

INVESTOR PRESENTATION

Financial Results for the Third Quarter of the Fiscal Year 2018

(April 1 – December 31, 2018)

Gurunavi, Inc. (Stock Code: 2440)





- Business performance largely in line with full-year business forecasts
- Solid start to measures for regrowth of restaurant support business (for details, please see p. 8 p.18)

Net sales	JPY 24,513 million (9.5) % YoY
Operating income	JPY 1,124 million (71.8) % YoY
Operating income on net sales	4.6 % (10.1) pp YoY
Net income attributable to owners of parent	JPY 754 million (72.2) % YoY
Basic earnings per share (EPS)	JPY 16.13 (72.2) % YoY
Number of all paying member restaurants (Including member restaurants with other fee type contract)	60,712 (At the end of December 2018)
Number of basic member restaurants with annual fixed fee	58,608 (4.0) % YoY (At the end of December 2018)
Number of unique users	61 million (In December 2018; 65 million users/month in December 2017)
Number of Gurunavi members	16.77 million (As of January 1, 2019; 15.79 million members as of January 1, 2018)



(JPY million)	Q3 FY2017 (AprDec.)	Ratio to sales	Q3 FY2018 (AprDec.)	Ratio to sales	YoY Increase
Net sales	27,100	100.0%	24,513	100.0%	(9.5)%
Cost of sales	7,356	27.1%	7,625	31.1%	3.7%
Gross profit	19,743	72.9%	16,887	68.9%	(14.5)%
SG&A expenses	15,758	58.1%	15,763	64.3%	0.0%
Operating income	3,985	14.7%	1,124	4.6%	(71.8)%
Ordinary income	4,002	14.8%	1,148	4.7%	(71.3)%
Net income before income taxes	4,002	14.8%	1,125	4.6%	(71.9)%
Net income attributable to owners of parent	2,713	10.0%	754	3.1%	(72.2)%



	(JPY million)	Q3 FY2017 (AprDec.)	Q3 FY2018 (AprDec.)	YoY
N	let sales	27,100	24,513	(9.5)%
	Restaurant promotion services	24,821	22,190	(10.6)%
	Cumulative retained services	22,308	19,581	(12.2)%
	Spot services	2,513	2,609	3.8%
	Promotions	615	641	4.3%
	Related businesses	1,663	1,681	1.1%

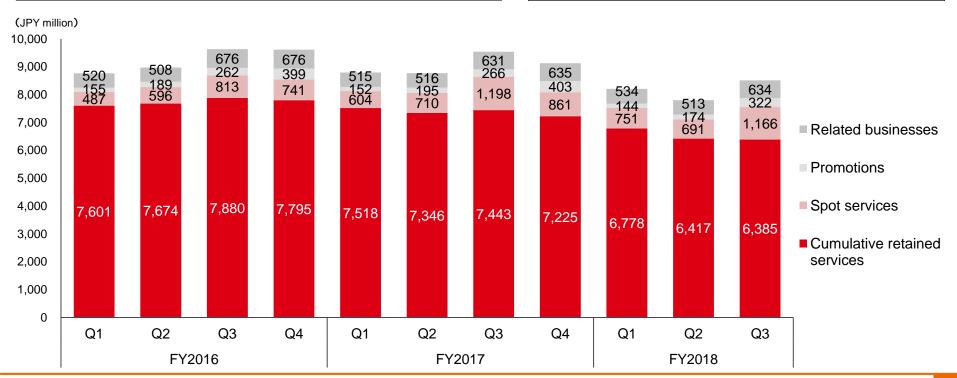
Restaurant promotion services

· Cumulative retained services

- L Decrease due to the substantial reduction in contract amount occurring from the previous year and weak orders (Q3 saw a reduction in the decline in contract amounts and contract cancellation, and an improvement in orders, leading to improvement on a monthly basis)
- L Though small scale, business support service sales are getting off the ground

Spot services

L Online reservation commission fees grew (reduction in spot sales of promotional products, etc.)





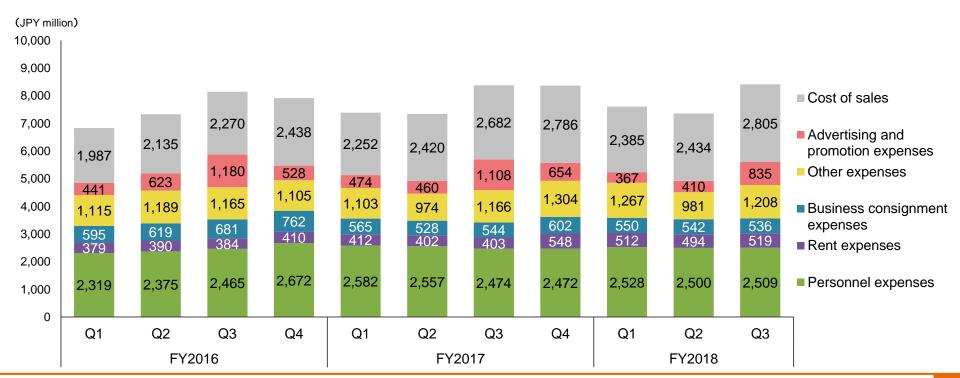
	(JPY million)	Q3 FY2017 (AprDec.)	Q3 FY2018 (AprDec.)	YoY
Total c	ost	23,114	23,389	1.2%
Co	st of sales	7,356	7,625	3.7%
SG	6&A	15,758	15,763	0.0%
	Personnel expenses	7,613	7,537	(1.0)%
	Rent expenses	1,218	1,525	25.3%
	Business consignment expenses	1,638	1,629	(0.5)%
	Advertising and promotion expenses	2,043	1,613	(21.0)%
	Other	3,244	3,457	6.6%

Cost of sales

- Expenses related to business support services and agency support for placement of web advertisements increased
- However, outsourcing costs decreased due to promoting in-house production by rearranging personnel

SG&A

- · Rent expenses increased due to partial office relocation
- Advertising and promotion expenses decreased. Although spent proactive expenses on measures such as campaigns to expand Gurunavi members and to promote the use of online reservations, cost control was thorough in other fields
- Other expenses increased due to costs relating to the partial office relocation





(JPY million)	As of Mar.31, 2018	As of Dec.31, 2018	Change	(JPY million)	As of Mar.31, 2018	As of Dec.31, 2018	Change
Total current assets	15,084	14,231	(852)	Total current liabilities	6,028	4,975	(1,053)
Cash and deposits	8,000	6,972	(1,028)	Accounts payable-other	2,607	2,678	70
Notes and accounts receivable-trade	4,860	4,593	(267)	Income taxes payable	926	98	(828)
Accounts receivable- other	1,764	1,859	94	Provision for bonuses	695	416	(279)
Allowance for doubtful accounts	(277)	(295)	(18)	Provision for point card certificates	358	444	85
Other	735	1,101	366	Other	1,439	1,337	(102)
Total non-current assets	10,373	9,713	(659)	Total non-current liabilities	241	246	5
Property, plant and equipment	1,108	1,104	(3)	Total liabilities	6,270	5,222	(1,048)
Intangible assets	5,257	4,397	(860)	Total net assets	19,186	18,722	(464)
Investments and other assets	4,007	4,212	204	Equity	19,166	18,689	(477)
Total assets	25,457	23,945	(1,512)	Total liabilities and net assets	25,457	23,945	(1,512)

Partial Amendments to "Accounting Standard for Tax Effect Accounting" (ASBJ Statement No. 28, February 16, 2018) have been applied from the beginning of the first quarter of the current consolidated fiscal year. Deferred tax assets are presented in the category of investments and other assets, and deferred tax liabilities are presented in the category of non-current liabilities.

No revision to full-year forecast

- Since the effects of recovery measures are starting to appear, order amounts are expected to recover in the medium term
 However, there is a tendency for contract reduction/cancellation to increase in the fourth quarter, so we are still under an unpredictable situation
- Agency services, cooperative products with third parties, and other initiatives for the expansion of the
 restaurant support business field include many products that have low profit margins compared to
 standard promotional products
 (Profitability improvements such as improved operational efficiency through the introduction of systems, and

(Profitability improvements such as improved operational efficiency through the introduction of systems, and company-wide cost-cutting are being advanced with a medium-term perspective)

(JPY million)	FY2017 results	FY2018 forecast	YoY
Net Sales	36,226	33,000	(8.9) %
Operating income	4,742	1,300	(72.6) %
Operating income on net sales	13.1%	3.9%	(9.2) pp
Ordinary income	4,809	1,300	(73.0) %
Net income attributable to owners of parent	3,192	900	(71.8) %
Basic earnings per share (JPY)	68.27	19.23	(71.8) %
Annual dividends (JPY)	44.00	13.00	(70.5) %
ROE	17.2%		

*Announced on May 9, 2018





Severe staff shortages at restaurants

Strengthen business support through investment to alleviate staff shortages

Focus in Q3

Diversification of restaurant sales promotion methods in accordance with consumer needs

2 Expand methods to approach users

Value of 1,000-person support infrastructure not fully conveyed

Strengthen communication with restaurant management

Comprehensive proposals to general management

Basic strategies for deployment

Further utilize and improve 1,000-person support infrastructure functionality

Accelerate expansion of support areas by collaborating with external companies

GURUNAVI

Progress status of major measures

F	Y2017	FY2018			Based on release date.
	4Q	1Q	2Q	3Q	4Q
	Hiring, training	"Gurunavi PRO part-timer c	• Full-scale	ces" launch of "Customer and E on Improvement Program"	mployee
Strengthen business support through investment to alleviate staff shortages		• Agen	-	ents Gurunavi videos	
	In-store ICT conversion			"Gurunavi Pay" multi-settler d capabilities of "Gurunavi I	
	Rakuten tie-up	● Point exchange	Capital and Business Alliance Agreement	 Member ID tie-up Online reservation campaign Email service for Rak 	local information (trial)
2 Expand methods	External service collaboration	• "Goog	mo "my daiz™" lle Assistant"	"Instagram" "Reserve with Goog "Smart	ıle"
to approach users	App			Last minute online reserve "Imanomo"	vations
	Inbound	• Ir	nbound membership plan ● Establish the Hokkaido of "LIVE JAPAN"	• opp	n "Ra-Chi-Go" er rank display on pAdvisor"

Strengthen communication with restaurant management Comprehensive proposals to general management

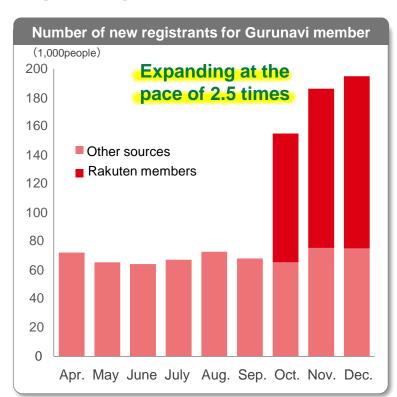


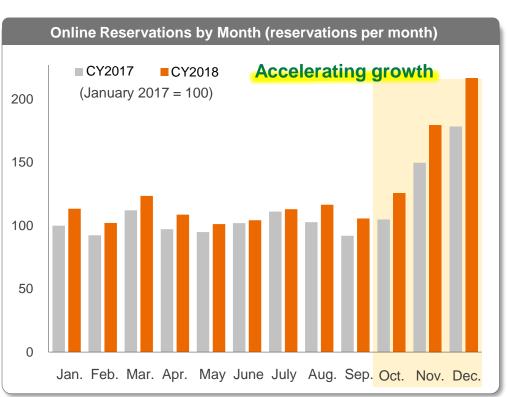
2 Expand methods to approach users

Business Alliance with Rakuten

Tie-up associated with online restaurant reservation service ①

Solid start to member ID tie-up and Rakuten Super Points rewards initiative Signs of growth in number of Gurunavi members and online reservations





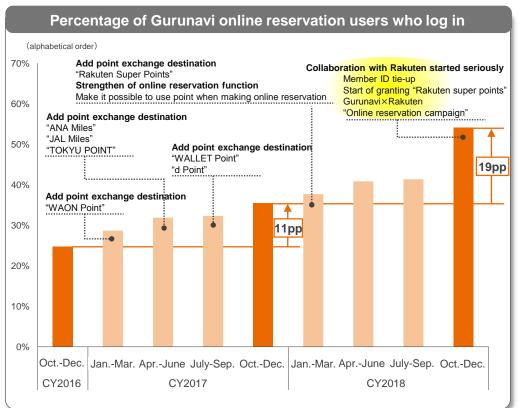
Promote member ID tie-ups and further grow online reservations

Limit contract reduction/cancellation by improving referred customer and member restaurant satisfaction

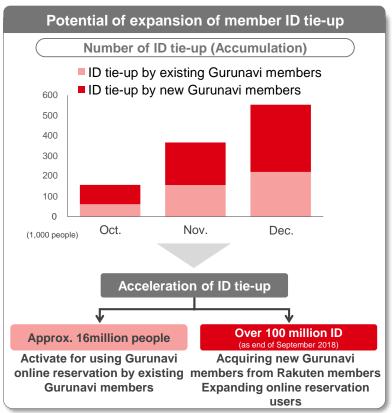
- 2 Expand methods to approach users
- Business Alliance with Rakuten

Tie-up associated with online restaurant reservation service ②

Increase users logging in Gurunavi Upgrade of accumulated data



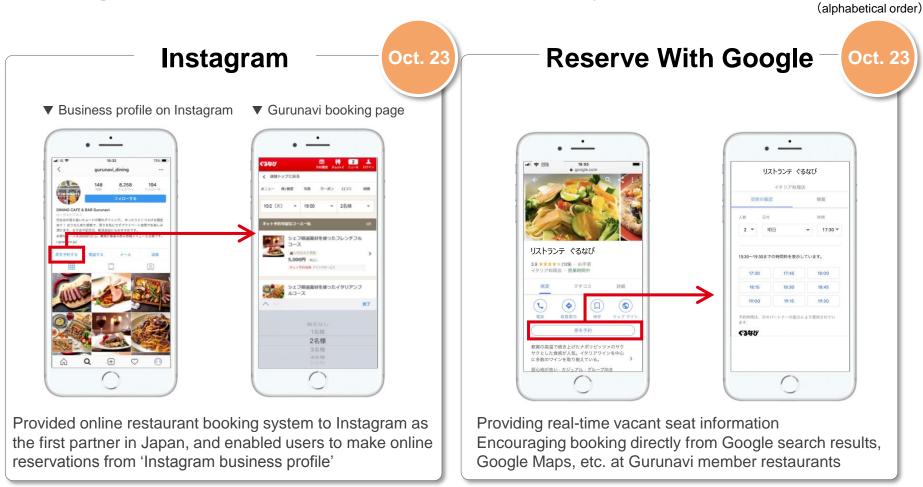
Steady progress to member ID tie-up Aim for further expansion



Expanding action history data by increasing login users
Utilizing accumulated data, improve service and develop new products

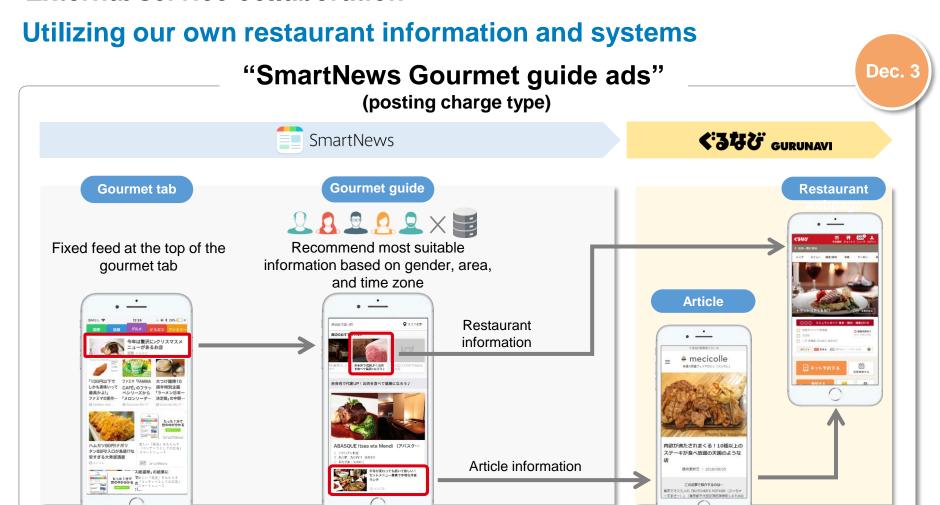
- 2 Expand methods to approach users
- External service collaboration

Utilizing our own restaurant information and systems



Steadily increase restaurant utilization, strengthen referrals via reservation services to member restaurants

- 2 Expand methods to approach users
- External service collaboration

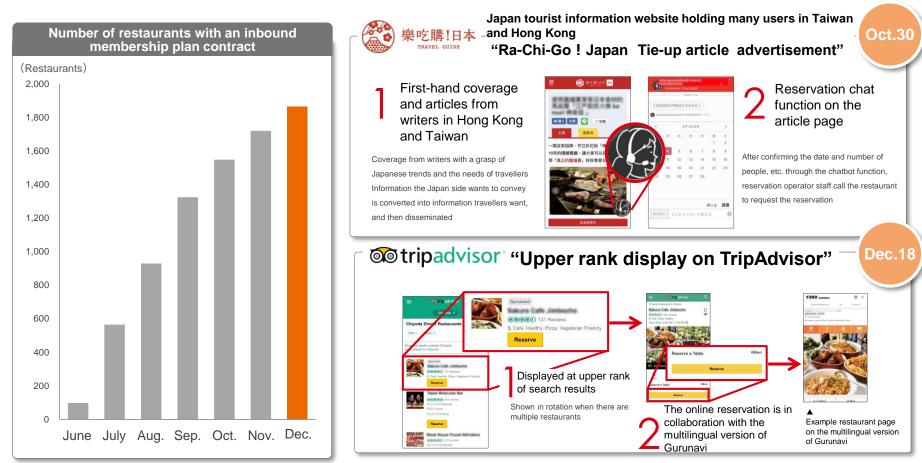


Strengthen customer referrals and increase inflow to our member restaurants pages

2 Expand methods to approach users

Measures for inbound visitors

Support the capture of inbound demand with the multilingual version of Gurunavi



Aim to increase sales per restaurant of inbound membership plan contracts, continue to enhance product options

3 Strengthen communication with restaurant management, Comprehensive proposals to general management

1,000-person support structure

A partner who works with restaurant managers with the aim of expanding operations over the long-term



Implement PDCA cycle to identify and solve restaurant issues
Utilizing all of our strengths to provide versatile restaurant support

3 Strengthen communication with restaurant management, Comprehensive proposals to general management

Developing our business based on 1,000-person support infrastructure

Support fields

Gurunavi site Promotion support

Existing main business field

The function as the infrastructure



3 Strengthen communication with restaurant management, Comprehensive proposals to general management

Developing our business based on 1,000-person support infrastructure

(alphabetical order)



kkday







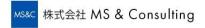






To promote tie-up and collaboration



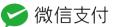




















Accelerate expansion of business fields in restaurant support business, through advance of cooperation with third party

Support fields

Gurunavi site Promotion support Promotion support through cooperation with third party

Support for attracting foreign visitors

Operating agency support

ICT conversion support

Staff recruitment and training support

Existing main business field



Improving of function and further utilization

The function as the infrastructure





Gurunavi will continue evolving to create a gourmet lifestyle for the 21st century.

Reference materials



Current state of the Japanese restaurant industry

Market size: JPY16 trillion in 2017, peaked in 1997 at JPY17 trillion

Six consecutive years of growth, backed by increasing spend per customer, increasing number of foreign visitors to Japan, increasing trend in corporate entertainment spending, etc.

Source: Food Industry Research Institute, "Size of restaurant market." Institutional meals, bars, and night clubs are excluded.

Number of restaurants: 510 thousand outlets in 2014, peaked in 1986 at 650 thousand outlets

Sources: 1986 Business Census; 2014 Economic Census for Business Activity

Competition between restaurants has intensified

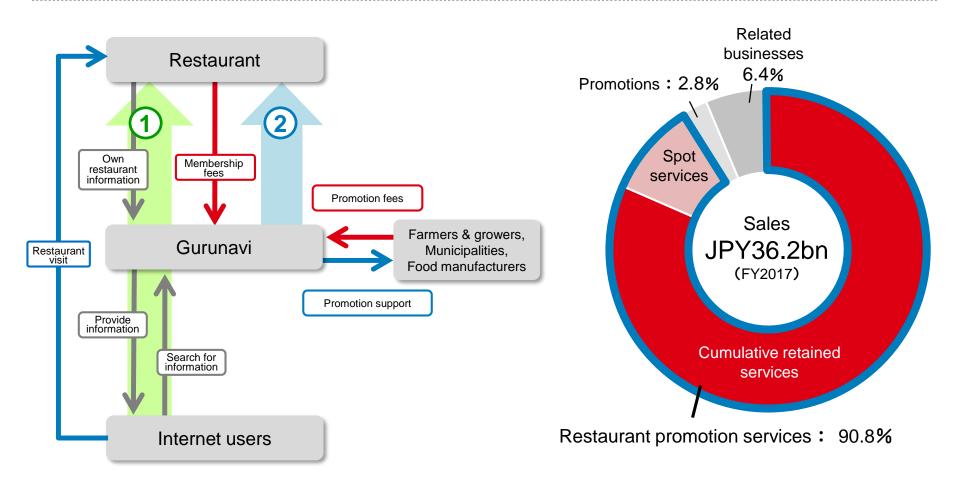
Japan's population has entered into a decreasing phase.

It is essential for restaurants not only to attract new customers, but also to develop repeat customers.

Restaurants who successfully increased sales even within this challenging environment are those who improved the quality and range of their food and beverages.

Source: July 2018 survey of Gurunavi member restaurants

- Offer support through the establishment and integration of two solid business bases
 - Restaurant support through IT-based business-support platform (online infrastructure)
- Restaurant support through 1,000-person support structure (offline infrastructure)



A partner who works with restaurant managers with the aim of expanding operations over the long-term



Implement PDCA cycle to identify and solve restaurant issues
Utilizing all of our strengths to provide versatile restaurant support

Put chefs onto center stage

Nov. 4

Discovering Japan's next generation of talent Japan's largest cooking competition

RED U-35 2018



Supporting aspiring young chefs

- Using the collective strengths of the Japanese food industry to discover and support a new generation of chefs with brand new values
- Aiming to raise the value of Japan's food industry through this competition

Handing down Japanese food culture to future generations

Dec. 6

Keeping a record of, preserving and handing down the best of Japan's food culture as part of humanity's shared heritage

Japan's Dish of the Year



Contributing to further development of Japan's food culture

- The dish was determined through the processes of utilizing food-related big data held by Gurunavi, a survey of Gurunavi members, and screening by media personnel, as a dish deeply reflective of the year's societal trends
- Disseminating Japan's excellent food culture home and abroad

Number of member restaurants

■ Number of all paying member restaurants (Including member restaurants with other fee type contract)

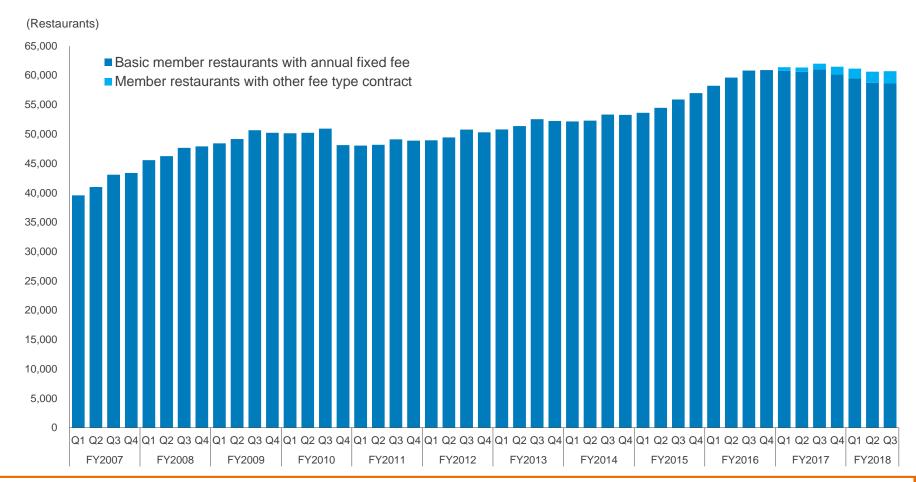
60,712

at the end of December 2018 down by 1,274 from the end of December 2017

Number of basic member restaurants with annual fixed fee

58,608

at the end of December 2018 down by 2,437 from the end of December 2017

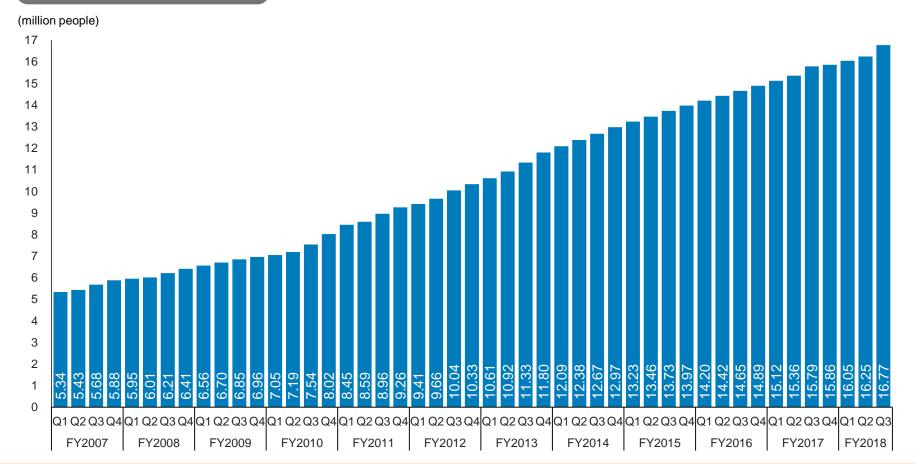




■ Unique users per month : 61 million In December 2018; 65 million users in December 2017

■ Number of Gurunavi members : 16.77 million As of January 1, 2019; 15.79 million members as of January 1, 2018

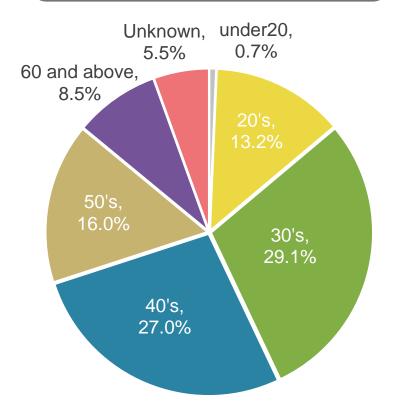
Gurunavi members



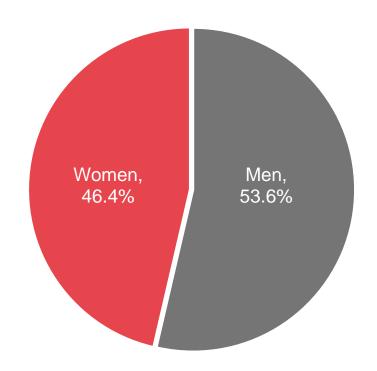
^{*}Unique users per month: Based on browser count

^{*}Gurunavi member: An individual who has registered for membership at Gurunavi

User demographics by age



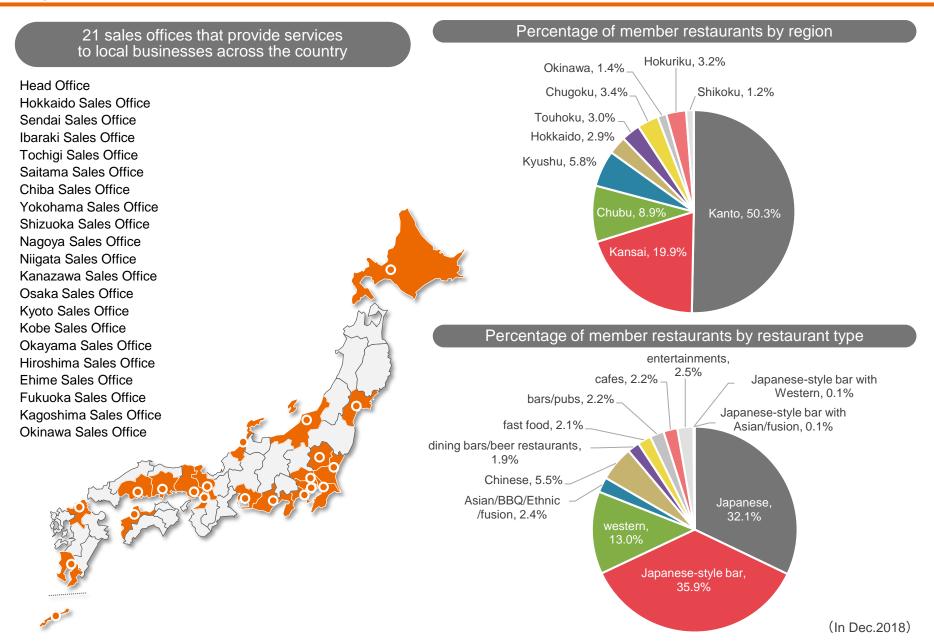
User demographics by sex



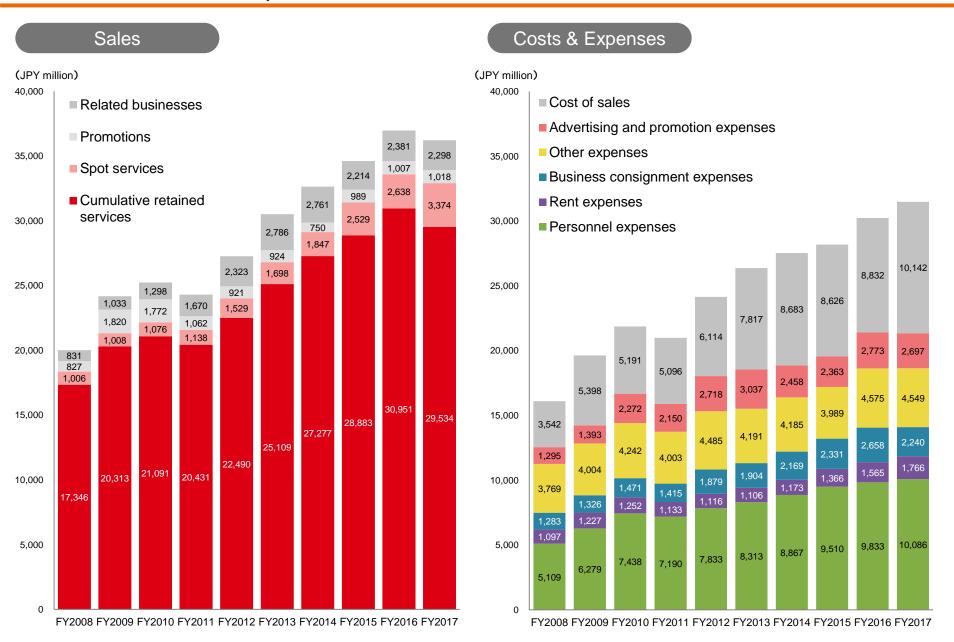
Source: Gurunavi member data (In Dec.2018)

There is little gap between men and women among Gurunavi users, and the site is used by persons from a broad range of age groups.

In addition, the results from a survey conducted by the company show that our users tend to select restaurants based on the menu and atmosphere, showing a high grade of customers who are not searching for discounts.







Quarterly sales data (consolidated)

Net sales (Unit: JPY r	nillion)	Q1 FY2015	Q2 FY2015	Q3 FY2015	Q4 FY2015	Q1 FY2016	Q2 FY2016	Q3 FY2016	Q4 FY2016	Q1 FY2017	Q2 FY2017	Q3 FY2017	Q4 FY2017	Q1 FY2018	Q2 FY2018	Q3 FY2018
Cumulative retained services	а	6,973	7,077	7,344	7,487	7,601	7,674	7,880	7,795	7,518	7,346	7,443	7,225	6,778	6,417	6,385
Spot services	b	455	492	895	686	487	596	813	741	604	710	1,198	861	751	691	1,166
Restaurant promotion services	c= a+b	7,429	7,569	8,240	8,173	8,088	8,271	8,693	8,536	8,123	8,056	8,641	8,087	7,530	7,108	7,552
Promotions	d	152	213	307	315	155	189	262	399	152	195	266	403	144	174	322
Core businesses total	e= c+d	7,582	7,783	8,547	8,489	8,243	8,460	8,956	8,936	8,276	8,252	8,908	8,490	7,674	7,282	7,874
Related businesses	f	493	494	632	594	520	508	676	676	515	516	631	635	534	513	634
Total	g= e+f	8,075	8,278	9,179	9,083	8,763	8,968	9,633	9,613	8,791	8,769	9,539	9,126	8,209	7,795	8,509

(Unit: JPY)		Q1 FY2015	Q2 FY2015	Q3 FY2015	Q4 FY2015	Q1 FY2016	Q2 FY2016	Q3 FY2016	Q4 FY2016	Q1 FY2017	Q2 FY2017	Q3 FY2017	Q4 FY2017	Q1 FY2018	Q2 FY2018	Q3 FY2018
Cumulative retained services revenue per restaurant(ARPU)	h *1	43,493	43,654	44,368	44,230	43,990	43,420	43,625	42,700	41,202	40,352	40,791	39,755	37,791	36,191	36,279
Restaurant promotion services revenue per restaurant(ARPU) 1	i *2	-	-	-	-	1	-	,	-	44,292	43,772	46,718	43,667	40,933	38,911	41,493
Restaurant promotion services revenue per restaurant(ARPU) 2	i *3	46,335	46,690	49,780	48,283	46,811	46,793	48,126	46,763	44,515	44,253	47,357	44,495	41,982	40,091	42,902

^{*1)} Sales of cumulative retained services devided by the average of basic member restaurants with annual fixed fee at previous and current quarter-end h=2/3*a/(lt-1+lt)

^{*3)} Sum of sales of cumulative retained services and those of spot services devided by the average of number of basic member restaurants with annual fixed fee at previous and current quarter-end j=2/3*c/(It-1+It)

	Number of member restaurants (Unit: restaurants)	Q1 FY2015	Q2 FY2015	Q3 FY2015	Q4 FY2015	Q1 FY2016	Q2 FY2016	Q3 FY2016	Q4 FY2016	Q1 FY2017	Q2 FY2017	Q3 FY2017	Q4 FY2017	Q1 FY2018	Q2 FY2018	Q3 FY2018
All p	aying member restaurants $k=$ $l+m$	53,628	54,458	55,894	56,967	58,226	59,612	60,816	60,886	61,383	61,328	61,986	61,482	61,157	60,629	60,712
	Basic member restaurants with number leads of the same annual fixed fee	53,628	54,458	55,894	56,967	58,226	59,612	60,816	60,886	60,770	60,606	61,045	60,123	59,452	58,747	58,608
	Paying member restaurants mwith other fee type contract	-	-	-	-	-	-	-	-	613	722	941	1,359	1,705	1,882	2,104
Non	-paying member restaurants n	76,834	77,287	77,098	81,826	81,529	83,182	82,466	87,019	86,536	86,679	87,665	86,607	88,078	89,927	89,584

^{*2)} Sum of sales of cumulative retained services and those of spot services devided by the average of number of all paying member restaurants at previous and current quarter-end i=2/3*c/(kt-1+kt)



(Unit: JPY million)	FY2008	FY2009	FY2010	FY2011	FY2012	FY2013	FY2014	FY2015	FY2016	FY2017
			Consoli	dated busines	ss results					
Net sales	20,011	24,175	25,238	24,302	27,265	30,518	32,636	34,617	36,979	36,226
Operating income	3,913	4,545	3,369	3,312	3,116	4,147	5,099	6,429	6,740	4,742
Ordinary income	3,984	4,578	3,406	3,375	3,153	4,167	5,127	6,492	6,813	4,809
Net income	2,259	2,323	1,813	1,909	1,959	2,420	3,279	4,367	4,799	3,192
			Assets	· Liabilities · N	et assets					
Total assets	12,929	15,309	19,653	16,951	19,103	22,071	23,665	27,322	23,917	25,457
Cash and deposits	4,711	5,531	10,398	7,548	7,399	9,448	10,492	13,131	7,922	8,000
Liabilities	3,191	3,895	8,519	4,381	5,005	5,926	6,201	7,026	5,878	6,270
Net assets	9,738	11,413	11,133	12,569	14,098	16,145	17,464	20,296	18,038	19,186
Equity	9,729	11,413	11,133	12,555	14,042	16,099	17,427	20,266	18,013	19,166
				Per share dat	ta					
Earnings per share *1	44.03	45.20	35.76	39.12	40.15	49.56	67.26	90.19	102.25	68.27
Dividends per share(JPY) *1	8.5	10	10	10	10	15	28	38	42	44
				Other						
Operating margin(%)	19.6	18.8	13.4	13.6	11.4	13.6	15.6	18.6	18.2	13.1
Return on equity(%)	25.8	22.0	16.1	16.1	14.7	16.1	19.6	23.2	25.1	17.2
Return on assets(%)	17.9	16.5	10.4	10.4	10.9	11.8	14.3	17.1	18.7	12.9
Payout ratio(%)	19.3	22.1	28.0	25.6	24.9	30.3	41.6	42.1	41.1	64.5
Shareholders' equity ratio(%)	75.2	74.6	56.7	74.1	73.5	72.9	73.6	74.2	75.3	75.3
Number of shares of treasury stock	2,779	2,779	15,854	1,585,400	1,585,400	1,503,649	266,059	216,459	1,924,559	1,892,159
Number of member restaurants (paid)	47,893	50,227	48,129	48,893	50,310	52,235	53,263	56,967	60,886	60,123

^{*1:}Gurunavi implemented a 5-to-1 share split on April 1, 2011 and a 2-to-1 split pn April 1, 2014. Calculated on the assumption that these share split were conducted the beginning of FY2008(April 1, 2008).





ぐるなび GURUNAVI

https://gurunavi.com/

LIVE JAPAN

PERFECT GUIDE TOKYO

https://livejapan.com/

https://www.gnavi.co.jp/



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https://secretary.gnavi.co.jp/

http://r.gnavi.co.jp/premium/

https://nikkei.gnavi.co.jp/



接待の手土産





https://gurusuguri.com/

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https://ippin.gnavi.co.jp/

https://shop.gnavi.co.jp/







https://delivery.gnavi.co.jp/premium/

https://wedding.gnavi.co.jp/

https://pro.gnavi.co.jp/









https://mecicolle.gnavi.co.jp/

https://www.gnavi.co.jp/dressing/

https://chefgohan.gnavi.co.jp/

http://www.redu35.jp/

32

Company profile as of the end of December 2018

Name	Gurunavi, Inc. (stock code: 2440)
Establishment	October 2, 1989 (incorporated) February 29, 2000 (Gurunavi, Inc. established)
Head office	1-2-2, Yurakucho, Chiyoda-ku, Tokyo
Capital	2,334 million yen (Number of shares issued: 48,675,100 shares)
Business description	Provision of internet-based advertising, marketing support and other support services to restaurants
Directors	Representative director & Chairman: Hisao Taki Representative director & President: Seiichiro Kubo Directors: Hisao Iizuka, Masaaki Takano, Miho Saito, Teruhisa Yamada, Midori Kakiuchi, Naoki Koshikawa, Kei Tokumaru, Megumi Usui, Yoshitaka Inuzuka, Koichi Tsukihara, Yoichi Minami
Top 10 shareholders (as of September 30, 2018)	Hisao Taki 17.8%, Rakuten, Inc. 10.0%、 Japan Traffic Culture Association 4.0%, Odakyu Electric Railway Co, Ltd. 2.4%, Tokyo Metro Co., Ltd. 2.1%, Mizuho Trust & Banking Co., Ltd. retirement benefit trust (Keikyu Corporation account) re-trust trustees, Trust & Custody Services Bank, Ltd. 1.9%, Japan Trustee Services Bank, Ltd. (trust account9) 1.9%, Hiroko Taki 1.8%, The Master Trust Bank of Japan, Ltd. (trust account) 1.7%, The Master Trust Bank of Japan, Ltd. retirement benefit trust (TOKYU CORPORATION account) 1.5% *The ratio of shareholding is calculated by deducting treasury shares.(1,882,159shares)
Total Number of shareholders (as of September 30, 2018)	16,809
Number of total personnel	Non-consolidated: 1,879 Consolidated: 2,153
Consolidated subsidiaries	Gurunavi Promotion Community, Inc. (100%), Gurunavi Shanghai, Inc. (100%) Gurunavi Research Institute, Inc. (100%), Gurunavi Support Associe, Inc. (100%)



Company information

https://corporate.gnavi.co.jp/en/

Gurunavi IR contact information

https://ssl.gnavi.co.jp/company/english/contact/

Disclaimer

This document is not intended for offering investments in the securities issued by the Company, but for providing information on the results in the third quarter of the fiscal year ending March 31, 2019. The document has been prepared based on data available at the end of December 2018. The views and forecasts included in the document reflect judgments of the Company when the document was prepared. The Company will not guarantee or ensure the accuracy and completeness of the information, which may be changed without prior notice.