

February 14, 2020

freee K.K.

Daisuke Sasaki, CEO and Representative Director

Code No.: 4478, Tokyo Stock Exchange Mothers

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(Corrections) Notice Regarding Partial Corrections of "Presentation Materials for Q2 FY2020.6"

freee K.K. hereby announces that it has made corrections to "Presentation Materials for Q2 FY2020.6" released on February 14, 2020.

### **Details of Corrections**

• Page 2: Amount of Revenue and ARR

#### (Before correction)

### **Highlights**

free

Revenue (1) (Six months ended December 31, 2019)

JPY 30.7 Bn

ARR(2)

JPY**62.2**Bn

Subscription Rate(3)

ARPU<sup>(4)</sup>

**JPY 36** K

**Number of Paying** Customers (5)

Notes:

1. For the first six months of the fiscal year ending June 2020

2. Annual Recurring Revenue, Monthly Recurring Revenue at December 2019, multiplied by 12, Monthly Recurring Revendended style mount of frees contracted to be paid by outsomers on a monthly basis as of the end of a particular month MRR excludes certain fees that we consider to be non-recurring such as initial set-up and other one-time fees.

- a.ru ure inst aix months of the fincal year ending June 2020. Nate calculated by dividing subscription revenue (revenue samed every month from contracts that automatically renew unless customer indicates intention to terminate) by total revenue.
  4. As of December 31, 2019. Calculated by dividing total ARR by the number of paying customers.
  5. As of December 31, 2019. Paying customers include self-employed users.

### (After correction)

### **Highlights**

free

Revenue (1) (Six months ended December 31, 2019)

JPY 3.07 Bn

ARR(2)

JPY**6.22**Bn

Subscription Rate<sup>(3)</sup>

ARPU<sup>(4)</sup>

**JPY 36** K

**Number of Paying** Customers<sup>(5)</sup>

2



# Q2 FY2020.6 Financial Results

freee K.K.

February 14, 2020

# Highlights



Revenue <sup>(1)</sup>
(Six months ended December 31, 2019)

JPY3.07<sub>Bn</sub>

ARR<sup>(2)</sup>

JPY6.22Bn

Subscription Rate<sup>(3)</sup>

90%+

ARPU<sup>(4)</sup>

JPY 36K

Number of Paying Customers (5)

170<sub>K+</sub>

- 2.Annual Recurring Revenue. Monthly Recurring Revenue at December 2019, multiplied by 12. Monthly Recurring Revenue is defined as the amount of fees contracted to be paid by customers on a monthly basis as of the end of a particular month.

  MRR excludes certain fees that we consider to be non-recurring such as initial set-up and other one-time fees.
- 3. For the first six months of the fiscal year ending June 2020. Rate calculated by dividing subscription revenue (revenue earned every month from contracts that automatically renew unless customer indicates intention to terminate) by total revenue
- 4. As of December 31, 2019. Calculated by dividing total ARR by the number of paying customers.
- 5. As of December 31, 2019. Paying customers include self-employed users.

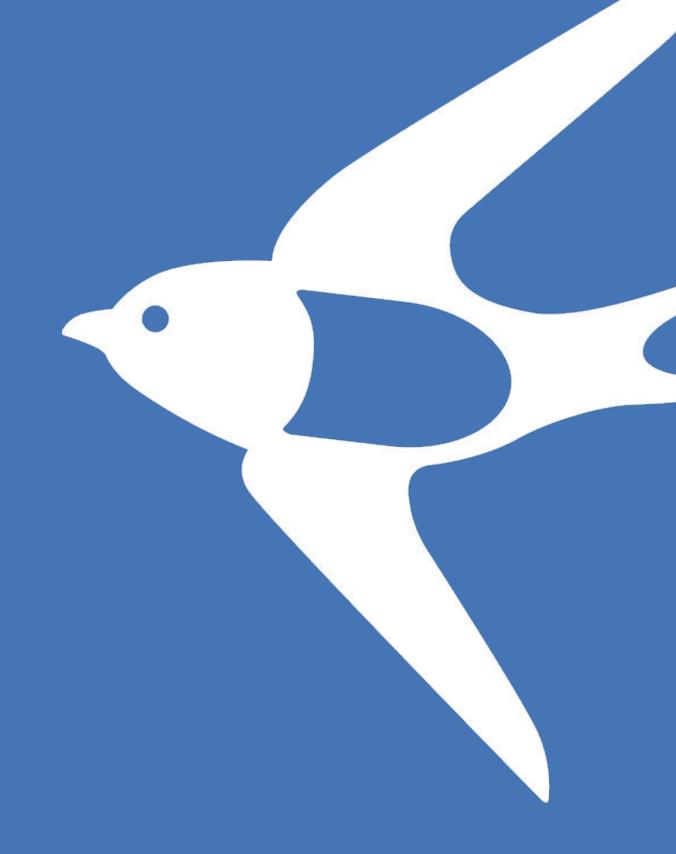
<sup>1.</sup> For the first six months of the fiscal year ending June 2020

## Mission

# **Empower Small Businesses to Take Center Stage**

With the mission of empowering small businesses to take center stage, we strive to develop and offer innovative solutions with the aim of creating a platform that empowers anyone with ideas, passion and skills to easily grow a robust and streamlined business.

We believe that small businesses have the ability to act quickly and boldly to put ideas into action, positioning them to achieve innovation in various areas, push big businesses to evolve and inspire new movements and ideas in society.



# Our Integrated ERP for SMB

# Cloud-native Integrated Payroll Software







**Accounting freee** 

No.1 Japan Cloud
Market Share (2)

Invoicing | Expense reports
Financial statements | Budgeting | Internal controls





HR freee

No.1 Japan Cloud
Market Share (3)

Time tracking | Joining/leaving management | Payroll Year-end tax adjustments and filings Personal identification number (My number) management

### **Other Products**

freee 会社設立フリー









Founding freee

**Opening freee** 

Tax filing freee

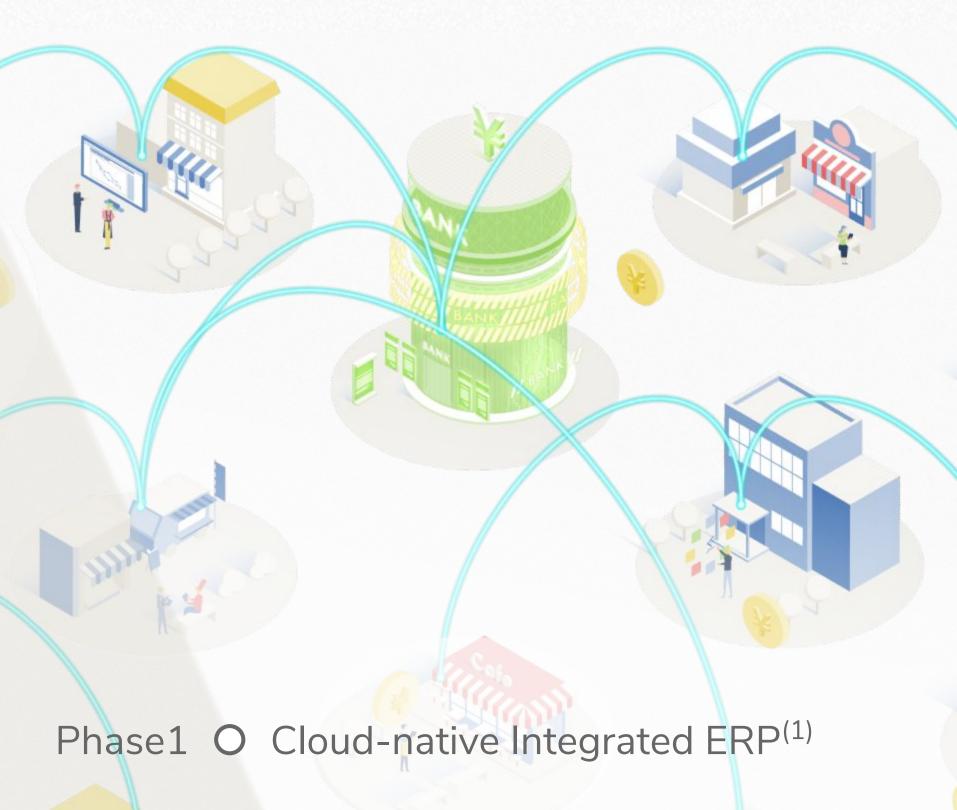
Personal identification number (My number) management freee

Corporate card freee

- 1.Cloud-native services: Services that give users access to an IT system via the Internet, eliminating the need to own software or hardware
- 2.Source: BCN Retail announced October 2017. Web survey in September 2017 of employees of entities with less than 300 employees or self-employed who have installed cloud accounting software (N=418)
- 3. Source: MM Research Institute. Web survey in March 2016 of employees of entities with less than 300 employees about the usage of cloud payroll software in Japan (N=4,168)

# Vision

A platform that allows anyone with ideas, passion, and skills to easily grow a robust and streamlined business

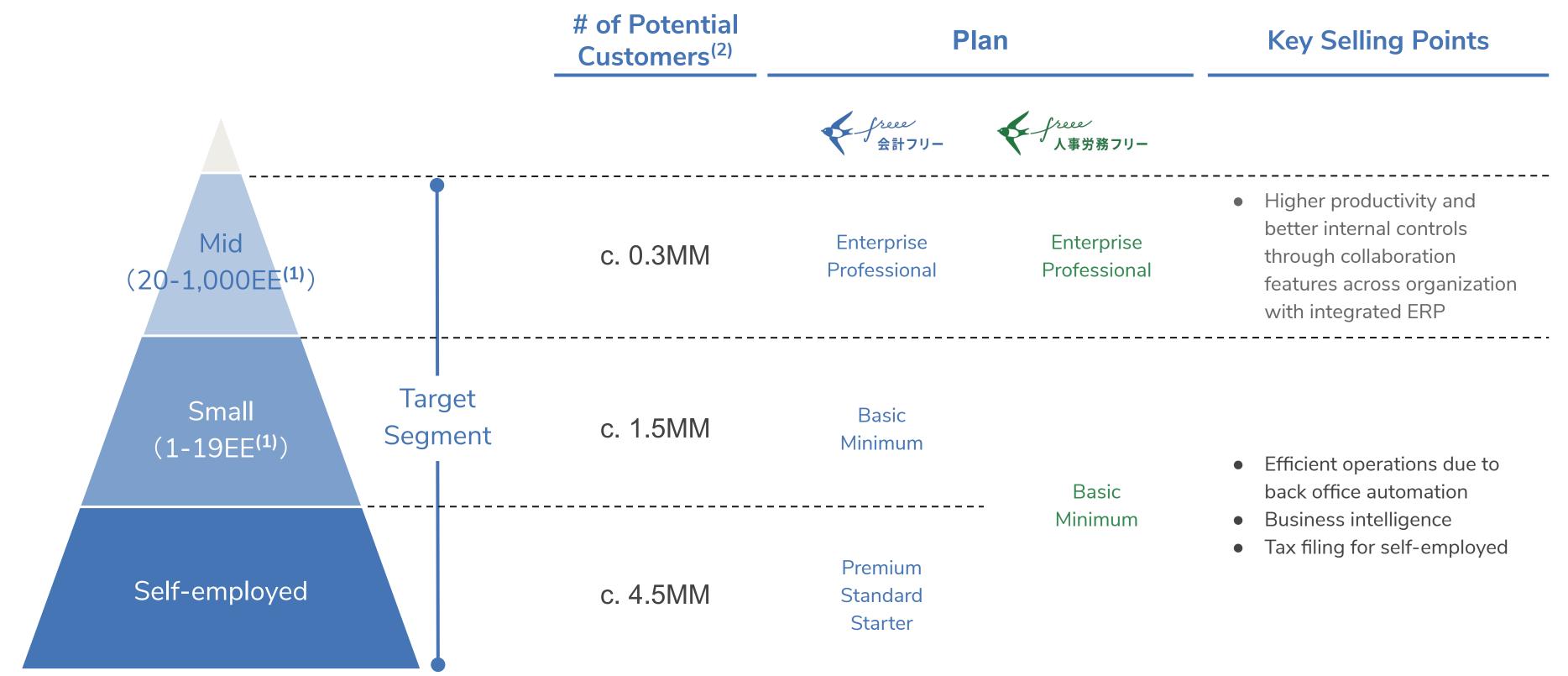


Phase2 O B2B Platform

Phase3 O Financial Platform

# Our Services for 6 Million+ Potential Customers

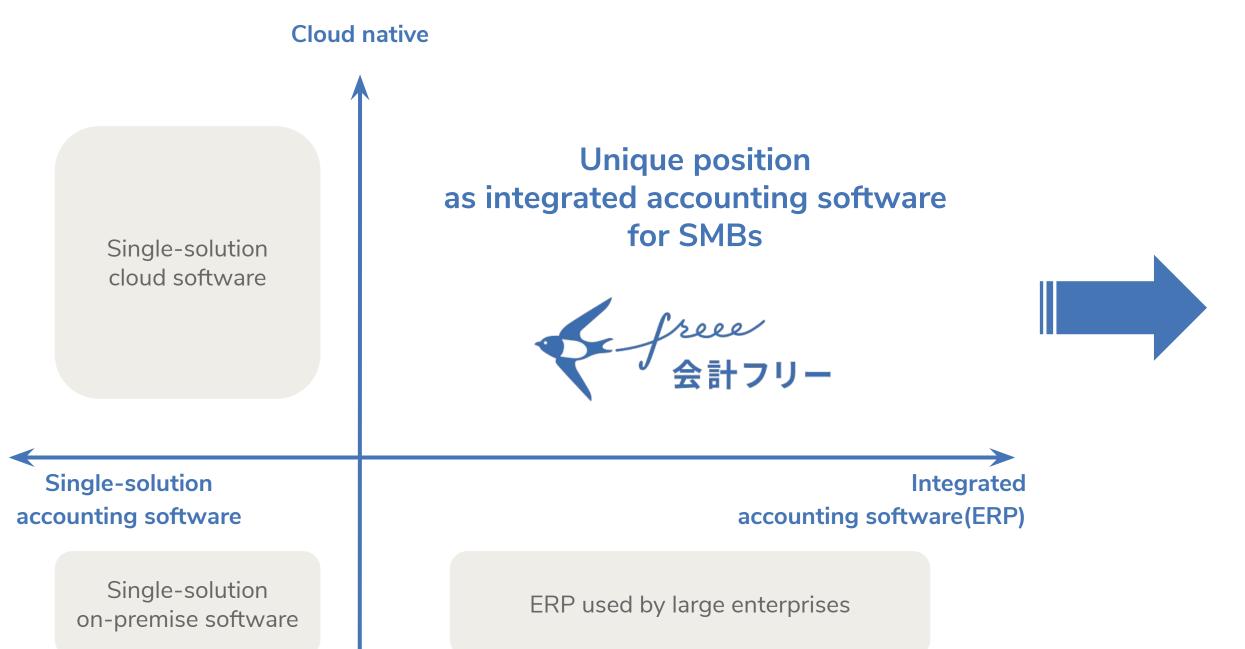




<sup>1.</sup>EE: Employee

# **Unique Positioning = Integrated & Cloud-native**





**Desktop / Manual entry** 

# Compelling Value Proposition

- Easy-to-use, automated functionality
- > Fully-integrated, comprehensive back office functions
- Navigational solutions supporting informed decision-making
- Collaborative across internal functions
- Scalability through public API<sup>(1)</sup>

<sup>1.</sup> Public API: An API that is meant for internal use only is called a private API while an API that is accessible by external entities is called an open API. An open API that is publicly available to a wide range of entities not only specific partners is called a public API.

# Our Compelling Value Proposition As Japan's Only Cloud-native Integrated ERP



### **Easy & Automated**



Without accounting / HR expertise Mobile focus | Al-based autofill entries

# **Back Office Automation**



Accounting books and HR documents automatically maintained on integrated ERP

### Navigational



Visualized financial data /
Real-time decision making support

### Collaborative



Internal control-compliant / Enhanced automation

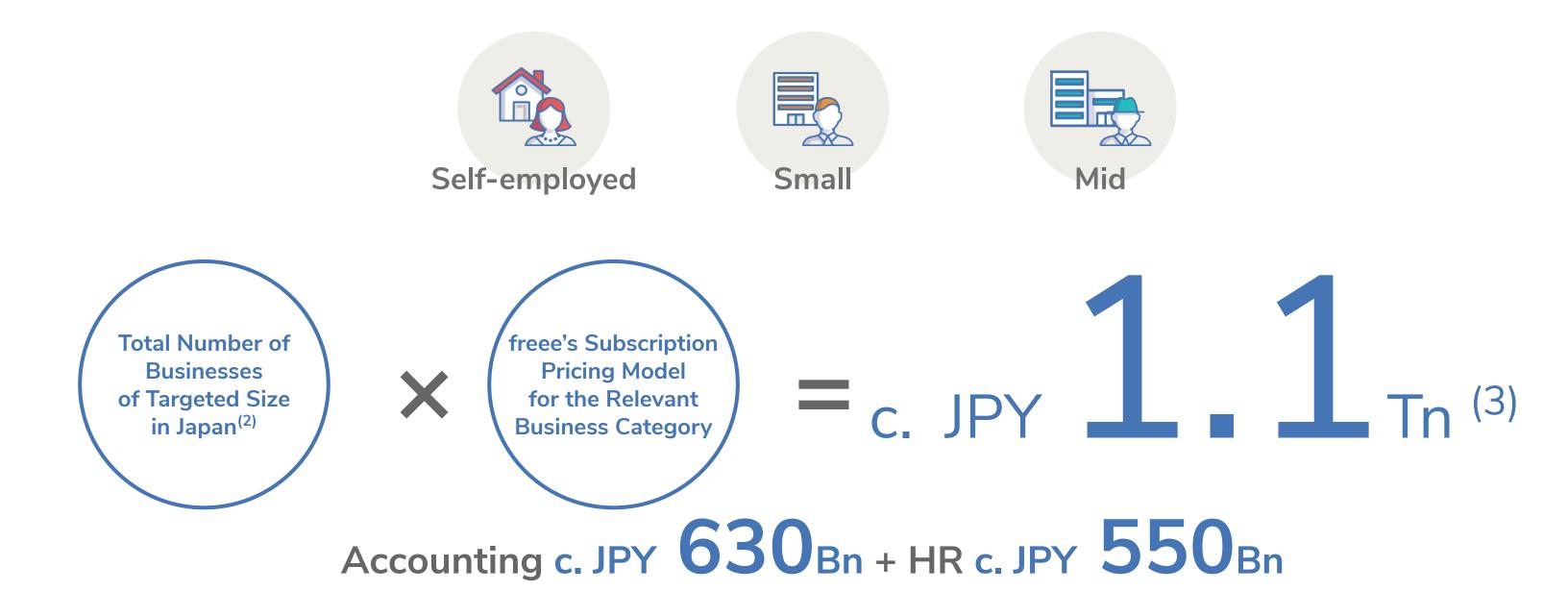
### Scalable



API integration / First public API (1)

# Huge Potential TAM<sup>(1)</sup> for Accounting freee and HR freee

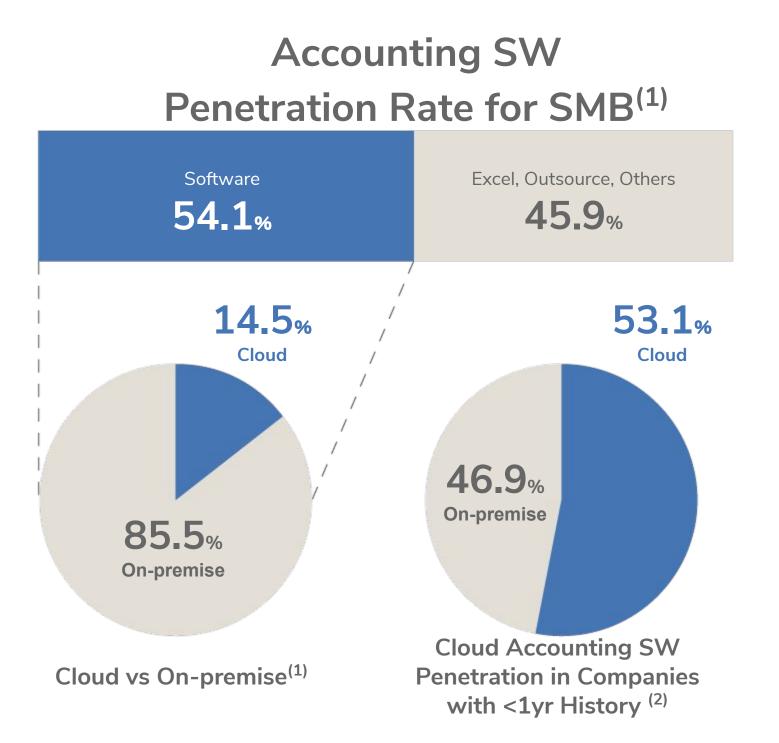




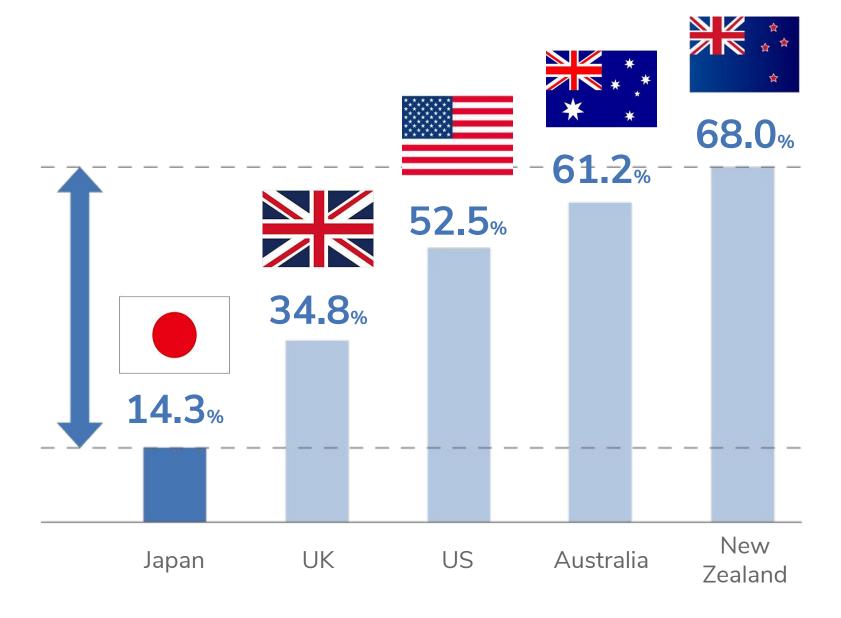
- 1. TAM: Total Addressable Market: This figure is our estimate of the maximum amount of revenue we could possibly generate and is not intended as an objective indicator of the size of the market for our businesses as of December 2019. Our estimate of the TAM for accounting software and HR software for small businesses is based on certain assumptions and was calculated using statistical data and publications from external sources by the calculation method shown in 3 below. Actual market size may differ from this estimate due to the limitations peculiar to such statistical data and publications in terms of their accuracy.
- 2. Number of potential customers among self-employed: Our estimate based on number of self-employed stated in "Tax Statistics 2017" published by National Tax Agency. Number of potential customers among small and mid-sized enterprises: Our estimate based on number of corporations in each segment stated in "Economic Census for Business Activity, June 2016" published by Statistics Bureau of Ministry of Internal Affairs and Communications
- 3. Total annual spending of all potential customers assuming that all potential customers in Japan adopted cloud-native accounting freee and HR freee. All potential customers is the total of self-employed and SMBs with less than 1,000 employees. (Number of businesses in each category among all potential customers of cloud-native accounting freee" and "HR freee" ("Tax Statistics 2017" by National Tax Agency and "Economic Census for Business Activity, June 2016" by Ministry of Internal Affairs and Communications) × Annual base charge of "cloud-native accounting freee" and "HR freee" for each category) + (Estimated average employees in each category ("Employment Status Survey, 2017" by Ministry of Internal Affairs and Communications) × Annual Charge per ID)

# Hugely Untapped Cloud Accounting SW Market: Significant Growth Opportunities









- 1. As of August 2017. N=8,851. SMB: Businesses with 300 or less employees. Installed base.MM Research Institute. "Fact-finding Survey on Adoption of Cloud Accounting Software by Corporations" (Conducted August 2017)
- 2. As of September 2016. N=2,471. Installed base.MM Research Institute. "Fact-finding Survey on Adoption of Cloud Accounting Software by Corporations" (Conducted September 2016)
- 3. IDC. "Semiannual Software Tracker Forecast 2014-2023 2018H2" and "Semiannual Cloud Services Tracker Forecast 2014-2023 2018H2".

# **Initiatives to Expand Customer Base**



### **Biz Tech Frontier 2020**

# TON! SHARE! UCHIAGE! 在中于FES

# "Let's change the future with the freee open platform"

For API Developers February 5, 2020



Mr. Shinichiro Isago, Platform Evangelist, LINE Corporation



Mr. Takuya Oikawa, CEO and Technology Enabler, Tably, INC.



Mr. Junichi Okamura, Technical Partner and Manager, Shopify Japan K.K.

# "Let's all celebrate our tax returns"

For Sole Proprietors February 22-23, 2020



FUJIWARA



かまいたち (KAMAITACHI)

### freee Growth. Vision 2020

# "Business innovation and growth starts now"

For Business Executives & Corporate Staff February 27, 2020



Mr. Ken Kusunoki,
Professor,
Hitotsubashi ICS



Mr. Yusuke Asakura, Co-founder, Signifiant Inc.

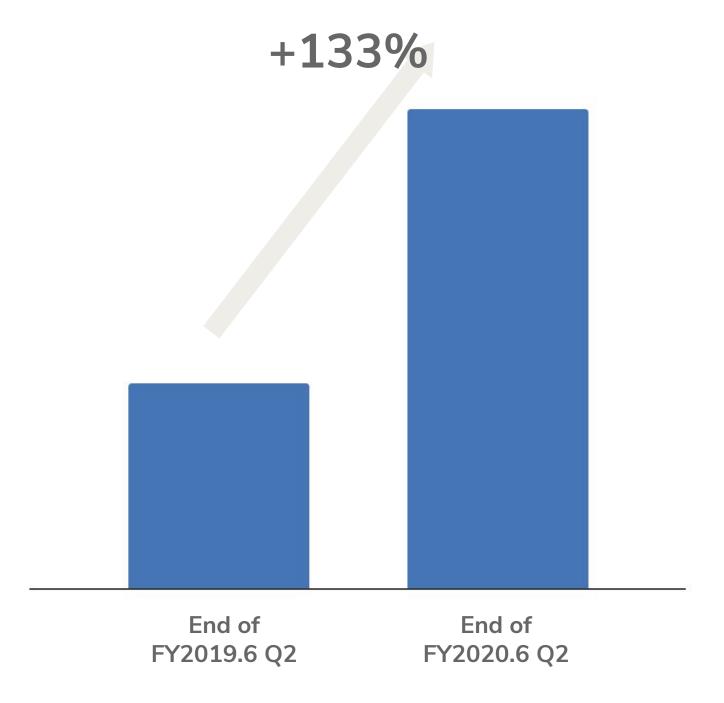


Mr. Yasukane Matsumoto, CEO, RAKSUL INC.

### Initiatives to Enhance Customer Value



# Increasing # of Customers to Use Workflow Features (1)



### **Recent Updates on Workflow**

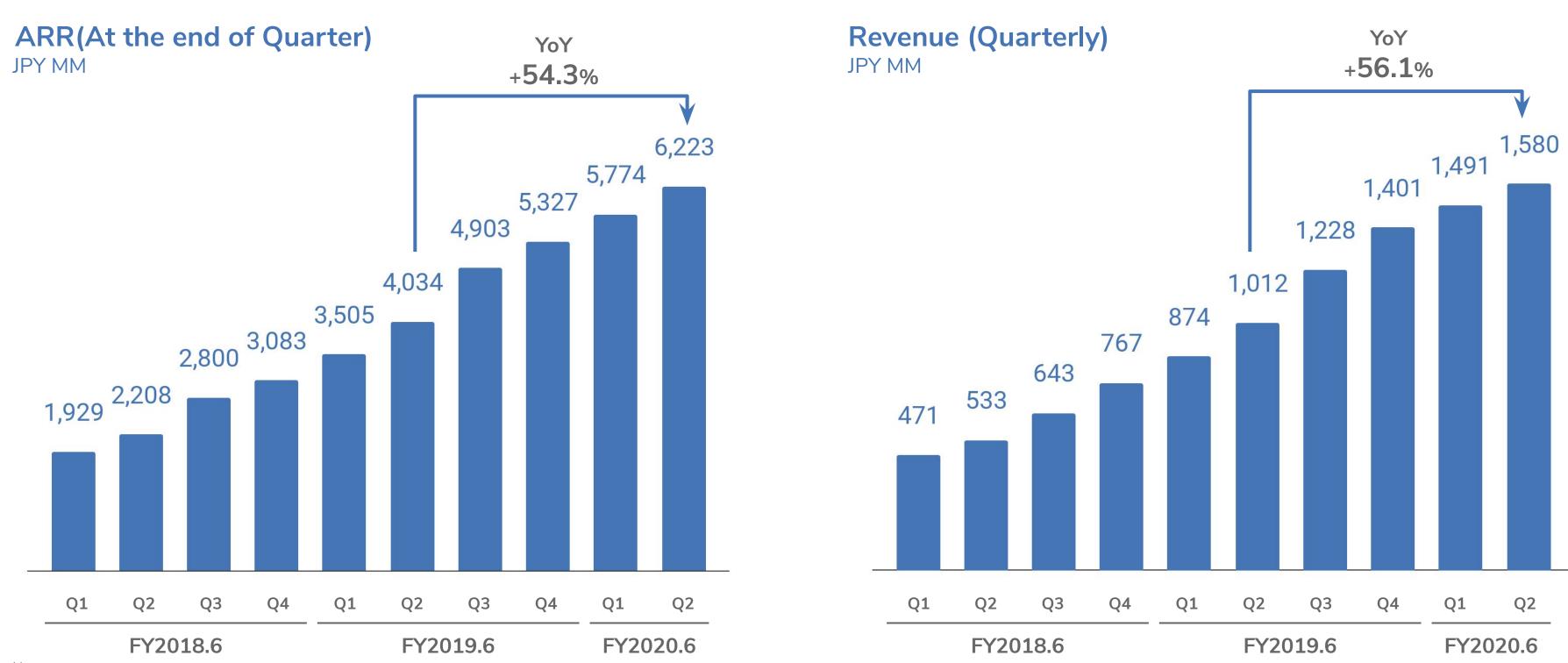
- 17 new functions of Accounting freee (2019.07-2019.12)
- Improvements around workflow features of HR freee
- Enhanced collaboration between Accounting freee and HR freee



# ARR / Revenue



 $\bullet$  ARR<sup>(1)</sup> was JPY 6,223MM, up 54.3% y-o-y, and revenue amounted to JPY 1,580MM, up 56.1%.



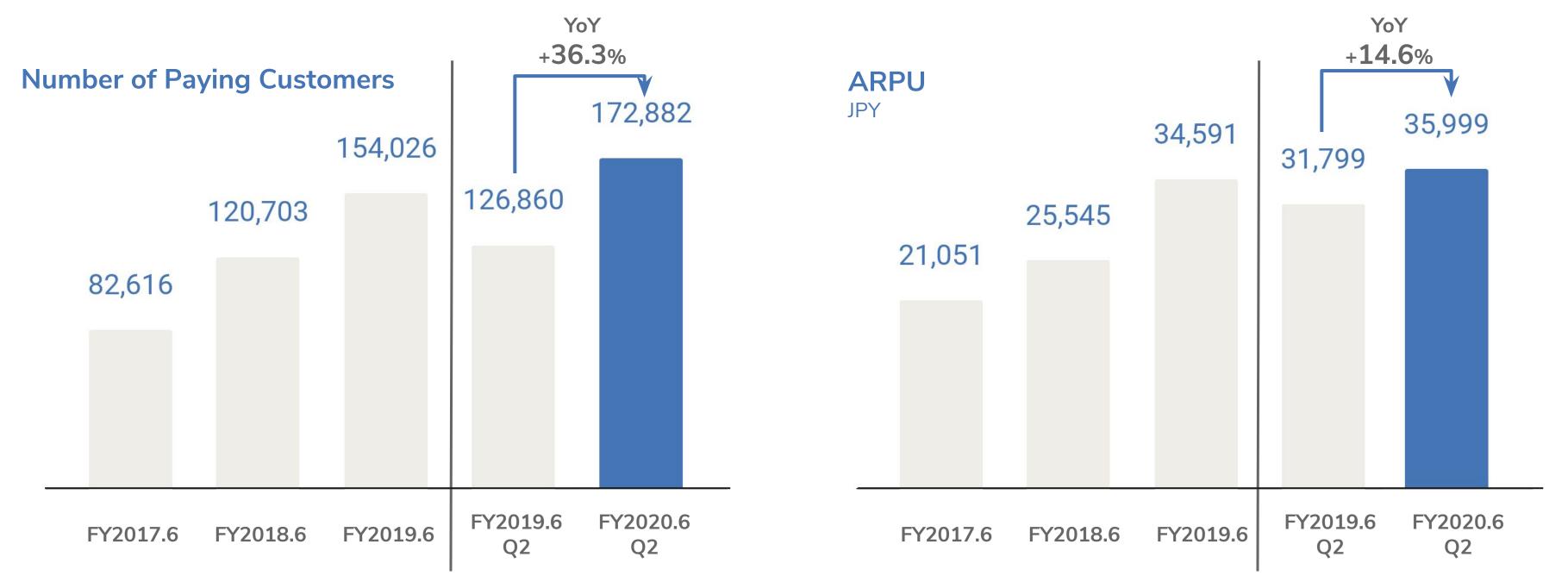
<sup>1.</sup> Annual Recurring Revenue. Calculated by multiplying Monthly Recurring Revenue (MRR) by 12. Monthly Recurring Revenue is the total amount of fees contracted to be paid by customers on a monthly basis as of the end of a particular month (excludes one-time fees)

<sup>2.</sup> Non-consolidated for periods to Q1 FY2019. Figures for other periods are presented on a consolidated basis

# **Number of Paying Customers / ARPU**



- Number of paying customers<sup>(1)</sup> increased to 172,882, up 36.3% y-o-y, primarily driven by the self-employed and small-sized business segments, and rose 36.3% year on year, to 172,882
- ARPU<sup>(2)</sup> was JPY 35,999, up 14.6%, mainly due to growth in the mid-sized business segment

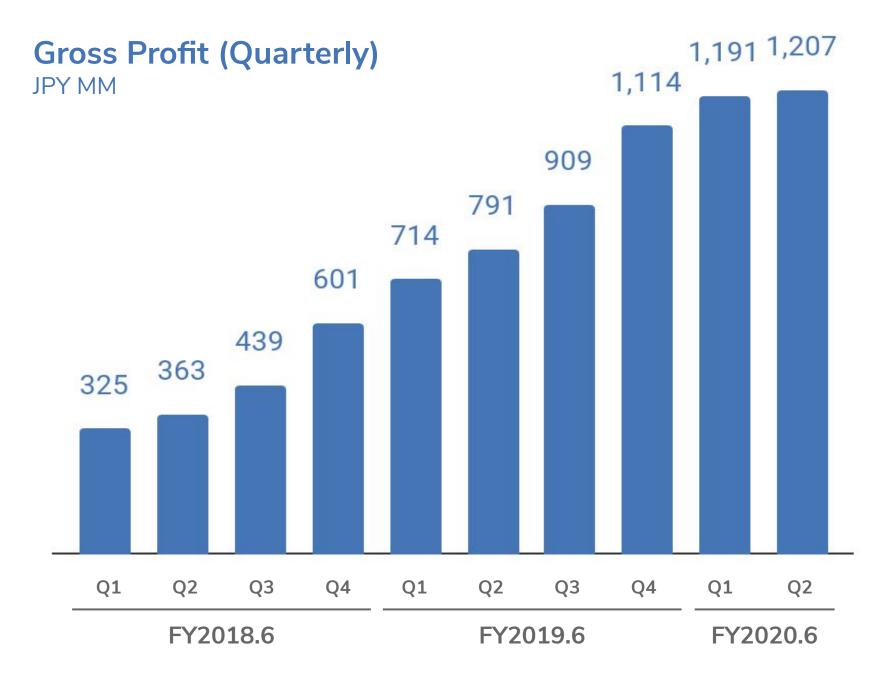


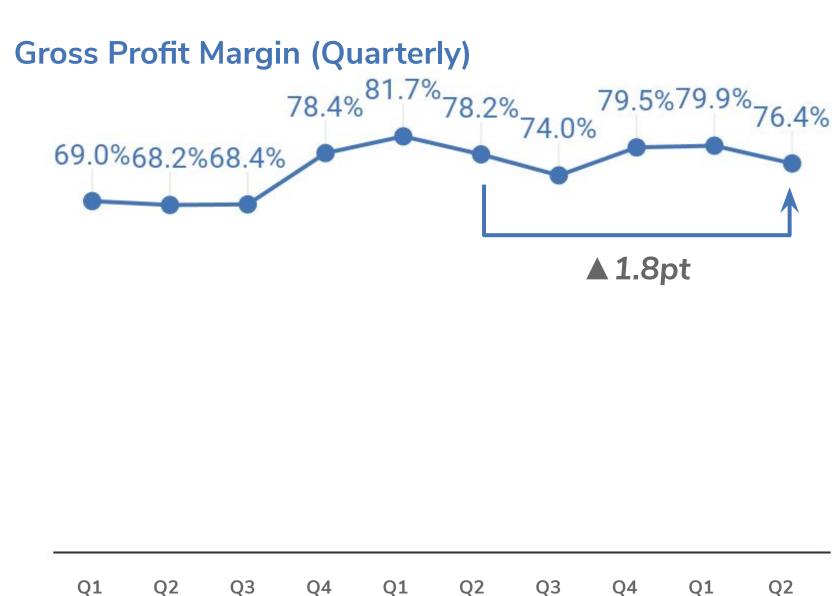
<sup>1.</sup> Number of paying customers: Refers to both self-employed individuals and SMBs that use our services.

## **Gross Profit**



- Gross profit increased 52.6% y-o-y, to JPY 1,207MM. The gross profit margin fell 1.8 pt, to 76.4%.
  - From the beginning of this fiscal year, we expected the gross profit margin for FY2020 to be lower than FY2019 due to increased depreciation of software assets, launch of customer support sites and other factors.
  - o Gross profit margin result for Q2 FY2020 was in line with expectations





FY2019.6

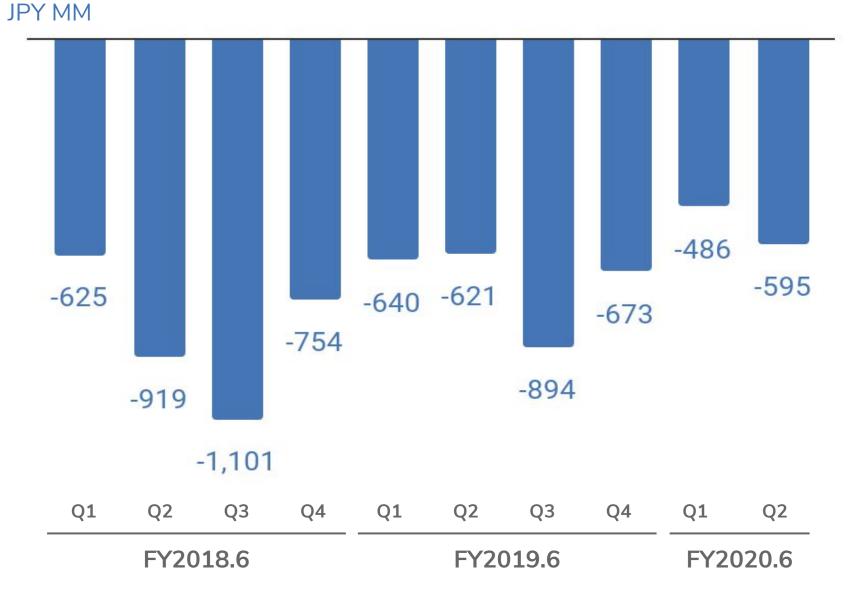
FY2018.6

FY2020.6

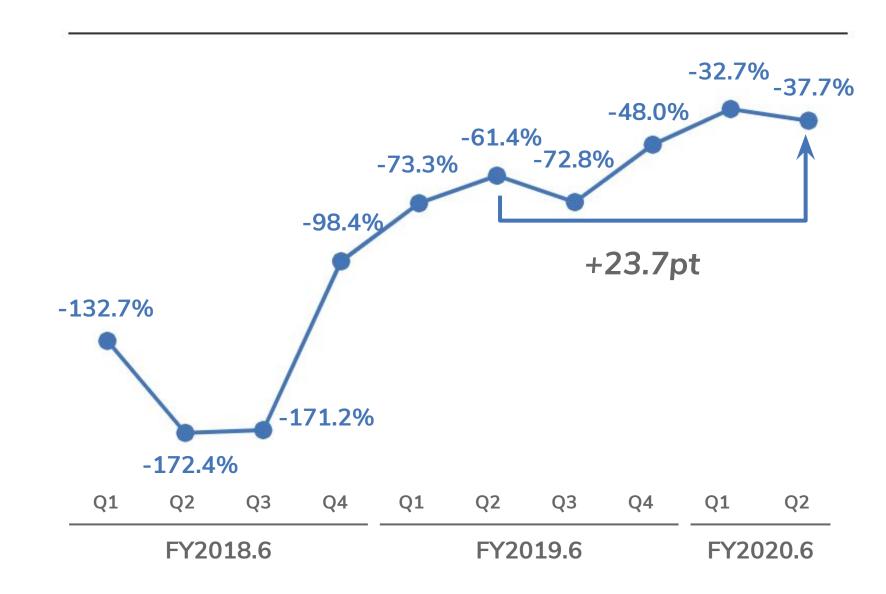
# **Operating Profit**

- free
- Operating loss was JPY 595MM. The operating profit margin was -37.7%, improving 23.7pt y-o-y
  - Operating profit margin for FY2020 is expected to improve, backed by an increase in accumulated subscription revenue
  - Operating profit margin for result for Q2 FY2020 was in line with expectations

### **Operating Profit (Quarterly)**

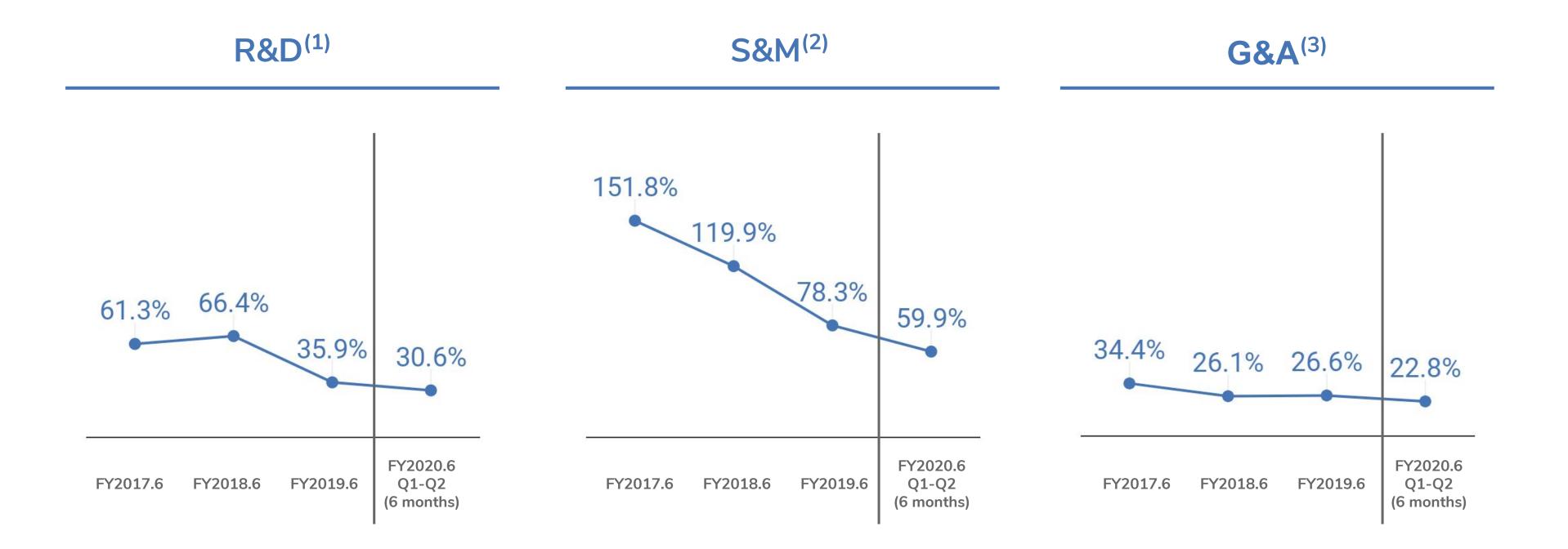


### **Operating Profit Margin (Quarterly)**



# Breakdown of SG&A (% of Revenue)





<sup>1.</sup> Research and Development. Total of labor costs of engineers involved in research and development and other research and development-related expenses

<sup>2.</sup> Sales and Marketing. Total of advertising expenses for sales promotions, labor costs of sales personnel and other sales and marketing-related expenses

<sup>3.</sup> General and Administrative. Total of labor costs of corporate departments and other general and administrative expenses

# **Guidance for FY2020.6**

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• Our business performance is on track with the forecast for FY2020.6, which was disclosed on December 17 2019

JPY MM	FY2019.6	FY2020.6 (Guidance)	
	(Actual)		
Revenue	4,516	6,941	
YoY Growth	87.0%	53.7%	
Operating Profit	-2,830	-2,876	
Operating Profit Margin	-62.7%	-41.4%	
Ordinary Profit	-2,850	-3,127	
Ordinary Profit Margin	-63.1%	-45.1%	
Net Income	-2,778	-3,135	
Net Income Margin	-61.5%	-45.2%	

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# Appendix

### **Income Statement**



### JPY MM

	FY2017.6	FY2018.6	FY2019.6	FY2019.6 Q1-Q2(6 months)	FY2020.6 Q1-Q2(6 months)
Revenue	1,202	2,414	4,516	1,886	3,072
YoY Growth	111.3%	100.9%	87.0%	87.8%	62.8%
Cost of revenue	433	684	986	380	673
% of Revenue	36.1%	28.3%	21.8%	20.2%	21.9%
Gross Profit	768	1,730	3,530	1,506	2,398
Gross Profit Margin	63.9%	71.7%	78.2%	79.8%	78.1%
Selling, General and Administrative Expenses	2,974	5,131	6,361	2,768	3,481
% of Revenue	247.5%	212.5%	140.8%	146.7%	113.3%
R&D <sup>(2)</sup>	736	1,604	1,623	739	941
% of Revenue	61.3%	66.4%	35.9%	39.2%	30.6%
S&M <sup>(3)</sup>	1,825	2,896	3,536	1,455	1,840
% of Revenue	151.8%	119.9%	78.3%	77.2%	59.9%
G&A <sup>(4)</sup>	413	631	1,200	573	699
% of Revenue	34.4%	26.1%	26.6%	30.4%	22.8%
Operating Profit	-2,206	-3,401	-2,830	-1,262	-1,082
Operating Profit Margin	-183.5%	-140.8%	-62.7%	-66.9%	-35.2%

- 2. Research and Development. Total of labor costs of engineers involved in research and development and other research and development-related expenses
- 3. Sales and Marketing. Total of advertising expenses for sales promotions, labor costs of sales personnel and other sales and marketing-related expenses
- 4. General and Administrative. Total of labor costs of corporate departments and other general and administrative expenses

<sup>1.</sup> Non-consolidated for FY2017 and FY2018. Consolidated for other periods

# **Balance Sheet and Cash Flow Statement**



### **Balance Sheet**

JPY MM	FY2017.6	FY2018.6	FY2019.6	FY2020.6 Q2
Total Current Assets	4,934	2,173	6,616	15,375
Cash and cash equivalent	4,800	1,634	5,852	14,653
Total Fixed Assets	79	242	764	1,101
Total Current Liabilities	972	1,723	2,870	3,028
Deferred Revenue	579	1,078	1,726	1,788
Total Equity	4,041	692	4,510	13,447

### **Cash Flow Statement**

JPY MM	FY2017.6	FY2018.6	FY2019.6	FY2020.6 Q1-Q2 (6 months)
Net Cash Provided by (Used in) Operating Activities	-1,512	-2,942	-1,726	-823
Net Cash Provided by (Used in) Investing Activities	-31	-223	-539	-429
Net Cash Provided by (Used in) Financing	3,338	-	6,484	10,053
Net Increase in Cash and Cash Equivalents	1,794	-3,166	4,218	8,800
Cash and Cash Equivalents at the Beginning of Year	3,006	4,800	1,634	5,852
Cash and Cash Equivalents at the End of Year	4,800	1,634	5,852	14,653

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