

Supplementary Materials on Financial Results for the Third Quarter of the Fiscal Year Ending March 31, 2020

GEO HOLDINGS CORPORATION (2681)

February 7, 2020

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## Consolidated Results for Nine Months Ended December 31, 2019

#### Profit reduced although sales increased from the previous year

• Nine months ended December 31, 2019: Consolidated income statement

While sales were 102.2% compared to the same period of the previous year, gross profit remained at the same level at 100.0% compared to the same period of the previous year. However, due to an increase in SG&A, operating profit and ordinary profit both decreased compared to the same period of the previous period to 54.9% and 55.0%, respectively.

| (Millions of yen)        | 2019/3<br>3Q Results | 2020/3<br>3Q Results | Increase/<br>decrease | Change |
|--------------------------|----------------------|----------------------|-----------------------|--------|
| Net sales                | 217,352              | 222,041              | 4,689                 | 102.2% |
| Gross profit             | 91,819               | 91,803               | (16)                  | 100.0% |
| (Gross profit ratio)     | 42.2%                | 41.3%                |                       |        |
| SG&A                     | 78,885               | 84,703               | 5,818                 | 107.4% |
| Operating profit         | 12,934               | 7,099                | (5,835)               | 54.9%  |
| (Operating profit ratio) | 6.0%                 | 3.2%                 |                       |        |
| Ordinary profit          | 13,876               | 7,637                | (6,239)               | 55.0%  |
| Profit                   | 8,495                | 4,218                | (4,277)               | 49.7%  |

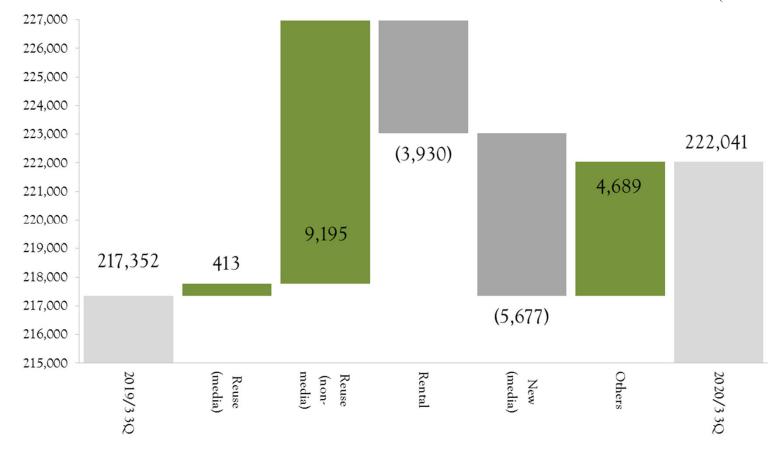
<sup>\*</sup>Profit is the profit attributable to owners of parent.

#### Sales grew significantly for reuse (non-media) merchandise

• Nine months ended December 31, 2019: Change in sales

While sales for rental and new (media) goods, comprised mainly of games, were sluggish, sales grew for reuse (non-media) merchandise due to contribution from "2nd STREET" and "OKURA" and sales resulted in 102.2% compared to the same period of the previous year.

(Millions of yen)

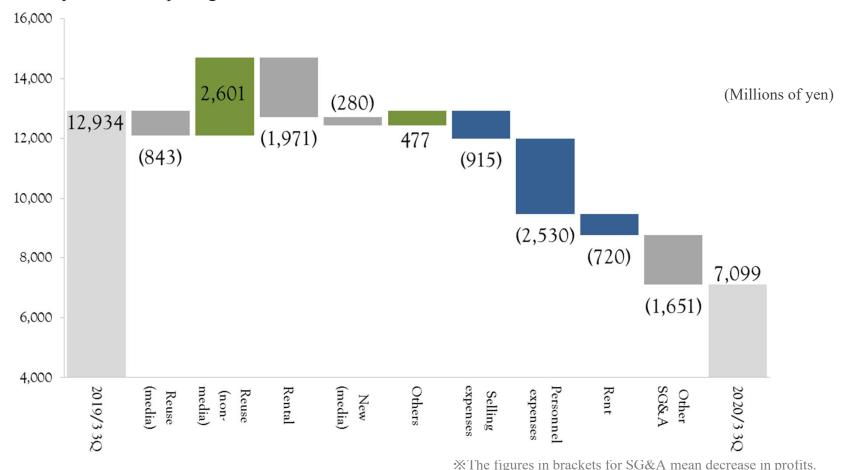




## Operating profit fell due to increase in SG&A

· Nine months ended December 31, 2019: Change in operating profit

Gross profit maintained the same level as the same period of the previous year. However, operating profit resulted in 54.9% compared to the same period of the previous year due to increase of rents, expenses for consumables, etc. and personnel expenses from opening new stores.



## Personnel expenses continued to increase

SG&A continued to increase from continuing uptrend in per head personnel expenses as well as increased rents and expenses for consumables, etc. from opening new stores.

We are making continuous efforts to pursue efficiency in operations at our stores to deal with new obligation to have part-time workers take paid leaves and expected rise in per head personnel expenses in the future.

|                           | 2019/3          |                  | 2020/3     |                  |                    |          |
|---------------------------|-----------------|------------------|------------|------------------|--------------------|----------|
| (Millions of              | yen) 3Q Results | (Ratio to sales) | 3Q Results | (Ratio to sales) | Increase/ decrease | (Change) |
| Total selling expenses    | 7,220           | 3.3%             | 8,136      | 3.7%             | 915                | 112.7%   |
| Advertising               | 2,385           | 1.1%             | 2,925      | 1.3%             | 539                | 122.6%   |
| Sales promoti             | on 337          | 0.2%             | 390        | 0.2%             | 52                 | 115.5%   |
| Total personnel expenses  | 39,813          | 18.3%            | 42,344     | 19.1%            | 2,530              | 106.4%   |
| Total other expenses      | 31,850          | 14.7%            | 34,223     | 15.4%            | 2,372              | 107.4%   |
| Utilities                 | 2,960           | 1.4%             | 2,764      | 1.2%             | (196)              | 93.4%    |
| Rent                      | 16,372          | 7.5%             | 17,092     | 7.7%             | 720                | 104.4%   |
| Depreciation amortization | and 2,715       | 1.2%             | 3,099      | 1.4%             | 384                | 114.2%   |
| Consumables               | 1,339           | 0.6%             | 1,772      | 0.8%             | 433                | 132.3%   |
| Maintenance               | 1,002           | 0.5%             | 675        | 0.3%             | (326)              | 67.4%    |
| Total SG&A                | 78,885          | 36.3%            | 84,703     | 38.1%            | 5,817              | 107.4%   |

The figures in brackets for SG&A mean increase in profits.

Results Based on Merchandise for Nine Months Ended December 31, 2019

## Sales for reuse (merchandise) continued to grow

#### · Sales based on merchandise (nine months)

Although the downtrend in sales for rentals accelerated, contribution from the new reuse stores that we are continuously opening and an increase in sales for reuse (non-media) merchandise compensated the reduced sales for rentals and new (media) merchandise.

| (Millions of yen) | 2019/3<br>3Q Results | 2020/3<br>3Q Results | Change | Increase/<br>decrease |
|-------------------|----------------------|----------------------|--------|-----------------------|
| Reuse             | 79,429               | 89,036               | 112.1% | 9,607                 |
| Media             | 40,190               | 40,603               | 101.0% | 413                   |
| Non-media         | 39,238               | 48,433               | 123.4% | 9,195                 |
| Rental            | 47,421               | 43,490               | 91.7%  | (3,930)               |
| New (media)       | 64,781               | 59,103               | 91.2%  | (5,677)               |
| Others            | 25,722               | 30,411               | 118.2% | 4,689                 |
| Total             | 217,352              | 222,041              | 102.2% | 4,689                 |

# Gross profit increased due to change in composition ratio of merchandise

#### Gross profit based on merchandise (nine months)

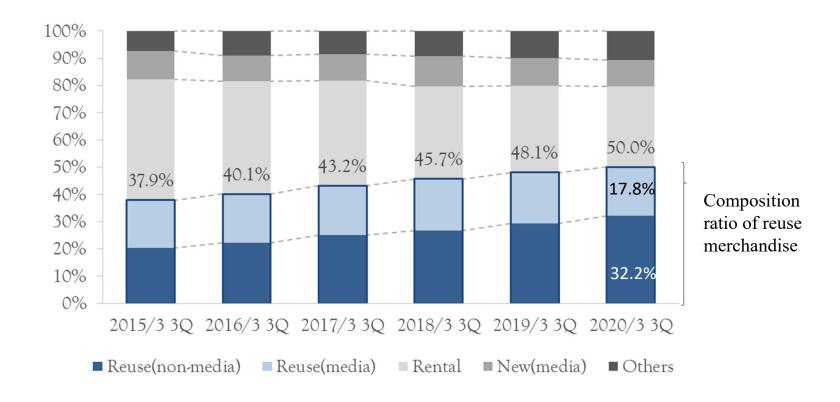
A decrease in gross profit for rentals and reuse (media) merchandise was compensated by an increase in reuse (non-media) merchandise. The composition ratio of merchandise changed due to an increase of reuse (non-media) merchandise that has high gross profit ratio, and we achieved the same level in gross profit (gross income) as the same period of the previous year.

| (Millions of yen) | 2019/3<br>3Q Results | 2020/3<br>3Q Results | Change | Increase/<br>decrease |
|-------------------|----------------------|----------------------|--------|-----------------------|
| Reuse             | 44,135               | 45,893               | 104.0% | 1,758                 |
| Media             | 17,152               | 16,309               | 95.1%  | (843)                 |
| Non-media         | 26,983               | 29,584               | 109.6% | 2,601                 |
| Rental            | 29,164               | 27,193               | 93.2%  | (1,971)               |
| New (media)       | 9,281                | 9,000                | 97.0%  | (280)                 |
| Others            | 9,239                | 9,716                | 105.2% | 477                   |
| Total             | 91,819               | 91,803               | 100.0% | (16)                  |

#### Change in gross profit (composition ratio) for the Group

Composition of gross profit based on merchandise (nine months)

The composition ratio of reuse (non-media) is increasing each year, and for the nine months, reuse merchandise comprised 50% of gross profit.



## Our Emphasis

## GEO Group's emphasis

Develop and achieve Maximize profit for Deep focus on new retail format and/or media merchandise in the reuse market merchandise oligopolistic market Proactively utilize Invest in staff IT and reinforce training and education on-line business

## GEO Group's stores

• Total number of stores for the Group: 1,918

|                 |                  |                                   | As of 3/31/2019 | As of 12/31/2019 | Increase/<br>decrease |
|-----------------|------------------|-----------------------------------|-----------------|------------------|-----------------------|
| GEO Group's st  | ores and         | facilities                        | 1,878           | 1,918            | 40                    |
| Retail service  | estores          |                                   | 1,866           | 1,906            | 40                    |
| THE REAL EST    | GEO si           | hops                              | 1,203           | 1,187            | (16)                  |
|                 |                  | Directly managed stores           | 1,026           | 1,029            | 3                     |
|                 |                  | Distributors and franchise stores | 177             | 158              | (19)                  |
| <b>⋘</b> mobile | GEO n            | nobile shop                       | 17              | 22               | 5                     |
| 3               | 2nd ST<br>Jumble | REET Store*                       | 630             | 663              | 33                    |
|                 |                  | Directly managed stores           | 578             | 610              | 32                    |
|                 |                  | Franchise stores                  | 52              | 53               | 1                     |
|                 | Others           |                                   | 16              | 34               | 18                    |
|                 |                  | OKURA                             |                 | 4                | 4                     |
|                 |                  | Luck · Rack                       |                 | 4                | 4                     |
|                 | Others           |                                   | 16              | 34               | 18                    |
| auco<br>927/192 | Amuse            | ment facilities                   | 12              | 12               | 0                     |



Super 2nd STREET Atsugi Hayashi Store (Atsugi-shi, Kanagawa)



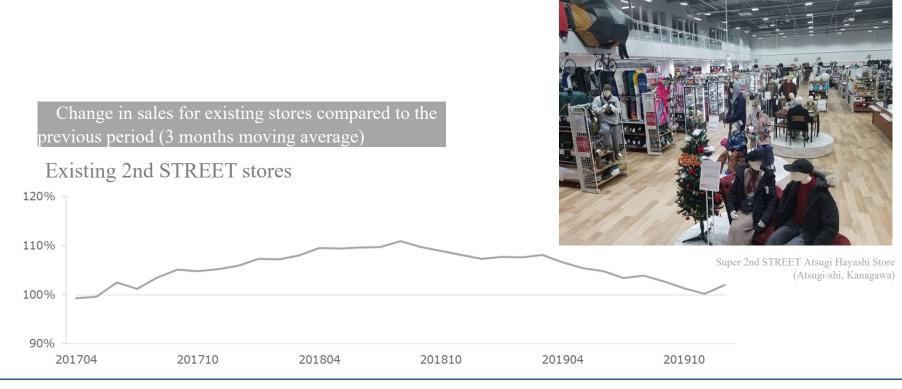
X Includes Super 2nd STREET, Jumble Store, 2nd OUTDOOR, and buying-only stores.

GEO Kawasaki ZERO GATE Store (Kawasaki-shi, Kanagawa)

## Deep focus on the reuse market (1)

· Sales for reuse (non-media) merchandise at existing stores continuously grew

The existing "2nd STREET" stores continuously delivered solid sales reflecting enhanced recognition of the "2nd STREET" brand due to the expanding reuse market and growing number of stores. We will continue to focus deeply on the reuse market by adding large stores "Super 2nd STREET" as well as specialized reuse stores in clothing, luxury brand, outdoor goods, musical instruments and buying-only stores to our general reuse stores.



## Deep focus on the reuse market (2)

#### Overseas expansion of 2nd STREET

As a part of the overseas expansion of 2nd STREET, we operate 3 stores on the West Coast of the U.S., and wholesale business and 3 stores in Malaysia at present.

In January 2020, we opened the Torrance Store, which is our 4th store on the West Coast of the U.S., and we are also scheduled to open a store on the East Coast of the U.S. In Taiwan, we established a subsidiary, 2ND STREET TAIWAN CO., LTD. (台灣極沃股份有限公司), in August 2019, and we are aiming to open a store in Taipei, Taiwan during this fiscal year.



2nd STREET Torrance Store (California)



2nd STREET BU Store (Malaysia, Petaling Jaya)

## Deep focus on the reuse market (3)

#### • Organize the access base for reuse smartphones

Since the separation of handset charges and communication fees makes consumers feel increasingly burdensome to purchase a new handset, the reuse market for smartphones is expected to become more active. We will lead the reuse market for mobile phones and smartphones by continuously educating our personnel, adding further stores stationed with specialized staff, and by also expanding the sales floor inside the GEO shops and through online buying and selling.







X Specialized staff means our employees who satisfy our requirements such as having knowledge concerning mobile, being able to suggest mobile products that best suit the needs of each customer, and being able to explain the fee structure for low cost SIM, etc.

#### Maximize profits in media merchandise

Expansion of sales for GEO limited products and expansion of buying and selling of home appliances at GEO shops

We will expand merchandise line-up that has high affinity with existing media merchandise such as GEO –limited products (store brand products) such as DVD players, game peripheral device, earphones, and 4K television. GEO shops also commenced buying and selling of consumer electronics (mainly personal computers) as reuse merchandise.



#### GEO SPEED (non-face-to-face locker type rental shop)



We developed the industry's first non-face-to-face locker type rental shop "GEO SPEED," which enables consumers to select, order and pay for rental DVDs and CDs on their smartphones, and receive them from lockers inside the store. We will continue innovating our stores to enhance customers' convenience.



GEO SPEED Sengawa Store (Chofu-shi, Tokyo)

## Proactive use of IT and reinforce on-line



The below is a comparison of sales involving electronic commerce in retail services among our services.

|                                      | 2019/3<br>3Q Results | 2020/3<br>3Q Results | Change |
|--------------------------------------|----------------------|----------------------|--------|
| Sales involving EC (Millions of yen) | 7,515                | 9,852                | 131.1% |
| Number of items sold involving EC    | 1,679,448            | 2,345,414            | 139.7% |

We will aim to organize a system to sell items both in-store and on-line seamlessly as sought by our customers.



#### Development of a new retail format



#### Luck Rack CLEARANCE MARKET

OPS (off price store) is a business to purchase apparel manufacturers' surplus production and off-season goods, etc. and sell all merchandise in the stores always at discount prices.

Okyozuka Store, our third OPS store, operates together with GEO Kanazawa Okyozuka Store. We will continue developing the OPS chain at locations convenient for this business.

#### Enhancement of the reuse luxury sector

By utilizing the ability of "OKURA," which was acquired in the first quarter of this fiscal year, to procure luxury brand reuse merchandise such as luxury watches and luxury brand bags, etc., certain 2nd Street stores will also reinforce luxury merchandise and "OKURA" will also open new stores, and GEO will aim to become a leader also in luxury merchandise in the domestic reuse market.



Luck Rack Clearance Market Okyozuka Store (Nonoichi-shi, Ishikawa)



OKURA Ikebukuro Higashiguchi Store (Toshima-ku, Tokyo)

# Achievement on Forecast for Fiscal Year Ending March 31, 2020

#### Achievement on forecast for fiscal year ending March 31, 2020

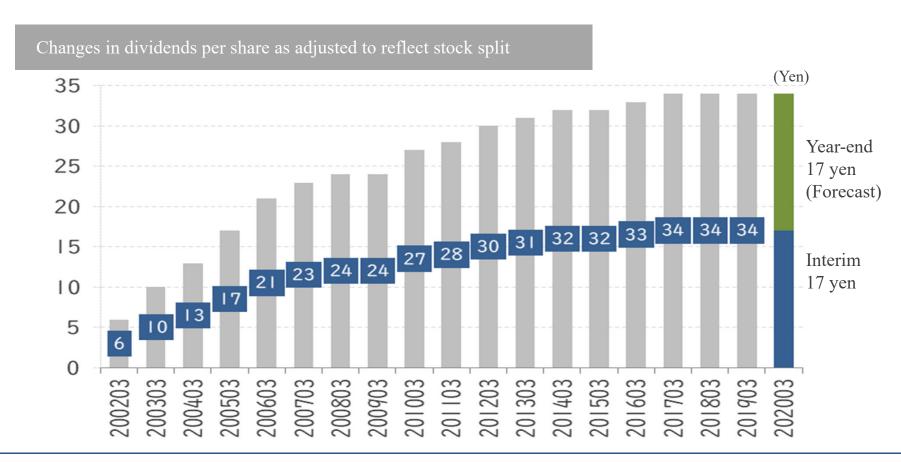
- We anticipate sales of 310 billion yen, an increase of 6%, even if the rental market is anticipated to continue shrinking.
- We anticipate reduced profits due to continuous investment in reuse including opening new stores and exploring new retail format and new merchandise.
- In addition to continuously opening new stores for reuse mainly for clothing and accessories, we will proactively engage in luxury brand merchandise business and buying-only store business, and organize a seamless selling and buying, and rental environment by investing in economic commerce including logistics.

| (Millions of yen) | 2020/3<br>Forecast | Change  | 2020/3<br>3Q Results | Achievement in 3Q of 2020/3 |
|-------------------|--------------------|---------|----------------------|-----------------------------|
| Net sales         | 310,000            | 6.0%    | 222,041              | 71.6%                       |
| Operating profit  | 10,000             | (36.2%) | 7,099                | 71.0%                       |
| Ordinary profit   | 10,500             | (40.5%) | 7,637                | 72.7%                       |
| Profit            | 5,250              | (49.0%) | 4,218                | 80.3%                       |

## Returns to Shareholders

## Dividend policy

We recognize that returning profit to shareholders is one of management priorities, and our basic policy is to create a sound managerial base, improve profitability, and pay sound dividends.



## Status of share repurchases

#### Details of resolution of the Board of Directors Meeting (June 28, 2019)

(1) Class of shares to be repurchased Common Stock

(2) Total number of shares that may be repurchased 1,540,000 shares (maximum)

(3) Total amount to be repurchased 2,020,000,000 yen (maximum)

(4) Period for repurchase From July 1, 2019 to March 24, 2020

#### Status of repurchases (Completed on December 20, 2019)

(1) Number of shares repurchased 1,530,500 shares

(2) Total amount repurchased 2,001,337,343 yen

#### History of share repurchases

|                                     |                                           | Number of shares  | Repurchased       |
|-------------------------------------|-------------------------------------------|-------------------|-------------------|
| Period for repurchase               | Method of purchase                        | for repurchase    | amount            |
|                                     |                                           | (Thousand shares) | (Millions of yen) |
| May 11, 2018 ~ June 7, 2018         | Tender offer                              | 4,039             | 6,308             |
| June 8, 2017 ~ June 22, 2017        | Open market purchase through a trust bank | 450               | 525               |
| November 4, 2015 ~ December 2, 2015 | Tender offer                              | 4,500             | 7,425             |
| September 3, 2014~June 23, 2015     | Open market purchase through a trust bank | 1,720             | 1,645             |

## Change in shareholder benefit system

■ The benefit of 50% off on rentals at our media stores was ceased and our shareholder benefit system was changed to only a benefit of discount at our reuse stores.

#### Contents of change

Record date for allotment: March 31, 2020

| Period continuously held | Number of shares held | Record date    | Contents of benefit                            |
|--------------------------|-----------------------|----------------|------------------------------------------------|
| _                        | 100 shares or more    | March 31, 2020 | Reuse store benefit: 2,000 yen discount coupon |
| 6 months or longer       | 100 shares or more    | March 31, 2020 | Media store benefit: 50% off on rentals        |

<sup>\*</sup>The benefit of 50% off on rentals is exercisable until December 31, 2021.

#### Record dates of allotment on and after September 30, 2020

| Period continuously held | Number of shares held | Record date  | Contents of benefit                     |
|--------------------------|-----------------------|--------------|-----------------------------------------|
|                          | 100 shares or more    | March 31 and | Reuse store benefit: 2,000 yen discount |
|                          | 100 shares of more    |              | coupon                                  |

<sup>\*</sup>March 31, 2020 will be the last record date for allotment of 50% off on rental benefit and this benefit will not be allotted from on and after the record date of September 30, 2020.

XA period continuously held for 6 months or longer means to be indicated or recorded in the shareholders register as of September 30, 2019 and March 31, 2020 in the same shareholder number. Such shareholder will receive both reuse store benefit and media store benefit.

# Appendix

## Consolidated balance sheet as of December 31, 2019

| (Millions of yen                        |         | Composi-tion | As of 12/31/2019 | Composi-tion | Amount of increase/ decrease |
|-----------------------------------------|---------|--------------|------------------|--------------|------------------------------|
| Current assets                          | 84,406  | 61.8%        | 86,306           | 60.4%        | 1,899                        |
| Cash and deposits                       | 35,789  |              | 27,607           |              | (8,182)                      |
| Merchandise                             | 35,071  |              | 41,309           |              | 6,237                        |
| Non-current assets                      | 52,183  | 38.2%        | 56,503           | 39.6%        | 4,319                        |
| Property, plant and equipment           | 27,978  |              | 30,217           |              | 2,238                        |
| Intangible assets                       | 1,517   |              | 3,115            |              | 1,597                        |
| Investments and other assets            | 22,688  |              | 23,170           |              | 481                          |
| Total assets                            | 136,590 | -            | 142,809          | -            | 6,218                        |
| Current liabilities                     | 31,380  | 23.0%        | 35,683           | 25.0%        | 4,302                        |
| Accounts payable-trade                  | 11,484  |              | 13,684           |              | 2,199                        |
| Short-term borrowings                   | -       |              | 5,000            |              | 5,000                        |
| Current portion of long-term borrowings | 4,203   |              | 3,450            |              | (753)                        |
| Non-current liabilities                 | 30,599  | 22.4%        | 31,699           | 22.2%        | 1,099                        |
| Long-term borrowings                    | 21,193  |              | 22,193           |              | 999                          |
| Total liabilities                       | 61,980  | 45.4%        | 67,382           | 47.2%        | 5,401                        |
| Treasury shares                         | 0       |              | (1,999)          |              | (1,998)                      |
| Total net assets                        | 74,609  | 54.6%        | 75,427           | 52.8%        | 817                          |
| Total liabilities and net assets        | 136,590 | -            | 142,809          | -            | 6,218                        |

## Consolidated income statement

|                                                    | 2019/3  |         |         |         | 2020/3  |         |         |         |
|----------------------------------------------------|---------|---------|---------|---------|---------|---------|---------|---------|
|                                                    | 1 Q     | 2 Q     | 3 Q     | 4 Q     | 1 Q     | 2 Q     | 3 Q     | 4 Q     |
| (Millions of yen)                                  | Results |
| Net sales                                          | 64,425  | 68,148  | 84,778  | 75,208  | 63,918  | 74,130  | 83,992  |         |
| (Change from the same period of the previous year) | 104.9%  | 91.2%   | 99.6%   | 96.4%   | 99.2%   | 108.8%  | 99.1%   |         |
| Gross profit                                       | 29,093  | 30,360  | 32,365  | 29,953  | 29,728  | 30,236  | 31,838  |         |
| (Change from the same period of the previous year) | 104.5%  | 99.6%   | 101.5%  | 102.0%  | 102.2%  | 99.6%   | 98.4%   |         |
| (Gross profit ratio)                               | 45.2%   | 44.6%   | 38.2%   | 39.8%   | 46.5%   | 40.8%   | 37.9%   |         |
| SG&A                                               | 25,368  | 26,763  | 26,753  | 27,218  | 27,126  | 28,256  | 29,320  |         |
| (Change from the same period of the previous year) | 102.2%  | 102.7%  | 101.4%  | 98.4%   | 106.9%  | 105.6%  | 109.6%  |         |
| Operating profit                                   | 3,724   | 3,596   | 5,612   | 2,734   | 2,602   | 1,979   | 2,517   |         |
| (Change from the same period of the previous year) | 122.7%  | 81.3%   | 101.6%  | 162.4%  | 69.9%   | 55.0%   | 44.9%   |         |

## Sales based on merchandise

| (Millions o f yen) | 2019/3<br>1Q Results | 2019/3<br>2Q Results | 2019/3<br>3Q Results | 2019/3<br>4Q Results | 2020/3<br>1Q Results | 2020/3<br>2Q Results | 2020/3<br>3Q Results | 2020/3<br>4Q Results |
|--------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| Reuse              | 25,421               | 25,071               | 28,936               | 27,237               | 26,530               | 31,063               | 31,441               |                      |
| Media              | 13,278               | 13,260               | 13,651               | 13,982               | 12,914               | 14,008               | 13,679               |                      |
| Non-media          | 12,142               | 11,810               | 15,284               | 13,254               | 13,615               | 17,055               | 17,762               |                      |
| Rental             | 15,508               | 16,782               | 15,130               | 14,866               | 14,784               | 14,826               | 13,880               |                      |
| New (media)        | 15,575               | 17,804               | 31,401               | 24,437               | 13,736               | 19,094               | 26,273               |                      |
| Others             | 7,922                | 8,491                | 9,310                | 8,666                | 8,867                | 9,146                | 12,399               |                      |
| Total              | 64,425               | 68,148               | 84,778               | 75,208               | 63,918               | 74,130               | 83,993               |                      |

## Gross profit based on merchandise

| (Millions o f yen) | 2019/3<br>1Q Results | 2019/3<br>2Q Results | 2019/3<br>3Q Results | 2019/3<br>4Q Results | 2020/3<br>1Q Results | 2020/3<br>2Q Results | 2020/3<br>3Q Results | 2020/3<br>4Q Results |
|--------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| Reuse              | 14,198               | 13,872               | 16,064               | 14,615               | 14,827               | 14,958               | 16,106               |                      |
| Media              | 5,556                | 5,781                | 5,814                | 5,801                | 5,427                | 5,503                | 5,377                |                      |
| Non-media          | 8,641                | 8,091                | 10,250               | 8,813                | 9,400                | 9,454                | 10,729               |                      |
| Rental             | 9,420                | 10,483               | 9,260                | 9,122                | 9,361                | 9,333                | 8,498                |                      |
| New (media)        | 2,462                | 2,803                | 4,014                | 3,165                | 2,379                | 2,986                | 3,634                |                      |
| Others             | 3,014                | 3,202                | 3,025                | 3,049                | 3,160                | 2,957                | 1,731                |                      |
| Total              | 29,093               | 30,360               | 32,365               | 29,953               | 29,728               | 30,236               | 29,969               |                      |
| Gross profit ratio | 45.2%                | 44.6%                | 38.2%                | 39.8%                | 46.5%                | 40.8%                | 35.7%                |                      |

#### Notice concerning forward-looking statements

All indications made in this document concerning forecasts of performance, policies, management strategies, targets, plans, understanding and assessment of facts, as well as outlook on performance and dividends with respect to the Group, excluding historical facts, only reflect our current expectations, predictions, plans, understanding, assessments and others based on information available to the Group. These indications, facts or preconditions (assumptions) by their nature may be inaccurate from an objective perspective and they are exposed to potential risks of being affected by changes in general business environment, weather, economic trends, consumer trends, and consumer preferences. Therefore, no guarantee is made that the indications in this document will be realized in the future as projected.



#### Corporate philosophy: To offer joy to your everyday life

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