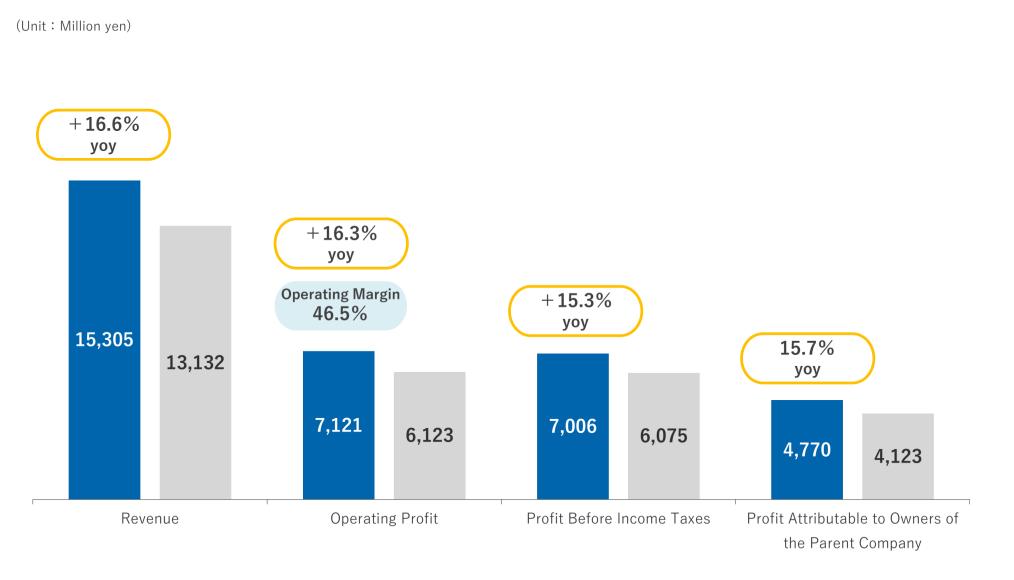


# **Results Briefing** For 2Q FY2020/3



# **Operating Results and Financial Position**

### **Operating Results and Financial Position**

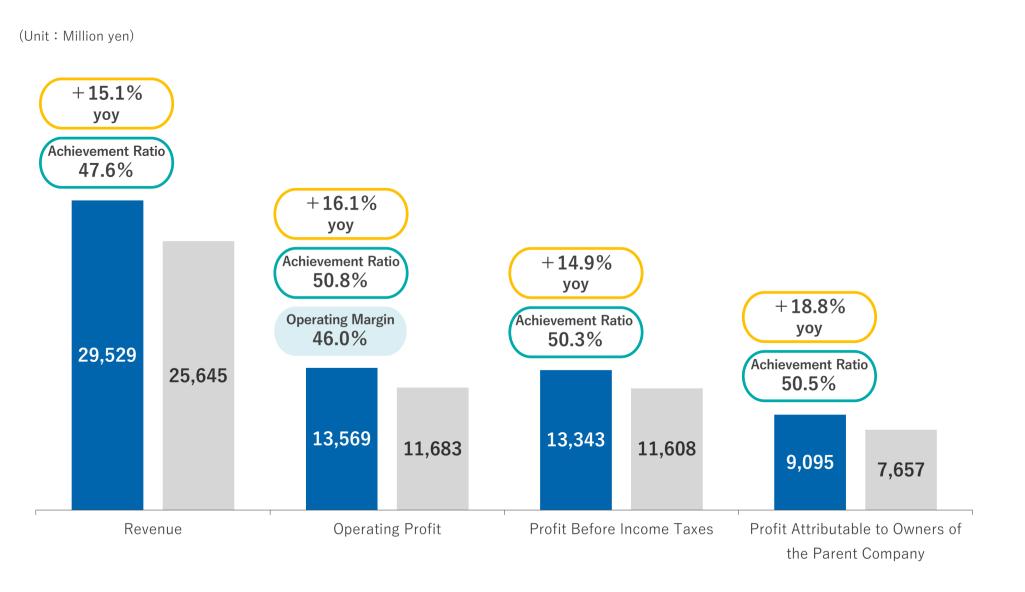


**FY2020/3 2Q** 

FY2019/3 2Q

**KaKaK***n*·com

## **Operating Results and Financial Position (1H)**



4

■ FY2020/3 1H

FY2019/3 1H

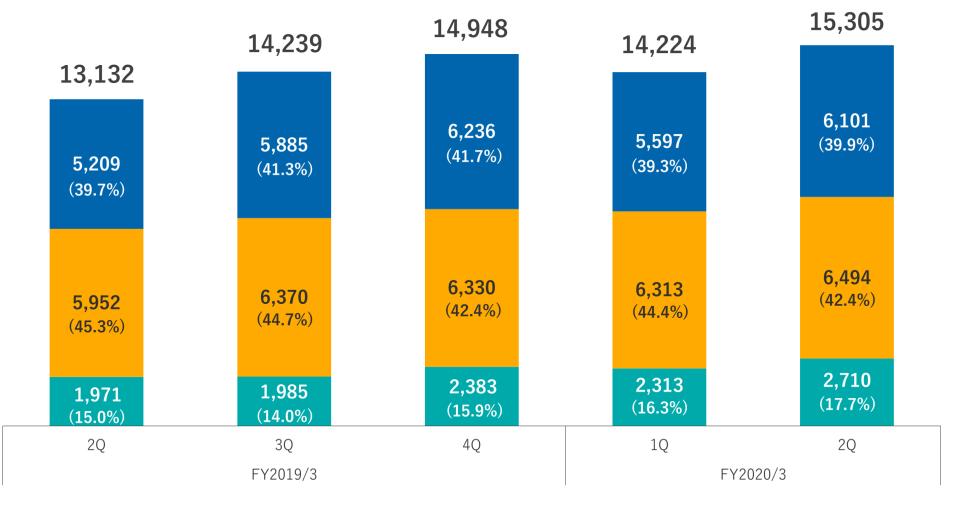
**Kakaku**.com



# Quarterly Consolidated Revenue and Operating Expenses

# Quarterly Consolidated Revenue by Business Segment Kakaku.com

(Unit : Million yen) \*Figures in () are sales ratios



Kakaku.com Tabelog

New Media and Solutions / Finance

# Quarterly Consolidated Operating Expenses Breakdown Kakaku.com

(Unit : Million ven) 11 , 22 11 1.028(240) 977(196) 1.028(231) 965(186) 8,200 8,074 7,777 7,737 934(174) 7,023 1,766 2.004 1.639 1.741 1.376 2.146 1,953 2.015 2.056 1,801 2,199 2.225 2.067 2.049 1,995 841 843 825 837 792 **419** 236 593 **394** 229 521 **408** 235 493 **498** 438 434 **401** 230 428 2Q 3Q 4Q 1Q 2Q FY2019/3 FY2020/3

7

Advertising Comissions (\*1 Personnel Cost Outsourcing Depreciation Rent Other 2

Number of Employees(\*2

\*1) Commissions = Various commissions paid + Advertising agency commissions

\*2) The number of regular employees, with the average number of temporary employees for each quarter shown separately in parentheses.

FY2020/3 2Q Breakdown of "Other" Expenses Jul.-Sep. : Recruiting 53 and Server Maintenance 42



# **Operating Results and Operational Progress By Business Segment**

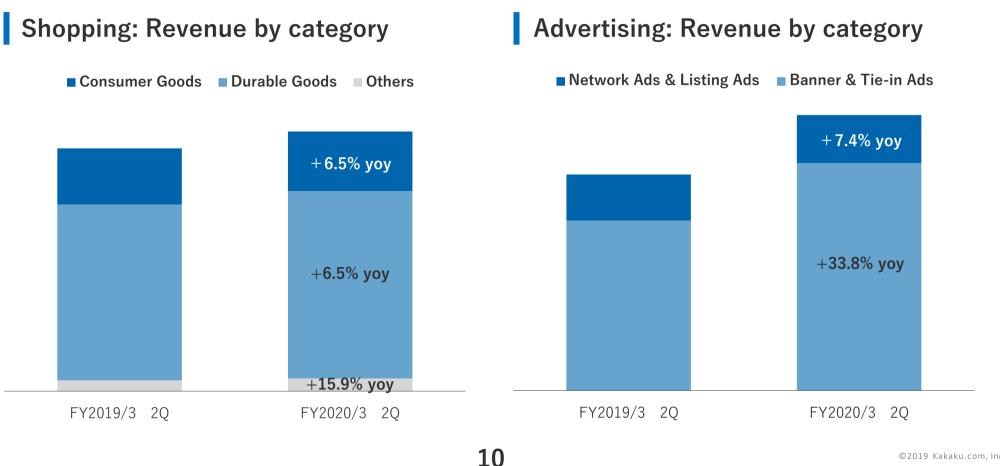
### **Operating Results by Business Segment**

(Unit : Million yen)		Revenue	YoY	Monthly Users(*	
		6,101	+17.1%		
Kakaku.com	Shopping	2,356	+ 7.0%	E7 17	
	Service	2,555	+ 22.9%	– 57.17mn	
	Advertising	1,191	+ 28.2%		
Tabelog		6,494	+9.1%		
	Restaurant Promotion	5,322	+14.8%	108.10mn	
	Premium Memberships	593	-19.3%		
	Advertising	579	-0.4%		
		2,710	+ 37.5%		
New Media and Solution / Finance	New Media and Solution	2,158	+ 37.9%		
	Finance	552	+ 36.0%		

\* The explanation about the monthly users lists it in pages 23.

### Kakaku.com's Operational Progress

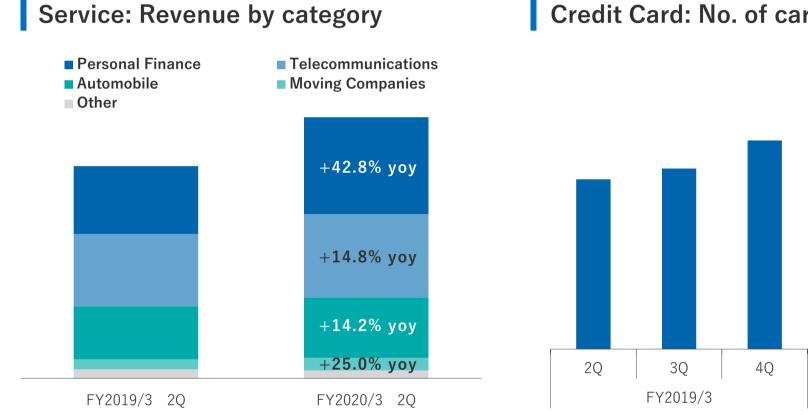
- Shopping business revenue increased, mainly from PCs and large home appliances.
- Advertising business revenue increased due to home appliance manufacturer banner and advertorials ads.



**Kakaku**.com

### Kakaku.com's Operational Progress

- In the service business, applications increased for various services in the personal finance and telecommunications categories.
- Number of credit cards issued rose 35.5% YoY on back of growth in cashless payments.



### Credit Card: No. of cards issued

2Q

10

FY2020/3

**Kakaku**.com

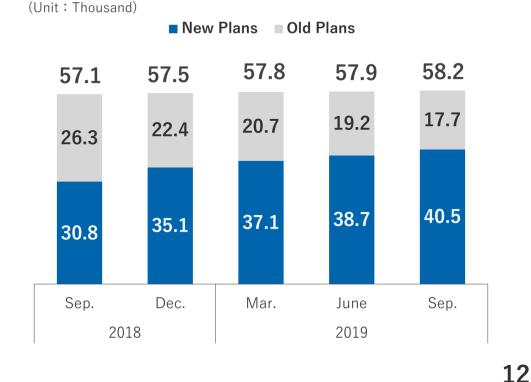
+35.5%

yoy

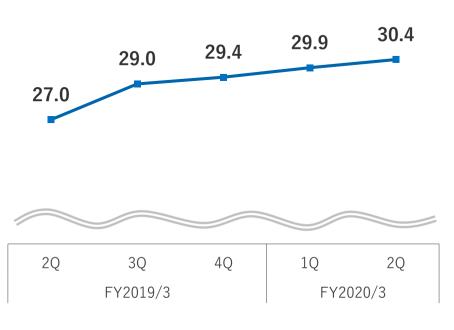
# **Tabelog's Operational Progress**

- Fee-paying restaurants increased to 58,200 due to new sign-ups and restaurants switching to new plans.
- Monthly revenue per restaurant rose to ¥30,400 due to growth in online reservation revenue.

#### Breakdown of fee-paying restaurants



# Average monthly revenue per restaurant by quarter



(Unit: Thousand yen)

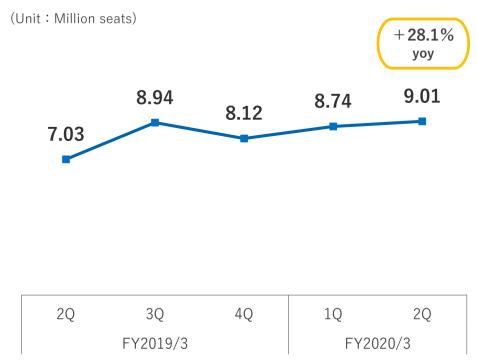
**Kakaku**.com

# **Tabelog's Operational Progress**

**Kakaku**.com

- Number of seat reservations increased due to more restaurants accepting online reservations and a higher percentage of reservations made online.
- Tabelog has launched a service for restaurants to attract Chinese tourist customers.

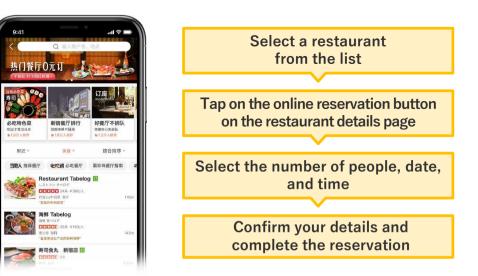
# Number of seat reservations (Quarterly total)



# Online reservation system for foreign tourist customers

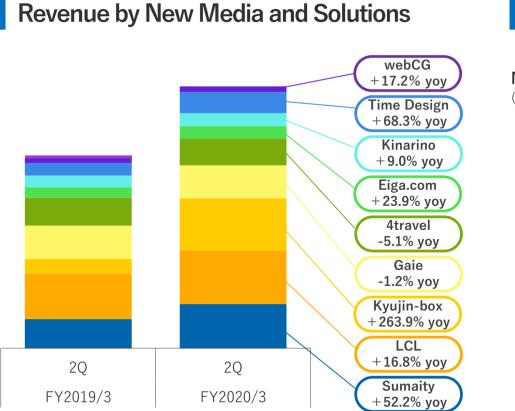
Tabelog is connection with Dazhong Dianping's app, an online search platform for life services operated by Meituan Dianping.

#### Making a Tabelog online reservation using Dazhong Dianping

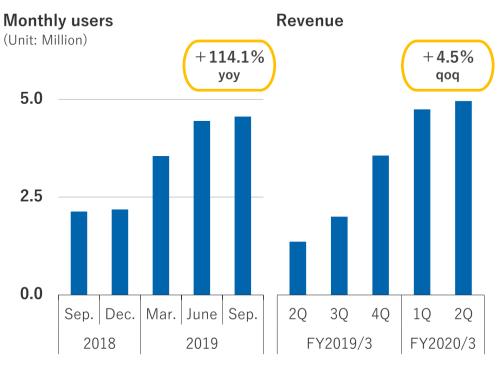


### New Media and Solution / Finance's Operational Progress

- Kyujin Box and Time Design grew their revenues.
- Kyujin Box revenue increased, driven by growth in monthly users and a higher customer referral rate.



# Kyujin Box: Monthly users and quarterly revenue





## New Media and Solution / Finance's Operational Progress

- Kakaku.com Insurance saw increase in sales of pet insurance and overseas travel insurance policies.
- Time Design revenue from overseas facilities grew sharply.

#### Kakaku.com Insurance : Overseas Time Design: Revenue by category travel insurance Monthly users and revenue tend to increase in 20, which overlaps with the summer holiday period. Monthly users Revenue +19.1%+27.2%**Overseas Facilities** +133.6% yoy yoy vov **Domestic Facilities** +20.0% yoy Sep. Dec. Mar. June Sep. 2Q 3Q 40 1Q 20 2018 2019 FY2019/3 FY2020/3 FY2019/3 2Q FY2020/3 2Q

#### какаки.com

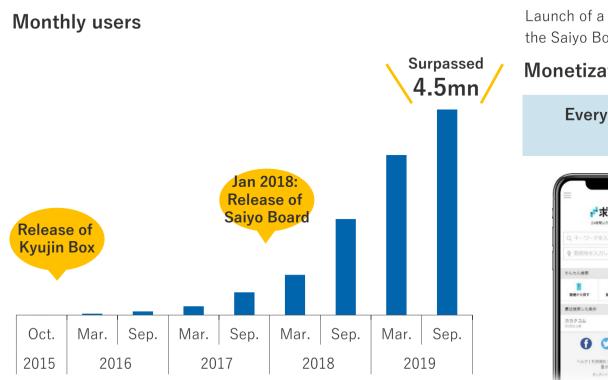


# **Initiatives Going Forward**

### New Media and Solution / Finance's Initiatives Going Forward Kakaku.com

• Kyujin Box will seek to boost monthly users by leveraging online video ads in addition to content enhancement and expanding information. Furthermore, it will aim to increase revenue through greater monetization.

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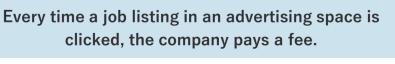


Launch of new monetization scheme

#### Initiatives for boosting monthly users

Launch of a new paid option: Job listings posted by companies to the Saiyo Board can be shown in advertising spaces.

#### Monetization of Kyujin Box





### New Media and Solution / Finance's Initiatives Going Forward Kakaku.com

- Kakaku.com Insurance will work to strengthen its services to gain new life and non-life insurance policyholders and make switching between exiting policies much easier.
- Bus Hikaku Navi, operated by LCL, will launch a new bus tour search service and will work on providing more bus information.

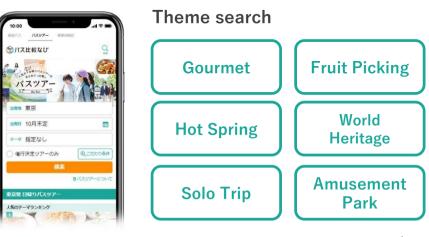
### Kakaku.com Insurance: Enhanced content

No. of applications by channel

Life Insurance Non-Life Insurance +28.5% yoy
+35.0% yoy yoy FY2019/3 2Q
FY2020/3 2Q
FY2020/3 2Q
FY2020/3 2Q
FY2020/3 2Q
FY2020/3 2Q
Online
Offline
Offline

# Bus Hikaku Navi: Launch of bus tour search service

Launch of bus tour search service: Users can search by date, price, location, and category.



etc.

# Kakaku.com's Initiatives Going Forward

- Owing to the increase in credit card payments, a separate card payment price will now be shown. The site's content will continue to be enhanced in line with the diversification of payment options.
- The vehicle model page in the automotive category will be redesigned. Efforts to boost monthly users to continue.

# Shopping: Providing information on cashless payments

The lowest price when paying with credit card will be shown near the top of the product page.

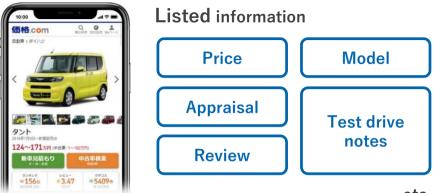
#### Enhanced product page



# Services: Enhancement of vehicle model page

Redesign of vehicle model page: Enhancements include bigger photos and easier navigation of new/used vehicle information and featured articles.

#### Vehicle model page



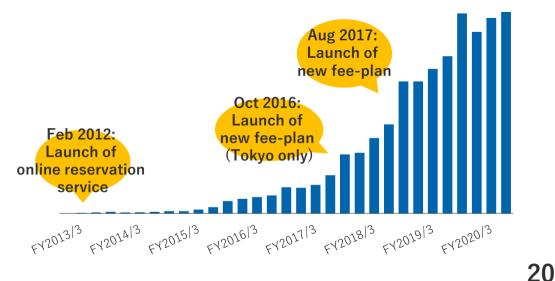
## **Tabelog's Initiatives Going Forward**

- Tabelog will take steps to expand online reservations by enhancing userfriendliness of content for both users and restaurants.
- New "Tabelog Takeout" service plans to launch in some parts of Shibuya.

#### **Boosting online reservations**

In addition to increasing overall reservations, including those placed over the phone, Tabelog will seek to boost the percentage of online reservations.

#### Number of seat reservations



### "Tabelog Takeout" app

"Tabelog Takeout" makes it easy for users to find nearby restaurants and place and pay for orders.

#### "Tabelog Takeout" ordering process







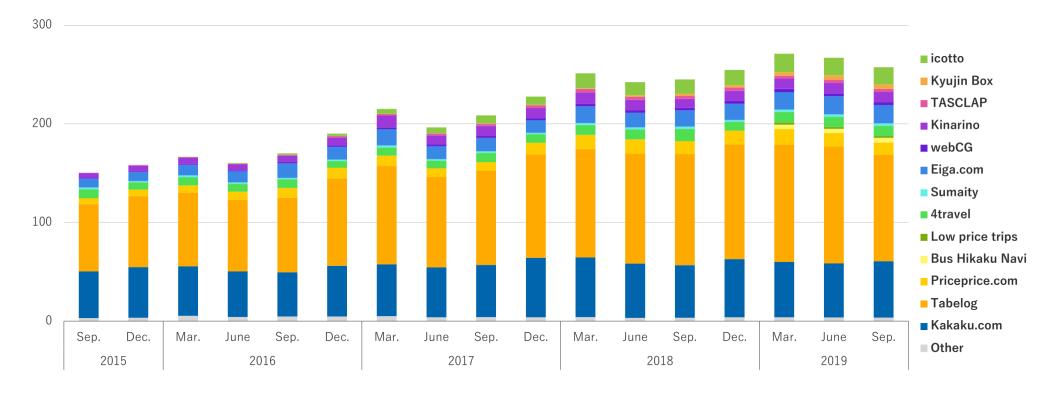
# Appendix

		Shopping	Service	Advertising	
	Kakaku.com	Commission from registered shops based on the number of click and sales performance.	Commission based on the number of contracts for personal finace and telecommunications etc.	Advertising revenue from banner and text ads, content and search based advertising.	
		[Clients] EC Malls, EC Shops and Electronics Retail Stores, etc.	[Clients] Service Providers, etc.	[Clients] Electric Devices Manufacturing Company, etc.	
<u>n</u>	Tabelog	Restaurant Promotion	Premium Memberships	Advertising	
Internet Media		Monthly fees for promotional services for restaurants as well as commissions based on online reservations.	User fees for access to premium contents.	Advertising revenue from banner and text ads, content and search based advertising.	
		[Clients] Restaurants	[Clients] Users	[Clients] Beverage manufacturer, etc.	
		New Media and Solutions			
	New Media and Solutions /	Revenue generated by sites and service, such as Kyujin-box, Sumaity, Kinarino, Bus Hikaku Navi operated by LCL, Inc or Dynamic package reservation system operated by Time Design Co., Ltd.			
	Finance	Finance			
Finance		Commission from general insurance business for life insurances and non-life insurance, etc. operated by Kakaku.com Insurance, Inc.			

# **Total Accumulated Traffic for Kakaku.com Group**

**Kakakn**.com

• Total accumulated monthly traffic for all sites of Kakaku.com sites as of September 2019, was 257.54 million average visitors, up 5.0% yoy.



#### About monthly unique user counts

The number of monthly unique users is the number of browsers that visited the site, not the number of cumulative visits, during a month. We have measured monthly user numbers exclude overlapping users which occurs by the mobile webpage speed and mechanical access such as automatic collecting program by third parties.

**KaKaKU**.com

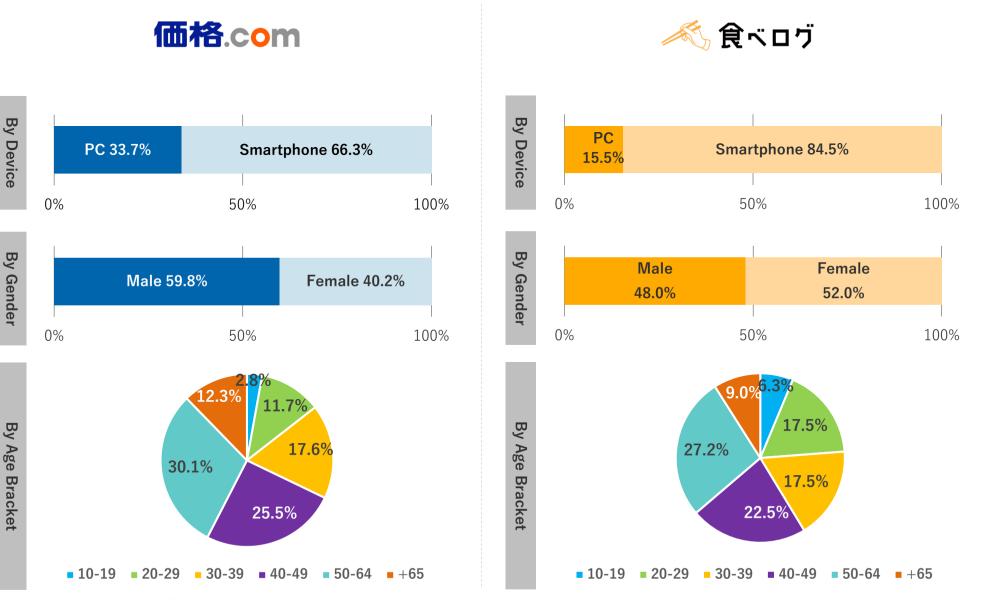
#### (Unit: Million Yen)

FY2017/3 (JGAAP)	1Q	2Q	3Q	4Q	Full Year
Revenue / Revenue Ratio	10,464	11,379	11,405	11,840	45,089
Kakaku.com	4,958 / 47.4%	5,161 / 45.4%	5,396 / 47.3%	5,774 / 48.8%	21,287 / 47.2%
Tabelog	4,389 / 42.0%	4,606 / 40.5%	4,843 / 42.5%	4,768 / 40.3%	18,608 / 41.3%
New Media, etc.	1,117 / 10.6%	1,612 / 14.1%	1,165 / 10.2%	1,297 / 10.9%	5,192 / 11.5%
Operating Profit	4,854	5,178	5,398	5,729	21,161
Operating Margin	46.4%	45.5%	47.3%	48.4%	46.9%
FY2018/3 (IFRS)	1Q	2Q	3Q	4Q	Full Year
Revenue / Revenue Ratio	10,651	11,018	11,829	13,285	46,782
Kakaku.com	5,124 / 48.1%	5,142 / 46.7%	5,605 / 47.4%	6,101 / 45.9%	21,973 / 47.0%
Tabelog	4,654 / 43.7%	4,909 / 44.5%	5,215 / 44.1%	5,369 / 40.4%	20,148 / 43.0%
New Media, etc.	872 / 8.2%	967 / 8.8%	1,008 / 8.5%	1,815 / 13.7%	4,662 / 10.0%
Operating Profit	5,100	5,392	5,700	6,684	22,876
Operating Margin	47.9%	48.9%	48.2%	50.3%	48.9%
FY2019/3 (IFRS)	1Q	2Q	3Q	4Q	Full Year
Revenue / Revenue Ratio	12,513	13,132	14,239	14,948	54,832
Kakaku.com	5,181 / 41.4%	5,209 / 39.7%	5,885 / 41.3%	6,236 / 41.7%	22,510 / 41.1%
Tabelog	5,701 / 45.6%	5,952 / 45.3%	6,370 / 44.7%	6,330 / 42.4%	24,352 / 44.4%
New Media, etc.	1,631 / 13.0%	1,971 / 15.0%	1,985 / 14.0%	2,383 / 15.9%	7,970 / 14.5%
Operating Profit	5,560	6,123	6,513	6,873	25,070
Operating Margin	44.4%	46.6%	45.7%	46.0%	45.7%
FY2020/3 (IFRS)	1Q	2Q			
Revenue / Revenue Ratio	14,224	15,305			
Kakaku.com	5,597 / 39.3%	6,101 / 39.9%			
Tabelog	6,313 / 44.4%	6,494 / 42.4%			
8					
New Media, etc.	2,313 / 16.3%	2,710 / 17.7%			
New Media, etc. Operating Profit	2,313 / 16.3% 6,448	2,710 / 17.7% 7,121			



### **Operated Website User Profile**

**Kakakn**.com



※Based on data for September 2019

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### Kakaku.com Group Service Overview





# **Company Profile**

#### какаки.com

Company Name	Kakaku.com, Inc.		
Address	3-5-7 Ebisu minami,		
	Shibuya-ku, Tokyo 150-0022		
Founded	December 1997		
Website	https://corporate.kakaku.com/		
Share Listing	The First Section of Tokyo Stock Exchange		
Stock Code	2371		
<b>Related Companies</b>	Kakaku.com Insurance, Inc.	URL: https://kakakucom-insurance.co.jp/	
	4travel, Inc.	URL: http://fortravel.jp/	
	eiga.com, Inc	URL: https://eiga.com/	
	Time Design Co., Ltd.	URL: https://www.timedesign.co.jp/	
	webCG, Inc.	URL: https://www.webcg.net/	
	LCL, Inc.	URL: https://www.lclco.com/	
	gaie, Inc.	URL: https://gaie.jp/	
	Catapult Ventures Pte. Ltd.	URL: https://www.moneysmart.sg/	
	LoveBonito Holdings Pte. Ltd.	URL: https://www.lovebonito.com/	
	TabSquare Pte. Ltd.	URL: https://www.tabsquare.ai/	

Note: Information and projections of future performance contained in this document include the Company's judgments premised on information available at the time of preparation and assumptions concerning uncertainties. They may differ from actual business performance and results due to a variety of factors.