## какаки.com

## Results Briefing for 2Q FY2019/3

November 6, 2018
Kakaku.com, Inc.

## Financial Results and Highlights for 1H FY2019/3

## 1H FY2019/3 Consolidated Results (IFRS)

- Positive results with sales for the first half year reaching 25,945 million yen, a target achievement ratio of $106.9 \%$. Operating profits were 11,683 million yen, a target achievement ratio of $102.2 \%$
(Unit : million yen)

|  | 20 FY2019/3 7/2018-9/201 | yoy | Half- year Results | yoy | 1H FY2019/3 Forecast (6 month total) | Achievement Ratio | Full Year Forecast | Achievement Ratio |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Sales | 13,132 | +19.2\% | 25,645 | +18.4\% | 24,000 | 106.9\% | 52,000 | 49.3\% |
| Operating income | 6,123 | +13.6\% | 11,683 | +11.3\% | 11,430 | 102.2\% | 25,200 | 46.4\% |
| Ordinary income | 6,075 | +12.9\% | 11,608 | +10.8\% | 11,370 | 102.1\% | 25,080 | 46.3\% |
| Net income attributable to shareholders of the parent | 4,123 | +12.7\% | 7,657 | +7.3\% | 7,750 | $\underset{(* 1)}{98.8 \%}$ | 17,090 | 44.8\% |
| Operating margin | 46.6\% | -2.3pts | 45.6\% | -2.9pts | 47.6\% | - | 48.5\% | - |

## 2Q and 1H FY2019/3 Highlights: Sales

Sales for the first half of this fiscal year were 25,645 million yen ( $+18.4 \%$ yoy), with strong results from Tabelog's restaurant promotion business, Kakaku.com and Tabelog's advertising business, New Media and Solutions, as well as newly consolidated subsidiaries.


## 2Q and 1H FY2019/3 Highlights: Operating Profit

Due to revenue growth across all segments, operating profit was 11,683 million yen, up by $11.3 \%$ yoy.


# Breakdown of Sales and Cost 2Q FY2019/3 (Jul - Sep 2018) 

## Quarterly Sales by Business Segment (Consolidated)

- All business segments saw an uplift in sales. Revenue generated by the New Media Segment profited both from growth of existing businesses as well as large contributions from LCL and gaie, and now accounts for 15\% of overall sales.



## Quarterly Cost Breakdown (Consolidated)

- Personnel Cost went up due to consolidation of fully owned subsidiaries LCL and gaie.
- Increase in system related outsourcing costs.

|  |  |  |  | 6,796 | 6,955 | 7,023 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 6,133 |  | 19.4\% | 19.6\% | Advertising |
|  | 5,552 | 5,629 | 20.6\% | 23.5\% |  |  |  |
|  | 19.4\% | 20.2\% | 20.6\% |  |  |  |  |
|  |  |  |  | 26.7\% | 26.8\% | 25.6\% | Commissions (*1 |
|  | 25.9\% | 26.7\% | 27.4\% |  |  |  |  |
|  | 28.6\% | 28.2\% | 26.5\% | 25.4\% | 27.8\% | 28.4\% | - Personnel Cost |
|  | 10.5\% | 10.3\% | 10.3\% | 10.5\% | 10.3\% | 11.3\% | Outsourcing |
|  |  | $\begin{array}{r} 10.3 \% \\ 5.8 \% \\ 3.6 \% \\ 5.6 \end{array}$ | $\begin{gathered} 10.3 \% \\ 5.6 \% \\ 3.3 \% \\ 6.3 \% \end{gathered}$ | $\begin{gathered} 10.5 \% \\ 6.3 \% \\ 3.2 \% \\ 4.4 \% \end{gathered}$ | $\begin{aligned} & 5.8 \% \\ & 3.3 \% \\ & 6.6 \% \end{aligned}$ | $\begin{aligned} & 5.7 \% \\ & 3.3 \% \\ & 6.1 \% \end{aligned}$ | Depreciation Rent Other |
| (Unit: million yen) | 1Q | 2Q | $3 Q$ | 4Q | 1Q | 2Q |  |
| $\square$ Advertising | 1,079 | 1,136 | 1,263 | 1,600 | 1,347 | 1,376 | Breakdown of |
| $\square$ Comissions (*1 | 1,436 | 1,502 | 1,682 | 1,812 | 1,862 | 1,801 | "Other" <br> Expenses |
| $\square$ Personnel Cost | 1,589 | 1,587 | 1,627 | 1,729 | 1,936 | 1,995 | Jul-Sep 2018 |
| $\square$ Outsourcing | 583 | 578 | 632 | 711 | 719 | 792 | Server <br> Maintenance: |
| $\square$ Depreciation | 315 | 328 | 342 | 427 | 401 | 401 | 46 m |
| $\square$ Rent | 202 | 203 | 203 | 219 | 229 | 230 | Recruiting: 80 m |
| $\square$ Other | 348 | 295 | 384 | 297 | 460 | 428 |  |
| Number of employees (*2 | 740 (114) | 751 (116) | 770 (119) | 851 (130) | 917 (166) | 934(174) |  |

какаки.com

## Kakaku.com

## Kakaku.com: Overview

- Due to strong results in the service segment, sales for Kakaku.com were 5,209 million yen, up by 1.3\% yoy.
- The number of Kakaku.com's monthly users was 54.39m. (as of September 2018)


## Kakaku.com Quarterly Sales Trend (IFRS)



## Kakaku.com: Shopping Segment

- Revenue for the shopping segment were 2,203 million, up 0.3\% yoy.
- Sales from durables were 3.8 \% higher yoy, due to higher commissions for household electronics and PCs. A shift in advertising cost from consumables to durables, which have higher profitability, resulted in lower sales from consumables.


## < Durables» Higher traffic for key products

- Higher traffic for note PCs, air conditioning and flat-screen TVs, but traffic for game consoles declined by half.



## <Consumables »GMV

- Cutting advertising spend for consumables by half has resulted in a drop in GMV. At the same time GMV from organic traffic saw a slight uplift.



## Kakaku.com: Service and Advertising Segment

- Positive results for comparison of telecommunication and personal finance products resulted in sales of 2,078 million yen, up 2.7\% yoy.
- Due to an increase in advertising clients, total advertising sales for Kakaku.com were up by $0.7 \%$ yoy, to 929 million yen.


## Service Segment: Sales by Category

- Higher sales from comparison of telecommunication, personal finance products and moving companies but decline of sales from car related services.


Advertising Segment: Sales by Category


## Kakaku．com：Outlook

－Greater product line－up to improve the usability of the site．Increase original media content，such as Kakau．com magazine to reinforce its media value．

## Greater product line－up

－Expand product／service line－up by considering market size and need for comparison／search．School bags were added just recently．

■ School bag category


失僌しないランドセルの硔び方・ボイント




## Strengthen media sites

－Increase original content on sites like Kakaku．com magazine and TASCLAP to reinforce value as online media

■ Monthly user numbers for Kakaku．com magazine and TASCLAP（total）


## Priceprice.com

- The three-country total number of users was 12.28 million, $+62.8 \%$ yoy (as of Sep 2018)
- Intensify advertising sales in Indonesia.


## 3 Country Total Number of Users



## Intensify ad sales in Indonesia

Product promotion for Panasonic Gobel Indonesia's car air purifiers using advertorials. Going forward Priceprice aims to increase the number of advertisers by intensifying its sales efforts.


Note: - 3 country total consists of Indonesia, Philippines and Thailand

KEKEM.COMn Copyrighto Kakaku.com, Inc. All Rights Reserved.

## Tabelog

## Tabelog: Overview

- Due to positive results in the restaurant promotion segment, Tabelog's sales were up by $21.2 \%$, with 5,952 million yen.
- The number of monthly users was 115.31 million (as of Sep 2018).
- The cumulative number of online seat reservations made through Tabelog surpassed 45 million, as of Sep 2018.

Tabelog Quarterly Sales Trend (IFRS)
$+21.2 \%$
yoy


Note: The number of monthly users is the number of people who visited the site on a browser basis. A user who visited the site multiple times over a month is counted as one. 15 We have changed our measuring method to exclude overlapping users. For detail on our new measuring method, please refer to the notation on page 30.
Kakaku.com

## Tabelog: Restaurant Promotion - No. of Fee-Paying Restaurants

- Due to the growing number of new subscriptions, coupled with a high number of restaurants switching from the old plans, the number of restaurants currently subscribing to the new plans has grown to 30,800, bringing the total to 57,100 fee-paying restaurants.


## Breakdown of Fee-Paying Restaurants



## Tabelog: Restaurant Promotion - KPI progress

- As more restaurants are offering online reservations, the quarterly total of seat reservations increased to 7.03 million, $+76.6 \%$ yoy.

■ Quarterly average of monthly revenue per restaurant reached 27,000 yen, surpassing company targets.

Number of seat reservations (Quarterly Total)
(Unit : million seats)


Monthly revenue per restaurant (Quarterly average)
(Unit: thousand yen)

0.0

| $2 Q$ | $3 Q$ <br> FY2018/3 | $4 Q$ | $1 Q$ | $2 Q$ |
| :---: | :---: | :---: | :---: | :---: |
|  |  | FY2019/3 |  |  |

## Tabelog: Premium Memberships and Advertising

- As the number of registered users continues to decline, sales from premium memberships dropped to 735 million yen, down $9.6 \%$ yoy.
- Ad revenue was also up by $9.4 \%$, with 581 million yen, due to growing sales from ad campaigns carried out in collaboration with restaurants.


## Number of Premium Users



## Collaboration with Tabelog's Top 100

- As of 2017, Tabelog has been announcing Top 100 lists for different food genres since and this is the first collaboration on product development.
- Collaboration on ready-made curries between House Foods and selected restaurants from Tabelog's Top 100 Curry Restaurants 2017. In stores as of August 2018.
- House Best Choice Popular Restaurants Curry Series



## Tabelog: Outlook

- Drive growth as online reservation site by further increasing the number of online reservations.
- Improve functionality to fulfill users' needs.


## Increase number of online reservations

- Aim for 11 million reservations a month by increasing the number of restaurants subscribing to the new pricing plans and improving functionality.
- Trend of online reservations per month


## Improve functionality of online reservations

- More flexibility in choosing seating options for different occasions, like allowing reservations for large groups for parties, etc.

■ Information on seating options


## New Media and Solutions / Finance

## New Media and Solutions / Finance

- Sales for the New Media and Solutions / Finance segment were 1,971 million yen, $+103.8 \%$ yoy, due to increased revenue contribution by Kyujin Box, Kinarino, Kakaku.com Insurance, LCL and gaie.

Quarterly Sales (IFRS)


KaKaKU.COnn Copyrighto Kakaku.com. Inc. All Rights Reserved.

## New Media and Solutions

- Kyujin Box, Kinarino and Sumaity, all showed an increase in revenue.
- Especially Kyujin Box had sales growth of $+47.3 \%$ qoq due to higher traffic.

Sales by media (IFRS)

<Kyujin Box» Monthly users and quarterly sales



- Sales trend



## New Media and Solutions

- Both user numbers and sales generated by LCL operated sites, such as Bus Hikaku Navi continued to grow.
- Kinarino introduced Kinarino Salon, an online magazine focusing on beauty.
<LCL 》 Monthly users and sales trend



## <Kinarino 》Start of beauty related content

- Start of Kinarino Salon an online magazine with a focus on beauty, a popular category on Kinarino.

About Kinarino Salon
Monthly updated original content, planned and edited by the Kinarino team. Includes serial content featuring specialists such as beauty professionals.


Note: sites operated by LCL are Bus Hikaku Navi, Kakuyasu Ido, Bus Trip
какакய.com

## New Media and Solutions: Outlook

- Improve organic referrals from search engines and continue to improve accuracy of in-site search function
Also, improve original content to drive user numbers and revenue growth.
<Kyujin Box»Improved functionality and content

■ Kyujin Box's focus

Improve traffic from search engines
Improve search accuracy

Enhance original content
Original content means:

- Recruitment information on free-to post

Job Board

- Ranked search results by area
- Basic work related information about each area

■Top page


■Search results page


## Third investment in Asia: TabSquare

- Investment in TabSquare Pte. Ltd. a Singapore based company offering self-ordering solution for restaurants.
- Support TabSquare to enhance its service and expand into new markets, by providing knowhow and connections in the F\&B industry.


## About TabSquare

- Provides in-restaurant solutions including a self-ordering system. Helps restaurants not only to reduce operation cost but also achieve higher sales through data


Coming initiatives for global business

- Continue to invest into consumer focused services in Southeast Asia

Current investments
$1^{\text {st }}$ investment
June 2017
MoneySmart

Personal finance comparison site

| MONEYSMART |  |
| :---: | :---: |
| Make smart financial decisions |  |
| conpore und aephy tron te hed persono froxio product |  |
| Fer 7 | 7 |
| T= | $\cdots$ |
| 会 (6) | (6) ? |
| $\cdots$ - | $\cdots$ |
| We have helped 104,77 Singopsreans tind the right preducts for their needs |  |

$2^{\text {nd }}$ investment
February 2018
Love, Bonito

Online fashion brand for women

$3^{\text {rd }}$ investment
October 2018
TabSquare

Restaurant solution service provider


## Appendix

## Kakaku.com Group Strategy

- Continued strong growth for Kakaku.com and Tabelog.
- Raise sales ratio of new media and finance business segment to $20 \%$ in the mid- to long-term.

Monthly User Ratio by Business Segment (\%)


Sales Ratio by Business Segment (IFRS)


## Kakaku.com Group - Future Outlook

■Kakaku.com
Enhance value proposition as a shopping assistance site
Increase articles written by experts as well as video content and expand initiatives for online to offline user acquisitions

Tabelog
Become No. 1 gourmet site for online reservations
Increase no. of restaurants subscribing to the new pricing plans and increase no. of online reservations

- New Media and Solutions / Finance

Enhance content of current services based on their growth stage and expand into new business domains

Increase no. of users and expand monetization

## Business Divisions and Segments

| Type | Business | Segment | Description |
| :---: | :---: | :---: | :---: |
|  | Kakaku.com | Shopping | Commission from registered shops based on the number of clicks and sales performance |
|  |  | Service | Commission based on the number of contracts for broadband networks et al. <br> Commission based on request for estimates and/or information materials for car insurances, personal finance services or used cars. |
|  |  | Advertising | Advertising income from banner and text ads, content and search based advertising on the Kakaku.com site/app |
|  | Tabelog | Restaurant Promotion | Monthly fees for promotional services for restaurants as well as commissions based on online reservations. |
|  |  | Premium <br> Memberships | User fees for access to premium content. |
|  |  | Advertising | Advertising income from banner and text ads, content and search based advertising on the Tabelog site/app |
|  | Other | New Media Solution | Revenue generated by sites and services, such as Sumaity, LCL, 4travel, Kinarino, TimeDesign or Kyujin Box |
| $\xrightarrow{\stackrel{\cup}{0}}$ |  | Finance | Commission from general insurance business for life insurances, non-life insurance, etc. |

## Total Accumulated Traffic for Kakaku.com Group

- Total accumulated monthly traffic for all sites of Kakaku.com sites as of June 2018, was 249.19 million average visitors, up $17.2 \%$ yoy.


Regarding changes in traffic measurement method
Due to the mobile webpage speed, we have been experiencing some overlap when measuring monthly user numbers but as of September 2018 we have switched to a method which
allows us to exclude overlapping users. The graph from September 2016 to September 2018 was recreated using the new method.
KEKEKU.com

## User Profile



Source: Nielsen NetRatings (Home\&Work Data),, Macromill Survey
User distribution by device
The majority of users accesses Kakaku.com, Tabelog and Kinarino from their smartphones.


## Consolidated Results

| $\overline{\text { FY2016/3 (JGAAP) }}$ |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1Q | 2Q | 3Q | 4Q | Full Year |
| Sales / Sales ratio | 9,327 | 9,881 | 10,558 | 11,507 | 41,275 |
| Kakaku.com | 4,823 / 51.7\% | 4,708 / 47.6\% | 5,429 / 51.4\% | 6,006 / 52.2\% | 20,968 / 50.8\% |
| Tabelog | 3,556 / 38.1\% | 3,851 / 39.0\% | 4,119 / 39.0\% | 4,255 / 37.0\% | 15,782 / 38.2\% |
| New Media etc. | 947 / 10.2\% | 1,322 / 13.4\% | 1,009 / 9.6\% | 1,246 / 10.8\% | 4,525 / 11.0\% |
| Operating Income | 4,276 | 4,395 | 5,071 | 5,791 | 19,534 |
| Margin | 45.9\% | 44.5\% | 48.0\% | 50.3\% | 47.3\% |
| FY2017/3 (JGAAP) |  |  |  |  |  |
|  | 1Q | 2Q | 3Q | 4Q | Full Year |
| Sales / Sales ratio | 10,464 | 11,379 | 11,405 | 11840 | 45,089 |
| Kakaku.com | 4,958 / 47.4\% | 5,161 / 45.4\% | 5,396 / 47.3\% | 5,774 / 48.8\% | 21,287 / 47.2\% |
| Tabelog | 4,389 / 42.0\% | 4,606 / 40.5\% | 4,843 / 42.5\% | 4,768 / 40.3\% | 18,608 / 41.3\% |
| New Media etc. | 1,117 / 10.6\% | 1,612 / 14.1\% | 1,165 / 10.2\% | 1,297 / 10.9\% | 5,192 / 11.5\% |
| Operating Income | 4,854 | 5,178 | 5,398 | 5,729 | 21,161 |
| Margin | 46.4\% | 45.5\% | 47.3\% | 48.4\% | 46.9\% |
| FY2018/3 (IFRS) |  |  |  |  |  |
|  | 1Q | 2Q | 3Q | 4Q | Full Year |
| Sales / Sales ratio | 10,651 | 11,018 | 11,829 | 13,285 | 46,782 |
| Kakaku.com | 5,124 / 48.1\% | 5,142 / 46.7\% | 5,605 / 47.4\% | 6,101 / 45.9\% | 21,973 / 47.0\% |
| Tabelog | 4,654 / 43.7\% | 4,909 / 44.5\% | 5,215 / 44.1\% | 5,369 / 40.4\% | 20,148 / 43.0\% |
| New Media etc. | 872 / 8.2\% | 967 / 8.8\% | 1,008 / 8.5\% | 1,815 / 13.7\% | 4,662 / 10.0\% |
| Operating Income | 5,100 | 5,392 | 5,700 | 6,684 | 22,876 |
| Margin | 47.9\% | 48.9\% | 48.2\% | 50.3\% | 48.9\% |
| FY2019/3 (IFRS) |  |  |  |  |  |
|  | 1Q | 2Q | 3Q | 4Q | Full Year |
| Sales / Sales ratio | 12,513 | 13,132 |  |  |  |
| Kakaku.com | 5,181/41.4\% | 5,209 / 39.7\% |  |  |  |
| Tabelog | 5,701/45.6\% | 5,952 / 45.3\% |  |  |  |
| New Media etc. | 1,631 / 13.0\% | 1,971 / 15.0\% |  |  |  |
| Operating Income | 5,560 | 6,123 |  |  |  |
| Margin | 44.4\% | 46.6\% |  |  |  |

## Kakaku．com Group Service Overview

| ［Kakaku．com］ <br> Purchase support service <br> 佰格．com | ［tabelog］ <br> Restaurant discovery and reservation 倉ベログ | －［eiga．com］ <br> Movie discovery platform <br> 映画．com |
| :---: | :---: | :---: |
| ［PHOTOHITO］ <br> Photo sharing community <br> PHOTOHITO | ［4travel］ <br> Travel review and comparison site $4 \text { Itravel.jp }$ | ［Priceprice．com］ Shopping support site for Southeast Asia Priceprice．com |
| ［Sumaity］ Online residential real estate portal スマイティ | ［Kakaku．com Insurance］ Insurance consulting <br> KaKaKu．com <br> i n surance | －［web CG］ <br> Online media for car lovers <br> Car Graphic |
| Time Design Inc． Dynamic package reservation system Time Design | ［Kinarino］ Lifestyle media キナリノ | －［FX Compass］ FX related information，commentary and forecast on foreign exchange market |
| －［Kyujin－box］ Job classifieds 求入ボ"クス | ［icotto］ Online Travel Information Media | ［Akiba－souken］ Akiba style information and community site アキバ総研 |
| ［TASCLAP］ <br> Online media for men＇s fashion <br> TASCLAP | ［Yako Bus Hikaku Navi］ Highway and overnight bus price comparison バス比較なび | ［Low price trips］ Comparison site for the cheapest bus，airline and bullet train tickets |

## Company Profile

- Company Name
- Address
- Founded
- Website
- Share Listing
- Stock Code
- Related Companies

Kakaku.com, Inc.
3-5-7 Ebisu minami,
Shibuya-ku, Tokyo 150-0022
December 1997
http://corporate.kakaku.com/
The First Section of Tokyo Stock Exchange
2371
Kakaku.com Insurance, Inc. 4travel, Inc.
eiga.com, Inc
Time Design Co., Ltd.
webCG, Inc.
LCL, Inc.
gaie, Inc.
Catapult Ventures Pte. Ltd.
LoveBonito Holdings Pte. Ltd.
TabSquare Pte. Ltd.

URL: http://hoken.kakaku.com/insurance/company.html
URL: http://4travel.jp/
URL: http://eiga.com/
URL: http://www.timedesign.co.jp/
URL: http://www.webcg.net/
URL: https://www.Iclco.com/
URL: https://gaie.jp/
URL: https://www.moneysmart.sg/
URL: https://www.lovebonito.com/
URL: https://www.tabsquare.com/

Note: Information and projections of future performance contained in this document include the Company's judgments
premised on information available at the time of preparation and assumptions concerning uncertainties.
They may differ from actual business performance and results due to a variety of factors.

