## SHISEIDO Co., Ltd.

## FY2013 <br> First Three Quarters Results and Outlook

In this document, statements other than historical facts are forward-looking statements that reflect our plans and expectations. These forward-looking statements involve risks, uncertainties and other factors that may cause actual results and achievements to differ from those anticipated in these statements.

## Yoshinori Nishimura

Director, Corporate Officer

First Three Quarters Results (Ended December 2013)
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| (Billion yen) | Results | YoY \% Change | Local Currency | YoY Amount |
| :---: | :---: | :---: | :---: | :---: |
| Net Sales | $\begin{aligned} & 535.4 \\ & {[174.9]} \end{aligned}$ | $\begin{gathered} +10.4 \% \\ {[+15.7 \%]} \end{gathered}$ | $\begin{gathered} +0.0 \% \\ {[+2.9 \%]} \end{gathered}$ | $\begin{aligned} & +50.6 \\ & {[+23.7]} \end{aligned}$ |
| Domestic | $\begin{array}{r} 271.4 \\ {[89.6]} \end{array}$ | $\begin{array}{r} -0.5 \% \\ {[+4.1 \%]} \end{array}$ | $\begin{gathered} -0.6 \% \\ {[+3.9 \%]} \end{gathered}$ | $\begin{array}{r} -1.3 \\ {[+3.5]} \end{array}$ |
| Overseas | $\begin{array}{r} 264.0 \\ {[85.3]} \end{array}$ | $\begin{aligned} & +24.5 \% \\ & {[+31.1 \%]} \\ & \hline \end{aligned}$ | $\begin{gathered} +0.8 \% \\ {[+1.5 \%]} \end{gathered}$ | $\begin{aligned} & +51.9 \\ & {[+20.2]} \end{aligned}$ |
| Operating Income | 33.3 | +264.3\% | +197.6\% | +24.2 |
| Ordinary Income | 35.4 | +250.7\% | - | +25.3 |
| Extraordinary Income/Loss | -5.0 | (-0.3) | - | -4.7 |
| Net Income | 16.7 | +267.2\% | - | +12.2 |

[^0]49.3\% (+5.5 pp)
6.2\% (+4.3 pp)

1 US\$ = ¥96.7 (+22\%), 1 Euro = ¥127.4 (+25\%), 1 RMB = $¥ 15.7$ (+25\%)

Sales by Reportable Segment


* For a year-on-year comparison of the first three quarters only, please refer to the supplemental data on p.17.


## Domestic Cosmetics Sales by Reportable Segment

| (Billion yen) | FY2013 <br> First Three Quarters |  |  | FY2013 <br> Third Quarter (3 months) |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Yoy Amount | YoY \% Change |  | Yoy Amount | YoY \% Change |
| Counseling | 132.2 | +2.5 | +1.9\% | 47.3 | +4.3 | +9.9\% |
| Self-selection | 54.9 | -2.1 | -3.6\% | 16.1 | -0.0 | -0.2\% |
| Toiletries | 26.9 | -1.7 | -6.0\% | 7.2 | -0.9 | -10.6\% |
| Cosmetics | 213.9 | -1.3 | -0.6\% | 70.6 | +3.4 | +5.0\% |
| Healthcare | 11.2 | +0.0 | +0.1\% | 3.3 | -0.2 | -5.2\% |
| Others | 26.0 | +0.4 | +1.6\% | 8.4 | +0.4 | +4.5\% |
| Domestic Cosmetics | 251.2 | -0.9 | -0.4\% | 82.3 | +3.6 | +4.5\% |

* For a year-on-year comparison of the first three quarters only, please refer to the supplemental data on p.18.
<Third quarter>
- Market growth was the same level as the previous year as a result of recovery in personal consumption.
- Although store sales (Counselling + Self-selection) growth remained flat overall, sales via department stores and drugstores were higher than the year-ago level.
- The amount relating to special recovery of market inventory that was recorded as an extraordinary loss is not included in the above amounts.

| (Billion yen) | FY2013 <br> First Three Quarters |  |  | FY2013 <br> Third Quarter (3 months) |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | YoY \% <br> Change | Local Currency |  | YoY \% <br> Change | Local Currency |
| Cosmetics | 241.7 | +23.6\% | +0.0\% | 78.1 | +30.4\% | +0.8\% |
| Professional | 35.1 | +16.6\% | +2.0\% | 11.8 | +17.9\% | +0.8\% |
| Global Business | 276.8 | +22.7\% | +0.3\% | 89.9 | +28.6\% | +0.8\% |

* For a year-on-year comparison of the first three quarters only, please refer to the supplemental data on p.19.

Sales by Geographic Segment

| (Billion yen) | FY2013 <br> First Three Quarters |  |  | FY2013 <br> Third Quarter (3 months) |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | YoY \% Change | Local Currency |  | YoY \% Change | Local Currency |
| Japan | 271.4 | -0.5\% | -0.6\% | 89.6 | +4.1\% | +3.9\% |
| Americas | 83.0 | +23.8\% | +1.4\% | 27.9 | +20.4\% | -4.8\% |
| Europe | 69.8 | +27.6\% | +2.3\% | 23.9 | +33.8\% | +1.2\% |
| Asia/Oceania | 111.2 | +23.1\% | -0.6\% | 33.5 | +39.4\% | +7.9\% |
| Overseas | 264.0 | +24.5\% | +0.8\% | 85.3 | +31.1\% | +1.5\% |
| Total | 535.4 | +10.4\% | +0.0\% | 174.9 | +15.7\% | +2.9\% |


| (Billion yen) | 13/12 Result |  |  | 12/12 Result |  | YoY Increasel Decrease | YoY \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | \% of Net Sales | \% pt. Change <br> +:decrease |  | \% of Net Sales |  |  |
| Cost of Sales | 131.5 | 24.6\% | -0.5\% | 116.9 | 24.1\% | -14.6 | +12.5\% |
| SG\&A | 370.5 | 69.2\% | +4.8\% | 358.7 | 74.0\% | -11.8 | +3.3\% |
| (Domestic) | 196.6 | 72.7\% | +4.5\% | 209.3 | 77.2\% | +12.8 | -6.1\% |
| (Overseas) | 174.0 | 65.7\% | +4.2\% | 149.4 | 69.9\% | -24.6 | +16.5\% |
| Advertising \& Selling | 112.7 | 21.1\% | +2.6\% | 115.0 | 23.7\% | +2.3 | -2.0\% |
| Personnel | 134.0 | 25.0\% | +1.2\% | 126.8 | 26.2\% | -7.2 | +5.7\% |
| Others | 117.2 | 21.9\% | +0.8\% | 110.2 | 22.7\% | -7.0 | +6.4\% |
| M\&A-related Amortization Cost | 6.7 | 1.2\% | +0.2\% | 6.8 | 1.4\% | +0.1 | -1.6\% |

Operating Income by Reportable Segment

| (Billion yen) |  | 13/12 Result | 12/12 Result | Yoy Amount | YoY \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Domestic Cosmetics | Operating Income | 28.1 | 17.5 | +10.6 | +60.6\% |
|  | OP Margin | 11.1\% | 6.9\% | +4.2 pp |  |
| Global Business | Operating Income before Amortization | 9.9 | -2.9 | +12.8 | - |
|  | Operating Income | 3.3 | -9.6 | +12.9 | - |
|  | OP Margin | 1.2\% | -4.2\% | +5.4 pp |  |
| Others | Operating Income | 1.6 | 1.4 | +0.2 | +15.6\% |
|  | OP Margin | 14.5\% | 12.7\% | +1.8 pp |  |
| Elimination/ Corporate | Operating Income | 0.3 | -0.1 | +0.5 | - |
| Total | Operating Income before Amortization | 40.0 | 15.9 | +24.1 | +151.2\% |
|  | Operating Income | 33.3 | 9.2 | +24.2 | +264.3\% |
|  | OP Margin | 6.2\% | 1.9\% | +4.3 pp |  |


| (Billion yen) | 13/12 | $\begin{aligned} & \text { Change } \\ & \text { from } \\ & 2013 / 3 \end{aligned}$ | Excluding Foreign Currency Exchange | Foreign Currency Exchange |
| :---: | :---: | :---: | :---: | :---: |
| Total Current Assets | 346.0 | +13.3 | -11.0 | +24.3 |
| Cash Deposits and Securities | 105.2 | +14.0 | +7.3 | +6.7 |
| Notes \& Accounts Receivable | 107.7 | -10.5 | -18.5 | +8.0 |
| Inventories | 94.7 | +10.2 | +2.4 | +7.7 |
| Total Fixed Assets | 392.0 | +9.1 | -14.9 | +24.1 |
| Property Plant and Equipment | 131.1 | +3.3 | -2.4 | +5.7 |
| Intangible Assets | 158.8 | +8.1 | -8.6 | +16.8 |
| Investments and Other Assets | 102.1 | -2.3 | -3.9 | +1.6 |
| Total Assets | 738.0 | +22.4 | -25.9 | +48.3 |

US1\$ = ¥97.8 $1 €=¥ 131.91$ RMB $=¥ 16.0(13 / 12)$
US1 $\$=¥ 86.61 €=¥ 114.7$ 1RMB $=¥ 13.9(13 / 3)$

| (Billion yen) | 13/12 | $\begin{aligned} & \text { Change } \\ & \text { from } \\ & 2013 / 3 \end{aligned}$ | Excluding Foreign Currency Exchange | Foreign Currency Exchange |
| :---: | :---: | :---: | :---: | :---: |
| Total Liabilities | 392.2 | -20.3 | -33.6 | +13.3 |
| Notes \& Accounts Payable | 46.0 | +2.5 | +0.0 | +2.5 |
| Other Payables | 31.8 | -7.9 | -8.3 | +0.4 |
| Interest-bearing Debt | 173.5 | -11.2 | -12.6 | +1.5 |
| Total Net Assets | 345.8 | +42.7 | +7.6 | +35.0 |
| Shareholders' Equity | 325.9 | +3.4 | - | - |
| Other Comprehensive Income | 0.2 | +35.7 | - | - |
| Minority Interests | 18.8 | +3.5 | - | - |
| Total Liabilities and Net Assets | 738.0 | +22.4 | -25.9 | +48.3 |

* NOTE: Major accounts only

Equity Ratio: 44.2\%, Interest-bearing Debt Ratio: 33.4\% (13/12) Equity Ratio: 40.1\%, Interest-bearing Debt Ratio: 37.9\% (13/3)

## Outlook for FY2013

| (Billion yen) | Forecast | YoY \% <br> Change | Local Currency | YoY <br> Amount | Difference from October Forecast |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Net Sales | 750.0 | +10.7\% | +0\% | +72.3 | $+10.0$ |
| Domestic | 367.0 | -1.7\% | -2\% | -6.3 | +/-0.0 |
| Overseas | 383.0 | +25.8\% | +2\% | $+78.5$ | $+10.0$ |
| Operating Income | 42.0 | +61.3\% | - | +16.0 | +2.0 |
| Ordinary Income | 44.0 | +54.9\% | - | +15.6 | +3.0 |
| Extraordinary Income/Loss | -6.5 | -34.8 | - | +28.3 | +3.0 |
| Net Income | 19.0 | -14.7 | - | +33.7 | +4.0 |

The figure in parentheses is the amount in the previous fiscal year.

## - Overseas Sales Ratio <br> - Operating Margin <br> - Exchange Rate

- Dividend
51.1\% (+6.2\%)
5.6\% (+1.8\%)

1 US\$ = $¥ 98$ (+22\%), 1 Euro = $¥ 130$ (+26\%),
1 RMB = ¥15.9 (+26\%)
Interim: $¥ 10$ Year-end: $¥ 10$ (plan)

Focus on expansion in the prestige segment

Prioritizing investment in advertising and ramping up store promotions

Targeting the senior market


Global brand SHISEIDO


BENEFIQUE THEOTY SMART LIQUID EYELINER

## Future Initiatives/Japan (Fourth Quarter)

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Priority development and consolidation of AUPRES and URARA (specialty store business)


Focus on expansion in the two coastal provinces, which have large cosmetics markets

Establish robust brands through relentless distinction and concentration and develop a lean management structure

Future Initiatives/Bare Escentuals
Laying the foundations for future growth

Direct to Consumer (DTC) Business


Airing of new infomercial for core foundation product


Rationalization of number of stores Expansion of per-store sales


This moment. This life. Beautifully.
[Supplemental Data]
Sales by Reportable Segment

| (Billion yen) | 13/12 Result |  | 12/12 Result |  | YoY \% <br> Change | Local Currency |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | \% of Net Sales |  | \% of Net Sales |  |  |
| Domestic Cosmetics | 251.2 | 46.9\% | 252.1 | 52.0\% | -0.4\% | -0.4\% |
| Global Business | 276.8 | 51.7\% | 225.6 | 46.5\% | +22.7\% | +0.3\% |
| Others | 7.4 | 1.4\% | 7.1 | 1.5\% | +4.4\% | +4.4\% |
| Total | 535.4 | 100\% | 484.8 | 100\% | +10.4\% | +0.0\% |

[Supplemental Data]

## Domestic Cosmetics Sales by Reportable Segment

| (Billion yen) | 13/12 Result |  | 12/12 Result |  | YoY <br> Amount | YoY \% <br> Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | \% of Net Sales |  | \% of Net Sales |  |  |
| Counseling | 132.2 | 24.7\% | 129.8 | 26.8\% | +2.5 | +1.9\% |
| Self-selection | 54.9 | 10.3\% | 56.9 | 11.7\% | -2.1 | -3.6\% |
| Toiletries | 26.9 | 5.0\% | 28.6 | 5.9\% | -1.7 | -6.0\% |
| Cosmetics | 213.9 | 40.0\% | 215.3 | 44.4\% | -1.3 | -0.6\% |
| Healthcare | 11.2 | 2.1\% | 11.2 | 2.3\% | +0.0 | +0.1\% |
| Others | 26.0 | 4.8\% | 25.6 | 5.3\% | +0.4 | +1.6\% |
| Domestic Cosmetics | 251.2 | 46.9\% | 252.1 | 52.0\% | -0.9 | -0.4\% |

[Supplemental Data]
Global Business Sales by Reportable Segment

| (Billion yen) | 13/12 Result |  | 12/12 Result |  | YoY <br> Amount | YoY \% Change | Local Currency |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | \% of Net Sales |  | \% of Net Sales |  |  |  |
| Cosmetics | 241.7 | 45.1\% | 195.5 | 40.3\% | +46.2 | +23.6\% | +0.0\% |
| Professional | 35.1 | 6.6\% | 30.1 | 6.2\% | +5.0 | +16.6\% | +2.0\% |
| Global Business | 276.8 | 51.7\% | 225.6 | 46.5\% | +51.2 | +22.7\% | +0.3\% |

[Supplemental Data]
Sales by Geographic Segment

| (Billion yen) | 13/12 Result |  | 12/12 Result |  | YoY Amount | YoY \% Change | Local Currency |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | \% of Net Sales |  | \% of Net Sales |  |  |  |
| Japan | 271.4 | 50.7\% | 272.7 | 56.2\% | -1.3 | -0.5\% | -0.6\% |
| Americas | 83.0 | 15.5\% | 67.0 | 13.8\% | +15.9 | +23.8\% | +1.4\% |
| Europe | 69.8 | 13.0\% | 54.7 | 11.3\% | +15.1 | +27.6\% | +2.3\% |
| Asial Oceania | 111.2 | 20.8\% | 90.4 | 18.7\% | +20.9 | +23.1\% | -0.6\% |
| Overseas | 264.0 | 49.3\% | 212.1 | 43.8\% | +51.9 | +24.5\% | +0.8\% |
| Total | 535.4 | 100\% | 484.8 | 100\% | +50.6 | +10.4\% | +0.0\% |

[Supplemental Data]
SG\&A-Breakdown by Domestic/Overseas

| (Billion yen) | 13/12 Result | 12/12 Result | YoY Increase/Decrease +:cost cut | YoY \% Change |
| :---: | :---: | :---: | :---: | :---: |
| Domestic | 56.4 | 60.9 | +4.5 | -7.4\% |
| Overseas | 56.2 | 54.1 | -2.2 | +4.1\% |
| Advertising \& Selling | 112.7 | 115.0 | +2.3 | -2.0\% |
| Domestic | 78.4 | 83.6 | +5.1 | -6.2\% |
| Overseas | 55.6 | 43.3 | -12.4 | +28.6\% |
| Personnel | 134.0 | 126.8 | -7.2 | +5.7\% |
| Domestic | 61.6 | 64.7 | +3.1 | -4.9 \% |
| Overseas | 55.6 | 45.4 | -10.2 | +22.4\% |
| Others | 117.2 | 110.2 | -7.0 | +6.4\% |
| Domestic | 0.1 | 0.1 | - | +/-0.0\% |
| Overseas | 6.6 | 6.7 | +0.1 | -1.7\% |
| M\&A-related Amortization Cost | 6.7 | 6.8 | +0.1 | -1.6\% |
| Domestic | 196.6 | 209.3 | +12.8 | -6.1\% |
| Overseas | 174.0 | 149.4 | -24.6 | +16.5\% |
| Total | 370.5 | 358.7 | -11.8 | +3.3\% |


[^0]:    - Overseas Sales Ratio
    - Operating Margin
    - Exchange Rate

