



# Financial Results for Fiscal 2018

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# Fiscal year ended March 31, 2019

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# Financial Results Digest



# Financial Results for Fiscal Year Ended March 31, 2019

### Consolidated

### Non-consolidated

Ordinary income: ¥147.2 billion (up ¥19.6 billion year-on-year)

Ordinary income: ¥119.5 billion

(up ¥2.9 billion year-on-year)

Ordinary profit: ¥40.7 billion (up \(\frac{\text{\$\exiting{\$\text{\$\text{\$\text{\$\text{\$\text{\$\text{\$\text{\$\text{\$\exiting{\$\text{\$\exiting{\$\text{\$\text{\$\text{\$\text{\$\text{\$\text{\$\text{\$\text{\$\text{\$\text{\$\text{\$\text{\$\text{\$\text{\$\text{\$\text{\$\text{\$\exiting{\$\text{\$}\exiting{\$\text{\$\text{\$\text{\$\text{\$\text{\$\text{\$\text{\$\tex{\$\text{\$\text{\$\text{\$\text{\$\text{\$\text{\$\text{\$\text{\$\text{\$\text{\$\text{\$\text{\$\text{\$\text{\$\text{\$\}}}}}}}}}} \end{\text{\$\text{\$\text{\$\text{\$\text{\$\text{\$\text{\$\text{\$\text{\$\text{\$\text{\$\text{\$\text{\$\}}}}}}}}}}} \end{\text{\$\text{\$\text{\$\te Ordinary profit:

¥43.0 billion

(up ¥0.8 billion year-on-year)

Net income attributable to owners of the parent:

¥13.2 billion (down ¥12.1 billion year-on-year)

Net income:

¥14.5 billion (down ¥14.6 billion year-on-year)

### Both ordinary profit and ordinary income were record

Annual dividends per share were \(\frac{\pma}{11.00}\) (interim: \(\frac{\pma}{5.00}\); year-end:\(\frac{\pma}{6.00}\), an increase of \(\frac{\pma}{1.00}\) per share)

## Outlook for Fiscal Year Ending March 31, 2020

### Consolidated

### Non-consolidated

Ordinary income: ¥148.9 billion (up ¥1.7 billion year-on-year) Ordinary profit: ¥39.7 billion (down ¥1.0 billion year-on-year) Ordinary income: ¥120.2 billion (up ¥0.7 billion year-on-year) Ordinary profit:

¥41.7 billion (down ¥1.3 billion year-on-year)

We revised the numerical targets in the Medium-Term Management Plan and expect decline in profit for the fiscal year ending March 2020

Expect to pay interim and year-end dividends of ¥5.50 per share each for total annual dividends of ¥11.00 per share





(Billion yen)

						FY <b>19</b>	Plan	
	FY1 <b>7</b>	Plan (Sep. 2018)	FY <b>18</b>	Changes from FY17 results	Full year	Changes from FY17 results	Н1	Changes from FY17 results
Ordinary income	127.6	147.2	147.2	19.6	148.9	1.7	73.6	0.2
Ordinary expenses	89.3	107.3	106.5	17.2	109.2	2.7	53.0	0.3
Ordinary profit	38.3	39.9	40.7	2.4	39.7	(1.0)	20.6	(0.1)
Extraordinary losses	0.1	14.6	14.9	14.8	0.1	(14.8)	0.0	(14.6)
Net income attributable to owners of the parent	25.3	12.8	13.2	(12.1)	26.7	13.5	13.8	14.0

(Reference) Equity in net earnings of affiliated companies

FY18 - ¥0.2 billion

FY19 plan - ¥1.6 billion

- Notes: 1. Amounts less than one hundred million yen have been truncated.
  - 2. Previous-year comparisons are based on the units used in these materials.
  - 3. Exchange rates used in the consolidated income statement: per USD 1

FY2017 = \$112.16, FY2018 = \$110.44, FY2019 plan = \$110.00





(Billion yen)

								(Billion yen)
						FY <b>19</b>	Plan	
	FY <b>17</b>	Plan (Sep. 2018)	FY <b>18</b>	Changes from FY17 results	Full year	Changes from FY17 results	H1	Changes from FY17 results
Ordinary income	116.6	119.6	119.5	2.9	120.2	0.7	59.6	(8.0)
ATM-related fee income	105.9	108.3	107.8	1.9	107.5	(0.3)	53.4	(1.0)
Ordinary expenses	74.3	77.1	76.5	2.2	78.4	1.9	37.8	0.3
Interest expenses	0.7	0.8	0.6	(0.1)	0.8	0.2	0.4	0.1
ATM placement fee expenses	14.3	14.8	15.0	0.7	16.0	1.0	7.9	0.5
Outsourcing expenses	18.3	18.8	18.5	0.2	20.3	1.8	9.7	0.5
Maintenance fees	4.1	3.9	3.8	(0.3)	3.9	0.1	1.8	0.0
Depreciation and amortization	15.7	16.1	15.8	0.1	14.2	(1.6)	6.8	(1.3)
Ordinary profit	42.2	42.5	43.0	0.8	41.7	(1.3)	21.8	(1.0)
Extraordinary losses	0.1	21.9	22.0	21.9	0.1	(21.9)	0.0	(21.8)
Total income taxes	13.0	6.4	6.4	(6.6)	12.7	6.3	6.6	6.4
Net income	29.1	14.0	14.5	(14.6)	28.9	14.4	15.1	14.4
EBITDA	58.0	58.6	58.9	0.9	56.0	(2.9)	28.7	(2.2)
No. of ATMs installed at end of term (units)	24,392	25,350	25,152	760	25,502	350	25,333	577
ATM-related fee income per transaction (yen)	132.9	133.1	132.9	0	134.0	1.1	134.3	1.3
Daily average transactions per ATM (transactions/ATM/day)	94.1	92.3	92.3	(1.8)	89.2	(3.1)	90.2	(3.5)
Total no. of transactions (million)	815	830	829	14	822	(7)	414	(5)

Note: EBITDA = Ordinary profit + Depreciation and amortization





(Million USD)

						FY <b>19</b>	Dlon	(Million USD)
						F119	riali	
	FY <b>17</b>	Plan (Sep. 2018)	FY <b>18</b>	Changes from FY17 results	Full year	Changes from FY17 results	H1	Changes from FY17 results
Ordinary income	96.5	244.3	248.5	152.0	255.4	6.9	125.2	6.1
Ordinary expenses	120.4	258.4	257.3	136.9	253.8	(3.5)	125.5	(5.9)
Interest expenses	12.5	30.1	31.7	19.2	37.7	6.0	18.1	3.5
ATM placement fee expenses	58.0	141.9	140.1	82.1	139.9	(0.2)	69.2	1.0
Outsourcing expenses	7.8	19.5	17.8	10.0	17.6	(0.2)	8.8	(0.2)
Maintenance fees	8.4	20.3	19.6	11.2	20.8	1.2	10.3	0.5
Depreciation and amortization	9.5	16.0	15.7	6.2	7.4	(8.3)	3.5	(9.2)
Ordinary profit	(23.9)	(14.0)	(8.7)	15.2	1.6	10.3	(0.3)	12.0
Extraordinary losses	0.0	90.0	90.6	90.6	0.6	(90.0)	0.6	(89.4)
Net income	(27.4)	(104.0)	(99.5)	(72.1)	0.8	100.3	(1.0)	101.3
EBITDA	(14.3)	2.0	6.9	21.2	9.0	2.1	3.2	2.8
No. of ATMs installed at end of term (units)	11,582	13,300	12,795	1,213	11,770	(1,025)	11,761	(1,474)
At SEI (units)	5,948	8,400	8,349	2,401	8,311	(38)	8,306	403
Daily average transactions per ATM (transactions/ATM/day)	20.3	36.7	37.5	17.2	45.0	7.5	43.8	9.3
At SEI (transactions/ATM/day)	39.2	50.0	52.0	12.8	57.2	5.2	55.6	7.5
Total no. of transactions during the period (thousand)	51,812	177,400	177,628	125,816	194,000	16,372	94,000	12,085

Notes: 1. Number of ATMs installed as of March 31, 2019: 12,378 (Installed at 7-Eleven stores: 8,354 Installed at stores other than 7-Eleven stores: 4,024)

<sup>2.</sup> FCTI interest expenses: Equivalent to interest charges paid to financial institutions supplying cash to ATMs, outsourcing expenses, etc.





### BBF

(Million yen)

						FY19	Plan	
	FY <b>17</b>	Plan (May 2018)	FY <b>18</b>	Changes from FY17 results	Full year	Changes from FY17 results	H1	Changes from FY17 results
Ordinary income	972	1,016	1,189	217	1,410	221	640	74
Ordinary expenses	881	981	1,052	171	1,260	208	616	126
Ordinary profit	90	35	137	47	150	13	24	(52)
Net income	57	22	108	51	97	(11)	17	(32)

### 7PS

(Million yen)

						FY19	Plan	
	FY <b>17</b>	Plan (May 2018)	FY <b>18</b>	Difference with plan	Full year	Changes from FY17 results	H1	Changes from FY17 results
Ordinary income		492	45	(447)	127	82	51	47
Ordinary expenses		597	182	(415)	328	146	129	42
Ordinary profit		(104)	(137)	(33)	(200)	(63)	(77)	5
Net income		(104)	(137)	(33)	(200)	(63)	(77)	5



# Financial Position (Seven Bank) / Dividend Policy



#### Balance Sheet as of March 31, 2019

(Billion yen)

Cash and due from banks: (for ATMs, etc.)	778.0	Deposits: 679.7 (Individual deposits: 434.6)
		Bonds and borrowings:
Securities	92.7	ATM-related temporary 80.8
ATM-related temporary payments:	194.8	advances: Other:  20.2  Total net assets 219.6
Other:	79.8	

Total assets: 1,145.5 Liabilities + Net assets: 1,145.5

 $Non-consolidated\ capital\ ratio\ ({\tt Domestic\ standard}):$ 

51.75% (preliminary figure)

Credit rating (long-term) S&P: A+

R&I: AA

# SEVEN BANK

### Shareholder Return Policy

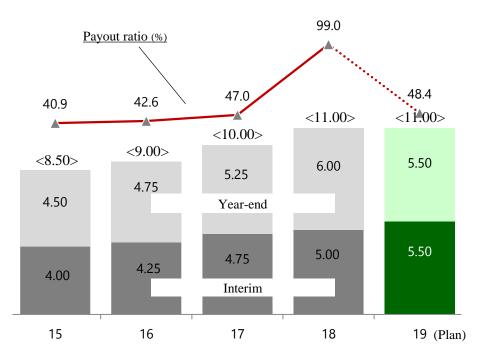
- > The basic means of shareholder returns is dividends
- ➤ Targeting a minimum consolidated payout ratio of 40% through twice-yearly payments

### Dividend

- Fiscal 2018: ¥11.00 annual dividends
- Fiscal 2019: ¥11.00 annual dividends planned (about ¥12.9 billion in total dividends)

### Acquisition of treasury stock

> Set the upper limit for treasury stock acquisition at ¥5.0 billion (See slide 16 for details)



# FY2017-FY2019 Medium-Term Management Plan [Status of Progress]



Materials disclosed in May 2017

Reprint

# Achieve Growth in Our Main Business as We Diversify Our Operations

## **ATM Platform Business**

Create new styles of ATM usage

## Settlement and Account Business

Provide financial services that meet the needs of the 22 million customers who visit Seven & i Group stores each day

# Overseas Business

Get U.S. operations on track, consolidate the base in Asia





# **Medium-Term Management Plan**

# Accumulate income and profits

Revised target figures

➤ KPI FY2019 targets

Ordinary income: ¥161.6 billion

Ordinary income: ¥44.7 billion

(up ¥40.0 billion compared with FY2016)

(up ¥8.0 billion compared with FY2016)

With <u>changes in the business environment</u> gathering pace, we judged that it is difficult to make up for the delays in the plan

FY2019 plan: ordinary income ¥148.9 billion ordinary profit ¥39.7 billion

Build foundation for a long-term growth

Continue to promote

➤ Build the foundation for the growth from FY2020 onwards

Continue to firmly and progressively implement measures Move from the "sowing" stage on to "nurture" stage



# Status of Progress in Medium-Term Management Plan (2)



	Plan	FY2019 Outlook	Difference	Factors
Consolidated	+40.0	+27.3	(12.7)	Accumulated ordinary income with respect to FY2016 results (Billion yen)
ATM Platform Business				
Consistently expand the scale	+10.0			Daily average transactions per ATM continues to gradually
Further improve quality	+ 10.0			decline
Create new styles of ATM usage	+5.0	+3.6	(11.4)	The ATM installation has been delaying compared with the plan primarily due to the control in new 7-Eleven store opening
				To start new services, it takes time to develop a new market
Settlement and Account Business				
Loan service				Changes in environment surrounding bank loans and slower growth in outstanding loans
International money transfer services	0	. 2.0	(2.0)	The revision of the Immigration Control and Refugee Recognition Act to further expand the money transfer market
Debit services	+5.0	+3.0	(2.0)	The number of cards issued and the usage have been strong, but spending per transaction has been below expectations
Sales proceeds deposit service				Corporate customers who are using services other than 7- Eleven have been steadily increasing
Overseas Business				
U.S. operations	+20.0	+19.5	(0.5)	Installation at all U.S. 7-Eleven stores completed as planned
Asia (Indonesia, etc.)	+α	+0.0	+0.0	The business environment changed and we could not expand business operations





# Promote **expansion of business fields** including consolidated subsidiaries and affiliates

	<u> </u>		meranis consolicated substitutios and allinates
	ATM platform	ATM	<ul> <li>Build new business model for contract-based ATM operation</li> <li>Create new usages by leveraging next-generation ATM</li> </ul>
Domestic Business		Security	➤ Create business by leveraging "safety and security" knowhow   CAULIS
		BPO*	> Strengthen back-office support business as common infrastructure
estic E		Foreign residents	➤ Offer financial service infrastructure for daily life
Dom	Settlement and	account	> Account business in collaboration with other companies
	account	Financial products	➤ Enhance lineup of easy-to-understand and simple financial products
		Corporate	➤ Offer settlement service for corporate customers at ATMs and over the internet
Overseas Business	U.S.	U.S.	<ul> <li>Expand ATM use</li> <li>Offer new financial services by creating synergies with SEI</li> </ul>
Over Busi		Asia	➤ Deploy ATMs, financial services, etc. in the areas where 7-Eleven is operating







# **New ATM utilization style**: technology innovation + collaboration with new partners



Mar. 2017 **Expansion of smartphone ATM service** 

Aug. 2017 Tie-up with new settlement companies





























May. 2018

Cash receipt service

Oct. 2018

**Expansion of e-money charges** 









































Expansion of new business fields: strengthen collaboration with invested companies, partner companies, etc.

> Provide financial service infrastructure for foreigners

Enhance security to prevent money laundering, etc.









Creation of new values



### ATM

Security

Foreign residents

- > Strengthen promotion of new services launched in FY2018
  - Expand alliances with new settlement companies and Cash Receipt Service
  - e-money charges: enhance visibility
- Strengthen promotion of installation outside the group
  - Advance installation related to sightseeing, retail and transportation for Olympic Games and Paralympic Games
- > Strengthen sales and develop functions to replace ATMs of other financial institutions
  - Strengthen existing functions that differentiate from competitors and develop new differentiating functions (development of identity verification function, etc.)
- > Strengthen promotion of back-office support business centered on money laundering prevention
- > Review overseas money transfer business with focus on expected increase in foreign workers
  - Review sales structure (strengthen collaboration with invested companies and partner companies)

## Nextgeneration ATM

Installation is scheduled to start from fall 2019

- > Pursue further operation efficiency and innovate basic performance such as reduction in environmental burden
- > Incorporate technology innovation such as highly accurate cameras and scanners, etc.
- Considering service enhancement with new usages such as personal authentication (planning to hold demonstration experiment)





**Settlement** and account

> Review UI/UX for "accounts primarily for smartphones and ATM"

Expand service collaboration by utilizing API = Strengthening of functions

> Expand customer contacts in cooperation with 7pay and nanaco and contribute to streamlining of settlements at cashier

Financial products

> Develop and offer unique products (fund management, insurance, etc.) in collaboration with invested companies

U.S.

Asia

> Become profitable and develop new services

- Streamline business to achieve profitability, push forward to increase usage
- Develop new services to utilize ATM usage data

> Consider entry primarily into areas where 7-Eleven outlets operate

- Entry with ATM + Consider financial business other than ATM





# Treasury stock acquisition: established upper limit of ¥5.0 billion

> Judge taking the status of capital, trend in business performance, level of the company's stock price, opportunity for growth investment, improvement in capital efficiency, etc. into account

Overview of acquisition of treasury stock					
Acquisition amount	¥5.0 billion (upper limit)				
Number of shares to	13.5 million (upper limit)				
Number of shares to be acquired	Ratio of treasury stock to be acquired to shares outstanding*: 1.13%				
Acquisition period	From May 13 to July 31, 2019				
Acquisition method	Market purchase based on discretional trading contract				
Cancellation of shares to be acquired	Scheduled cancellation date August 20,2019				

	FY17	FY18	FY19	Total for three years
Dividend per share (yen)	10.0	11.0	11.0	
Total dividends (Billion yen)	11.9	13.1	12.9	37.9
Payout ratio (%)	47.0	99.0	48.6	
Acquisition of treasury stock (Billion yen)			5.0	5.0
Total return (Billion yen)			17.9	<u>42.9</u>
Overall return ratio (%)			67.2	

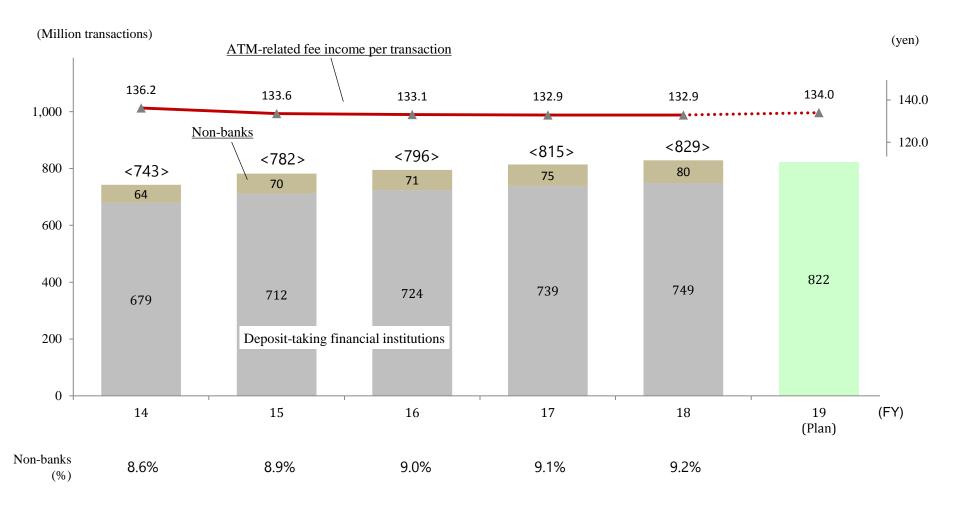
<sup>\*</sup> Shares outstanding do not include treasury stock.
As of March 31, 2019: 1,191,632,629 shares (treasury shares: 831,371)



# Reference Materials

Fiscal year ended March 31, 2019





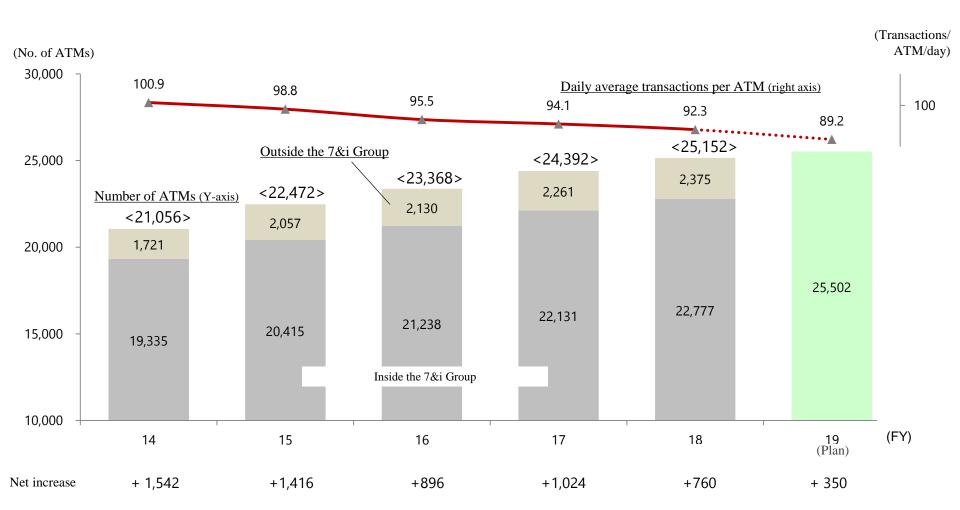
Notes: 1. Daily average transactions per ATM do not include balance inquiries, e-money charges, PIN changes and withdrawal limit changes.

2. ATM-related fee income per transaction = ATM-related fee income / (Total of transactions - Total of transactions without ATM-related fee income [i.e. sales proceeds deposits])

3. In this report, securities, life insurance, credit card, consumer credit and consumer financing companies are all referred to as "non-banks."





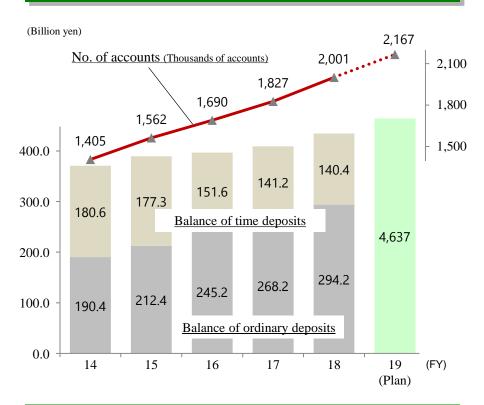


Note: Daily average transactions per ATM do not include balance inquiries, e-money charges, PIN changes and withdrawal limit changes.





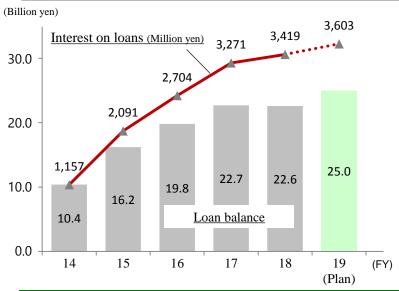
## Number of individual accounts and balance of deposits



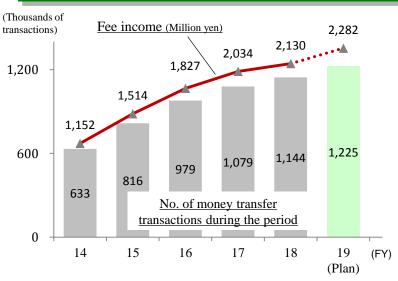
### Debit services

	FY18	FY19 (Plan)
Accounts (Thousands of accounts)	484	618
Number of transactions (Thousands of transactions)	10,473	14,462

### Personal loan services



# International money transfer services





### ATMs installed at U.S. 7-Eleven

Monthly average transactions per ATM



Operation focused on profitability = Focus on ATM business at SEI and systematic streamlining of low-profitable ATMs

Note: Figures from June 2018 include ATMs installed by Sunoco



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