| - Sales Results (YoY) |  |  |
| :--- | :--- | :--- |
| Company Total | $99.5 \%$ |  |
| Existing Store Retail + Online | $98.8 \%$ | $\quad$. Sales, Purchasing Customers, and Average Spending per Customer are disclosed against figures of the previous fiscal year. |

Existing Store Retail + Online $\quad 98.8 \%$

| -Sales Data |  | May | Jun. | Jul. | Aug. | Sep. | Oct. | Nov. | Dec. |  | Feb. | Mar. | Total by Apr. | 1Q | 2Q | 3Q | 4Q | 1H |  | \%) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{array}{r} \hline 2019 \\ \text { Apr. } \end{array}$ |  |  |  |  |  |  |  |  |  | 2 H |  |  |  |  |  |  |  | Full FY |
| Sales |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Company Total | 99.5 |  |  |  |  |  |  |  |  |  |  |  |  | 99.5 |  |  |  |  |  |  |  |
| Business Units | 99.4 |  |  |  |  |  |  |  |  |  |  |  | 99.4 |  |  |  |  |  |  |  |
| Retail + Online | 100.1 |  |  |  |  |  |  |  |  |  |  |  | 100.1 |  |  |  |  |  |  |  |
| Retail | 95.7 |  |  |  |  |  |  |  |  |  |  |  | 95.7 |  |  |  |  |  |  |  |
| Online | 117.3 |  |  |  |  |  |  |  |  |  |  |  | 117.3 |  |  |  |  |  |  |  |
| Existing Store Retail + Online | 98.8 |  |  |  |  |  |  |  |  |  |  |  | 98.8 |  |  |  |  |  |  |  |
| Existing Store Retail | 93.8 |  |  |  |  |  |  |  |  |  |  |  | 93.8 |  |  |  |  |  |  |  |
| Existing Store Online | 117.3 |  |  |  |  |  |  |  |  |  |  |  | 117.3 |  |  |  |  |  |  |  |
| Outlet, Other | 100.2 |  |  |  |  |  |  |  |  |  |  |  | 100.2 |  |  |  |  |  |  |  |
| Purchasing Customers |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Retail + Online | 96.2 |  |  |  |  |  |  |  |  |  |  |  | 96.2 |  |  |  |  |  |  |  |
| Retail | 92.9 |  |  |  |  |  |  |  |  |  |  |  | 92.9 |  |  |  |  |  |  |  |
| Online | 106.4 |  |  |  |  |  |  |  |  |  |  |  | 106.4 |  |  |  |  |  |  |  |
| Existing Store Retail + Online | 95.2 |  |  |  |  |  |  |  |  |  |  |  | 95.2 |  |  |  |  |  |  |  |
| Existing Store Retail | 91.5 |  |  |  |  |  |  |  |  |  |  |  | 91.5 |  |  |  |  |  |  |  |
| Existing Store Online | 106.4 |  |  |  |  |  |  |  |  |  |  |  | 106.4 |  |  |  |  |  |  |  |
| Ave. Spending per Customer |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Retail + Online | 102.9 |  |  |  |  |  |  |  |  |  |  |  | 102.9 |  |  |  |  |  |  |  |
| Retail | 103.0 |  |  |  |  |  |  |  |  |  |  |  | 103.0 |  |  |  |  |  |  |  |
| Online | 107.5 |  |  |  |  |  |  |  |  |  |  |  | 107.5 |  |  |  |  |  |  |  |
| Existing Store Retail + Online | 102.5 |  |  |  |  |  |  |  |  |  |  |  | 102.5 |  |  |  |  |  |  |  |
| Existing Store Retail | 102.6 |  |  |  |  |  |  |  |  |  |  |  | 102.6 |  |  |  |  |  |  |  |
| Existing Store Online | 107.5 |  |  |  |  |  |  |  |  |  |  |  | 107.5 |  |  |  |  |  |  |  |

- Sales Summary

Total company sales decreased $0.5 \%$ to a year ago. Existing store sales of retail and online stores also decreased $1.2 \%$ to a year earlier.
 Sales of outerwear, knitwear, shirts and shoes were popular for men. For women, outerwear, jackets, knitwear and accessories moved well.
Business unit sales of CHROME HEARTS JP, GK decreased $11.5 \%$ to a year earier, and total sales of COEN CO., LTD. improved $2.9 \%$ to a year ago.

The following items were especially popular in the month under review


| - Number of Stores | 201 | May | Jun. | Jul. | Aug. | Sep. | Oct. | Nov. | $\begin{array}{cr} \hline & 2020 \\ \text { Dec. } & \text { Jan. } \end{array}$ |  | (Stores) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  | Feb. | Mar. |
| Number of Stores at Month-end | 298 |  |  |  |  |  |  |  |  |  |  |  |
| Retail | 214 |  |  |  |  |  |  |  |  |  |  |  |
| Online | 58 |  |  |  |  |  |  |  |  |  |  |  |
| Outlet | 26 |  |  |  |  |  |  |  |  |  |  |  |
| Number of Existing Store at Month-end | 249 |  |  |  |  |  |  |  |  |  |  |  |
| Retail | 192 |  |  |  |  |  |  |  |  |  |  |  |
| Online | 57 |  |  |  |  |  |  |  |  |  |  |  |

## Store Opening and Closing

[Retail] Newly opened 3: DRAWER 1, green label relaxing 2
[Onine] None
Outlet Non

- For details of store openings, please refer to: hitp://wmw.united-arrows.co.ip/enir/monthlylindex.html/fstore


Purchasing Customers

| Retail + Online | \|16/4~17/3 | - | - | - | - |  |  |  |  |  |  |  |  |  |  | - | - |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 17/4~18/3 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | - |  |  |  |  |
|  | 18/4~19/3 | 106.9 | 102.3 | 109.1 | 99.7 | 109.9 | 102.6 | 102.0 | 99.6 | 102.0 | 106.9 | 103.3 | 100.2 | 106.9 | 106.0 | 103.2 | 101.2 | 103.9 | 104.6 | 102.6 | 103.6 |
| Retail | 16/4~17/3 | 96.7 | 94.5 | 95.3 | 103.8 | 86.9 | 88.8 | 100.0 | 97.1 | 95.4 | 96.5 | 94.2 | 95.3 | 96.7 | 95.4 | 95.8 | 97.3 | 95.7 | 95.6 | 96.5 | 96.0 |
|  | 17/4~18/3 | 99.3 | 94.4 | 94.1 | 92.8 | 115.5 | 102.5 | 94.9 | 103.0 | 100.0 | 94.5 | 103.0 | 109.2 | 99.3 | 95.7 | 100.3 | 99.4 | 100.7 | 98.0 | 100.0 | 99.0 |
|  | 18/4~19/3 | 104.7 | 98.5 | 106.5 | 98.4 | 109.6 | 103.5 | 101.3 | 98.1 | 101.6 | 98.3 | 100.6 | 97.5 | 104.7 | 103.0 | 102.6 | 100.4 | 98.5 | 102.8 | 99.5 | 101.1 |
| Online | 16/4~17/3 |  | - |  |  |  |  |  | - | - |  |  |  |  | - | - | - |  |  |  |  |
|  | 1744~18/3 |  | - |  |  | - |  |  | - | - |  |  |  |  | - | - | - |  |  |  |  |
|  | 18/4~19/3 | 114.8 | 114.1 | 115.5 | 103.3 | 110.4 | 100.6 | 103.9 | 104.1 | 103.2 | 130.2 | 108.0 | 107.2 | 114.8 | 114.8 | 104.6 | 103.7 | 116.9 | 109.2 | 110.9 | 110.1 |

## Ave. Spending per Customer

| Retail + Online | 1661~17/3 | - | - | - | - | - | - | - | - |  |  |  |  |  | - |  | - |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1774~18/3 | - | - | - | - | - | - | - | - | - | - | - |  |  | - |  |  |  |  |  |  |
|  | 18/4~19/3 | 98.6 | 100.1 | 101.3 | 103.2 | 100.9 | 103.9 | 100.6 | 100.2 | 101.9 | 101.6 | 102.2 | 102.2 | 98.6 | 99.9 | 102.8 | 100.9 | 101.7 | 101.4 | 101.1 | 101.1 |
| Retail | 16/4~17/3 | 100.5 | 100.9 | 103.6 | 100.8 | 102.2 | 100.6 | 100.6 | 104.3 | 102.6 | 105.9 | 102.9 | 100.9 | 100.5 | 101.7 | 99.4 | 102.6 | 103.4 | 100.6 | 103.0 | 101.9 |
|  | 17/4~18/3 | 102.3 | 101.4 | 105.6 | 104.1 | 94.2 | 101.5 | 104.0 | 101.9 | 101.5 | 99.6 | 102.4 | 101.0 | 102.3 | 103.2 | 101.6 | 102.4 | 101.5 | 102.3 | 102.0 | 102.2 |
|  | 1884~19/3 | 98.7 | 100.7 | 100.5 | 101.8 | 98.7 | 101.0 | 99.8 | 99.8 | 100.3 | 102.2 | 100.8 | 102.5 | 98.7 | 99.9 | 101.0 | 99.9 | 102.0 | 100.4 | 100.9 | 100.5 |
| Online | 16/4~17/3 | - | - | - | - | - | - | - | - | - | - |  |  |  | - | - | - |  |  |  |  |
|  | 17/4~18/3 |  |  | - | - |  |  |  | - |  | - |  |  |  | - | - | - |  |  |  |  |
|  | 18/4~19/3 | 101.8 | 103.0 | 106.7 | 109.5 | 108.6 | 112.3 | 105.1 | 104.0 | 109.8 | 104.5 | 109.0 | 104.8 | 101.8 | 104.0 | 109.8 | 106.6 | 105.8 | 107.2 | 105.7 | 106.4 |

