **JPY 0.4M** JPY 2.4M JPY 1.2M **Annual** investment allowance JPY 6M JPY 8M JPY 12M JPY 18M **Total** investment JPY 18M in total

Maximum 10 years 20 years **Permanent** period of tax

Note: "NISA" stands for the "Nippon Individual Savings Account." a tax exemption program for small investments

allowance

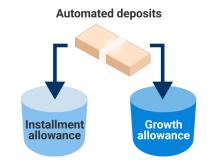
exemption

New "Robo-NISA" provides enhanced benefits

Key benefits of New "Robo-NISA"

Full alignment with New NISA

Manage both "installment allowance" and "growth allowance" within a New NISA account automatically¹



Reduce risk with optimal asset allocation

Build a globally diversified portfolio with NISA and taxable accounts managed holistically and automatically



Help users engage in long-term investment

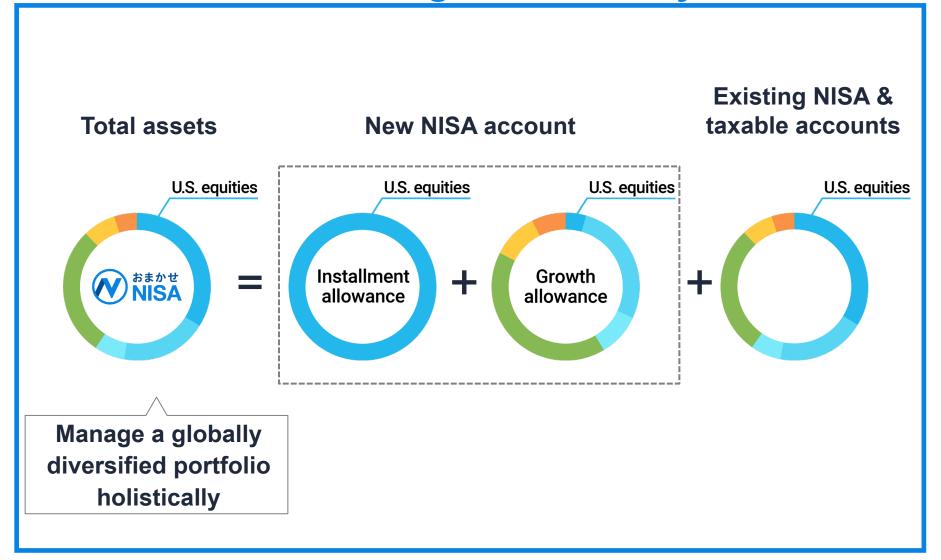
Support long-term investment leveraging NISA's benefits through seminars and regular columns. Also provide 1on-1 online support



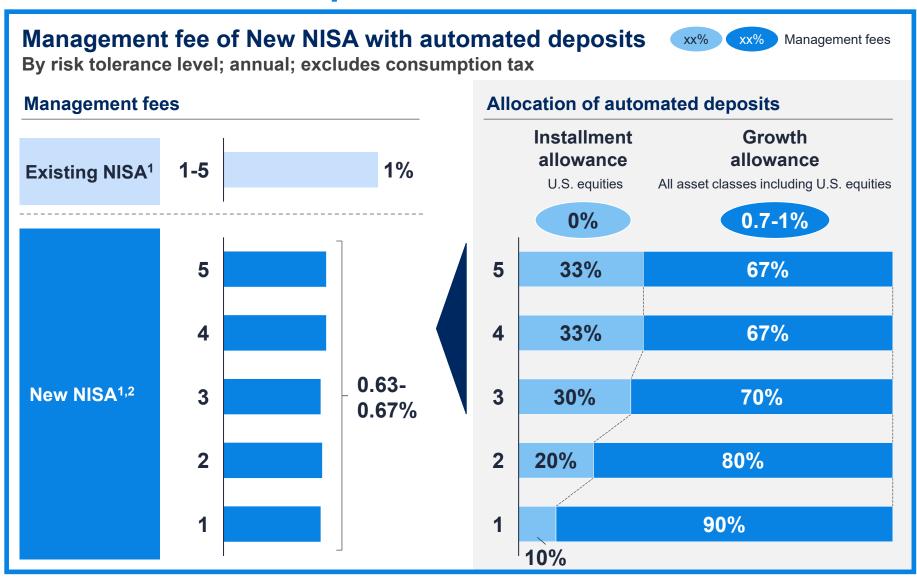
New Robo-NISA will be launched in January 2024

¹ Users need to sign up for automated deposit plan to invest in "installment allowance," or all investment is to be allocated in "growth allowance"

Build a globally diversified portfolio with NISA and taxable accounts managed holistically



Lower fee level to promote New "Robo-NISA"

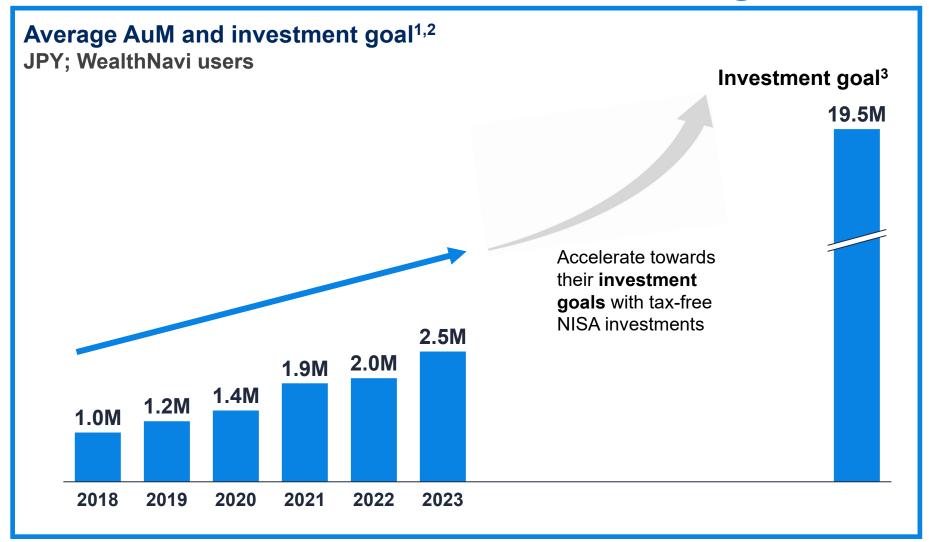


Note: Management fees of "Growth allowance" for risk tolerance level 3, 2, and 1 will be lowered to 0.9%, 0.8% and 0.7% respectively

¹ The annual fee of the portion exceeding JPY 30 million is 0.5%

² Assumes that investment will be made only through automated deposits and that the AuM weights of "installment allowance" and "growth allowance" remain unchanged

By leveraging a tax-free account, WealthNavi users can accelerate their wealth building

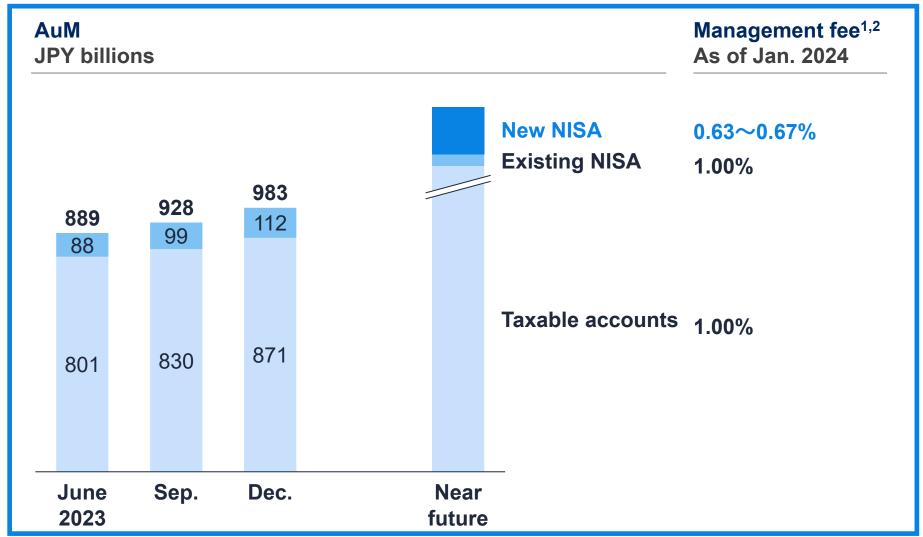


¹ As of end of each year

² Excluding users with AuM of 1 billion yen and above

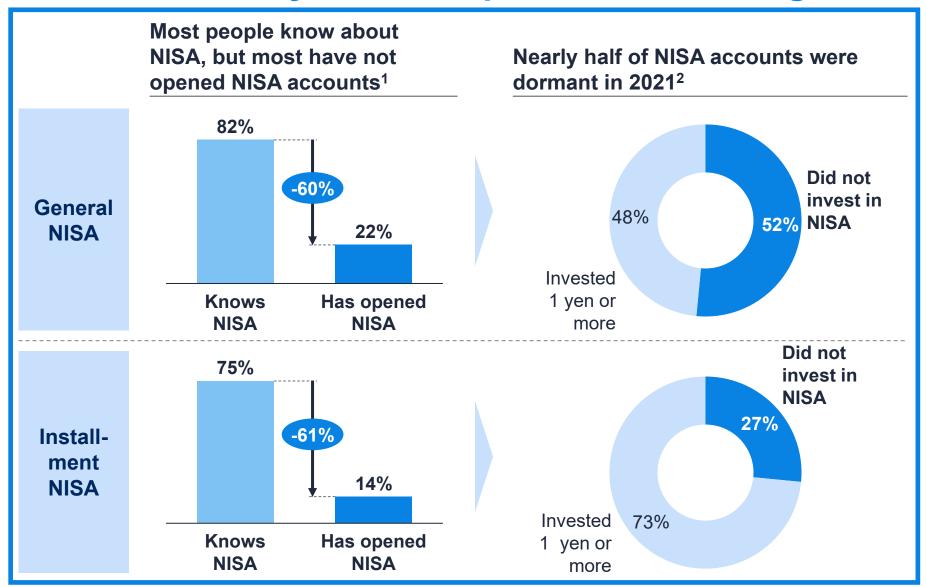
³ Average of investment goals set by WeathNavi's life-planning tool as of December 31, 2023

AuM growth in New NISA and taxable accounts is expected to accelerate our topline growth



¹ Assumes that investment will be made only through automated deposits and that the AuM weights of "installment allowance" and "growth allowance" remain unchanged 2 Annual management fee excluding consumption tax of the direct channel. The annual fee of the portion exceeding JPY 30 million is 0.5% (0.55% including tax)

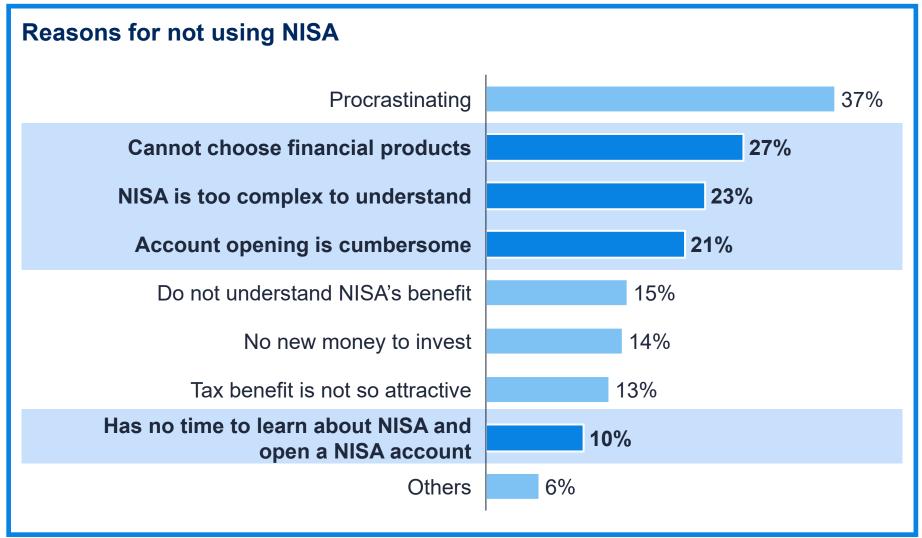
NISA isn't widely used despite its wide recognition



¹ WealthNavi analysis based on the Investment Trusts Association, "Report of survey on mutual funds in 2022 – NISA, iDeCo, etc."

² WealthNavi analysis based on FSA, "Research of activities in NISA accounts as of the end of 2022"

Many people do not use NISA because of its complicated rules and procedures

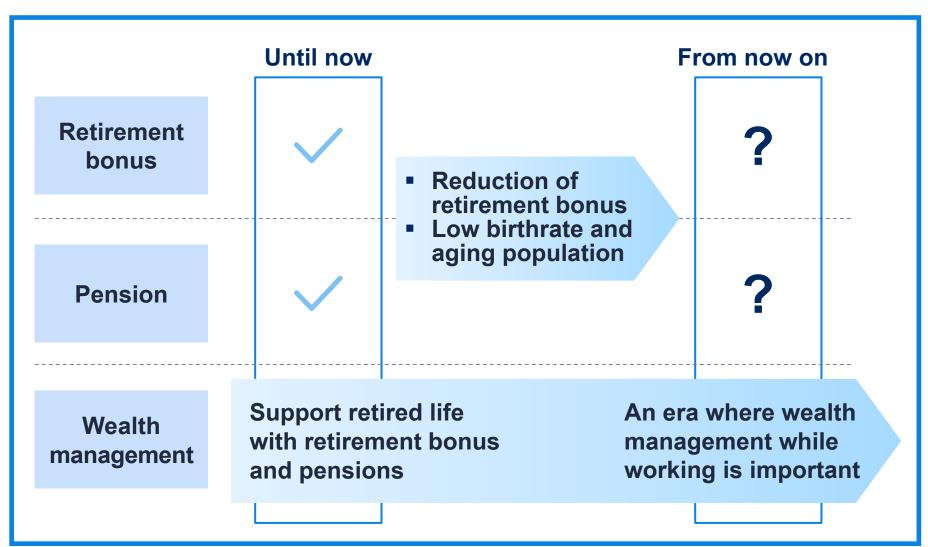


¹ WealthNavi analysis based on the result of a questionnaire of 949 users conducted by WealthNavi in February 2021

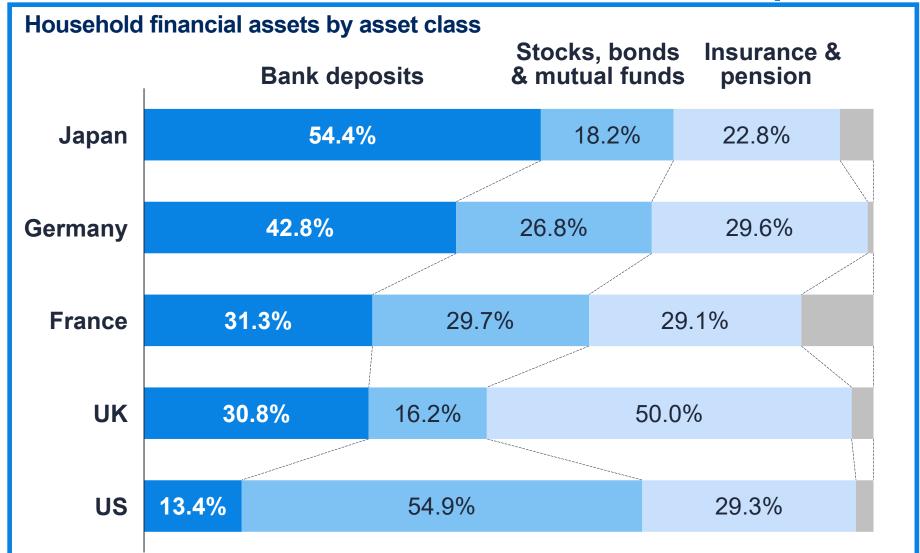
Management team

| | | Name | Background | | | |
|-------------------------------------|---|---|---|--|--|--|
| Directors | 9 | Founder and CEO Kazuhisa Shibayama | After working at the Ministry of Finance and McKinsey & Company Inc., Kazuhisa established WealthNavi Inc.in April 2015. He received an LL.B. from the University of Tokyo, LL.M. from Harvard Law School, and an M.B.A. with distinction from INSEAD, and is a member of the New York Bar. | | | |
| | | Director, CFO Gaku Hirose | Gaku joined WealthNavi in 2019 after engaging in financing and M&A advisory at Deutsche Securities, Social App Trifort as Director and CFO, and Credit Suisse Securities. He received M.B.A. from Waseda University. | | | |
| Independent Outside Directors | | Sumito Togo | After working at McKinsey & Company Inc. Japan and Google, Sumito joined freee Co., Ltd. In 2013, where he served as Director and COO, Director and CFO, and then as Director and CPO since October 2022. He graduated from the Graduate School of Engineering, the University of Tokyo. | | | |
| | | Maki Ogawa | Maki is a Chief Analyst, Executive Officer and General Manager at the Financial Market Research Department of Sony Financial Holdings (currently Sony Financial Group), after working at First National Bank of Chicago, J.P. Morgan, and Citibank (currently SMBC Trust Bank). | | | |
| | | Akira Enomoto¹ | Akira worked in various positions including ALM Director Tokai Bank (currently MUFG Bank). Since 2002, served as Executive Officer and Head of Market Sales Department, and then Deputy Company Manager of International & Market Department. He then served as a full-time auditor of the Bank from 2006 to 2010. He graduated from the Faculty of Economics, Kyoto University. | | | |
| | | Eriko Matsuno² | After working at Morgan Stanley Japan Securities, she became of member of the Japanese Bar in 2000 and joined Nagashima Ohno & Tsunematsu Law Offices. She has been an independent practitioner since 2010. Currently, Eriko also serves as an ADR mediator at FINMAC. She graduated from the Faculty of Law, the University of Tokyo. | | | |
| | | Sachihiko Fujimoto² | After working for the Tokai Bank (currently MUFG Bank), he joined Chuo Shinko Audit Corporation and Chuo Coopers & Lybrand International Tax Office (currently PwC Tax Japan) where he served as Partner and Director of the Finance Department. He is a CPA and Tax Accountant and holds a Master's degree in International Business Administration. He graduated from the Faculty of Law, Kyoto University. | | | |

Emerging needs for wealth management services driven by the structural changes in the Japanese economy



On the other hand, 54.4% of Japanese household financial assets are concentrated in bank deposits



WealthNavi, completed online, helps busy working families build wealth for a comfortable retirement

Risk tolerance assessment through **5 questions** and proposed wealth management plan

Roadmap to your goal and visualized **risk** Portfolio built. at the shortest. the day after planning Daily **performance** tracking in JPY/USD



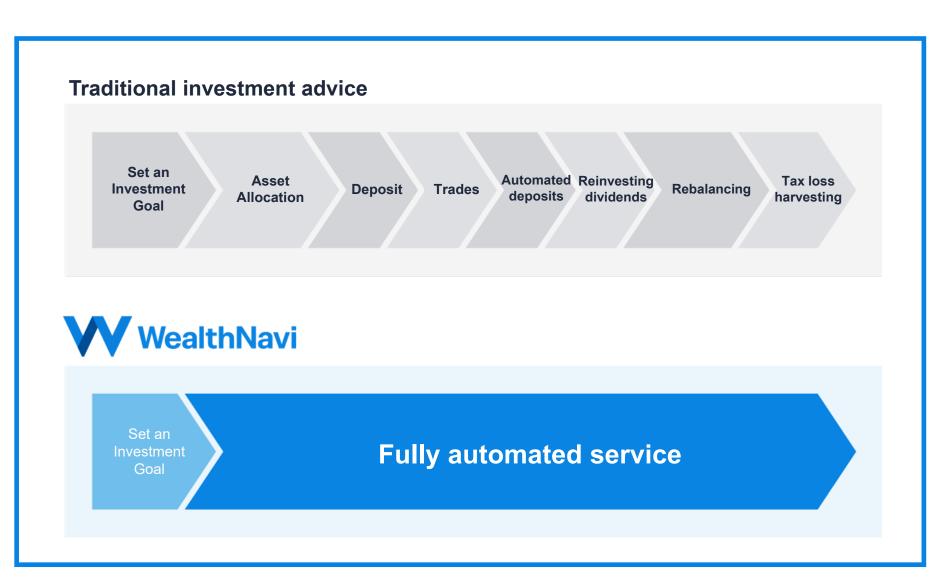




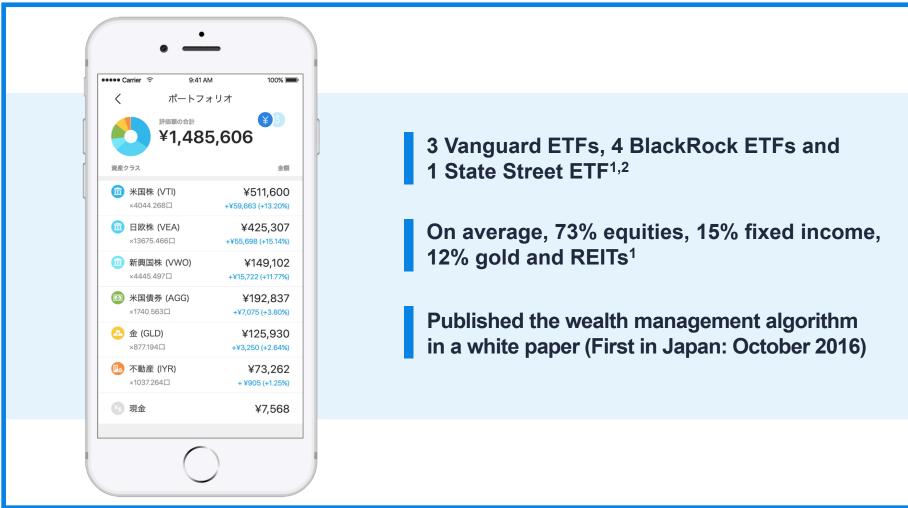


Note: The picture is an image

WealthNavi provides automated, end-to-end services



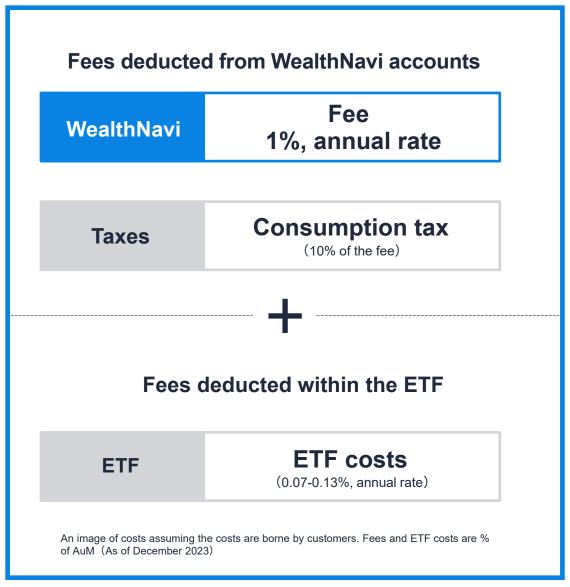
WealthNavi allows customers to make diversified investments in more than 12,000 securities in about 50 countries around the world through selected ETFs



¹ As of December 31, 2023

² Reviews investment selection for customer portfolio annually. Added IAU (iShares Gold Trust) as an ETF for gold investment in October 2022 considering its ETF expense ratio Note: The picture is an image

Simple and easy-to-understand fees: 1% of AuM (annual rate)



1 Simple

Simple fees of 1% (annual rate, excluding tax) of AuM

2 No commission

Fee structure that aligns interest between users and WealthNavi

3 Transparency

Displaying fees on the application screen and deducting fees and costs from performance estimates

Note: Of the ETF portion of the AuM only (1.1% including tax). The annual fee of the portion exceeding JPY 30 million is 0.5% (0.55% including tax). For managed account services with a hybrid of online and face-to-face support, the base annual fee is 1.5% (1.65% including tax), and the annual fee for the portion exceeding JPY 30 million is 1.0% (1.1% including tax)

Continuously releasing new functions with high product development capability Robo-NISA³ aligned with New NISA Minimum 2024/1 investment threshold lowered **MNISA** to 10.000 ven³ 2023/2 Sale & repurchase on Robo-NISA3 2021/11 Automated monthly withdrawals² 2020/10 Life planning Automated 2019/10 weekly deposit Android app 2018/10 iOS app 2017/7 Instant deposit 2017/5 2016/7 Start investing with recurring Automated deposit plan³ deposit 2023/4 by credit card4 Robo-NISA3 2022/7 2021/2 eKYC

Note: Functions launched and provided as of January 31, 2024.

Automated deposits

with rebalancing

2016/8

OE

Fractional

ETF trading

2017/5

2-factor

authentication

2018/8

2020/5

Al wealth management advice

2019/10

¹ Only for users of "WealthNavi" (Direct channel)

² Only for users of "Hokkoku Omakase Navi"

³ Only for users of "WealthNavi" (Direct channel) and part of alliance channels

⁴ Only for users of "WealthNavi for AEON Card" and "WealthNavi for AEON Bank"

Helping users to continue long-term investment with a globally diversified portfolio







Ranked No.1 robo-advisor for user satisfaction for 3 consecutive years (2021-2023)

全自動の資産運用サービス「ウェルスナビ」

3年連続 満足度総合

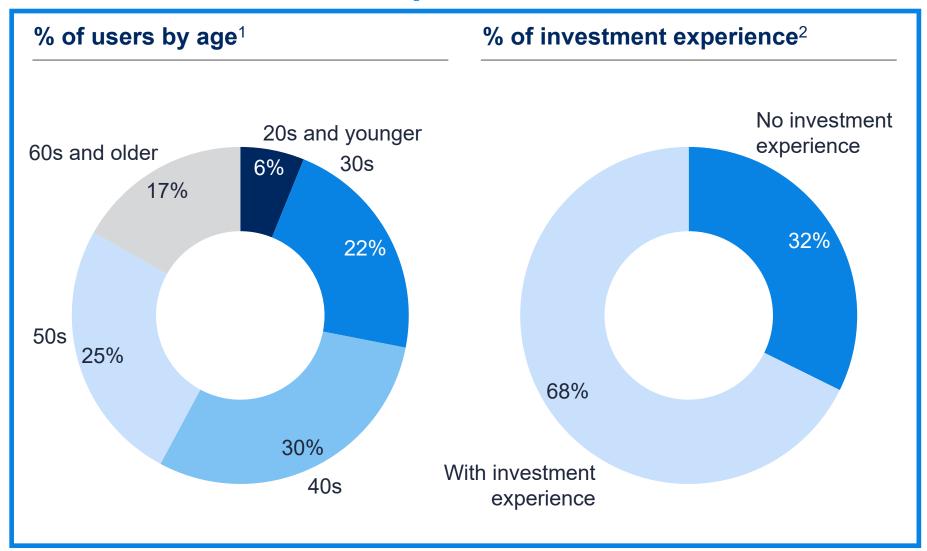


2023年 オリコン顧客満足度®調査 ロボアドバイザー 第1位



Note: Based on "2023 ORICON Customer Satisfaction Survey Robo-Advisor" conducted by oricon ME Inc.

Most of users are working families, and about 30% have no investment experience

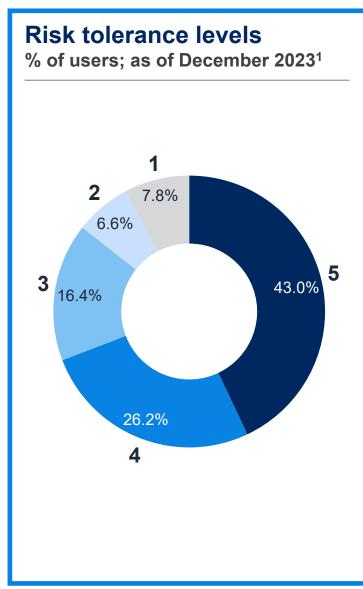


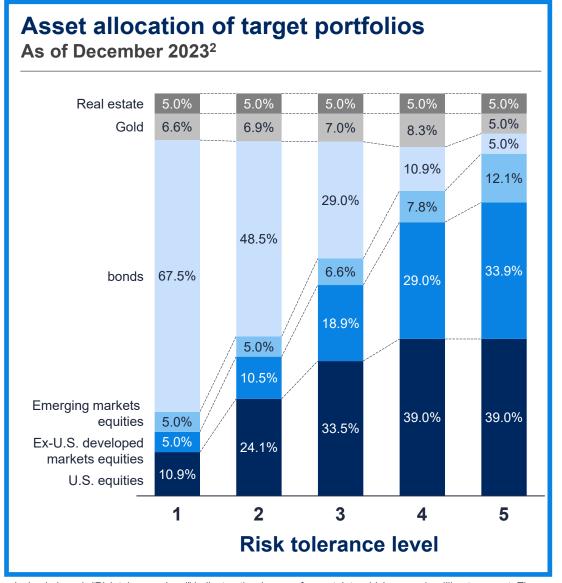
^{1 %} of account holders by age as of December 31, 2023 (rounded to the nearest whole number)

^{2 %} of answers to the question, "Do you have any investment experience in stocks, mutual funds, foreign currency deposits, FX, and bonds?" at the time of application, among account holders as of December 31, 2023 (rounded to the nearest whole number)

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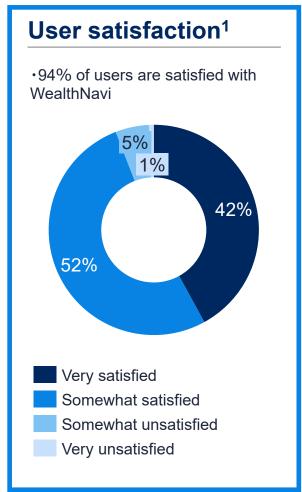
Most users have an equity-oriented portfolio

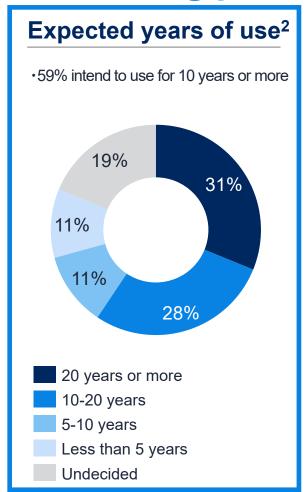


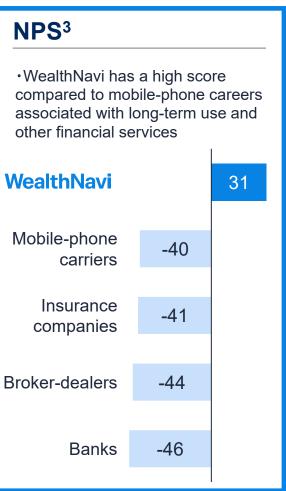


¹ The percentage represents the ratio of users' selection (rounded off to two decimal places). "Risk tolerance level" indicates the degree of uncertainty which a user is willing to accept. The higher risk tolerance level contains the higher risk-return characteristics

Vast majority of users are satisfied with WealthNavi, and intend to use it for a long period of time





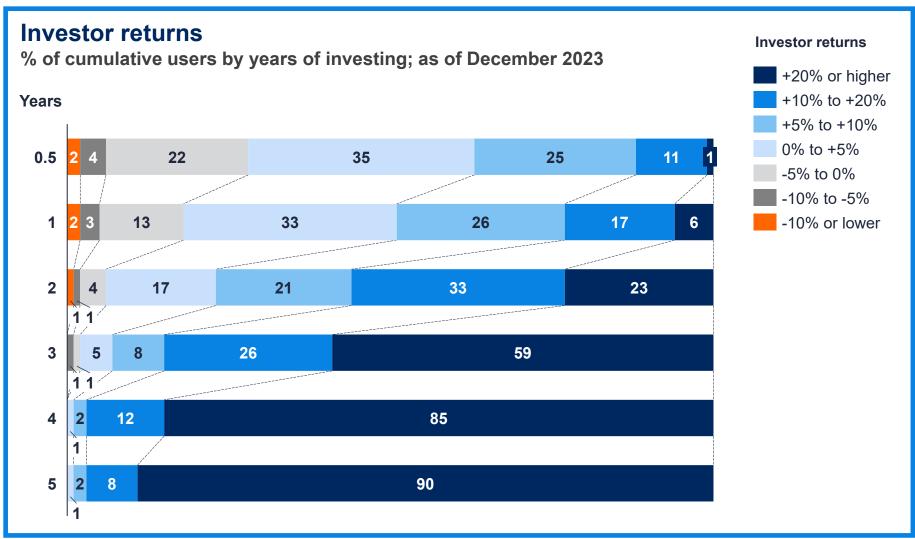


¹ Based on the answer to the question "Please rate your satisfaction with WealthNavi" in the questionnaire conducted by WealthNavi in January 2024

² Based on the answer to the question "How long do you plan to use WealthNavi?" in the questionnaire conducted by WealthNavi in January 2024. The result is weighted according to the age distribution of users (rounded to the nearest whole number)

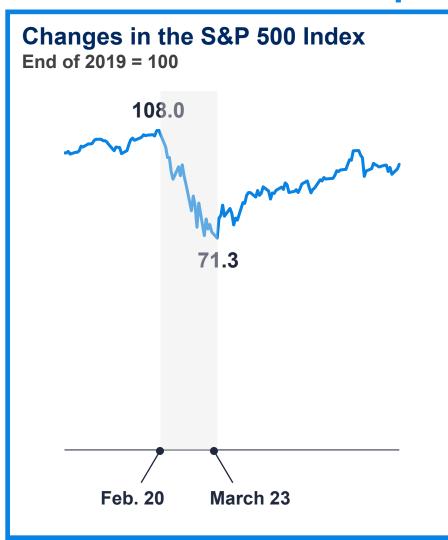
³ Net Promoter Score measures customer experience by asking how likely he/she would recommend a brand to a friend or colleague and is calculated by subtracting the percentage of detractors from the percentage of promoters. WealthNavi's NPS is calculated based on the results of user experience questionnaire conducted by WealthNavi from January 2023 to December 2023. NPS of other services are from the Financial Service Authority's "Customer awareness survey on sales of risk-bearing financial products" in August 2019

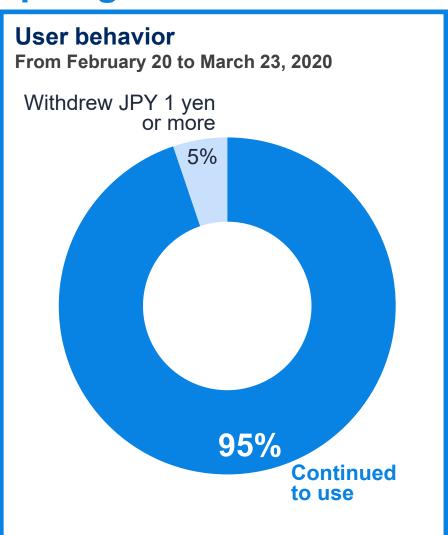
Actual investor returns show that long-term users of WealthNavi enjoy higher, more stable returns



Note: Calculated investor return of each user as months elapse since his/her first ETF purchase. Users who have no ETF balance as of the end of each month are excluded. Management fees charged by WealthNavi and ETF fees are deducted from investor returns. A user whose return to be 0% is categorized in a group with "0% to +5%." of return

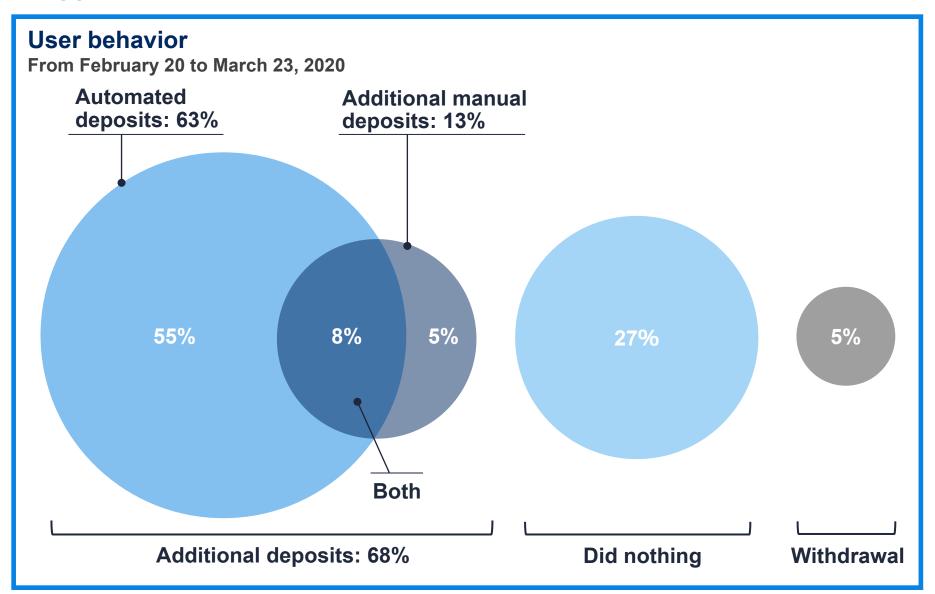
95% of users continued to use WealthNavi even when the market price plunged due to Covid-19





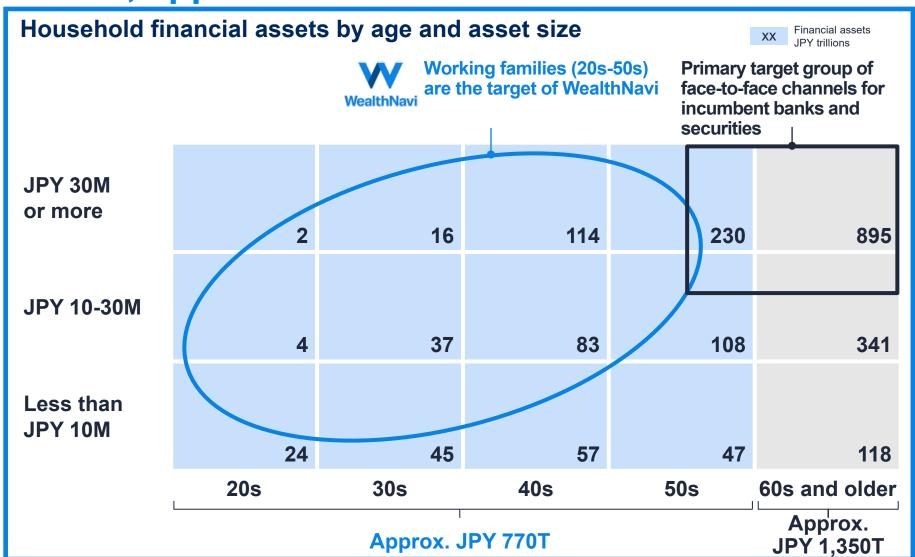
^{1 &}quot;Continue to use" means that there is an ETF balance on the first day of the above period and there is no withdrawal (1 yen or more) in part or in whole during the period

68% of users added funds to WealthNavi accounts



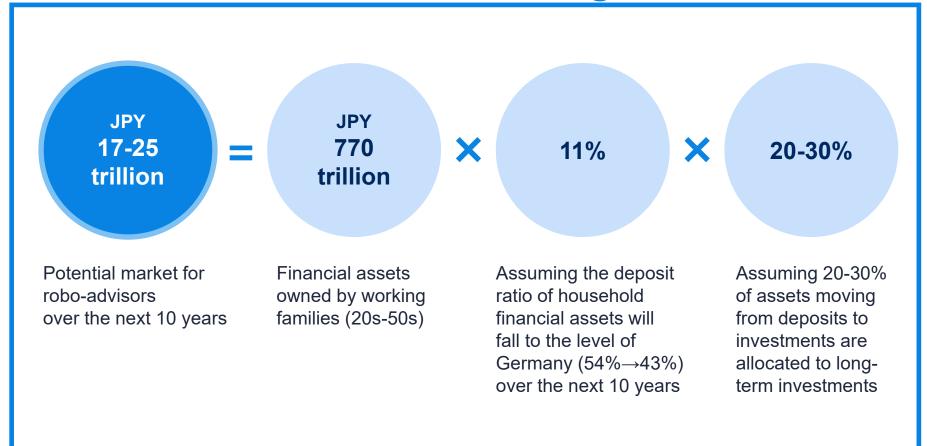
Note: % of users with ETF balance as of February 20, 2020. "Withdrawal" refers to some or total withdrawal (1 yen or more)

WealthNavi targets working families, which have, in total, approx. JPY 770T of financial assets



Source: WealthNavi analysis based on the Bank of Japan's "Japan's Flow of Funds Accounts, 3rd quarter of 2023", the Ministry of Internal Affairs and Communications' "Population, demographic statistics and household numbers based on the Basic Resident Registration, January 2023," and the Ministry of Internal Affairs and Communications' "Household Survey, 2019"

Robo-advisors' potential market estimated to be JPY 17-25 trillion over the next 10 years as working families accelerate wealth building for retired life



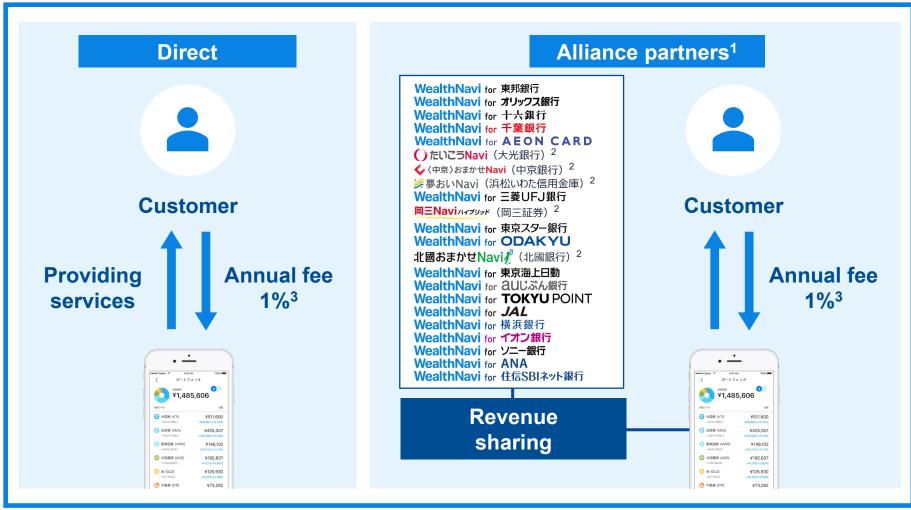
Source: WealthNavi analysis based on the Bank of Japan's "Japan's Flow of Funds Accounts, 3rd quarter of 2023", the Ministry of Internal Affairs and Communications' "Population, demographic statistics and household numbers based on the Basic Resident Registration, January 2023", the Ministry of Internal Affairs and Communications' "Household Survey, 2019," and OECD's "Household financial assets" as of the end of 2022

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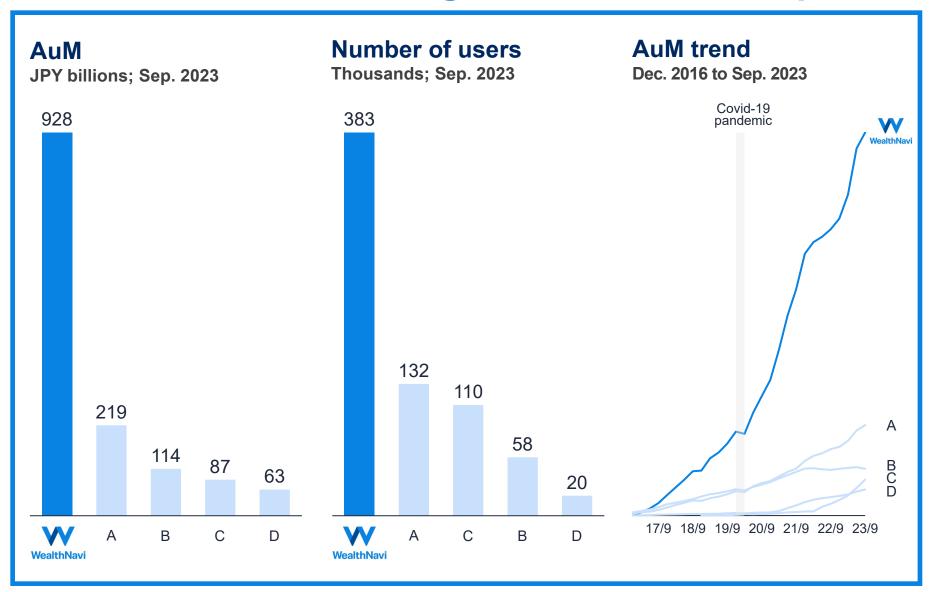
WealthNavi

Both direct and alliance partners basically provide the same services and split fees from customers



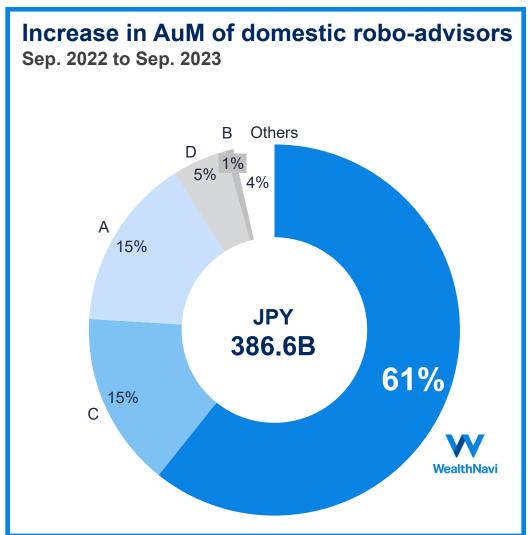
- 1 Channels available as of December 31, 2023.
- 2 Managed account service with a hybrid of online and face-to-face support
- 3 Of the ETF portion of the AuM only (1.1% including tax). The annual fee of the portion exceeding JPY 30 million is 0.5% (0.55% including tax). For managed account services with a hybrid of online and face-to-face support, the base annual fee is 1.5% (1.65% including tax), and the annual fee for the portion exceeding JPY 30 million is 1.0% (1.1% including tax) Note: The picture is an image

WealthNavi is the leading robo-advisor in Japan



Source: WealthNavi analysis based on Japan Investment Advisers Association, "Contract Asset Status, December 2023". AuM of Company A to D include those under "discretionary investment business".

Distinct market leader – with 61% of total AuM growth of robo-advisors over a 12-month period

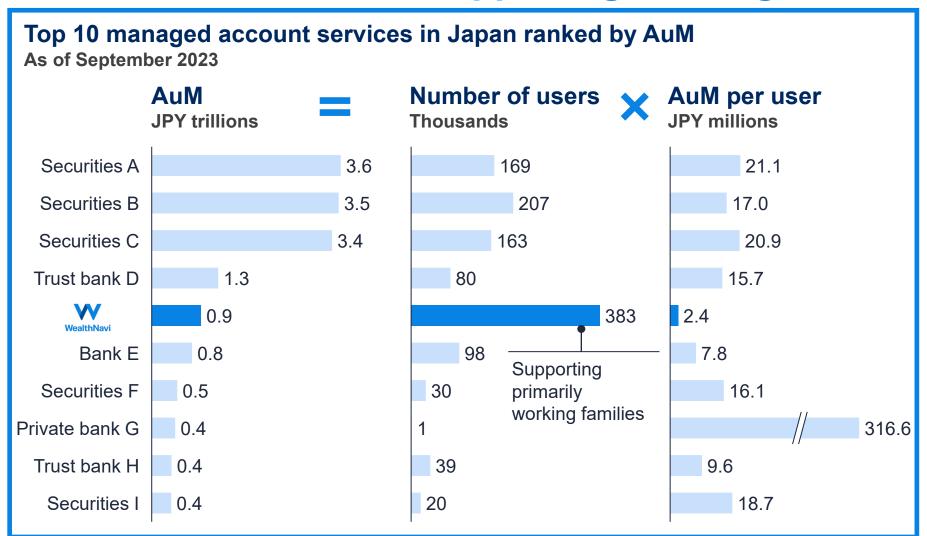


WealthNavi accounts for 61% of the total AuM growth of robo-advisors over a 12-month period to December 2023

Source: WealthNavi analysis based on Japan Investment Advisers Association's "Contract Asset Status, December 2023". AuM of Company A, B, C and D include those under "discretionary investment business."

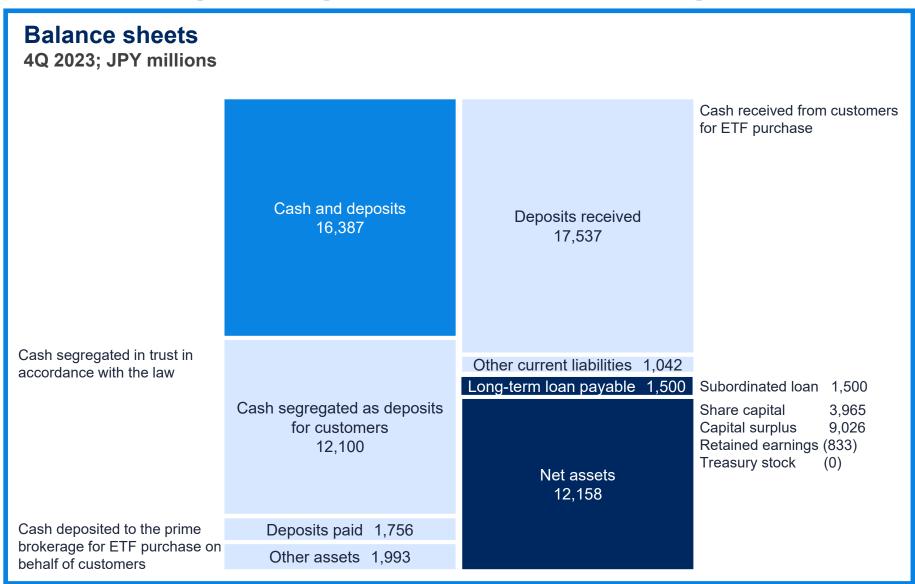


Unlike other major managed account services, WealthNavi focuses on supporting working families



Source: WealthNavi analysis based on websites of the companies listed as "wrap account" managers on Japan Investment Advisers Association, "Contract Asset Status, December 2023"

Maintaining strong balance sheets for growth



Balance sheets and cash flows

Balance sheets

JPY millions

| | FY2021 | FY2022 | FY2023 |
|-----------------------------|---------|---------|--------|
| Current assets | 27,129 | 25,474 | 31,317 |
| Cash and bank deposits | 10,039 | 12,382 | 16,387 |
| Cash segregated as deposits | 9,000 | 9,800 | 12,100 |
| Deposits paid | 7,461 | 2,476 | 1,756 |
| Other current assets | 627 | 815 | 1,073 |
| Non-current assets | 247 | 489 | 919 |
| Total assets | 27,377 | 25,964 | 32,237 |
| Current liabilities | 15,839 | 13,483 | 18,579 |
| Deposits received | 15,149 | 12,703 | 17,537 |
| Other current liabilities | 689 | 780 | 1,042 |
| Non-current liabilities | 1,500 | 1,500 | 1,500 |
| Long-term loan payable | 1,500 | 1,500 | 1,500 |
| Total liabilities | 17,339 | 14,984 | 20,079 |
| Share capital | 3,237 | 3,564 | 3,965 |
| Capital surplus | 8,298 | 8,625 | 9,026 |
| Retained earnings | (1,498) | (1,208) | (833) |
| Treasury stock | (0) | (0) | (0) |
| Total net assets | 10,037 | 10,980 | 12,158 |
| | | | |

Statement of cash flows

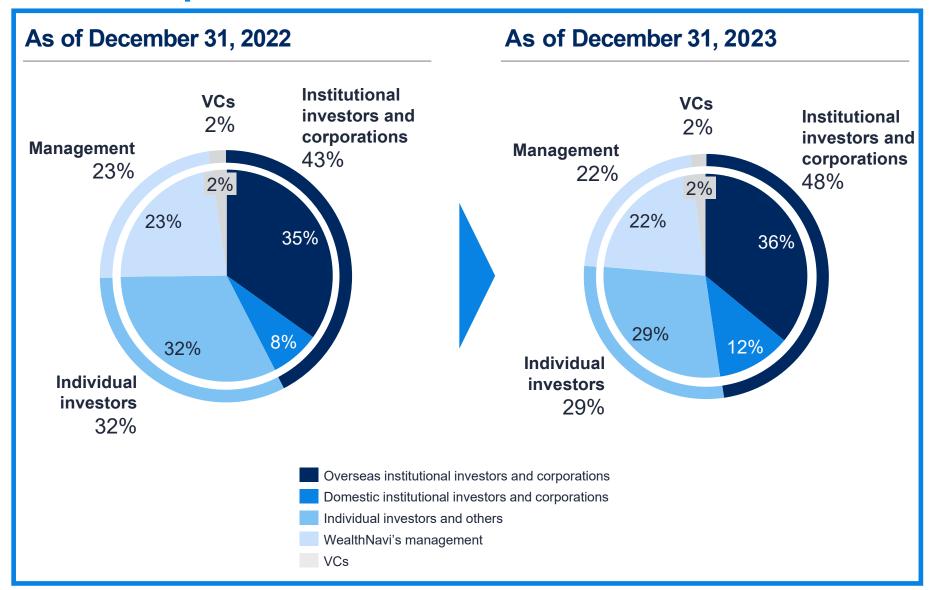
JPY millions

| FY2021 | FY2022 | FY2023 |
|--------|--|---|
| 3,384 | (3,117) | 3,023 |
| (23) | (207) | (488) |
| 4,052 | 616 | 703 |
| (1) | 65 | 46 |
| 7,411 | (2,642) | 3,285 |
| 10,089 | 17,501 | 14,858 |
| 17,501 | 14,858 | 18,144 |
| | 3,384 (23) 4,052 (1) 7,411 10,089 | (23) (207) 4,052 616 (1) 65 7,411 (2,642) 10,089 17,501 |

Details of operating cash flows

| Cash generated by/(used in) operating activities | 3,384 | (3,117) | 3,023 |
|--|---------|---------|---------|
| Decrease / (increase) in cash segregated as deposits for customers | (4,390) | (800) | (2,300) |
| -) Increase / (decrease) in deposits received | 8,074 | (2,446) | 4,833 |
| Cash generated by/(used in) operating activities adjusted by items relating to cash deposited by customers | (300) | 129 | 489 |

Ownership of institutional investors increased



Update on investment of the funds raised in December 2021

• The funds raised in December 2021 were invested as follows

| Use of proceeds | Amount raised | Used in FY2022 | Used in FY2023 |
|---|-------------------|------------------|-------------------|
| Advertising expenses to acquire new customers Improving brand awareness and promoting our services, including the robo-advisor "WealthNavi" and "Robo-NISA" | JPY 2,414 million | JPY1,200 million | JPY 1,214 million |
| 2. Recruitment and personnel expenses for business expansion Hiring such talents as follows. • Engineers to develop new services and additional functions for the robo-advisor "WealthNavi" • Sales and marketing personnel to acquire new customers and to expand alliance partners, in order to expand our business | JPY 426 million | JPY 200 million | JPY 226million |

Our engagement in promoting sustainability

- Identified our material issues, and disclosed our initiatives as well as related data in 2022
- Promoting sustainability along with maximizing our long-term corporate value

| | | Mate | erial issues | | tribution to JN SDGs |
|-------------------------------------|--------------------------------------|-----------------------------------|---|---|--|
| What Helping working we do families | | • Enh | moting wealth management for working families ancing digital accessibility to financial services ouraging financial literacy | 1 NO POVERTY THE | 4 COMAITY EDUCATION 10 REDUCED NEQUALITIES 1 D REDUCED 1 D REDUCED |
| | Empowering local communities | mitig | tnering with regional financial organizations to gate the digital divide porting digitalization of regional financial anizations | 10 REDUCED NEQUALITIES | 17 PARTNERSHIPS REPRESENTED |
| How we do it | Diversity & openness | SupEnc | ng and integrating talents with diverse backgrounds porting talent development of our employees ouraging women's advancement moting work-life balance for a diverse workforce | 5 GENDER EQUALITY | 8 DECENT WORK AND ECONOMIC GROWTH 10 REDUCTION MEDICALITIES THE MEDICAL TREE MEDIC |
| | Operating steadily for the long term | EnsImp | ancing corporate governance uring compliance roving risk management engthening security | 9 AND INFASTRUCTURE | 16 PAGE DISTING AND STROME SOUTH THE CORRESPONDE TO THE CORRES OF THE CORRESPONDE TO THE |

Business risks and mitigations (1)

- Principal business risks which may affect our growth are outlined below
- For other risks, please refer to "Business Risks" section of our Annual Securities Report (Yuuka Shoken Hokokusho, Japanese only)

| Business risks | Probability | Impact | Mitigations |
|---|-------------|--------|--|
| Market volatility AuM may decrease if its customers abandon or suspend long-term investment due to the | | | We support our customers to build and maintain a long-term investment with a |
| volatility of global financial markets. | Mid | Mid | globally diversified portfolio using an automated deposit plan through such measures such as follows. • Enhanced functions to motivate customers to continue their investment • Investment advice through columns, video messages and seminars to address concerns of customers • Loyalty program to encourage long-term investment |

Business risks and mitigations (2)

| Business risks | Probability | Impact | Mitigations |
|--|-------------|--------|--|
| System security Any significant system disruption or loss of customer asset due to accidents, natural disaster, external cyber attack or unauthorized access may cause pecuniary compensation and undermine our trust from customers and markets, which may prevent us from realizing our growth potential. | Low | High | We strive to strengthen our system security in order to protect critical information assets from various threats and control risks by setting "Information Security Management Rules" which include information security management system, management policy and policy for risk control. |
| Personal data protection Leakage or breach of personal data which we retain may cause pecuniary compensation and undermine our trust from customers and markets, which may prevent us from realizing our growth potential. | Low | High | We retain personal data of customers and employees. We, as a financial institution, handle the personal data with care and comply strictly with our "Rules for Handling Personal Data" and "Rules for Handling Specific Personal Information." |

Business risks and mitigations (3)

| Business risks | Probability | Impact | Mitigations |
|--|-------------|--------|---|
| Talent management | | | |
| We intend to continuously expand our business and solidify the foundation for growth by hiring and developing highly motivated people with deep understanding of our mission. Failure to recruit and develop the best people or to retain distinguished employees may negatively impact on our business. | Mid | Mid | We strive to attract the best people by providing engineer-friendly work environment and adopting various recruiting methods. We also offer various training programs, cross-divisional communication and company-wide information sharing. |



Helping working families build wealth

Disclaimer

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Going forward, the Company is to update "Our Business Plans and Growth Opportunities" at the time of its full-year earnings announcement in February. The contents are subject to necessary and adequate revision considering internal and external environment, need for disclosure or other various factors.

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